IT Department Monthly Report

IT Request Report - April 2025

Period: April 2025

Created By: Louie Paiton

Created At: Apr 22, 2025 10:48 AM

Total Completed Requests: 5

IT Staff Performance

Staff Name	Completed Requests	Avg. Resolution Time (Days)
Mike Oblevias	3	5
Pamela Silvino	1	5
Raise Pereña	1	0
Sherwin Recamata	0	0

Completed Requests

Request ID	Purpose	Purpose		Туре		IT Staff	
#0021	dsadas	dsadas		Support		Mike Oblevias	
#0026	PC	PC		High Level		Pamela Silvino	
#0027	NEW NEW	NEW NEW		Support		Mike Oblevias	
#0037	TRY ULIT	TRY ULIT		High Level		Raise Pereña	
#0020	dsdsa		Engineering & M	High L	_evel	Mike Oblevias	
Created Date	Completion Date	Resolution 7	Resolution Time			Status	
Apr 13, 2025	Apr 19, 2025	5 days	5 days		Completed		
Apr 14, 2025	Apr 19, 2025	4 days	4 days		Completed		
Apr 14, 2025	Apr 19, 2025	4 days	4 days		Completed		
Apr 19, 2025	Apr 19, 2025	0 days	0 days		Completed		
Apr 13, 2025	Apr 17, 2025	3 days	3 days		Completed		