

# Printassia Johnson

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Linkedin: <https://www.linkedin.com/in/printassia-johnson/>

Website: [printassia.github.io](https://printassia.github.io)

Github: <https://github.com/Printassia>

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## Skills

**Front End:** *HTML / CSS / Bootstrap / Javascript ES6*

**Back End:** *Java / MySQL /*

**Other:** *Git*

## Projects

Wicom Bahamas: <https://naughty-noether-f916b4.netlify.com>

Developed mobile responsive wireless internet network homepage using *HTML and CSS* along with *Bootstrap*.

Luck Resort: <https://laughing-ritchie-80ff76.netlify.com>

Developed 5 star luxury hotel website using *HTML, CSS, Bootstrap, Javascript & JQuery*.

Big Boys: <https://loving-neumann-eb8d9f.netlify.com>

Developed mobile responsive pizza website using *HTML, CSS, Bootstrap & Javascript*.

Election Day App: <https://github.com/Printassia/Voter>

Developed *Java* voter application that allows voters to select their candidate based on their constituency and have the results updated into a database; *MySQL*.

## Experience

### Technical Assistant

Bahamas Telecommunications Company, Bahamas, July 3<sup>rd</sup> 2017 - Present

- x Experience with mobile number portability and troubleshooting prepaid and postpaid port in and port out clients.
- x Resolve and troubleshoot internal and external client service issues.
- x Create SQL scripts and update TOAD database management software for business customer.
- x Able to utilize Unix shell programming methods to resolve customer accounts in Cerillion billing, charging and customer management systems software.
- x Ran queries for Billing Team bill cycle runs with Unix queries and financial presentations.
- x Configured fiber-to-the-home(FTTH) profiles for clients using Calix Management System(CMS).
- x Built Calix 844GE profiles in CMS and create data and sip(voice) profiles in CMS for FTTH customers.
- x Verify client telecommunication activation on network using PuTTY SSH software.
- x Test and troubleshoot FLOW TV android boxes.

Supported telecommunication service migration using PuTTY software from Calix C7 to E7 network.

## Education

Bahamas Technical & Vocational College, Nassau Bahamas

Associates of Science in Software Engineering

Expected Graduation: June 2020