PRISCIA

Prisciakibibi@gmail.com
1908 Cloisters Dr Unit 520
817.691.3899
https://priscia.github.io/prisciak/ | https://codepen.io/PK_123/

OBJECTIVES

I am seeking a company where I can use my experience and education to help the company meet and surpass its goals.

SUMMARY OF QUALIFICATION

- 1+ years' experience in Help Desk Environment
- 3 Years' experience in Computer Information systems
- Expert Level Supporting in Windows XP-10, Mac OS X – 10.12 version
- Expert Level Supporting Android, IOS, Chrome & Finance Software Active Trader Pro
- Bilingual French and English
- Proficient at building Front End Dev
- Proficient at HTML5, CSS3 & JavaScript
- Proficient in Front and Back End Troubleshooting

Ashworth College – Norcross, GA – Associate Degree (Graduated)

06/2015-06/2016 Computer Information System AA.S

- Web Design, Computer Programming I-II, Systems Designs

Ashworth College – Norcross, GA – Bachelor Degree (Current)

06/2011-06/2016 Business Bachelor

DCCD (Npower) – Dallas, TX – Coding and Development (Graduated)

12/2016-02/2017 Coding and Development Certificate/Continuing Education

- *Full Stack Development*

DCCD (Npower) – Dallas, TX – Cyber Security (Current)

06/26/2017 - Current

EXPERIENCE

Contego IM – Richland Hills, TX
Help Desk Support/Analyst *06/2016-09/2016 (TEMP)*

- Worked closely with VP of operations in troubleshooting network servers/cloud keeping client data and metadata.
- Assisted in System Admiration through Laserfiche and build scanning app using VBA Scripting.
- Troubleshooting Scanner and Printers

TD Auto Finance – Westlake, TX
Loan Processor 12/2015-2/22/2016 (TEMP TO HIRE)

- Originated, reviewed, processed, closed and administered customer loan proposal.
- Maintained current loan and pricing information on the online banking website.
- Submitted loan applications to underwriters for verification and recommendation.

Fidelity Investment – Westlake, TX
Electronic Channel Support/HD Support 02/2015 –09/2015 (PERM)

- Provided continued maintenance and development of bug fixes and sets for existing web application, desktop, Android and IOS applications.
- Diagnosed and troubleshoot UNIX, Windows, Mac OS processing problems and applied solutions to increase company efficiency.
- Responsible for escalations bug fixes for important clientele
- Ensured system and data availability and integrated through preventative maintenance and upgrades.

TECHNICAL SKILLS

- Troubleshooting Windows, Mac OS, Android, IOS, Lunix
- Knowledge of C# and Ruby
- Proficient in HTML- HTML5
- Proficient in CSS – CSS3
- Proficient in JavaScript/ Angular 2.0 + 4.0 / Vue.js
- Proficient in JQuery
- Proficient in Bootstrap
- Knowledge of SAAS
- Knowledge building Wire Frames
- Excellent Problem-Solving abilities
- Knowledge of SQL – Build databases
- Knowledge in Sony Vegas Pro 11 & Video Editing
- Proficient in Photoshop & Illustrator

CERTIFICAITONS

- Laserfiche Systems Admirations
- Laserfiche Systems Admiration II
- Laserfiche Specialist Business Process Management
- Coding and Development Full Stack Development

PRISCIA KIBIBI