



**PREETHI GADDAM**



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Programmer seeking roles in System Analysis, Technical Architecture, Access Management, Client Management, Workflow Analysis, SLA Management, Configuration Management, Jenkins, Gitlab, HTML, CSS, Java, C, C++

Current Designation: PROGRAMMER  
Current Company: COGNIZANT TECHONOLGY SOLUTIONS  
Current Location: Chennai  
Pref. Location: Bengaluru / Bangalore, Chennai, Hyderabad  
Functional Area: IT Software - Application Programming / Maintenance  
Role: System Admin  
Industry: IT-Software/Software Services  
Marital Status: Single/unmarried  
Key Skills: Access Management, Client Management, Workflow Analysis, SLA Management, Configuration Management, HTML, CSS, Java, Commvault, Backup

Verified : Phone Number | Email - id

Last Active: 19-Jan-21

Last Modified: 19-Jan-21

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## Summary

Result-oriented Professional with over 1 years of experience in System Analysis, Technical Architecture, Access Management, Client Management, Workflow Analysis, SLA Management, Configuration Management, Jenkins, Gitlab, HTML, CSS, Java, C, C++

## Work Experience

### COGNIZANT TECHONOLGY SOLUTIONS as PROGRAMMER

May 2019 to Till Date

- \* Expertise in System Administration, Client Administration, User maintenance,
- \* Accustomed to providing support for a 24 X7 environment.
- \* Having good communication skills being a smooth team player with excellent interpersonal skills.
- \* Orchestrated Identity Access Management and User space Administration for HPQC, Documentum, Jenkins and Gitlab.
- \* Tracking and Resolving the Incidents and Service Orders created by clients
- \* To interact with clients and understand their requirements and implement them successfully.
- \* Lead our team during Client visits.
- \* Adapted to workflow changes and implemented continuous process improvements to overcome obstacles.
- \* Handling incident and request and ensure to resolve them with SLA. Configuration of different reports on daily and monthly basis.
- \* Monitored networks and network devices to resolve technical problems quickly.

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## Education

UG: B.Sc (Computers) from Sri Venkateshwara University (SVU), Tirupati in 2019

Other Qualifications/Certifications/Programs:

MySQL database administrator  
web development

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## IT Skills

Skill Name	Version	Last Used	Experience
C & C++			



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

JAVA
HTML & CSS
MYSQL DATABASE & WORKBENCH

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Telugu				

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Affirmative Action

Category: **General**  
Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**  
Employment Status: **Full time**

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