



**Basavaraj S G**

A technology driven professional with over 18 years of experience seeking jobs in the areas of Project Management. L3 Application and System Support, Retail Application testing.



Current Location: Hyderabad / Secunderabad      Total Experience: 19 Year(s) 0 Month(s)  
 Pref. Location: Bengaluru / Bangalore, Hyderabad, Pune      Highest Degree: Diploma [Mechanical]  
 Functional Area: IT Software - Application Programming / Maintenance  
 Role: Tech Support Engnr  
 Industry: Telecom/ISP  
 Marital Status: Married  
 Key Skills: Project Management, Project Coordination, Application Testing, Application Support, L3 Technical Support  
 Verified: Phone Number | Email - id

Last Active: 22-Jan-21      Last Modified: 22-Jan-21

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## Summary

A technology driven professional with over 18 years of experience in the areas of L3 Application and System Support, Retail Application testing, Project Management, Network Management and System Administration

## Work Experience

### **NAYARA ENERGY LTD (FORMERLY ESSAR OIL LIMITED), HYDERABAD** as ZONAL AUTOMATION COORDINATOR Feb 2019 to Sep 2019

- \* Coordination with Automation Vendors for End to End project execution
- \* Training Zonal and Divisional officers
- \* Coordination with HO team for issues related RO Automation System
- \* Leading Divisional Automation Engineering teams
- \* Leading Zonal and Divisional RO Automation IT Support teams
- \* Coordinating with Divisional officers and Contractors for Retail Outlet Automation readiness
- \* Inspecting all SOP compliance at Retail Outlet level
- \* MS & Reviews-Daily, weekly and monthly reviews on site readiness progress/MS/status update/dealer delays/lags to HO
- \* Scrutinizing Retail Outlet Automation system reports
- \* Inspecting all SOP compliance at Retail Outlet level

### **NCR CORPORATION INDIA PVT LTD, HYDERABAD** as PS CONSULTANT (RETAIL AUTOMATION PROJECTS) Feb 2014 to Feb 2019

- \* Collaborated closely with design development and project management teams to ensure testing protocols met.
- \* Coordinate with clients and stakeholders for client requirements and testing in client environment.
- \* Functional testing of Retail/BillPay applications
- \* Deployment of BillPay kiosks and POS terminals
- \* Deployments and application patch management
- \* Retail/BillPay application issues management
- \* Coordination with customer technical team for application development and deployment
- \* Post deployment L3 Technical support
- \* Retail/Billpay Application training for field team

### **NELITO SYSTEMS LIMITED, HYDERABAD** as Senior Engineer Jun 2009 to Feb 2014

- \* Retail Applications testing
- \* Deployment of FCC, Backoffice systems and POS systems
- \* Technical support to Petroleum retail automation for BPCL outlets
- \* Installation of ATG/Density Probes, RFID devices, Hand held POS devices
- \* POS Application testing and rollout



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

- \* Deployment of BillPaykiosks in Telecom retail stores
- \* Operational and Technical support to BillPaykiosks

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Education

UG: **Diploma (Mechanical)** from **KLE Polytechnic College, Haveri** in **2000**

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Proficient	✓	✓	✓
Hindi	Proficient	✓	✓	✓
Kannada	Proficient	✓	✓	✓

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Affirmative Action

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent / Temporary**

Employment Status: **Full time**

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