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Deepak Kumar Singh ⭐ Featured

Senior Administrator, Seeking Roles in Application Support,Software Development,Application Maintenance,Project Management,Production Support,Requirement Gathering,System Analysis,Control -M,Dollar Universe,Application Support Project

Current Designation: Consultant	Total Experience: 7 Year(s) 0 Month(s)
Current Company: L&T Infotech	Notice Period: 3 Months
Current Location: Mumbai	Highest Degree: B tech [Computer Science]
Pref. Location: Kolkata,Bengaluru / Bangalore,Hyderabad	

Functional Area: IT Software - Application Programming / Maintenance

Role: System Analyst

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: CONTROL-M Scheduling,Control-M batch processing and Application Support,Dollar Universe

Verified : 📞 **Phone Number** | **Email - id**

Last Active: 6-Jan-21   Last Modified: 6-Jan-21

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Summary

I am currently working as Associate Consultant in LTI. I have completed my B.Tech in Computer Science and Engineering. I am looking forward for opportunity in Control-M and on Dollar Universe.

Work Experience

◉ **L&T Infotech** as Consultant
Nov 2018 to Till Date

?   Creating and scheduling jobs on the Dollar Universe and Control-M in Distributed environment (Test and production).
?   Monitor,research,analyze and report problems to programmer or developer
?   Build and manage job flows, calenders requirement and scheduling criteria.
?   Provided support for Disaster Recovery Activities.
?   Microsoft Outlook for various requests and emails.
?   Resolving the incidents within SLA.
?   Creating and analyzing incidents, creating and tracking problems till the closure as and when required.
?   Analyze and fix production incidents/requests.
?   Report root cause of the incidents and present ideas to prevent the incidents from occurring in future.
?   Maintaining the shift turnover, which includes the current and the pending information from one shift to another.

◉ **WIPRO** as Senior Administrator
Aug 2017 to Dec 2018

Responsible for providing the support in L2/L3 level depending on the Priority of the issues (High, Medium and Low) to meet client SLA

◉ **Capgemini** as Consultant
Jun 2016 to Aug 2017

Scheduling production batch jobs, adhoc requests and performing change requests as per the requirement.
Performing analysis on scheduling issues and resolving the same within SLA. Defining new jobs and scheduling tables using Control-M desktop. Preparing daily status report to share with the Leadership team.
Attending customer calls & conference calls to ensure smooth functioning of oncall support.

◉ **Tata Consultancy Services** as System Engineer
Jan 2013 to Jun 2016

Project 1   TTSL DC
Customer   Tata Teleservices Limited
Role   Control-M Scheduling and Batch Processing
Description   The primary role of Control M team is to maintain batch jobs/interfaces in Control M. Maintaining batch jobs includes both creation /scheduling and modification of Batch Jobs (and Interfaces)

jobs includes both creation /scheduling and modification of Batch jobs (and interfaces).

Skills	BMC CONTROL-M Scheduling and Administration and worked on Control-M migration
Platforms	Linux 5.9,6.4 for server, Windows XP for Workstation
Database	Oracle9i , Oracle10g
Development Tools	Control -M, TOAD, and Putty
Responsibilities	Maintaining (Create/Modify) Control M jobs and interfaces.

Preparing the reports on the status of Jobs

Configuring and monitoring the jobs through Control ?M.

Resolving the issues related to Control ?M databases and application (Administrative part).
Managing CONTROL-M Servers/agents using CONTROL-M/Enterprise Manager version 6.4
System Performance monitoring and troubleshooting by checking CPU, Memory and Disk Utilizations
Worked with AMD process, that includes Stream Pulling and processing CDR?s.
Handling Incident and Problem tickets assigned to Control M assignment group.
Log and update the resolution and recovery of assigned Incidents
System Performance monitoring and troubleshooting by checking CPU, Memory and Disk Utilizations
File systems monitoring and Stream pulling
Other accountabilities included creating process documentation and cross training of existing staff to support the environment long term.

Education

UG: **B.Tech/B.E. (Computer Science and Engineering)** from **GANDHI INSTITUTE OF ENGINEERING AND TECHNOLOGY, GUNUPUR** in **2012**

PG: **B tech (Computer Science)** from **Biju Patnaik University of Technology (BPUT)** in **2012**

Other Qualifications/Certifications/Programs:
CONTROL M SCHEDULER
CONTROL M ADMIN

IT Skills

Skill Name	Version	Last Used	Experience
Linux, Windows Xp		2016	
Oracle9i , Oracle10g		2016	
Control -M, TOAD, and Putty	Version 8	2017	

Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✔	✔	✔
Hindi	Expert	✔	✔	✔
Oriya	Proficient			✔
Marathi	Proficient			✔

Projects

● Project Title: Total is energy trading company of Europe. Control-M tool is used by TOTAL for automation of batch f
Client: TOTAL
Nature of Employment: Full Time   Duration: Jun 2016 - Aug 2017
Project Location: Navi Mumbai   Onsite / Offsite: Offsite
Role: Other   Team Size: 10
Skill Used: Control-M/EM (v 8), UNIX, Endur and Windows.
Role Description: I aspire for a career that would provide me challenging opportunities to assist in advancing a business that offers a stable employment opportunity. I am also eager to learn new skills, business and technological advancements
Project Details: Scheduling production batch jobs, adhoc requests and performing change requests as per the requirement.
Performing analysis on scheduling issues and resolving the same within SLA. Defining new jobs and scheduling tables using Control-M desktop. Preparing daily status report to share with the Leadership team.
Attending customer calls & conference calls to ensure smooth functioning of oncall support

● Project Title: TTSL DC
Client: Tata Teleservices Limited
Nature of Employment: Full Time   Duration: Jan 2013 - Jun 2016
Project Location: HYDERABAD   Onsite / Offsite: Offsite
Role: Other   Team Size: 10
Skill Used: BMC CONTROL-M Scheduling and Basics Of Administration
Role Description: Maintaining (Create/Modify) Control M jobs and interfaces,
Preparing the reports on the status of Jobs,
Configuring and monitoring the jobs through Control ?M.

Configuring and monitoring the jobs through Control ?M,
Resolving the issues related to Control ?M databases and application,
Project Details: The primary role of Control M team is to maintain batch jobs/interfaces in Control M. Maintaining batch jobs includes both creation /scheduling and modification of Batch Jobs (and Interfaces).

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Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time

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