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ROHIT SHARMA ✚ premium ⭐ Featured

Manager seeking roles in Project Management,Project Administration,Project Monitoring,Portfolio Management,Change Management,Compliance Management,Solution Architecture,Techno Functional,Business Analysis,Requirement Gathering,Budgeting,Oracle,Unix

Current Designation: Project Manager

Current Company: ICICI Bank Ltd

Current Location: Hyderabad / Secunderabad

Pref. Location: Mumbai,Delhi / NCR,Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: Project Mgr-IT/Software

Industry: Banking/Financial Services/Broking

Marital Status: Married

Total Experience: 9 Year(s) 0 Month(s)

Notice Period: 1 Month

Highest Degree: MBA/PGDM [banking]

Key Skills: Project Manager,Project Management,Project Administration,Project Monitoring,Portfolio Management,Change Management,Compliance Management,Solution Architecture,Techno Functional,Business Analysis,Requirement Gathering,Budgeting,Oracle,Unix

Verified : 📞 **Phone Number** | **Email - id**

Last Active: **Jan-Mar 2021**   Last Modified: **Jan-Mar 2021**

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Summary

Offering nearly 10 years of rich experience in spearheading techno-functional operations, project management, requirement gathering, payment systems, go-live support, client interaction across Payment Domain
    Efficient in mapping requirements of clients as well as multiple stakeholders and translating requirements into business requirement documents (BRD), functional requirement documents (FRD), technical solution; effective in developing, transitioning and customizing processes in line with specified guidelines
    Successfully executed BASE24 Application Version Migration; Central Reconciliation System for Cards; ATM and Branch Audit Mobile Application; Paywave and Paypass Debit card contactless Technology in bank; Prepaid Paywave; MMSA with Pockets Wallet which is QR Based Transactions; SAMSUNG Pay Setup for Bank like Mobile Contactless Technology through NFC and MAGSTRIPE CONTACTLESS functionality and so on

Work Experience

🔘 **ICICI Bank Ltd** as Project Manager
Feb 2012 to Till Date

Spearheading business analysis for gathering clients' business processes requirements
    Defining service standards & guidelines that serve as benchmark; presenting various weekly/monthly MIS reports pertaining to process and productivity
    Monitoring all project tasks and ensure compliance to all timeframe and resolve all issues according to required project plan and administer everyday activities and assist to resolve all issues within organization.
    Analyzing all team work performance and ensure achievement of all objectives within required deadlines and monitor all system functionality
    Understanding of business process operations and objectives to utilize the knowledge on engagements / analyze workflow to design solutions
    Functioning as Project Manager of Induction of new EJ Application
    Evaluating all project plan status to identify and resolve all issues and manage all integrated applications for organization.
    Managing complex technical projects and monitor its successful implementation
    Coordinating with Project Manager to monitor all technical activities
    Administering efficient working of project lifecycle within required management services
    Recruiting teams and determining training needs of employees to enhance their operational efficiency leading to increased productivity
    Managing external and internal audit of complete Base24 Switch, Debit Card Management System and ATM Monitoring Tool
    Identifying improvement areas and implementing adequate measures to maximize customer satisfaction level
    Managing service operations for rendering quality and providing first line customer support
    Setting out quality standards for various operational areas, ensuring a high-quality customer experience, while adhering to the SLAs and work processes

Highlights

Achieved certification for:
- o   VISA, MASTERCARD and NPCI for ATMs and POS Terminals
- o   Srilanka Setup for ATM Transactions with Lanka Switch

Worked as Team lead for setting up:
- o   Host Card Emulation (HCE) Mobile Contactless Technology for Debit and Credit Cards
- o   Tokenization Platform in BANK for Mobile Contactless Transactions

Integrated:
- o   Interface with Income Tax Department for Online EVC Generation
- o   Google Wallet, Paytm Wallet and Amazon Wallet with ATMs for transactions
- o   ESQ Application with ATM Switch (BASE24/Electra & IST) for ATM/CAM Device Monitoring/MIS Reporting
- o   Multiple application with SAS and Business Intelligence Applications
- o   IMPS Projects with Debit Card System
- o   Debit Card Application with Internet Banking for several Projects

Successfully executed:
- o   Digital Voucher for Redeeming Vouchers at ATM
- o   ATM Ticketing Tool acquiring EMV Enabled Terminals across Globe
- o   Prepaid and Travel Cards Contactless Functionality in Bank
- o   Contactless Functionality for UK Geography
- o   MPASS Functionality for QR Code Scanning Based Transactions through Merchants for MASTERCARD
- o   Several UK Geography Projects
- o   Debit Card Projects in International Geography for UK, Singapore and Canada
- o   New Setup of ATMs and Card Issuance for Hong Kong Setup

Played a key role in migrating NFS to RUPAY Specification for ATM; versions of multiple applications of Switch Monitoring and ATM Management Application

Established the MSP environment setup for ATM Incident Monitoring Project

Led Aadhar Payment Systems

- **Wipro BPO Pvt. Ltd** as Associate
Nov 2009 to Jun 2010

Education

UG: **BCA (Computers)** from **Hislop College, Nagpur** in **2009**

PG: **MBA/PGDM (banking)** from **ICICI Manipal Academy, Bangalore** in **2012**

Other Qualifications/Certifications/Programs:
NISM
NSDL Certified for Securities

IT Skills

Skill Name	Version	Last Used	Experience
UNIX, Tandem and Windows versions, SQL			
Oracle DB;			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Marathi				

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent / Temporary

Employment Status: Full Time, Part Time