



**Monisha**



Program Analyst seeking assignments in Software Programming, Production Support, Change Management, Functional Testing, Application Support, Program Management, Project Management, Requirement Gathering, MS SQL Server, Oracle, Shell Scripting, Java, JIRA

Current Designation: Program Analyst Total Experience: 4 Year(s) 2 Month(s)

Current Company: Cognizant Technology Solutions Notice Period: 15 Days or less

Current Location: Chennai Highest Degree: B.Tech/B.E.  
[Electronics/Telecommunication]

Pref. Location: Bengaluru / Bangalore, Chennai

Functional Area: IT Software - Application Programming / Maintenance

Role: System Analyst

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Program Analyst, System Analyst, Software Programming, Production Support, Change Management, Functional Testing, Application Support, Program Management, Project Management, Requirement Gathering, MS SQL Server, Oracle, Shell Scripting, Java, JIRA, Bmc Remedy

Verified: Phone Number | Email - id

Last Active: 19-Jan-21

Last Modified: 19-Jan-21

Jump to Section

[Work Experience](#) | [Education](#) | [IT Skills](#) |

## Summary

Goal-oriented professional with 4.2 years of experience in managing upgrade & maintenance projects across multiple platforms, production support and application Maintenance  
Exposure of creating designs & plans for the integration for all data validation technical components  
Experience in Health care Vertical, Telecommunication, commercial media  
Interfaced with clients to identify business problems and develop state-of-the-art solutions aligned with business objectives  
Proficient in the creation & maintenance of database/application troubleshooting and standards following best practices  
Experience of performing data profiling and data quality assessment of source systems to draft data quality cleansing business rules; hands-on experience in Agile Methodology  
Gained hands-on experience in creating shell scripts for alert and automation concepts  
Collaborated with team members engaged in requirements gathering, testing, roll-out and operations phases;

## Work Experience

### Cognizant Technology Solutions as Program Analyst Oct 2016 to Till Date

Growth Path:  
Oct'16-Oct'17 Entry Level Engineer  
Oct'17-Dec'20 Program Analyst

#### Key Result Areas:

Gathering requirements through client interaction and analyzing the same through BRD, to understand requests/needs and thereby providing the solution possible  
Suggesting technology-based solutions for enhancing functional efficiency and achieving business excellence and managing risks and planning for contingencies to ensure minimal effect on deliverables  
Loading data from various data sources and reviewing / suggesting suitable improvements in data models; enforcing Application enhancements standards, best practices in the design

Supporting Application Development projects through leading the conduct of integration tests for all data warehouses  
Developing process-automation tools, maintaining program modules including operational support, problem resolution, production support, preventative and corrective maintenance and enhancements  
Conducting systems analysis sessions for understanding client business processes as per management standards and coordinating with team for system design implementation  
Ensuring that data loads were completed within SLA to facilitate effective communication to the business with the required details  
Coordinating with the business in understanding the issues and requirements specifications for enhancements  
Providing solutions to the data issues in reporting; working with customer to meet their requirements  
Resolving incidents related to ETL (Zena), reported, accessed and scheduled reports  
Performing Root Cause Analysis for any failures and come up with solutions to prevent such failures in future;  
Designing and implementing solutions to prevent such failures in future



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

[^ Back to Top](#)

## Education

UG: **B.Tech/B.E. (Electronics/Telecommunication)** from **Anna University** in **2016**

[^ Back to Top](#)

## IT Skills

Skill Name	Version	Last Used	Experience
Windows 2008/2007/XP, UNIX, MS-DOS			
ASG- Zena Tool Version 4.0.0.283			
Service Now, JIRA, Splunk			
BMC Remedy			
Oracle 11g, MS SQL Server 2008			
SQL, UNIX, Shell script, Java			

[^ Back to Top](#)

## Languages Known

Language	Proficiency	Read	Write	Speak
English				
Tamil				

[^ Back to Top](#)

## Affirmative Action

Physically Challenged: **No**

## Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

[^ Back to Top](#)

Careers - About Us - Clients - Terms & Conditions - FAQ's - Contact Us - Report a Problem - Site Map - Resources  
Our Partners: Jeevansathi Matrimonials - ICIClcommunities.org - 99acres - Real Estate In India  
All rights reserved © 2021 Info Edge India Ltd.

Careers - About Us - Clients - Terms & Conditions - FAQ's - Contact Us - Report a Problem - Site Map - Resources  
Our Partners: Jeevansathi Matrimonials - ICIClcommunities.org - 99acres - Real Estate In India  
All rights reserved © 2021 Info Edge India Ltd.