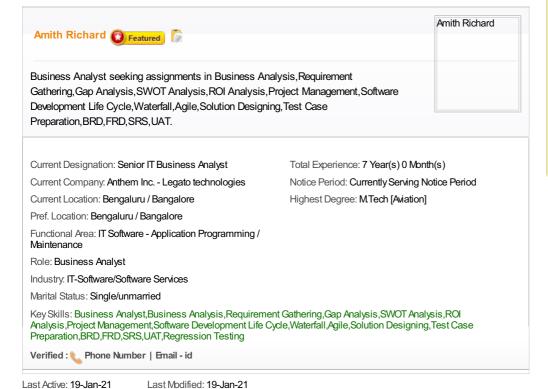


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Work Experience | Education | IT Skills |

Summary

Versatile and target-driven Business Analyst professional with 7.5 years of experience in IT industry with key focus on optimal utilization of resources

Immense experience in Digital Space for Automation and Mobile Application driven Projects

Excellence in gathering and understanding requirements of dients, conducting analysis of technical & business needs & feasibility study followed by translation into functional specifications as well as provisioning of suitable solutions Experienced in preparing process flow for As-Is and To-Be State; expertise in performing Gap Analysis, SWOT Analysis & ROI Analysis and responding to the RFP/RFI; worked as part of business analysis for mobile application development and web application development

Showcased knowledge and understanding of software testing methodology and best practices while maintaining and enforcing quality standards

Work Experience

Anthem Inc. - Legato technologies as Senior IT Business Analyst Jan 2019 to Till Date

Working at client's location for requirement gathering, mapping requirements & providing them best solutions involving evaluation and definition of scope of project and finalization of project requirements

Examining impact of change with existing structure and implementing the same on the system with business teams Performing several roles like finding new process, determining gaps in existing process and implementing new processes;

participating in design reviews & assisting with allocation of functionality to specific system components Suggesting technology-based solutions for enhancing functional efficiency and achieving business excellence Implementing pre-planned strategies for accomplishment of performance milestones; understanding and coordinating client?s needs / enhancements, customizing accordingly and consulting with the technical team Conducting review meetings to monitor progress of the project as per schedule / budgets, and ensuring timely completion

and delivery of project to the client; extending production support for applications

Managing the implementation phase by formulating project plans, planning resources and managing issues arising due to

scope creep or other technical / personnel matters

Dealing with US & UK customer?s eLearning details along with Indian Government Customers Administering the implementation phase by understanding system requirements, system architecture design,

Important

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld development,

testing/QA, production environment setup and support

Defining the claim queries; apprising the production & quality status

Contributing in internal process audit and external process audit; preparing & maintaining weekly quality reports for

quality team and discussing quality score disputes with operations

Leading Agile/Scrum Process and helping subordinates on the same

Resolving Application Support issues over mails and calls

Highlights:

Administered a major iOS app for in-house project as Business Analyst

Assessed the existing e-learning information management system and updated knowledge gaps by preparing the e-learning

websites and mobile applications

Directed extremely useful strategic inputs including Process Modeling using Excel Models; these were later recognized and

appreciated by the management

Established the risk & control matrix for the acquired portfolio by defining the operational, legal and business risk factors

Consistently supervised the progress of current assignments including continuous interactions with the client, thereby resulting in improvement in business in terms of revenue

Maintained as well as coordinated User Acceptance Testing (UAT) for production defects and new requirements for all the

projec

Projected an extremely useful solution for iOS development, resulting in reduction of operational costs by 40%

Organization: Wipro Digital

Project: Digital Solution? BPM(Business Process Management)/RPA(Robotic Process Automation)

Client: Becton Dickinson, USA Designation: Business Analyst

Detail: To provide BPM solution with NewGen tool to BD?s healthcare processes and also provide automation

solution for the same with automation anywhere rool

Role:

Supervising the following project activities

Requirement gathering Process analysis & design

Documenting URS,FRS and other requirement documentations and getting sign-off for the same

Agile Project & delivery methodologies Project management & tracking Test strategy and test case preparation UAT Testing-Regression and Sanity

Wipro Digital as Business Analyst

Jun 2017 to Jan 2019

Hexaware Technologies as Lead Business Analyst

Dec 2016 to Jun 2017

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Education

UG: B.Tech/B.E. (Computers) from Visveswaraiah Technological University (VTU) in 2011 PG: M.Tech (Aviation) in 0

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IT Skills

Skill Name	Version Last Used	Experience
Windows 2000, Windows XP & Windows Vista		
MS OFFICE		
SQL, HTML 5, CSS		
JavaScript, Core Java, UML		
Jira, Confluence, MS Visio		
Excel, Lucid Chart, Mockingbird		
Redmine, Blzagi and Balsamiq		
Web Methods, TIBCO		
Phonegap, IBM Greenhat		
SQL Server 2008 Basics		

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
German				

Hindi
Kannada
Tamil

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Affirmative Action

Work Authorization Physically Challenged: No Job Type: Permanent

Employment Status: Full time

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