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JIKKU JOLLY ⭐ Featured

Delivery Manager seeking roles in Program Management,Project Management,Product Management,Delivery Management,Requirement Gathering,Business Transformation,Process Improvement,Budgeting,Risk Management,Agile Methodology,MySQL,HTML,CSS,Java

Current Location: Bengaluru / Bangalore	Total Experience: 19 Year(s) 0 Month(s)
Pref. Location: Bengaluru / Bangalore,Chennai,Mumbai	Highest Degree: PGCPM[general Management]

Functional Area: IT Software - Application Programming / Maintenance

Role: Program Mgr

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Delivery Manager,Program Manager,Program Management,Project Management,Product Management,Delivery Management,Requirement Gathering,Business Transformation,Process Improvement,Budgeting,Risk Management,Agile Methodology,MySQL,HTML,CSS,Java

Verified : 📞 Phone Number | Email - id

Last Active: 21-Jan-21   Last Modified: 21-Jan-21

Jump to Section ▸ **Work Experience** | **Education** | **IT Skills** |

Summary

Recognized for transforming business unit, establishing measurable improvements, formulating business plans & goals and implementing re-engineering / simplification solutions
Successfully managed program & project life-cycle including scoping, estimation, tracking, change management, identifying & mitigating areas of risk for implementation of highly complex, large-scale, strategic and business initiatives
Successfully executed key project & assignments that resulted in establishing Centre of Excellence, reports automation, designing bespoke data solutions and process transitions
Delivered large scale business process transformations, outsourcing services, organization (re)structuring, tool designs, business continuity plans and established delivery organization based in India for offshore delivery. Scaled from 0 to 25+ member team in 3 months

Work Experience

◉ **MNC setting up office in India** as Delivery Lead
Mar 2020 to Jun 2020

? Setup an offshore delivery model. Scaled from 0 to 30+ member team in 3 months
? Monitored and managed multiple projects from conceptualization and visualization to technology mapping and final delivery
? Liaison with stakeholders to evaluate technology challenges, define new structures and evangelize technical and product innovation within the organization
? Led pre-sales, project kick-off and delivery, while, establishing administration and infrastructure requirements
? Reviewed core architecture and technical solution
? Provided overall leadership to the entire Project Team including managing deliverables of functional team leaders
? Setup projects with Scrum/ agile methodology for project execution
? Collaborated with 2 companies for offsite delivery, while, finalizing terms of engagement and way of working
? Remotely started association with 4 customers across 6 different projects. Projects in various stages of execution.
? Provided technological direction; proposed budgets for programs and projects, purchases and upgrades
? Setup cadence across projects, partners, management.
? Setup administration and infrastructure requirements.
? Provided leadership on engagement planning including pre-sales support for RFPs, RFIs, and client discussions
? Spearheaded revenue & profitability planning & target achievement strategies

◉ **Fourth Ambit Technologies** as CoFounder & CTO
Oct 2011 to Feb 2020

? Managed the Product, Technology, Administration, Finance and Compliance functions
? Defined IT strategy & product roadmap and short, mid & long-term business goals, objectives, and operating procedures related with governance, change, risk, value and compliance requirements
? Rendered technological direction & purchases decision and upgrades; driving the vision for the company while maintaining 'big picture' focus
? Headed the team for technology service delivery & service support in area of incident, problem, change, release, configuration management
? Established people independent, high performance teams and processes across departments, while, creating

standardized processes and working methodologies
? Ensured on-time completion of on-boarding, induction & training of the new joinees
? Managed overall operations for executing project changes end-to-end involving scoping, initiating, design, architecture, development and implementation
? Conducted activities including sales, marketing, investments, HR, data operations, account management & on-boarding from big college brands like IIM Bangalore, IIM Kozhikode, NMIMS, NIT Trichy, XIM Bhubaneswar, Manipal University
? Planned and scheduled project timelines, tracking project deliverables
? Led the Product Function - product roadmap/ backlog, rollout, analytics
? Monitored Account management and client deliveries., while, maintaining customer retention at >90%
? Developed vendors for procurement for all IT/non-IT products and services; closing vendor contracts and performing gap/vendor analysis based on evaluation of products offered by key vendors

- **Noble Educational & Charitable Trust** as Project Manager/Director
  Dec 2010 to Jun 2012

- **MindTree** as Senior Project Manager
  Nov 2000 to Jun 2010

Education

UG: **B.Tech/B.E. (Computers)** from **Cochin University of Science and Technology (CUST)** in **2000**

PG: **PGCPM (general Management)** from **Indian Institute of Management (IIM), Kozhikode** in **2005**

IT Skills

Skill Name	Version	Last Used	Experience
MySQL, Oracle, MSSQL			
PHP, Apache, Tomcat, IIS			
.net, java			
HTML, CSS, JAVASCRIPT			
AWS, Google Cloud, Azure			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Malayalam				

Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time