

1800 102 2558 | +91 9818882211







Associate Director seeking roles in IT Strategy Planning,IT Operations,Vendor & Assest Mgmt,Data Migration,Budgeting,Financial Plan,Process Alignment,Digital Transformation,Operation Management,Project,Program,Agile,pmp, service delivery,

Total Experience: 16 Year(s) 0 Month(s)

Notice Period: 3 Months

Highest Degree: B.Tech/B.E. [Electronics/Telecommunication]

Current Designation: Associate Director

Current Company: United Health Group- Optum

Current Location: Noida

Pref. Location: Chandigarh, Gurgaon, Noida

Functional Area: IT Software - Application Programming /

Maintenance

Role: Head/VP/GM-Technology(IT)/CTO Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Associate Director, Head/VP/GM, IT Strategy Planning, IT Operations, Vendor Management, Asset Management, Data Mgration, Budgeting, Financial Planning, Process Alignment, Digital Transformation, Operation Management Project Management Application Medicarization

Management, Project Management, Application Modernization

Verified : Phone Number | Email - id

Last Active: Jan-Mar 2021 Last Modified: Jan-Mar 2021

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# Summary

Over 15+ years of diversified expertise in Global Delivery of Infrastructure Services, Transition and Transformation (T&T), serving Global clients spread across all geographies Operational experience in developing strong partnerships across CXO levels within customer organization to drive profitability, cost transformations and develop strategic partnership. Proven expertise in Client Service Delivery, Six Sigma, IT Infrastructure Management, Platform and Application Hosting, Transition & transformation, Service Assurance across diverse technologies including Infrastructure, Applications, Databases, Mddleware, Compute platforms, Network, Cloud,PaaS, SaaS,AWS, AZURE, NOC and Command Center services. Contract and Commercial management, ITSM framework with implementing the necessary controls to ensure compliance. Committed to maintaining high standards of quality, service and uncompromising ethics.

## **Work Experience**

• United Health Group- Optum as Associate Director Jan 2020 to Till Date

Key Deliverables:

Creation the new capability for the data center consolidation and grooming to get NextGen technologies in the enterprise

NextGen technology ACI, HCX, VMware, SAN, NAS, Networks

Automation of process, operations, Alops, Machine Learning algorithms, Self heal automation. Move to infrastructure as code along with other key initiatives deployed in Enterprise.

Leading the Product Lifecycle team in India for the ongoing upgrades and strategic business initiatives. leading global agile teams for collaboration and create product increment delivered.

Navisite India Pvt limited as Program Manager-IT

Dec 2017 to Sep 2019

Kev Projects:

First hire in the enterprise for setup of PMO function for leadership team .Setup of Program & Project management office in US, UK & India . Rolled out Agile methodologies & standard best practices for teams. Created and implemented delivery excellence process framework based on ITIL to ensure consistency across the organization.( Change, Incident, problem management).

Lead \$ 30 million program Bedrock for Network to stabilize the underpinnings of the Navisite data centers. The project pillars include Network, Firewall, Storage, and Critical Infrastructure.

Worked closely with CXO level management to understand various business pain areas & helping business to achieve operational efficiency by redefining business processes & applying latest technology solutions to reduce operational costs.

Datacenter Redesign: Implementation of NextGen networks technology (SDN) and moving all legacy environment to the CISCO ACI fabric network for all business offerings.

Upgradation of Load balancers, Firewalls (Physical and virtual) along with implementation of NextGen firewalls

# **Important**

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld. (FP9300) in environment

Datacenter Consolidation: Identifying the DC to be churned and get the clients migrated to bigger DC to reduce cost and

manpower required.

Created one global network team with single ownership; augment skills with consultants (Cisco & WEI) with a goal to

internal skillsets and cascade knowledge

Leading the internal teams to collaborate and run internal initiatives for building service improvement plans and knowledge

sharing data repository.

#### CSC INDIA as Program - Project Manager

Mar 2006 to Dec 2017

Growth Path:

July 2010 - Till Dec 2017: Program Project Manager March 2006 till July 2010 : Lead consultant -System Admin

Assets Refresh for Zurich Insurance, UK Life

UK Life Data Lake EDAA (Enterprise Data Analytics and Architecture) Transition and Transformation Data Center Migration Program Manager

NextGen Server and Storage SAP PM

Global SAP AIX & NT Environment projects, NextGen Datacenter Migration / consolidation /Disaster recovery, Tech Refresh

Roles & Responsibilities:

Reporting Account level updates to client leadership team and DXC Senior Management. Meeting client leadership once in 2

months for face to face interactions. Led Support teams for 24\*7\*365 operations and managed escalation. Coordination with other teams for an end to end resolution of issues related to Incident, Change and request management etc.

Built offshore team and knowledge transition from client site

Highly effective in application of agile project management framework to the initiation, execution, and completion of agile

projects, with the overall goal of being able to execute agile projects using Scrum

Expertise in Data Center migrations/consolidation, transition, infrastructure deployment and management. Builds, Migrations,

Consolidations and Decommissions as required by the infrastructure architecture.

Agood knowledge in Infrastructure domain with work experience in Compute (Servers - UNIX, Wintel & Storage), Enduser

desktop environments and Networks (LAN, WAN, VoIP).

Role:

Managed the deployment of McAfee 7000 + servers globally. Expertise on server installation, Printer servers, Clusters and

recovery, backup solutions, network concepts

Administer incident management teams with 24\* 7 support for Windows.Collecting data and implementing Operating system

upgrades to the latest available maintenance levels, latest

Escalation and coordination with the Tier 3/Development team and report on the successful resolution of the issue. Coordination with other teams for an end to end resolution Backing up & Restoring File System on a Regular Schedule through tools like IBMTSM and CA Arcserve.

Participating in change record meeting and approving changes. Work with Global CSC technical / solution Architect Force to

respond to RFP.

Installing software and updating security patches on Windows Based VM Guests

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## Education

# UG: B.Tech/B.E. (Electronics/Telecommunication) from Punjab Technical University (PTU) in 2003

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## IT Skills

Skill Name	Version	Last Used	Experience
AGILE		2019	6 Year(s) 0 Month(s)
PMP		2019	10 Year(s) 0 Month(s)
SERVICE DELIVERY		2019	15 Year(s) 0 Month(s)
ITIL Certified	V3	2019	12 Year(s)
PROJECT MANAGEMENT		2019	11 Year(s)
PROGRAM MANAGEMENT		2019	8 Year(s)
Data Center Management		2019	12 Year(s)
CLOUD		2019	6 Year(s)
PMP		2019	10 Year(s) 8 Month(s)
Scrum Master		2019	5 Year(s)

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# Languages Known

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Language	FIUILIETICY	reau	AALIFE	opean
English	Expert	✓	✓	✓
Hindi	Expert	✓	✓	✓

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# **Projects**

Project Title: Program Bedrock

Client: NaviSite.Com

Nature of Employment: Full Time Duration: Dec 2017 - Sep 2019 Project Location: San Francisco Onsite / Offsite: Onsite Team Size: 30 Role: Other Skill Used: CISCO ACI, SDN ,SDWAN, ITIL,SAFE, DATA CENTER, AUTOMATION

Role Description: Portfolio manager

Project Details: Worked as Program manager for the mission-critical project for Charter Communication's Navisite division called "Project Bedrock". Network". Navisite is a multi-cloud service provider focusing on the lower enterprise space. Project Bedrock: Network was managed by me and was an undertaking to modernize our data center's networks to a Software Defined Network (SDN) infrastructure leveraging Cisco's ACI technology.

It was a \$20 million + program involving more than 400+ cross-functional team members and in scope location were UK

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# **Affirmative Action**

#### **Work Authorization**

Category: General US Work Status: Need H1 Visa

Physically Challenged: No Countries: India Job Type: Permanent Employment Status: Full time

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