# Komal Rastogi ⭐ Featured

Software Developer seeking roles in Software Development,Application Programming,Application Maintenance,Project Management,Requirement Analysis,Solution Architecture,Core Java,Java EE,Webservices,C,ProC,Oracle,MySQL,BMC Remedy,PIER,JIRA,QC,SOAP UI



Current Designation: Software Developer -Java/J2EE

Current Company: Amdocs

Current Location: Gurgaon

Pref. Location: Pune,Bengaluru / Bangalore,Delhi / NCR

Functional Area: IT Software - Application Programming / Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Software Developer,Software Development,Application Programming,Application Maintenance,Project Management,Requirement Analysis,Solution Architecture,Core Java,Java EE,Webservices,C,ProC,Oracle,MySQL,BMC Remedy,PIER,JIRA,QC,SOAP UI

Verified :      Phone Number |      Email - id

Total Experience: 3 Year(s) 10 Month(s)

Notice Period: 2 Months

Highest Degree: PG Diploma [Big Data Analytics]

Last Active: 20-Jan-21          Last Modified: 20-Jan-21

# Summary

Working as a software developer, specialized in java-based application having experience in high volume production environments in tele-communications domain. Fast learner up skilled with adjusting to new environments & collaborating closely within team in minimum time.

# Work Experience

**Amdocs** as Software Developer -Java/J2EE
Feb 2017 to Till Date

Working for Vodafone Netherlands in current application which is the middleware that acts as a bridge between frontend & backend systems and is itself a backend system for some cases.
Rewrote entire code as a part of WebLogic upgrade in order to make an application compatible with upgraded server.
Responsible for discussions on new change requests with client & its development.
Also responsible for supporting production environment which includes alert handling, resolving tickets based on SLA, handling customer queries & deployment activities.

APPLICATION SUPPORT ENGINEER | Amdocs, Pune (08/2017) - (08/2019)
T-Mobile US uses one of Amdocs solution called Ensemble that provides end to end customer care & billing functionality.
Responsible for supporting & maintaining frontend applications which include Customer Service Management, Wireless Number Portability, Numbering, Switch Control & Security.
Got expertise in WNP area, appreciated by client in handling their queries on time, also provided KT to the new joiners.
Other responsibilities were Root Cause Analysis of the issue, ensuring complex defects get resolved through production releases & handling customer bridges for P0/P1 issues.

SOFTWARE TEST ENGINEER | Amdocs, Pune (02/2017) - (08/2017)
Worked on Order Management System for AT&T.
Understanding of new CRs & write test cases, followed by performing manual testing on them.
Defect creation, tracking & logging.

# Education

UG: **B.Tech/B.E. (Computer Science)** from **SRMSWCET, Bareilly** in **2015**

PG: **PG Diploma (Big Data Analytics)** from **Centre for Development of Advanced Computing (CDAC)** in **2017**

# IT Skills

| Skill Name | Version | Last Used | Experience |
|---|---|---|---|
| Core Java, Java EE | | 2020 | |
| Webservices, C, ProC | | 2020 | |
| ORACLE, MYSQL | | 2020 | |
| AppDynamics, Splunk | | 2019 | |
| BMC Remedy, PIER, JIRA, QC | | 2020 | |
| WEBLOGIC SERVER | | 2020 | |
| OSB, SOAP UI, JDeveloper | | 2020 | |
| Eclipse, Unix, Jenkins | | 2020 | |

# Languages Known

| Language | Proficiency | Read | Write | Speak |
|---|---|---|---|---|
| English | | | | |
| Hindi | | | | |

# Affirmative Action

Category: **General**

Physically Challenged: **No**

# Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**