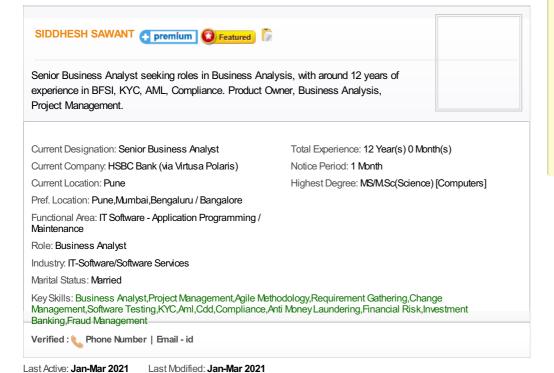


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Summary

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12 years of end-to-end Business Analysis experience in the IT and Financial Services industries; expertise in full software life-cycle implementation, upgrades, production support, rollout & enhancement from business analysis, testing, cut-over & migration, go-live assistance till post implementation support

Work Experience

• HSBC Bank (via Virtusa Polaris) as Senior Business Analyst Jul 2018 to Till Date

Digitalize the client onboarding journey across jurisdictions to enhance time, revenue / overall client experience thus combating

the financial crime and risk by enabling efficient Anti Money Laundering system and compliance

Understand the business perspective and need from the stakeholders and gather the requirements to articulate in stories

Document acceptance criteria and ensure that clear validation criteria is established

Work Experience | Education | IT Skills |

Assess and record business needs, recommend business priorities, and advise business on options and costs versus benefits

Provide on-going support to the product engineering team in the delivery of product functionality& training the end users Functional testing of deployed solution and provide product support to business users

Tata Consultancy Services as Lead Business Analyst

Nov 2015 to Jul 2018

The objective of the project is the re-engineering of the client on boarding process with a key focus on improving the Corporate

Know Your Customer KYC and other regulatory due diligence processes and the migration of existing systems Translate regulatory requirements into functional designs and processes

Understand current state and work with the SMEs to develop the future-state

Data Gathering & Data Mapping of client data, for static and dynamic for conversion purposes

Understanding of the entire suite of applications from a functionality perspective: Know Your Customer (KYC, AML Conduct End to End business analysis functions such as requirement gathering, functional design, impact

assessment IA, Gap analysis and Project implementation, Documentation...

Capgemini India Consulting as Business Analyst

Feb 2014 to Nov 2015

The objective of the project was to develop a system, which evaluates the needs of the customers and provides unbiased

financial advice based on the risk appetite and the profile of the users.

Interacted with the Financial Advisors and the Financial Analysts to understand Financial Needs Analysis procedure

1

Important

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld

gathered requirements considering the compliances and risks

Conducted and lead the JAD session with Financial Advisors and developers to setup project goals and objectives when faced

with a set of issues related to system design and development

Collaborated with the Product owner in breaking down the epics into user stories and supplemented the user stories with

prototypes

Designed and maintained 10 data integration systems

Western Outdoor Interactive as Business Analyst

Sep 2010 to Feb 2014

- * Gathering requirements from the business users using various elicitation techniques such as Interviewing, Video
- conferencing and JAD sessions
 * Performed Gap Analysis by analyzing the existing manual processing (AS-IS) and the proposed automated system (TO-BE) and wrote requirements to fill in the gap
- Created Business Requirement Documents (BRD) and Functional Requirements Documents (FRD) capturing all the functional and the non-functional requirements
- * Prepared Process Flow diagrams capturing the flow of the data through IFE and wrote use cases for the requirements indicating the normal flow, Alternate flow and exceptional flows
- * Utilized SQL to fulfill ad-hoc data procurement requests in a timely manner to accelerate seamless delivery of results
- * Formulate scripts using Python, Bash, and Batch to help support daily lab activities and significantly reduce time spent working on manual tasks

Comply Solution as Software Test Engineer Sep 2009 to Sep 2010

- * Developed and executed Test Plans, Test Suites and Test Cases from Engineering Requirement Specifications
- * Effectively represented Client QA in project planning, testing efforts estimations, and various cross functional status meetings and reported to the QAManager
- * Effectively utilizing ALM application for logging and tracking defects throughout test execution phase
- * Managing Team members including SIT & UAT
- * Used UNIX Commands to access and troubleshoot Errors by accessing the Error Log files

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Education

UG: B.Sc (information technology) from Mumbai University in 2007

PG: MS/M.Sc(Science) (Computers) from Esade Business School, Spain in 2009

Other Qualifications/Certifications/Programs:

Post Graduate Diploma in Business Administration (PGDBA) AICTE Approved

Foundation Certificate in Business Analysis

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IT Skills

| Skill Name | Version Last Used | Experience | |
|------------------------|-------------------|-----------------------|--|
| AGILE | 0 | 11 Year(s) 7 Month(s) | |
| PROJECT MANAGEMENT | 0 | 8 Year(s) 0 Month(s) | |
| SOFTWARE TESTING | 0 | 0 Year(s) 0 Month(s) | |
| Stakeholder Management | 0 | 12 Year(s) 0 Month(s) | |
| KYC | 0 | 6 Year(s) 0 Month(s) | |
| CDD | 0 | 6 Year(s) 0 Month(s) | |
| Impact Analysis | 0 | 12 Year(s) 0 Month(s) | |

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Languages Known

| Language | Proficiency | Read | Write | Speak |
|----------|-------------|------|-------|-------|
| English | Expert | ✓ | ✓ | ✓ |

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Affirmative Action

Work Authorization

Category: General Physically Challenged: No Job Type: Permanent / Temporary Employment Status: Full time

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