



Vinu Chrisanth S

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Seeking role in Production support, Application Support, Release Management, Incident Management, C, Java, Pega, Linux, Salesforce, Siebel, monitoring support, IBM WebSphere Application, Appdynamics, Java deployment

Current Designation: Programmer Analyst	Total Experience: 3 Year(s) 6 Month(s)
Current Company: Cognizant Technology Solutions India Pvt. Ltd.	Notice Period: 2 Months
Current Location: Bengaluru / Bangalore	Highest Degree: B.Tech/B.E. [Electronics and Communications]
Pref. Location: Bengaluru / Bangalore, Chennai, Coimbatore	
Functional Area: IT Software - Application Programming / Maintenance	
Role: System Analyst	
Industry: IT-Software/Software Services	
Marital Status: Single/unmarried	
Key Skills: programmer analyst, system analyst, project management, requirement gathering, client relationship management, database design, application support, release management, incident management, c, core java, pega, linux, Websphere Application Server, citrix	
Verified: Phone Number Email - id	

Last Active: 20-Jan-21

Last Modified: 20-Jan-21

Jump to Section

[Work Experience](#) | [Education](#) | [IT Skills](#) |

Summary

- * A competent professional offering 3.5 years of rich experience in Production L2 support, analysis and programming duties in the development, implementation and support of applications
- * Currently associated with Cognizant Technology Solutions India Pvt. Ltd. as Programmer Analyst and working with BT Allium client (British Telecom)
- * Experienced professional; apply system-analyst techniques in production and test environments
- * Skills in database design/administration with proficiency in writing fine-tuned SQL queries, stored procedures such as PL/SQL code and working with data in relational databases like Oracle, SQL Server & MySQL
- * Possess knowledge of Linux, Programming C, Core Java Language and proficiency in Cron Job Creation - Scheduling - Logs checking in backend
- * Received various appreciation for hassle-free management of deployment process from client
- * Resourceful candidate; maintaining applications and databases by evaluating client needs; analyzing requirements

Work Experience

Cognizant Technology Solutions India Pvt. Ltd. as Programmer Analyst
Feb 2017 to Till Date

- ? Operating on CRM tools such as Clarify, Chordiant, Siebel and compass
- ? Working on Database via MySQL (Production environment), RDBMS and Stored procedure concepts
- ? Code deployments for weekly device pricing changes in production environments support (Weekly thrice activity)
- ? Applying & executing Linux based scripts in both Production and Preproduction environments (Release execution)
- ? Involved in all major device launches and weekly pricing changes including major iPhone launches for past 3 years (iPhone 6S, 6S Plus, 8, 8 Plus, X, SE, XS, XS Max, XR, 11, 11 Pro, 11 Pro Max)
- ? Executing Java packages (EAR) and application code fix deployments (change deployment)
- ? Administering incident management, HP service manager and ITIL roles (tools: SM7, SM9, SM4C, bridge tool, Autofix)
- ? Worked in Citrix applications
- ? Knowledge on configuration, monitoring of Appdynamics, Splunk and Hunter tool configuration.
- ? Worked on SOAP UI Tool for firing requests to Web services
- ? Full owning of BAU activities - CSV file generation and deployment, Debugging of CSV issues
- ? WebSphere Application setup/ deployment in IBM WebSphere
- ? Identifying issues in case of deployment failure
- ? Stack trace and validating logs in back-end.
- ? Weekly client release planning calls
- ? Involving in Root Cause Analysis of priority issues (RCA)
- ? Involved in Denali Migration (migration of servers from FMO to BT servers)
- ? Production server support. Maintenance of server Clusters, Nodes and Load Balancer.
- ? Webserver support, IHS server support
- ? Managing high priority (P1 and P2) application issues cases independently
- ? Creating Cron Job scheduling
- ? Attaining knowledge and employing SQL coding concepts
- ? Providing application maintenance in out-of-office hours



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

- ? Providing application maintenance in college hours
- ? Extending hassle-free support for project clients and understanding their requirements

[^ Back to Top](#)

Education

UG: **B.Tech/B.E (Electronics and Communications)** from **St. Josephs College of Engineering, Chennai, Anna University** in **2016**

[^ Back to Top](#)

IT Skills

Skill Name	Version	Last Used	Experience
CRM Tools			3 Year(s) 5 Month(s)
MySQL and Database knowledge			3 Year(s) 4 Month(s)
PEGA knowledge			0 Year(s) 6 Month(s)
CORE JAVA			
Full Application Flow Support			3 Year(s) 4 Month(s)
WebSphere Application Server	0		3 Year(s) 4 Month(s)

[^ Back to Top](#)

Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Tamil	Proficient	✓	✓	✓

[^ Back to Top](#)

Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

[^ Back to Top](#)

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