Md. Asif Hussain ⭐ Featured

Analyst seeking roles in Information Technology,Project Management,Change Management,Incident Management,Quality Assurance,Manual Testing,Requirement Gathering,Agile Methodology,Client Servicing,SQL Server,Sharepoint,Eclipse,Java,HTML,ITIL,XML,C,C++

Current Designation: SAP HYBRIS FUNCTIONAL ANALYST

Current Company: Dell EMC

Current Location: Bengaluru / Bangalore

Pref. Location: Bengaluru / Bangalore,Hyderabad,Kolkata

Functional Area: IT Software - Application Programming / Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Total Experience: 3 Year(s) 7 Month(s)

Highest Degree: B.Sc [Computers]

Key Skills: Analyst,Software Developer,Information Technology,Project Management,Change Management,Incident Management,Quality Assurance,Manual Testing,Requirement Gathering,Agile Methodology,Client Servicing,SQL Server,Sharepoint,Eclipse,Java,HTML,ITIL,XML,C++

Verified :   Phone Number | Email - id

Last Active: 21-Jan-21   Last Modified: 21-Jan-21

Summary

Result oriented professional with experience in Information Technology,Project Management,Change Management,Incident Management,Quality Assurance,Manual Testing,Requirement Gathering,Agile Methodology,Client Servicing,SQL Server,Sharepoint,Eclipse,Java,HTML,ITIL,XML,C,C++

Work Experience

Dell EMC as SAP HYBRIS FUNCTIONAL ANALYST
Apr 2017 to Till Date

*   Experience in e-commerce Ordering Process, Categories, Pricing, Currencies, Countries, Discount and Product Catalogs.
*   Involved in Hybris Implementation, Support & Enhancements on B2B e-commerce Accelerator customers delivering Software Capabilities conducted Workshops, facilitating requirement gathering sessions in Agile and Scrum project environments.
*   Extensively involved in functional testing, user acceptance testing and user training sessions.
*   Analyzing and reporting identified problems Working with test management and automation tools
*   In-depth knowledge of the processes related to purchase orders, delivery and billing, reimbursements, and business contracts.
*   Service Ticket, Service Order and Confirmation, Billing and I-Objects
*   Worked on AGILE methodology, completely custom development.
*   Experienced in Hybris HMC, HAC, WCMS, CMS and Product Cockpit.
*   SAP Hybris & Integration with ERP/CRM through Data Hub on B2B & B2C.
*   Well experienced with scrum meetings as part of agile software development.
*   Provide resolution, work around and follow-up details to the problem management team.
*   Familiar with the ITIL framework, as the Incident Management process.
*   Works with the Major Incident Manager to facilitates the resolution of high-severity outages, impacting IT infrastructure.
*   Team player with excellent communication and analytical skills.
*   Ability to adapt quickly to changing technologies, frameworks, etc

Education

UG: **B.Sc (Computers)** from **Jawahar Lal Nehru College ,Chakradharpur** in **2015**

IT Skills

Skill Name	Version	Last Used	Experience
Java, C, C++, XML, HTML, SOAP, SQL			
Oracle, MS SQL Server, SAP HANA			
Confluence, MS Share Point			
MS Office, MS-Project			
Eclipse, github, NetWeaver			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Urdu				

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent / Temporary

Employment Status: Full Time, Part Time