Ayibakepreye Omusuku

Front-end Web Developer

Creative, detail-oriented, software developer that specializes in building and optimizing user-focused websites with clean designs and thoughtful interactions. Looking to bring my skills to a tech company with great impact.

📞 +2348142474778

📍 Lagos, Lekki

✉️ omusukup@yahoo.com

💻 https://github.com/PreyeO

🔷 https://hashnode.com/@Pdev

EDUCATION

Bachelor of Biomedical Engineering
All Nations University, Koforidua Ghana.
2017

Diploma of Software Engineering (in view)
Alt School Africa,
Lagos, Nigeria.
Present

KEY SKILLS

- HTML5 & CSS
- JavaScript
- React
- Vue.js
- Effective communication
- Analytical problem-solving

PROFESSIONAL EXPERIENCE

Frontend Intern

2022 – 2022

100Devs Internship, Remote, CA.

- Added functionality and displayed 6 useful modals (signup, login, dashboard, carts, orders and checkout) to a static food website using ReactJS.
- Applied expertise in documentation of all projects deployed.
- I collaborated with a team of 5 developers to build modern and responsive websites using best practices.
- Received mentorship from 3 senior developers whilst consistently improving their feedback.

Customer Success Specialist

2020 – 2022

Uk-dion Investment Limited, Lekki, Lagos

- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Active portfolio management of over 1,500 customers.
- Used company troubleshooting resolution tree to evaluate technical problems and find appropriate solutions.
- Daily treating of liquidations and reconciliation of bank inflow against banking application.
- Responded to customer requests for products, services and company information.
- Achieving customer satisfaction through proper engagement and prompt feedback on all enquiries Answered customer telephone calls promptly to avoid on-hold wait times.
- Followed up on all created profiles to ensure smooth onboarding.

Telemarketer

VIP Express Tourism Limited 2017-2019
Port Harcourt, Rivers State.

- Active portfolio management of over 3,500 customers.

- Selling company's services via various platforms: social media, chat box, emails, phone calls.
- Collaboration with internal departments to optimize customer services and brand awareness.

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