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SARAVANAN GOVINDARAJAN premium Featured
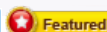
Vice President seeking roles in Program Management,IT Strategy Planning ,IT Governance,Risk Mitigation ,Quality Assurance ,Strategic Consulting,Stakeholder Engagement,business strategy ,Global Delivery Management ,Servicenow, Sitecore ,Sybase,Oracle

Current Designation: Vice President	Total Experience: 22 Year(s) 0 Month(s)
Current Company: Accenture Services Pvt. Ltd	Notice Period: 2 Months
Current Location: Chennai	Highest Degree: MCA [Computers]
Pref. Location: Chennai	

Functional Area: IT Software - Application Programming / Maintenance

Role: Head/VP/GM-Technology(IT)/CTO

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Head/VP/GM-Technology(IT)/CTO, Program Management,IT Strategy Planning ,IT Governance,Risk Mitigation ,Quality Assurance ,Strategic Consulting,Stakeholder Engagement,business strategy ,Global Delivery Management ,Servicenow, Sitecore ,Sybase,Oracle

Verified : Phone Number | Email - id

Last Active: **Jan-Mar 2021**   Last Modified: **Jan-Mar 2021**

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Summary

*   Strategic Business Leader offering 2 decades of extensive experience in Project Management, Program Management, Transition & Transformation Management, and Global Service Delivery
*   Currently managing AO, IO & SI delivery for major clients in Financial Services, Retail, Industrial Equipment and Telecommunication industries
*   Domain expertise entails Financial Services, Products, Retail, Health and Public Services, Communications and Sports industries
*   Presently part of Avanade ATCi - Digital Studio at Chennai; managing the delivery of Sitecore projects for clients across NA, Nordics, Europe and Australia
*   People Manager with career success in managing large teams to the tune of 45 to 275 members to manage delivery portfolio of 150 MN USD
*   Led strategic delivery projects and initiatives comprising re-engineering of business service processes, operations and enterprise applications; evolved process and delivered 2.5 MN USD of Automation Assets/Savings in span for 3 years

Work Experience

◉ **Accenture Services Pvt. Ltd** as Vice President
Jul 2004 to Till Date

Role:
*   Administering the entire gamut of delivery management entailing transformation, defining business strategy and technology
*   Managing the overall performance of staff ensuring operational effectiveness and workforce transformation
*   Defining service standards and guidelines, governance structure, best practices that serve as benchmark for excellent service delivery
*   Leading complete portfolio of projects including budgeting, planning, vendor selection and execution
*   Implementing project plans within preset budgets and deadlines
*   Establishing service level agreements with business units & stakeholders; evaluating risk, cost, resource requirements & schedules associated with projects and submitting the effective delivery opinions
*   Developing project baselines and monitoring & controlling projects with respect to cost, resource deployment, time overruns and quality compliance to ensure satisfactory execution of projects
*   Instrumental in change management and communicating with cross-functional teams for process delivery
*   Rendering technical support in the design and development of application, defining networking solutions; assisting in the development of new systems & enhancing existing systems based on customer requirements
Extended Responsibilities:
*   People Process Advocate; Focused towards building energetic, motivational and high performing teams
*   Internal Complaints Committee Member, Ensured zero tolerance towards harassments and non-ethical behavior in workplace
*   Inclusion and Diversity Champion; Facilitated 45%+ diversity ratio across projects and locations for CIO India
*   Location Lead; Engaged in organizing various community and social events for more than 1200+ members at Chennai location

Highlights:
*   Managed end-to-end delivery of major programs in Accenture CIO like:
o   Talent Acquisition and Demand Supply Management tools
o   Rewards Planning and Global Compensation Administration tools
o   Delivery Excellence and Automation tools
o   Enterprise tools on Client Opportunity, Sales, Engagement, Client Operations and R&C Tools
o   Digital transformation for clients in Sports and Entertainment and Financial Services domains
o   Directed and ensured successful delivery of recovery projects from other delivery centers in Products, Retail and Sports industries
*   Associated with a leading insurance giants, and managed Operations Team, supported more than 12 applications in the areas of claims processing, settlement processing and reporting
*   Acted as DU Lead and Global Delivery Lead for Servicenow implementation

Pentasoft Technologies as Project Manager
Sep 1997 to Jun 2004

Education

UG: **B.Sc (Computers)** from **university of madras** in **1994**

PG: **MCA (Computers)** from **Madras University** in **1997**

Other Qualifications/Certifications/Programs:
PGDBA (Finance)

IT Skills

Skill Name	Version	Last Used	Experience
Servicenow, Sitecore			
Sales Force			
Power Builder, Oracle			
Sybase			
Azure Cloud fundamentals, .Net			

Languages Known

Language	Proficiency	Read	Write	Speak
english				
tamil				
Hindi				

Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time