Parker Riddle



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Summary

Raised in Aspen, CO Moved to San Diego after high school Currently in Glenwood Springs, CO

Experience

Store Manager

Russell Cellular

May 2022 - Present (5 months +)

- Responsible for maintaining a clean workplace
- Regular inventory counts of stock
- Selling/trading devices and accessories
- Adding/changing plans and lines

General Manager

Silverpeak

Jun 2021 - Oct 2021 (5 months)

- Understanding of METRC and Flowhub
- Received orders and set prices
- Hired staff
- Training of all new employees as well as the re-training of existing employees when needed
- Made weekly schedules. Adjustments when needed
- Ensure the sales floor is properly stocked and the presence of the store is well maintained
- Brought Google reviews to five stars with two hundred plus comments from customers
- Ensured inventory was correct between Flowhub and METRC
- Scheduled pop-ups and local events

Assistant Manager

Silverpeak

Aug 2020 - Jun 2021 (11 months)

- Helped manager with daily tasks
- Knowledge of METRC and Flowhub
- Received packages through METRC and Flowhub
- Responsible for opening/closing
- Helped organize and maintain store and backstock
- Retained sales skills by continuous budtending
- assist with the conduction of training of all new employees as well as the re-training of existing employees when needed



American Income Life Insurance Company

May 2019 - Nov 2019 (7 months)

- Setting appointments
- Writing and establishing policies
- Deliver no cost benefits to clients
- Service policy owners to make sure that they are up to date with their coverage

Driver

DoorDash

Jun 2018 - May 2019 (1 year)

- Learned time and money management skills
- Pick-up and deliver food in a timely manner
- Ensure customer has every need satisfied

Front Desk

Boulder Country Club

Apr 2018 - Jan 2019 (10 months)

- Responsible for opening and closing (ranging from 5am 10pm)
- Scheduled appointments for various country club commodities
- Stocked food, beverages, toiletries or any other necessity
- Prepared smoothies either picked off the menu or custom made
- Responsible for washing, drying, and folding laundry

zs Sales Associate

Z57, Inc.

Mar 2017 - Apr 2017 (2 months)

- Sold online marketing tools for realtors via telephone
- Built a network of clients by cold-calling
- Custom built marketing plans by assessing the realtor's current status along with their desires/needs

Account Director

Allegiance Inc

Nov 2016 - Apr 2017 (6 months)

- Direct door to door marketing for ATT/DirectTV selling bundle packages (Internet, Cable, Phone)
- Managing/developing a team of 4 people and running group meetings of up to 40 people
- Being a personal liaison for my clients

▼ Sales Associate

Vector Marketing

Nov 2016 - Dec 2016 (2 months)

- I showed/sold Cutco both in person and virtually
- Completed Cutco's 4-Part marketing training sessions

Retail Associate

University of Colorado Boulder

Sep 2016 - Oct 2016 (2 months)

- Sold merchandise in the store and at any CU sports event
- Sized and restocking the store
- Counted the register and tagged items

Food Server

IHOP

Jun 2016 - Aug 2016 (3 months)

- Greeted customers as they walk in and seat them
- Worked mornings and graveyard shifts (10pm 6am)
- Took orders and ran plates
- Finalized checks

Barista

Starbucks

May 2015 - Aug 2015 (4 months)

- Responsible for opening, closing, and restocking duties.
- Ensured products and coffee were in compliance with company standards.
- Addressed any customer complaints to ensure exceptional customer service.
- Familiarized and engaged with regular customers

Front of House staff

CP Burger

May 2013 - Aug 2013 (4 months)

- Provided support for staff members and customers in multiple areas during peak business hours.
- Served as point of contact between customers and staff to ensure customer satisfaction.
- Responsible for opening duties and restocking inventory.
- Assisted with the operations of the putt-putt golf course attached to the restaurant.

Education

Arizona State University

Psychology 2015 - 2016

2013 - 2010

Colorado Rocky Mountain School

2013 - 2015

Aspen High School

2011 - 2013

Licenses & Certifications



Insurance Agent, Accident, Health, Life, Variable Life & Variable Annuities

Skills

Customer Service • Sales • Time Management • Positive Work Environment • Team Management • Task Management • Communication • Reliability • Adjustable • Quick Grasping