

To work in the most challenging position with an organization that provides ample opportunities to learn and to contribute. Extremely flexible, willing to work on newer, challenging tools and technologies.

PROFESSIONAL ABRIDGEMENT

- Total 5 years of experience having an insight on Manhattan WMS and warehouse management activities.
- Experience in SQL and PL/SQL scripting using Stored Procedures and Cursors that helps us in fetching data from ERP and middleware application database to identify issues/errors easily
- Having database experience using Oracle 10g/11g, SQL, PL/SQL, Functions, Packages, Exception Handling, Constraints, Triggers, Index, and Views
- Have experience working with oracle fusion application, SOA and Web logic servers
- Have experience in ERP and Warehouse management activities like stock management, inventory management, cycle count, stock reconciliation and stock situation
- Experience in Expedition, Reception, and order fulfillment activities
- Expertise in handling errors using Exceptions

IT SKILLS

| | |
|-------------------------|---|
| Programming Languages | SQL, PLSQL, UNIX, JAVA, HTML |
| Databases | Oracle 10G/ 11G |
| Project Management Tool | JIRA, Confluence |
| Tech Tools | SQL Developer, Putty, Winscp, Cobra console, SAP Hybris |
| Servers | WebLogic server |
| CRM Tools | Service-Now, HPSM |

CAREER CONTOUR

Feb' 2022 – Till Date IBM India, Bangalore as Senior System Analyst

April' 2019 – Jan' 2022 Tech Mahindra, Bangalore as Software Engineer

PROJECTS PROFILE

| | |
|----------------------|--|
| 1. | Project Name: Nespresso |
| Client | Nestle |
| Role | Application developer |
| Organization | IBM |
| Duration | February 2022 – Till date |
| Tools & Technologies | WMS, Oracle 11G, UNIX, Grafana, SQL, PLSQL, SAP Hybris 6.X |
| Team size | 6 |

| | |
|---------------------------------|---|
| 2. | Project Name: Nespresso |
| Client | Nestle |
| Role | Supply chain analyst |
| Organization | Tech Mahindra |
| Duration | April 2019 – January 2022 |
| Tools & Technologies | SQL, WMS, Oracle 11G, UNIX, COBRA CONSOLE |
| Team size | 9 |

PROJECT DESCRIPTION:

Nespresso is a coffee vendor who sells both coffee capsules and coffee machines worldwide. It uses Nessoft as Supply chain Management system which is an Oracle ERP, built for warehouse management and order management. It receives B2C and B2B orders from Ecommerce and processes them based on business rules and sends to warehouse for preparation.

Main functionalities of Supply Chain Management include Inventory Management, Calculating stock discrepancies and Producing stock situation reports and Orders reports.

ROLES AND RESPONSIBILITIES:

- As a shift lead and SPOC Coordinated with multiple teams to work on issues reported by client, Manhattan WMS, changemanagement, identify bugs and work for bug resolution
- Involved in requirement gathering & analysis and identifying recurring issues/errors in application and fixing them by root.
- Experience with Oracle PL/SQL in Analysis, Design and Implementation of Business Applications using the Oracle Relational Database Management System (RDBMS)
- Worked with oracle Stored Procedures, Functions and Packages to effectively incorporate Business rules
- Handled errors using Exception Handling extensively for the ease of debugging and displaying the error messages in the application
- Solving critical issues of order fulfillment reported by client using Service Now, HPSM and JIRA

AWARDS AND ACCOLADES

- Bagged **ACE Award from TechM** for consistently delivering exceptional work
- **Received client appreciation** for working on elimination of recurring issues and RCA
- **Received PAT ON BACK award consecutively** for alternative thinking & driving positive change
- Received many internal appreciations from peers for being quick learner and accepting no limit

SCHOLASTICS AND CERTIFICATIONS

- BE (CSE) from VTU University, Belgavi (Udupi) 2018
- Basic & Advanced JAVA from ABC Institute, Bengaluru 2019
- Consumer product jumpstart and WatsonX digital credentials 2023

PERSONAL FORTE

Date of Birth : 05 April 1996
Gender : Female
Marital Status : Single
Linguistic Proficiency : English, Hindi, Kannada, Tulu
Hobbies : Yoga, Cooking & Cleaning
Address : D/o Ganesh Achar, 1-19A, Ajal achar thota,
Hejamady post – 574103, Udupi district and Taluk

Date:

Place: Bangalore

(SWATHI)