Princess Camille Martal

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EDUCATION

Seneca Polytechnic Newnham Campus

Expected Graduation May 2026

Advanced Diploma in Computer Programming and Analysis

Cumulative GPA: 3.70

Coursework: Applied Problem Solving Computer Principles, Intro to Programming Using C, Operating Systems, Intro to Database Systems, Object Oriented Programming, Software Testing, Web Programming Principles

University of Toronto

Certificate in UX/UI Design

Conestoga College

Certificate in Personal Support Worker

SKILLS & TECHNICAL TOOLS

Languages: C, C++, Javascript, HTML, CSS, SQL

Technologies: Github, Linux, Figma, AdobeXD, Sketch, Invision, Miro, Webflow

Skills: User Research, Prototyping, Wireframing., Journey Mapping, Usability Testing, Heuristic Evaluation, Competitor Analysis, User Flows, Visual Design, User Personas, Design Accessibility

PROJECTS

Boujet Travel App | Figma, Miro

- Conducted user research to identify user needs, and pain points
- Collaborated with fellow UX/UI design students to define empathy maps and user personas, aligning them with initial user research
- Designed Boulet wireframes and conducted usability testing to ensure app's usability
- Iterated on high-fidelity designs based on user feedback to improve the onboarding flow

Make-A-Wish Website Redesign | Figma, Miro

- Redesigned the user interface of the non-profit website to enhance usability and accessibility
- Optimized the website's information architecture and navigation to increase user traffic, and engagement
- Created a UI style guide to help ensure continuous brand experience, and cohesive design and user experience

EXPERIENCE

Personal Support Worker | The Elliot Community

November 2022 - March 2023

- Monitored residents' health and well-being, reporting any changes or concerns to the healthcare team, and documenting observations accurately
- Assisted with residents' transfers and positioning, using proper body mechanics and equipment to prevent injury and maintain patient dignity and privacy

Personal Support Worker | St Joseph Health Centre Guelph

November 2021 - June 2022

- Collaborated with the inter-professional team to carry out client-centered care to help improve clients' quality of living
- Advocated for clients' health, safety and needs to help ensure clients' dignity, and implement a client-centered care
- Fostered a comfortable, safe environment for the residents

Warehouse Associate | Well.ca

July 2021 - July 2022

• Handled 80+ orders in one hour to help increase target goals up to 20% to meet customers' delivery expectations

Customer Service | McDonalds

February 2019 - February 2021

- Managed conflict resolution, solving customer complaints while remaining composed, and providing detail information and assurance
- Achieved an Employee of the Month for exceptional customer service, demonstrating a commitment to excellence and the ability to significantly improve customer satisfaction