

ENERGY EXERCISE inc



Prince Powell-Moore
321 Cadillac st
Brampton, ON
L7A3B2

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November, 17th, 2023

Mr. Simon Marlin
Manager
Hagood's Department Store
2367 Sunnidale Road, Oakville
ON L3V 8M7

Dear Mr. Simon Marlin;

I have just received in today's mail my current month's statement of account for your energy exercising bill and believe that there may be an error. The statement indicates that my total purchases for the month were \$193.00 but it does not show the individual purchases that make up this amount.

I have kept all my receipts from both the store and the Web site and they total \$173.00. //1 My Hagood's credit card was misplaced for about ten days during the month and it is possible that someone may have used it to charge items to my account. It was reported as lost, but that may not have prevented a purchase.

I would appreciate a full breakdown of the \$193.00 so I can determine if there were any unauthorized purchases. Thank you for your prompt attention to this matter.

Your Sincerely,

Energy Exercise CEO