



**SRISHTI MATHUR**

Consultant seeking roles in IT Project Management, Service Delivery Management, Software Development, Strategic Planning, SLA Management, Solution Design, Requirement Gathering, Database Design, Stakeholder Management, Client Engagement, Change Management

Current Designation: Project Management-Consultant	Total Experience: 16 Year(s) 0 Month(s)
Current Company: SRI Technocrat	Notice Period: 15 Days or less
Current Location: Lucknow	Highest Degree: NA[na]
Pref. Location: INDIA	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Project Mgr-IT/Software	
Industry: IT-Software/Software Services	
Marital Status: Single/unmarried	
Key Skills: Consultant, Project Manager, IT Project Management, Service Delivery Management, Software Development, Strategic Planning, SLA Management, Solution Design, Requirement Gathering, Database Design, Stakeholder Management, Client Engagement, Change Management	
Verified :  Phone Number   Email - id	

Last Active: 22-Jan-21

Last Modified: 22-Jan-21

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## Summary

High-energy, focused, IT professional, offering 16 years of experience in Project Management, Service Delivery Management, Software Development and Team Management  
Expert in project development methodologies; skilled in managing project team and ensuring high-quality deliverables that meet timeline and budgetary targets  
Skilled in mapping clients' business requirements and translating these requirements into functional specifications, custom designed solutions (process product) by following standard guidelines  
Analysed & estimated efforts and project plans based on requirements; created functional and technical documents; mapped specifications for integration and transformation  
Provided end-to-end management of multiple projects from conceptualisation & visualisation to technology mapping and final execution of projects

## Work Experience

### **SRI Technocrat** as Project Management-Consultant Aug 2020 to Till Date

Managing projects involving resource planning, estimations, team building and delivery in the stipulated budget while ensuring customer interest & requirements  
Leading complete portfolio of projects including budgeting, planning, vendor selection and execution; implementing project plans within preset budgets and deadlines  
Developing software solutions by studying information needs, conferring with users, studying systems flow, data usage, and work processes  
Collaborating with client's Business and IT teams to gather, define, clarify & refine requirements; guiding architecture and design of applications  
Ensuring SLAs for the processes are met as agreed upon with the client, developing action plans, implementing changes while managing process compliance with business rules & regulatory directives  
Participating in the Software Development Lifecycle (SDLC) right from requirement analysis, documentation (functional specifications, technical design), coding and testing (preparation of test cases along with implementation) to maintenance of the proposed applications  
Interacting with the clients, vendors and IT Teams to gather, define, clarify and refine requirements; guiding the architecture and design of applications/solution  
Identifying project dependencies among various applications/products and mitigating the risk involving all stakeholders  
Supervising consistent delivery of benefits throughout project lifecycle through vigilantly monitoring & controlling change management and establishing governance & program management structure as per guidelines  
Developing a project governance model for IT projects on project selection, priority and execution and management reporting  
Administering project operations with key focus on defining Service Level Agreements (SLA's), Standard Operating Procedures (SOP's) as well as interacting with prestigious clients, business partners, industry leaders & other key stakeholders



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Overseeing all critical/major incidents & service requests & supervising critical incidents from inception to closure within SLA  
Conducting RCA and suggesting technology based solutions for enhancing functional efficiency and achieving excellence  
Preparing & presenting various daily / weekly / monthly MS reports pertaining to process / productivity, assessing the effectiveness of change management approach

● **Hashtag Labs India Pvt. Ltd.** as Project Manager-Open Source and Microsoft Technologies  
Apr 2018 to Aug 2020

Key Result Areas:  
Steered overall operations for completing projects involving design, resource mobilization & execution within cost & time parameters  
Supervise software and database system development, implementation and maintenance for major clients of the company  
Participated in project closure meetings & facilitated best practices for project support and documentation  
Facilitated meetings, project reviews, conference bridges and on line meetings to disseminate and drive changes  
Reviewed functional requirements & converted them into technical specifications; executed activities focused on the business change objectives by providing framework for senior management to direct and manage the change process

● **SRI Technocrat** as Project Manager  
Dec 2009 to Mar 2018

Growth Path/Deputations: Dec'09-Jan'13: Team Leader Microsoft Technologies/ Open Source Jan'13-Mar'18: Project Manager Microsoft Technologies/ Open Source  
Key Result Areas:  
Outlined work plans, determined resources, wrote timelines and generated estimations part of project scope determination  
Collaborated with team members to develop, identify and accomplish assigned goals and objectives  
Provided timely training and support to team members to accomplish deliverables  
Managed and coordinated with remote teams and successfully delivered projects and services  
Researched, designed and implemented scalable applications for information identification, extraction, analysis, retrieval and indexing  
Built databases and table structures following 3-tier DBMS architecture methodology for web applications

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Education

UG: **B.Tech/B.E. (Computers)** from **Northern India Engineering College, Lucknow** in **2003**  
PG: **NA (na)** in **0**

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IT Skills

Skill Name	Version	Last Used	Experience
MICROSOFT.NET, ASP.NET, PHP			
Open Source, XAMARIN, Web API			
AJAX, JQuery, BootStrap, Flash,			
Google APIs, Firebase, Azure Server			
React Js, Code Ignitor, XML			
C#, VB.Net, HTML5, CSS			
JavaScript, SQL, Flash Scripting, PHP			
MS SQL, MS Access, MySQL, Firebase			
Microsoft Teams, Visual Source Safe			
SVN-Tortoise, Zoho, Visio			

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Languages Known

Language	Proficiency	Read	Write	Speak
ENGLISH				
HINDI				
BENGALI				

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Affirmative Action

Category: General  
Physically Challenged: No

Work Authorization

Job Type: Permanent  
Employment Status: Full time

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