



Jayasankar G

Technical Manager seeking roles in Software Engineering, Software Development, Application Support, Change Management, Quality Management, Incident Management, Requirement Gathering with strong background in web application development / management projects

Current Designation: Technical Manager-Technology Lead-Service Lead-Incident Manager

Current Company: Wipro Limited

Current Location: Cochin

Pref. Location: Bengaluru / Bangalore, Kochi, Trivandrum

Functional Area: IT Software - Application Programming / Maintenance

Role: Project Mgr-IT/Software

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Technical Manager, Technical Lead, Software Engineering, Software Development, Application Development, Change Management, Quality Management, Incident Management, Requirement Gathering, JavaScript, Debugging, Dynamo Db, ASP.Net, jQuery, HTML, XML, TFS

Verified : Phone Number | Email - id

Total Experience: 12 Year(s) 0 Month(s)

Notice Period: Currently Serving Notice Period

Highest Degree: NA[na]

Last Active: 18-Jan-21

Last Modified: 18-Jan-21

Jump to Section

[Work Experience](#) |
 [Education](#) |
 [IT Skills](#) |

Summary

Currently playing the role of Tech-Tower Lead and working as one of the Domain leads for Philips ITGS application support based on ITIL process with 30+ reportees including 5+ service leads and incident managers

AWS Certified .NET technology expert with 10+ years of technical and functional experience in IT Application development, Maintenance and Support, Migration activities across Manufacturing, Chemical, Retail domains that includes diverse functions such as Manufacturing Execution Systems, Legal, Finance, Human Resource Management etc.

Extensive hands on experience in designing, developing Web and Windows based applications using Microsoft Dot net Frameworks.

To prove myself as dedicative, worthy and energetic professional in a progressive organization that provide me an ambience to apply my knowledge and skills and be a member of a team that dynamically works towards the success and the growth of the organization.

Work Experience

Wipro Limited as Technical Manager-Technology Lead-Service Lead-Incident Manager Sep 2012 to Till Date

Responsible for E2E operations of 20+ services accounts and more than 35 applications

Interacting with clients on gathering the requirement and clarification.

Prepare work breakdown and estimate for the work item.

Actively involved code development and integration

Prepare Release plan and deployment

Conduct and chair Weekly calls with customers and present data.

Create function specifications coded comments and other technical documentation.

Prepare test plans and execute them

Identify application specific service improvements and execute it

Analyze the possibility of automation and develop tools to support it

#1

Role Technical Project Manager

Customer One of the largest electronics companies in the world, currently focused in the area of healthcare and lighting

Period December 2018 ? Present

Team Size 35+

Responsibilities Leading a team of 30+ members managing the Philips IT applications in Functions Domain and Digital platforms. I play the role of a technical PM with expertise in end-to-end project planning, implementation and delivery from estimations, scope management, schedule and cost management, to risk and quality management.

Responsible for E2E operations of 20+ services which span across more than 30 applications. I work with the team to improve the quality of deliverables by implementing automation tools and thereby improving the KPI of the services.

Holds the merit of delivering ? 300K revenue projects in the span of 6 months



Important

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Application Portfolio Applications in scope consists of

- Web/Windows applications developed using Dotnet and SharePoint technologies
- SAAS services such as OCR and CONCUR
- ITSM services ServiceNOW

#2

Customer One of the largest electronics companies in the world, currently focused in the area of healthcare and lighting

Location Onsite & Offshore

Project Description Development, Enhancement and Support of Philips Healthcare and Lighting applications

Role Tech Lead

Period Nov 2015 ? May 2017, Nov 2017 to June 2019

Team Size 15+ Offshore

Technologies Used C#, WPF, SQL, MMC, WCF, Oracle, ASP.Net

Responsibilities I lead a team of 7+ members which manages the Philips IT Applications in IM&M2O Digital platforms. The

Applications are mostly web and windows applications designed using C#, ASP.NET, MMC, WPF-MVVM, nHibernate, Entity framework etc.

The responsibilities includes implementing the corrective/adaptive Changes to fulfill enhancements as well as day to day maintenance of these applications. Primary responsibility is to coordinate with the business and team to understand the requirements and to implement them. Also playing the role of Incident Manager for a few services.

Application Portfolio ? Windows application used by field service engineers across the globe ; Developed using C#, WPF, XAML and following clickonce technology

? Windows application that support the operational organization with the weekly factory loading; C#, SQL

? Web application used by the HR team for payroll management; Developed in ASP.NET, C#, WCF and SQL

? Web application used by Philips employees around the world to approve financial bills/settlements

#3

Project Lumileds Solver Development

Customer Lumileds

Location Singapore, Kochi

Project Description Development of RFDC Atilon and COB solver which support the operational organization with the weekly factory loading on tube level. The total duration of the project was 6 months out of which 2 months, the work was based in Lumileds SG office.

Role Senior Software Developer

Period June 2017 ? Nov 2017

Technologies Used C#, Oracle, Windows Forms development

Responsibilities I was working with the Lumileds Solver team based in Singapore. Started the assignment by visiting Lumileds SG to collect the business requirements from business analyst; The responsibilities includes preparation, estimate and develop individual processors and services which run sequentially to fill database with required data.

■ Infosys as Senior Software Engineer

Nov 2008 to Aug 2012

Customer One of the largest electronics companies in the world, currently focused in the area of healthcare and lighting

Project Description Enhancement and maintenance of Philips Healthcare applications

Role Senior Software Engineer

Period Sep 2012 - Aug 2015

Team Size 3 Offshore

Technologies Used C#, WPF, ASP.NET, Oracle

Responsibilities The application are PFS&ENLOC which are data

Management tools in the CMC chain. Support and maintenance of the applications are executed from offshore. Played the role of application owner at offshore team. Mentoring the team, Identify the issues related to

Application/and troubleshoot them. Code fixing/Documenting and creating impact analysis document and RCAs.

Application Portfolio Windows based application used for data management in CMC chain; Developed in C#, WPF

#6

Project Customer intranet applications

Customer World's fourth-largest chemical company

Project Description Enhancement and Support of DuPont internal application Sales Incentive Calculation System (SICS) which calculates the incentive to be paid to the employees of DuPont.

Role Team Member(Offshore lead)

Period Jan 2011 -Aug 2012

Team Size 2 offshore, 1 onsite

Solution Environment Windows XP

Technologies Used C#, Oracle 10g, ASP.NET

Responsibilities Responsibilities are analyzing the issue, creating the analysis document, solving the issue and deploying.

#7

Customer World's fourth-largest chemical company

Project Description Create single point multi variant portal for Emerson Climate technologies.

Role Team Member (Developer)

Period Aug 2010 - Dec 2010

Team Size 6 Offshore, 1 Onsite

Technologies Used Microsoft SharePoint 2007, C#

Responsibilities Responsibilities include design, coding and unit testing of custom web parts in SharePoint. Also created a C# tool which creates SharePoint sites and pages after reading the url and necessary data from an excel file.

#8

Customer World's fourth-largest chemical company

Project Description Migration of Eastman HR internal applications.

Role Systems Engineer

Period Jul 2009 - Feb 2010

Team Size 4(Offshore) 2(Onsite)

Technologies Used ASP.NET, SQL 2005

Responsibilities Eastman Chemicals has a lot of internal web applications which were developed primarily in asp. The key job in this project was to migrate all those applications in to asp.net. Key responsibilities include requirement analysis, design, build and unit testing

Analysis, Design, Build and Deployment.

#9

Project Eastman Application Support

Customer World's fourth-largest chemical company

Project Description Support and maintenance of Eastman eBusiness applications.

Role Team Member

Period Mar 2010 - Jul 2010

Team Size 5 (Offshore) 2 (Onsite)

Technologies Used C#, ASP.NET,VB.NET,SQL 2005,SQL 2008

Responsibilities Maintenance and enhancement of web based eBusiness application of Eastman Chemicals, one of the largest chemical companies in the world. The applications were domain intensive involving a lot of processing.

#10

Project Infosys Training

Location Infosys(Mysore)

Project Description Got training in DotNet for 2.5 months and initial 2 months basic training from Global education center (GEC) Mysore

Role Trainee

Period Nov-2008 to May-2009

[^ Back to Top](#)

Education

UG: **B.Tech/B.E (Computers)** from **Cochin University of Science and Technology (CUST)** in **2008**

PG: **NA(na)** in **0**

[^ Back to Top](#)

IT Skills

Skill Name	Version	Last Used	Experience
Microsoft .Net, Design Patterns, SSRS			
C#, ASP.NET, WCF, LINQ, Entity Framework			
HTML , XML, XAML, JavaScript, JQuery			
Microsoft SQL Server, Visual Studio			
DynamoDB,IAM, TFS			

[^ Back to Top](#)

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Malayalam				

[^ Back to Top](#)

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent / Temporary

Employment Status: Full Time, Part Time

[^ Back to Top](#)

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