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BINESH JOSE ⭐ Featured 📝

	BINESH JOSE

A seasoned IT Program Manager & Architect (17+ Yrs Exp) seeking roles in Program Management, Project Management, Customer Solution management, Leadership, Development team management, Cloud Architecture , Data Science , and Digital Transformation.

Current Designation: Senior Manager Project & IT

Current Company: V-SOFT CONSULTING INC USA & India

Current Location: Bengaluru / Bangalore

Pref. Location: Bengaluru / Bangalore,Anywhere in South India,United States (US)

Functional Area: IT Software - Application Programming / Maintenance

Role: Program Mgr

Industry: IT-Software/Software Services

Marital Status: Married

Total Experience: 17 Year(s) 0 Month(s)

Notice Period: 1 Month

Highest Degree: Ph.D/Doctorate [Cloud Computing , Data Science and Strategic Management]

Key Skills: Project Management, Cloud, Architecture, AWS, Python, Digital Transformation, Agile, Strategy, Java,Microservices,Azure,Business Analytics,Digital Transformation,IT Security,GCP,IT Management,Migration,Data Science,Scrum,Lean,C,Big Data Analytics,DW

Verified : 📞 Phone Number | Email - id

Last Active: 21-Jan-21   Last Modified: 21-Jan-21

Jump to Section ▶ **Work Experience** | **Education** | **IT Skills** | **Work Authorization**

Summary

A seasoned Program Manager and IT Architect with 17+ years of progressive leadership experience in architecting and managing large scale IT migration programs, complex digital transformations, and IT consulting projects.
- Key Competences :
1.   Program Management (12 Years): Deep expertise in managing cross functional IT programs & Projects, analyzing component interdependencies, facilitating Strategic alignment, and managing the delivery of intended benefits.
2.   Cloud Architect & Data Analytics (15 Years): Extensive expertise with architectural design, development, and migration of Cloud platforms (AWS, GCP & OCI) and Core Technology Stacks (Java & Python). Ability to extract valuable insights from highly complex data sets and big data. Expert in developing advanced ML & DL algorithms, AI, and AA.
3.   Stakeholder Management (10 Years): Deep understanding of customer's business vision, culture, & processes, and ability to accurately communicate their needs to the leadership & IT Team.

Work Experience

⦿ **V-SOFT CONSULTING INC USA & India** as Senior Manager Project & IT
Mar 2016 to Till Date

Primary responsible for architecting & managing key strategic IT Projects & programs for building new capabilities, driving automation & improve efficiencies of customer care operations.
** Facilitate the design and implementation of effective program governance framework, functions and processes.
** Architect and manage the delivery of complex cloud migration programs (AWS, GCP, OCI), large scale digital transformations, and advanced business analytics (Python, BigData, Hadoop, Tableau & BI). Increase the scalability & reduced the operational cost of outbound campaign projects by 28% through cloud infra.
** Research, design and lead the program of advanced Cloud Native ML & AI algorithms on AWS/GCP for network maintenance, product personalization, etc. Achieved 22 % more prediction accuracy than traditional forecasting / methods.
** Build and maintain rapid channel of communication to customer to ensure Post Production incidents and service requests are handled as per targets and timelines in accordance with the SOPs defined from stakeholder. .
**Envision on the infrastructure requirement and ensure the availability of the infrastructure through Cloud Services using Cloud Native Architecture. Define and execute an application rationalization strategy for migrate the existing applications and move towards strategic application architecture on cloud.
**Direct the development and execution of an enterprise-wide information secuity, disaster recovery and business continuity plan that protects the confidentiality, integrity, and availability of client's data and servers
** Worked closely with PMO and other program & project managers to ensure design, development planning and execution, resourcing, delivery, and management alignment to achieve integrated program goals
**Establish the technology standards for applications development, assured software quality by reviewing the process compliances, identifies pain points, and drove improvement initiatives
** Responsible for implementing organizational data security policies & reports as per PUC norms.
** Coordinate and manage data aggregation strategy for reporting, dashboards, and self-service analytics. Provided technical leadership to BI team building architecture for reporting KPI metrics. Acted as a SME responsible for

performing exploratory and targeted data analyses, statistical analysis & algorithm development in cloud.
** Provide a thought leadership to the development team building key functionality, worked with customers to get feedback, and iterate to improve.
** Regularly communicate the project status and key issues to top management and across the program organization
** Analyze existing enterprise architecture and provide guidance to architects and development team on system performance tuning, BI/BO interfaces, and query optimization across various operation support application and databases.
** Demonstrate a thorough understanding of the PUC legal compliance process, and associated software development to ensure that legal risks are mitigated.
Major Achievements
Architected & Directed 50+ enterprise wide multimillion complex IT migration projects & digital transformations programs, and delivered target outcomes on time and under budget (98-100% of milestones within 0-2% of SV).
Executed a workforce management integration program in advanced digital space, spanning 5 large customer service centers across 3 states and 600 users; achieved 100% adoption rate within two months.
Spearheaded initiative to renegotiate maintenance contracts with existing vendors, resulting in 40% cost savings over the period of 5 years.

◉ **LANDMARK TECHNOLOGIES INC USA & India** as Senior Architect and Project Manager
May 2011 to Dec 2015

Accountable for on time and on budget delivery of assigned CCT IT programs and projects by managing project scope and minimizing variance and scope creep.
** Formulated a strategy for migration and adoption of cloud across client organization. Provided the architectural guidance and technical leadership on setting up cloud foundation (IaaS and PaaS), leveraging Cloud automation (Terraform/ Ansible/ Jenkins), and Cloud readiness maturity assessment.
** Lead, manage, and mentor geographically distributed and culturally diverse team of 100 + IT specialist, architects, data scientist, & business analyst. Facilitated Scrum meetings, ceremonies, WSRs, and project governance.
** Developed and implemented strategies and procedures for effective data management. Implemented a data driven decision making platform by integrating data lakes, resulted in 18% improvement in operational efficiency.

◉ **IONIDEA INTERACTIVE INDIA** as IT Consultant
Feb 2010 to May 2011

Managed and led a team of project managers & senior IT engineers for the complex integration of CTI, WFM, Oracle ERP/ Payroll, SAP, CRM, & Data mining solution.
a. Identified bottlenecks in system performance delivering essential services and made 38% enhancements in service time through performance optimization.
b. Managed the development and execution of client enterprise-wide disaster recovery & business continuity plan and reduce Operational Risk Index by 15%.

◉ **Capgemini** as CONSULTANT P3
Mar 2007 to Feb 2010

Led a team of 6 software engineers (offshore) and 3 contractors (onsite) responsible for implementing CTI & CRM software for call center operations. In charge of DC 18 part of multibillion NorEaster Project. ** Led Data modeling & solution design in Oracle, ODBC, JDBC, OLTP & OLAP environments. Actively participated in legacy DB migration using INFORMATICA

◉ **OLIVE CONSULTANCY SERVICES** as Software Engineer
Jul 2001 to Mar 2003

Developed custom software components, products, and ETL Solutions.

◉ **EASTWOOD ELECTRONICS DEVICES & SYSTEM** as System Engineer
May 1998 to Aug 2000

Custom application development using Embedded C , Core Java, .Net, SQL server

Education

UG: **B.Tech/B.E. (Electronics/Telecommunication)** from **Mahatma Gandhi University (MGU)** in **2006**

PG: **MBA/PGDM (IT Systems and Finance)** from **National Institute of Technology (NIT), Calicut** in **2012**

Post PG: **Ph.D/Doctorate (Cloud Computing , Data Science and Strategic Management)** from **National Institute of Technology (NIT), Calicut** in **2020**

IT Skills

Skill Name	Version	Last Used	Experience
GCP , AWS & Oracle Cloud OCI		2021	10 Year(s) 0 Month(s)
Terraform, Docker		2021	5 Year(s) 0 Month(s)
Kubernetes		2021	9 Year(s) 0 Month(s)
microservices, cloud analytics		2021	9 Year(s) 0 Month(s)
Chef, Ansible & Jenkins		2020	4 Year(s) 0 Month(s)
Tensor Flow, Keras, Mxnet		2021	5 Year(s) 0 Month(s)
CAFFE		2020	1 Year(s) 0 Month(s)
NumPy, SciPy, Torch , CUDA		2021	6 Year(s) 0 Month(s)
Big data - Hadoop		2020	7 Year(s) 0 Month(s)

Big data - Hadoop	2020	4 Year(s) 0 Month(s)
HBase,Redshift	2019	3 Year(s) 0 Month(s)
Spark, Hive, Kafka, Spark Streaming	2020	6 Year(s) 0 Month(s)
Tableau & SAP BI/BO	2020	8 Year(s) 0 Month(s)
Oracle, MySQL, DB2	2020	17 Year(s) 0 Month(s)
Casandra , PostgreSQL, MongoDB	2021	6 Year(s) 0 Month(s)
Python , R , JAVA , C#, VB, Swift	2020	15 Year(s) 0 Month(s)
Powershell, Java Script	2021	10 Year(s) 0 Month(s)
Angular js	2020	5 Year(s) 0 Month(s)
Drupal,Wordpress	2019	4 Year(s) 0 Month(s)
JOOMLA	2019	2 Year(s) 0 Month(s)
JIRA	2020	12 Year(s) 0 Month(s)
Servicenow, Git, & Bitbucket	2021	14 Year(s) 0 Month(s)
Microsoft Project, Asana	2020	12 Year(s) 0 Month(s)
Selenium, Zephyr, & TestLink	2020	7 Year(s) 0 Month(s)

^ Back to Top

Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert			
Hindi	Proficient			

^ Back to Top

Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

US Work Status: Authorized to Work in the US

Countries: India

Job Type: Permanent

Employment Status: Full time

^ Back to Top