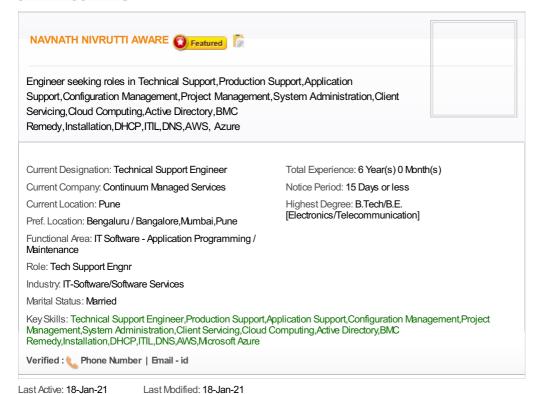


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**Summary** 

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To be a part of an organization that provides a challenging job role and utilizes my technical and managerial skills for achieving the common goals of the company and self.

### **Work Experience**

Continuum Managed Services as Technical Support Engineer Apr 2020 to Till Date

Work Experience | Education | IT Skills |

- Continuum Managed Services as L2 Technical Support Engineer Apr 2020 to Dec 2020
  - ? Completed continuum certificates.
  - ? Completed Connectwise control certificate.
  - ? Completed Connectwise Manage certificate.
  - ? Completed Connectwise Automate certificate.
  - ? Working on ITS 247 portal and NOC portal
  - ? Working and monitor Active directory backup alerts.
  - ? Working and monitor DHCP backup alerts.
  - ? Working and monitor DHCP Static IP alerts.
  - ? Working and monitor Azure synchronization with active directory alerts.
- Continuum Managed Services as Technical Support Engineer Apr 2020 to Dec 2020

Working on ITS 247 portal and NOC portal Working and monitor Active directory backup Working and monitor DHCP backup Working and monitor DHCP Static IP. Working and monitor Azure synchronization with active directory. Working knowledge of active directory replication. Working knowledge of active directory FSMO role. Working knowledge of Active directory backup.

SKP Business Consulting as System Administrator and AWS, Azure Dec 2016 to Apr 2020

Proficient in handling escalated calls and providing 1st & 2nd Level Technical Support. Responsible for installation and configuration of server 2008 and server 2012. Configuring & Managing DNS, DHCP & Active Directory.

## 1

### **Important**

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld Responsible for configured and mange VVD5 and VV5U5 Server.

Basic knowledge of Citrix installation and configuration their related issues.

Installation and configuration of office 365.

Configuration knowledge of ATP and MDM future in office 365.

Responsible for to install and configuration of Symantec and MacAfee encryption.

Working knowledge of Microsoft Team.

Working Knowledge of one drive.

Deploy, Configure and Maintain Compute on MS Azure Cloud.

Define Cloud Network Architecture using MS Azure Virtual Networks, VPN to establish connectivity between on premises and cloud.

Configure and explore Blob and File Storage on MS Azure Cloud

Deploy and Configure Network Load Balancer, Traffic manager and Application Gateway.

Configure Backup and Replication of VMs and On-premises Systems using ASR.

Implementing SaaS model for Active Directory, DNS and Configure IAM.

Knowledge of AWS services (IAM, EC2, RDS, SNS, S3, EBS, and VPC).

### CMS Technology. as L1 Technical Support Engineer

Feb 2016 to Oct 2016

Working knowledge of ticketing tool BMC Remedy.

Providing Remote as well as physical support to local user.

Working knowledge of OS installation and upgradation.

Working knowledge of OS windows 7, windows 8.1 and windows 10.

Responsible for installation and configuration of office 365, MS office 2016, 2013, 2010 and their related issue

Working Knowledge of to mention and updated the antivirus and their related issues.

Working knowledge of to update windows patches on local user system through SCCM

Working knowledge of printer installation and their related issues.

Responsible for ATT compliance and documentation.

Responsible for Bit locker encryption.

Responsible for client RSS VPN installation and their related issues.

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### **Education**

# UG: B.Tech/B.E (Electronics/Telecommunication) from Pravara Rural Education Society's Pravara Rural Engineering College in 2013

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#### IT Skills

Skill Name	Version	Last Used	Experience
DHCP,ITIL,DNS,AWS, BMC Remedy			
Cloud Computing, Active Directory			

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### Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Marathi				

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### **Affirmative Action**

### **Work Authorization**

Physically Challenged: No

Job Type: Permanent / Temporary Employment Status: Full Time, Part Time

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