



Sudhanshu Shrivastava premium Featured

Seasoned Technology Leader with expertise in IT Development, Production Operations, Agile, DevOps, Automation, Cloud, Data Practice, Program Management, Vendor & Stakeholder Management. IT Practice & People Leader with innovative mindset.

Current Designation: Associate Director Information Technology	Total Experience: 21 Year(s) 0 Month(s)
Current Company: Sun Life Financial	Notice Period: 2 Months
Current Location: Gurgaon	Highest Degree: MBA/PGDM [Finance and Strategy]
Pref. Location: Delhi / NCR, Gurgaon	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Head/VP/GM-Technology(IT)/CTO	
Industry: IT-Software/Software Services	
Marital Status: Married	
Key Skills: Agile Project Management, Program Management, Requirement Analysis, Stakeholder Management, System Architecture, Devops, Automation, People Management, Cloud Computing, Java, SAAS, PAAS, IT Leader, ITIL, IT Management, IT Operations Management, AWS, Data Analytics	
Verified: Phone Number Email - id	

Last Active: Jan-Mar 2021 Last Modified: Jan-Mar 2021

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Summary

Performance driven professional in Information Technology (Application and Data) in BFSI, qualified MBA (Finance & Strategy) & B.E. (Mechanical Engineering) with over 19 years of prolific career, reflecting strong leadership qualities with hands-on Project/ Implementation Management as well as Production Support and Software Design & Development majorly using waterfall and Agile methodology, spanning Technology from Legacy Mainframes & .Net, JAVA, Service Virtualization (SV), RPA (Blue Prism), DevOps, Application Security, DevSecOps, and Cloud Computing. Expertise in working with offshore and onshore partners in a matrix environment for US, UK and Canada based MNC IT Captive center, to deliver applications with end-to-end project planning, implementation & Release and Prod Support, from scope management to activity sequencing, effort & cost estimation, Financials and P & L mgmt.

Work Experience

Sun Life Financial as Associate Director Information Technology
Apr 2018 to Till Date

Profile Synopsis:

Accountable for management and oversight of the Applications Operations budget
Planning & management of headcount and budget within targets and improved performance
Development, Production support & release deliveries of multiple projects for Financial and Insurance domain for Application and Data Analytics
Overseeing delivery of DevOps, CI/CD pipeline into Lower Environments and Production through a mix of permanent and partner resources, spread across multiple locations
Developing new support capabilities on Security mgmt., TEM, Batch Engineering, and RPA
Drives a reduction in total cost of Application Operations
People development ownership with right measurements and KPIs to build a successful IT Shop
Reducing risk in providing leadership succession/contingency for Global Head Application Operations

Responsibilities:

Project & Delivery Management
Planned project activities viz scoping, estimation, tracking, change management & post implementation support; implemented project plans within preset budgets and deadlines and monitored delivery management for technical deliverables of concurrent projects
Mapped stakeholders' requirements and provided them best solutions involving evaluation and definition of scope of project and finalization of project requirements.
Held review meetings to ensure timely completion and delivery of the project to the client.

Data Remediation

Planning, strategizing and managing data related activities for DB Application & Information Systems.
Mentoring the build of scrambling algorithm to be applied to the data for overcoming Personally Identifiable restrictions



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Implementation Management
 Planning, strategizing and managing implementation activities viz change planning, recording, outages, schedule of events
 Managing communication with the stakeholders at various stages of implementation

Production Support and Incident Management
 Managing command and control during the key programme Production implementations
 Supporting tickets raised through Service Now, JIRA for incident management
 Managing crucial recoveries to bring up systems within SLAs
 Building dashboards and metrics to produce reports for consumption of C level executives

Software/Tool Design for Automation
 Managing requirement gathering, system impact analysis and finalization of tech & functional specifications.
 Managing & providing technical guidance/support to the project team; defining suitable methodology to undertake the project with the available inputs for the requisite output.
 Led implementation of DevOps capabilities using DTS toolkits and enabling development like SV, zD&T and Cloud migrations using AWS.

Developing People for Success
 Collecting & Managing people KPIs viz retention, happiness score through engaging strategiesBuilding department functional goals in accordance with right balance between stakeholder and people aspirations
 Identifying opportunities to match expectations of multiple strata of employee base including millennials
 Building & supporting organization strategy to create more full stack developers through poly-skilling resource strategies

● **Royal Bank of Scotland** as Vice President - Platform Services
 Feb 2007 to Apr 2018

Profile Synopsis:
 Development, Production support & release deliveries of Digitization for commercial banking platform
 Overseeing delivery of Data Masking, filtering, build, Testing and design aspects of the New Bankline Program through a mix of permanent and partner resources, spread across 4 locations
 Managing the development and Production Maintenance of Bankline applications being migrated from legacy to digital platform

Responsibilities:
 Planned project activities viz scoping, estimation, tracking, change management & post implementation support; implemented project plans within preset budgets and deadlines and monitored delivery management for technical deliverables of concurrent projects
 Mapped stakeholders' requirements and provided them best solutions involving evaluation and definition of scope of project and finalization of project requirements.
 Held review meetings to ensure timely completion and delivery of the project to the client.
 Planning, strategizing and managing data related activities for the integrated test environment.
 Managing command and control during the key programme Production implementations
 Building dashboards and metrics to produce reports for consumption of C level executives
 Managing requirement gathering, system impact analysis and finalization of technical / functional specifications.
 Managing & providing technical guidance/support to the project team; defining suitable methodology to undertake the project with the available inputs for the requisite output.

● **American Express** as Senior System Analyst
 Jan 2004 to Feb 2007

Development and support for Customer Marketing Capabilities Technology platform

● **Interra IT** as Member Technical Staff
 Apr 2003 to Jan 2004

Development and Support for US Client Technology platform

● **Patni Computer Systems** as Software Engineer
 Mar 2001 to Mar 2003

Application Development and Support for GE Consumer Finance application processing system

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Education

UG: **B.Tech/B.E. (Mechanical)** from **Army Institute of Technology, Pune** in **1998**
 PG: **MBA/PGDM (Finance and Strategy)** from **Indian Institute of Technology (IIT), Delhi** in **2010**

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IT Skills

Skill Name	Version	Last Used	Experience
DOT NET		2016	11 Year(s) 0 Month(s)
JAVA		2016	10 Year(s) 0 Month(s)
Blue Prism		2020	1 Year(s) 0 Month(s)
Mainframes		2015	15 Year(s) 0 Month(s)
People Leadership		2020	12 Year(s) 0 Month(s)
IT Risk Management		2020	16 Year(s) 0 Month(s)
IT MANAGEMENT		2020	12 Year(s) 0 Month(s)

IT SECURITY	2020	5 Year(s) 0 Month(s)
Cloud Computing	2020	6 Year(s) 0 Month(s)
Practice Management		12 Year(s)

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Proficient	✓	✓	✓
Hindi	Proficient	✓	✓	✓

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Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time

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