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Summary

Result-driven technocrat with 14+ years of proven experience in Program/ Project Management, Product Strategy and Product Quality

Extensive experience in adopting Agile & SAFe methodology for enabling teams to rapidly deliver products/ solutions with tremendous quality that drives customer centricity

Proven success in portfolio management of multiple Agile Release Trains in Enterprise Software Division; improved crossfunctional team engagement by following Scrum, XP, TDD and KANBAN

Highly skilled in facilitating all Program Increment (PI) and Sprint level ceremonies of Agile/SAFe framework including big room planning, backlog grooming sessions, daily stand-ups

Expertise in reviewing & assessing Scrum of Scrums (SoS) and Cross functional Steering Meetings

Exhibited leadership in managing project delivery, governance & planning activities like scoping, estimation, tracking, change management, delivery management, post implementation & pre-sales support

Work Experience

CA Technologies, A Broadcom Company as Engineering Program Manager Oct 2007 to Till Date

Responsible for program management of multiple products in Enterprise Software Division with improved cross functional team engagement.

Products: Digital Hub, Biz Ops, Clarity PPM

- * Build high performing agile teams
- * Drive cross functional teams, lead engineering delivery and go to market activities of enterprise security products
- * Organize Big Room Plannings (BRPs)
- * Responsible for training cross functional teams on new technology and features introduced in product releases
- * Define and Improve effectiveness of agile execution across scrum teams in organization
- * Lead customer validation program for an early feedback on features developed
- Work with partners like HCL for partner enablement on support, engineering and education
- * Drive product quality across different functions with quantified metrics
- * Communicate insights of product plans and execution results to key stake holders
- Backlog Grooming, Capability and Feature Creation
- PM Demos and UI/UX design reviews

Principal Program Manager (RTE) - CATechnologies (now Broadcom)

Responsible for program management & product delivery of enterprise software division products in Ca Technologies.

Products: Digital Operational Intelligence, Harvest, PLEX, Process Automation Manager (PAM)

Important

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- * Release I rain Engineer with hands-on expertise in facilitation and coaching and guiding the team for improved predictability and productivity
- Planned and delivered 9+ releases across multiple ARTs (Agile release trains) with defined milestones and timelines
- * Align with product management and engineering for feature prioritization & development
- * Developed comprehensive metrics driven custom dashboards to provide insights in to project execution
- * Plan and release service packs as per customer escalations in collaboration with support for released versions in the market
- * Drive and track engineering execution for time boxed releases with defined milestones
- * Drive cross functional teams to demystify the decision-making process across various steps in product life cycle
- Lead innovation within the business unit by organizing hackathons and delivered POCs solving customer problems
- Managed external vendors and extended team to maintain third party library currencies within products
- * organized and lead project status and working meetings with General managers
- Cross functional team collaboration and management

Span Systems and Semantic Space as QA Engineer

Mar 2007 to Oct 2007

Products: Digital Hub, Biz OPS and Clarity PPM, DOI, Harvest, PLEX, Process Automation Manager (PAM), Service Desk, Service Catalog, WCOM (Web Components)

Key Result Areas:

Leading and hosting Value Stream Program Increment ceremonies

Working on ART budget and capacity planning

Administering ROAM and metrics driven dash boards creation and taking corresponding actions to resolve risks/blockers/impediments

Building high performing agile teams by adopting scope changes towards PI objectives

Defining PI Mie Stones and driving ART towards customer centricity to meet organization's mission and vision Executing agile across scrum teams in ART, DoR (Definition of Ready) and DoD (Definition of Done) Criteria

Driving Cross-functional teams, lead engineering delivery and go to market activities

Working on product quality across different functions with quantified metrics

Administering Foster Communities of Practice and the use of engineering and Built-In Quality practices

Leading customer validation program and periodic stakeholder meetings for an early feedback on features developed Working with Product Manager, Product Owners, Business Owners, Solution Architects and cross-functional stakeholders to ensure alignment between strategy and execution.

Hosting and driving PM demos and Roadmap Sections to Stakeholders

Facilitating Program Increment (PI), Release and Sprint ceremonies, leading teams towards deadline driven delivery of products / solutions

Defining Definition of Ready and Definition of Done for Agile Release Trains

Guiding and coaching teams towards reducing cycle time for improving velocity and adding value to the customers with respect to PI deliverables

Driving program level Inspect and Adopt sessions to improve on execution and delivery of committed work

Planning Service Packs as per customer escalations in collaboration with support for Generally Available version of products in the market

Making sure that SE Queue is under control by tracking volume drivers (Inflow rate, MTTR and Escaped Defects)
Updating ROAM(Resolved, Owned, Accepted, Mtigated) boards as part of PI/Release planning meetings to track risks and dependencies

Prioritizing backlog is in place for at least upcoming 2 sprints with updated acceptance criteria

Making sure that Mnd map sessions, reviews, defect triage meetings and bug bash sessions happening on time Interacting with customers and stakeholders for requirement gathering; preparing functional specifications and test design documents

Leading QA teams for driving Quality Centre of Excellence and Organizing QA review meetings.

Designing Automation Frameworks and developed scripts along with defining Test Strategy & Plans

Visiting onsite to understand customer use cases and setting up in-house customer environment simulation

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Education

UG: B.Sc (Computers) from Osmania University in 1999

PG: MS/M.Sc(Science) (communication, hardworking) from Birla Institute of Technology and Science (BITS), Pilani in 2012

Other Qualifications/Certifications/Programs:

PMP

ACP CSM

SAFe AGILIST

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IT Skills

Skill Name	Version Last Used	Experience
Core Java, C++		
SQL, ORACLE		
Windows, REDHAT		0 Year(s) 0 Month(s)
Rally, Jira, IBM RTC, Excel, MS Office		0 Year(s) 0 Month(s)
Clarity PPM, Veracode, Soap UI, REST		0 Year(s) 0 Month(s)
HP ALM, GIT		0 Year(s) 0 Month(s)
Kubernetes, Dockers		0 Year(s) 0 Month(s)
Containers, YAML and HELM Charts		0 Year(s) 0 Month(s)
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Languages Known

Language	Proficiency	Read	Write	Speak
english	Expert	✓	✓	✓
hindi	Expert	✓	✓	✓
telugu	Expert	✓	✓	✓

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Affirmative Action

Work Authorization

Category: **General**Physically Challenged: **No**

Job Type: Permanent
Employment Status: Full time

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