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**Amit Kumar Modi**  

Senior Manager seeking roles in Project Management, Service Delivery, Incident Management, Application Operations, Infrastructure Operations, Technical Architecture, Solution Architecture, Risk Management, Digital Transformation, JIRA, ASP.net, C#, GitLab, ITIL



Current Designation: Senior Manager

Total Experience: 13 Year(s) 0 Month(s)

Current Company: Atos India Pvt. Ltd.

Highest Degree: B.Tech/B.E.  
[Electronics/Telecommunication]

Current Location: Pune

Pref. Location: Bengaluru / Bangalore, Delhi / NCR, Pune

Functional Area: IT Software - Application Programming / Maintenance

Role: Project Mgr-IT/Software

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Senior Manager, Project Manager, Project Management, Service Delivery, Incident Management, Application Operations, Infrastructure Operations, Technical Architecture, Solution Architecture, Risk Management, Digital Transformation, JIRA, ASP.net, C#, GitLab, ITIL

Verified:  Phone Number | Email - id

Last Active: 22-Jan-21

Last Modified: 22-Jan-21

Jump to Section

[Work Experience](#) | [Education](#) | [IT Skills](#) |

## Summary

PRINCE2 & ITIL V4 certified professional with expertise in managing entire gamut of Project Management tasks right from planning, monitoring, controlling, developing phases of project lifecycle through Agile, V Model, Constraint Based Development (Concerto) and Waterfall practices & methodologies using KANO Model

Successfully managed & delivered Complex IT Modernization & System Integration, Software, Embedded and IOT projects to various customers

Experienced in various projects across varied domains such as E-Commerce, Global Standard Building Technology System (Siemens Building Technology), Physical Security System, RFID Solutions, Biometric Based Solutions, IoT Based Solution and Retail Automation

## Work Experience

### Atos India Pvt. Ltd. as Senior Manager

Jul 2011 to Till Date

Growth Path: Associate Consultant Consultant Manager Sr. Manager

### Siemens Information System Limited as Module Lead

May 2007 to Jul 2011

Steering diverse responsibilities including IT strategy planning & execution, new initiatives and operations; analyzing business needs, strategic direction & identifying initiatives that allow a business to meet goals

Spearheading complex & large scale projects and taking necessary steps for ensuring completion within scheduled deadlines & budgets; managing business services with multiple lingual complexities, delivering to agreed timeline, quality criteria & contractual commitments

Coordinating with potential clients for Pre Sales, RFP submissions and Contract Negotiations

Acting as a SPOC and communicating with stakeholders for managing multiple programs directed towards achieving strategic business & Digital Transformation objectives

Identifying opportunity areas and monitoring performance improvement action plans; piloting process improvements by identifying gaps

Rendering post go-live & application maintenance support to the clients and managing the designing, coding and debugging applications in various software languages

Administering the entire gamut of IT operations & delivery excellence and customer satisfaction

Front-leading transformation & operations assignments across onshore & offshore locations

Contributing to technology-based solutions for enhancing functional efficiency, reviewing existing systems & business requirements and facilitating the implementation of new systems/processes in line with business goals and objectives

Setting out quality standards for various operational areas, ensuring a high-quality customer experience while adhering to the SLAs and work processes

Defining & implementing service delivery processes and training team as per the delivery standards by using Agile methodologies



## Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Guiding, mentoring & monitoring the performance of team members to ensure efficiency in process operations;  
developing competency among the team members

[^ Back to Top](#)

## Education

UG: **B.Tech/B.E. (Electronics/Telecommunication)** from **rajasthan technical university** in **2004**

[^ Back to Top](#)

## IT Skills

Skill Name	Version	Last Used	Experience
JIRA, HPLAM, Subversion, GitLab			
Open Project, Jenkins, ASP.net, C#			
RDBMS,HTML, CSS, XML			
JSON, Junit, MQTT, TCP/IP			
HTTP			

[^ Back to Top](#)

## Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				

[^ Back to Top](#)

## Affirmative Action

Category: **General**

Physically Challenged: **No**

## Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

[^ Back to Top](#)

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