

# **E - Commerce**

# **Recommendation System**



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Subject: CSA2001 - Fundamentals in AI  
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Year: 2025

Submitted To: Dr. E. Nirmala ma'am

Slot: A21+A22+A23

# Introduction

The Flipkart Product Recommendation System is designed to help users discover relevant products by analyzing product metadata, ratings, descriptions, and categories. This project uses content-based filtering, rating-based trending analysis, and collaborative filtering to recommend items.

The system is fully implemented in Python using Pandas, NumPy, TF-IDF, cosine similarity, visualization libraries, and basic ML concepts.

## Problem Statement

E-commerce platforms contain millions of products, making it difficult for users to find relevant items quickly.

The project aims to build a hybrid recommendation system that provides personalized and meaningful product suggestions based on:

Ratings

Product metadata

User behavior

Content similarity

# Functional Requirements

The system supports 3 major functional modules (as required):

**Module 1** — Rating-Based Recommendation System

Calculates average rating per product

Shows top 10 trending/highest rated product

**Module 2** — Content-Based Recommendation System

Cleans product description, brand, and categories

Extracts tags using NLP

Generates TF-IDF vectors

Computes cosine similarity

Recommends similar products

**Module 3** — Collaborative Filtering System

Simulates 500 users

Builds a user-item matrix

Calculates user similarity

Recommends products liked by similar users

## Non-Functional Requirements

### 1. Performance:

Efficient vector computations using sparse TF-IDF matrices.

### 2. Scalability:

Can handle thousands of products; suitable for more with optimization.

### 3. Usability:

Simple input — just enter a product name or user ID.

### 4. Maintainability:

Modular code: cleaning, tagging, recommendation, collaborative logic separated.

### 5. Reliability:

Handles missing values, invalid inputs, and inconsistent data formats.

# **System Architecture**

Architecture Layers:

## **1. Data Layer**

Flipkart CSV dataset

Preprocessing, feature extraction

## **2. Logic Layer**

Rating-based module

Content-based module

Collaborative filtering module

## **3. Recommendation Engine Layer**

Similarity computation

Ranking & scoring

## **4. Output Layer**

Tables / DataFrames

Visualization graphs (heatmaps, bar charts)

# **Design Diagrams**

Actors: User

Use cases: Get top products, get similar products, get personalized recommendations

Workflow Diagram

1. Load dataset
2. Clean missing values
3. Extract tags using NLP
4. Build TF-IDF matrix
5. Compute similarity
6. Generate recommendations

# **Implementation Details**

code implements:

Data cleaning

Null handling

Tag creation using spaCy

TF-IDF vectorization

Cosine similarity

User-item matrix creation

Collaborative filtering logic

Visualizations:

# **Testing Approach**

Tested for null values

Tested invalid product names

Tested missing user IDs

Verified similarity output correctness

Checked visualization accuracy

# **Challenges Faced**

Missing or corrupted dataset values

Inconsistent product descriptions

NLP cleaning complexity

Slow TF-IDF on large text fields

# **Learnings & Key Takeaways**

Learned handling real e-commerce data

Understood TF-IDF vectorization deeply

Learned collaborative filtering basics

Learned system design and documentation

# **Future Enhancements**

Real user authentication

Real-time recommendation engine

Deep learning based models (BERT, neural CF)

API deployment & front-end interface