



# Elaiya Bharathi E

Consultant (Business Analyst)

Dynamic, results-oriented Consultant with experience over 5 Years in Oracle WMS Cloud implementation Solutions for Global Clients, complemented by a robust background in Finance and marketing attained with MBA from BIM, Trichy. Expertise in analyzing business processes, identifying requirements, and designing effective solutions using Oracle technologies. Consistently delivered innovative and tailored solutions that address clients' specific needs for optimization and streamlining operations.

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Chennai

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## SKILLS

- Project Management
- MS Excel
- MS Visio
- Oracle WMS Cloud
- Cross Functional Leadership
- Client Relations
- User Acceptance Testing
- Regression Testing
- Problem Solving
- Business Process Improvement
- Agile and Scrum

## WORK EXPERIENCE

### Consultant Infosys Limited

10/2022 - Present

Chennai, India

Achievements/Tasks

- Engaged with clients to understand their business requirements, challenges, and goals
- Prioritize User Stories based on Client needs and plan, execute sprints accordingly
- Client Interaction, Presentation and Process Demos
- Effectively trained and mentored new recruits

### Senior Associate Consultant

Infosys Limited

06/2021 - 09/2022

Hyderabad, India

Achievements/Tasks

- Managed 13 quarterly WMS upgrades for Global FMCG company, ensuring seamless operations
- Client Presentation on Impact Analysis of new features during each quarterly upgrade
- Automated 118 Unit and 65 End-to-End test cases that saved 95 Manhours per quarter i.e 380 Man-hours / year
- Root Cause and Data analysis of the monthly issues raised by the Client to reduce repetition of issues

### Associate Consultant

Infosys Limited

06/2019 - 07/2021

Hyderabad, India

Achievements/Tasks

- Restructured and Standardized the End-to-End testing steps and test result documentation of important flows
- Streamlined the Quarterly Upgrade testing of Oracle WMS through automation
- Domain knowledge in End-to-End process flows

## PROJECTS

### ADT Security Client Implementation - Oracle WMS Cloud (05/2024 - Present)

- Led as Solution Lead for End-to-End processes of ADT Warehouse Management System
- Drafted the Final Solution Document and Test Training Documents for Oracle WMS Cloud implementation
- Designed and achieved SIT for the client processes
- Moved the Solution to UAT on Schedule

## PROJECTS

### FedEx Client Implementation - Scrum Project (05/2023 - 04/2024)

- Led end-to-end warehouse operations and inventory management across Logistics leader FedEx warehouses. Managed highprofile clients for FedEx, including Acer, Cisco, Lexmark, Grifols, Siemens, Canon
- Tracked, evaluated and validated the Product/Process progress
- Designed Labels and Webreports for FedEx Clients
- Drafted LLD, BR100 and Process flows for Clients using MS Visio

### Grupo BIMBO AMS Project (11/2019 - 05/2023)

- Experience of leading a team of 15 People of multi-cultural background onsite and offshore for the Oracle WMS Cloud track for 2 years
- Enabled Client to effectively manage warehouse operations for Grupo Bimbo across 92 facilities in 19 countries
- Implemented WMS-ERP Reconciliation Dashboard in collaboration with Infosys proprietary tool team, with automatic incident logging with ITSM tool and email notification features
- Published Process document for WMS Input Interface Clearance Automation in Infosys Knowledge Database COBALT

## EDUCATION

### PG Certificate Program in Financial Management

Indian Institute of Management

02/2023 - 02/2024

Trichy, India CGPA 3.055

### Master of Business Administration

Bharathidasan Institute of Management

06/2017 - 05/2019

Trichy, India CGPA 6.842

### Bachelor of Engineering - Mechanical

Thiagarajar College of Engineering

08/2012 - 05/2016

Madurai, India CGPA 7.870

## CERTIFICATES

Oracle Warehouse Management Cloud 2022 Certified Implementation Professional (09/2022 - 03/2024) 

ORACLE

Oracle Cloud Support Specialist (04/2020 - Present) 

ORACLE

## HONOR AWARDS

### Rising Star (09/2021 - Present)

Infosys

- Rising Star Award for leading a Cross functional team to automate Unit and End to End Regression testing

### Project Galaxy Member (06/2022 - Present)

Infosys

- Subject Matter Expert Club of Infosys