

# 1 Multiple Choice

1. Overall reactions to the software.  
 Terrible - 1      2      3      4      5      - Wonderful  
 Difficult - 1      2      3      4      5      - Easy  
 Frustrating - 1      2      3      4      5      - Satisfying  
 Inadequate Power - 1      2      3      4      5      - Adequate power  
 Dull - 1      2      3      4      5      - Stimulating  
 Rigid - 1      2      3      4      5      - Flexible
2. The system was easy to use.  
 Strongly Disagree      Disagree      Neutral      Agree      Strongly Agree
3. I liked the general look and feel of the system.  
 Strongly Disagree      Disagree      Neutral      Agree      Strongly Agree
4. I enjoyed using the system?  
 Strongly Disagree      Disagree      Neutral      Agree      Strongly Agree
5. I clearly understood the intended purpose of the system, and how to achieve those goals.  
 Strongly Disagree      Disagree      Neutral      Agree      Strongly Agree
6. I never experienced a time while using the system where I was unsure of what action to take next.  
 Strongly Disagree      Disagree      Neutral      Agree      Strongly Agree
7. The information presented was organized in a clear way.  
 Strongly Disagree      Disagree      Neutral      Agree      Strongly Agree
8. The sequence of screens presented to complete tasks were clear.  
 Strongly Disagree      Disagree      Neutral      Agree      Strongly Agree
9. The position of messages on the screen was consistent.  
 Strongly Disagree      Disagree      Neutral      Agree      Strongly Agree
10. The input prompts were clear.      Strongly Disagree      Disagree      Neutral      Agree      Strongly Agree
11. The computer always informed you about its progress.  
 Strongly Disagree      Disagree      Neutral      Agree      Strongly Agree
12. Error messages were helpful.  
 Strongly Disagree      Disagree      Neutral      Agree      Strongly Agree
13. Learning to operate the system was easy.  
 Strongly Disagree      Disagree      Neutral      Agree      Strongly Agree
14. Exploring new features by trial and error was easy.  
 Strongly Disagree      Disagree      Neutral      Agree      Strongly Agree
15. Remembering names and use of commands was easy.  
 Strongly Disagree      Disagree      Neutral      Agree      Strongly Agree

16. Performing tasks was always straightforward.

Strongly Disagree      Disagree      Neutral      Agree      Strongly Agree

17. Help messages on the screen were helpful.

Strongly Disagree      Disagree      Neutral      Agree      Strongly Agree

18. Supplemental reference materials were clear.

Strongly Disagree      Disagree      Neutral      Agree      Strongly Agree

19. I easily adapted to using the system.

Strongly Disagree      Disagree      Neutral      Agree      Strongly Agree

## 2 Open Ended Questions

1. How many times did the system do something that surprised you, or that you didn't expect?

2. Can you remember those times, if any existed?

3. Which tasks were easy to complete?

4. Can you identify why the solutions were clear?

5. Which tasks were difficult to complete?

6. How would you make those tasks easier to complete?

7. Were there any instructions, vocabulary or labels that you found confusing?

8. Any general complaints or suggestions?

### **3 About You**

What is your highest level of education?

If you went to college, what was your major?

How comfortable do you feel while using a computer?

Uncomfortable - 1      2      3      4      5      - Comfortable

Have you used a system that serves a similar purpose as this one before?

How old are you? If you are uncomfortable answering exactly, feel free to round to a nearby age.