# Saritha CS ⭐ Featured

Application Developer seeking roles in Project Management,Software Development,Data Warehousing,Incident Management,Data Mapping,Defect Resolution,Performance Tuning,Requirement Gathering,Design & Development,Unit Testing,SQL Developer,UNIX Putty

Current Designation: Application developer

Current Company: Infosys ltd

Current Location: Bengaluru / Bangalore

Pref. Location: Bengaluru / Bangalore

Functional Area: IT Software - Application Programming / Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Application Developer,Software Developer,Project Management,Software Development,Data Warehousing,Incident Management,Data Mapping,Defect Resolution,Performance Tuning,Requirement Gathering,Design & Development,Unit Testing,SQL Developer,UNIX Putty

**Verified :**　　　**Email - id**

Total Experience: 3 Year(s) 11 Month(s)

Notice Period: 15 Days or less

Highest Degree: MCA [Computers]

Last Active: 22-Jan-21　　　　Last Modified: 22-Jan-21

# Summary

*　Focused professional with 3.5 years of experience in Software Development and Engineering in Investment Banking domain
*　Proficient managing the Critical Incidents/Outages, Business Requests; Gained experience in Incident Management, Problem Management, ITIL Process and Application Support
*　Highly skilled in taking independent ownership of software components, delivering releases on time
*　Delivered excellent results in resolving complex & critical technical issues within agreed SLA and exceeding quality of service commitments
*　Expertise in end-to-end development of software products from requirement analysis to system study, designing, coding, testing, de-bugging, documentation, implementation and maintenance
*　Replace with point highlighting names of projects executed and clients handled

# Work Experience

**Infosys ltd** as Application developer
May 2016 to Till Date

**Infosys Ltd** as Application Developer
Mar 2016 to Aug 2019

Key Result Areas:
*　Developed end-to-end software products from requirement analysis to system study, designing, coding, testing, documentation and implementation
*　Planned, entailed scheduled, application maintenance & enhancement; prepared/reviewed functional requirement document
*　Monitored business requirements gathering, system analysis and finalized techno-functional specifications
*　Maintained coordination between cross-functional/ onsite and offsite teams, business & clients to gather requirements; engaged in scoping and designing applications & analyzing production issues within the stipulated time frame for timely & smooth delivery of the project in tune with the core business objectives
*　Managed software development activities for client's business process mapping & identifying appropriate development methodology; engaged in documenting, tracking and communicating bugs & enhancements, analyzed and unresolved problems design development; performed testing, troubleshooting and debugging of the software

\*     Developed & implemented plans to improve delivery standards; defined service standards and ITIL based guidelines that serve as benchmark for excellent service delivery

\*     Tracked SLAs, ensuring timely closure of priority tickets, resolved escalations, migrated systems to upgraded versions to maximize efficiency; facilitated smooth recovery of services and least downtime

\*     Ensured timely closure of all incidents as per Incident Management practices; conducted RCA of all incidents and preparing incident reports; conducted trend analysis to avoid recurrence of the issues

Projects Executed:

Title: MSM Claim
Period: Since Sep'18
Designation: Software Engineer
Technologies: Web services, Core Java, Oracle PLSQL
Role:
\*     These application has 3 environment Production & System Testing:
\*     Created some tool which monitors the tickets in the Service Now to automate manual work
\*     Researched the error code and provided solution for the same
\*     Engaged in system troubleshooting, testing & bug-fixing

Title: CALICO Profit & Loss
Client: Citizens bank
Designation: Software Engineer
Technologies: Oracle PL/SQL
Duration: 2 years
Role:
\*     Supported real time application involving live trade and fund transactions
\*     Applied GCMs in order to do changes to production code
\*     Used Control M 8 & Geneos Monitoring Tool to schedule jobs; ensured effective running by monitoring until batch completion
\*     Performed GIM (Global Incident Management) in case of any production issues impacting the clients
\*     Managed change requests/bugs/enhancements across multiple complex modules
\*     Developed new reports and performed maintenance of existing reports
\*     Analyzed what data to be fetch from the Data Warehouse to show in the reports

# Education

UG: **BCA (Computers)** from **University of Mysore** in **2012**

PG: **MCA (Computers)** from **Karnataka University** in **2015**

# IT Skills

| Skill Name | Version | Last Used | Experience |
|---|---|---|---|
| WINDOWS, UNIX | | | |
| Oracle 9i/10g/11g PL/SQL, Unix,C | | | |
| ORACLE (PL/SQL) | | | |
| SQL Developer, Unix Putty | | | |
| Control-M, Geneos | | | |
| JAVA | | 2020 | 2 Year(s) 10 Month(s) |

# Languages Known

| Language | Proficiency | Read | Write | Speak |
|---|---|---|---|---|
| English | | | | |
| Hindi | | | | |
| Telugu | | | | |

Kannada

## Affirmative Action

Category: General

Physically Challenged: No

## Work Authorization

US Work Status: Need H1 Visa

Countries: India

Job Type: Permanent / Temporary

Employment Status: Full Time, Part Time