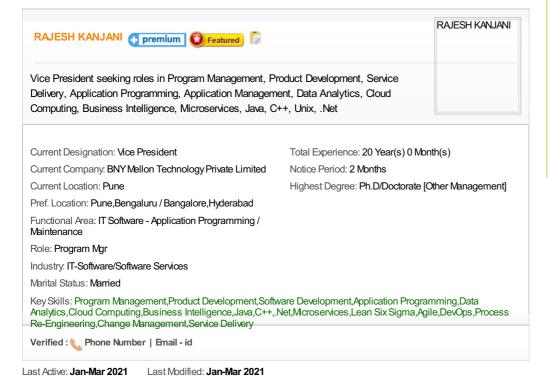


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Summary

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Information Technology professional with close to 20 years' experience managing multimillion-dollar development, maintenance, and support programs from ideation to design to launch and support of enterprise software. Have strong program management and process re-engineering capabilities in a complex matrix environment, and experience in application modernization with understanding of enterprise system design, and building reliable, available, scalable, manageable and secure distributed systems.

Work Experience | Education | IT Skills |

Data-driven, approachable, and end-user focused leader with varied technology experience and business acumen. Have proven cross-organization collaboration skills with keen cultural awareness, stakeholder management skills balancing competing and changing business and technology priorities.

Research scholar pursuing Fellowship Programme in Management specializing in Information Systems. Current interests - Business Intelligence, Machine Learning, and Cloud Computing.

## **Work Experience**

BNY Mellon Technology Private Limited as Vice President Jan 2020 to Till Date

Office of CIO, COO Support - Lead Program Manager, Business Analyst, Data Analyst. Identify and manage crossfunctional automation opportunities for the current processes to improve system efficiencies for the office of CIO organization

Citicorp Services India Pvt Ltd as Vice President May 2015 to Dec 2019

Strategy & Governance - Lead Analyst, Program Manager, Product Owner, Data Analyst. Deliver medium-to-large complex customer-centric technology programs, and process re-engineering strategies adopting sustainable lean six-sigma practices

Principal Global Services as Senior Consultant Jul 2014 to Apr 2015

ADM & Support Projects - Program Manager. Handle Corporate Marketing portfolio, Application Infrastructure Technology, and Data Solutions programs

- Wipro Limited as Project Manager Sep 2010 to Jun 2014
- ADM & Support Projects Program Manager, Manager of Managers, Agile Facilitator
- Provide cross-functional leadership to manage multimillion-dollar customer projects, and drive new business growth with existing and new customers while adopting agile methodologies

# **Important**

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

#### CA Technologies as Software Engineering Manager Jul 2007 to Sep 2010

Product Maintenance & Support, Scrum Master. Define strategic direction and tactical oversight for authentication and authorization product embedded in over 25 direct selling products

# Infosys Technologies as Project Manager

Mar 2005 to Jul 2007

ADM Projects - Project Manager, Technical Lead. Manage customer projects and provide technical leadership for a global team

## Patni Computer Systems as Senior Software Engineer

Mar 2001 to Mar 2005

ADM& Testing Projects - Technical Lead, Test Lead, DBA Design, develop and maintain code, unit, and functional tests for customer-defined development projects

## Kalavati Hardware as Family Business

Dec 1998 to Aug 2000

Wholesale & retail of building materials and related commodities

#### Kalavati Hardware as Family Business

Dec 1998 to Aug 2000

Wholesale & retail of building materials and related commodities

### Rajni International as Branch Incharge

Jul 1998 to Dec 1998

Sales and service of industrial burners in South Gujarat, and techno-commercial negotiations with customers

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# Education

UG: B.Tech/B.E. (Electrical) from Birla Vishwakarma Mahavidyalaya, Vallabh Vidyanagar in 1997

PG: MBA/PGDM (Other Management), Part time from Symbiosis Institute of Business Management (SIBM), Pune in 2013

Post PG: Ph.D/Doctorate (Other Management), Part time from Xavier Labour Relations Institute (XLRI), Jamshedpur in 2022

Other Qualifications/Certifications/Programs: Cloud Computing, Product Management, and Data Science courses Young Software Manager

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## **IT Skills**

Skill Name	Version	Last Used	Experience
C++/Java/.Net on Windows/Unix		2019	15 Year(s)
Jira/Confluence/SharePoint/Visio		2019	15 Year(s)
LEAN Six Sigma, Agile Methodologies		2020	7 Year(s) 0 Month(s)
Python/R-language/JSON/MS-Excel/PowerBI		2020	15 Year(s)
SQL Server, Oracle		2020	10 Year(s)
Private Cloud, Microservices, DevOps		2019	5 Year(s)
IT Program Management		2021	15 Year(s) 0 Month(s)
Application Management		2020	15 Year(s) 0 Month(s)
PRODUCT MANAGEMENT		2020	7 Year(s) 0 Month(s)
Data Analytics		2021	10 Year(s) 0 Month(s)

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# Languages Known

Language	Proficiency	Read	Write	Speak
English	Proficient	✓	✓	✓

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# **Affirmative Action**

Category: General

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