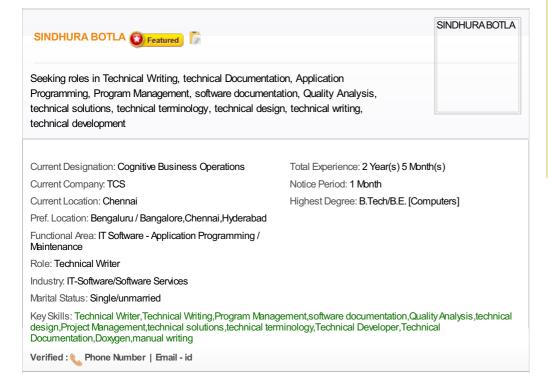


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Summary

Last Active: 20-Jan-21

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Intend to build a career with leading IT corporate of hi-tech environment with committed and dedicated people, which will help myself in realizing my potential. Willing to work honestly and putting my hardest efforts as a key player in challenging and

Work Experience

TCS as Cognitive Business Operations Aug 2020 to Till Date

Provides an integrated service across Business Process and IT Infrastructure leveraging Cognitive technologies, Automation, IoT, Cloud and Agile practices to help enterprises reimaging business operations and deliver superior outcomes.

Serves to various CXO stakeholders transformational needs by taking responsibility of the entire slices of enterprise operations.

Freelance as Technical Writer

Nov 2019 to Sep 2020

Research, develop and document technical design specifications and test scripts.

Last Modified: 20-Jan-21

Work Experience | Education | IT Skills |

creative environment which will lead to the growth and success of the organization.

Maintaining a comprehensive library of technical terminology and documentation.

Possess thorough knowledge of the specialised field and write the research materials according to client needs. Assist clients in understanding the requirements of their projects and provides writing samples

SPi Technologies as Subject Matter Expert

May 2018 to Sep 2019

Engaged with IT team to develop software to extract HTML file from XML.

Worked with all level of personnel to resolve issues. Worked with creation of user manuals and service manuals for different automotive parts.

Investigate and resolve customer issues and complaints regarding operational matters.

Handle all queries and client feedback in a professional manner.

Creating and providing presentations to clients

Providing technical solutions both online and offline for USA textbooks using MS word and software tools like math-type and MS excel in simple steps (BNED TBS).

Served as responder for online questions and answers raised by USA computer science students by using step by step processes (BNED Q&A). Tracking the status of projects and creating, editing and analysing reports for solutions. Creating SDLC based software documentation using MS word to provide a step by step procedure for problems. Performed Quality Analysis (QA) for project documentation.

Creating and sending feedback comments over files that have been analysed.

Worked on complex technical concepts and made them easily understandable in text and pictures. Interacting with



Important

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld. various internal departments to ensure research, accuracy, and proper deliverance of required documentation in timely manner. Worked with C, Java, SQL, HTML, Networking, DBMS and Management textbooks.

Creating detailed documentation for programming based problems.

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Education

 $\hbox{ \cupG: B.Tech/B.E. (Computers) from Guru Nanak Institute of Technology, Hyderabad in 2018}\\$

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IT Skills

Skill Name	Version Last Used	Experience
DITA using Oxygen Editor.	2019	
DOXYGEN	2020	
C, OOPs Concept	2020	
HTML, Networking, SQL	2020	
Technical writing	2020	2 Year(s) 5 Month(s)
TECHNICAL DOCUMENTATION	2020	2 Year(s) 5 Month(s)

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Proficient	✓	✓	✓
Hindi	Expert	✓	✓	✓
Telugu	Expert	✓	✓	✓
Tamil	Beginner			✓

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Affirmative Action

Work Authorization

Category: General Job Type: Permanent
Physically Challenged: No Employment Status: Full time

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