



**SURABHI KAPOOR**

Seeking roles in Business Analysis, Data Analytics, Software Engineering, Project Management, Program Management, Design, Development, Requirement Gathering, SQL, JIRA



Current Location: Gurgaon Total Experience: 7 Year(s) 0 Month(s)  
Pref. Location: Bengaluru / Bangalore, Delhi / NCR, Gurgaon Highest Degree: MBA/PGDM [Marketing]  
Functional Area: IT Software - Application Programming / Maintenance  
Role: Business Analyst  
Industry: IT-Software/Software Services  
Marital Status: Single/unmarried  
Key Skills: Business Analyst, Business Analysis, Data Analytics, Software Engineering, Project Management, Program Management, Requirement Gathering, SQL, JIRA  
Verified: Phone Number | Email - id

Last Active: 22-Jan-21

Last Modified: 22-Jan-21

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## Summary

- \* Versatile, result-oriented Software Professional with almost 7 years of extensive experience in IT industry.
- \* Experienced professional with good experience in designing requirements by understanding client needs & Comprehensive Exposure to the entire gamut of Software Development Life Cycle (SDLC). In depth knowledge of Waterfall and Agile methodologies.
- \* Conducted various levels of testing including functional, regression, user acceptance, and integration to verify the client's needs are met.
- \* Broad based management skills with strong planning, communication, organizational, decision making and problem solving ability.
- \* Highly motivated team player with excellent Communication, Presentation & Interpersonal skills. Always willing to work in challenging and Cross-Platform Environments.
- \* Demonstrated high performance standards, including attention to deadlines, quality of work.
- \* Possesses strong analytical, problem solving & project/program management skills.

## Work Experience

**Atos India Pvt. Limited** as Associate Consultant  
Oct 2018 to Jan 2019

Took training in analyzing critical technical issues impacting direct revenue to the client.

**NEC Netcracker Technologies** as Subject Matter Expert/Business Analyst  
Oct 2016 to Nov 2017

- \* Worked in understanding the current system so as to work on mapping of customer's Business requirements and SOW requirements.
- \* Experience in gathering and documenting requirements by understanding client needs.
- \* Deep understanding of CRM Billing, Telecom BSS with extensive experience in product analysis, design, development and testing.
- \* Draft and maintain business requirements and align them with functional and technical requirements
- \* Liaise between business and technical personnel to ensure a mutual understanding of processes and applications.

**Accenture Services Private Limited** as Software Engineering Analyst  
Jul 2010 to Feb 2016

- \* Led a team of 4 software engineers to build an automation platform for revamping the pricing portfolio, Billing and Invoicing for the client.
- \* Responsible for preparing the Component High Level Design, Technical Design Documents based on Customer Requirements.
- \* Coding the components so as to build solution based on onsite offshore model.
- \* Experience in preparing the Test Data and Unit Test Plan Documents [Identifying Test conditions, Defining Test Objectives, Creating test Cases & Traceability Matrices].
- \* Involved in Requirement Analysis, preparing and Reviewing Test Cases of various Test Stages -System test, Regression Test, Validation Test, User Acceptance Test.
- \* Worked along with Client in User Acceptance Testing (UAT) phase and provided relevant data as desired by UAT.



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Education

UG: **B.Tech/B.E (Computers)** from **mody college of engineering & technology, Lakshmangarh** in **2010**  
PG: **MBA/PGDM (Marketing)** from **Institute of Management Technology (IMT), Ghaziabad Centre for Distance Learning** in **2021**

IT Skills

Skill Name	Version	Last Used	Experience
BUSINESS ANALYSIS			
PROJECT MANAGEMENT			
SQL			
Microsoft Excel			
Data Analytics			

Languages Known

Language	Proficiency	Read	Write	Speak
English				

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent / Temporary  
Employment Status: Full Time, Part Time