



SANGITA GIRI

Product Specialist seeking roles in Product Management, Technology Assessment, Business Analysis, Data Analysis, Risk Analysis, Gap Analysis, Application Development, Client Relationship Management, Conflict Resolution, Stakeholder Management, JavaScript, CSS

Current Designation: Product Specialist

Current Company: Tata Consultancy Services

Current Location: Toronto

Pref. Location: Chandigarh, Delhi / NCR, Gurgaon

Functional Area: IT Software - Application Programming / Maintenance

Role: Project Mgr-IT/Software

Industry: IT-Software/Software Services

Marital Status: Seperated

Key Skills: Product Specialist, Project Manager, Product Management, Technology Assessment, Business Analysis, Data Analysis, Risk Analysis, Gap Analysis, Application Development, Client Relationship Management, Conflict Resolution, Stakeholder Management, JavaScript, CSS

Verified : Email - id

Total Experience: 13 Year(s) 0 Month(s)

Notice Period: 15 Days or less

Highest Degree: B.Tech/B.E. [Computers]

Last Active: 19-Jan-21

Last Modified: 19-Jan-21

Jump to Section [Work Experience](#) | [Education](#) | [IT Skills](#) |

Summary

Certified Scrum Master with nearly 13 years of experience in Application Development, Technology Assessment, IT Modernization, Systems Integration and Package Implementation

Exposure of working in multiple domains including Financial Services, Insurance (Auto, Fire, Life), Banking and Equities
Rich project management & governance experience, proficient in grasping the big picture, conceptualizing, developing & implementing solutions, partnering closely with business leaders & stakeholders to achieve higher levels of efficiency and effectiveness

Expertise in understanding business and improving process by conducting effective primary and secondary research for developing and implementing new plans by recognizing gaps in the process

Coordinated the documentation of business requirements and scoping of requirements across multiple business functional areas

Experienced in implementing procedures to facilitate a high-quality customer experience, while adhering to the SLA

Work Experience

Tata Consultancy Services as Product Specialist
Jan 2020 to Till Date

Client: Canada Pension Plan Investment Banking

Key Result Areas:

Successfully managing operations to conduct technical analysis and provide support to Murex 3.11 (Foreign Exchange trading application) users

Coordinating with the Development Team to ensure regular updates and test enhancement for front office users

Analysing and troubleshooting system issues in trading hours; ensuring design improvements of Java based Murex processes

Tracking and assessing solutions for new bookings and providing workarounds for cases while ensuring the data is readily available in system; mapping the batches of feeders and extractions to ensure data integrity

Assisting business users on Murex E-trade pad, simulation and trade workflow

Drafting multiple reports to track & document troubleshooting procedures and service-level agreements; analysing the possible issues of the trading applications and providing options and recommendations for prompt resolution

Assessing multiple reports and conducting calculations on MSCI's Risk Metrics Risk Manager

Initiating operations relating to troubleshooting PV, VaR and performing calculations for products including swaps, options, futures and forwards as well as traditional equities and bonds

Using integration of the Murex Datamart & assisting business group for on-boarding new product types to the reporting framework

Monitoring the on-boarding of new product & reporting the requirements for the downstream systems

Assessing & identifying documents related to components and maintaining detailed study of the same as per the product changes, by getting in touch with the product developers

Planning & organizing Scrum meetings, facilitating sprint planning & review meetings, sprint retrospective meetings, sprint backlog, story estimation, daily stand-ups, iteration & release planning and reviews

Managing all phases of the project life cycle inclusive of scoping, development, integration, deployment, testing



Important

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managing all phases of the project lifecycle including: discovery, development, integration, deployment, testing, maintenance and production support; facilitating resource allocations & setting up communication channels across various horizons of the organization structure

Determining gaps in existing process and implementing new processes; participating in design reviews and extending support in the allocation of functionality to specific system components

Presenting demos to the stakeholders about the new functionalities that get added in a sprint

Directing operations across requirement analysis, planning and implementation in line with process parameters

Evaluating different systems, conducting gap, feasibility & risk analysis and proposing various profitable options & new systems for the business to senior management

Establishing service level agreements with business units & stakeholders; evaluating risk, cost, resource requirements & schedules associated with projects and submitting effective delivery opinions

Reviewing the business processes/ stakeholder needs, extending recommendations for solutions/ improvements and translating business requirements into software using new technology or alternative uses of existing technology

■ Cognizant as Scrum Master

Nov 2016 to Dec 2019

Growth Path:

Nov'16 - May'18 As Dev Lead

Jun'18 - Dec'18 As Dev Lead / Scrum Master

Jan'19 - Dec'19 As Scrum Master

Organization: Cognizant, Mississauga, Canada

Role: Scrum Master

Period: Jun'18 - Dec'19

Client: Discover

Environment: SAP Success Factors, JIRA, Confluence, HP ALM

Description:

EWallets: Digital wallets let one make purchases without ever reaching for one's physical credit card, so one can check out in store and online with one's smart phone, tablet, wearable and more. Digital wallets use tokens, a substitute for one's account number, everytime one makes a digital wallet purchase. One's actual card number will never be shared with the merchant.

Responsibilities:

Successfully managed the resources to enhance the capacity of the project and optimize the efficiency of the team; tracked the dependencies between Agile teams and coordinated to resolve the issues

Collaborated with technical developers, testers, product owners and managers to ensure the on-time delivery of product

Ensured high performance levels by developing Agile environment and providing Agile coaching to the team

Organized multiple meetings for the release, including sprint pipeline grooming, release planning, sprint planning and daily stand ups or huddles, sprint retrospectives and demos

Participated in Product Development Process (PDP) documentation; ensured the maintenance of release information in Clarity and Rally

Assisted the product owners in managing customer expectations for project deliverables; initiated the development of innovative ways to optimize and scale Agile team delivery for eWallet projects

Managed the operations relating to technical analysis and provided assistance for requirement gathering to enhance the functionality on existing Java applications and development with no/ minimal critical defects

Maintained multiple reports and followed the change management process; performed early morning or late night validation after new releases are deployed into production

Successfully led Requirement Review Sessions, Daily Touch Point calls and Defect Triage calls

■ NTT Data as Scrum Master

Sep 2014 to Oct 2016

Role: Scrum Master

Period: Sep'14 - Oct'16

Client: Fidelity Investment

Environment: SAP Success Factors, JIRA, Confluence, HP ALM

Responsibilities:

Managed operations relating to backlog maintenance, sprint planning, daily stand-ups, and retrospectives

Ensured encouragement of Agile behaviours, reinforcing practices, norms, ceremonies, and supporting the overall Squad performance and effectiveness

Assessed & ensured the activities are mapped in the backlog and properly balanced across team members

Defined and led project management process and assessed ongoing process improvement initiatives to implement best practices for Agile project management, delivery and reporting

Represented the team at the Scrum of Scrums (SoS) meeting forum with the Agile Release Train to communicate Agile team progress, dependencies and impediments

[^ Back to Top](#)

Education

UG: B.Tech/B.E (Computers) from Uttar Pradesh Technical University (UPTU) in 2007

[^ Back to Top](#)

IT Skills

Skill Name	Version	Last Used	Experience
Java, J2EE, HTML, DHTML, CSS			
JavaScript, Servlets, JSP, Hibernate			
Spring, ATG 2007, Selenium, Turtle			
Murex 3.11, Eclipse, RAD, Soap UI			
Jenkins, Postman, IBM WebSphere, JBoss			
Tomcat, Oracle, MySQL, MS SQL Server			
MS Access, GIT, Subversion, Singleton			
Factory Transfer Object Front Controller			

Factory, Transfer Object, Front Controller
DAO,Iterator,Windows,UNIX,JIRA
UDeploy,Microsoft Project Plan,Confluenc
SAP Success Factors,ITEC PPMC

[^ Back to Top](#)

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				

[^ Back to Top](#)

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time

[^ Back to Top](#)