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Sachin Bhaurao Rakshit ⭐ Featured

Support Consultant seeking roles in Application Support,Application Maintenance,Production Support,Asset Liability Management,Treasury Management,Application Testing,Incident Management,Application Implementation,Investment banking,TOAD,AML,CKYCR

Current Designation: Support Consultant -Application Support

Current Company: DATAVISION SOFTWARE SOLUTIONS PVT LTD

Current Location: Pune

Pref. Location: Nagpur,Pune,Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: Tech Support Engnr

Industry: IT-Software/Software Services

Marital Status: Married

Total Experience: 9 Year(s) 0 Month(s)

Notice Period: 2 Months

Highest Degree: MCA[Computers]

Key Skills: Support Consultant,Tech Support Engineer,Application Support,Application Maintenance,Production Support,Asset Liability Management,Treasury Management,Application Testing,Incident Management,Application Implementation,investmentr,Oracle,TOAD,MS Excel

Verified : 📞 Phone Number | Email - id

Last Active: 19-Jan-21   Last Modified: 19-Jan-21

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Summary

Professional technical support engineer (Implementation Engineer) with extensive knowledge of BFSI domain application implementing in various co-operative Banks, Urban Bank & Society.

Work Experience

🔘 **DATAVISION SOFTWARE SOLUTIONS PVT LTD** as Support Consultant -Application Support
May 2017 to Till Date

Assist with troubleshooting and issue resolution relating to current applications, providing assistance to the development
Provide ongoing internal reporting of performance measures and service levels
Champion and promote service improvements on an ongoing basis to continually improve the quality of services delivered and customer satisfaction
Manage and coordinate hot fix and maintenance releases
Coordination of work activities involving TI, Data Centre, DBA?s, Local and Global Technology teams
Develop, implement and/or improve the application production support knowledge management respository(s) to ensure all are documented, process & procedures are clear and periodic reviews are conducted
Provide support to the business during day-to-day activities and ad-hoc request
During Support I have also deliver to demonstration & implementation of following major module.

🔘 **TRUST SYSTEMS & SOFTWARE (I) PVT. LTD** as Senior Implementation Engineer
Feb 2012 to Apr 2017

Perform compliance and audit functions which includes meeting with auditors and presenting application functions and reports being audited
Assist with planning and testing of application, configuration and database changes, and installation of upgrades and patches and update production support documentation
Trouble-shooting production incidents requiring detailed analysis of issues on web and desktop applications.
Analyze production issues to determine root cause and provides fix recommendations to the development team
Support applications in production. Note interruptions or bugs in operation and perform problem solving exercise to determine problem and ensure continued use of the application
Create, develop, and track solutions to application errors reported
Note interruptions or bugs in operation and carry out mitigation / problem management
There are Nine to Ten on site banks projects was individual as well as with team implemented. On Site implementation Core CBS & necessary modules had been implemented. Some task which was using in implementation has been mentioned below.

Education

UG: **BCA (Computers)** from **Nagpur University** in **2007**

PG: **MCA (Computers)** from **Dr Babasaheb Ambedkar Marathwada University** in **2011**

IT Skills

Skill Name	Version	Last Used	Experience
SQL Server 2008 R2			
Oracle 10g/11g			
TOAD			
MS EXCEL			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Marathi				

Projects

- Project Title: Banking Application Implmenetation
  Client: Urban bank &Socities
  Nature of Employment: Full Time   Duration: Feb 2012 - Jun 2017
  Project Location: Maharashtrat   Onsite / Offsite: Onsite
  Role: Domain Expert   Team Size: 4
  Skill Used: Sql Sever, Application Support, Production, Production Planning,
  Role Description: Implementation & Support
  Project Details: Banking Project,In there Urban bank,Co Operative bank, & Socities

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time