Siddharth Kishore ⭐ Featured

Salesforce Admin, Salesforce support, Application Programming, System Analysis, Salesforce, Salesforce.com,SFDC service cloud, SOQL/SOSL, Case management tool, Case handling

Current Location: Bengaluru / Bangalore

Pref. Location: Bengaluru / Bangalore,Hyderabad,Pune

Functional Area: IT Software - Application Programming / Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Total Experience: 3 Year(s) 0 Month(s)

Notice Period: 15 Days or less

Highest Degree: NA [na]

Key Skills: Salesforce Admin, Salesforce Development, Salesforce.com,Visualforce,Apex Programming, Triggers, SFDC,Operations Management,Software Development,Application Programming,Process Improvement,Project Management,Client Management,System Analysis, Ops

Verified : Phone Number | Email - id

Last Active: 20-Jan-21   Last Modified: 20-Jan-21

Summary

Total work experience: 36 months
Received client recognized Shadowfax award in May 2019 for the maximum number of Lead conversion on Lead Square app.
Salesforce certified Salesforce Platform developer (DEV401) with valid certificate.

Work Experience

Shadowfax Technologies as Associate Lead
Nov 2018 to Dec 2019

Molded team and embraced change to adapt within a dynamic market.
Planned, managed and directed daily board operations to increase revenue and reduce costs through P&L analysis.
Mentored and guided employees to foster proper completion of assigned duties.
Tracked and recorded payment and reconciled accounts to maintain accurate financial records.
Was responsible for vendor payment of multiple city.

Catbus Infolabs as Operations Associate
Jul 2017 to Oct 2018

Increased area coverage by effective scheduling and detailed location monitoring.
Directed all dispatching, routing and tracking of 50 fleet vehicles.
Worked with multiple customers to understand needs and provide optimum service.
Managed multiple projects simultaneously using organizational and analytical skills.
Resolved operation problems, improved operations and provided exceptional client support.

Education

UG: **B.Tech/B.E. (Mechanical)** from **M S Ramaiah Institute of Technology, Bangalore** in **2017**

PG: **NA (na)** from **M S Ramaiah Institute of Technology, Bangalore** in **0**

Other Qualifications/Certifications/Programs:

Salesforce Platform development (DEV401)

IT Skills

Skill Name	Version	Last Used	Experience
Salesforce Platform Developer			
SalesForce Administrator		2020	9 Month(s)
Microsoft Excel		2020	2 Year(s)

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				

Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**