



IPSITA CHATTERJEE



Business Analyst, Seeking assignment in Software Development, Application? Maintenance, Project Management, Program Management, Requirement Gathering, Business Analysis, Quality Management, Service Delivery, Management, C#, ASP.NET, SQL Server, CVS, VSS, SVN, Jira

Current Designation: Sr Business Analyst and Scrum Master- IT Application	Total Experience: 10 Year(s) 0 Month(s)
Current Company: Arrk Tooling Sermo	Notice Period: 2 Months
Current Location: Mumbai	Highest Degree: MS/MSc(Science) [Software Engineering]
Pref. Location: Mumbai	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Business Analyst	
Industry: IT-Software/Software Services	
Marital Status: Married	
Key Skills: Business Analyst, Software Development, Application? Maintenance, Project Management, Program Management, Requirement Gathering, Business Analysis, Quality Management, Service Delivery? Management, C#/ASP.NET, SQL Server, CVS, VSS, SVN, Scrum Master	
Verified: Phone Number Email - id	

Last Active: 20-Jan-21

Last Modified: 20-Jan-21

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Summary

Scrum Alliance CSPO Certified professional with over 10 years of experience in mapping business analysis, business requirements and project management
Proficiency in procedures for change management in system operations entailing mapping business processes and studying workflow to design solutions, ensuring business functionality adherence
Expertise in managing the development team through the development life-cycle using both Scrum and Agile methodologies
Excellence in managing various client like: o KCOM- RDG, United Kingdom o East Sussex County Council, United Kingdom o NUS Digital, United Kingdom o Institute of Physics Publishing (IOPP), United Kingdom o Citibank & Xerox, United States o Toshiba Tech, Japan
Impressive fast track career driven by challenges and desire to be successful; experience in leading multiple projects; successfully completed Software Application Development Projects

Work Experience

Arrk Tooling Sermo as Sr Business Analyst and Scrum Master-IT Application
Dec 2012 to Till Date

Role:
Gathering requirements from the client, preparing estimates & requirement specification, creating prototypes and developing functional and business requirement specification documents
Supervising client / user / partner interaction for requirement gathering, risk assessment, and discussions for effort / cost / time estimation and client coordination
Playing a major role in project initiation and reporting w.r.t. development projects to senior management and stakeholders
Communicating with users/stakeholders to gather requirement specifications
Monitoring development activities and conducting timely risk assessment & mitigation; managing and providing technical & process level guidance/support to the project team
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Preparing proposals, responding to RFI, delivering business presentations to clients, resource planning, effort estimation, tracking, risk management, audit and mentoring
Managing smooth implementation & testing of the application at internal testing environment / clients location and extending post go-live and application maintenance & support to the client
Planning, scheduling and managing (onsite / offshore) delivery management for deliverables of concurrent projects
Developing product vision, roadmaps, product requirements and detailed specifications


Major Projects Executed Client: KCOM? RDG, United Kingdom **Team Size:** 10 Members **Period:** Since Jun'16
Summary: This project was based on developing Data Capture and Apportionment Service (DCAS) ? a cloud-based applications that will help train operators manage reservations, sell more tickets and increase revenues. DCAS



Important

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captures ticket sales information and apportions the revenue between third parties and operators accordingly. The system promises to be more accurate, more efficient and provide a third more capacity. Key Result Areas: Managing various functions like:
Gathering requirements from RDG and coordinating with KCOM counterparts
Understanding the legacy system and suggesting ways of improvement along with Data Dictionary and Design
Creating user stories with detailed acceptance criteria and wireframes and mock-ups to support the user stories
Providing high level estimation to KCOM for budget purpose
Evaluating the system test cases and test plan
Conducting Scrum ceremonies and working closely with the development and testing team to explain the user stories
Formulating Weekly Status Report for the Customer and generating the Burn down chart at the end of a Sprint
Signing off a user story as accepted during the demo meetings
Working closely with the stakeholders, trying to understand the business and ensuring a smooth execution of a Sprint
Understanding UX design for better user experience (gov.uk standards) Client: East Sussex County Council, United Kingdom Team Size: 5 Members Period: Jan'16 ? Jun'16 Summary: In this project identifying the best possibilities offered through a more digital approach within the council, four Digital Exemplar Projects were launched in an effort to understand the benefits of a Digital approach. This Appeals project was selected as one of the four Digital Exemplars. The appeals process can result (if a parent chooses to) as the direct consequence of the admissions process. In the scenario that an admissions request is rejected, or that an alternative option is offered, it is a statutory right for parents to appeal the decision. Appeals can be raised for either annual or in year admissions. Key Result Areas: Spearheaded project related activities such as:
Working as Proxy Product Owner and Scrum Master for understanding the business requirements and creating user stories for them

 **Wipro Technologies Ltd** as Senior Project Engineer
Sep 2007 to Nov 2012

Growth Path
Sep'07 - Nov'11: Project Engineer
Dec'11 - Nov'12: Senior Project Engineer

Major Projects Executed
Client: Citibank, United States Team Size: 8 Members Period: Mar'12 - Dec'12 Client: Xerox, United States Team Size: 2 Members Period: Jun'09 - Dec'11 Client: Toshiba Tech, Japan Team Size: 8 Members Period: Jan'08 - Jun'09

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Education

UG: **BCA (Computers)** from **Bangalore University** in **2007**
PG: **MS/M.Sc(Science) (Software Engineering)** from **Software Engineering** in **2011**

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IT Skills

Skill Name	Version	Last Used	Experience
Windows (2000, XP)			
Windows-MS Exchange Server 2003,Vista,7			
Dot Net 2.0, 3.0, 3.5, 4.0			
C#/ASP.NET, SQL Server 2005			
CVS, VSS, SVN			
Visual Studio 2003/ 2005/ 2008/ 2010(ID)			
MVC3, Microsoft Exchange			

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Languages Known

Language	Proficiency	Read	Write	Speak
Hindi				
English				

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Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: **Permanent**
Employment Status: **Full time**

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