



**Kola Srinivas**

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Technical support Analyst seeking roles in System Administration, Technical Support, Server Management, Application Virtualization, Configuration Management, Security Analysis, Software Installation, Active Directory, VMware, Hyper-V, Windows Server

Current Designation: Technical support Analyst	Total Experience: 4 Year(s) 1 Month(s)
Current Company: Accenture Solutions Ltd.	Notice Period: 2 Months
Current Location: Hyderabad / Secunderabad	Highest Degree: B.Tech/B.E.
Pref. Location: Hyderabad, Bengaluru / Bangalore, Chennai	[Electronics/Telecommunication]
Functional Area: IT Software - Application Programming / Maintenance	
Role: Tech Support Engnr	
Industry: IT-Hardware & Networking	
Marital Status: Single/unmarried	
Key Skills: server management, application virtualization, configuration management, software installation, active directory, vmware, hyper-v, windows server administration, failover cluster, VMware Vsphere	
Verified:  Phone Number   Email - id	

Last Active: 21-Jan-21

Last Modified: 21-Jan-21

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## Summary

- \* More than 3.9 years of overall IT experience in Windows server Administration, Virtualization (VMware 6.0, 6.5 & Hyper-V).
- \* Comprehensive understanding of all server management operations & environment.
- \* Proficient in Windows server 2008, 2012, 2016, Virtualization (VMware 6.0, 6.5 & Hyper-V), Active Directory, Failover Clustering.

## Work Experience

- **Accenture Solutions Ltd.** as Technical support Analyst  
Nov 2019 to Till Date

My Job Responsibility:

- \* Working as a Windows Server and VMware Administrator.
- \* Installation, Configuration and Administration of Windows Server 2008/2012/2016.
- \* Hand in V2V, P2V, VMotion, Storage - VMotion and VMware virtual center.
- \* Migrating the VMs.
- \* Adding ESX hosts on VSphere.
- \* Up-gradation of ESX servers by using updating manager and also through mounting ISO on ILO or IDRAC.
- \* Working on virtual networking and storage area network in V-sphere.
- \* Server Commission and Decommission.
- \* Creating Snapshots, Cloning, Template.
- \* V-center operation management and Administration of VMware servers through V-center.
- \* OS level troubleshooting.
- \* Disk and memory expansion on Virtual servers from VSphere and Hyper-V console as per requirement.
- \* Good knowledge on HA, DRS and Fault tolerance.
- \* Monitoring of server's load balance on VSphere.
- \* Coordinating with local site support to maintain Datacenter.
- \* Dell & HP server management and support (like Firmware upgrade.).
- \* Onsite Co-ordination and Vendor Management for remote server i.e., Hardware Replacement: (Disk, RAM, NIC, Power Supply, FAN replacement etc.)
- \* Blade server management.
- \* File / Print server Migration.
- \* Working on connectivity issues for physical and virtual servers.
- \* ILO & IDRAC - management.
- \* Familiar in Hyper-V.
- \* Familiar in Active directory.
- \* Checking load, drives, health, services and security of servers.
- \* Familiar in Failover clustering.
- \* Working on Critical, High, Normal, Low Incidents.
- \* Experience of working on high priority incident ticket with high critical deadline.
- \* Provide 24 hour on call support on rotational basis.



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

- \* Aware of adding servers into backup by Veeam Tool.
- \* Involving deployment, releases on windows servers by coordinating with Development team.
- \* Installing Patches on Windows Servers using Software center.

 **HCL Technologies Ltd.** as Senior Analyst  
Sep 2016 to Nov 2019

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## Education

UG: **B.Tech/B.E. (Electronics/Telecommunication)** from **Jawaharlal Nehru Technological University (JNTU)** in **2013**

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## IT Skills

Skill Name	Version	Last Used	Experience
WINDOWS SERVER (2008,2012,2016)			3 Year(s) 11 Month(s)
VMware (5.5,6.0,6.5,6.7)	0		3 Year(s) 11 Month(s)

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## Languages Known

Language	Proficiency	Read	Write	Speak
Telugu	Proficient	✓	✓	✓
Hindi	Proficient	✓	✓	✓
English	Proficient	✓	✓	✓

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## Affirmative Action

Category: **General**

Physically Challenged: **No**

## Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

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