



NARENDRA YADAV

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System Admin seeking roles in IT Infrastructure Management, System Analysis, Client Management, Configuration Management, Technical Support, Active Directory, Requirement Gathering, Performance Tuning, Apache Tomcat, Azure, Linux

Current Designation: System Administrator	Total Experience: 4 Year(s) 1 Month(s)
Current Company: FIS Staffing Solutions	Notice Period: 15 Days or less
Current Location: Bengaluru / Bangalore	Highest Degree: BCA[Computer]
Pref. Location: Bengaluru / Bangalore	
Functional Area: IT Software - Application Programming / Maintenance	
Role: System Analyst	
Industry: IT-Software/Software Services	
Marital Status: Single/unmarried	
Key Skills: System Admin, System Analyst, IT Infrastructure Management, System Analysis, Client Management, Configuration Management, Technical Support, Active Directory, Requirement Gathering, Performance Tuning, Apache Tomcat, Azure, Linux	
Verified : Phone Number Email - id	

Last Active: 23-Jan-21

Last Modified: 23-Jan-21

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Summary

IT professional for years. Worked as System Admin at FIS for multiple clientele and leading the project which involves managing the Infrastructure across client locations. Team oriented with overall 4+ years of experience in managing IT Infrastructure operations across multiple platforms (Windows and Linux).

Work Experience

FIS Staffing Solutions as System Administrator
Aug 2015 to Till Date

Fidelity National Information Services as System Admin
Aug 2015 to Jun 2020

ROLES AND RESPONSIBILITIES:

ENVIRONMENT: Windows, Linux, Azure with Intune.

? I used to take care of all sort of configuration and release to deployment.

? Experience in JIRA, Case Management System (CMS) and SNOW ticketing tool.

? Supporting different environments like Dev, UAT and Production.

? Deployment of various application packages including JAR, WAR and XML on apache tomcat.

? Working on DB backups and restoring's as per request.

? Documentation of the process and procedures.

? Attending CAB & TAB calls, meetings for the technical support with the clients.

? Communicating with various teams to ensure the build related issues are resolved.

? Reporting and solving the issues by interacting with Managers, technical teams and clients.

? Took ownership of task to ensure that delivery is not impacted.

? Managing and providing L1& L2 Support to 3000+ Users

? Installation and configuration of Operating Systems.

? Windows Patch Management.

? Providing remote and onsite support to the internal users.

? Active Directory Administration.

? Configuring network printer, Scanner and Multi functional printers.

? Maintaining the Asset Report, IMAC Report, Vendor report for all System, Laptops, printers, projectors etc...

Coordinating with vendor for system hardware related issue.

? Preparing daily and week report like call report, vendor report, Antivirus report, Inventory report and sending it to the Location reporting manager and regional IBM managers.

? Responsible for troubleshooting of all end-user problems with end-user applications, Operating Systems, hardware, network printers, Desktops & Laptops, Data cards/modems, wireless, VPN, RSA Secure ID tokens.

? Providing the Telephonic and Remote support

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Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Education

UG: **B.Sc (Computers)** from **C.V.RAMAN** in **2017**
PG: **BCA (Computer)** from **C.V. Raman** in **2017**

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IT Skills

Skill Name	Version	Last Used	Experience
Windows, Linux, Azure			
JIRA			

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Kannada				

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Affirmative Action

Category: **General**
Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**
Employment Status: **Full time**

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