



Naga Anusha Kunireddy

Functional Consultant seeking roles in Application Support, Incident Management, Manhattan WMS Application, Manhattan LM, Manhattan TMS, SQL, Unix, Oracle JDE, Spark, Hive, Sqoop, Scala, Oracle, SQL Developer, Putty, Control -M, Service Now, JIRA, Confluence

Current Designation: Functional Consultant -IT	Total Experience: 4 Year(s) 0 Month(s)
Current Company: Tech Mahindra	Highest Degree: B.Tech/B.E. [Electronics/Telecommunication]
Current Location: Hyderabad / Secunderabad	
Pref. Location: Bengaluru / Bangalore, Hyderabad, Pune	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Business Analyst	
Industry: IT-Software/Software Services	
Marital Status: Single/unmarried	
Key Skills: Functional Consultant, Business Analyst, Application Support, Incident Management, Manhattan WMS Application, Manhattan LM, Manhattan TMS, SQL, Unix, Oracle JDE, Spark, Hive, Sqoop, Scala, Oracle, SQL Developer, Putty, Control -M, Service Now, JIRA, Confluence	
Verified : Phone Number Email - id	

Last Active: 22-Jan-21

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Summary

Overall 4 years of total IT experience in Retail Domain.
Good working knowledge on Manhattan WMS Application (Retail ERP), Manhattan LM, Manhattan TMS with SQL and UNIX as primary skills.
Having good knowledge on retail domain, supply chain and application support apart from WMS.
Handled multiple tasks as part of ITIL life cycle which includes Incident Management, Problem Management, Change Management, and User Management along with the Application testing.
Proactive at defect analysis and defect fixing capabilities.
Possess effective communication abilities to deal efficiently with the clients.
Conferred with the excellent working rating by the client for my work in project.
Supported and involved in several change requests and deployments
Quick learner with a passion towards new technologies.
Ability to work in any shifts and timings.

Work Experience

Tech Mahindra as Functional Consultant -IT
Nov 2016 to Till Date

Project Domain
Retail
Project Name:
Coles Manhattan WMS
Client
Coles Australia
Roles
Application Support Analyst, Software Engineer, Techno Functional consultant
Organization
Tech Mahindra
Location
Hyderabad
Duration
November 2017 - Till date
Functional Skills
Hand experience on solving issues.
Tools
SQL Developer, Putty, Control - M, Service Now, HP Life cycle Management, JIRA

Project Overview: Coles is an Australian Supermarket chain which uses warehouse management system (WMS) a software application, designed to support warehouse or distribution center management and staff. They facilitate management in their daily planning, organizing, staffing, directing, and controlling the utilization of available resources,



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to move and store materials into, within, and out of a warehouse, while supporting staff in the performance of material movement and storage in and around a warehouse.

Responsibilities:
Worked on Manhattan WMS, LM, TMS applications with SQL and UNIX skills.
Having a good knowledge on retail industry.
Mainly supported the project in resolving High critical P1, P2 and normal P3 Issues.
Identifying Blocking issues and resolving them to increase the performance.
Main work is to identify functional, procedural and data issues with help of Manhattan UI and Oracle Database
Monitoring Unix logs and job histories for troubleshooting.
Used Tools like SQL Developer, Putty, Service Now, HP Life cycle Management, Control - M, JIRA, Confluence .
Fully Involved in Problem Management (To identify Root cause of repeated issues), Change requests and User requests other than the regular issues.
Strong skills with ability to work under pressure and keep team motivated and focus as we handled high critical P1 issues.
Having good decision-making power and readiness to the responsibility.
Involved in QC Testing apart from incidents and change requests.
Extensive Experience in handling the tools such as Control-M.
Ability to understand and meet the changing business requirements
Eager to learn and participate in difficult odd jobs.
Compatible team player through complete project cycles, testing and final implementation.
Good at communicating with the clients, and collecting required data from them
Ability to apply good and efficient logic.
Enthusiastic and good communication skills
Highly inclined towards the quality standards.

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Education

UG: **B.Tech/B.E (Electronics/Telecommunication)** from **PSCMR College of Engineering, Vijayawada** in **2016**

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IT Skills

Skill Name	Version	Last Used	Experience
Manhattan WMS			
Manhattan LM			
SQL, UNIX			
Oracle JDE			
Spark, Hive, Sqoop			
SCALA			
Oracle			
SQL DEVELOPER			
Putty, Control - M			
Service NOW, JIRA			
CONFLUENCE			
HP ALM			

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Telugu				

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Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time

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