

# Ayibakepreye Omusuku

## Frontend Web Developer

Creative, detail-oriented, software developer that specializes in building and optimizing user-focused websites with clean designs and thoughtful interactions. Looking to bring my skills to a tech company with global reach.

## PROFESSIONAL EXPERIENCE

### Software Engineer

2022 – Present

100Devs, Los Angeles, CA.

- Built semantically structured frontend web applications.
- Applied expertise in documentation of all projects deployed.
- I collaborated with a team of 5 developers to build modern and responsive websites using best practices.

### Customer Success Specialist

2020 – 2022

Uk-dion Investment Limited, Lekki, Lagos

- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Active portfolio management of over 1,500 customers.
- Used company troubleshooting resolution tree to evaluate technical problems and find appropriate solutions.
- Daily treating of 20 liquidations and reconciliation of bank inflow against banking application.
- Responded to customer requests for products, services and company information.
- Achieving customer satisfaction through proper engagement and prompt feedback on all enquiries.
- Followed up on all created profiles to ensure smooth onboarding.

### Telemarketer

VIP Express Tourism Limited 2017-2019

Port Harcourt, Rivers State.

- Active portfolio management of over 3,500 customers.
- Selling company's services via various platforms: social media, chat box, emails, phone calls.
- Collaboration with internal departments to optimize customer services and brand awareness.

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Lagos, Lekki

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<https://github.com/PreyeO>

<https://hashnode.com/@Pdev>

<https://preyeomusuku.vercel.app>

## EDUCATION

### Bachelor of Biomedical Engineering

All Nations University,  
Koforidua Ghana.  
2017

### Diploma of Software Engineering

Alt School Africa,  
Lagos, Nigeria.  
Present

## KEY SKILLS

- HTML5 & CSS
- JavaScript
- React
- Vue3
- Effective communication
- Analytical problem-solving
- Web accessibility.

