

## PRINCE COBBY AMOATEY

American House, East Legon, Ghana || 0558605427, 0209788337 || [princeamoatey21@gmail.com](mailto:princeamoatey21@gmail.com) || DOB: 11-07-1995

### CAREER PROFILE / OBJECTIVES

A hardworking individual with years of combined experience in Technology support, Web application Development IT Service Management, hardware and software maintenance and configurations. Proven self-starter who is highly organized, prioritizing and multitasking to achieve work. Team player with a track record of establishing productive work relationship.

### EDUCATION / CERTIFICATIONS

Ghana Technology University College Information Technology	Greater Accra - Ghana BSc. August 2013 - June 2017
Pope John Senior High School General Arts	Koforidua - Ghana September 2010 - May 2013
Certified Ghana MCSA: Windows Server 2012 CERTIFICATE	Greater Accra - Ghana August 2019
Ramsys Info Solutions Ethical Hacking Certification	Greater Accra, Ghana August 2020

### WORK EXPERIENCE

Amalitech Ghana Junior Front-End Developer	September 2022 – Present
---	--------------------------

- Created two web applications from figma design files.
- Implemented Responsiveness of the web application I created to enhance user experience
- Fixing Bugs and performing code maintenance to ensure efficiency.
- Communicated with back-end developers for any front-end problematic issues.

Capsol Technologies Limited– Accra, Ghana Technical Consultant	Nov 2020 – Present
---	--------------------

- Provided pre-buy and post-buy technical support for software product client purchased.
- Domain configurations and hosting
- Installation & configuration of requested software & hardware solution.
- Training and educating clients on specific and new aspect of the platform and related solutions
- Performed technical solutions over zoom and team viewer.
- Performed Data recovery and network resolutions
- Responded to all client requests in a timely manner to ensure continuous business operation.

- Provided daily, weekly and monthly reports on tasks completed and issues resolved.
- Managing Users with Active Directory.
- Led a five-man team in the administration of computer hardware and software solutions.
- Handle troubleshooting within an enterprise environment, including network downtimes, system crashes, slowdowns and data recoveries
- Provided testing and technical evaluation of hardware and software solutions.
- Maintained inventory of hardware and software available and kept track of their locations & assessed asset lifecycle.
- Primary point of contact for all hardware and software related enquires and worked collaboratively with colleagues in administration of support, software development and regulatory to address issues that arose.
- Performed hardware and software research to assess efficiency in the use of computer resources and new hardware introduced & asset acquisition.
- Ensured constant availability of network services to enable banking servers run efficiently.

**Expresso Telecommunications Limited – East Legon, Accra, Ghana**  
**Technical Support (Intern)**

**May 2016 - August 2016**

- Assisted team lead to handle technical/mission-critical calls daily and consistently met high service standards.
- Assisted team lead to provided technical assistance in the installation of routers and switches in the server room.
- Performed routine checks on the network stability at various stations and towns.

## REFERENCES

---

**Mr. Frank Ebo Quansah**

Senior Database Infrastructure Engineer  
eProcess International S.A(Ecobank Transnational Incorporated)  
0249243711

**Mr. Fawzy Issifu**

Assistant Manager, I.T Department  
National Petroleum Authority  
0243265453

**Mr Joseph Patterson**

Head of I.T Department  
Agricultural Development Bank  
0277184686

