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**Suneeth Sureshkumar** ⭐ Featured

Software Analyst seeking roles in Software Analysis,Software Consulting,Project Management,Production Support,Application Enhancement,Change Management,Incident Management,Oracle PL/SQL,Shell Scripting,MySQL,Weblogic,Jenkins,Bit Bucket,Service Now

Current Designation: Software Analyst -IT

Current Company: Cognizant

Current Location: Chennai

Pref. Location: Chennai

Functional Area: IT Software - Application Programming / Maintenance

Role: System Analyst

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Total Experience: 6 Year(s) 0 Month(s)

Notice Period: 2 Months

Highest Degree: B.Tech/B.E. [Electronics/Telecommunication]

Key Skills: Software Analyst,System Analyst,Software Analysis,Software Consulting,Project Management,Production Support,Application Enhancement,Change Management,Incident Management,Oracle PL/SQL,Shell Scripting,MySQL,Weblogic,Jenkins,Bit Bucket,Service Now

**Verified : Email - id**

Last Active: 22-Jan-21          Last Modified: 22-Jan-21

Jump to Section ▶ Work Experience | Education | IT Skills |

# Summary

Currently working with Cognizant, Chennai, Tamil Nadu as Software Analyst
    Skillful in complex problem solving to brainstorm software solutions, and present idea to company's decision makers
    Track record in supervising all alerts related to application and system procedures and providing support proactively
    Exhibited success in managing all production system & recommending ways to optimize performance & provide solution to problems & preparing reports for all problems
    Managed backlog of enhancement, change, and operational requests, manage capacity and mitigated risk while delivering high degree of visibility and transparency into current-state, successes, challenges, and risks
    Expertise in performing complex analysis, designing & programming to meet business requirements; interfacing with end-users and software consultants; resolving complex issues relating to business requirements & objectives.

# Work Experience

● **Cognizant** as Software Analyst -IT
Aug 2014 to Till Date

Growth Path:

Aug'14 to Aug'15          Trainee
Aug'15 to Dec'18          SME
Dec'18 to Dec'19           Consultant/Application Specialist
Dec'19 to Oct'20          Technical Lead- Onsite
Since Oct'20          Senior SME

Major Multiple Upgrade Projects:

    FFT: Worked with project team to move legacy field applications to Future Field Technology (FFT) with REST APIs, Jboss Fuse, NoSQL DB- Couchbase

Overseas Experience

Worked two years at client site (United Kingdom)
    First Year as a Dedicated Consultant representing WMIS to work along with client's SAP CRM team where collaboration resulted in fixing huge volumes (>1M) of contract related issues; appreciated highly by Client Manager
    Second Year as Onsite Application Lead; worked on various business requests to automate manual processes during lockdown in London which required quick solution to get business adjusted to conditions

Key Result Areas:

    Liaising with testing team to fast-track SDLC
    Conducting data analysis to enhance business processes such as field engineer's roster assignments

Conducting data analysis to enhance business processes such as field engineer's roster assignments

Participating in software requirements, analysis & design reviews; defining specifications for complex software programming applications; developing, maintaining and manage systems, software tools & applications

Coordinating & supporting software professionals in installing & analyzing applications & tools

Analyzing, developing & implementing testing procedures, programming & documentation

Liaising with Business & Developers Team to identify & implement improvement in application performance; maintaining positive & ongoing clients / stakeholder relationships; providing instance updates to stakeholder regarding issues & their progress whenever required; taking end-to-end ownership of reported issue; resolved completely & speedily

Discovering, conceptualizing, & documenting appropriate technical workaround solution approaches for various business scenarios & challenges; recommending technical solutions; providing troubleshooting assistance during development & deployment of applications; facilitating value-added ideas to improve & ensure easy maintenance of system

## Education

UG: **B.Tech/B.E. (Electronics/Telecommunication)** from **Dhanalakshmi College of Engineering, Chennai** in **2014**

## IT Skills

| Skill Name | Version | Last Used | Experience |
|---|---|---|---|
| Oracle PL/SQL | | | |
| Shell Scripting | | | |
| AWS & Azure | | | |
| Jboss fuse, MySQL & Weblogic | | | |
| Azure ADO, Run My Jobs | | | |
| Jenkins, Bit Bucket | | | |
| Service now | | | |
| Ayehu eyeshare | | | |

## Languages Known

| Language | Proficiency | Read | Write | Speak |
|---|---|---|---|---|
| English | | | | |
| Tamil | | | | |

## Affirmative Action

Physically Challenged: No

## Work Authorization

Job Type: Permanent

Employment Status: Full time