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IMMANU JEYAM ⭐Featured 📝	IMMANU JEYAM

Technical Service Specialist seeking roles in System Engineering,System Administration,DNS Server,DHCP,Networking,Active Directory,WSUS,Windows Server,Server Support,VMware,Technical Support,System Integration,Requirement Gathering,Troubleshooting

Current Designation: TECHNICAL SERVICE SPECIALIST

Current Company: IBM India Private Limited

Current Location: **Chennai**

Pref. Location: **Chennai**

Functional Area: IT Software - Application Programming / Maintenance

Role: System Admin

Industry: IT-Software/Software Services

Marital Status: **Married**

Key Skills: Technical Service Specialist,System Admin,System Engineering,System Administration,DNS Server,DHCP,Networking,Active Directory,WSUS,Windows Server,Server Support,VMware,Technical Support,System Integration,Requirement Gathering,Troubleshooting

Verified : 📞 **Phone Number** | **Email - id**

Total Experience: 8 Year(s) 0 Month(s)

Notice Period: Currently Serving Notice Period

Highest Degree: B.Tech/B.E. [Computers]

Last Active: 18-Jan-21   Last Modified: 18-Jan-21

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Summary

8 years of work experience in Information Technology as Desktop & Server Support Engineer, I am Confident of Handling assignments on System Administration and also Soft skills include verbal communication, team building and Multi -tasking abilities

Work Experience

◉ **IBM India Private Limited** as TECHNICAL SERVICE SPECIALIST
Apr 2019 to Till Date

*   Monitoring and Managing IT environment which has 2,500+ windows Servers.
*   Build, Installation, configuration and administration of Windows 2008 R2 and 2012,2016 servers based on applications hosting.
*   Build, Configure and deploy VMs and templates. Converting (P2V) & (V2V) migration of Windows 2003, 2008 to 2008 r2 and 2012,2016.
*   Esx Host Patch Upgrade.
*   Coordinating with hardware team to fix the issues like drive failure and smart array module failure in HP and Dell servers.
*   Coordinating with application teams , Identifies user's needs and matches those to appropriate solutions as well as establishing and maintaining productive relationships
*   Providing support for Active directory, Microsoft on cluster.
*   Managing and Monitoring the windows Servers using Quest Change Auditor
*   windows server patching through SCCM.
*   Implementing Group Policies.
*   Administrating user's server and share access through Active directory.

◉ **Hexaware Technologies** as SR.SYSTEM ENGINEER
Oct 2017 to Feb 2019

*   Monitoring and Managing IT environment which has 2,000+ windows Servers.
*   Build, Installation, configuration and administration of Windows 2008 R2 and 2012,2016 servers based on applications hosting.
*   Build, Configure and deploy VMs and templates. Converting (P2V) & (V2V) migration of Windows 2003, 2008 to 2008 r2 and 2012,2016.
*   Esx Host Patch Upgrade.
*   Coordinating with hardware team to fix the issues like drive failure and smart array module failure in HP and Dell servers.
*   Coordinating with application teams , Identifies user's needs and matches those to appropriate solutions as well as establishing and maintaining productive relationships
*   Providing support for Active directory, Microsoft always on cluster.
*   Windows Patching and Software installation using SCCM

Transcentra FTS Pvt Ltd as SR.SYSTEM ENGINEER
Oct 2015 to Oct 2017

* Providing level 2 support for windows and application servers.
* Involving in Incident, Problem and Change management
* Server Performance & Health Check
* Root cause analysis and resolution
* Server Rebuild & recovery process
* Working with HP, IBM and DELL Servers
* Managing network printers.
* Creating, Managing Users, Groups and OUs.
* Administrating Software Update Services WSUS for Automated Patch update.
* Monitoring all the servers' components utilization (Disk, Memory and CPU) using I-enable Rmf tool.
* Executing ITIL process such as Incident Management via Footprints ticketing tool
* Managing and maintaining server environment.
* Configuring & Administering Active Directory & Group policy for Centralized management
* Windows Patching and Software installation using TEM.

Education

UG: **B.Tech/B.E. (Computers)** from **ANNA UNIVERSITY,CHENNAI** in **2013**

Other Qualifications/Certifications/Programs:
mcsa

IT Skills

Skill Name	Version	Last Used	Experience
EMC NETWORKER			
Tivoli, Vranger			
VMWARE ESX			
Dell PE			
PROLIANT			
HP ProLiant DL360p Gen 8			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Tamil				

Affirmative Action

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**