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OBJECTIVE:

A detail oriented, team player and strong work ethic individual looking for a challenging position to grow within a organization.

PROFESSIONAL EXPERIENCE:

**Content Developer/Web Developer
NSN Graphics (June 2015- Present)**

- * Researching companies & verifying email address on database
- * Able to understand, match & identify potential contact leads that fulfills certain requirements.
- * Using Excel to input all contact customer information & then export to database.
- * Using HTML/CSS/Javascript/PHP to update & modify content online such as articles, videos, tutorials, comments & promotions for the client; answer any customer questions/request.
- * Using Photoshop/illustrator to manipulate images.
- * Develop & execute B2B, B2C e-commerce marketing campaigns using SEO, & social media .
- * Using Analytical too (Google Analytics) to interpret data.

**Front End Developer/Graphic Designer (Feb 2015- May 2015) Temp
StudySync**

- * cross-curricular for grades 4-12
- * Upload content via online (text, video, media) via on the intranet.
- * Edit links using html/css
- * use photoshop to edit & create images/manipulate images.
- * Use google docs to review documents & edit.

**Web Administrator/Graphic Designer (May 2013 – December 2014) Part Time
Kekacase**

- * Create HTML/CSS/Javascript content for web pages, and administer website changes using content management system
- * Upload images
- * Produce and edit/modify graphics and other assets as needed for website content using Photoshop/ Illustrator to manipulate images (Design & create header images)
- * Use dropbox to review documents & edit.

**Web Administrator/Graphic Designer (May 2013 – December 2014)
ElectroNet / Gabrians**

- * Create HTML content for web pages, and administer website changes using content management system
- * Administer web content, media, and resources for multiple product websites using eBay, Amazon & buy content management system
- * Work with a small team to set up all merchandise on the website including images, copy video, size charts and other related items.
- * Work closely with key business partners (Buyers, EBay, Amazon) to provide content needs for multi-channel initiatives.
- * Design, develop and implement website content pages assets as needed

- * Produce and edit/modify graphics and other assets as needed for website content using Photoshop to manipulate images (Design & create header images)

Lash Group (April 2008 – November 2011)

Reimbursement Counselor

- * Researched, analyzed and processed reimbursement for consulting and service practice for pharmaceutical and biotech companies;
- * Calling & verifying benefit information and obtain authorization;
- * Schedule appointments for patients;
- * Investigated and responded to patient inquiries
- * Maintain and correct a database by entering new and updated information.
- * Maintain confidentiality regarding the cases that were being generated

Work Metro (April 2004 – June 2008)

Marketing Assistant

- * Assist in email marketing campaign production in Hubspot and monitor and report results as requested
- * Work with Marketing Specialist and VP, Communications to create marketing strategies, including email announcements and newsletters through web-based system, planning, writing, layout, list creation, testing and reporting
- * Assist in brochure development, design and production, including target list coordination and graphic creation
- * Create email banners, web graphics and mobile app graphics as requested
- * Work with events teams to compile new program text for marketing
- * Work with VP, Communications in the production and distribution of Digest electronic newsletters
- * Manage the approval workflow of various marketing projects
- * Edit content & graphics via website in cms & photoshop
- * Other duties as assigned

EDUCATION:

City College, San Francisco, CA (In progress)

- * Associates of Science,
- * Concentration in Computer Science and Graphic Design

DeVry University, Fremont, CA (10/ 2006)

- * Bachelor of Science, Business Technical Management
- * Concentration in Business Information Systems

TECHNICAL HIGHLIGHTS:

- * Proficient in Microsoft Words, Excel, PowerPoint, Visio, Project;
- * Solid knowledge in HTML, JavaScript, VBScript, UNIX, Dreamweaver MX, SSH (Shell Scripting Client), Homesite Photoshop, Illustrator, Indesign, Flash and File Zilla FTP;
- * Experience in building web pages and proficient in Novartis Database