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Naveen Reddy Ganta ⭐ Featured 📝

Ambitious and dedicated Product specialist & Application support with 3 years months of experience.

Current Designation: Product Specialist -Application Support

Current Company: Interbiz Solutions LLP

Current Location: Hyderabad / Secunderabad

Pref. Location: Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: Tech Support Engnr

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Application Support, SQL, PLSQL, ISS, Troubleshooting, Information Technology, Technical Support, Software Implementation, JIRA, Angularjs,

Total Experience: 3 Year(s) 3 Month(s)

Notice Period: 1 Month

Highest Degree: betch [cse]

Verified : 📞 Phone Number | Email - id

Last Active: 18-Jan-21   Last Modified: 18-Jan-21

Jump to Section ▸ **Work Experience** | **Education** | **IT Skills** | **Projects** | **Work Authorization**

Summary

Having 2.11 Years of Experience in supporting Applications using SQL Server Databases.
Good knowledge in RDBMS concepts and can construct a design relational databases model and implementation as per business needs.
Hands on Experience in Managing, Monitoring and Troubleshooting SQL Server 2005 and 2008 R2 , 2012
Excellent skills in understanding business needs and providing technical solutions.
Good inter-personal & communication skills.

Work Experience

◉ **Interbiz Solutions LLP** as Product Specialist -Application Support
Sep 2018 to Till Date

?   We have implemented and support the Payroll Applications for both Desktop and cloud
?   Process payroll updates, adjustments, deductions and garnishments for employee record changes, leaves of absence, insurance coverage enrollments/changes, personnel/payroll status updates, swipe related, terminations and hires issued for payroll processing

?   Provide first line support for all payroll, Provident Fund and tax relates queries
?   Assist with the development of internal processes and procedures and provides input to ensure optimal HR service to the organization
?   Assist Employees, Management & HR with payroll inquires
?   Work with payroll provider to address any pay related issues that have been identified that could include time entry, benefits, pay or deductions.

?   Also had a good knowledge in Accrual, Activities implementation for both Inbound and Outbound process.
?   Have good experience in writing procedures, cursors, functions, triggers, views.
?   Good technical, logical, analytical skills to perform consistently with adaptability and 100% quality.
?   Having experience in handling the Payroll Process in terms of weekly basis.
?   Good Interpersonal, Communication and Presentation skills.

◉ **ERetail Cybertech Pvt Ltd** as Technical Support Engineer
Jun 2017 to Sep 2018

^ Back to Top

Education

UG: **B.Tech/B.E. (Computer Science and Engineering)** from **Tudinarashimareddy Engineering College, Hyderabad** in **2013**

PG: **betch (cse)** from **Jawaharlal Nehru Technological University (JNTU)** in **2013**

IT Skills

Skill Name	Version	Last Used	Experience
SQL Server 2008 R2, 2012 and 2014	2008$2014		
WINDOWS		2014	

Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✔	✔	✔
Hindi	Proficient	✔		✔
Telugu	Expert	✔	✔	✔

Projects

- Project Title: 247 HRM
  Client: InterBiz Solutions LLP
  Nature of Employment: Full Time   Duration: Sep 2018 - Till Date
  Project Location: Hyderabad   Onsite / Offsite: Offsite
  Role: Other   Team Size: 25
  Skill Used: SQL SERVER 2008 and 2012, ISS, Application Support, Troubleshooting, Software Implementation, Technical Support, Weblogic, Javascript, Information Technology,
  Role Description: Focused Implementation HR Professional with extensive experience delivering innovative solutions at the local and regional level. Expertise in employee relations, training, payroll and state laws with exceptional planning and implementation capabilit
  Project Details: We have implement and support the Payroll Applications for both Desktop and cloud
  Process payroll updates, adjustments, deductions and garnishments for employee record changes, leaves of absence, insurance coverage enrollments/changes, personnel/payroll status updates, swipe related, terminations and hires issued for payroll processing
  Provide first line support for all payroll, Provident Fund and tax relates queries
  Assist with the development of internal processes and procedures and provides input to ensure optimal HR service to the organization
  Assist Employees, Management & HR with payroll inquires
  Work with payroll provider to address any pay related issues that have been identified that could include time entry, benefits, pay or deductions.

- Project Title: Bigbasket.Com
  Client: ERetail Cybertech Pvt Ltd
  Nature of Employment: Full Time   Duration: Jun 2017 - Sep 2018
  Role: Other   Onsite / Offsite: Offsite
                                          Team Size: 30
  Skill Used: SQL SERVER 2008,2012 and 2014, ISS, Weblogic, Application Support, Software Implementation, Technical Support,
  Role Description: Online shopping web sites for retail sales direct to consumers. Providing or participating in online marketplaces, which process third-party business-to-consumer or consumer-to-consumer sales.
  Project Details: We have implementation and support for own application for Big basket online market
  Assist With clients with directly or through online will give the support by 24by7.
  Business-to-business Marketing to prospective and established customers by e-mail or fax Engaging in launching new products and services
  We will do the Testing for Android applications which are used for Big basket Picking process

Affirmative Action

Category: OBC - Creamy

Physically Challenged: No

Work Authorization

US Work Status: Authorized to Work in the US

Countries: United Kingdom

Job Type: Permanent

Employment Status: Full time