

Engineer seeking roles in Cloud Computing, System Analysis, Technical Architecture, Requirement Gathering, IT Infrastructure Management, Capacity Planning, Client Management, SLA Management, Computer Networking, Azure



Current Designation: Engineer - IT Total Experience: 2 Year(s) 7 Month(s)

Current Company: Mindtree Ltd Notice Period: 2 Months

Current Location: Hyderabad / Secunderabad Highest Degree: BTECH [Electronic and communication

Pref. Location: Bengaluru / Bangalore, Chennai, Hyderabad engineering]

Functional Area: IT Software - Application Programming /

Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Engineer, Software Developer, Cloud Computing, System Analysis, Technical Architecture, Requirement Gathering, IT Infrastructure Management, Capacity Planning, Client Management, SLA Management, Computer

Networking, Azure

Verified: Phone Number | Email - id

Last Active: 22-Jan-21 Last Modified: 22-Jan-21

# Summary

- \* With 2.6 years of experience seeking a position to utilize my skills and abilities in the Information Technology Industry, a job where growth prospects are unlimited and individuality is recognized by work, and to achieve professional satisfaction by meeting higher responsibilities and involving in competent work areas.
- \* Good verbal and written communication skills, ability to multi- task and coordinate various activities under pressure and time constraints.
- \* Strong understanding of different Azure laaS services and platform and their associated limitations
- Experience in recommending Capacity / Sizing options on Azure Platform
- Implementation of different Azure laaS Services in Compute, Storage, and Networking
- \* Act as operations support for all computer, network, storage, security, or automation incidents /requests.
- \* Develop, maintain and provide technical expertise in order to transfer knowledge, information to clients and service providers

# **Work Experience**

**Mindtree Ltd** as Engineer - IT Apr 2018 to Till Date

Project - MICROSOFT

Roles & Responsibilities

- \* Work on escalated tasks related to interconnectivity issues and complex cloud-based identity management and user authentication Provisioning.
- \* Closely work with all areas of IT to assist in the architecture, design, and build of the cloud infrastructure within Microsoft Azure.
- \* Provide consulting and cloud architecture for premier customers and internal projects running on MS Azure platform for high availability of services, low operational costs.
- \* Implementation of different Azure laaS Services in Compute, Storage, and Networking
- \* Reporting to the Group Manager for technical escalations, analyze top-issues and top call drivers for the week and provide action plans to streamline processes.
- \* Handle escalated Support tickets till closure for MS Azure laaS platform.
- \* Exposed to working with various issue severities, engaging specialized teams, close deadlines.

- Creating and managing storage accounts with Redundancy options.
- Managing day to day activity of the cloud environment, supporting development teams with their requirements
- Work with other teams on the tasks and close the tasks within SLA.
- Attend the client meetings and explain them what's the progress in this week and the SLA met and misses.

## **Education**

UG: B.Tech/B.E. (Electronics/Telecommunication) from Malla Reddy Engineering College, Ranga Reddy in 2017

PG: BTECH (Electronic and communication engineering) in 0

Other Qualifications/Certifications/Programs:

Azure Fundamentals

Azure Administrator

## **IT Skills**

Skill Name	Version Last Used	Experience
Microsoft windows XP, 7 & 10		
Windows server 2012 /2016.		
Microsoft Azure,		0 Year(s) 0 Month(s)

# Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert			
Telugu	Expert			

#### **Affirmative Action**

## **Work Authorization**

Category: General

Physically Challenged: No

Job Type: Permanent

Employment Status: Full time