



RAMLING CHAKOTE



Altiris Administrator seeking roles in Software Development, Patch Management ,SLA/TAT Management ,Application Packaging ,Systems Problem Management ,Incident Management,Stakeholder Engagement , Technical Support,Patch Deployment through SCCM

Current Designation: Senior Administrator Total Experience: 11 Year(s) 0 Month(s)

Current Company: IDC Technologies

Notice Period: 1 Month

Current Location: Pune

Highest Degree: B.Sc [Botany]

Pref. Location: Pune,Mumbai

Functional Area: IT Software - Application Programming / Maintenance

Role: System Admin

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: altiris administrator,patch management ,application packaging ,systems administration,problem management ,incident management,stakeholder engagement ,technical support,scripting,sccm

Verified : Phone Number | Email - id

Last Active: 21-Jan-21

Last Modified: 21-Jan-21

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Summary

Offering over 12 years' rich experience with expertise in working in technologically advanced environments and managing end-to-end IT operations, service delivery & help desk functions

- * Skills in enhancing network systems & provisioning support for system engineering activities entailing mapping business processes, studying workflow to design technical solutions, & enhancing competitive advantage
- * Experience in analysing information system needs, evaluating end-user requirements, custom designing solutions, troubleshooting for complex information systems management
- * Gained exposure to US and UK work practices with sound understanding of applications like BMC Remedy, Amdocs, Blackberry, Active Identity, CRM, and Ability
- * Capabilities in coordinating with internal & external customers for running successful operations; experience of implementing procedures and service standards for operational excellence
- * Administered IT networks as part of the team engaged in managing data centre

Work Experience

IDC TECHNOLOGIES SOLUTIONS INDIA PVT LIMITED as Altiris Admin
May 2019 to Jun 2020

IDC Technologies as Altiris Administrator
May 2019 to Jun 2020

Key Result Areas:

- * Providing support for provided for patch management, end-point's security protection, managing monthly patches on testing and production environment on workstations with a team of 8-10 resources
- * Administering the deployment of software, application packaging and deployment
- * Troubleshooting the failed patches by remediating
- * Coordinating the support services of vendors, end users, and other internal staff to successfully complete assigned projects; interfacing with clients on daily basis regarding BAU activities
- * Maintaining computer hardware and software inventory databases to include software license counts and software version upgrades and sharing software / patch compliance report

IDC Technologies as Senior Administrator
May 2019 to Till Date

Engaged in Patch deployment on Workstations , Software deployment and Application packaging.

IDC TECHNOLOGIES SOLUTIONS INDIA PVT LIMITED as Altiris
May 2019 to May 2019

Software Deployment and patch management



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

● **IDC TECHNOLOGIES SOLUTIONS INDIA PVT LIMITED** as Symantec Altiris
May 2019 to May 2019
Altiris/SCCM Support

● **Trigent Software Ltd** as Altiris Administrator
Jul 2016 to May 2019

Key Result Areas:
* Managed MS Patches and software distribution Altiris tool 7.6v
* Led the deployment of web application releases and patches in production servers
* Maintained SMP agent health status to achieve maximum success count
* Tested deployment of application/ software on Pilot systems and reporting
* Conducted monthly compliance audits with detailed analysis and commentary for the supported clients and distribute to relevant parties

● **Tech Mahindra Ltd** as Sr. Engineer (TIM)
Aug 2014 to May 2016

Role:
* Gained significant expertise in using:
Tools for Infrastructure management (e.g. Remedy, HP OV etc.)
Desktop Operating System diagnostic tools
Basic Network Infrastructure like different topology, different types of cables
Data handling processes, Server or desktop related data
Inventory Management

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Education

UG: **B.Sc (Botany)** from **Shivaji University, Maharashtra** in 2003

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IT Skills

Skill Name	Version	Last Used	Experience
Altiris Patch Management	8.5	2020	5 Year(s) 0 Month(s)
PATCH MANAGEMENT	8.5	2020	6 Year(s) 3 Month(s)

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Languages Known

Language	Proficiency	Read	Write	Speak
english				
Hindi				
marathi				
kannada				

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Affirmative Action

Category: General
Physically Challenged: No

Work Authorization

Job Type: Permanent
Employment Status: Full time

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