Highest Degree: B.Tech/B.E. [Computers]



Associate Software Engineer seeking roles in Software Development, Application Development, Requirement Gathering, Problem Analysis, Client Relationship Management, Software Development Life Cycle, Design Development, Functional Specifications, JavaScript



Current Designation: Associate Software Engineer Total Experience: 4 Year(s) 0 Month(s)

Current Company: Desk Nine Pvt. Ltd. Current Location: Bengaluru / Bangalore

Pref. Location: Bengaluru / Bangalore, Chennai, Hyderabad Functional Area: IT Software - Application Programming /

Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Associate Software Engineer, Software Developer, Software Development, Application

Development, Requirement Gathering, Problem Analysis, Client Relationship Management, Software Development Life

Cycle, Design Development, Functional Specifications, JavaScript

Verified: Email - id Phone Number |

Last Active: 20-Jan-21 Last Modified: 20-Jan-21

Summary

Qualified professional offering 4 years of total experience with relevant experience of 1.2 years in Full Stack Web Application Development and SDLC using technologies like Waterfall & Agile/Scrum

Understanding of Software Development Lifecycle (SDLC) right from requirement analysis, documentation (functional specifications, technical design), coding and testing (preparation of test cases along with implementation) to maintenance of proposed applications

Excellence in gathering and understanding requirements of clients & other multiple stakeholders, followed by translation into functional specifications as well as provisioning of suitable software solutions

Work Experience

Desk Nine Pvt. Ltd. as Associate Software Engineer Jul 2019 to Till Date

Growth Path:

Software Engineer Trainee

Associate Software Engineer

Key Result Areas:

Liaising with the clients for assessing the requirements at the customer end & checking the technical and commercial feasibility of the project

Validating monitoring technologies to ensure alignment of performance metrics, alert criteria and other monitoring functions for operations

Adhering to the project life cycle methodology defined under the process framework; monitoring that customer deadlines are met within project budgets

Participating in the team's Agile Software Development Process; developing unit tests and functional/ integration tests as well as supporting production deployments of developed solutions

Leading post-implementation, application maintenance and enhancement support to the client with regard to the product / software application

Diya systems as Level 1 Technical Administrator and Mentor (Bluehost Web hosting) Oct 2016 to Jul 2019

Key Result Areas:

Worked as Team Mentor and spearheaded a team of 7 members for managing helpdesk ticket escalations from level 1 to level 2 technical support

Managed all levels of support that come in to Hosting support which includes Linux shared hosting, virtual private servers and dedicated servers

Assisted clients with installing, diagnosing, troubleshooting wide range of websites and email issues

Ensured timely resolution of tickets

Setup of new WHM/cPanel for new hosting clients on Shared, Cloud, VPS and dedicated servers

Gained exposure with cPanel, DNS, WHM, MySQL, LDAP and Active Directory and other web hosting aspects of web

Ensured hosted websites display and fully functional as intended across all the browsers

Helped in monitoring and reporting on website traffic and performance

- Creating websites using WordPress and Weebly platforms
- SEO related issues
- Checking if the client's websites are malware infected, finding the infected files, report to the clients, re-scan the account and activating

Education

UG: B.Tech/B.E. (Computers) from Srinivas institute of technology in 2016

IT Skills

| Skill Name | Version | Last Used | Experience |
|------------------------------------|---------|-----------|------------|
| Angular, Familiar with React | | | |
| Node JS, Express JS | | | |
| Mongo DB, Windows, Linux | | | |
| JavaScript, HTML5, CSS3, Bootstrap | | | |
| AWS | | | |

Languages Known

| Language | Proficiency | Read | Write | Speak |
|----------|-------------|------|-------|-------|
| English | | | | |
| Hindi | | | | |
| Kannada | | | | |

Affirmative Action

Work Authorization

Physically Challenged: No

Job Type: Permanent

Employment Status: Full time