



SRIDHAR VAJOLLA

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Senior Technical Associate seeking roles in Application Support, Production Support, Application Server, Application Deployment, Capacity Management, SQL Queries, Tandem, Prognosis, Performance Testing, Enscribe, TACL, FUP, Regression, Unix, Weblogic Server,

Current Designation: Senior Technical Associate

Total Experience: 8 Year(s) 0 Month(s)

Current Company: Financial Software & Systems Pvt. Ltd

Highest Degree: B.Tech/B.E.
[Electronics/Telecommunication]

Current Location: Hyderabad / Secunderabad

Pref. Location: Bengaluru / Bangalore, Chennai, Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: Tech Support Engnr

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Senior Technical Associate, Tech Support Engineer, Application Support, Production Support, Application Server, Application Deployment, Capacity Management, SQL Queries, Tandem, Prognosis, Performance Testing, Enscribe, TACL, FUP, Regression, Unix, Weblogic Server

Verified : Phone Number | Email - id

Last Active: 23-Jan-21

Last Modified: 23-Jan-21

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Summary

- * 7.8 Years Experience in Financial Software & Systems(P)LTD Hyderabad (client-base /Bank of baroda / State bank of india/ Andhra bank) Feb 2013 to till date.
- * Innovative Application Support Engineer expertise in banking applications and HP nonstop Server admin support for Production servers Base24 ATM and Tandem Non Stop Server in IT banking industry
- * Knowledge with programming proficiency in SQL Statements/queries.
- * Good interpersonal communications, ability to work collaboratively and commitment to achieve Corporate goals
- * Preparing and running different SQL queries in Oracle, generating various reports and providing the required MIS to Bank and Clients.
- * Knowledge of payment processing and interactions with Financial institutions (bank associations)
- * Performing Application deployment using WAR files as requested by the Application teams on respective environments.
- * Performing UAT In Test environment.

Work Experience

Financial Software & Systems Pvt. Ltd as Senior Technical Associate
Feb 2013 to Till Date

Non-stop Servers where in the job profile was in compliance with electronic banking and e-commerce, transaction switching & payment processing, ATM/POS terminal driving, Debit and Smart Card management. I have also involved in doing ATM and Merchant additions to the server.

Some of the Major Clients are:

1. ANDHRAABNK
2. State Bank of India
3. Bank Of Baroda

Professional Experience:

- * Worked as Sr.Technical Associate for Financial Software & Systems (P) Ltd .

Project 1: (Production support/operations/Monitoring)

Client: BOB(Bank of Baroda)

Environment: SQL, WEBLOGIC, Tad

Role and Responsibility:



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

DCMS (Debit card management system):

- * Check the status of application server running or not.
 - * Deployed applications (WAR and EAR) in various environment like development, UAT and production on Weblogic
- Application Server
- * Check space status of application server.
 - * Troubleshooting and fixing of problems on Weblogic Application Server and Webserver.
 - * Checking the file system and maintaining the same as per threshold values
 - * Handled common errors in applications like hung thread and JMMhung
 - * Escalating the tickets to L3 and other teams depending on the issue and matrix
 - * Monitoring and maintaining the application servers uptime as per the business SLA
 - * General Knowledge of all logs related to the product and identify and
 - * analyze logs to find relevant errors pertaining to the product
 - * Maintaining database and production passwords as per bank policy.
 - * Patches & System Fault Issue management. Interfacing between BANK & Vendor for Issue resolution. Capacity
- Management.
- * Interaction with bank for new product and configuration changes.
 - * Testing on Uat Depends on client (Bank) requirement.
 - * Repin and new pin generation for card.
 - * Preparing and running different SQL queries in Oracle, generating various reports and providing the required MS to Bank and Clients.
 - * Provide required data to the bank officials using SQL developer.
 - * Co-ordination with the Technology vendors for the raised requirements
 - * Provide support on calls and emails to branch and vendors regarding Card related issues.
 - * Performance Testing: Test scenario (UAT) setup & execution and analysis.
 - * To do testing in test server before implementing any changes in production.
 - * Ensuring Compliance on system as per Policy laid.
 - * End to end Card Operation Management and User Management for DCMS Application.
 - * Using DCMS Application tool, processing files (cards): Files send by vendor after quality check, which is processed by team on 6 different processes.
 - * Handling Support function queries, Transaction quires and daily operation related queries for all types of Debit Cards & Transactions.
 - * Handling Card issuance and quires, Duplicate pin issuance and quires and Reconciliation for daily cards issuance process (i.e. - Lot 1, Lot 2, CPU, Duplicate PIN, Image Cards, Travel Cards, Admin Cards, and ATM Verification Cards)
 - * Maintaining URL used by contact center for customer support function.
 - * Uploading Emboss, Pin Printing (New & Duplicate)
 - * Refresh CAF in Base24.
 - * Updating of Daily Address and Scheme as per finacle records
 - * Process the file of Renewal, Annual & Issuances Charges.
 - * Purging of Temporary tables created by users on Monthly basis.
 - * Escalation to required team in Bank, IT and Project Teams and provide resolution for all production issue within the application or co-ordination of respective Team.

Project 2: SBI-Datacenter DR-Drill and Power Shut-down Activity Data backup and Restoration

Client : State Bank of India

Environment: BASE24, TAL, FUP,HP Non-stop server admin

Responsibilities:

- * The Drill is normally practiced on regular basis just to keep a check on the DR (disaster recovery) system whether it is in sync with the production system
- * Monitoring of Tandem HP Non-Stop Servers Platforms using OutsideView32 and TACL (Tandem Advanced Command Lang).

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Education

UG: **B.Tech/B.E (Electronics/Telecommunication)** from **S.S Institute of Technology** in **2012**

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IT Skills

| Skill Name | Version | Last Used | Experience |
|------------------------|---------|-----------|------------|
| Oracle, SQL , Enscribe | | | |
| Linux and Windows | | | |
| Web logic 10.x & 11g | | | |
| MS-OFFICE | | | |
| TACL | | | |
| FUP,PERUSE,ENFORM | | | |
| EMS,SYSBUSY,Putty | | | |
| HP Tandem. | | | |

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Languages Known

| Language | Proficiency | Read | Write | Speak |
|----------|-------------|------|-------|-------|
| English | Proficient | ✓ | ✓ | ✓ |
| Hindi | Proficient | ✓ | ✓ | ✓ |

| | | | | |
|---------|------------|---|---|---|
| Tamil | | | | |
| Kannada | Proficient | | | ✓ |
| Telugu | Expert | ✓ | ✓ | ✓ |

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Projects

Project Title: DCMS

Client: Bank of Baroda

Nature of Employment:

Project Location: HYDERABAD[GACHIBOWLI]

Role: Other

Project Details: Application Support, Server monitoring,M24 application support

Duration: Aug 2020 - Till Date

Onsite / Offsite: Onsite

Team Size: 7

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Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent
Employment Status: Full time

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