SHIVANK ⭐ Featured

Salesforce Developer seeking roles in Salesforce Development,Application Development,Project Management,Change Management,Requirement Gathering,Technical Support,Data Structures,Data Loader,Algorithms,JavaScript,Triggers,Java,Apex,HTML,CSS,SQL

Current Designation: **Salesforce Developer**

Current Company: **Accenture Solutions Pvt Ltd**

Current Location: **Bengaluru / Bangalore**

Pref. Location: **Bengaluru / Bangalore,Delhi / NCR,Mumbai**

Functional Area: **IT Software - Application Programming / Maintenance**

Role: **Software Developer**

Industry: **IT-Software/Software Services**

Marital Status: **Single/unmarried**

Key Skills: LWC,Salesforce/Software Developer,Salesforce Development,Application Development,Project Management,Change Management,Requirement Gathering,Technical Support,Data Structures,Data Loader,Algorithms,JavaScript,Triggers,Java,Apex,HTML,CSS,SQL,SFDC

Verified :   **Phone Number |**   **Email - id**

Total Experience: **3 Year(s) 7 Month(s)**

Notice Period: **Currently Serving Notice Period**

Highest Degree: **B.Tech/B.E. [Computers]**

Last Active: **18-Jan-21**   Last Modified: **18-Jan-21**

Summary

*   Having around of 3.7 years of overall IT experience as well in Salesforce CRM as an Administrator /Developer.
*   Good knowledge of CRM Business Process. Worked on Salesforce Application Development using Configuration and Customization.
*   Experience in Salesforce Customization like creating Apex Classes, Triggers, Objects, External Objects, Aura Component, Standard Controllers, Custom Controllers and Controller Extensions.
*   Extensive experience of using declarative feature like Validation Rules, Process Builders, Workflows, Visual Workflows, Email Alerts, Custom Formula Fields, Profiles, Permission Sets and Sharing Rules, Flow(Before Save Flow) for satisfying complex business process automation.
*   Expertise in analyzing business requirements and gathering information required for implementation of the business requirement.
*   Have good working knowledge in querying salesforce.com database using SOQL & SOSL queries and Governor Limits.
*   Experience in Salesforce Lightning.

Work Experience

Accenture Solutions Pvt Ltd as Salesforce Developer
Jan 2019 to Till Date

Project Name : EMC- Service Cloud
Client   : Dell
Project Description: Dell is a one of the largest Technological corporations that manufactures, sells, repairs, and supports computers and related products and services. Case Management module takes care of Internal and external collaboration of cases in which multiple agents can work to efficiently solve the Customer Case. Case and Asset sync is done between multiple system to keep these data updated across the system.

RESPONSIBILITIES:

*   Requirement Analysis. Creating POC for feasible solution.
*   Creating a Routing Technique to Route the Cases to the Qualified Agent.
*   Established the connection within different system owned by DELL and EMC
*   Updating TFS (Agile Tool) for Estimation, User Story status update, task creation etc.
*   Developing requirement using Salesforce configuration and customization technique in Salesforce Lightning. Worked

on REST API Integration
* Unit Testing requirement in Developer Org. Creating/Optimizing Test Classes for Apex code.
* Pushing component to upper environment through Git.
* Fixing bug/defect raised in User Story. Code optimization, code/peer review.
* Attending Daily Scrum meeting, story grooming sessions and working/discussion sessions with leads and architects.

Fresco Software Solutions Private Ltd as Salesforce Developer
May 2017 to Dec 2018

Client   : Incyte
Technologies   : SFDC, Force.com, Service Cloud (Salesforce Classic)
Tenure   : May 2017 - Dec 2018
Role   : Salesforce Developer
* Working as Salesforce Developer
* Having regular interactions with the BAs to understand requirements and have discussions related to requirements
* Created visual workflows that insert Case record based on outbound call response criteria.
* Created Process Builder to retrigger call based on outbound call response criteria.
* Worked on Apex class .
* Worked on post and pre migration deployment
* Modified Apex triggers to implement the required enhancements.
* Worked on Test Coverages for Apex classes.
* Customized different page layouts and assigned them to different profile users.
* Customized tabs among different business user groups.
* Modified Apex class and Apex triggers to implement the required enhancements.
* Maintained source code using Microsoft TFS tool.
* Involved in Unit testing and Test Coverages for Apex classes.
* Created documentations for the developed enhancements.
* Worked on both Waterfall model and Agile model development projects

Education

UG: **B.Tech/B.E. (Computers)** from **AMBEDKAR INSTITUTE OF TECHNOLOGY FOR HANDICAPPED, KANPUR** in **2017**

Other Qualifications/Certifications/Programs:

Diploma in Chemical Engineering

Salesforce Administration

Salesforce Platform App Builder

IT Skills

Skill Name	Version	Last Used	Experience
SALESFORCE		2020	3 Year(s) 7 Month(s)
Salesforce Lightning		2020	2 Year(s) 6 Month(s)
APEX		2020	2 Year(s) 6 Month(s)
TRIGGERS		2020	2 Year(s) 6 Month(s)
Salesforce Integration		2020	1 Year(s) 0 Month(s)
LWC		2020	0 Year(s) 6 Month(s)
Lightning Web Component		2020	0 Year(s) 6 Month(s)
Lightning Aura Compenent		2020	0 Year(s) 6 Month(s)
devops		2020	1 Year(s) 0 Month(s)
Jenkins		2020	1 Year(s) 0 Month(s)
SFDX		2020	2 Year(s) 0 Month(s)
SALESFORCE Classic		2020	3 Year(s) 7 Month(s)
JavaScript		2020	1 Year(s) 1 Month(s)

CORE JAVA	2020	1 Year(s) 3 Month(s)
Data Structures	2020	1 Year(s) 0 Month(s)
SOQL	2020	2 Year(s) 2 Month(s)
SOSL	2020	2 Year(s) 3 Month(s)
Salesforce developer	2020	3 Year(s) 7 Month(s)
SalesForce Admin	2020	3 Year(s) 6 Month(s)
GIT	2020	2 Year(s) 8 Month(s)
Accenture Robotics Plateform	2020	1 Year(s) 0 Month(s)
Microsoft TFS	2020	2 Year(s) 0 Month(s)
Vs code	2020	2 Year(s) 0 Month(s)
Data Migration	2020	1 Year(s) 0 Month(s)

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				

Projects

Project Title: EMC Service Cloud
Client: Dell
Nature of Employment: Full Time
Role: Programmer

Duration: Jan 2019 - Oct 2020
Onsite / Offsite: Onsite
Team Size: 12

Skill Used: Apex, Triggers, SFDC, Salesforce, Java
Project Details: Worked on Service Cloud

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent / Temporary

Employment Status: Full Time, Part Time