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Sharath R ⭐ Featured

Sharath R

Team/Technical Lead seeking roles in Production Support,Software Support,User Acceptance Testing,Object Oriented Programming,Application Programming,Infrastructure Management,C,Azure,MS SQL Server,HTML,ASP.Net,C#,Visual Studio,Sharepoint,CSS,SSIS

Current Designation: Team/Technical Lead

Total Experience: 8 Year(s) 0 Month(s)

Current Company: Prime Focus Technologies

Notice Period: 2 Months

Current Location: Bengaluru / Bangalore

Highest Degree: M.Tech [Computers]

Pref. Location: Bengaluru / Bangalore,Hyderabad,INDIA

Functional Area: IT Software - Application Programming / Maintenance

Role: Team Lead/Tech Lead

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Team Lead,Technical Lead,Production Support,Software Support,User Acceptance Testing,Object Oriented Programming,Application Programming,Infrastructure Management,C,Azure,MS SQL Server,HTML,ASP.Net,C#,Visual Studio,Sharepoint,CSS,SSIS

Verified : 📞 **Phone Number | Email - id**
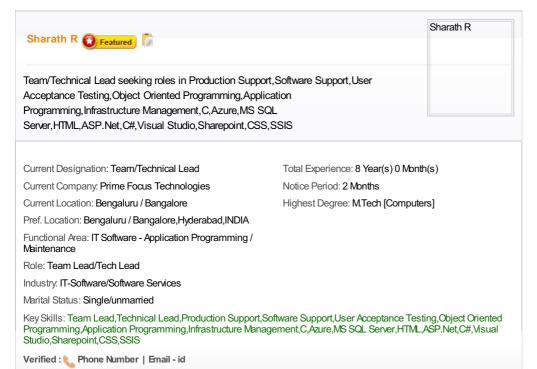
Last Active: 18-Jan-21   Last Modified: 18-Jan-21

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Summary

· 8+ years of IT Experience as Environment Support, Environment Analyst, adept in many stages of project lifecycle like testing, coordinating user acceptance testing (UAT), production support and maintenance.
· Working with Prime Focus Technologies, Bangalore as Senior Software Engineer.
· Directly involved in Planning, Designing, Implementing and Support of Environmental changes.
· An excellent communicator with strong interpersonal, analytical, problem-solving and organizational skills.

Work Experience

◉ **Prime Focus Technologies** as Team/Technical Lead
Aug 2018 to Till Date

Clients : Cricket Australia, ICC, Warner Brothers, Insight Media, Compliance (AETN), Sony Ops, Sony Music, STAR, Discovery, BCCI, PFT Services (Internal)
Domain : Media
Description:

Prime Focus Technologies (PFT) offers customers transformational solutions that help automate the content supply chain and digitally mediate enterprise workflows to manage not just the content, but the business of content. CLEAR, award-winning multi-cloud technology enabled Media ERP software and digital content services helps content creators drive creative enablement, enhance efficiencies, reduce cost and realize new monetization opportunities.

Roles:

Team/Technical Lead,

· Disaster recovery plans for application and database servers.
· Planning the infrastructure and Capacity Management.
· Streamline and monitor the several routine processes of the team.
· Engage the team in automating the recurring tasks/activities by coming up with reusable components.
· Attend and organizing face to face meetings/conference calls with clients and other business stake holders.
· Served as a technical liaison, resource and primary point of contact between application end-users and IT.
· Perform thorough analysis of any existing problem on the production system, identify the root cause and design and lead the implementation of the proposed resolution.
· Good knowledge of ITIL process.
JIRA and Confluence Admin
· Create customized dashboards for teams.
· Project creation and User management in JIRA
· Provide support for the application and infrastructure including troubleshooting, performance tuning.
· Create complex JIRA workflows including project workflows, field configurations, screen schemes, permission

schemes and notification schemes.
- Take the overall responsibility for the Jira configuration and be the go-to person for any Jira issues
- Developing confluence pages.
- Space creation and User management in Confluence.
- Installing plugin into Confluence.

- **EUROFINS** as L2 Support Engineer
Sep 2017 to Aug 2018

Client- Eurofins
Domain: Laboratory Information Management System
Period: 11-09-2017 till 24-08-2018

Description:

Eurofins IT Solutions India (EITSI) is a full owned subsidiary of Eurofins Scientific Services. EITSI will function as a Global Delivery Center & will be the largest IT Solutions group within Eurofins and exclusively cater to Eurofins Global IT business needs. The main goal of this center is to build competency and provide world-class, high-quality IT Solutions and Services with a special focus on next generation Laboratory Information Management System (LIMS). In addition, EITSI develops various applications for the Eurofins Group, such as e-Commerce, Middleware, ERP, Invoicing, CRM, website, mobile applications etc.

- **Aviva**
Jan 2013 to Sep 2017

Client- Aviva UK Life Insurance
Domain: Financial Services
Period: 01-01-2013 to 08-09-2017

Description:

Aviva is a British multinational insurance company headquartered in London., United Kingdom. It has around 33 million customers across 16 countries. In the UK, Aviva is the largest general insurer and a leading life and pension provider.

Education

UG: **B.Sc (Computers)** from **Davanagere university** in **2012**

PG: **M.Tech (Computers)** from **Birla Institute of Technology and Science (BITS), Pilani** in **2016**

IT Skills

Skill Name	Version	Last Used	Experience
LINUX, C#, C, ASP.NET, Python			
Microsoft SQL Server / MySQL			
ASP.NET, Visual Basic, CSS (Basic)			
HTML			
Visual Studio 2012, PVCS, GIT, SSIS			
Jenkins, bladelogic			
JIRA, Confluence, OTRS, Assyst			
Command Line Interface, Powershell			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Kannada				

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time