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BROJESH BAIDYA  

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Associate, Technical Support Engineer seeking roles in Product Implementation, Product Service, Stored Procedures, Technical Support, Application Support, Operations, Product Management, Object Oriented Programming, Python, SQL, C++, Salesforce.

Current Designation: Associate, Technical Support Engineer Total Experience: 3 Year(s) 10 Month(s)
Current Company: POWERSCHOOL Notice Period: 2 Months
Current Location: Bengaluru / Bangalore Highest Degree: B.Tech/B.E. [Computers]
Pref. Location: Bengaluru / Bangalore, Chennai, Hyderabad
Functional Area: IT Software - Application Programming / Maintenance
Role: Tech Support Engnr
Industry: IT-Software/Software Services
Marital Status: Single/unmarried
Key Skills: Associate, Technical Support Engineer, Product Implementation, Product Service, Stored Procedures, Technical Support, Application Support, Product Management, Object Oriented Programming, Python, SQL, C++, Salesforce, Project Management
Verified :  Phone Number | Email - id

Last Active: 22-Jan-21


Last Modified: 22-Jan-21

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Summary


A Technical Support Engineer with 3.5 years of experience in SQL, PYTHON, Product Service, Digital Marketing and Sales.

Work Experience


 **POWERSCHOOL** as Associate, Technical Support Engineer
Nov 2019 to Till Date

Educating Customers before Implementation of Product
Implementing product for new customers
Creating scripts for daily ETL builds
Taking care of daily service request using Salesforce
Creating and monitoring JIRA

Achievements
100% Customer Satisfaction.
6 CSAT in a Month

 **Infosys** as Trainee System Engineer
Jan 2019 to Jul 2019

Completed Training in Python, SQL, and Microsoft Dot Net

 **BYJUS** as Digital Marketing- Business Development Associate
Jul 2017 to Dec 2019

Web Page Optimization and SEO
Handling Website & Off Page Content
Outreaching for the off page content
Keyword Research
Creating and optimizing HTML codes for BYJU'S website.
Design campaigns to promote Websites on Different Social Media
Creating, managing and editing content in a web-based environment.
Develop and maintain social network profiles on Twitter, Facebook, and LinkedIn, etc for traffic engagement and brand awareness.

Achievements
Increased Organic Traffic
Increase in Lead Generation
Reduced Bounce Rate



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

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Education

UG: **B.Tech/B.E. (Computers)** from **NSHM Knowledge Campus** in **2017**

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IT Skills

Skill Name	Version	Last Used	Experience
Python			
dbms			
SQL-Stored Procedure			
OBJECT ORIENTED PROGRAMMING			
C++			
PROJECT MANAGEMENT		2020	1 Year(s) 1 Month(s)

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Bengali				

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Affirmative Action

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

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