



Archana CR
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CSPO Business System Analyst seeking roles in IT Project Management,Business Analysis,Data Analysis,Requirement Gathering,Stakeholder Management,UI Designing,Product Management,Application Testing,Scrum,MySQL,MS Visio,Tableau,SAP ECC,SharePoint,Jira

Current Designation: Business System Analyst	Total Experience: 5 Year(s) 0 Month(s)
Current Company: Sacred Heart Mission	Notice Period: 15 Days or less
Current Location: Bengaluru / Bangalore	Highest Degree: Master of Business Information System [Information Technology]
Pref. Location: Bengaluru / Bangalore,Chennai,Hyderabad	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Business Analyst	
Industry: IT-Software/Software Services	
Marital Status: Single/unmarried	
Key Skills: Business System Analyst,IT Project Management,Business Analysis,Data Analysis,Requirement Gathering,Stakeholder Management,UI Designing,Product Management,Application Testing,Scrum,MS Visio,Tableau,SAP ECC,SharePoint,Jira,Brd,FRD,Wireframing	
Verified : Phone Number Email - id	

Last Active: **Jan-Mar 2021** Last Modified: **Jan-Mar 2021**

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Summary

Certified Scrum Product Owner & Business Analysis Professional, offering over 5 years of diverse roles distinguished by commended performance and proven results
Insightful knowledge of business system analysis and design, & cost control and revenue maximization from various business solutions
Comprehensive experience in product management for change in operations to design technical solutions, ensuring business functionality adherence & enhancing competitive advantage
Proficient in UAT testing of application from requirement analysis to system study, designing, coding, development, de-bugging, documentation and implementation
Proficient in project management using Agile methodologies including scheduling & negotiating with clients for iterative product development and delivery, balancing work distribution to meet project deliverables & delivery as per quality & time norms

Work Experience

• **Sacred Heart Mission** as Business System Analyst
Sep 2018 to Till Date

• **Sacred Heart Mission** as Business System Analyst -IT
Sep 2018 to Sep 2020

Role:
Studied system program needs of the projects - Infrastructure and Hardware Project, Client Information System and HR system
Collaborated with program subject matter experts to analyse technology limitations and deficiencies in existing systems, associated processes, & procedures and documented business rules and business requirements for future systems
Ensured completion of system configuration to ensure stakeholders business requirements were met
Coordinated system user acceptance testing, prepared test plans, managed testing activities including debugging, diagnosing and got bugs fixed to ensure programs and applications perform to meet requirements as agreed with stakeholders
Provided update on technical issue resolution to system vendors and maintained program code to meet system requirements and technical specification
Volunteered to keep the project repository up to date, collaborated with user acceptance test team and production support team to update the change in requirements and new functionalities and prepare the knowledge materials to train the staff
Engaged in writing, updating and maintaining technical program, end user documentation and operational procedures
Extended advice, guidance, and expertise in developing strategies for software design



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Business cases, guidelines, and expertise in developing strategies for various design activities

Dotsquares Australia Pty. Ltd., as Software Engineer
Apr 2018 to Aug 2018

Role:
Contributed in an agile team using scrum methodology and participated in backlog prioritization with product owner and scrum master
Collaborated with operations and technical team to convert business requirements into tangible deliverables such as functional specifications, user cases, user stories, workflow /process diagrams, data flow / data model diagrams
Steered in providing post-production support/analysis and assisted in performing User Acceptance Testing
Provided assistance to the Senior Analyst and other subject matter professionals in gathering, validating and documenting various system information and needs
Evaluated and verified capabilities of system, acted as middleman between the end-users and software developers, to ensure that product information is properly disseminated
Documented in the form of Artefacts and Specs

Monash University as Jr. Business Analyst
Feb 2017 to Jun 2017

Role:
Designed:
o User specification reports by identifying and evaluating business functional requirements into clear, concise, testable, and accurate user stories and process flows
o Test cases to conduct the positive and negative testing of the application and created User manuals
Acted as a central reference and information source between the end user and system developers and provided assistance in the service now project decision-making process
Analysed root cause & data and documented business requirements and designed solution for an android based application using agile methodologies
Assured implementation and improvement of the application
Deployed system and communicated to end user; ensured acceptable quality and integrity of the system

Cognizant as Junior System Executive
Dec 2010 to Sep 2011

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Education

UG: **B.Tech/B.E (Software Engineering)** from **Visveswaraiah Technological University (VTU)** in **2009**
PG: **Master of Business Information System (Information Technology)** from **Monash University, Australia** in **2017**

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IT Skills

Skill Name	Version	Last Used	Experience
MYSQL, MS VISIO			
Microsoft Office			
MS Project			
TABLEAU			
SAP R/3, ECC 6.0			
SharePoint,			
Jira, Confluence			

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				

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Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent
Employment Status: Full time

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