Priyanka Karpas

SOFTWARE DEVELOPER IN ST. LOUIS, MO

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A dedicated professional with experience in QA, Exhibits strong written and verbal communication skills with strong work ethic, willingness to learn and adaptability. Goal oriented and process driven with strong analytical skills and an aptitude to learn and apply new technologies quickly and effectively.

LANGUAGES	FRAMEWORKS	DATABASES	TOOLS
• C# • JavaScript & TypeScript • Python • Java • HTML5/CSS3	• ASP.NET MVC framework • AngularJS • Jasmine	• MySQL • MongoDB	• Visual Studio • Visual Studio Code • Selenium

EDUCATION

LaunchCode, CodeCamp Programming Course — 2022 Jan
EMPI Business School, New Delhi, India MBA in Advertising & HR — 2012
West Bengal University of Technology, India BTech in BioTechnology — 2008

PROJECT EXPERIENCE

Project Name — Personal Food Shopper
Designed & developed an Application for users to personalize their food habits & orders.

Description —This project includes interfaces to create a new user, saving user preferences and search capabilities based on their current calorie requirement across different food categories.

WORK EXPERIENCE

Guest Advocate/Cashier, Target, Ballwin, St. Louis (September 2021 – Currently Working)
- Scanning & Bagging all guest items efficiently and neatly & Handling cash register.
- Communicating and interacting with guests to build an inclusive guest experience.
- Adapting to different guest interactions and situations & resolving their concerns.
- Promoting & selling various benefits, offerings & services.

Personal Banker, PNC Bank, Jennings, St. Louis, MO (September 2020 – December 2020)
- Helping clients open and close accounts and strategically pitch related products or services that will take them closer to their financial goals.
- Meeting with supervisors to define and surpass sales objectives for various client bases.
- Engaging customers in personal conversations and asking questions to assess their financial needs creates an exceptional customer experience.

Cashier, Dierbergs, Wildwood, St. Louis, MO (September 2018 – April 2019)
- Opening and closing cash register.
- Operating POS Cash register & Handling 100 transactions on average daily.
- Ensuring quality customer service at all times.
- Balance cash drawer at end of shift.

Store Manager/Social Media Manager, Rayna Jewelry Boutique

 Ballwin, St. Louis, MO (September 2014 – April 2016)

- Meeting sales target.
- Managing customer database and customer service calls.
- Help customer with their technical, sales, billing, shipping and generic queries over phone calls, ecommerce site and different social media platforms.
- Updating product inventory and ecommerce site content.
- Managing various social media platforms on a regular basis.

Junior QA, Dharma.h, Kolkata, West Bengal, India, (December 2012 – August 2013)
- Prepare test data and create test case as per the testing requirements
- Daily Sync up calls for interacting with clients for understanding requirements and resolving bugs
- Organized and participated in all testing process meeting to know enhancements of the application and check whether any issues have come across
- Used Quality Center to create tests and run tests and reported the defects bug descriptions and reproducible steps
- Participated in meetings with developers to prioritize the bugs.

QA, Neuronimbus, Delhi, India (December 2011 – November 2012)
- Involved in preparation of Test Plan (Estimated QA timelines) document for every Release based on the requirements
- Performed GUI Testing, Accessibility Testing, Functional Testing and Integration Testing
- Managed and updated all the Test Cases, Test Plans, Test Results, Test Summary Reports and other deliverables
- Participated in Walkthroughs, Defect report meetings, project meetings, release meetings and QA status meetings
- Involved in bug review meetings and participated in weekly meetings with management team
- Performed Cross Browsing testing of application in IE, Firefox.