



JIKKU JOLLY

Delivery Manager seeking roles in Program Management, Project Management, Product Management, Delivery Management, Requirement Gathering, Business Transformation, Process Improvement, Budgeting, Risk Management, Agile Methodology, MySQL, HTML, CSS, Java



Current Location: Bengaluru / Bangalore
Pref. Location: Bengaluru / Bangalore, Chennai, Mumbai
Functional Area: IT Software - Application Programming / Maintenance
Role: Program Mgr
Industry: IT-Software/Software Services
Marital Status: Married
Total Experience: 19 Year(s) 0 Month(s)
Highest Degree: PGCPM[general Management]
Key Skills: Delivery Manager, Program Manager, Program Management, Project Management, Product Management, Delivery Management, Requirement Gathering, Business Transformation, Process Improvement, Budgeting, Risk Management, Agile Methodology, MySQL, HTML, CSS, Java
Verified: Phone Number | Email - id

Last Active: 21-Jan-21 Last Modified: 21-Jan-21

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Summary

Recognized for transforming business unit, establishing measurable improvements, formulating business plans & goals and implementing re-engineering / simplification solutions
Successfully managed program & project life-cycle including scoping, estimation, tracking, change management, identifying & mitigating areas of risk for implementation of highly complex, large-scale, strategic and business initiatives
Successfully executed key project & assignments that resulted in establishing Centre of Excellence, reports automation, designing bespoke data solutions and process transitions
Delivered large scale business process transformations, outsourcing services, organization (re)structuring, tool designs, business continuity plans and established delivery organization based in India for offshore delivery. Scaled from 0 to 25+ member team in 3 months

Work Experience

MNC setting up office in India as Delivery Lead Mar 2020 to Jun 2020

- ? Setup an offshore delivery model. Scaled from 0 to 30+ member team in 3 months
- ? Monitored and managed multiple projects from conceptualization and visualization to technology mapping and final delivery
- ? Liaison with stakeholders to evaluate technology challenges, define new structures and evangelize technical and product innovation within the organization
- ? Led pre-sales, project kick-off and delivery, while, establishing administration and infrastructure requirements
- ? Reviewed core architecture and technical solution
- ? Provided overall leadership to the entire Project Team including managing deliverables of functional team leaders
- ? Setup projects with Scrum/ agile methodology for project execution
- ? Collaborated with 2 companies for offsite delivery, while, finalizing terms of engagement and way of working
- ? Remotely started association with 4 customers across 6 different projects. Projects in various stages of execution.
- ? Provided technological direction; proposed budgets for programs and projects, purchases and upgrades
- ? Setup cadence across projects, partners, management.
- ? Setup administration and infrastructure requirements.
- ? Provided leadership on engagement planning including pre-sales support for RFPs, RFIs, and client discussions
- ? Spearheaded revenue & profitability planning & target achievement strategies

Fourth Ambit Technologies as CoFounder & CTO Oct 2011 to Feb 2020

- ? Managed the Product, Technology, Administration, Finance and Compliance functions
- ? Defined IT strategy & product roadmap and short, mid & long-term business goals, objectives, and operating procedures related with governance, change, risk, value and compliance requirements
- ? Rendered technological direction & purchases decision and upgrades; driving the vision for the company while maintaining 'big picture' focus
- ? Headed the team for technology service delivery & service support in area of incident, problem, change, release, configuration management
- ? Established people independent, high performance teams and processes across departments, while, creating




Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

standardized processes and working methodologies
? Ensured on-time completion of on-boarding, induction & training of the new joinees
? Managed overall operations for executing project changes end-to-end involving scoping, initiating, design, architecture, development and implementation
? Conducted activities including sales, marketing, investments, HR, data operations, account management & on-boarding from big college brands like IIMBangalore, IIMKozhikode, NMIMS, NIT Trichy, XIMBhubaneswar, Manipal University
? Planned and scheduled project timelines, tracking project deliverables
? Led the Product Function - product roadmap/ backlog, rollout, analytics
? Monitored Account management and client deliveries., while, maintaining customer retention at >90%
? Developed vendors for procurement for all IT/non-IT products and services; closing vendor contracts and performing gap/vendor analysis based on evaluation of products offered by key vendors

 **Noble Educational & Charitable Trust** as Project Manager/Director
Dec 2010 to Jun 2012

 **MindTree** as Senior Project Manager
Nov 2000 to Jun 2010

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Education

UG: **B.Tech/B.E. (Computers)** from **Cochin University of Science and Technology (CUST)** in **2000**

PG: **PGCPM (general Management)** from **Indian Institute of Management (IIM), Kozhikode** in **2005**

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IT Skills

Skill Name	Version	Last Used	Experience
MySQL, Oracle, MSSQL			
PHP, Apache, Tomcat, IIS			
.net, java			
HTML, CSS, JAVASCRIPT			
AWS, Google Cloud, Azure			

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Malayalam				

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Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

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