



Monodeep Bhattacharyya

CSPO, CSM Project Manager /Product Owner seeking roles in Software Development Lifecycle, Agile Project Management, Stakeholder Management, System Engineering, Business Analysis, Requirements Management, Change Management, JIRA, SharePoint, Clickview, Tableau

Current Designation: Project Manager - Product Owner	Total Experience: 5 Year(s) 4 Month(s)
Current Company: JP Morgan Chase	Notice Period: Currently Serving Notice Period
Current Location: Kolkata	Highest Degree: MS/MSc(Science) [Engineering Management]
Pref. Location: Kolkata, Ranchi, Bhubaneswar	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Product Mgr	
Industry: Banking/Financial Services/Broking	
Marital Status: Single/unmarried	
Key Skills: Project Manager /Product Owner, Product Manager, Software Development Lifecycle, Agile Project Management, Stakeholder Management, System Engineering, Business Analysis, Requirements Management, Change Management, JIRA, SharePoint, Clickview, Tableau	
Verified : Phone Number Email - id	

Last Active: 20-Jan-21 Last Modified: 20-Jan-21

Jump to Section [Work Experience](#) | [Education](#) | [IT Skills](#) |

Summary

Certified Scrum Product Owner & Certified Scrum Master, acknowledged for leading through ambiguity and implementing pioneering solutions with over 5 years of career in implementation on Product Management, Testing, Customer Engagements across Information Technology space, in Telecom & BFSI sector

Experienced in technology enhancement, revenue enhancement, cost reduction, driving process improvement, developing roadmap, project scope, planning, execution & controlling, writing user stories, conducting crucial business analysis solution design, ensuring user production support, defining project plan & project schedule and transforming business requirements

Delivery Anchor with career success in delivering product solutions that remedy core business issues and position the organization to reach the next level of profitability through technology introduction. Forged strong, lasting relationships, worked as a bridge builder from executive level down to end-user level

Work Experience

• **JP Morgan Chase** as Project Manager - Product Owner
Apr 2018 to Till Date

• **JPMorgan Chase & Co.** as Project Manager /Product Owner -IT
Apr 2018 to Dec 2019

Led technology enhancement projects, geared towards revenue enhancement, cost reduction, risk mitigation and process improvement for various applications utilized by the US Trusts & Estates Practice
Defined the roadmap, drove backlog grooming, acceptance criteria creation, and definition of ready, user acceptance testing, delivery of minimum viable product of each sprint and prioritized user stories for future iterations
Managed project scope, planning, execution & controlling, deliverables, milestones, risks & issues, quality, resources within schedule and budget; producing high-quality deliverables through different phases of the project lifecycle
Wrote user stories in Feature File format to assist technology & testing teams understand all scenarios of a story and in automated testing
Executed crucial business analysis activities, such as requirements management, business case development, quality assurance and testing
Undertook design workshops, requirements identification, future state solution design, data collection, test plans, post-go-live support
Collaborated with product owners, system engineers, program managers, developers, testers, and customers to define user stories
Acted as the voice of the customer, provided a business perspective on value during day-to-day development, and assisted in customer workshops

As Change Project Manager Apr'18 - Dec'18
Enabled change & transformation, identified cost reduction initiatives and several people development initiatives
Conceptualizing measures to initiate the implementation of automation and innovation



Important

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Developed a deep understanding of the trusts & estates legacy platform of over 700 workflows to support its migration to a new platform for the business

Worked as Product Owner for Trusts & Estates of the Global Search application of new system; defined project plan & project schedule of Trusts & Estates reaching parity for migration of legacy system

Collaborated with various focus groups, business groups, functional and technology teams to deliver optimal solutions during the migration of legacy functions

Developed and led test planning & phase wise test execution activities

Provided end-user production support & defect/issue resolution for all applications

Analyzed new platform usage data & user feedback data to identify pain points of new system


Documented training requirements, created user training, and other resource materials & distributed communications as part of the change management process

Led the region wise de-entitlement of the legacy system for the entire practice based on usage data

Provided progress updates of legacy system migration to senior management and promptly raised risks, issues and dependencies

Provided KPIs to the Heads of Trusts & Estates Global Product Support, Trusts & Estates Strategic Solutions Group, Business Leaders, and Technology on the deliveries and benefits realization of change implementations

Conducted P&L analysis of over 31,000 transactions of Real Estate Investment Trusts, equivalent to > \$ 1.5 million across 5 years for Trusts & Estates

 **IBM** as Jr. Project Manager -System Engineer
Feb 2012 to Jul 2015

Headed a team of 8 members to support the middleware end system of the CRM application of Vodafone Spain

Defined and documented business requirements while developing business workflows of medium to high complexity through document analysis and client discussions

Liaised with technical SMEs to transform business requirements to technical design specifications using Rational System Architect

Structured Business processes, delivered High Level and Low Level Use Cases, codes, and System Test Reports

Analyzed and delivered functional and technical solution for projects, participating in design jams with other systems to discuss interface designs, documenting and communicating the new architecture

Conceptualized deployment, runbooks, implementation plans & participated in Change Approval Board to ensure smooth delivery of projects with no change in timelines

Developed project charters and guided design, development, testing and implementation activities for the entire project using Work Breakdown Structure and Work Status Reports

Defined processes for version control, environment synchronization, to avoid code mismatch, over writing and functional overlaps

Led the Lean Six Sigma initiative within team and delivered projects and assets to the client

[^ Back to Top](#)

Education

UG: **B.Tech/B.E (Computers)** from **West Bengal University of Technology (WBUT)** in 2011

PG: **MS/M.Sc(Science) (Engineering Management)** from **Pennsylvania State University** in 2016

[^ Back to Top](#)

IT Skills

Skill Name	Version	Last Used	Experience
JIRA			
SHAREPOINT			
TABLEAU			
MS EXCEL			
CLICKVIEW			
Microsoft Project			
IBMRational Clear Quest			

[^ Back to Top](#)

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Bengali				

[^ Back to Top](#)

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time

[^ Back to Top](#)

