





Summary

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Ahighly motivated business professional and Certified Scrum Product Owner (CSPO®) from Scrum Alliance having 5 years of experience in Business Analysis, Banking, BPM, Product Management and Process Reengineering possessing excellent communication, client handling, multi-tasking, and analytical skills

Work Experience | Education | IT Skills | Projects |

Work Experience

- Newgen as Senior Business Analyst Jun 2018 to Till Date
 - * Coordinated and established rapport with multiple business stakeholders for understanding their As-Is Process & business pain points and gathered project requirements for modelling the To-Be process
 - * Presented the Client with the Solution Scope during the Kickoff Meetings and provided resolution to their queries
 - * Analyzed business requirements for preparing high level business documents such as Software Requirement Specification, Gap Analysis, User Stories, Acceptance Criteria, Requirement Traceability Matrix, Process Flows and User Manuals
 - * Gathered Requirements for API's (Soap and Rest API's) and created API Specification documents
 - Working Knowledge of Scrum and Waterfall Framework for Software development
 - * Served as a Solution Consultant on Corporate Lending and Account Opening Solutions for a leading Mddle East and Africa based banks
 - * Designed wireframes for the product for the purpose of prototyping
 - * Given product demos to various prospective clients.
 - * Aligned with Pre-Sales Team in responding to various RFP's
 - * Trained the end business users on the new product during the UAT phase
 - Managed multiple projects with stringent deadlines, providing in-time delivery of high-quality deliverables
 - Managed and coordinated Defect Analysis, Tracking and Reporting process
- Infosys as Test Engineer Jun 2014 to Apr 2017
 - * Served as a functional expert for UK Faster payments scheme for offshore team which accelerated the business process
 - * Reduced 20% cost for the client by automating the test scripting process which also reduced the turnaround time for the client deliverables
 - * Managed and coordinated Defect Analysis, Tracking and Reporting process using HP Quality Center
 - * Managed, mentored, and trained a team of 3 people.

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UG: B.Tech/B.E. (Computers) from Guru Gobind Singh Indraprastha University (GGSIU) in 2014

PG: MBA/PGDM (Finance) from Great Lakes Institute of Management (GLIM) in 2018

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IT Skills

Skill Name	Version Last Used	Experience
Microsoft Office		
SQL		
JIRA		
Draw.IO		
QUALITY CENTRE		
MS Visio		

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				

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Projects

Project Title: Credit Card Automation Client: Large South African bank Nature of Employment: Full Time Project Location: Noida, India Role: Solution Architect

Duration: Sep 2020 - Till Date Onsite / Offsite: Offsite Team Size: 4

Role Description: Business Analyst

Project Details: Worked in building completely functional prototype for Credit Card Automation for a large South African Client.

Project Title: Account Opening Client: Large Bank in Kenya, Africa Nature of Employment: Full Time Role: Solution Architect

Duration: Mar 2020 - Till Date Onsite / Offsite: Offsite Team Size: 7

Role Description: Business analyst

Project Details: Currently working to Automate end to end Account opening process including Tablet/Web portal Initiation for one of the Largest bank in Kenya, Africa

Project Title: Commercial Lending Client: Large Mddle East bank Nature of Employment: Full Time Project Location: Rabrain

 Nature of Employment: Full Time
 Duration: Aug 2018 - Sep 2019

 Project Location: Bahrain
 Onsite / Offsite: Onsite

 Role: Solution Architect
 Team Size: 10

Role Description: Business Analyst

Project Details: Worked as a Business Analyst for GIB in Bahrain for Implementing their Corporate Lending Solution for Large Corporates using BPMFramework. Also worked as a part of change management for implementing various change requests pertaining to the system after production live.

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Affirmative Action Work Authorization

Category: General Job Type: Permanent
Physically Challenged: No Employment Status: Full time

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