



DEEPAKCHARAN S. D

Senior Analyst seeking roles in Software Engineering, Quality Management, Project Management, Change Management, Configuration Management, Requirement Gathering, Desktop Support, Unix Shell Scripting, Troubleshooting, Mainframes, Servicenow, Oracle, JBoss, VAN

Current Location: Bengaluru / Bangalore

Total Experience: 7 Year(s) 0 Month(s)

Pref. Location: Bengaluru / Bangalore, Chennai, Hyderabad

Highest Degree: B.Tech/B.E. [Computers]

Functional Area: IT Software - Application Programming / Maintenance

Role: Tech Support Engnr

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Senior Analyst, Tech Support Engineer, Software Engineering, Quality Management, Project Management, Change Management, Configuration Management, Requirement Gathering, Desktop Support, Unix Shell Scripting, Troubleshooting, Mainframes, Servicenow, Oracle, JBoss

Verified: Phone Number | Email - id

Last Active: 19-Jan-21

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Summary

To seek challenging positions in the industry of IT and thereby establish a global identity look for the opportunity where I can improve my quality and project management skills. To utilize my skills and abilities in the Information Technology Industry that offers Professional growth while being resourceful, innovative and flexible. Dedicated, self-motivated and can work in a high-pressured environment as a team.

Work Experience

ACCENTURE TECHNOLOGIES as SW/ App Tech Support Sr Analyst Nov 2019 to Nov 2020

Working on IBM Sterling Connect Direct and Secure+ Transport through Aaway
CD node provisioning, Decommissioning, secure+ activation on CD nodes (Remote, Local & Global).
Providing support, troubleshooting, fixing issues from CD users through INC's via ITSM
CD backups, restoring, upgrade activities, CD certificate Renewals.
Netmap & Usermap update, configuration, Add/Remove in cd/ndm in UNIX, Windows & Mainframe.
Supporting Aaway through Account creation, Advance Routing Scenarios, FTP errors, Importing login certificates, private certificates, Monitoring ST errors and issues.

Flextronics Technologies as EDI Consultant Aug 2017 to Oct 2019

On boarding Activities of Trading Partners in EDI Automation.
Making Business Processes on EDI transaction needs for multiple customers.
On boarding Process for Trading Partners on New Implementation & Amendment of New Transactions with existing Implementation.
Working with 3rd party service provider to support non-EDI suppliers for automation.
Finance Validation
Consulting services on EBS - Enterprise Business Solution
Consulting services on ERP - Enterprise Resource Planning
Procure to Pay flow
Good Knowledge and exposure over the transaction sets like 997, 830, 830R, 850, 855, 860, 865, 856, 810.
Successful completion of first PO less project, SM(Supplier Managed Inventory) with Consignment Replenishment PO and Consumption PO concepts.
Making Mutual agreements on the Business Scenarios with Trading Partners to Implement EDI for P2P Signals.
Solving 810 EDI invoicing ticket raised by AP Team.
Supply Chain Management Process.
EDI parameter setup.
Migration Activities (VAN AS2) for existing business partners and business sites.
Business to Business flow
Production and Post go live date supports.
Migration activities at Site levels.
P2P Business scenarios - SM, CRP & FLT Business flow.
Handing over the Projects to the End Users after the Completion of Migration & Implementation.



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Pro-active Method of Handling Issues with Supplier Co-ordination.
Testing of Transactions with respective to Business Scenario's agreed with Trading Partners.
Setting a road map for the Implementation Process and proactive methods to achieve goals.
Interacting with the plant and with the cross functional B2B team to sort out the issues.
Perform a full cycle supplier testing on the transaction sets.
Troubleshooting the failed Business Process.
Monitoring the transactions post Go Live.
Sound knowledge on B2B concepts and EDI standards ANSI X12, EDIFACT

SANMINA as EDI B2B - Programmer Analyst.
Nov 2013 to Aug 2017

EDI Map Analyzing, creation, testing in Sterling Testing environment.
Monitoring SI5.2 for transaction flow and tracking and processing the error list on daily basis.
Manual Processing of EDIFACT DESADV.CSV files for Nokia (ASIA) through SI5.2.
Business Process Restart and Business Process Termination.
Researching of AS2 data and Missing MDN's from Supplier and customer.
Researching into Missing EDI data, invalid data, incorrect data format, delimiter error.
Research into Missing 997 transactions from customers and suppliers.
Monitoring HP server ASIA for File transfer.
Removing old PO's in error list and reprocessing as per user request through Oracle 11i
Provided EDI Support for global SANMINA production plants based on regions.
Creation and Extraction of Weekly Forecast details through oracle 11i.
Forecast Analysis and Monitoring through Sterling Integrator 5.2.
Forecast Hold and Forecast Reschedule from Sanmina plants through Oracle Job schedule.
Analysis of EDI Maps and data errors.
Clearing the PO's in error queue and reprocessing as per user request through Oracle 11i.
Providing EDI support for multiple customers like Nokia, ALCA TEL, BOA, CISCO, COCOLA, MOTOROLA, WMS, XEROX, ROCKWELL, SYMMENTRICOM, PLUXUS, PHILLIPS and so on.
Providing EDI support for multiple suppliers like ARROW, BROADCOM, AVX, CTS, DIODES, FLEXTRONICS, GENBAND, IBM, MICROCHIP, MSI, TEXAS, TYCO and so on.
Manual Processing of Weekly SANMINA Forecast Report through Oracle 11i.
Monitoring VAN(INOVS) for transaction flows and Forecast.
Working with Communication and Transmission errors from VAN.
Monitoring Oracle Alert Notifications, tracking and fixing the errors.
Monitoring Ease Flow Support Portal (JBOSS) for Scotland Yard (Supplier) and Order Management (Customer) Transactions.

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Education

UG: **B.Tech/B.E. (Computers)** from **LCR COLLEGE OF ENGINEERING AND TECHNOLOGY** in 2011

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IT Skills

Skill Name	Version	Last Used	Experience
XML, UNIX, FTP, SFTP, HTTP			
BAAN, Oracle, Service Now			
Windows, Mainframe, ITSM			

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Tamil				
Kannada				

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Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent / Temporary
Employment Status: Full Time, Part Time

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