Priyanka Karpas



Jr. Software Developer in St. Louis, MO

A dedicated professional with experience in QA, exhibits strong written and verbal communication skills with strong work ethic, willingness to learn and adaptability. Goal oriented and process driven with strong analytical skills and an aptitude to learn and apply new technologies quickly and effectively.

PHONE 314-605-6874 | EMAIL priyanka.karpas@gmail.com GITHUB PriQA (Priyanka) (github.com) | LINKEDIN Pri Halder | LinkedIn

WORK EXPERIENCE

Guest Advocate — Target, Ballwin, St. Louis

September 2021 - Present

- Communicating and interacting with guests to build an inclusive guest experience.
- Adapting to different guest interactions and situations & resolving their concerns.

Personal Banker — PNC Bank, Jennings, St. Louis

September 2020 - Jan 2021

- Helping clients open and close accounts and strategically pitch related products or services that will take them closer to their financial goals.
- Meeting with supervisors to define and surpass sales objectives for various client bases.
- Engaging customers in personal conversations and asking questions to assess their financial needs creates an exceptional customer experience.

Store Manager/Social Media Expert — Rayna Jewelry

Boutique, Ballwin, St. Louis

September 2014 - April 2019

• Designing ecommerce site and managing various social media platforms on a regular basis.

Functional Tester — Dharma.h, Kolkata, India

December 2012 - August 2013

- Preparing test data and creating test cases as per the testing requirements.
- Organizing and participating in all testing process meetings to know enhancements of the application and check whether any issues have come across.
- Participating in meetings with developers to prioritize the bugs.
- Using Quality Center to create tests and run tests and reporting the defects, bug descriptions and reproducible steps.
- Interacting in daily sync up calls with clients for understanding requirements and resolving bugs.

SKILLS

PROGRAMMING LANGUAGES

- Java
- · C#
- JavaScript
- & TypeScript
- · HTML5/CSS3

FRAMEWORKS

- ·.NET
- AngularJS
- MVC
- SpringBoot
- Jasmine
- JUnit

DATABASES

- MySQL
- MongoDB

TOOLS

- Visual Studio
- Visual StudioCode

Junior QA — Neuronimbus, Delhi, India

December 2011 - November 2012

- Generating Test Plan (Estimated QA timelines) document for every Release based on the requirements .
- Performing GUI Testing, Accessibility Testing, Functional Testing and Integration Testing.
- Managing and updating all the Test Cases, Test Plans, Test Results, Test Summary Reports and other deliverables.
- Participating in Walkthroughs, Defect report meetings, project meetings, release meetings and QA status meetings.
- Involving in bug review meetings and participating in weekly meetings with the management team.
- Performing Cross Browsing testing of application in IE, Firefox.

PROJECT EXPERIENCE

Project Name — Personal Food Shopper (What's The Food)

- Designed & developed an Application for users to personalize their food habits & orders.
 Description —This project includes interfaces to create a new user, saving user preferences and search capabilities based on their current calorie requirement across different food categories.
- Used Angular with JavaScript for making this Single Page Application along with MVC model in the backend with C#. To store data and user information, MySQL Workbench has been used.

EDUCATION

LaunchCode, CodeCamp Programming Course — 2022 **EMPI Business School,** MBA, Advertising & HR — 2012 **West Bengal University of Technology,** BioTechnology — 2008