


Anish Verma 

I am looking to progress into a technomanagerial position leveraging my particular set of skills. I am therefore keen to find a suitably challenging role in a market-leading organisation.

Current Designation: Customer Relation Officer

Total Experience: 3 Year(s) 6 Month(s)

Current Company: Bandhan Bank

Notice Period: 15 Days or less

Current Location: Hyderabad / Secunderabad

Highest Degree: MBA/PGDM [Marketing]

Pref. Location: Bengaluru / Bangalore, Hyderabad, Pune

Functional Area: IT Software - Application Programming / Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: **Electrical Engineering, Software Development, MBA (Marketing), Java, Technomanagerial**

Verified : Phone Number | Email - id

Last Active: 22-Jan-21

Last Modified: 22-Jan-21

Summary

I am an engineer with an MBA in marketing and am looking for a role which can challenge me to grow and let the organization grow through me, alongwith me.

Work Experience

Bandhan Bank as Customer Relationship Officer (CRO)

Apr 2019 to Oct 2019

The primary role of my position was to make relationship with customers for repeated business with the bank along with knowing the day to day activities of bank.

The acquisition of new customers is the key responsibility area in which field activities were done like canopy marketing, interacting with potential market owners for current account acquisition as well as identifying those customers who can get the loans.

The operations part of the retail banking included cheque clearing through online cheque truncation system, remittance to SBI, RTGS according to the RBI guidelines.

Cross selling of various other banking products availed by many customers like Health insurance & Life insurance.

Through daily activities which includes fetching of various analytical reports for potential growth.

Bandhan Bank as Customer Relation Officer

Apr 2019 to Till Date

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Mphasis Ltd as Java Developer and Infrastructure Associate (DevOps Engineer)

Jul 2013 to Jul 2016

Started working in Mphasis as a Java developer in realID project in Business process management tool - Autonomy process automation(APA). Documents and demonstrates solutions by developing documentation, flowcharts, layouts, diagrams, charts, code comments and clear code. The electronic forms were created on APA by designing on the APA platform which included graphical workflow modelling. RealID used the forms created for its clients worldwide. The data were stored in the Microsoft SQL server and day to day activity included the change requests in those forms. It included the change in the form forwhich javascript codes were written and core java codes for routing and approval processes. It allowed the simulation to be offline. Thereafter worked in Charles Schwab project in Java and UNIX. The key responsibility area was to resolve the client's issues within SLA and from Pune and supported the team in Bangalore single-handedly. The day to day activity was to support the client's system by doing routine health checkup of servers, writing pseudo codes and java codes for changes suggested by the client. Afterwards switched my project to infrastructure technology in which HP was the client. In it got exposed to various storage devices and technologies like SAN, NAS and worked primarily on NetApp.

Education

UG: **B.Tech/B.E. (Electrical)** from **Manipal Institute of Technology (MIT)** in **2012**
PG: **MBA/PGDM (Marketing)** from **CHANDRAGUPT INSTITUTE OF MANAGEMENT PATNA** in **2019**

IT Skills

Skill Name	Version	Last Used	Experience
Java, Unix, DevOps			
MS OFFICE			

Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert			
Hindi	Expert			

Affirmative Action

Category: General
Physically Challenged: No

Work Authorization

Job Type: Permanent
Employment Status: Full time