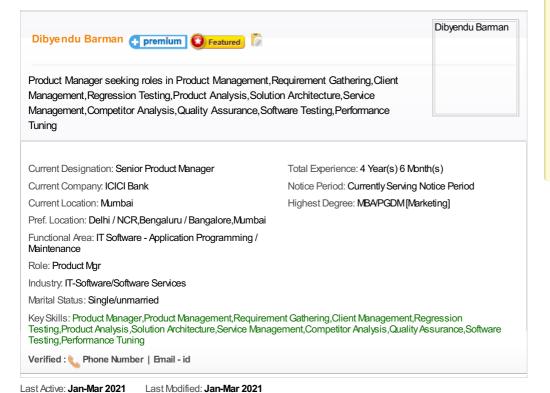


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Work Experience | Education |

Summary

Result-oriented Professional with over 4 years of experience in Product Management, Requirement Gathering, Client Management, Regression Testing, Product Analysis, Solution Architecture, Service Management, Competitor Analysis, Quality Assurance, Software Testing, Performance Tuning

Work Experience

- ICICI Bank as Senior Product Manager Apr 2019 to Till Date
 - Manage operations, marketing, projects & client engagement for INR XXX Mn Smart City business

Increased 15% transaction by value in Stored Value National Common Mobility Cards (NCMC) by rolling out digital top up & non transit use cases along with setting up new issuance channels

Responsible for all product development and enhancements by liaising with payment host team

Define product roadmap by prioritizing client requests, competitor analysis and industry trends

Evaluate tenders for open loop cards programs by creating future P&L and cashflow estimates

Manage processes, client onboarding and product developments for PayDirect Prepaid Cards

Development of Just in Time Payment solutions for corporate reimbursements and incentives

TCS as Global Consulting Practice Jun 2016 to Apr 2019

Lead Product Analyst and functional solution expert owning customer business requirements

- Envisioned, Ideatedand Implemented business projects worth over USD \$ XX Milion in revenue
- * Responsible for gathering and prioritizing business & technical requirements from business user
- * Translate business requirements into business cases, business rules, use case, user story, functional architecture & wireframesfor agileimplementation
- * Support the project through its lifecycle by acting as a Subject Matter Expert to aid development, quality assurance and post production warranty support functions
- Led the software design effort with an enterprise architect to find the most optimized solutions
- * Conduct component, functional, regression, user acceptance, integration and performance testingto assure maximum quality assurance and verify solution effectiveness
- * Present Pre-sales functional demos and POCs to potential users, customers and partners
- * ManagedUser Experience design and ensured product met or exceeded client expectations

Important

· Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld

Education

UG: B.Tech/B.E. (Electronics/Telecommunication) from Birla Institute of Technology (BIT), Ranchi in 2014

PG: MBA/PGDM (Marketing) from Indian Institute of Management (IIM), Indore in 2016

Other Qualifications/Certifications/Programs: Service Management & Delivery Airline Industry Advanced Green Belt practitioner on Lean Six Sigma Technology Network Management

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Bengali	Expert	✓	✓	✓
Hindi	Expert	✓	✓	✓

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Affirmative Action

Work Authorization

Category: SC
Physically Challenged: No

Job Type: Permanent
Employment Status: Full time

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