



**Janhavi Dalvi**

Senior Executive seeking roles in IT Infrastructure Management, Software Troubleshooting, Software Installation, System Support, Technical Support, Scope Management, Resource Management, Cloud Computing, Workflow Management, AWS



Current Designation: Senior Executive -IT  
Current Company: TIMES GLOBAL BROADCASTING COMPALY LTD  
Current Location: Mumbai  
Pref. Location: Mumbai  
Functional Area: IT Software - Application Programming / Maintenance  
Role: Tech Support Engrnr  
Industry: Media/Dotcom/Entertainment  
Marital Status: Married  
Key Skills: Tech Support Engineer, IT Infrastructure Management, Software Troubleshooting, Software Installation, System Support, Technical Support, Scope Management, Resource Management, Cloud Computing, Workflow Management, AWS  
Verified : Phone Number | Email - id

Last Active: 22-Jan-21

Last Modified: 22-Jan-21

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## Summary

Over 10 years of rich & extensive experience in projects & Support -

- Active member of Project team included in scope, execution, planning management and resource administration.
- Result oriented professional recognized for taking initiatives, adapting to rapidly changing environment and resolving mission critical issues to ensure success.
- Excellent in handling the tasks of Identifying & coordinating with vendors for various products and their evaluation and act as single point of contact
- Possess excellent analytical, communication, presentation and problem-solving skills
- Possess deep knowledge of products and specifications from various OEMs, deployed for Live streaming
- AWS Certified Cloud Practitioner.

## Work Experience

**TIMES GLOBAL BROADCASTING COMPALY LTD** as Senior Executive -IT  
Nov 2008 to Till Date

Responsibilities:

- \* Managing live streaming of all the Live events for Times of India website along with Facebook Live streaming using Vmix with basic graphics.
- \* Hands one experience in creating required transcoding profiles for Live to VOD workflow.
- \* Knowledge of different transcoders like Adobe Media encoder, Telestream Vantage and Dalet AmberFin.
- \* Looking after ITX playout automation and its maintenance.
- \* Good knowledge DALET MAM workflows.
- \* Good knowledge of AMD interplay and editing workflows.
- \* Knowledge of AWS EC2, S3 storage and workspaces.
- \* Desktop & laptop support for end users.
- \* Good knowledge of problems related to Outlook, Onedrive, WiFi, Network etc.
- \* MCR operational support.
- \* Supporting Adobe editors.
- \* Supporting digital video operations teams.
- \* Daily checklists for all digital & ITX infrastructure.
- \* Active participation in Broadcast IT projects.
- \* Looking after user end queries and providing them support for smooth operations.
- \* Activations & deactivations of set-top boxes for all Times Network channels.
- \* Inventory management of all set-top boxes & IRDs.
- \* Managing activations and inventory of international distribution of all Times Network channels.
- \* Trouble shooting of all the issues raised by head ends & cable operators related to IRDs & Set top boxes.
- \* Following up with all head ends and cable operators.

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### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

## Education

UG: B.Com (Commerce), Correspondence/Distance Learning from Yashwantrao Chavan Maharashtra Open University (YCMOU) in 2019

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## Affirmative Action

Category: General

Physically Challenged: No

## Work Authorization

Job Type: Permanent

Employment Status: Full time

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