

Cognitive Walkthrough

Date of Evaluation: November 16, 2021

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Project ID (letter or name): Team Charizard

Persona used in this walkthrough: John

Scenario used in this walkthrough (title, filename, or brief description):

John is a student who is in United Kingdom right now. He will be traveling to Nova Scotia, Canada within next five days. As different places have different vaccination policy John is trying to gather the required information. He became aware of the application that we have developed. He started using the application. He tried to check the vaccination policy of United Kingdom and Nova Scotia through the APP. He started using it daily. As the Nova scotia entered Phase 5 of reopening rules regarding the public gathering changed. He tried to get the information from our app and got a reliable information from the app's new bulletin features from a reliable source ns.gov. While using the application he also browsed the real time data of immunization and number of covid -19 cases.

Cognitive Walkthrough

Action description: The user is travelling from one country to another. He wants to get latest information about the Covid-19 Immunization and vaccination policy at the place of origin as well as destination.

Question	Yes (reason)	No (reason and suggestion)
Will the correct action be sufficiently evident to the user? Will the user know what to do to achieve the task?	Yes, for the news the tab is placed at the bottom and the icon is identifiable	
Will the user notice that the correct action is available? Is it apparent when needed?		No, because the tab is placed at the bottom of the page and there is a lot of information provided in this page which may distract and confuse the user
Will the user associate and interpret the response from the action correctly? Will users know from the feedback that they have made a correct or incorrect choice of action?	Yes, when the user clicks on the news tab it takes them to the page with news and proper headlines.	

Action description: The user wants the current Covid cases and immunization status.

Question	Yes (reason)	No (reason and suggestion)
Will the correct action be sufficiently evident to the user? Will the user know what to do to achieve the task?	Yes, the user will know because it is in the main page	
Will the user notice that the correct action is available? Is it apparent when needed?		No, to go to the home page the user must navigate the sidebar
Will the user associate and interpret the response from the action correctly? Will users know from the feedback that they have made a correct or incorrect choice of action?	Yes, proper headers are in place to let the user know that they have completed their task	