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DHIREN SANT ⭐ Featured

Engineer seeking roles in Software Engineering,Application Support,Project Management,Change Management,Incident Management,Release Management,Production Support,ASP.Net MVC, ITIL, ITSM, IIS, C#, MS SQL, Web Server, Net Scaler.

Current Designation: Professional, Software Development Engineering

Current Company: FISERV India Pvt. Ltd,

Current Location: Pune

Pref. Location: Bengaluru / Bangalore,Gurgaon,Pune

Functional Area: IT Software - Application Programming / Maintenance

Role: Tech Support Engnr

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Total Experience: 7 Year(s) 0 Month(s)

Notice Period: 2 Months

Highest Degree: Other [Other]

Key Skills: Engineer,Software Engineering,Production Support,Application Support,Change Management,Incident Management,Release Management,ASP.Net MVC,ITIL,ITSM, C#, ADO.Net, SQL Server, IIS Server,

Verified : 📞 Phone Number | Email - id

Last Active: 23-Jan-21   Last Modified: 23-Jan-21

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Summary

Seeking for a job that allows me to explore my skills and talents, to give me result oriented performance, to work with full devotion and determination, to have great learning opportunities, challenging roles and to apply all that I have learnt in my institute as well as one which allows me to grow as a professional and provides me job satisfaction.

Work Experience

- **FISERV India Pvt. Ltd,** as Professional, Software Development Engineering
  Jan 2016 to Till Date

- **FISERV India Pvt. Ltd,** as Professional, Software Development Engineering
  Jan 2016 to Jan 2016

  * 4.5+ years of experience in L2 Application Support (Microsoft Technology).
  * Maintained Lower Region Environments and providing L2 application support to users.
  * Knowledge on ITIL Process (Incident/Change/Problem/Release Management).

- **CGI Information Systems and Management Consulting Pvt. Ltd** as Software Engineer
  May 2013 to Jan 2016

  * 2.8+ years of experience in Production Support L3 in Microsoft Technologies.
  * Strong business and application analysis skills with excellent communication & professional skills.
  * Comprehensive problem solving abilities, willingness to learn, Team facilitator, analytical and interpersonal skills.
  * Involved in Unit testing and Code reviews and production activities.

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Education

UG: **B.Tech/B.E. (Computers)** from **Rajasthan Technical University, Jaipur** in **2012**
PG: **Other (Other)** in **0**

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IT Skills

Skill Name	Version	Last Used	Experience

Skill Name	Version	Last Used	Experience
Microsoft Windows server 2016		2020	7 Year(s) 8 Month(s)
Asp.net MVC, Web Service		2020	7 Year(s) 8 Month(s)
Microsoft Visual Studio, ITIL		2020	7 Year(s) 8 Month(s)
Incident Management,Request Management		2020	7 Year(s) 8 Month(s)
IIS		2020	7 Year(s) 8 Month(s)
MS SQL SERVER		2020	7 Year(s) 8 Month(s)
C#		2020	7 Year(s) 8 Month(s)

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Marathi				

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time