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ARUN BHATT ⭐ Featured

	ARUN BHATT

Senior Project Manager seeking roles in Delivery Management, Program Management, Application Management, Strategic Planning, Project Management, Solution Design, Global Delivery, Requirement Gathering, Stakeholder Management, SRE, Agile

Current Designation: Engineering Manager

Current Company: Paypal India Pvt Ltd

Current Location: Hyderabad / Secunderabad

Pref. Location: Bengaluru / Bangalore,Delhi / NCR,Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: Head/VP/GM-Technology(IT)/CTO

Industry: IT-Software/Software Services

Marital Status: Married

Total Experience: 19 Year(s) 0 Month(s)

Notice Period: 15 Days or less

Highest Degree: MCA [Computers]

Key Skills: Senior Project Manager, Head/VP/GM, Delivery Management, Program Management, Application Management, Strategic Planning, Project Management, Solution Design, Global Delivery, Requirement Gathering, Stakeholder Management, Quality Assurance, Agile,SRE

Verified : 📞 **Phone Number** | **Email - id**

Last Active: 22-Jan-21   Last Modified: 22-Jan-21

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Summary

Forward-focused Project Manager with expertise in end-to-end project planning and implementation from scope management to activity sequencing, effort & cost estimation, risk analysis to quality management in line with international guidelines and norms
Successfully delivered large scale projects involving people, process & technology for reputed clients (> $50 Min value)
Effectively supported all milestones of SDLC including Requirement Gathering, Design, Development, Coding, Testing, Defect Tracking, Change Management, Delivery & Post-implementation Support; familiar with Agile Methodology for software development
Sound knowledge of the off-shoring process, methodologies (SDLC & Agile) and Quality standards
Skills in delivering custom-design IT solutions to achieve technology excellence at the lowest cost; excellence in managing expectations of clients, business leaders & other stakeholders

Work Experience

◉ **Paypal India Pvt Ltd** as Engineering Manager
Nov 2020 to Till Date

◉ **Infosys Limited** as Senior Project Manager
Jul 2001 to Jun 2020

Growth Path: Joined as Developer and promoted to the level of Project Management
Major Assignments Managed
Client: Walmart Stores, Bentonville, USA   Period: May'20 - Jun' 20
Role: Scrum Master
Led the discovery program in Agile methodology to find the gap between existing legacy landscape and planned 'To-be' landscape for client's pricing domain
Proposed solutions to bridge the same in Spring boot/React JS/Azure tech stack
Liaised with Architect/Tech leads to develop technical solutions for a given project
Client: Sams Club   , Bentonville, USA   Period: Dec' 18 - Apr' 20
Role: Senior Project Manager
Spearheaded the legacy re-write program for the client to migrate the membership applications transformation from legacy (COBOL/DB2) to NextGen technologies (React JS/Native React/Azure/Cosmos DB2)
Managed the transition of membership/marketing support from two different vendors
Participated in determining target states of the Data Management Team as well as actively involved in the recruiting talents and various career events, taking part in half-yearly and yearly appraisal process
Provided operations support for Membership and Marketing applications
Liaised with the client Engineering Team on the roll-out of Membership Xpress (React JS, One Ops application) to around 600 Sams Club
Coordinated with stores to answer any queries related to an application/procedural issues; worked with Engineering team on common issues as well as provided hardware support for I-Pad set up issues
Headed smooth migration of;
Membership Services from old Datapower boxes to new ones

Oneops Services from an old platform to the new one
Provided support for Sams club/. Com holiday events over the year (6 events in a year) with focus on pre-event activities to avoid any issues during the events
Managed the monthly/special cash rewards process to disburse the cash rewards to Sams club members
Identified common incidents being reported every week and discussed the same with the Engineering Team to assess improvement opportunities
Worked on:
Documenting the various membership flows
Migrating the Sams Instant Savings services from Http to https protocol
Led the focus /War room to resolve highly impacting issues/incidents
Rolled-out Service Now/ Azure dashboards to monitor application health on a real-time basis
Submitted the program status on a daily/weekly basis to Client Manager, Directors, and Senior Director
Client: Walmart Stores, Bentonville, USA   Period: Jul' 15 - Nov' 18
Role: Senior Project Manager
Steered entire operations for setting up managed services delivery capability across a suite of applications providing high-end consultancy and implementation services
Led the Merchandising Operations portfolio for the client including pricing, space, assortment and global sourcing portfolio (> 200 applications)
Coordinated with client Tech Lead on identifying the usage of legacy applications and sun-setting the applications with minimal/no usage post consultation with end-users to minimize tech debt
Interfaced with Walmart business users to resolve the persistent issues with application
Analyzed the incidents/issues being reported in next-gen pricing applications by end-users and provided feedback to the Engineering Team to improve the same
Created automation workflow in Service Now for repetitive customer requests
Issued weekly/monthly reports to Walmart Seniors, Manager and Director on the project status
Participated in focus/War room to resolve the highly impacting incidents
Highlights:
Proactively supported the Thanksgiving Event for 3 consecutive years, defined auditing mechanism by working with various teams to proactively identify and troubleshoot the pricing related issues before the event itself
Redeveloped merchandising programs to use MDM location services for location (store) information instead of Informix database

- **Infosys** as Senior Project Manager
  Jul 2001 to Nov 2020

  *   Forward-focused Project Manager with expertise in end-to-end project planning and implementation from scope management to activity sequencing, effort & cost estimation, risk analysis to quality management in line with international guidelines and norms
  o   Successfully delivered large scale projects involving people, process & technology for reputed clients (> $50 Min value)
  *   Effectively supported all milestones of SDLC including Requirement Gathering, Design, Development, Coding, Testing, Defect Tracking, Change Management, Delivery & Post-implementation Support; familiar with Agile Methodology for software development
  o   Sound knowledge of the off-shoring process, methodologies (SDLC & Agile) and Quality standards
  *   Skills in delivering custom-design IT solutions to achieve technology excellence at the lowest cost; excellence in managing expectations of clients, business leaders & other stakeholders
  *   Worked on complex project teams as the contact person for decisions about schedules (125+ people with 35 direct reports)
  o   Acted as Escalation Point of Contact during holiday events for the biggest global retailer at client location
  *   Implemented the membership acquisition application for a global retailer across 600 stores (reduction in membership creation time from 20 minutes to 5 minutes)
  *   Migrated suite of applications from monolithic to microservice architecture for a global retailer
  *   Handled the day to day operations for Merchandizing/Membership portfolio for a global retailer involving pricing strategy, space/assortment planning and execution, global sourcing, Membership and Marketing (~ 300 applications, $40 MTCV over 5 years)
  *   Incorporated the Railroad RSIA 2008 law login into the client system in record time (3 months)
  *   Credited for designing and implementing workforce management solution for a Class 1 US railroad
  *   Wide experience in using Java, Agile, DB2, Cosmos, Azure, COBOL, NATURAL
  *   Effective Leader with capabilities in mentoring teams & enabling knowledge-sharing to maintain excellence in project operations, comfortable working in a global, multi-cultural environment in coordination with all relevant IT stakeholders
  *   Wide experience in training the organization folks on organizational best practices through formal training sessions
  *   7+ years of experience in directly working with USA clients out of their head quarters
  *   Hands on technical experience in guiding the team on complex technical problems

Education

UG: **B.Sc (Physics)** from **Delhi University - Other** in **2003**

PG: **MCA (Computers)** from **Delhi University - Other** in **2006**

IT Skills

Skill Name	Version	Last Used	Experience
NATURAL, Java, SQL, COBOL			
Azure, Oneops			
Spring, SpringBoot, Hadoop/Hive			
Cassandra, Cosmos, DB2, Oracle			
Linux, UNIX, Windows, Mac			
Microsoft Project, Microsoft Visio			

Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✔	✔	✔
Hindi	Expert	✔	✔	✔

Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

US Work Status: Need H1 Visa

Job Type: Permanent

Employment Status: Full time