[Electronics/Telecommunication]



Software Engineer, Seeking Roles in Linux Administration ,Production Support, Application Support, SailPoint IIQ.Experienced System Engineer with a demonstrated history of working in the information technology and services industry.



Current Designation: Platform Operations Engineer Total Experience: 4 Year(s) 7 Month(s)

Current Company: Akamai Technologies Notice Period: 1 Month

Current Location: Bengaluru / Bangalore Highest Degree: B.Tech/B.E.

Pref. Location: Canada

Functional Area: IT Software - Application Programming /

Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: unix administration, shell scripting, linux administration, redhat

linux,jboss,apache,puppet,yum,lvm,centos,vmware,active

directory,networking,appdynamics,jira,servicenow,splunk,sailpoint,sitescope,kpi,itil,Cisco Certified Network

Associate, CCNA

Verified: Phone Number | Email - id

Last Active: 6-Jan-21 Last Modified: 6-Jan-21

Summary

Overall 4.7 years of experience in IT industry.

2 Year of rich experience with the Sailpoint IIQ, Peoplesoft infrastructure, Multi Factor Authentication infrastructure.

2 years of experience in Data encryption infrastructure in MicroFocus Voltage and Thales Vormetric security Application.2.5 years of experience in linux administration,working as an operations engineer in akamai

Work Experience

Akamai Technologies as Platform Operations Engineer

Jul 2019 to Till Date

Responsibilities and Work Experience:

Project #1 SSO-Sailpoint/MFA/Data Encryption

Client: American Express

Provided 24/7-production support for Multi-Factor Authentication users, SailPoint IIQ, Data Protection Applications (java-based) and other cloud based applications

based) and other cloud hosted applications

Worked on the ticketing system tool (Service Now)

Hands on experience on the bug tracking, issue tracking and project management tool Jira

Infrastructure knowledge on IBM, TIMS, Vcloud servers

Migration of projects from IBM environment to Vcloud/TIMS environment.

Unix Shell Scripting.

Handled scripting tasks for debugging and automation using Python.

Developed validation scripts and web portals for validating the applications

Worked on capacity planning of Infrastructure of various application.

Developed an application for automating data collection and plotting graphs for Capacity Planning

Developed Shell Scripts to calculate (KPI) Key Performance Indicator for applications based on production support standards and policies

Basic Knowledge of Perl

Worked in certificate renewal activities at server and LB level

Knowledge of several Networking components.

Hands on experience on monitoring tools (Splunk, AppDynamics, Dynatrace, Kibana, Gomez, Wily, Sitescope, Nimsoft) Organizational, oral/written communication and problem resolution skills.

Always Process oriented and can grasp the requirements of the process quick and synchronize to work towards achieving the goal set by the management.

Hands-on experience in creation, configuration, maintenance, monitoring and troubleshooting

of Sailpoint IIQ - Application, Multi Factor Authentication- Application, Voltage data encryption Web and Batch server. Knowledge of change management as worked in release management for a year.

Education

UG: B.Tech/B.E. (Electronics/Telecommunication) from SRM University, Chennai in 2016

IT Skills

Skill Name	Version	Last Used	Experience	
Shell Scripting, Perl, Python		2019	2 Year(s) 7 Month(s)	
Oracle 10g, SQL				
Splunk, AppDynamics		2019	1 Year(s) 5 Month(s)	
Dynatrace, Kibana, Gomez		2019	2 Year(s) 7 Month(s)	
SQL, JIRA, PUTTY		2019	2 Year(s) 7 Month(s)	
APACHE		2019	2 Year(s) 7 Month(s)	
Windows XP/7/10, Linux, RedHat EcP	7.1	2019	2 Year(s) 7 Month(s)	
REDHAT LINUX		2019	2 Year(s) 7 Month(s)	
CENTOS		2019	2 Year(s) 7 Month(s)	
SPLUNK		2019	1 Year(s) 5 Month(s)	

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				

Affirmative Action

Work Authorization

Physically Challenged: No

Job Type: Permanent

Employment Status: Full time