Clustering Stackoverflow Users by Post Tags from 2009 to 2010

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Executive Summary

The analysis aimed to determine the classifications of Stack Overflow users based on tags of posts which the users commented on using k Means Clustering. The scope of analysis was set to be from years 2009 to 2010.

AIM ACCeSs Lab team collected posts and comments data from Stack Overflow. Among these data, UserId and post Tags from the year 2009 to 2010 were extracted. To reduce computational requirement, a sample with sample size of 1,100 for UserIds and corresponding Tags was randomly extracted from the dataset. A "profile" of each UserId was generated by concatenating all instances of tags per UserId in the sample and then applying Tf-Idf vectorization on the corpus of tags. The result was a Tf-Idf bag-of-words (BoW) matrix.

The features in the BoW matrix was reduced 96 using singular value decomposition (SVD), while still explaining 95% of the variance ("information"). KMeans clustering was used on the reduced matrix with optimal number of clusters of 15 based on inter-intra cluster ratio. Clusters for the tags were used as proxy for the cluster of UserId. Possible clusters of users were determined based on the prominent tags in each cluster.

The identified user clusters are:

Cluster	Most Common Words in Cluster	Proportion of Total, %	Possible User Cluster
0	[flex, c#, .net]	27.6364	internet application developers, esp. using Adobe Flex
1	[c#, .net, asp.net]	11.0909	application developers, using C# on .net platforms
2	[c++, c, c#]	8	developers using C++, C, and C#
3	[java, hibernate, algorithm]	7.45455	data management professionals using using hibernate
4	[php, mysql, javascript]	6.63636	website developers using php, javascript, and mysql
5	[javascript, html, css]	5.81818	website developers using javascript, html, and css
6	[python, django, php]	5.45455	web app developers using Django, powered by Python
7	[sql, mysql, sql-server]	5.18182	database management professionals using sql, mysql, and sql-server
8	[iphone, objective-c, cocoa-touch]	4.54545	iPhone developers using objective-c and cocoa-touch
9	[jquery, javascript, java]	4.36364	HTML Javascript web developers using jquery
10	[asp.net, c#, .net]	4.27273	web app developers
11	[ruby, ruby-on-rails, regex]	3.54545	web app developers using Ruby and Ruby-on-Rails
12	[android, java, algorithm]	3.09091	Android app developers
13	[c, c++, embedded]	2.72727	C, C++ developers
14	[maven-2, sonarqube, snapshot]	0.181818	application development project managers and quality checkers

A sample of 1,100 was extracted from a larger dataset of UserId and Tags. Further analysis by extracting different samples and of varying sample sizes may be conducted to validate the results of this analysis.

Other supervised clustering methods like k Medians, and k Medoids may also be explored in future studies.

Description of Dataset

Two datasets containing comments, posts, and related data from https://stackoverflow.com/, (https://stackoverflow.com/) were collated by the Asian Institute of Management Analytics, Computing, and Complex Systems Laboratory (ACCeSs Lab). According to Stack Overflow website, "Stack Overflow is a question and answer site for professional and enthusiast programmers. It's built and run by [users] as part of the Stack Exchange network of Q&A sites."

The dataset files are Comments.xml and Posts.xml. This study was limited to data from years 2009 to 2010.

Extracting Datasets

Packages used for extracting the datasets were first loaded.

```
In [1]: from lxml import etree import pandas as pd import numpy as np import re import matplotlib.pyplot as plt
```

Loading Data from 2009-2010 from Comments Dataset

Years 2009 to 2010 were selected to be the scope of the analysis. We extracted the dataset from Comments.xml from ACCeSs Lab servers. The features extracted were Id, PostId, Score, Text, CreationDate, and UserId. The dataset was saved in stack overflow comments 1.csv.

Getting Posts Dataset

We then extracted the dataset from Posts.xml from ACCeSs Lab servers. The features extracted were Id, Score, CreationDate, and Tags. The dataset was saved in stack_overflow_posts_1.csv.

```
In [ ]: # # saving to csv
        # tree = etree.iterparse('/mnt/data/public/stackoverflow/Posts.xml')
        # max date = '2010'
        # with open('stack_overflow_posts_1.csv', 'w') as csvfile:
              fieldnames = ['Id', 'Score', 'CreationDate', 'Tags']
              writer = csv.DictWriter(csvfile, fieldnames=fieldnames)
        #
              writer.writeheader()
              for i in range(0, 35000000):
                  event, child = next(tree)
                  years = re.findall('\d\d\d', child.attrib['CreationDate'])[0]
                  if int(vears) > int(max date):
                          print(years)
                  if 'Tags' in child.keys() and 'Id' in child.keys() and int(child.attrib['Id']) in unique
         _posts:
                        = {k: v for k, v in dict(child.attrib).items() if k in fieldnames}
        #
                      if years == '2009' or years == '2010':
        #
                          writer.writerow(_)
                  child.clear()
```

Preprocessing the Data

The extracted datasets were loaded into df posts and df comments.

The columns in df posts are Id, Score, CreationDate, and Tags.

```
In [3]: df_posts.columns
Out[3]: Index(['Id', 'Score', 'CreationDate', 'Tags'], dtype='object')
```

The columns in df_comments are PostId, Score, Text, CreationDate, and UserId.

```
In [4]: df_comments.columns
Out[4]: Index(['PostId', 'Score', 'Text', 'CreationDate', 'UserId'], dtype='object')
```

UserId is found in df_comments while Tags is found in df_posts. Since we wanted to cluster UserId based on df_comments, we joined the two datasets. PostId in df_columns refer to Id in df_posts. Hence, Id in df_posts was renamed to PostId. The two dataframes were then combined on PostId. The resulting dataframe was saved in a temporary dataframe df_merged_.

PostId, Text, CreationDate_y, CreationDate_x columns in df_merged_ were not needed for this analysis and so were then dropped. THe new dataframe was saved in df_merged.

Each column in df_merged corresponds to a unique comment on a post. However, a user could comment multiple times on a comment. This means that a UserId value can come up multiple times in the dataset. We wanted to "profile" each user Id by tags. To do so, the UserId's were grouped into unique values and the corresponding tags used by each user were concatenated or stitched together. This gives the "fingerprint" of the user based on tags. The new dataset was saved in df_grouped.

```
In [6]: df_grouped = df_merged[['Tags', 'UserId']]
    df_grouped = df_grouped.groupby(by='UserId').sum().reset_index()
```

df grouped contains 82,694 rows and 2 columns.

```
In [7]: df_grouped.shape
Out[7]: (82694, 2)
In [8]: df_grouped.head()
```

Out[8]:

	UserId	Tags
0	1.0	multithreading user-interface asynchronous
1	2.0	security authentication authorization sql
2	3.0	c# .net algorithm cocoa macos isight vi
3	4.0	c# vb6 ms-word tiff c# excel com inter
4	5.0	sql sql-server tsql facebook asp.net url

Exploratory Data Analysis

```
In [9]: from collections import Counter from itertools import chain
```

There are a total of 2,784,986 tags in the dataset.

```
In [10]: # Tags counts
    tag_counts = Counter(("".join(df_merged.Tags.ravel())).split())
    total_tags = len(("".join(df_merged.Tags.ravel())).split())
    total_tags
Out[10]: 2784986
```

There are a total of 19,244 unique tags in the dataset.

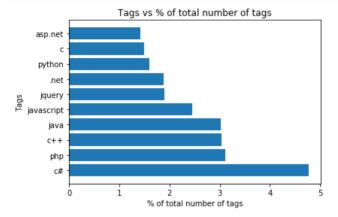
```
In [11]: unique_tags = len(set(("".join(df_merged.Tags.ravel())).split()))
unique_tags
Out[11]: 19244
```

Below are the top 10 most frequently-used tags. Programming languages c#, php, c++, and java were the most commonly-used tags. It's possible that we find a big cluster of users that frequently use c#, php, c++, and java.

Out[12]:

	index	0	pct
0	c#	132860	4.770581
1	php	86619	3.110213
2	C++	84530	3.035204
3	java	84036	3.017466
4	javascript	68500	2.459617
5	jquery	52843	1.897424
6	.net	52268	1.876778
7	python	44620	1.602162
8	С	41650	1.495519
9	asp.net	39388	1.414298

```
In [13]: plt.barh(top_tags.index, top_tags.pct)
    plt.xlabel('% of total number of tags')
    plt.ylabel('Tags')
    plt.yticks(range(0, 10), top_tags['index'])
    plt.title('Tags vs % of total number of tags')
    plt.savefig('top_tags.png');
```

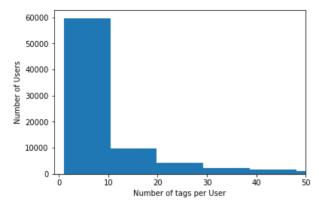


The average number of unique tags per user is 15. The median is 5, the maximum is 1884 and minimum is 1. Users who use many tags have wide interests.

```
In [97]: # Average unique tags per person
    counts = [len(set(df_grouped.Tags[i].split())) for i in range(len(df_grouped.Tags))]
    print("Mean number of tags per user: %s"%np.mean(counts))
    print("Median number of tags per user: %s"%np.median(counts))
    print("Maximum number of tags per user: %s"%np.max(counts))
    print("Minimum number of tags per user: %s"%np.min(counts))
Mean number of tags per user: 15.492538757346361
```

Mean number of tags per user: 15.492538757346361 Median number of tags per user: 5.0 Maximum number of tags per user: 1884 Minimum number of tags per user: 1

```
In [16]: # Average number of comments per person
    plt.hist(counts, bins=200)
    plt.xlim(-1, 50)
    plt.xlabel("Number of tags per User")
    plt.ylabel("Number of Users");
```



Sampling Data

A sample was obtained from the df_grouped dataset. The two objectives of sampling are 1) to obtain a sample that represents the population and 2) to obtain a sample that is small enough to reduce computational requirement. Using the equation

$$n_{samples} = \frac{Z_{score}}{4 * ERR^2}$$

For a 95% confidence interval with error margin of 3%, the Z-score is 1.96 and number of samples is at least 1067. For this analysis, a sample size of 1100 was considered sufficient.

Out[18]:

	Tags	UserId
0	css image css3 grayscale mysql backup m	463065.0
1	php debugging stdin command-line-interface	348221.0
2	python python	255247.0
3	ruby shoes delphi tcp performance client	22722.0
4	ruby sinatra bundler	515275.0

```
In [19]: # Average unique tags per person
counts = [len(set(df_sample.Tags[i].split())) for i in range(len(df_sample.Tags))]
```

The average number of unique tags per user in the sample is 13. The median is 5, the maximum is 529 and minimum is 1. The sample mean and median are close to the population mean and median but the maximum has been reduced to 529 as expected since fewer users use higher numbers of unique tags.

```
In [20]: # Average unique tags per person
         counts = [len(set(df sample.Tags[i].split())) for i in range(len(df sample.Tags))]
         print("Median number of tags per user: %s"%np.median(counts))
         print("Maximum number of tags per user: %s"%np.max(counts))
         print("Minimum number of tags per user: %s"%np.min(counts))
        Mean number of tags per user: 13.387272727272727
        Median number of tags per user: 5.0
        Maximum number of tags per user: 529
        Minimum number of tags per user: 1
In [21]: # Average number of comments per person
         plt.hist(counts, bins=150)
         plt.xlim(-1, 50)
         plt.xlabel("Number of tags")
         plt.ylabel("Number of Users");
           500
           400
         Number of Users
           300
           200
```

Bag-of-Words Vectorization

100

아눔

Number of tags

Term-frequency inverse document frequency vectorization (Tf idf) is a method that converts text in a set of documents into vectors of numbers. Tfldf considers both the frequency of words in the document and the number of documents containing each of those words. More information can be found in http://www.tfidf.com/ (http://www.tfidf.com/) and https://nlp.stanford.edu/IR-book/html/htmledition/tf-idf-weighting-1.html). (https://nlp.stanford.edu/IR-book/html/htmledition/tf-idf-weighting-1.html).

Here, we used sklearn's TfidfVectorizer package to vectorize the concatenated tags per UserId in the sample dataset df_sample. Tags that occurred in 50% of the samples were removed because they were deemed to be too common to add new information. Similarly, tags that occurred in less than 10 samples were removed because they were deemed too rare to add new information about clusters. More information about this package can be found here http://scikit-learn.org/stable/modules/generated/sklearn.feature_extraction.text.TfidfVectorizer.html).

```
In [22]: from sklearn.feature_extraction.text import TfidfVectorizer
# from sklearn.feature_extraction.text import CountVectorizer

vect = TfidfVectorizer(token_pattern = '[^\s]*', min_df=10, max_df=0.5)
# vect = CountVectorizer(token_pattern = '[^\s]*', max_df=0.5)
bow = vect.fit_transform(df_sample.Tags)
X_ = bow.todense()

X_.shape
Out[22]: (1100, 288)
```

After vectorizing each sequence of tags per user, the resulting vector had 288 "features" each corresponding to a unique tag.

Dimensionality Reduction

We then performed dimensionality reduction to reduce the number of "features". Earlier we found that the vectorized tags contained 288 features. It might be possible that only few of these features explain 95% of the information. In order to find out, we used a dimensionality reduction method. The method used here is singular value decomposition (SVD). Information about SVD can be found here http://web.mit.edu/be.400/www/SVD/Singular Value Decomposition.htm

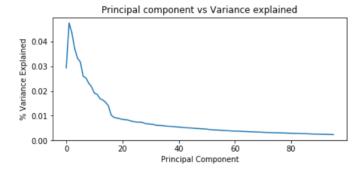
```
In [23]: from sklearn.decomposition import TruncatedSVD
In [24]: tags = df_sample.Tags
         comps = int(X_.shape[1]/3) # check comps up to 1/3 of length of features
         svd = TruncatedSVD(n components=comps)
         X_svd = svd.fit_transform(X_)
         var = svd.explained variance ratio
         c var = var.cumsum()
         c_var;
```

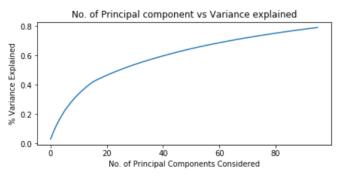
The variance or "information" explained per feature in the dimensionally-reduced Tfldf matrix is shown in the first plot below. Notice that the first few features or principal components explain majority of the information. The second plot shows the cumulative information explained.

95% of the information or variance is explained by 96 principal components.

(http://web.mit.edu/be.400/www/SVD/Singular Value Decomposition.htm).

```
In [25]: plt.figure(figsize = (7, 3))
         plt.plot(var)
         plt.xlabel('Principal Component')
         plt.ylabel('% Variance Explained')
         plt.title('Principal component vs Variance explained')
         plt.show()
         plt.figure(figsize = (7, 3))
         plt.plot(c_var)
         plt.xlabel('No. of Principal Components Considered')
         plt.title('No. of Principal component vs Variance explained')
         plt.ylabel('% Variance Explained');
```





```
In [26]: n_95 = [c_var < 0.95][0].sum()
         n_95
Out[26]: 96
```

Using 96 principal components, the new matrix is saved in X svd 2.

```
In [27]: svd = TruncatedSVD(n_components = n_95)
         X_svd_2 = svd.fit_transform(X_)
         X_svd_2.shape
```

Out[27]: (1100, 96)

Clustering

KMeans Clustering

K means clustering is an unsupervised clustering algorithm, which means that the actual classifications of the inputs are unknown and the algorithm determines it by itself given certain parameters. In the case of K means, **the hyperparameter is the target number of clusters.**

We used **three internal validation measures:** intra- vs inter-cluster ratio (minimize), silhouette coefficient (maximize), and within cluster sum of squares or "inertia" (minimize). These internal validation measures were plotted vs the number of clusters. The optimal clusters were then chosen based on the measures.

More information about k Means and these validation measures can be found in http://scikit-learn.org/stable/modules/clustering.html (http://www.sthda.com/english/wiki/wiki.php?id contents=7927 (http://www.sthda.com/english/wiki/wiki.php?id contents=7927)

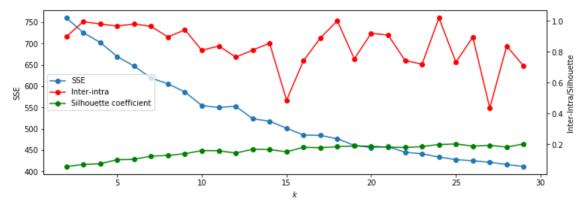
```
In [28]: from sklearn.cluster import KMeans from scipy.spatial.distance import euclidean from sklearn.metrics import silhouette_score
```

The function (credit: Prof. Christian Alis) for intra/inter ratio is defined below.

```
In [29]: def intra_to_inter(X, y, dist, r):
              """Compute intracluster to intercluster distance ratio
             Parameters
             X : array
                 Data matrix with each row corresponding to a point
                 Class label of each point
             dist : callable
                 Distance between two points. It should accept two arrays, each
                 corresponding to the coordinates of each point
             r : integer
                 Number of pairs to sample
             Returns
             ratio : float
             Intracluster to intercluster distance ratio
             dist P = []
             for i, j in np.random.randint(low=0, high=len(y), size=[r,2]):
                 \# just skip the pair even if we end up having pairs less than r
                 if i == j:
                     continue
                 # intracluster
                 elif y[i] == y[j]:
                     dist_P.append(dist(X[i], X[j]))
                 # intercluster
                     dist_Q.append(dist(X[i], X[j]))
             intra = np.sum(dist_P) / len(dist_P)
             inter = np.sum(dist_Q) / len(dist_Q)
             ratio = intra / inter
             return ratio
```

Below, we calculated and plotted internal validation measures for n clusters from 2 to 29.

```
In [30]: plt.figure(figsize=(12, 4))
          inertias = []
          iidrs = []
          scs = []
          range_ = range(2, 30, 1)
          X = X_svd_2
          for i in range :
              kmeans = KMeans(n clusters=i, random state=42, max iter=3000) # normal k means
                 kmeans = MiniBatchKMeans(n clusters=i, init='k-means++', n init=1,
                                        init_size=1000, batch_size=1000)
              y = kmeans.fit_predict(X)
              inertias.append(kmeans.inertia_)
              iidrs.append(intra_to_inter(X, y, euclidean, 50))
              scs.append(silhouette_score(X, y))
          plt.plot(range_, inertias, '-o', label='SSE')
plt.xlabel('$k$')
          plt.ylabel('SSE')
          lines, labels = plt.gca().get_legend_handles_labels()
          plt.twinx()
          plt.plot(range_, iidrs, '-ro', label='Inter-intra')
plt.plot(range_, scs, '-go', label='Silhouette coefficient')
          plt.ylabel('Inter-Intra/Silhouette')
          lines2, labels2 = plt.gca().get_legend_handles_labels()
          plt.legend(lines+lines2, labels+labels2)
          plt.savefig('kmeans clusters pc 0.png');
```



From the plot above, the SSE (inertia) decreases smoothly, the silhouette coefficient, increases slowly, while the inter-intra ratio fluctuates erratically. Because the change in silhouette coefficient is slow and there doesn't seem to have a significant elbow for SSE, it was difficult to identify optimal clusters using these measures. Instead, the minimum inter-intra ratio was identified and its corresponding number of cluster. For these reasons, the number of clusters selected was 15 clusters.

Out[34]:

	Tags	Userld	Label
0	css image css3 grayscale mysql backup m	463065.0	12
1	php debugging stdin command-line-interface	348221.0	12
2	python python	255247.0	9
3	ruby shoes delphi tcp performance client	22722.0	4
4	ruby sinatra bundler	515275.0	11

The charts below show the top words (count) for each cluster identified. The themes per each cluster can be based on the top three words in the cluster.

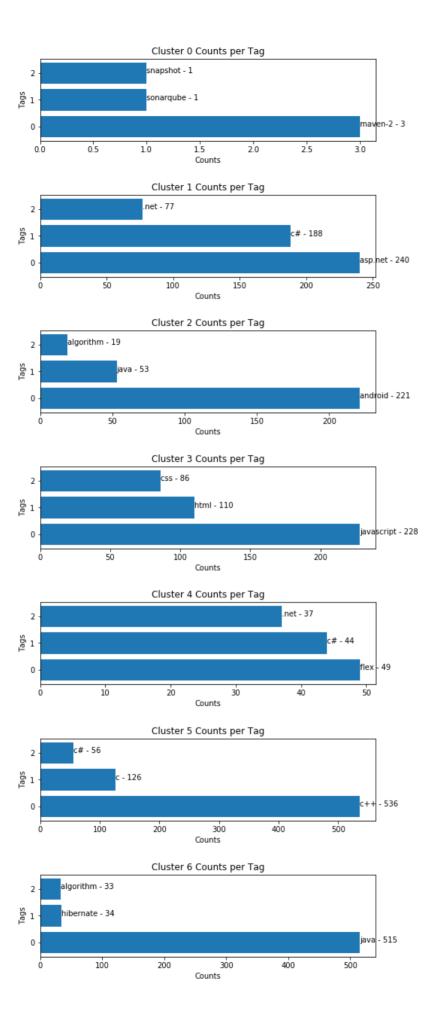
```
In [52]: top_tags_ = []
i = 0

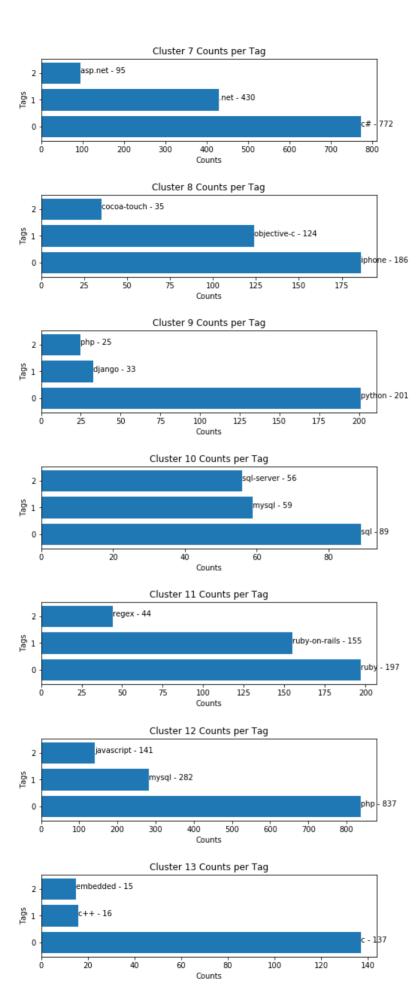
for i in range(clusters):
    plt.figure(figsize=(8, 2))
    labs = df_labeled[df_labeled["Label"] == i]
    d = dict(Counter(labs.Tags.sum().split()))
    _ = pd.DataFrame.from_dict(data=d, orient='index', columns=["Counts"])
    _ = _.sort_values(by="Counts", ascending=False).head(3)
    top_tags_.append(list(_.index))
    plt.barh(range(len(_)), _["Counts"])

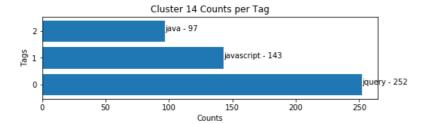
# plt.yticks(range(len(_)), _.index)
    plt.title("Cluster %s Counts per Tag"%i)
    plt.xlabel("Counts")
    plt.ylabel("Tags")

plt.annotate(xy=(_["Counts"][0], 0), s=_.index[0]+" - "+str(_["Counts"][0]))
    plt.annotate(xy=(_["Counts"][1], 1), s=_.index[1]+" - "+str(_["Counts"][1]))
    plt.annotate(xy=(_["Counts"][2], 2), s=_.index[2]+" - "+str(_["Counts"][2]))

plt.xlim(0, )
    plt.show()
```



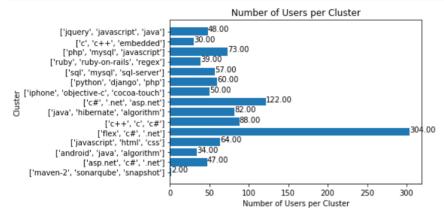




The chart below shows the number of users from the sampled dataset that belong to each cluster. The cluster defined by flex, c#, and .net was most dominant while the cluster defined by maven, sonarqube, and snapshot was least dominant.

```
In [53]: mem_counts=df_labeled.groupby(by="Label").count().values[:,0]

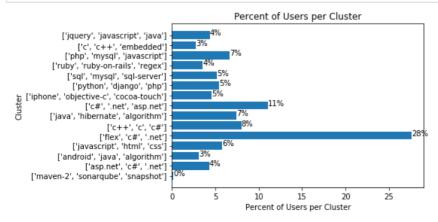
plt.barh(range(clusters), mem_counts)
plt.yticks(range(clusters), top_tags_)
plt.xlabel("Number of Users per Cluster")
plt.ylabel("Cluster")
plt.title("Number of Users per Cluster")
for i in range(clusters):
    plt.annotate(xy = list(zip(mem_counts, range(clusters)))[i], s="{:.2f}".format(mem_counts[i]));
```



The chart below shows the percent of users that belong to each cluster.

```
In [57]: mem_percent = mem_counts/mem_counts.sum()*100

plt.barh(range(clusters), mem_percent)
plt.yticks(range(clusters), top_tags_)
plt.xlabel("Percent of Users per Cluster")
plt.ylabel("Cluster")
plt.title("Percent of Users per Cluster")
for i in range(clusters):
    plt.annotate(xy = list(zip(mem_percent, range(clusters)))[i], s="{:.0f}%".format(mem_percent[i]));
```



The table below summarizes the clusters and proportion of users that belong in each cluster.

Out[95]:

	Clusters	Proportion of Total, %
0	[flex, c#, .net]	27.6364
1	[c#, .net, asp.net]	11.0909
2	[C++, C, C#]	8
3	[java, hibernate, algorithm]	7.45455
4	[php, mysql, javascript]	6.63636
5	[javascript, html, css]	5.81818
6	[python, django, php]	5.45455
7	[sql, mysql, sql-server]	5.18182
8	[iphone, objective-c, cocoa-touch]	4.54545
9	[jquery, javascript, java]	4.36364
10	[asp.net, c#, .net]	4.27273
11	[ruby, ruby-on-rails, regex]	3.54545
12	[android, java, algorithm]	3.09091
13	[c, c++, embedded]	2.72727
14	[maven-2, sonarqube, snapshot]	0.181818

The keywords per cluster, proportion of users per cluster, and possible user types per cluster are summarized below.

Cluster	Most Common Words in Cluster	Proportion of Total, %	Possible User Cluster
0	[flex, c#, .net]	27.6364	internet application developers, esp. using Adobe Flex
1	[c#, .net, asp.net]	11.0909	application developers, using C# on .net platforms
2	[c++, c, c#]	8	developers using C++, C, and C#
3	[java, hibernate, algorithm]	7.45455	data management professionals using using hibernate
4	[php, mysql, javascript]	6.63636	website developers using php, javascript, and mysql
5	[javascript, html, css]	5.81818	website developers using javascript, html, and css
6	[python, django, php]	5.45455	web app developers using Django, powered by Python
7	[sql, mysql, sql-server]	5.18182	database management professionals using sql, mysql, and sql-server
8	[iphone, objective-c, cocoa-touch]	4.54545	iPhone developers using objective-c and cocoa-touch
9	[jquery, javascript, java]	4.36364	HTML Javascript web developers using jquery
10	[asp.net, c#, .net]	4.27273	web app developers
11	[ruby, ruby-on-rails, regex]	3.54545	web app developers using Ruby and Ruby-on-Rails
12	[android, java, algorithm]	3.09091	Android app developers
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Summary

AIM ACCeSs Lab team collected posts and comments data from Stack Overflow. Among these data, UserId and post Tags from the year 2009 to 2010 were extracted. To reduce computational requirement, a sample with sample size of 1,100 for UserIds and corresponding Tags was randomly extracted from the dataset. A "profile" of each UserId was generated by concatenating all instances of tags per UserId in the dataset and then applying Tf-Idf vectorization on the corpus of tags. The resulting "Bag-of-Words" matrix was reduced to 96 components using SVD.

KMeans clustering was used on reduced BoW matrix with optimal number of clusters of 15 based on internal validation measures. Clusters for the tags were used as proxy for the cluster of UserId. Possible clusters of users were determined based on the prominent tags in each cluster.

Limitations and Recommendations

A sample of 1,100 was extracted from a larger dataset of UserId and Tags. Further analysis by extracting different samples and of varying sample sizes may be conducted to validate the results of this analysis.

Other supervised clustering methods like k Medians, and k Medoids may also be explored in future studies.

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