

# **E - Commerce Recommendation System**



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# Introduction

The Flipkart Product Recommendation System is designed to help users discover relevant products by analyzing product metadata, ratings, descriptions, and categories. This project uses content-based filtering, rating-based trending analysis, and collaborative filtering to recommend items.

The system is fully implemented in Python using Pandas, NumPy, TF-IDF, cosine similarity, visualization libraries, and basic ML concepts.

## Problem Statement

E-commerce platforms contain millions of products, making it difficult for users to find relevant items quickly.

The project aims to build a hybrid recommendation system that provides personalized and meaningful product suggestions based on:

Ratings

Product metadata

User behavior

Content similarity

## Functional Requirements

The system supports 3 major functional modules (as required):

### **Module 1** — Rating-Based Recommendation System

Calculates average rating per product

Shows top 10 trending/highest rated product

### **Module 2** — Content-Based Recommendation System

Cleans product description, brand, and categories

Extracts tags using NLP

Generates TF-IDF vectors

Computes cosine similarity

Recommends similar products

### **Module 3** — Collaborative Filtering System

Simulates 500 users

Builds a user-item matrix

Calculates user similarity

Recommends products liked by similar users

## **Non-Functional Requirements**

### **1. Performance:**

Efficient vector computations using sparse TF-IDF matrices.

### **2. Scalability:**

Can handle thousands of products; suitable for more with optimization.

### **3. Usability:**

Simple input — just enter a product name or user ID.

### **4. Maintainability:**

Modular code: cleaning, tagging, recommendation, collaborative logic separated.

### **5. Reliability:**

Handles missing values, invalid inputs, and inconsistent data formats.

## **System Architecture**

Architecture Layers:

### **1. Data Layer**

Flipkart CSV dataset

Preprocessing, feature extraction

### **2. Logic Layer**

Rating-based module

Content-based module

Collaborative filtering module

### **3. Recommendation Engine Layer**

Similarity computation

Ranking & scoring

## **4. Output Layer**

Tables / DataFrames

Visualization graphs (heatmaps, bar charts)

# **Design Diagrams**

Actors: User

Use cases: Get top products, get similar products, get personalized recommendations

Workflow Diagram

1. Load dataset
2. Clean missing values
3. Extract tags using NLP
4. Build TF-IDF matrix
5. Compute similarity
6. Generate recommendations

# Implementation Details

code implements:

- Data cleaning

- Null handling

- Tag creation using spaCy

- TF-IDF vectorization

- Cosine similarity

- User-item matrix creation

- Collaborative filtering logic

- Visualizations:

## Testing Approach

- Tested for null values

- Tested invalid product names

- Tested missing user IDs

- Verified similarity output correctness

- Checked visualization accuracy

# Challenges Faced

Missing or corrupted dataset values

Inconsistent product descriptions

NLP cleaning complexity

Slow TF-IDF on large text fields

# Learnings & Key Takeaways

Learned handling real e-commerce data

Understood TF-IDF vectorization deeply

Learned collaborative filtering basics

Learned system design and documentation

# Future Enhancements

Real user authentication

Real-time recommendation engine

Deep learning based models (BERT, neural CF)

API deployment & front-end interface