



Manoj Kumar

TCP Certified Technology Analyst seeking roles in Software Development, Application Programming, Application Maintenance, Project Management, Requirement Analysis, Solution Architecture, Teradata, DMExpress, Oracle, SQL, Unix, Unica, Big Data, Hive, Spark, Jira

Current Designation: Technology Analyst -IT	Total Experience: 6 Year(s) 0 Month(s)
Current Company: Infosys Limited	Notice Period: 1 Month
Current Location: melbourne	Highest Degree:
Pref. Location: Bengaluru / Bangalore	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Team Lead/Tech Lead	
Industry: IT-Software/Software Services	
Marital Status: Married	
Key Skills: Teradata, Oracle SQL, Unix, DMExpress, Unica, Big Data, Hive, Spark SQL, Microsoft Azure, Agile, Toad, Data Warehousing, ETL, SQL, DW, DWBI, Data Integration	
Verified : Email - id	

Last Active: 23-Jan-21

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Summary

6 years of experience in Telecom/Data-warehouse and Business intelligence domain with Australian Industry leader Telstra and Optus. Skilled in the end to end data management, having good exposure in software development, involving analysis, design, development, and production support.

Work Experience

• Infosys Limited as Technology Analyst -IT Dec 2014 to Till Date

PROJECTS:

Optus IDW Migration to BDP (10/2020 - Present)
Perform analysis of the job running in IDW- Teradata.
Migrate the Teradata based jobs and object to Big data environment.
Designing and documenting the database architecture based on the client's requirement.
Building and testing jobs running in Big data.
Optimize and improve legacy systems.

Telstra Athenian (ETL+UNICA) and Sift (campaign management) (10/2017 - 09/2020)
Expert in customization of ETL and ELT according to the client's requirements.
Performing Data analyst role for Telstra postpaid and prepaid customer base, Identifying and fixing any data quality issues in the Enterprise data warehouse.
Expert in converting ETL code design into the Teradata BTEQ process (ELT) and campaign management process through the Unica campaign product for outbound marketing delivered via SMS, EDM, DM and, OTM channels.
Experience in Upgrading Teradata Utilities and ETL tool.
Handling application DBA responsibilities.
Development and maintenance of real-time batch ETL jobs using Linux/Unix Shell script and Teradata utilities according to the requirement of business in the production environment.
Associated with Client's external vendors for sending campaign data files across & sign off after quality assurance.
Contributed in various aspects like data-mining, analysis and reporting root causes and cost-benefit analysis to help the client in solving business questions.
Played the role as a single Point of Contact with the Business right from gathering the requirements to delivering the final product without defects.
Worked with clients for analyzing gaps in existing system and provided improvement proposals.

PROJECTS

Telstra Athenian (ETL) (12/2014 - 10/2017)
Experience in DWH & Production Support which involves ETL job monitoring, fixing of daily ETL issues, and resolving of dockets within SLA.
Involved in issue analysis, identification of bugs and the workaround. Response to functional queries, Understanding & analysis of user requirements for minor enhancements



Important

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Understanding and analyzing user requirements for minor enhancement.

Writing design documents for different marketing strategies, ETL creation and optimization.

Provided daily support with resolution of escalated tickets and act as liaison to business and technical leads to ensure issues are resolved in timely manner.

Work primarily involved PL/SQL, Teradata, and Oracle. Also worked on maintenance of existing Unix/Perl/PHP Scripts for ETL and Campaigning.

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Education

UG: **B.Tech/B.E (Electronics/Telecommunication)** from **SDM College Of Engineering and Technology, Dharwad** in **2014**

PG: **in 0**

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IT Skills

Skill Name	Version	Last Used	Experience
Teradata			
Oracle			
SQL			
Unix			
PEARL			
UNICA			
Big Data			
JIRA			
HIVE			
TOAD			
Microsoft Azure			

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Proficient	✓	✓	✓
Hindi	Proficient	✓	✓	✓

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Affirmative Action

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

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