

**Priyanka vankamble** 

System Engineer seeking roles in System Analysis, Technical Architecture, Project Management, Requirement Gathering, Software Development, Application Programming, Agile Methodology, Client Management, JavaScript, Linux, Servicenow

Current Designation: System Engineer

Total Experience: 1 Year(s) 9 Month(s)

Current Company: Axenon Consultancy Services Private Limited.

Highest Degree: B.Sc [Computers]

Current Location: Pune

Pref. Location: Bengaluru / Bangalore, Mumbai, Pune

Functional Area: IT Software - Application Programming / Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: System Engineer, Software Developer, System Analysis, Technical Architecture, Project Management, Requirement Gathering, Software Development, Application Programming, Agile Methodology, Client Management, JavaScript, Linux, Servicenow

Verified : Phone Number | Email - id

Last Active: 21-Jan-21

Last Modified: 21-Jan-21

## Summary

- \* Technically sophisticated professional with 1.9 years of experience in the Service-Now Developer and Service Now Administration.
- \* Experience in working on the ITSM Process Configuration like Incident, Problem, Change Management, Service Request in Service Now.
- \* Functional knowledge and Implementation Experience in all phases of ITSM processes.
- \* Hands on experience in creating the custom Applications, Modules in Service Now. Good understanding of Agile development methodology.
- \* Good Interpersonal skills, Communication skills, Problem solving ability, Analytical and Programming skills in High speed and Multitasked environment.
- \* Utilizing every opportunity to contribute growth with an organization which facilitates individual growth and development.

## Work Experience

**Axenon Consultancy Services Private Limited.** as System Engineer  
Apr 2019 to Till Date

1. Client Name : Mart talk Technologies Pvt. Ltd, Pune.

Service-Now Version : London, Madrid .

Project Type : Implementation And Support

Role : Service Now Developer And Administrator

Team Size : 5

Duration : July 2019 - December 2019

About Client :

We are a team of engineers and designers who build beautiful applications. We believe the beauty of an application is not only in the user interface but also in the code, performance and maintainability. We participate in the entire software development life cycle of solutions. Mart talk Technologies Pvt. Ltd. is a leading website designing company in Pune India.

We offer a wide range of best services to the clients such as Website Design, Website Development, E-commerce solution, Word press Development, Website Redesign, Website Optimization, Digital Marketing, Search Engine Optimization (SEO), Website Maintenance for your business.

ROLES & RESPONSIBILITIES

- \* Working with Process owners and Business stakeholders to translate business requirement to functional requirements within Service-Now.
- \* Worked in Development Incident Management, Problem Management, Change Management, and Service Catalog processes.
- \* Designed and implemented new functionality using Client Scripts, Business Rule, UI Policies, and Data Policy.
- \* Expertise in Customization and move that Customization from One Instance to another Instance through update sets.
- \* Recommends appropriate design alternatives to be implemented based on the customer constraints.
- \* Created Application Menus, Modules, Tables, Forms & Form views.
- \* Expertise in Data Load via Import sets. Loaded data for clients while on boarding them in Service Now environment.
- \* Maintain Service level agreement (SLA) for various ITIL processes.
- \* Expertise in Data Load via Import sets. Loaded data for clients while on boarding them in Service Now environment.
- \* Created and maintain Service Catalog, Record Producer.

Education

UG: **B.Sc (Computers)** from **SVPM College of commerce science and computer education** in **2019**

IT Skills

Skill Name	Version	Last Used	Experience
Service now			
JavaScript			
Microsoft Windows, Linux			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Marathi				

Affirmative Action

Category: General  
Physically Challenged: No

Work Authorization

Job Type: Permanent  
Employment Status: Full time