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Durai Praveen [+ premium] [★ Featured]

Durai Praveen

Management Professional at Philips specializing in General (P&L) Management, Ops Excellence (LSSGB), PMO & Agile Scrum (SAFe) for IT. An Alumnus of NIT Trichy (B.Tech, 2010)

Current Designation: Project Manager

Current Company: PHILIPS GLOBAL BUSINESS SERVICES

Current Location: Chennai

Pref. Location: Bengaluru / Bangalore,Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: Project Mgr-IT/Software

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Total Experience: 10 Year(s) 0 Month(s)

Notice Period: 3 Months

Highest Degree: B.Tech/B.E. [Electronics/Telecommunication]

Key Skills: Project Manager, PMO, Executive Reporting, Program Management, Business Intelligence,Project Management,Agile Development,Production Support,Client Relationship Management,Financial Reporting,Delivery Management,Lean Six Sigma,,ITIL,PMP, Scrum Master

Verified : 📞 **Phone Number** | **Email - id**

Last Active: **Jan-Mar 2021**   Last Modified: **Jan-Mar 2021**

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Summary

Result-oriented Professional with 10 years of experience in Executive Reporting,Program Management,Business Intelligence,Project Management,Agile Development,Production Support,Client Relationship Management,Financial Reporting,Delivery Management,Java,ITIL,PMP

Work Experience

◉ **PHILIPS GLOBAL BUSINESS SERVICES** as Project Manager
May 2019 to Till Date

As the Project Management Lead responsible for PMO framework, responsibilities include but are not limited to:
Lead Strategic Business Transformation Initiatives for the site.
Operations Governance: Manage Weekly (Tier 3) Site Review, Monthly (Tier 4) GBS Global & Market Performance Reviews for GBS India, preparing a comprehensive performance package for Services, Hub Financials, Productivity, VoC, Audit & People KPI.
Partner with HR/TA for Tracking, Reporting & Maintaining "Source of Truth" for Organizational People Reports & KPIs including analysis & trends by Team, Process, Function, Site, Reporting Org & Job Profile and Diversity.
Responsible for Planning, Reporting forecasts & Managing Seat Utilization for the GBS Chennai office. Presently, helping improve Seat utilization by building a simulation tool to improve the WFH ratio and presenting intelligence on the Visitor footprint to arrive at Philips Market engagement.
Creating Case Studies & Due-Diligence Reports for Executive audiences in areas related to Process Performance, Improving Productivity Realization, etc. Conduct research on Market, competitive, economic, industry trends, Analyze and synthesize secondary research provided by Directors.
Document insights & recommendations from building analytics dashboards for Productivity Savings as part of GBS Annual Operating Plan.
Develop, Administer & Standardize the Half-yearly Voice of Customer (CSAT) Process surveying over 500 global stakeholders in Finance, IT/ EIM, Supply Chain. Between Q2'19 and Q3'20, a 4% increase in the satisfaction scores were recorded, with a response rate of close to 75%.
Acting as Agile Product Owner to develop a $75k per year in-house Technology Solution with the goal to support 5k internal users for Issue Resolution & Problem Solving Management by leveraging using AI, ML on Azure Cloud-based .Net Solution.
Lead & Facilitate Project Management & LEAN/ Kaizen Sessions for New Hires.

◉ **Wipro Limited** as Sr. Project Manager
Jul 2010 to May 2019

Established & Managed IT Project Management Office for a ~11 mn USD client account, delivering a planned 15+% profitability improvement over 6 quarters. Setup financial controls on O2C process, reviewed account delivery managers for revenue and profitability goal setting, tracking, and executive reporting.
Setup 4 greenfield SAFe Agile Software Engineering teams as part of IT/Business Transformation (Digital) engagement with 3mn USD

of IT/Business Transformation (Digital) engagement with 3mn USD budget, sales support and experienced with P&L & O2C process.
Project Manager
Wipro Limited
10/2014 - 12/2016, Pittsburgh, PA, United States
Over a 2 year period, rebuilt client trust for a ~2.7 mn USD IT production services team and gained 45% scope expansion to consolidate, standardize and scale Application Production Support portfolio for mission critical field operations
Acted as Portfolio manager and signed an additional business of 10% (~850k USD per annum) by mining the relationship.
Early Career (STAR Hire)
Wipro Limited
07/2010 - 09/2014, Bengaluru, Chennai & Hyderabad, India
Campus Hire from NIT Trichy under "STAR program for Fast Track Management Development". Underwent rotations in IT Engineering, Operations, Finance, HR & Talent Hiring, Presales, Quality and Leadership over a 4 year period

Education

UG: **B.Tech/B.E. (Electronics/Telecommunication)** from **National Institute of Technology (NIT), Tiruchirappalli** in **2010**

Other Qualifications/Certifications/Programs:
PMI - Project Management Professional (PMP)

IT Skills

Skill Name	Version	Last Used	Experience
Java Web Services	v6	2012	2 Year(s) 0 Month(s)

Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✔	✔	✔
Tamil	Proficient	✔	✔	✔
Hindi	Beginner	✔	✔	✔

Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

US Work Status: **Have H1 Visa**

Job Type: **Permanent**

Employment Status: **Full time**