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## Mohammad Irfan ⭐ Featured

CSM, ITIL Lead Business Analyst seeking roles in IT Project Management,Delivery Management,Requirement Gathering,Business Analysis,Solution Design,Process Automation,Operational Excellence,Axure Requisite Pro

| | |
|---|---|
| Current Designation: Lead Business Analyst -IT | Total Experience: 11 Year(s) 0 Month(s) |
| Current Company: Newgen Software Technologies Ltd., | Notice Period: 3 Months |
| Current Location: Delhi | Highest Degree: MBA/PGDM[Finance, Operations,IT] |

Pref. Location: Anywhere in North India,Anywhere in South India,Anywhere in West India

Functional Area: IT Software - Application Programming / Maintenance

Role: Business Analyst

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Lead Business Analyst,IT Project Management,Delivery Management,Requirement Gathering,Business Analysis,Solution Design,Process Automation,Operational Excellence,HTML,Axure Requisite Pro,Rational Rose

Verified : 📞 **Phone Number** | **Email - id**

Last Active: 21-Jan-21      Last Modified: 21-Jan-21

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## Summary

Competent professional with nearly 11 years of rich experience in business analysis / project operations with key focus on top line profitability while ensuring optimal utilization of resources by making optimum use of qualitative and quantitative analysis tools
Experience of working in the domain of Banking and Financial Services; implemented BPM and ECM
Addressed expectations of the product, conducted analysis, created functionalities & features in interaction with client
Strong acumen in organizing, analysing, synthesizing and/or summarizing data using appropriate methodologies
Keen analyst with excellence in gathering and understanding requirements of clients & other multiple stakeholders (at strategic and tactical levels), followed by translation into functional specifications as well as provisioning of suitable solutions
Analysed company performances, conducted benchmarking study/ trend analysis and used various business tools to assist the critical decision-making process

## Work Experience

🔘 **Newgen Software Technologies Ltd.,** as Lead Business Analyst -IT
Mar 2015 to Till Date

Key Result Areas:
Executing BPM, ECM, performing end-to-end requirement gathering, project sign-off, UAT testing and project delivery
Managing implementation of process of Commercial Loan Origination, Collections, Consumer Loans Origination, Mobility and Legal Compliance System using BPM

🔘 **Tata Consultancy Services** as Systems Analyst
Apr 2013 to Mar 2015

Key Result Areas:
Performed on client site on e-governance project, worked on gathering client requirements for preparation of functional requirement specifications and system requirement specifications documents
Steered the preparation of test cases, unit testing, sanity testing and managed preparation of reports & dashboards in MIS using OBIEE
Hands-on knowledge of SQL and tools like MS-Visio, Axure RP, J-Developer and BI Publisher

🔘 **Tata Consultancy Services** as Assistant System Engineer
Jul 2008 to Apr 2011

Key Result Areas:
Performed in group setting for Stolt Neilson Transportation Company; offered facets of computer support such as troubleshooting, installations & maintenance, adhering to ITIL process
Extensive knowledge in software packages and operating systems like Active Directory, Windows XP, Windows Server 2003, Outlook Exchange, AS400, Citrix and managed compilation
Generated reports of team, prepared service reports, technical charts, reports, collaborated with higher authorities and managed specific zones of APAC, EMEA and AMERICS as lead for Global Client

## Education

UG: **B.Tech/B.E. (Electrical and Electronics Engineering)** from **Manipal Institute of Technology** in **2008**

PG: **MBA/PGDM (Finance, Operations,IT)** from **ICFAI Business School, Hyderabad** in **2013**

## IT Skills

| Skill Name | Version | Last Used | Experience |
|---|---|---|---|
| C++, Java | | | |
| MS-Office, MS-Visio, MS-Project | | | |
| Rational Rose,Requsite Pro,SAS,R | | | |
| Windows Server 2003,AS400,Citrix | | | |
| Active Directory, Axure and OBI | | | |
| OmniFlow, OmniDoc | | | |
| HTML | | 0 | 0 Year(s) 0 Month(s) |
| JavaScript | | 0 | 0 Year(s) 0 Month(s) |
| BPM | | 0 | 7 Year(s) 0 Month(s) |

## Languages Known

| Language | Proficiency | Read | Write | Speak |
|---|---|---|---|---|
| English | Expert | ✔ | ✔ | ✔ |
| Hindi | Proficient | ✔ | ✔ | ✔ |
| Urdu | Beginner | ✔ | ✔ | ✔ |

## Affirmative Action

Category: General

Physically Challenged: No

## Work Authorization

US Work Status: Need H1 Visa

Countries: India

Job Type: Permanent

Employment Status: Full time