



Aboli Mankikar

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Windows Admin seeking roles in Technical Support, Sop Preparation, Issue Resolution, Troubleshooting, Installation, Configuration Management, IT Infrastructure Management, System Administration, System Testing, SQL Server, Servicenow, JIRA, VMware

Current Designation: Windows Admin	Total Experience: 5 Year(s)
Current Company: Amdocs LLP India	Notice Period: 2 Months
Current Location: Pune	Highest Degree: B.Tech/B.E. [Information Technology]
Pref. Location: Pune	
Functional Area: IT Software - Application Programming / Maintenance	
Role: System Admin	
Industry: IT-Software/Software Services	
Marital Status: Married	
Key Skills: Windows Admin, System Admin, Technical Support, Sop Preparation, Issue Resolution, Troubleshooting, Installation, Configuration Management, IT Infrastructure Management, System Administration, System Testing, SQL Server, Servicenow, JIRA, VMware	
Verified : Phone Number Email - id	

Last Active: 22-Jan-21 Last Modified: 22-Jan-21

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Summary

A competent professional with over 5 years of experience in Technical Support, Sop Preparation, Issue Resolution, Troubleshooting, Installation, Configuration Management, IT Infrastructure Management, System Administration, System Testing, SQL Server, Servicenow, JIRA, VMware

Work Experience

- Amdocs LLP India** as Windows Admin
Feb 2019 to Till Date

ROLES & RESPONSIBILITY:

Working with Technical heads, Business heads & Vendor Managers for Server Building.
Monitoring daily alerts on BACN alerting system. Clearing disk space alerts.
Checking tickets on UTS and Resolve technical issues and providing RCA for the same.
Creating SOPs and documents.

TECHNICAL SKILLS- Windows

Installation and configuration of WSUS (2016) for automatic installation of system updates
SCCM/SharePoint for patching VMs and maintains them in accordance with established client's SLA and procedures
Server groups creation for patching as per application
Analyzing vulnerabilities reports and finding solutions
Creating templates to conduct scanning the VMs against VULs
Performed technical analysis, installation, maintenance, and modification of operating system software
Troubleshooting and resolving problems and monitors system performance
Demote and promote of AD server role and configuration of FSMO roles on server
Installation and configuration of SQL server 2012 and 2016 with implementation of GPOs
System level registry changes and troubleshooting

VMware:

Maintain, upgrade, and implement improvements to the VMware ESXi infrastructure
Design, develop and maintain automation of VMWARE infrastructure management
ESXi troubleshooting using iLO
Build new VMs as per user requirement with creating templates and clones from VM
Taking VM snapshots and deploying new VMs through OVA/OVF
Configuration of HA, DRS, Fault tolerance and Performed cold migration and hot migrations of VM
Performed Storage vMotion and Upgrading VMware Tools
Use VMware update manager to create or edit baselines and baseline groups
Performing troubleshooting and problem resolution for servers associated with a VMware virtual infrastructure
Involved in the creation of standard/distributed switches and new port groups on server based on application
vRA- vRealize Automation 8.0:
Implemented and configured VMware vRealize Automation 8.0
Configuration of Identity Manager and Integration of vRA with AD server
Assigning roles and granting permissions to users and created groups and users within vRA identity and management



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module
 Integration of vCenter Server with vRA with Creation of Projects, Blueprints, Network Profiles, Storage Profiles
 Customization of properties in blueprints
 Customization of properties in blueprints & Use of custom tags for networks, datastores
 Service catalogues provided to the user as per requirement
 Use of VMware Life cycle Manager to patch and upgrade the vRA environment
 Implemented VMware Orchestrator
 Used in built vRO workflows for automated installation of VMware Tools on VMs and gathering information of datastores within clusters
 vRA Project: Used vRA to fulfil the user requirement of creation of 'n' numbers of VMs parallelly with same set of properties providing-service catalogue to select as per application/usage and user interface to input number of VMs required
 Powershell:
 Created powershell script to copy and execute .exe on multiple remote servers
 Implemented script for disk cleanup tasks
 Implemented script to check the installation status of different applications on a list of servers remotely
 Script to get the list of installed updates on server
 Script to rename the files on remote locations.
 Used PSEXEC utility to run the scripts on a list of remote servers

● **MPHASIS, UNLEASH THE NEXT** as Specialized Senior Infrastructure Engineer
 Jan 2016 to Feb 2019

ROLES & RESPONSIBILITY:
 Patched ESXi host to update the host with newer available versions using update manager as well as CLI.
 Upgraded ESXi hosts from version 6.0 to 6.5.
 Mounting datastore on hosts and adding new hosts on datastore.
 Migrated VMs across hosts within a HA cluster to perform maintenance tasks on ESXi hosts.
 Used VMware vMotion to eliminate application downtime from planned server maintenance by migrating running virtual machines between hosts.
 Host issue resolution through iLO and web console (using UCS manager).
 Created clones from existing VMs (both live and powered-off)
 Deployed several VMs from Templates and customized their configurations as needed
 Creating VM snapshots and resolving issues related to snapshots.
 Creating new distributed switches.
 Creating host profiles as requirement and resolving issues related to it.
 Upgrading VMware tools using Vcenter.
 Configuring VMware ESX, ESXi, within VSphere 4,5 and 6 environments with Virtual Centre management, Lab Manager, Consolidated Backup, DRS, HA, DPM, vMotion.
 Management integrated ESX server create a new storage space.P2V, V2V conversions of Windows 2003 and Windows 2008 servers using Enterprise Converter.
 Configure and manage User, Group, Permission, Role, Resource pool on VMware virtual centre.
 Configuration, management and troubleshooting Microsoft Physical and Virtual Clusters.
 Performing VMware crash/error analysis, Root cause Analysis, Coordinate Post Problem Analysis and Trend Analysis.
 Co-ordinate with global counterparts for resolving and determining the suitability of VLANs Hardware and other aspects for the builds and for any troubleshooting while build stuck.
 Installed several hotfixes and patches on windows servers to eliminate vulnerabilities.
 Failed over Windows cluster resources from Active to Passive nodes in a cluster environment for scheduled maintenance and emergency changes.
 Managed user accounts using Active Directory 2003/2008 to create new domain accounts, provide controlled access to existing network shares as well as creating new ones.
 Troubleshooting user account lockouts using AD.
 Created SOPs as well as runbook as per the process.
 Communicate with different teams within the organization for different resolutions

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Education

UG: **B.Tech/B.E (Information Technology)** from **University Of Pune** in **2015**

Other Qualifications/Certifications/Programs:
 2V0-21.19 Professional VMware vSphere 6.7

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IT Skills

Skill Name	Version	Last Used	Experience
Windows 2008/2008R2/2012/2012R2/2016			
Service Now, UTS, JIRA			
Solarwinds, CommVault			
SCCM, Shavlik, WSUS			
VMware 5.5,6.0,6.5			
vRealize Automation 8.0, Powershell			
PSEXEC commands			

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Languages Known

Language	Proficiency	Read	Write	Speak
English				

Hindi
Marathi

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Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

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