

```
In [39]: import pandas as pd
```

```
In [40]: data=pd.read_csv("/home/placement/Downloads/TelecomCustomerChurn.csv")
```

```
In [41]: data.describe()
```

```
Out[41]:
```

	SeniorCitizen	tenure	MonthlyCharges
count	7043.000000	7043.000000	7043.000000
mean	0.162147	32.371149	64.761692
std	0.368612	24.559481	30.090047
min	0.000000	0.000000	18.250000
25%	0.000000	9.000000	35.500000
50%	0.000000	29.000000	70.350000
75%	0.000000	55.000000	89.850000
max	1.000000	72.000000	118.750000

```
In [42]: data.head()
```

```
Out[42]:
```

	customerID	gender	SeniorCitizen	Partner	Dependents	tenure	PhoneService	MultipleLines	InternetService	OnlineSecurity	...	DeviceProtec
0	7590-VHVEG	Female	0	Yes	No	1	No	No phone service	DSL	No	...	
1	5575-GNVDE	Male	0	No	No	34	Yes	No	DSL	Yes	...	
2	3668-QPYBK	Male	0	No	No	2	Yes	No	DSL	Yes	...	
3	7795-CFOCW	Male	0	No	No	45	No	No phone service	DSL	Yes	...	
4	9237-HQITU	Female	0	No	No	2	Yes	No	Fiber optic	No	...	

5 rows × 21 columns



```
In [43]: data.shape
```

```
Out[43]: (7043, 21)
```

In [44]: data.info()

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 7043 entries, 0 to 7042
Data columns (total 21 columns):
#   Column                Non-Null Count  Dtype
---  -
0   customerID            7043 non-null   object
1   gender                7043 non-null   object
2   SeniorCitizen         7043 non-null   int64
3   Partner               7043 non-null   object
4   Dependents            7043 non-null   object
5   tenure               7043 non-null   int64
6   PhoneService          7043 non-null   object
7   MultipleLines         7043 non-null   object
8   InternetService       7043 non-null   object
9   OnlineSecurity        7043 non-null   object
10  OnlineBackup          7043 non-null   object
11  DeviceProtection      7043 non-null   object
12  TechSupport           7043 non-null   object
13  StreamingTV           7043 non-null   object
14  StreamingMovies       7043 non-null   object
15  Contract              7043 non-null   object
16  PaperlessBilling      7043 non-null   object
17  PaymentMethod         7043 non-null   object
18  MonthlyCharges        7043 non-null   float64
19  TotalCharges          7043 non-null   object
20  Churn                 7043 non-null   object
dtypes: float64(1), int64(2), object(18)
memory usage: 1.1+ MB
```

```
In [45]: list(data)
```

```
Out[45]: ['customerID',  
          'gender',  
          'SeniorCitizen',  
          'Partner',  
          'Dependents',  
          'tenure',  
          'PhoneService',  
          'MultipleLines',  
          'InternetService',  
          'OnlineSecurity',  
          'OnlineBackup',  
          'DeviceProtection',  
          'TechSupport',  
          'StreamingTV',  
          'StreamingMovies',  
          'Contract',  
          'PaperlessBilling',  
          'PaymentMethod',  
          'MonthlyCharges',  
          'TotalCharges',  
          'Churn']
```

```
In [46]: data['TotalCharges'] = pd.to_numeric(data['TotalCharges'], errors='coerce')
```

In [47]: data.info()

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 7043 entries, 0 to 7042
Data columns (total 21 columns):
#   Column                Non-Null Count  Dtype  
---  -
0   customerID            7043 non-null   object  
1   gender                 7043 non-null   object  
2   SeniorCitizen          7043 non-null   int64   
3   Partner                7043 non-null   object  
4   Dependents             7043 non-null   object  
5   tenure                 7043 non-null   int64   
6   PhoneService           7043 non-null   object  
7   MultipleLines          7043 non-null   object  
8   InternetService        7043 non-null   object  
9   OnlineSecurity         7043 non-null   object  
10  OnlineBackup           7043 non-null   object  
11  DeviceProtection       7043 non-null   object  
12  TechSupport            7043 non-null   object  
13  StreamingTV            7043 non-null   object  
14  StreamingMovies        7043 non-null   object  
15  Contract               7043 non-null   object  
16  PaperlessBilling       7043 non-null   object  
17  PaymentMethod          7043 non-null   object  
18  MonthlyCharges         7043 non-null   float64  
19  TotalCharges           7032 non-null   float64  
20  Churn                  7043 non-null   object  
dtypes: float64(2), int64(2), object(17)
memory usage: 1.1+ MB
```

In [48]: data1=data.drop(['customerID','SeniorCitizen','PhoneService','OnlineSecurity','DeviceProtection','StreamingM

In [49]: data1

Out[49]:

	gender	tenure	MultipleLines	InternetService	OnlineBackup	TechSupport	Contract	MonthlyCharges	TotalCharges	Churn
0	Female	1	No phone service	DSL	Yes	No	Month-to-month	29.85	29.85	No
1	Male	34	No	DSL	No	No	One year	56.95	1889.50	No
2	Male	2	No	DSL	Yes	No	Month-to-month	53.85	108.15	Yes
3	Male	45	No phone service	DSL	No	Yes	One year	42.30	1840.75	No
4	Female	2	No	Fiber optic	No	No	Month-to-month	70.70	151.65	Yes
...
7038	Male	24	Yes	DSL	No	Yes	One year	84.80	1990.50	No
7039	Female	72	Yes	Fiber optic	Yes	No	One year	103.20	7362.90	No
7040	Female	11	No phone service	DSL	No	No	Month-to-month	29.60	346.45	No
7041	Male	4	Yes	Fiber optic	No	No	Month-to-month	74.40	306.60	Yes
7042	Male	66	No	Fiber optic	No	Yes	Two year	105.65	6844.50	No

7043 rows × 10 columns

In [50]: data2=data1.fillna(data1.median)

In [51]: data2

Out[51]:

	gender	tenure	MultipleLines	InternetService	OnlineBackup	TechSupport	Contract	MonthlyCharges	TotalCharges	Churn
0	Female	1	No phone service	DSL	Yes	No	Month-to-month	29.85	29.85	No
1	Male	34	No	DSL	No	No	One year	56.95	1889.5	No
2	Male	2	No	DSL	Yes	No	Month-to-month	53.85	108.15	Yes
3	Male	45	No phone service	DSL	No	Yes	One year	42.30	1840.75	No
4	Female	2	No	Fiber optic	No	No	Month-to-month	70.70	151.65	Yes
...
7038	Male	24	Yes	DSL	No	Yes	One year	84.80	1990.5	No
7039	Female	72	Yes	Fiber optic	Yes	No	One year	103.20	7362.9	No
7040	Female	11	No phone service	DSL	No	No	Month-to-month	29.60	346.45	No
7041	Male	4	Yes	Fiber optic	No	No	Month-to-month	74.40	306.6	Yes
7042	Male	66	No	Fiber optic	No	Yes	Two year	105.65	6844.5	No

7043 rows × 10 columns

In [52]: data2['Churn']=data1['Churn'].map({'Yes':1, 'No':0})

In [53]: data2

Out[53]:

	gender	tenure	MultipleLines	InternetService	OnlineBackup	TechSupport	Contract	MonthlyCharges	TotalCharges	Churn
0	Female	1	No phone service	DSL	Yes	No	Month-to-month	29.85	29.85	0
1	Male	34	No	DSL	No	No	One year	56.95	1889.5	0
2	Male	2	No	DSL	Yes	No	Month-to-month	53.85	108.15	1
3	Male	45	No phone service	DSL	No	Yes	One year	42.30	1840.75	0
4	Female	2	No	Fiber optic	No	No	Month-to-month	70.70	151.65	1
...
7038	Male	24	Yes	DSL	No	Yes	One year	84.80	1990.5	0
7039	Female	72	Yes	Fiber optic	Yes	No	One year	103.20	7362.9	0
7040	Female	11	No phone service	DSL	No	No	Month-to-month	29.60	346.45	0
7041	Male	4	Yes	Fiber optic	No	No	Month-to-month	74.40	306.6	1
7042	Male	66	No	Fiber optic	No	Yes	Two year	105.65	6844.5	0

7043 rows × 10 columns

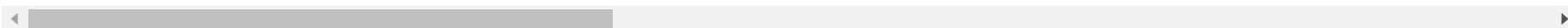
In [54]: data3=pd.get_dummies(data2)

In [55]: data3

Out[55]:

	tenure	MonthlyCharges	Churn	gender_Female	gender_Male	MultipleLines_No	MultipleLines_No phone service	MultipleLines_Yes	InternetService_DSL
0	1	29.85	0	1	0	0	1	0	1
1	34	56.95	0	0	1	1	0	0	1
2	2	53.85	1	0	1	1	0	0	1
3	45	42.30	0	0	1	0	1	0	1
4	2	70.70	1	1	0	1	0	0	0
...
7038	24	84.80	0	0	1	0	0	1	1
7039	72	103.20	0	1	0	0	0	1	0
7040	11	29.60	0	1	0	0	1	0	1
7041	4	74.40	1	0	1	0	0	1	0
7042	66	105.65	0	0	1	1	0	0	0

7043 rows × 6551 columns



```
In [60]: y=data3['Churn']
x=data3.drop('Churn',axis=1)
```

In [61]:

y

Out[61]:

```
0      0
1      0
2      1
3      0
4      1
..
7038   0
7039   0
7040   0
7041   1
7042   0
```

Name: Churn, Length: 7043, dtype: int64

In [62]:

```
from sklearn.model_selection import train_test_split
x_train,x_test,y_train,y_test = train_test_split(x,y,test_size=0.33,random_state=42)
```

In [63]:

```
import warnings
warnings.filterwarnings("ignore")
from sklearn.linear_model import LogisticRegression
classifier= LogisticRegression()
classifier.fit(x_train,y_train)
```

Out[63]:

LogisticRegression()

**In a Jupyter environment, please rerun this cell to show the HTML representation or trust the notebook.
On GitHub, the HTML representation is unable to render, please try loading this page with nbviewer.org.**

In [64]:

y_pred=classifier.predict(x_test)

In [65]:

y_pred

Out[65]:

array([1, 0, 0, ..., 1, 1, 0])

```
In [66]: from sklearn.metrics import confusion_matrix  
confusion_matrix(y_test,y_pred)
```

```
Out[66]: array([[1515,  182],  
               [ 274,  354]])
```

```
In [67]: from sklearn.metrics import accuracy_score  
accuracy_score(y_test,y_pred)
```

```
Out[67]: 0.8038709677419354
```

```
In [ ]:
```