



**AJINKYA MOHAN KOVE**



Featured



Skilled in Networking, SQL, Linux, ITSM tool and I also have former Administrative and Support Analyst experience.

Current Designation: Software Engineer

Total Experience: 2 Year(s) 6 Month(s)

Current Company: Input Zero Technologies

Notice Period: 3 Months

Current Location: Pune

Highest Degree: B.Tech/B.E. [Computers]

Pref. Location: Pune

Functional Area: IT Software - Application Programming / Maintenance

Role: Tech Support Engnr

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: ccna,networking,switching,routing,mysql,ms sql,oracle dba,postgres,mongodb,nosql,rdbms,azure,aws,cloud computing,vmware,serviceNow,snow,service desk,incident management,hadoop,sql,support,application support,database administration,I2,I3,ITIL,ITSM

Verified : Phone Number | Email - id

Last Active: 22-Jan-21

Last Modified: 22-Jan-21

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## Summary

Technical Support Engineer, primary duties were providing Business Tool support for Microsoft in-house tools as a support engineer which includes Administrative, Database, Networking, and Incident handling tasks for Microsoft Corp. employees, customers, vendors, and agents.

## Work Experience

**Input Zero Technologies** as Software Engineer  
Oct 2020 to Till Date

**Masycoda Solutions** as Support Analyst  
Nov 2018 to Jul 2020

Incident management and handling operations performed on ITSM portals (ServiceNow, Microsoft Dynamics 365). Handling, creating, and solving bug with the engineering team, management of bridge calls with support/engineering teams, provide solutions for high priority issues in given SLAs. Knowledgeable, working, and have provided support for various Microsoft In-house tools used in the corporate sector. Responsible for configuration and testing as well for the same tools.

**Click2Cloud Inc** as System Administrator  
Jul 2018 to Nov 2018

Work on Docker, Docker Swarm, and Kubernetes, manage and hands-on experience of cloud-like Azure, AWS, Alibaba, Qing, JD, U, Kingsoft, etc. Also deployed and manage own private cloud (Openstack) and its services. Adminstrating and Troubleshooting Servers (Windows, UNIX/LINUX, Webserver, Domain server, DNS Server, Team foundation server (TFS)), network-related issue, firewall (Cyberoam). Accountable for maintaining different virtualization tools.

**CBROZ Training Research and Development** as Trainee Engineer  
Nov 2017 to May 2018

Work on wireless communication systems, Ethernet-based IoT systems for industrial applications. Part in the design and development section. PCB (Printed Circuit Board) etching and drilling

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## Education

UG: B.Tech/B.E. (Computers) from Sinhgad College of Engineering in 2017



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Other Qualifications/Certifications/Programs:  
Diploma in Information Technology  
Azure-103/Azure-104 Azure Administrator Certification  
Oracle DBA Certification

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## IT Skills

Skill Name	Version	Last Used	Experience
Tableau, Power BI, QlikView, LINUX,		2020	1 Year(s) 0 Month(s)
MongoDB,Hadoop,MySQL,MSSQL,Oracle11g/12c		2020	1 Year(s) 0 Month(s)
Cassandra, HBase, Hive, UNIX		2020	1 Year(s) 0 Month(s)
SERVICE DESK		2020	1 Year(s) 0 Month(s)
MS Dynamics CRM		2020	1 Year(s) 0 Month(s)
Microsoft Azure		2020	2 Year(s) 0 Month(s)
Service now		2020	1 Year(s) 0 Month(s)
Windows System Administration		2020	1 Year(s) 0 Month(s)
LinuxSystem Administration		2020	1 Year(s) 0 Month(s)
Networking, CCNA, Sybersecurity		2020	1 Year(s) 0 Month(s)

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## Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Hindi	Expert	✓	✓	✓
Marathi	Expert	✓	✓	✓

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## Projects

Project Title: Support Engineer for Microsoft Business Tool Support

Client: Microsoft Corporation

Nature of Employment: Full Time

Duration: Nov 2018 - May 2020

Onsite / Offsite: Offsite

Project Details: I was a part of the Microsoft support team where I used to act as a bridge/mediator between Microsoft's development team and customers who are using Microsoft's Tools.

Responsible for delivering administrative roles for Microsoft's Tools.

Troubleshoot and providing a legitimate solution to the users/agents in given SLA's.

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## Affirmative Action

Physically Challenged: No

## Work Authorization

Job Type: Permanent

Employment Status: Full time

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