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Madhu Achar ⭐ Featured 📝

Madhu Achar

ISEB,ISTQB,CSM,Program Manager seeking assignments in IT Program Management,Software Engineering,Product Management,Software Testing,Requirement Gathering,System Analysis,Project Management,Digital Transformation,Test Management,Test Automation

Current Designation: Digital Transformation Manager
Current Company: Wipro Digital
Current Location: Bengaluru / Bangalore
Pref. Location: Bengaluru / Bangalore,Chennai,Hyderabad
Functional Area: IT Software - Application Programming / Maintenance
Role: Program Mgr
Industry: IT-Software/Software Services

Total Experience: 16 Year(s) 0 Month(s)
Notice Period: 15 Days or less
Highest Degree: B.Tech/B.E. [Mechanical]

Key Skills: Program Manager,IT Program Management,Software Engineering,Product Management,Software Testing,Requirement Gathering,System Analysis,Project Management,Digital Transformation,Test Management,Solution Architecture,Test Automation,ISEB,ISTQB,CSM

Verified : 📞 **Phone Number** | **Email - id**

Last Active: 19-Jan-21   Last Modified: 19-Jan-21

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Summary

Am a skilled and competent professional specialising in product, project and test management. Possess excellent analytical, design & problem-solving skills, attention to detail, communication & inter personal skills. Have worked in close liaison with Customers, Management, Stakeholders, Business, IT and teams present both at onshore and offsite in various domains and projects. Driven and a positive professional.

Work Experience

◉ **Wipro Digital** as Digital Transformation Manager
Jan 2019 to Till Date

◉ **Wipro Technologies** as Program Manager-IT
Jan 2019 to Jan 2020

Project(s) Philips Digital
Technology / Methods Java, JUnits, Tosca, Postman, Azure DevOps, Hybris, AEM, Selenium, Webdriver
Description
Production incidents, site down times, loose integrations with third party software, lack of processes, failed automation, ever changing features, increased defects, lack of capability and technical debt in the program leading to unsatisfactory releases. This resulted in loss of customer confidence and trust in our delivery, and it resulted in penalties. A challenge to improve led to the Agile DevOps Digital Transformation initiative. There was a need to change the whole approach to engineering and mindset of people. I led this initiative leading to the contract renewal with Philips.

Work Highlights
Own and drive the digital transformation effort in Philips Digital delivery centre which had 12 programs, 6 Delivery Managers, 23 scrum teams and 225 members.
Ideated, designed and implemented the digital transformation strategy which involved in transforming all the three: People, Process and Engineering capabilities in the engagement.
Defined the target state of sprint-based releases for all the programs.
People: Developed a comprehensive, timebound, program specific training and assessment program to enhance skills and delivery capabilities
Process: Ensure the adoption of Azure DevOps for feature/user story management, test and defect management for all programs.
Process: Defined, documented, reviewed the Shift Left Test Strategy, Test Automation Strategy [Unit, API, Functional, Performance and Security].
Engineering: Defined and implemented Unit testing for all the programs. Worked with client Product Owners and making them realise the fact that the user stories will not become expensive due to additional effort of unit testing as there will be considerable savings in defect leakages.
Engineering: Defined and implemented the API/Integration testing for all programs.
Engineering: Defined and implemented CI/CD/CT pipeline for all the programs and standardised the process around it.
Engineering: Improvements in how we do Test Automation, using stubs, refine it to reduce dependencies on third party systems.

Consolidate and established a mega dashboard to report on various group wise transformation activities.
Mentoring and guiding this transformation effort in other delivery centres.
At the time of close, 7 out of 12 programs had reached the target state.

- **JithA Solutions** as Product Manager
Jun 2017 to Dec 2018

Domain Exam preparation App
SAAS platform for exam assessment

Product JithA - An Exam preparation app and SAAS platform for exam administration
Technology / Methods Node js, Angular 8, Native Android App, MySQL, Amazon AWS, Bitbucket, Git
Period
June 2017 to December 2018 [involved on a need basis currently]
Description
It is an exam preparation app, where students can buy the question banks and learn by going through it. They can test their knowledge by taking practice tests. They can appear for mock exams and compete in real time with their peers and get scored and ranked. All these will work offline as well. JithA also is a SAAS platform for exam administration for educational institutes. It enables them to view the content and conduct regular unit tests. Automatic scoring, grading and performance analysis for students and tutors will help everyone to identify the areas of improvement. Generate reports per batch, per subject for further analysis.

Work Highlights
Define the product vision and define the product roadmap.
Documented the MRD and PRD and aligning with the customer and build a product backlog.
Worked with UX engineer to design the screens and refine the workflow.
Document and prioritize the features / user stories in product backlog.
Ideated, analysed, developed all the features of the app and the web platform
Worked closely with engineering team to develop, test and get the product deployed to target market.
Performed extensive testing to make sure the app and the platform worked in various devices and browsers.
Ran a pilot program with early-stage product to obtain market feedback.
Worked with external third part (payment gateway) for integration.
Performed product demos to the customers.
Worked with marketing, sales to do customer demo and knowledge sessions to help build the knowledge of our product and its benefits over the competitors' product.
Worked with stakeholders to determining the revenue forecast for the year. Proposed a product budget to ensure success.
Owned, managed and delivered the product across entire product lifecycle.
Planned for new features, identifying pending activities, owners, people required, dependencies, risks and mitigation actions for releases.
Managed cross-functional teams across various geographies.

- **Randstad Technologies** as Product Test Manager
Jun 2016 to May 2017

Domain: Credit Risk Private Banking
Client Credit Suisse, Zurich, Switzerland
Project C2WS [Corba to Webservices] Migration
Technology / Methods Web, Mainframe, Credit Risk Private Banking, ALM
Description
The project was to transform the existing Consumer Credit lending & Risk
application used by Credit Suisse into a standardized way so as to enhance the effectiveness of addressing the client needs, capturing business opportunities and mitigating pain points in alignment with Front Office strategies. The project was split into 6 main streams and I test managing for all streams. It involved migration of CARAT applications from Corba services to Webservices. This was in credit risk in Private Banking space.

Work Highlights
Test manage the entire program with teams based in Zurich and Bangalore.
Test Pack preparation - Identified all the features of the application and developed a feature matrix, map the existing tests to those features, gaps identified, reuse the existing test pack and new tests were documented.
Perform data analysis to make sure all data scenarios are developed, tested and deployed accordingly.
Workshops and ensure domain knowledge transfer to engineering team.
Worked extensively with business users during User Acceptance Testing.
Defect Management - Defect Analysis, Defect Triage, Defect Sign off.
UAT Planning, data preparation, environment preparation and UAT support.

Education

UG: **B.Tech/B.E. (Mechanical)** from **Bangalore University** in **2001**

IT Skills

Skill Name	Version	Last Used	Experience
Java, VBScript, Javascript			
MS-SQL, Oracle, MS Access, TOAD			
MySQL, Workbench			
Git, Bitbucket, SVN			
Html, CSS, XML, Basics of React, Angular			
Node.js			
Maven, Sonar, Nexus, Jenkins			

Azure DevOps, Confluence
MS Project, Trello, MS Office
Waterfall, Agile methodology - SCRUM
MS Visio, Wireframes
HP ALM/10.0/9.2/9.5, Test Director 8.1
Visual Studio Team System
JIRA, HP ALM, MS Test Manager
QTP 11/9.2, Test Complete, Selenium
Web driver, API automation
JMeter Amazon Web Services
Microsoft Dynamics CRM, HubSpot
OpenLink Endur

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Kannada				

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time