Pratik Rajesh Thakare (1) Featured

Software Developer seeking roles in Software Development, Application Support, Production Support, Application Maintenance, Project Management, Requirement Analysis,, System Engineering, Linux, Shell Scripting, SQL, Unix, Sybase, DB2, Oracle, PL SQL, Sql Server.



Current Designation: Software Developer -IT Total Experience: 4 Year(s) 6 Month(s)

Current Company: Amdocs Development Centre India LLP Notice Period: Currently Serving Notice Period

Current Location: Pune Highest Degree:

Pref. Location: Pune

Functional Area: IT Software - Application Programming /

Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Software Developer, Software Development, Application Programming, Application Maintenance, Project Management, Requirement Gathering, Business Analysis, Solution Architecture, System Engineering, Linux, Shell

Scripting, SQL, Unix, Sybase, DB2, Oracle

Verified: Phone Number | Email - id

Last Active: 21-Jan-21 Last Modified: 21-Jan-21

Summary

Result-oriented Professional with over 4 years of experience in Software Development, Application Support, Production Support, Application Maintenance, Project Management, Requirement Analysis, System Engineering, Linux, Shell Scripting, SQL, Unix, Sybase, DB2, Oracle, PL SQL, SQL SERVER.

Work Experience

Amdocs Development Centre India LLP as Software Developer -IT

Sep 2019 to Till Date

Joined Amdocs as a part of MAF-MPS Team.

Front-end and Back-end support of critical applications of the client company AT&T (American Telephone and Telegraph) . It includes functions to handle Voice usage and rating of customers.

Working in support background where my prime responsibility is to process all data and identify the bugs in the system for smoother performance.

Maintained and optimized existing SQL scripts.

Created change request and supporting things for CR and done the post production validation.

Handled job failures and find out the root cause.

Worked closely with business analysts, supervisors, managers & developerse

Tata Consultancy Services as System Engineer

Jul 2016 to Aug 2019

Joined TCS as a fresher, completed Initial Training Program successfully.

Joined Morgan Stanley project, as Level-2 support executive where my primary work was alert monitoring, take ownership of alerts, perform basic checks on it as per fix logs and escalate the issue to the next level if required.

Front-end and Back-end support of critical applications of the client company (Currently working in Banking domain for Morgan Stanley client)

Analyzing database code including stored procedure, application error logs, performing root cause analysis and submitting suggestions for bug fixes.

Delivering Daily, weekly, Monthly and quarterly critical reports to clients within very strict SLA

Implementation of Banking domain knowledge, Incident Management, problem management and Knowledge

management on a daily basis.

Daily Activities Include: Take handover on all system from previous shift, working on existing issues and follow up with other teams if required. Available for any BU communications while working on daily batch support.

Moved to next level which is ASG group (Application support group)support where my primary work is on user tickets, prioritizing issues, work on escalated issues, perform RCA and minor bug fixes.

Perform turnover change related activities.

Documented the day-to-day operational activities and maintaining a custom task knowledge repository and a run book. Interacted with Software Developers & Onsite coordinators for bug reviews & participated in QA meetings. Proactively came up with innovative methods & process implementation to improve the overall performance and to reduce the noise alerts.

Education

UG: B.Tech/B.E. (Electrical) from Shri Guru Gobind Singhji Institute of Engineering & Technology, Nanded in 2016

PG: in 0

IT Skills

Skill Name	Version Last Used Experience
Linux, Shell Scripting	
SQL, UNIX	
Sybase, DB2,Oracle 11g	
Linux	
ITIL	
AGILE	
PLSQL	
ServiceNow	
AUTOSYS	
SQL Server	

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Marathi				

Affirmative Action

Work Authorization

Physically Challenged: No Job Type: Permanent

Employment Status: Full time