



Amith Richard

Business Analyst seeking assignments in Business Analysis, Requirement Gathering, Gap Analysis, SWOT Analysis, ROI Analysis, Project Management, Software Development Life Cycle, Waterfall, Agile, Solution Designing, Test Case Preparation, BRD, FRD, SRS, UAT.

Current Designation: Senior IT Business Analyst

Current Company: Anthem Inc. - Legato technologies

Current Location: Bengaluru / Bangalore

Pref. Location: Bengaluru / Bangalore

Functional Area: IT Software - Application Programming / Maintenance

Role: Business Analyst

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Business Analyst, Business Analysis, Requirement Gathering, Gap Analysis, SWOT Analysis, ROI Analysis, Project Management, Software Development Life Cycle, Waterfall, Agile, Solution Designing, Test Case Preparation, BRD, FRD, SRS, UAT, Regression Testing

Verified : Phone Number | Email - id

Total Experience: 7 Year(s) 0 Month(s)

Notice Period: Currently Serving Notice Period

Highest Degree: M.Tech [Aviation]

Last Active: 19-Jan-21

Last Modified: 19-Jan-21

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Summary

Versatile and target-driven Business Analyst professional with 7.5 years of experience in IT industry with key focus on optimal utilization of resources

Immense experience in Digital Space for Automation and Mobile Application driven Projects

Excellence in gathering and understanding requirements of clients, conducting analysis of technical & business needs & feasibility study followed by translation into functional specifications as well as provisioning of suitable solutions

Experienced in preparing process flow for As-Is and To-Be State; expertise in performing Gap Analysis, SWOT Analysis & ROI Analysis and responding to the RFP/RFI; worked as part of business analysis for mobile application development and web application development

Showcased knowledge and understanding of software testing methodology and best practices while maintaining and enforcing quality standards

Work Experience

Anthem Inc. - Legato technologies as Senior IT Business Analyst Jan 2019 to Till Date

Working at client's location for requirement gathering, mapping requirements & providing them best solutions involving evaluation and definition of scope of project and finalization of project requirements

Examining impact of change with existing structure and implementing the same on the system with business teams

Performing several roles like finding new process, determining gaps in existing process and implementing new processes;

participating in design reviews & assisting with allocation of functionality to specific system components

Suggesting technology-based solutions for enhancing functional efficiency and achieving business excellence

Implementing pre-planned strategies for accomplishment of performance milestones; understanding and coordinating client's needs / enhancements, customizing accordingly and consulting with the technical team

Conducting review meetings to monitor progress of the project as per schedule / budgets, and ensuring timely completion

and delivery of project to the client; extending production support for applications

Managing the implementation phase by formulating project plans, planning resources and managing issues arising due to

scope creep or other technical / personnel matters

Dealing with US & UK customer's eLearning details along with Indian Government Customers

Administering the implementation phase by understanding system requirements, system architecture design,



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development,
testing/QA, production environment setup and support
Defining the claim queries; apprising the production & quality status
Contributing in internal process audit and external process audit; preparing & maintaining weekly quality reports for entire
quality team and discussing quality score disputes with operations
Leading Agile/Scrum Process and helping subordinates on the same
Resolving Application Support issues over mails and calls

Highlights:

Administered a major iOS app for in-house project as Business Analyst
Assessed the existing e-learning information management system and updated knowledge gaps by preparing the e-learning
websites and mobile applications
Directed extremely useful strategic inputs including Process Modeling using Excel Models; these were later recognized and
appreciated by the management
Established the risk & control matrix for the acquired portfolio by defining the operational, legal and business risk factors
Consistently supervised the progress of current assignments including continuous interactions with the client, thereby resulting in improvement in business in terms of revenue
Maintained as well as coordinated User Acceptance Testing (UAT) for production defects and new requirements for all the
project
Projected an extremely useful solution for iOS development, resulting in reduction of operational costs by 40%

Organization: Wipro Digital
Project: Digital Solution ? BPM(Business Process Management)/RPA(Robotic Process Automation)
Client: Becton Dickinson, USA
Designation: Business Analyst
Detail: To provide BPM solution with NewGen tool to BD?s healthcare processes and also provide automation solution for the same with automation anywhere tool
Role:
Supervising the following project activities
Requirement gathering
Process analysis & design
Documenting URS,FRS and other requirement documentations and getting sign-off for the same
Agile Project & delivery methodologies
Project management & tracking
Test strategy and test case preparation
UAT Testing-Regression and Sanity

- **Wipro Digital** as Business Analyst
Jun 2017 to Jan 2019
- **Hexaware Technologies** as Lead Business Analyst
Dec 2016 to Jun 2017

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Education

UG: **B.Tech/B.E. (Computers)** from **Visveswaraiah Technological University (VTU)** in 2011

PG: **M.Tech (Aviation)** in 0

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IT Skills

Skill Name	Version	Last Used	Experience
Windows 2000, Windows XP & Windows Vista			
MS OFFICE			
SQL, HTML 5, CSS			
JavaScript, Core Java, UML			
Jira, Confluence, MS Visio			
Excel, Lucid Chart, Mockingbird			
Redmine, Blzagi and Balsamiq			
Web Methods, TIBCO			
Phonegap, IBM Greenhat			
SQL Server 2008 Basics			

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
German				

Hindi
Kannada
Tamil

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Affirmative Action

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

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