Email | Print

## Abhishek Kumar Singh    premium    Featured

CSM,Team Lead seeking roles in Software Development,Requirement Gathering,Solution Architecture,Business Analysis,IT Project Management,Application Design,Agile,JIRA,Jenkins,SQL Server

Current Designation: Team Leader

Current Company: Diebold Nixdorf

Current Location: Mumbai

Pref. Location: Mumbai

Functional Area: IT Software - Application Programming / Maintenance

Role: Project Lead

Industry: IT-Software/Software Services

Marital Status: Married

Total Experience: 10 Year(s) 0 Month(s)

Notice Period: 2 Months

Highest Degree: B.Tech/B.E. [IT]

Key Skills: Team Lead,Project Lead,Software Development,Requirement Gathering,Solution Architecture,Business Analysis,IT Project Management,Application Design,Agile,JIRA,Jenkins,SQL Server,CSM

Verified : Phone Number | Email - id

Last Active: **Jan-Mar 2021**    Last Modified: **Jan-Mar 2021**

Jump to Section   Work Experience  |  Education  |  IT Skills  |

## Summary

Over 9.5 years of professional IT Experience in Software Development, Deployment and maintenance. And over 9 years? experience in banking Server/ATM application.
   Completed Certified Scrum master (Certificate ID -981892)
   Over 4 years of experience of team handling of team size of 6 persons.
   Involve the pre-sales activity.
   Active involvement with Business Analysts and Solution architect has given me deep exposure to requirement gathering and specification as well as Application design and delivery planning aspects
   Onsite working experience of customer located in North canton (US), Riyad (Saudi Arabia), Thailand (Bangkok) & Bahrain

## Work Experience

**Diebold Nixdorf** as Team Leader
Nov 2014 to Till Date

Managed and lead a 6 person team of software developer. Customer requirement gathering and software designing to match customer requirement. Onsite working experience of customer located in North canton (US), Riyad (Saudi Arabia), Thailand (Bangkok) & Bahrain. Card Printing Kiosk, Bank of Bahrain and Kuwait FEBRUARY 2020 ? JUNE 2020 Below are the transaction which was supported by application. New card /Re-new Card/Replace card. Stop and activate. New Pin request. Responsibilities: Presale activity like efforts estimate and resource planning. Designing ATM solution. Responsible for requirement analysis, functional and technical specification. Co-ordinate with on-site and local team. Development. JIRA Admin & Story and epic. SIT/UAT & Network certification support. K-MY SDE (Server download enhancement), Kasikorn bank Thailand. OCTOBER 2019 ? DECEMBER 2019 Bank want a Generic solution which can be used for content distribution and monitoring solution which can do initial troubleshooting in case of hardware error. This solution is having below component. SDE content manager. SDE REST Server. SDE Agent. Responsibilities: Designing server solution. Responsible for requirement analysis, functional and technical specification. Involved in client communication and coordination. Development. JIRA Admin SIT/UAT & Network certification support Alrajhi Bank Kiosk solution, AlRajhi Bank Riyadh (Saudi Arabia). JUNE 2019 ? OCTOBER 2019 Project Description Alrajhi bank was looking for a Kiosk solution for their Kiosk machine which can enable their customers to do Card printing and cheque book printing along with all the ATM non-financial transactions. Responsibilities: Responsible for requirement analysis, functional and technical specification. Card printer & cheque book printer integration. Development & SIT UAT support.

**Maximus infoware India Pvt. Ltd** as Senior Software Engineer
Jun 2011 to Nov 2014

Providing ATM switch application to various co-operative bank.
HSM/SSM support.
EJ pulling and content deployment.
ATM monitoring solution.
ISO8583

Maximus ATM Switch, The Kalupur Comm. Co. Op. Bank. Gujarat
APRIL 2013 - AUGUST 2013

APRIL 2013 - AUGUST 2013

Project Description

Maximus switch is a windows based application which use to manage All ATM for bank. It is communicating to ATM in NDC/DDC and to CBS ISO 8583.For pin verification it used HSM.

Responsibilities

Develop thals API for Pin verification.

Develop ISO8583 library.

Transaction processing

Sockets layer changes to communicate IBTG to NFS and Bank CBS.

TCP/IP sockets communications

ATHMA (ATM Terminal Health Monitoring Application) & InfoXchange, MphasiS (an HP Company) Pune,

AUGUST 2013 - NOVEMBER 2014

Project Description

Mphasis offer managed services in the ATM domain to PSUs as well as large private banks. The ATM solution suite has been specifically developed and deployed as per custom requirements of Mphasis. The suite consists of various windows services and web applications.

ATHMA is a monitoring tool and is highly useful to banks and third-party service providers that have to manage large ATM networks. ATHMA classified as two versions, i.e. Switch based and Agent based monitoring. Agent based monitoring supports management of multi-vendor networks through a monitoring and control agent installed on every ATM machine in the network. Switch based monitoring also supports management of multi-vendor networks through processing the feeds sent from the bank switches. Like OPUS, IST and Base24 switches. This system has a dashboard which is used to display the ATM health status and consumables details which are connected in the networks. Messages send by Agent/Switch varies from the switch to switch and ATM make to ATM make, so it will process according to the specific formats and shows the status in a common dashboard for all the ATMs. The dashboard shows health status and consumables status in levels, having different colors of indicators. This dashboard allows users to easily identify the ATMs which are having issues, and it automatically turns to "No Error" when the issue is resolved at that particular ATMs. System also provides the history of the complete health status and consumable details in a readable format. This system is used by 24/7 third-party support centers or banks.

Responsibilities:

Design and developed application using C#. NET

TCP/IP sockets communications

Responsible for requirement analysis, functional and technical specification.

Used ADO. Net for database connectivity to SQL Server 2008

Involved in designing of three tire architecture design.

Involved in Database Design and writing database objects.

Developed stored procedures in SQL server for extracting the data from Database and increasing the performance of the application.

Involved in client communication and coordination.

Involved in Bug fixing.

# Education

UG: **B.Tech/B.E. (IT)** from **SSITM Aligarh, Aligarh** in **2010**

**Other Qualifications/Certifications/Programs:**

Certified Scrum master

Agile with Atlassian Jira

Continuous development continuous integration

# IT Skills

| Skill Name | Version | Last Used | Experience |
|---|---|---|---|
| JIRA , Jenkins | | | |
| C# dot net | | | |
| Bitbucket | | | |
| REST Web Service | | | |
| sql server,wcf | | | |
| HSM | | | |

# Languages Known

| Language | Proficiency | Read | Write | Speak |
|---|---|---|---|---|
| English | Expert | ✔ | ✔ | ✔ |
| Hindi | Expert | ✔ | ✔ | ✔ |

# Affirmative Action

Physically Challenged: No