

# A Day in the Life of a Database I/O

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# About the author

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- Sybase Australia 1996 – 2003; youngest ever Principal Consultant
- After working with Sybase tech for 20+ years... is no longer young
- Principal Database Engineer at Prima Donna Consulting
- Based in London, UK, and Melbourne, Australia
- International Sybase User Group Board of Directors since 2010
- UK Sybase User Group Board of Directors since 2019
- Not a lawyer – no charge for emails!
- Improves client bottom lines by ~USD\$10M/month every month

# Why this presentation

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- Seen many projects where upgraded hardware = worse performance
- This creates stress; causes doubt; threatens future hardware investment
- The work I enjoy the most is when I save projects, budgets, and teams
- This means I do more than just solve problems:
  - I figure out puzzles, uncover secrets, unravel mysteries, and bring order out of chaos
- Now you can unblock your projects, increase your budgets, exceed your targets, impress your bosses – and keep your jobs

# Why *this* presentation

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- A European bank upgraded to an expensive new storage array
- ASE performance regressed, a lot
- They fixed what they could, which undid the regression, but...
- The business case for the storage upgrade was based on performance
- DBAs, SAs, Hardware, VM, Network, Storage; all teams going nowhere
- Multiple cases raised with multiple vendors; expectations still unmet
- Challenge #1: “we won’t give you access to the systems”
- Challenge #2: “fix it in eight days”

# Why I/O? Because I/O hurts...

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- Even the fastest NVMe storage is still slower than RAM
  - Similar bandwidth (this surprised me)
  - Latency is where storage really hurts
    - RAM (DDR4) = 8-24ns
    - NVMe = 60μs = 60,000ns = 2,500x slower
    - SATA SSD = 175μs = 175,000ns = 7,291x slower
    - SSD on SAN = 2-20ms = 2,000,000ns = 83,333x slower  
20,000,000ns = 833,333x slower

# ... and (almost) everything ASE does involves I/O

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- Every database read or write means at least one I/O
  - Usually more than one (data + indexes + log)
- Yes, even if it is already in data cache
  - How did it get there? One or more I/Os
  - Once written, it must be flushed out of cache else data loss
- Only exception is IMDB
  - And even IMDB is initialised from a template database

# The fastest I/O is no I/O

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- Those relative latency numbers were compelling
- If you have a database I/O problem, the single best thing to do?
  - Refactor code to issue fewer I/Os!
- Next best thing?
  - Throw memory at it and stay away from storage!
  - Pound for pound, dollar for dollar, nothing helps performance more
- That might not be feasible so let's look at everything else



# Benchmarking is always the right move

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- There will always be more than one bottleneck
  - But we only ever feel the effects of, and detect, the worst
- We must fix the worst before we can know the next-worst
  - Design a repeatable benchmark for apples-to-apples comparisons
  - Change/tune only one thing at a time
  - Measure! (“Data! Data! Data! I cannot make bricks without clay!”)
  - Did it help? Did it hurt? Did it make no difference?
  - Repeat until goals are met

# Benchmarking is not always possible

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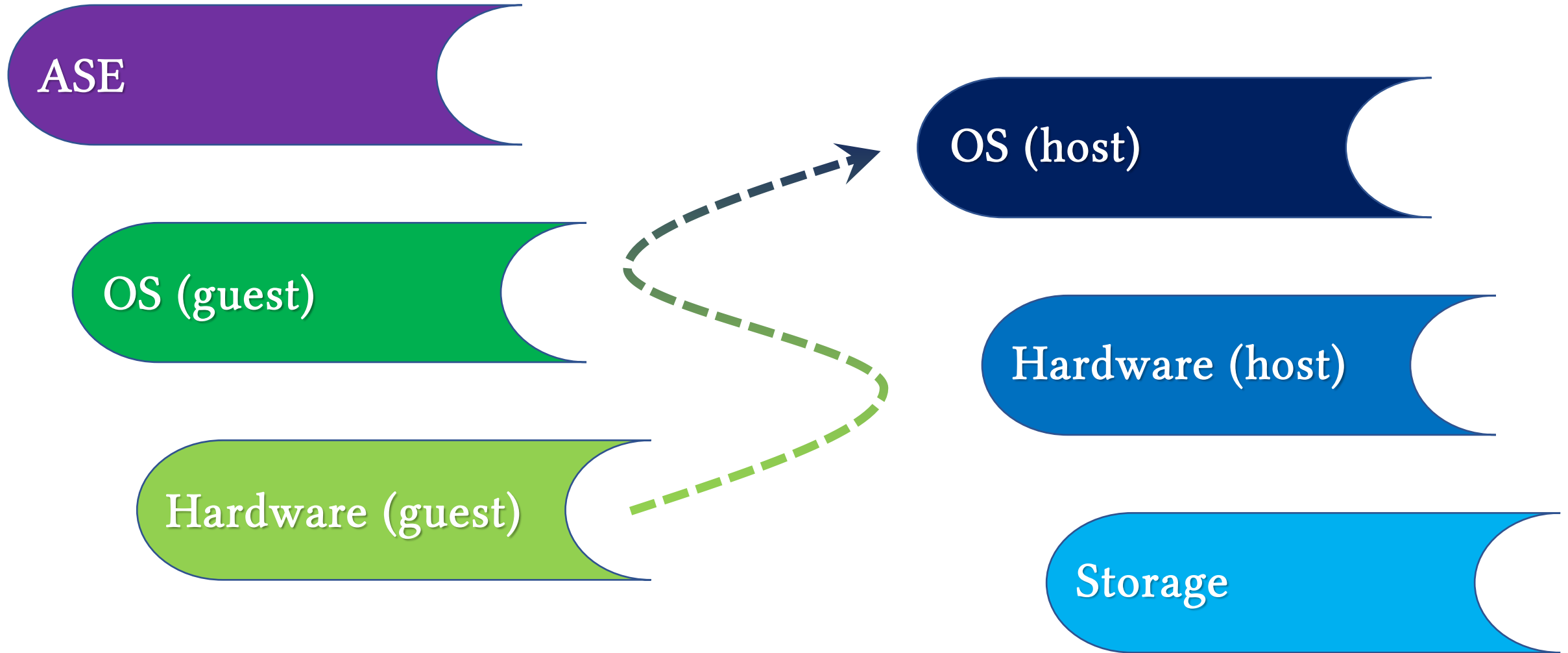
- As in this case study
  - There wasn't time
  - I didn't have access
  - Client wasn't interested in benchmarking
    - (foreshadowing...)
  - Client didn't have much monitoring infrastructure set up
  - They wanted a review only

# The hammer of best practices

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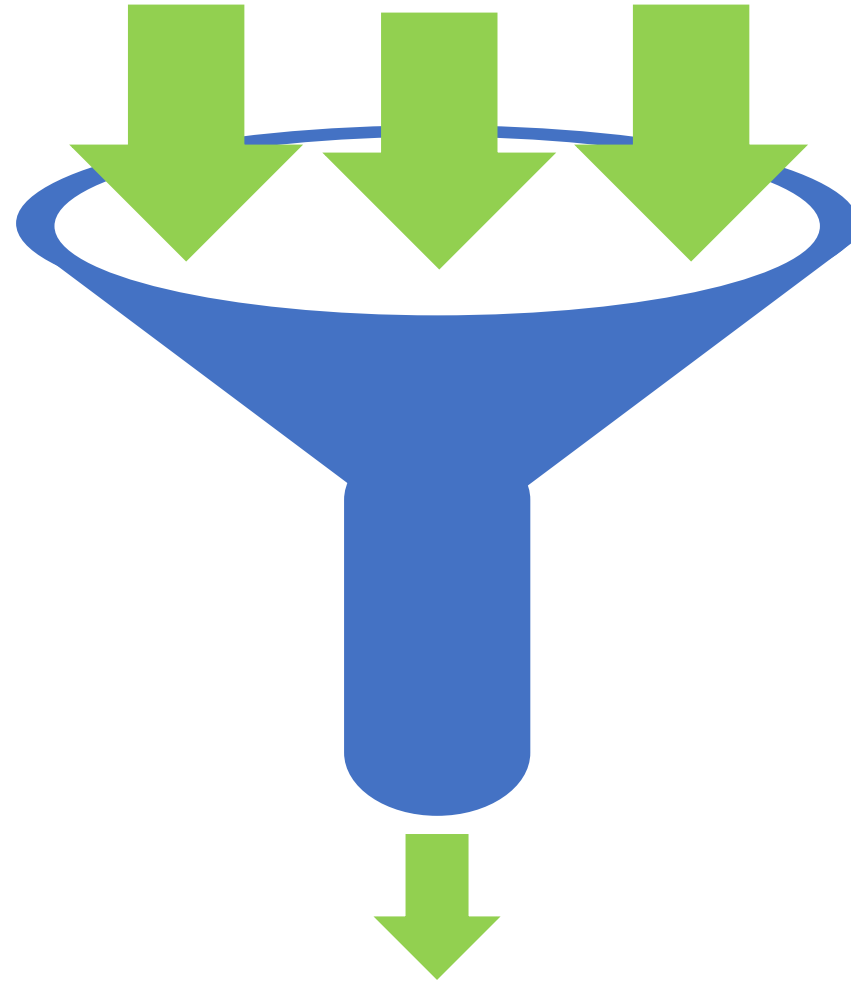
- If we can't benchmark to find the right bottlenecks in the right order...
  - ... treat everything as a bottleneck!
- All we have is the hammer of best practices
  - So hit everything, and hit it hard
- In other words survey, review, look for every clue, tune everything

# The (database) I/O stack



# We think of bottlenecks like this

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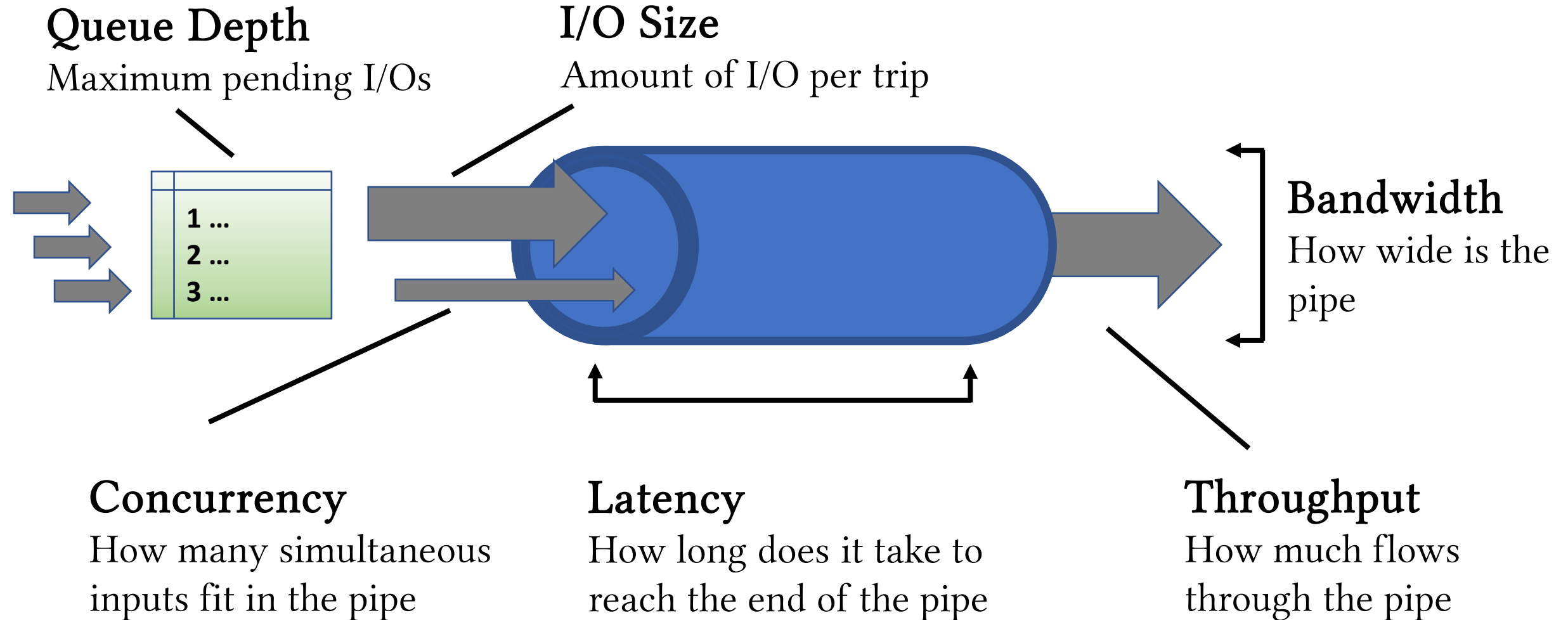


# But they're usually more like this

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# Different ways to measure I/O performance



# More on queue depths

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- Queue depths are at the heart of I/O performance and latency stats
- We can keep adding async I/Os as long as there is room in the queue
- Once queues fill up, no more async I/Os
- All further I/Os wait...
  - ... and this doesn't appear in latency stats in any lower layer
  - From their point of view, the I/O hasn't yet entered the system
- Queues exist at **every** layer



# The (database) I/O stack, revisited

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- Each layer can only see:
  - Its own level: queues, concurrency, latency, throughput, bandwidth
  - Levels below: latency (sum only), throughput (min only)
  - Levels above: *nothing*
- Latency at each layer is counted in every layer above it
  - But latencies (and queues!) above it are not visible at that layer
- So storage can – truthfully – report great performance
- While layers above it can – truthfully – report terrible performance

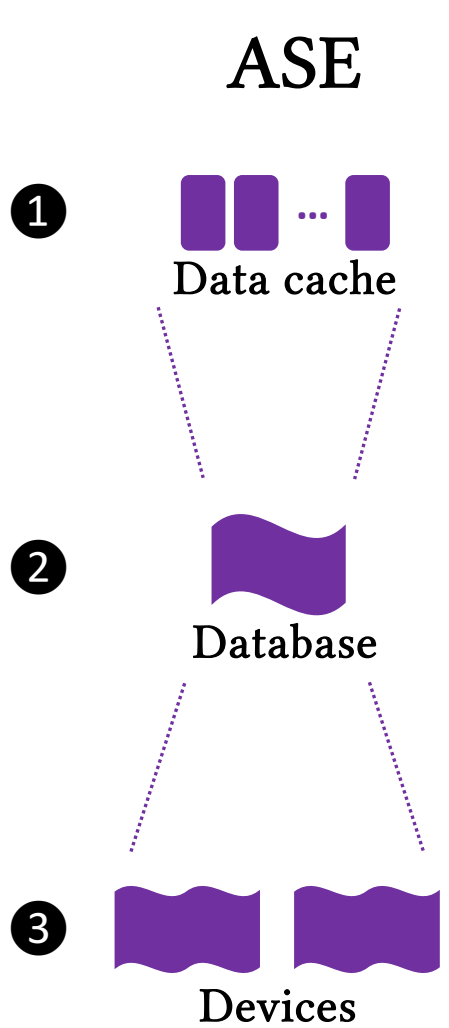
# Follow the I/O: case study details

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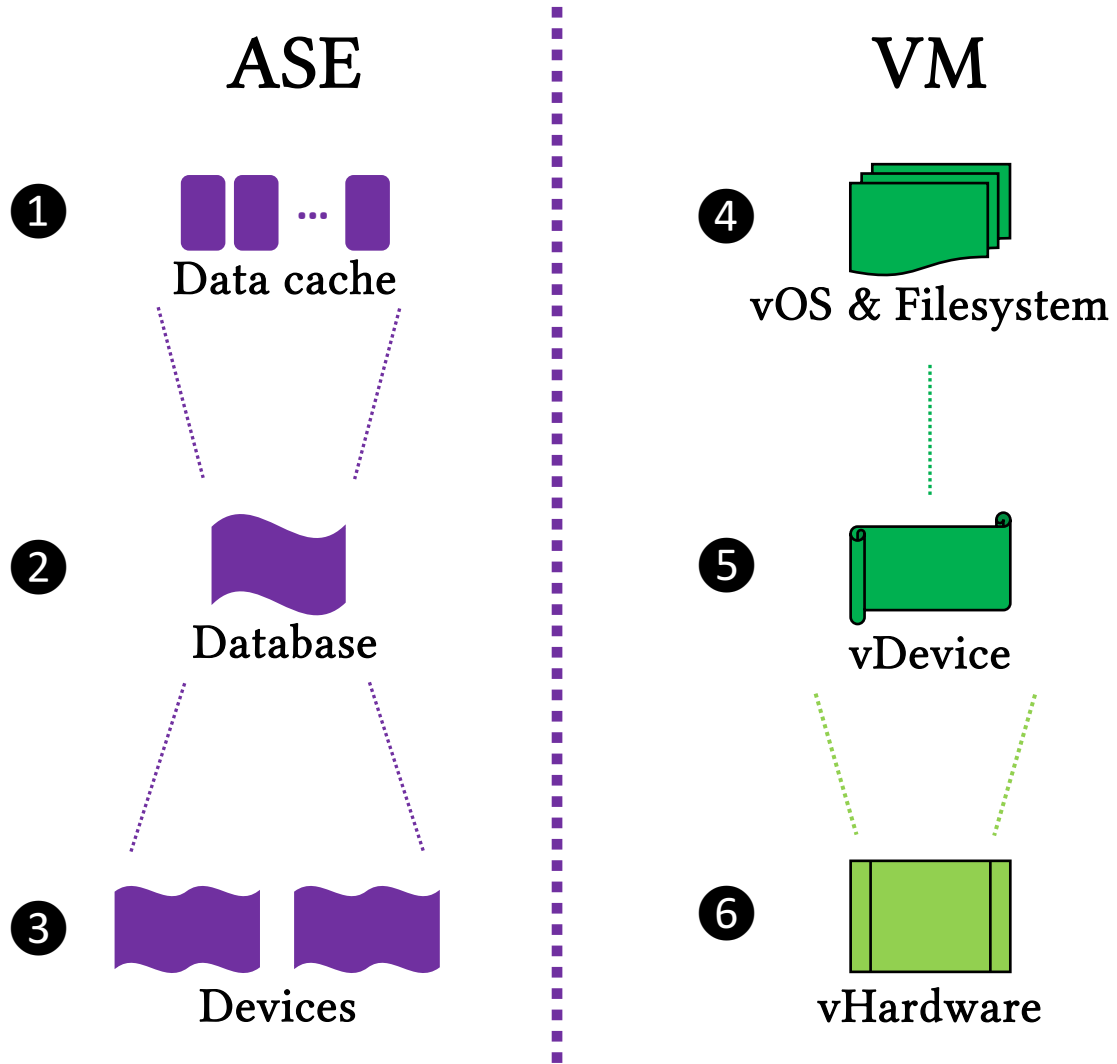
- ASE 16.0 SP04 (16.0 SP04 PL03 HF1 released Dec 22)
- RHEL 7.9
- VMware ESXi 7.0 U2
- Multiple VMs on the parent physical host
- FC multipathing to the storage array
- Pure Storage array

# Follow the I/O

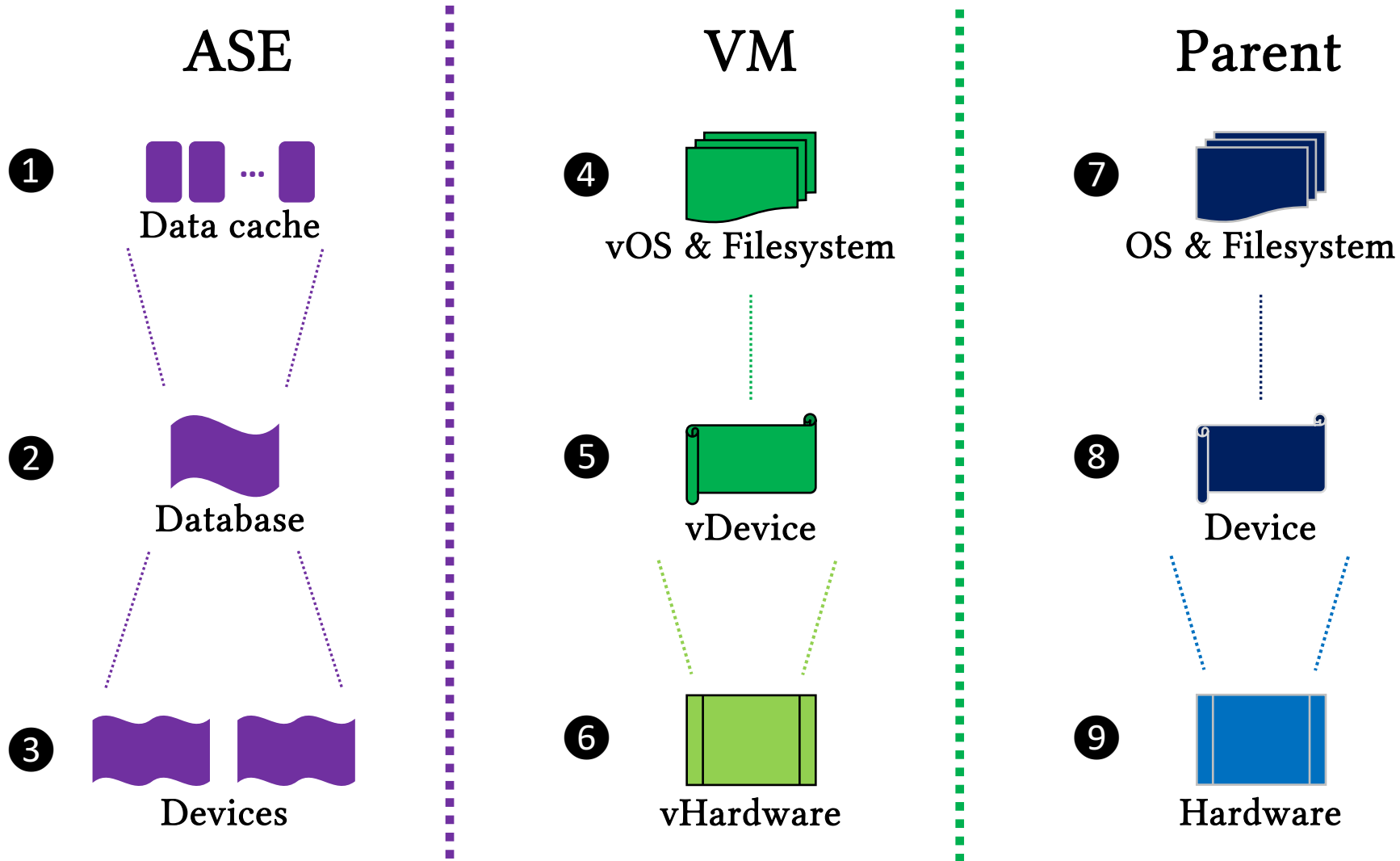
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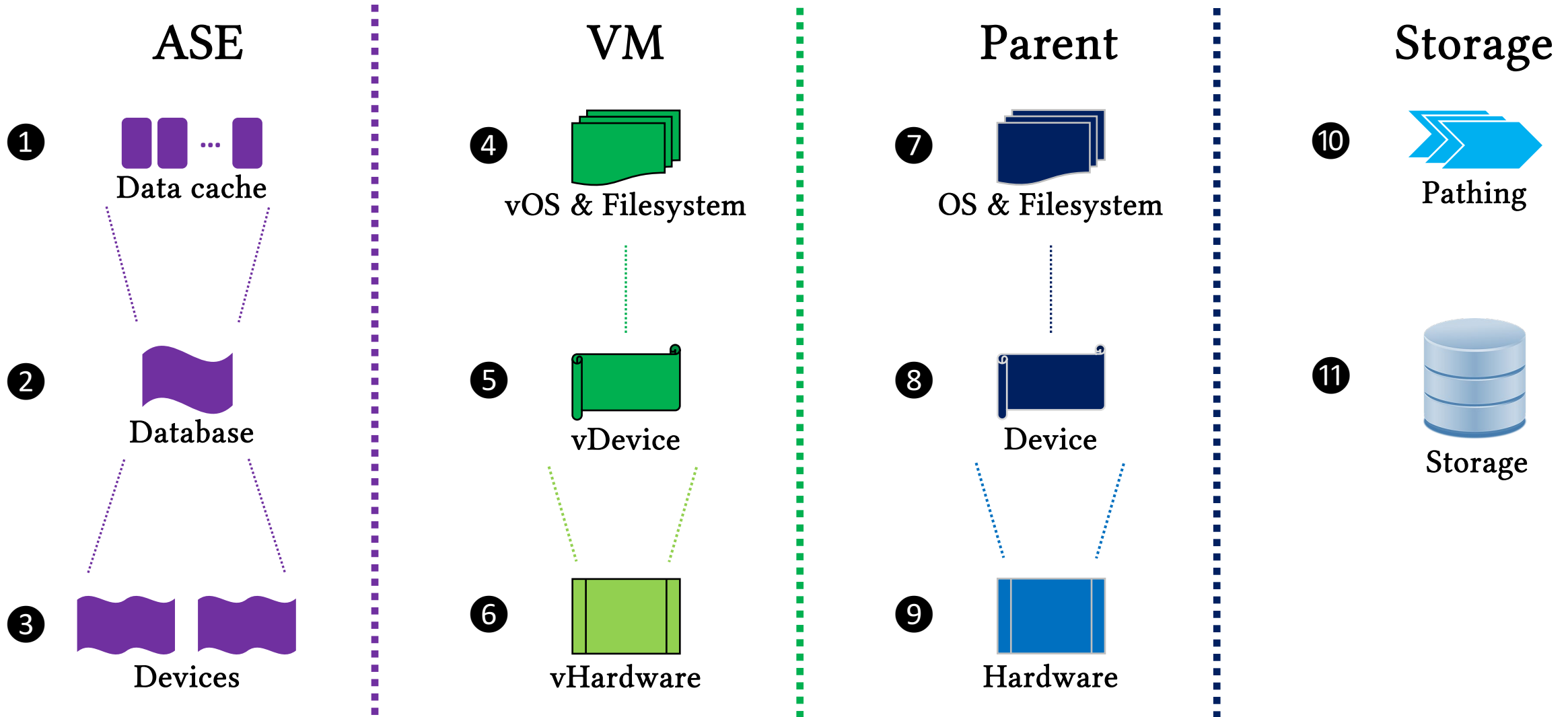
# Follow the I/O



# Follow the I/O



# Follow the I/O



# Where we focus our efforts

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- The case study and this presentation mostly focus on ASE and (VM) OS
- Not just because these are what I (and DBAs) know best
- Mainly because these layers can be changed without affecting others
- Change to VM physical host affects all VMs on that host
- Change to storage array affects potentially hundreds of systems
- Technical difficulty: one size doesn't fit all for tuning measures
- Political difficulty: more approvals required

# Before we get into the technical weeds

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- Normally database discussions of concurrency are about locking
  - We are not talking about database locking anywhere today
  - Our focus is entirely on I/O concurrency



# 1 ASE: data caches: I/O bandwidth, I/O size

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- Large buffer pools will load cache with fewer trips
  - Never have four sizes in the same cache
  - Data can only ever use two sizes: 1-page, and largest
  - Log can use a third size but this must also be set using `sp_logiosize`
- If using data cache(s) for tempdb database(s), disable housekeeper
  - Can only be done in .CFG file

# 1 ASE: data caches: I/O concurrency

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- There is one spinlock per partition per cache
- More named caches = more spinlocks
  - Reduces memory available for any one object (one cache per object)
  - Better first answer: cache partitions
- Cache partitions = more spinlocks
  - Doesn't divide memory between objects
- Lockless data cache (ASE 16.0 SP02+)
  - If the cache meets the requirements for relaxed status
    - High hit rate, low volatility/replacements

# 1 ASE: data caches: I/O latency

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- No direct latency effects at the ASE data cache layer
- Indirect latency caused by cache misses
  - Cache miss = physical I/O = subject to all I/O stack latency
- Moral of the story: more memory
- Special note on tempdb in ASE data cache
  - Main benefit is to speed up **reads**
  - Writes still go to disk... eventually... we can tune this...

# 1 ASE: data caches: I/O queues

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- No direct queuing at the ASE data cache layer
- Indirect queuing effect caused by cache misses
  - Cache miss = physical I/O = subject to all I/O stack queuing
- Moral of the story: more memory

# 1 ASE: data caches: I/O throughput

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- Transactional memory (ASE 16.0 SP02+, Memscale, hardware)
  - Requires premium license
  - Requires hardware support on chip
- When available and enabled = +5% memory throughput
- Separate data caches for data and log
  - Allows pipelining: log write-ahead in one cache while data in other
  - Tempdb log cache too, even if not using tempdb data cache
    - Can't directly bind tempdb system tables; indirectly via model

# 1 ASE: data caches

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- How would we know if there was an issue at this layer?
- ASE commands:

sp\_sysmon

MDA tables

## ② ASE: databases: I/O bandwidth, I/O size

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- Logiosize for dedicated buffer pool for logs
- User database: logiosize = 2 x @@maxpagesize
- Tempdb database: logiosize = 8 x @@maxpagesize
- Needs data cache buffer pool of same size as logiosize
  - ASE automatically sets 2 x @@maxpagesize if it finds 2-page buffer
- (Foreshadowing: **relationship between ASE & disk page sizes**)

## ② ASE: databases: I/O concurrency

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- Some ASE optimiser decisions based on # of devices in segment
  - e.g. default parallel query, parallel index sort
  - Use more numerous and smaller devices per DB
  - Limit used to be 256 devices per database
  - Raised to 1269 in ASE 15.0
  - Limit is for unique devices; can still have multiple fragments each
- Multiple tempdb databases



## 2 ASE: databases: I/O latency

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- Few direct latency effects at the ASE database level
- Many indirect latency effects based on underlying devices

## ② ASE: databases: I/O queues

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- Do staging / scratch work in dedicated databases
  - One transaction log per database
  - Beware cross-database transactions

## ② ASE: databases: I/O throughput

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- Tempdb: separate data & log
- “global async prefetch limit” (save memory for regular I/Os)
- “i/o polling process count” (if set high, process kernel only)
- Good data space management = same data, fewer I/Os
  - exp\_row\_size
  - max\_rows\_per\_page
  - Regular reorgs usually a sign of failure to do the above

## 2 ASE: databases

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- How would we know if there was an issue at this layer?
- ASE commands:

sp\_sysmon

MDA tables

# ③ ASE: devices: I/O bandwidth, I/O size

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- Almost no direct bandwidth effects at the ASE device layer
  - Maybe deferred commit counts as bandwidth?
- Many indirect bandwidth effects based on ASE device attributes
  - Number
  - Size
  - Dsync, directio
  - File vs. raw
- Note: ASE writes are always one page at a time

# ③ ASE: devices: I/O concurrency

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- One spinlock per device
  - More numerous & smaller devices = more spinlocks
- “number of disk tasks” (threaded kernel only)
  - Commonly misunderstood
  - These are ***not*** the number of tasks performing I/Os
  - These are the number of tasks polling for completed I/Os
    - Frequently over-configured
    - Rule of thumb: 1 for every 16 engines/threads

# 3 ASE: devices: I/O latency

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- Ensure async I/O, platform-dependent
  - “allow sql server async i/o” (needed for any async including raw)
  - “enable hp posix async i/o” (HP, needed for file; makes raw **worse**)
  - “enable solaris async i/o mode” (Solaris, requires Solaris patch)
- ASE user database devices: dsync = false, directio = true
- ASE tempdb devices: dsync = false, directio = false
  - Definitely for tempdb log devices; maybe for tempdb data devices
- “i/o polling process count” (if set low; process kernel only)

# 3 ASE: devices: I/O queues

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- Direct I/O queues within ASE:
  - “disk i/o structures”
  - “max async i/os per [engine | server]”
  - Whichever is lower is the limit
  - Per-engine limit only relevant in process kernel
  - All require O/S config to support
- “housekeeper free write percent”
- “i/o batch size”



# 3 ASE: devices: I/O throughput

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- “global async prefetch limit”
  - Seldom helpful; save memory for regular I/Os instead
- “i/o polling process count” (if set high; process kernel only)

# 3 ASE: devices

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- How would we know if there was an issue at this layer?
- ASE commands:

sp\_sysmon

MDA tables

# • One last word about sp\_sysmon •

```
Engine Utilization (Tick %)  User Busy  System Busy  I/O Busy  Idle
-----
ThreadPool : syb_default_pool
Engine 0                      52.9 %      0.0 %      15.7 %      31.4 %
Engine 3                      43.1 %      0.0 %      19.6 %      37.3 %
Engine 6                      47.1 %      0.0 %      23.5 %      29.4 %
Engine 8                      23.5 %      0.0 %      33.3 %      43.1 %
Engine 9                      41.2 %      0.0 %      21.6 %      37.3 %
Engine 11                     60.8 %      0.0 %      21.6 %      17.6 %
Engine 12                     43.1 %      0.0 %      29.4 %      27.5 %
Engine 14                     33.3 %      0.0 %      29.4 %      37.3 %
```

- In a threaded kernel this output is meaningless
- “At least one I/O was outstanding during this % of clock ticks”

(Updated after the presentation; my thanks to Kevin Sherlock)

# 4 VM: OS & filesystems: I/O bandwidth, I/O size

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- Few direct RHEL OS disk bandwidth effects
- RHEL disk i/o scheduler *can* be set globally, but shouldn't be
  - One size does not fit all
  - Set in the next section, per “disk”

# 4 VM: OS & filesystems: I/O concurrency

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- ext4 forces single-threaded access to each inode; one inode per extent
- Cannot be disabled unless ext4 journalling disabled; discussed soon
- Can partially disable when ext4 journalling disabled:
  - Mount option `dioread_nolock`
  - Allows parallel reads of inode
  - Still single-threaded writers though
  - Known issue when combined with `nodelalloc` mount option
- Possibly not needed anymore in very recent RHEL kernels?

# 4 VM: OS & filesystems: I/O latency

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- ext4 journaling imposes 400% performance slowdown
- No-one disables it! Why not?!
- Filesystem journalling **is not** needed for ASE devices (and only those)
  - ASE fully preallocates; file sizes and metadata will never change
  - **Fully documented and supported by SAP and RHEL**
- `tune2fs -O ^has_journal /dev/sd[xyz]`
- This is *not* the same as disabling barriers, enabling writeback, etc.
  - Those tune ext4 journalling; we want to fully disable it

# 4 VM: OS & filesystems: I/O queues

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- `fs.aio-max-nr` = max async I/Os per process
  - Remember ASE threaded kernel = one process
  - Set very high, suggest 12,096,000
- `fs.file-max` = max file descriptions per process and globally
  - Also set higher than the default, suggest 6,291,456

# 4 VM: OS & filesystems: I/O throughput

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- ext4 updates timestamps for every file and directory access
  - This overhead isn't needed for ASE
- Set these mount point options:
  - ASE devices: noatime, nodirtime
  - ASE binaries, dump files: relatime, nodirtime
- Bad things happen when ASE page size is larger than LUN page size
  - Mostly only a problem for ASE 2K
  - Make sure ASE page size is an integer multiple of LUN page size



# 4 VM: OS & filesystems

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- How would we know if there was an issue at this layer?
- OS commands:
  - iostat
  - sar
  - perf
  - df
  - mount
  - dumpe2fs

# 5 VM: OS devices: I/O bandwidth, I/O size

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- `/sys/block/sd[xyz]/queue/rotational`
  - RHEL device geometry, 1 = mechanical, 0 = SSD/NVMe/flash
  - Most non-mechanical drives do not correctly report this
  - Not persistent, must be reset after every reboot
  - Required to enable some internal RHEL tuning
- Relevant for both raw and file

# 5 VM: OS devices: I/O concurrency

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- As with ASE devices, more numerous and smaller devices help
- Engineering teams don't like this
  - Usually limits of how many LUNs can be attached
- Relevant for both raw and file

# 5 VM: OS devices: I/O latency

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- /sys/block/sd[ccc]/queue/scheduler
  - RHEL disk i/o scheduler *can* be set globally, but shouldn't be
  - Reorders disk I/Os, intended to minimise mechanical seek time
  - RHEL default = **deadline**; ASE does much better with **noop**
  - Not persistent, must be reset after every reboot
- Relevant for both raw and file

# 5 VM: OS devices: I/O queues

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- `/sys/block/sd[ccc]/queue/nr_requests`
  - Per-device limit on maximum outstanding I/O requests
  - Default is only 128! Set instead to 1024
  - Not persistent, must be reset after every reboot
- Relevant for both raw and file

# 5 VM: OS devices: I/O throughput (1)

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- `/sys/block/sd[ccc]/queue/add_random`
  - Modern O/S collects entropy from as many sources as possible
  - RHEL collects entropy from low-level I/O events
  - In very high I/O loads this becomes measurable overhead
  - Suggest disabling it for all LUNs used by ASE
  - Not persistent, must be reset after every reboot
- Relevant for both raw and file

# 5 VM: OS devices: I/O throughput (2)

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- Prefetch helps sequential reads and hurts random reads if not careful
- `blockdev --setra value /dev/sd[xyz]`
  - RHEL is smart enough to only trigger this for sequential reads
  - Value is in 512-byte disk sectors; 2 = 1Kb, 512 = 256Kb, 4096 = 2Mb
  - Benefit is greater for multiple readers than single-threaded
  - Not persistent, must be reset after every reboot
- Relevant for both raw and file
  - Excellent idea to tune higher for load database dump files

# 5 VM: OS devices

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- How would we know if there was an issue at this layer?
- OS commands
  - iostat
  - sar
  - perf
  - df
  - mount
  - dumpe2fs
  - blockdev --report
- Also by inspection of the `/sys/block/sd[xyz]/queue/*` files



# Now we're into the technical weeds

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- This is usually as far as I've taken it prior to this case study
- Normally we can't make any changes further down the stack
- This client wanted the lot
- I don't have all the answers but I'll share what I do have
- I've stopped answering "How would we know if there's a problem here"

# 6 VM: disk controllers

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- Every O/S has drivers for its hardware
- The disk controllers in a VM are themselves virtual hardware
- Queue depths are tuneable; defaults are too low
  - This is pointless unless queues at all other layers are also tuned
  - Otherwise latency is just moved to a different layer
- Depending on OS, VM, and controller, other settings may be tuneable

# 6 VM: disk controllers

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- RHEL in VMware is almost certainly using PVSCSI controllers
  - If not, it should be! Check!
- Two options to tune PVSCSI controllers in RHEL
  - Create or edit `/etc/modprobe.d/vmw_pvscsi.conf`  
`options vmw_pvscsi cmd_per_lun=254 ring_pages=32`
  - Add to `/etc/grub.conf` (and regenerate boot file!!!)  
`vmw_pvscsi.cmd_per_lun=254`  
`ring_pages=32`

# 7 Physical host: OS

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- This is the OS on the physical parent host of a VM
- For VMware it is ESXi
- Many tuneable options here! Seldom tuned much, why?
- Database servers work differently to appservers and file servers
- If I were CIO, I would not combine these on physical servers
  - i.e. one VM farm each for database, app, and file servers
- Everything done to a host has to be done here too
  - Patching, tuning, sizing, hugepages

# 8 Physical host: storage layout & devices

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- Many possible options for how VMware allocates and presents storage
- Best for database servers
  - Each LUN presented to guest OS = one VMDK
  - Each VMDK = one file on one datastore
  - VMFS should be VMFS6+

# 9 Physical host: disk provisioning

- VMware disks can be provisioned differently per VMDK

Provisioning type	Preallocated?	When zeroed?
Thin	N	Run-time
Zeroed Thick (default)	Y	Run-time
Eager Zeroed Thick	T	Create-time

- Why do this? To allow disk over-provisioning
- Not really an issue for ASE because ASE fully preallocates storage
  - Could be an issue for database backups

# 8 Physical host: storage layout & devices

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- VMware sets disk controller I/O queues per VM, and per datastore
  - If best practice followed (one datastore per VM) these are the same
    - Still, explicitly tune both
  - Check your HBA hardware documentation, defaults are pitifully low
    - e.g.: Emulex LightPulse LPe32000 default queue depth = 30 (!)
- esxcli system module parameters set -p lpfc[n]\_lun\_queue\_depth=254 -m lpfc
- esxcli system core device set -O | --sched-num-req-outstanding 254 -d device\_id

# 8 Physical host: storage layout & devices

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- VMware can present up to four virtual disk controllers to a VM
- Usually only one
- Each controller has its own queue and latency
- More controllers = more queues = more throughput
- Care needed to load balance the mount points between controllers



# 9 Physical host: hardware

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- DO NOT OVERCOMMIT MEMORY
  - Test very carefully if overcommitting CPU
- You can get away with this with file servers, and with some app servers
  - Definitely not memory with database servers
- Better to fully reserve/preallocate memory (and ideally CPU)
- Disable transparent page sharing (shares memory between VMs)
- VMware Latency Sensitivity – counterintuitive
  - SAP and all other database vendors recommend “Normal” (default)

# 9 Physical host: hardware

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- Firmware and BIOS need to be patched too, but seldom are
- Make sure HBAs and NICs are installed in the proper slots!
  - Dual channel 16Gb/s cards require 32Gb/s slots
  - PCIe Gen2 x8, or PCIe Gen3 x4
- HP ProLiant DL380 Gen 9 has some Gen 3 x16, the rest are Gen3 x8
  - This means 64Gb/s HBAs would be choked in some slots
- This site was OK but some have not been

# 9 Physical host: hardware

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- If physical CPUs support pdpe1gb flag for 1Gb “extrahuge” hugepages
  - Present the most recent vCPUs to guest OS
  - Configure CPU/MMU Virtualization to Automatic
  - Advanced Options, Edit Settings

`sched.mem.lpage.enable1GPage = “TRUE”`

`Mem.AllocGuestLargePage = 1`

`LPage.LPageDefragEnable = 1`

`LPage.LPageAlwaysTryForNPT = 1`

# 10 Paths to storage

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- HBAs are rated for bandwidth and # of channels
- Emulex LPe32000 = 2 channels @ 16Gb/s bandwidth = 32Gb/s
- Standard practice is to have multiple cards with multiple channels
- This is multipathing
- Check the multipathing policy!
  - Many defaults treat additional paths as failover, not load balancing
- Check every FC switch between host and storage
  - If even one is not consistent in bandwidth the whole path suffers

# 10 Paths to storage

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- VMware multipathing plugins are apparently controversial
  - VMware best practice = HPP (high performance plugin)
  - Pure Storage best practice = NMP (native multipathing plugin)
    - Older, intended for mechanical spinning disk

# 10 Paths to storage

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- VMware path selection policy = which path to use for a given I/O
- roundrobin policy = alternates between paths
  - When to switch is configurable
  - Best practice c. 2017 was to set `policy=rr,iops=1`
  - Strictly alternate each I/O... even if one path is much slower
- Best practice c. April 2022 is to measure latency and use the best path
  - set `policy=latency`
- Secret practice: `policy=rr,iops=0` (switch I/O by least queue depth)

## 11 Storage array



# 11 Storage array

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- Pure Storage claims nothing needs to be tuned
- It's just one giant slab of disk
- It still has firmware that needs updating
- The “don't tune it” best practice needs to be regularly reviewed
- ... just in case something turns out to need to be tuned after all
- Probably we aren't allowed to tune anything here anyway



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# Q & A, and thank you

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Joe Woodhouse

joe.woodhouse@primadonnaconsulting.com

Too busy putting out fires to reduce your toil?

Answering the on-call phone too often?

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Joe is a freelance consultant available through Prima Donna Consulting and can be engaged flexibly.

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