



**Suneeth Sureshkumar**



Featured



Software Analyst seeking roles in Software Analysis, Software Consulting, Project Management, Production Support, Application Enhancement, Change Management, Incident Management, Oracle PL/SQL, Shell Scripting, MySQL, Weblogic, Jenkins, Bit Bucket, Service Now

Current Designation: Software Analyst -IT

Total Experience: 6 Year(s) 0 Month(s)

Current Company: Cognizant

Notice Period: 2 Months

Current Location: Chennai

Highest Degree: B.Tech/B.E.  
[Electronics/Telecommunication]

Prof. Location: Chennai

Functional Area: IT Software - Application Programming / Maintenance

Role: System Analyst

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Software Analyst, System Analyst, Software Analysis, Software Consulting, Project Management, Production Support, Application Enhancement, Change Management, Incident Management, Oracle PL/SQL, Shell Scripting, MySQL, Weblogic, Jenkins, Bit Bucket, Service Now

Verified : Email - id

Last Active: 22-Jan-21

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## Summary

Currently working with Cognizant, Chennai, Tamil Nadu as Software Analyst

Skillful in complex problem solving to brainstorm software solutions, and present idea to company's decision makers  
Track record in supervising all alerts related to application and system procedures and providing support proactively  
Exhibited success in managing all production system & recommending ways to optimize performance & provide solution to problems & preparing reports for all problems  
Managed backlog of enhancement, change, and operational requests, manage capacity and mitigated risk while delivering high degree of visibility and transparency into current-state, successes, challenges, and risks  
Expertise in performing complex analysis, designing & programming to meet business requirements; interfacing with end-users and software consultants; resolving complex issues relating to business requirements & objectives.

## Work Experience

### ■ Cognizant as Software Analyst -IT

Aug 2014 to Till Date

Growth Path:

Aug'14 to Aug'15	Trainee
Aug'15 to Dec'18	SME
Dec'18 to Dec'19	Consultant/Application Specialist
Dec'19 to Oct'20	Technical Lead- Onsite
Since Oct'20	Senior SME

Major Multiple Upgrade Projects:

FFT: Worked with project team to move legacy field applications to Future Field Technology (FFT) with REST APIs, Jboss Fuse, NoSQL DB- Couchbase

Overseas Experience

Worked two years at client site (United Kingdom)

First Year as a Dedicated Consultant representing WMIS to work along with client's SAP CRM team where collaboration resulted in fixing huge volumes (>1M) of contract related issues; appreciated highly by Client Manager  
Second Year as Onsite Application Lead; worked on various business requests to automate manual processes during lockdown in London which required quick solution to get business adjusted to conditions

Key Result Areas:

Liaising with testing team to fast-track SDLC  
Conducting data analysis to enhance business processes such as field engineer's roster assignments



### Important

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conducting data analysis to enhance business processes such as field engineer's router configuration  
Participating in software requirements, analysis & design reviews; defining specifications for complex software programming applications; developing, maintaining and manage systems, software tools & applications  
Coordinating & supporting software professionals in installing & analyzing applications & tools  
Analyzing, developing & implementing testing procedures, programming & documentation  
Liaising with Business & Developers Team to identify & implement improvement in application performance; maintaining positive & ongoing clients / stakeholder relationships; providing instance updates to stakeholder regarding issues & their progress whenever required; taking end-to-end ownership of reported issue; resolved completely & speedily  
Discovering, conceptualizing, & documenting appropriate technical workaround solution approaches for various business scenarios & challenges; recommending technical solutions; providing troubleshooting assistance during development & deployment of applications; facilitating value-added ideas to improve & ensure easy maintenance of system

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Education

UG: **B.Tech/B.E (Electronics/Telecommunication)** from **Dhanalakshmi College of Engineering, Chennai** in **2014**

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IT Skills

Skill Name	Version	Last Used	Experience
Oracle PL/SQL			
Shell Scripting			
AWS & Azure			
Jboss fuse, MySQL & Weblogic			
Azure ADO, Run My Jobs			
Jenkins, Bit Bucket			
Service now			
Ayehu eyeshare			

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Tamil				

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Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent  
Employment Status: Full time

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