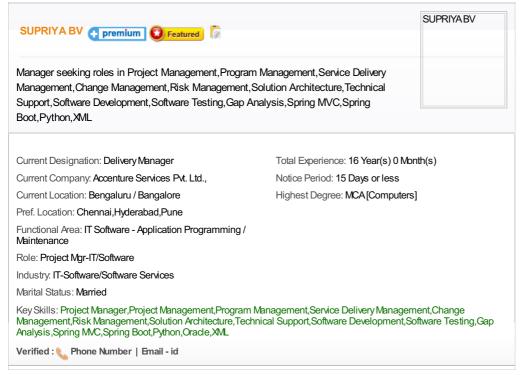


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Last Active: Jan-Mar 2021 Last Modified: Jan-Mar 2021

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Work Experience | Education | IT Skills |

# **Summary**

MCA offering 16 years of rich experience in driving Futuristic IT Automation/ Innovation, heading large Turnkey complex, large-scale, global Compliance, Regulatory & Transformation Programs spanning multiple industries and technologies with focus on P&L. Effectively led geographical distributed teams of 150 resources & managed project budgets worth \$10 million annually during the distinguished career, entailing set-up/ transition of IT solution offerings & cutting-edge technology, to help organisations achieve operational excellence, competitive advantage, cost & resource savings. Rendering leadership in End-To-End Project Management from scoping, strategy planning, budgeting, SOWs, POCs, resource management, progress tracking, metrics reporting, risk management to multi-country implementation and ensuring delivery of projects within time, cost, QA & SLA norms. Leveraged DevOps & Best Practises for excellent IT Service Delivery.

## **Work Experience**

Accenture Services Pvt. Ltd., as Delivery Manager Aug 2004 to Till Date

Directing Program / Project Management entailing detailed project planning, P&L, estimation, invoicing, budgeting, client stakeholder management, onsite -offshore coordination, QA, SLAs & schedule adherence for end-to-end delivery management of multiple programs

Driving efforts for process optimization, automation, continuous improvements; coordinating with all stakeholders to ensure that varied and changing service requirements of business are understood & are incorporated into a framework of continuous service improvement

Facilitating & ensuring effective IT Service Delivery/ Operations as per SLAs, global standards, ITIL guidelines, policies & best practices

Reporting on Project Status to Client & all Stakeholders through Dashboards & Project Walkthroughs; assisting in critical decision-making

Interfacing with key decision-makers in target organisations for business development; understanding their requirements & business drivers; positioning company's product & solutions to meet customer needs; ensuring maximum C-SAT by achieving service delivery & quality norms

Leading & monitoring the performance of team members; supporting Resource & Competency Management through:

- Strategizing resource requirements and multiple delivery models, including resources to be working in-house or at the client site
- Conducting resource capability planning, forecasting skills requirements, skill matrix, cross-skilling & upskilling
   Spearheading large complex Compliance, Regulatory & Transformation Programs with required quality, on time delivery & zero escalations

Leading a highly-skilled cross-functional team of 150 members; administering Budgeting, Financials, Strategy Planning, Process & Resource Management/ Structuring, IT Governance, Application Development & Service Delivery Management for Automation & Innovation Programs

Pivotal in negotiating deals and securing contracts extensions by maintaining healthy relationship with the client Publishing key metrics, contractual reports, warranty agreements, project metrics to derive the health in terms of budget schedule

# 1

# **Important**

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld As Transition Manager; Spring MvC, Sprint Boot, Core Java, MS .Net & VB, SAP, Mainframes, DevOps, Kafka & Quality Mgmt. Tools CAST, ALM, RTC

Led transition for intaking few clients & other vendor managed applications into Development & Maintenance by settingup process, structuring respective teams, agreement of SLAs, confirming budget & contract terms with client along with publishment of reports & metrics

As Mobilization Lead

Led accountability for channelizing transition model, process guidance, quality & adherence to CDP, structuring of phases, client agreements, as per client decision to move to a different vendor

• iGATE Technologies as Software Trainee/ Developer May 2004 to Aug 2004

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#### Education

UG: B.Sc (Computers) from Bengaluru university in 2001 PG: MCA (Computers) from Bangalore University in 2004

Other Qualifications/Certifications/Programs:
Application Developer & Designer
AAES Practitioner
MT ASDA- Developer Certification

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## IT Skills

Skill Name	Version Last Used	Experience
Core Java, Spring MVC, JavaScript		
UNIX Shell Scripting, Sprint Boot, Maven		
JPA, SAP WebDynpro Java, SAP		
Kafka, xMII, Python, Oracle, SQL Server		
Scrum Master, Hadoop		

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## Languages Known

Language	Proficiency	Read	Write	Speak
English				

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## **Affirmative Action**

# Work Authorization

Physically Challenged: No

Job Type: Permanent / Temporary Employment Status: Full Time, Part Time

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