



**VINODKRISHNAN BALAN**

**premium**

**Featured**



IT Executive- seeking roles in Software Development, Delivery Management, Application Support, Business Development, Product Development, Financial Management, Technical Documentation, Digital Transformation, App Modernization, Agile, Java/J2EE, JIRA, AI, Cloud

Current Designation: Software Factory Director

Total Experience: 14 Year(s) 0 Month(s)

Current Company: NTT DATA

Notice Period: 15 Days or less

Current Location: Queretaro

Highest Degree: ME Hons [Communication Systems]

Pref. Location: Bengaluru / Bangalore, Chennai, Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: Head/VP/GM-Technology(IT)/CTO

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Director-Head, VP/GM, Software Development, Delivery Management, Application Support, Sales, Business Development, Product Development, Financial Management, Risk Management, Technical Documentation, Stakeholder Management, Agile, Java/J2EE, JIRA, AI, Cloud

Verified : Email - id

Last Active: Jan-Mar 2021

Last Modified: Jan-Mar 2021

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## Summary

Creative & results-driven technology leader, with nearly 14 years of experience in large software development & maintenance and professional services engagements including complex IT Project Management, Delivery Management across Banking, Finance, Insurance, Retail and Fintech domains. Extensive software delivery management experience, skilled in grasping the big picture, conceptualizing, developing, implementing solutions, partnering closely with business leaders & stakeholders to achieve higher levels of efficiency and effectiveness. Expertise in concepts of end-to-end project planning and implementation from scope management, to activity sequencing, cost & effort estimation, risk analysis to quality management, contract management in line with international guidelines and norms. Targeted Technology Solutions: Designed and delivered solutions that remedy core business issues and position the organization to reach the next level of profitability through technology introduction.

## Work Experience

**NTT DATA** as Software Factory Director  
Sep 2020 to Till Date

**Diebold Nixdorf - Queretaro** as Director - Head - Global Software Delivery Center  
Dec 2017 to Dec 2019

At Diebold Nixdorf

Worked as 1st employee for the center and managed hiring of staff and ramp-up

Spearheaded a team of 100+ associates for resolving and leading day-to-day functions, ensuring their availability and utilization as per defined KPIs with 5 direct reportees in the manager level

Played a key role as first escalation instance of projects delivered from the center

Owned the center financials having cost center model with a target to have neither a profit nor a loss covering the investments by billable hours to projects

**Tata Consultancy Services** as Delivery Head, Queretaro, Mexico  
Oct 2006 to Dec 2017

Growth Path / Deputations

Oct'06 - Sep'09: Analyst Programmer Oracle Java/J2EE, Chennai, Tamil Nadu, India

Sep'09 - Apr'12: Sr. Analyst Programmer Oracle Java/J2EE, Minneapolis, Minnesota, USA

Apr'12 - Sep'14: Global Application Maintenance & Support Lead, Minneapolis, Minnesota, USA

Sep'14 - Apr'15: Solution Architect-Functional Manager, Queretaro, Mexico



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

As Delivery Head  
Acted as P&L Owner for the team for delivering end-to-end Application Development, Maintenance, Support, Quality Assurance (Software Testing) for various customers  
Generated business with pre-sales & solutions, explored new opportunities, developed right talent & right pool of resources  
in competencies across technologies in terms of Software Development, Maintenance & Testing  
Successfully added 200+ FTEs; worked across key technologies like Oracle-Java/ J2EE & PL/SQL, Microsoft .NET/ SharePoint, IBM Mainframe - iSeries, BI-ETL, Enterprise Solutions (SAP, PeopleSoft, JDE, Salesforce), Mobility, Big Data  
Led software testing including manual & specialized testing services that involved Automation & Performance  
Coordinated with customers across globe & domains - industry solutions units such as Banking, Finance, Insurance, Retail, Hi-Tech, Manufacturing, Life Science & Media through leading methodologies & processes  
As Solution Architect  
Developed a new Account Bank Deposit System from legacy system and rolled out bank deposit transactions across banks  
in different countries having enhanced performance KPIs  
As Global Application Maintenance & Support Lead  
Directed a team of 40+ associates operating in 2 countries: United States & India  
Designed & led application maintenance & support of most mission-critical applications which includes Front-end (POS), Middle Tier (business & control), back-end (storage & settlement) applications, systems, services & protocols  
Led multi-currency portfolio that had the design & implementation of a multi-currency/ international system including different Forex  
Championed Severity 1, 2 calls- War rooms which involved providing key solutions & driving different teams for fixation by meeting the SLAs

As Sr. Analyst Programmer  
Interfaced with the team operating in 2 countries: United States & India and supported the customers to design, develop, maintain, monitor & troubleshoot the flow of customers' financial transactions across the globe  
Designed & implemented settlement files to the customer agents using Oracle Technologies

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Education

UG: **B.Tech/B.E (Electronics/Telecommunication)** from **Government Engineering College (Calicut University)** in 2004  
PG: **ME Hons (Communication Systems)** from **SSN College of Engineering (Anna University)** in 2006

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IT Skills

Skill Name	Version	Last Used	Experience
Oracle, Microsoft SQL Server, MYSQL			
Atlassian Jira, Atlassian Confluence			
Microsoft Project Plan, Microsoft Office			
Xray, HP Quality Center			
Microsoft Sharepoint			
Oracle PLSQL, Angular JS, HTML 5			
CSS3, Pega, Layer 7, TIBCO ESB			
Java/J2EE, Microsoft .NET			

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Spanish	Expert	✓	✓	✓
Hindi	Proficient	✓	✓	✓
Telugu	Proficient			✓
Malayalam	Expert	✓	✓	✓

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Affirmative Action

Physically Challenged: No

Work Authorization

Countries: Mexico  
Job Type: Permanent  
Employment Status: Full time

