



TrioChan Patro

Founder seeking roles in Project Management, PMO Support, Product Development, Pre Sales Support, Solutions Architecture, Project Delivery, Requirement Analysis, Application Management, JAVA, J2EE, Dot Net, SharePoint, WSS, SQL Server, Oracle, ERP, CRM, Agile



Current Designation: Founder (Self Employed)	Total Experience: 19 Year(s) 0 Month(s)
Current Company: Z-Organics	Notice Period: 15 Days or less
Current Location: berhampur	Highest Degree: MBA/PGDM [Project Management]
Pref. Location: Bengaluru / Bangalore, Pune, Bhubaneswar	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Program Mgr	
Industry: IT-Software/Software Services	
Marital Status: Married	
Key Skills: Founder, Program Manager, Project Management, PMO Support, Product Development, Pre Sales Support, Solutions Architecture, Project Delivery, Requirement Analysis, Application Management, JAVA, J2EE, Dot Net, SharePoint, WSS, SQL Server, Oracle, ERP, CRM, Agile	
Verified : Email - id	

Last Active: 22-Jan-21

Last Modified: 22-Jan-21

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Summary

Offering over 18 years of experience in PMO, Product Development, Application Management, Pre Sales, Planning, Requirement Analysis and Query Resolving with domain expertise in Shipping and IT. Impressive success in defining and implementing a structured way of managing opportunities involving client meeting / solution pitch / Request For Proposal (RFP) response / Request For Information (RFI) response / presentation and so on. Delivered expertise in PM Methodology, Practicing PMBOK guidelines for various projects with MS Project. Solutions Expert with skills in supervising variety of activities such as designing solutions as per client needs, providing pre-sales support, enabling sales, implementing process automation, engineering and so on. Streamlined operations support functions including market research, technical marketing, sales engineering and contracts management for enabling quicker decision making.

Work Experience

• **Z-Organics** as Founder (Self Employed) Dec 2018 to Till Date

Spearheading multiple functions across operations & management of development company. Setting the company's overall strategic direction and priorities, and monitor the performance of the company as well as the performance of each project; proactively identifying changes in market demand and modifying strategies for expansion of market share & achievement of revenue targets. Directing the development of effective plans to promote large scale revenue & profit gains as well as improve on organizational performance; formulating budgets and analyzing unit's P&L reports. Reinventing the company and revamping the business model & strategy to build a more responsive & market-driven organization; developing plans/ internal controls/ SOPs to take the business to next level.

• **Infosys Middle East FZ LLC** as Project Manager Jan 2018 to Nov 2018

Formulating comprehensive strategy & plan to ensure successful delivery on time and within budget for a variety of projects. Designing & executing QA Approach based on left shift and helping QA teams transition towards agile way of working. Conducting analysis and managing architecture of new requirements. Interacting with customers to get clarity on requirements and issues; managing integration with another application. Working on Architecture and development of next generation products. Aligning architecture to business strategy in order to deliver structured, efficient, sustainable and adaptable IT solutions in line with the business need. Coordinating with internal and external IT Teams to manage and coordinate projects, where necessary; discussing with major stakeholders and Group Executives on solutions and platform direction, assessing business requirements and recommending technology solutions. Identifying stakeholder's issues with existing technology, providing best practice concepts & process flows, documenting functional specifications; spearheading end-to-end project management from conceptualization to technology mapping, budgeting, resource & task scheduling and final execution.



Important

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technology mapping, budgeting, resource & task scheduling and final execution

Providing technical guidance & assistance to teams through full product lifecycles; managing day-to-day activities of the development team(s) including performance appraisal, coaching, mentoring and cross training; providing technical guidance and leadership to fellow team members in area of expertise

Steering efforts in enhancing operational risk and compliance of delivery organization aimed at elevating client satisfaction and service quality; streamlining processes to facilitate achievement of organizational objectives and profitability

Projects:

Booking management system study and its integration with the core ERP system for CMA CGM HONGKONG SAR
GDPR implementation in LARA (Lines and Agents real time application) for CMA CGM, France

Defining the coding best practices and its review/validation process for every single functional/technical enhancements in LARA

Implementation of industry standard delivery practices in CMA CGM projects

Highlights:

Worked as Project Manager for Infosys project practices in all projects within the scope of LARA (Lines and agencies real time application)

Managed detailed Requirement Analysis, Project Planning including defining Scope, scheduling, Resource Planning, Risk and Quality Planning

Led a team of 20, managing stakeholder engagements including respective Business Unit Team SMEs and Internal Management at various IT units in different countries

● CMA CGM Systems FZ LLC as Industrialization Manager

May 2005 to Dec 2017

Growth Path:

Mar'05 - Oct'06: ORACLE Developer

Nov'06 - Sep'08: Module Lead

Oct'08 - Sep'11: Domain Team Lead

Oct'11 - Dec'17: Industrialization Manager

Projects:

European Customs - European customs declaration on first port entry

Russian Invoice System

South American Invoice System

Functional enhancement of Dangerous Cargo Office and Agent application

Implementation of Vietnam Invoice system in LARA

UN-IMDG Amendment 32 implementation in LARA, FWL Liverpool, UK

Highlights:

Accomplished high severity critical issues, provide end-to-end support and implement resolution to resolve incidents within SLA. Primarily responsible for the stability of the LARA Production system

Directed Level 3 support for problem diagnosis and resolution as per the agreed SLA's. Tracks the adherence to SLA's / OLA's

Managed & tracked Post Production issues and solution implementation.

Collaborated with stakeholders' group (LARA business users, Vendor, PMO, Group IT and local IT team) on Post Production Issues & fixes, Gap Analysis, Process development

Initiated comprehensive issue tracking process that improved communication and issue resolution for the cross functional teams and senior management

Designed & developed coding best practices; defined code & technical review process

Partnered with LARA cross-functional technical staff, Collaborated and Reported to LARA Delivery Director on support status and matrix

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Education

UG: **B.Sc (Zoology)** from **Khalikote College, Berhampur** in **1994**

PG: **MBA/PGDM (Project Management)** from **Sikkim Manipal University of Distance Learning, India** in **2014**

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IT Skills

Skill Name	Version	Last Used	Experience
Dot Net, SharePoint, WSS			
SharePoint Designer, Workflows			
JAVA, J2EE			
SQL Server 20XX, Oracle 11g, PL/SQL			
ERP, CRM Solutions			

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Odiya				

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Affirmative Action

Physically Challenged: **No**

Work Authorization

Countries: **India**

Job Type: **Permanent**

Employment Status: **Full time**

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