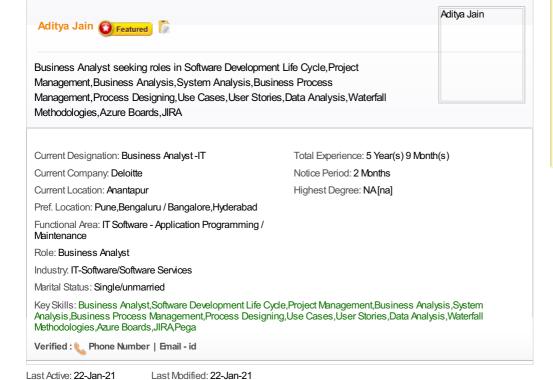


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Summary

Jump to Section

5+ years of total IT project experience working as a Business Analyst/Business system analyst in Business analysis, System analysis, Business process management, Process designing, Data analysis and sharing key insights, QA analysis/testing and UAT.

Work Experience

Deloitte as Business Analyst -IT Jul 2018 to Till Date

Been part of an IT application that is part of suite of applications which supported multi-billion-dollar business. This has over 2000+ internal professionals accessing it daily and has direct association with an application that has over 100k+ external users accessing their own data.

This application went through a transformation apparently moving from one technology to another and played below key roles as Business analyst

Working with product owners, eliciting requirements from them and converting them into user stories

Co-ordinating with multiple stakeholders, doing various requirements gathering sessions

Brainstorming, Interviews) to collect requirements, feedback and adding them to backlog

Work Experience | Education | IT Skills |

Prioritizing the requirements for every release through a consortium of business stakeholders and product owners

Doing impact analysis of every user story and identifying features that would have an impact with change.

Managing in-scope and out of scope items for every sprint, release.

Conducting Sprint/Backlog grooming, scrum sessions and Triage calls with required team members

Reviewing user stories written by junior BA?s, test cases written by QA team.

Co-ordinated with multiple teams that include Development, QA, Tier1 and Tier II support teams

Trained professionals about new functionalities and answering their queries all along the way

Shared multiple hats as Business analyst, UAT coordination specialist, and answering user queries through support channels

Handled various communications that include release notes, known issues documentation and helping associated team members in preparing job-aids

Cognizant Technology Solutions as Business Analyst

Mar 2015 to Jul 2018

Worked on cloud based ITSM tools like Remedy Force and other web-based applications for 3 years Worked for US based Healthcare client for an application which manages Vendor, Payer and Provider enrolments.

Understanding Business architecture, analysing the requirements and doing impact analysis As a team member, worked with clients in identifying business needs, gathering requirements, documenting and distributing them in a prioritized manner

Making Test Plans, Test Strategy documents, finding in-scope and out of scope items

Important

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Involved in designing business flow diagrams and UML diagrams using Visio

Coordinating with Business and IT teams across all phases of SDLC

Reviewing the test cases designed, test results shared, and validating solutions with software team

Also been part of doing regression testing, UAT testing.

Hands-on experience in developing automation suite for some scenarios

Pro-actively finding issues in the application, reporting them to business owners and developing

solutions for them

Facilitating team meetings, scrum calls, agile and other meetings with stakeholders

Achievements:

Received Applause awards twice during a performance year for tireless contributions at workplace Received Meticulous planner award for being attention to detail and planning work for UAT

Received token of appreciations by colleagues, managers & senior managers throughout the year for work done, contributing towards self and peer growths and maintaining work-life balance.

^ Back to Top

Education

UG: B.Tech/B.E. (Mechanical) from Anna University, Chennai in 2014

PG: NA (na) from na in 0

^ Back to Top

IT Skills

Skill Name	Version	Last Used	Experience
Microsoft Office			
Azure Boards			
JIRA			
EXCEL		2020	5 Year(s) 8 Month(s)
PEGA	v7		
SQL	MySQL		

^ Back to Top

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Telugu				

^ Back to Top

Affirmative Action

Work Authorization

Physically Challenged: No

Job Type: Permanent Employment Status: Full time

^ Back to Top

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