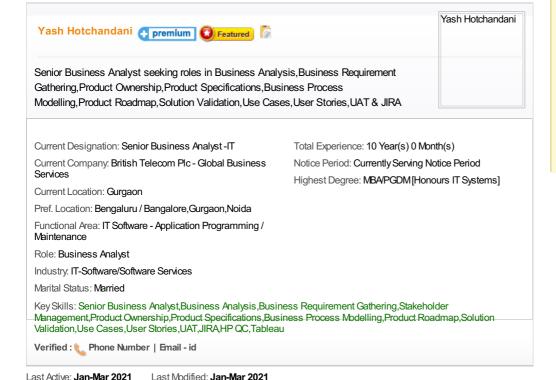


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Summary

Jump to Section

10+ years strong experience in Business Analysis, Business Requirements, Product Ownership, System & Product Specifications, Business Process Modelling, Product Roadmap, Solution Validation, Data Analytics (SQL) and Software Quality Assurance

Expertise in performing Business Analysis (Requirement Elicitation & Management) functions including preparation of User Stories/ Epics/ Use Cases, evaluating Business Requirements creating Product Backlogs, Process Flow diagrams (UML based), Software Features Prioritization, Screen Prototyping, Acceptance Criteria & Test Scenarios preparation. Hands-on Skills in performing Stakeholder Management, BA Governance, Information Management, User Acceptance Testing and partnering with Cross Functional Teams.

Work Experience

British Telecom Plc - Global Business Services as Senior Business Analyst -IT Apr 2017 to Till Date

Work Experience | Education | IT Skills |

Key Responsibilities

Understanding business process / analysis workflow to design solutions for enhancing functional efficiency of the organisation and achieving business excellence

Interacting with business $\tilde{\&}$ IT teams as part of the Agile Squad and contributing in all the Scrum ceremonies. Organising & coordinating business analysis sessions for understanding client business processes and mapping them to required business standards

Leading Sprint Planning & Review sessions to guide and align the Development team towards the Product Goal. Projects Undertaken: Service Intelligence Tool, Workforce Management tool, NetCo Model Office Transformation, BT Global Strategy Processes - Designed BT Global Strategy Processes using ARIS Tool.

Bharti Airtel Ltd.- Digital TV Business Unit as Business Analyst/ Assistant Manager Nov 2015 to Apr 2017

Key Responsibilities:

Eliciting & Analysing new business requirements (As-Is & To-Be) of all business functions (Marketing, Sales, Customer Services, SCM& Finance) and documenting them in form of Business Use Cases/BRD/ Product Backlog.

Mapping the Business Requirements with the System Requirements/ User Stories to highlight the functional flows. Interacting with business & IT teams as part of the Agile Squad and contributing in all the Scrum ceremonies.

Co-ordinate and collaborate across organization including business teams, Solution architects & IT teams of Vendors across all phases of SDLC starting from Requirement Gathering till UAT Completion

Suggesting appropriate and technology-based solutions for enhancing functional efficiency of the organisation and achieving business excellence

Leading Pre-UAT sessions to sanitize the system implementation with the actual business requirements and highlight the gaps before the actual Business UAT and close any requirements gaps during the UAT Leading Sprint Planning & Review sessions to guide and align the Development team towards the Product Goal. Projects Undertaken: Cloud based Integrated Inventory Management Systems, Android Box Implementation Project,

Important

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Wipro Technologies as Business Analyst

Feb 2011 to Nov 2015

Key Responsibilities:

Understanding business process / analysis workflow to design solutions (As-Is, To-Be & Why-Why Analysis) Interacting with business & IT teams across all phases of SDLC especially during Requirement Gathering & UAT Organising & coordinating business analysis sessions for understanding client business processes and mapping them to required business standards

Suggesting appropriate and technology-based solutions for enhancing functional efficiency of the organisation and achieving business excellence

Assessing & writing Test Strategies, Test plans, Test scenarios & Integration Test cases and maintaining traceability matrices for the baseline documents and creating Release Notes/Test Reports.

Preparing User Manuals & Conducting Training Sessions for the business users at the customer site.

Projects Undertaken: Sales & Distribution Track including Enterprise Mobility Application for Global Telenor Group? DTAC, Thailand; Grameenphone (GP), Bangladesh; DiGi, Malaysia, Telenor Myanmar, Myanmar & Uninor, India and Digital Transformation (BSS) of DEN Networks Ltd.

Accomplishments

Recognized for keeping BT?s value for ?Brilliant? delivery of work multiple times in 2019, 2018 and 2017.

Recognized for Excellent Project Delivery for WFMS Project by Bharti Airtel CEO in Feb 2017.

Recognition as Kudos 2000 for quickly understanding the (As-Is) Business Processes and recommending Process Improvements (To-Be) for many key business processes in 2016

Recognition as Victory League? Achievement Orientation for outstanding contribution in requirement gathering & delivery of DEN Project in 2015

Received recognition for performance & commitment towards Wipro? Telenor Client Engagement under one-time Performance Reward Program in 2013

Awarded as Maverick Best Delivery Person for outstanding contribution in delivery of DTAC Project in 2012

^ Back to Top

Education

UG: B.Tech/B.E. (Computer Science and Engineering Honors) from Maharshi Dayanand University in 2010

PG: MBA/PGDM (Honours IT Systems), Correspondence/Distance Learning from Institute of Management Technology (IMT), Ghaziabad in 2016

Other Qualifications/Certifications/Programs: Certified Scrum Master ITIL V4 Foundation Certified Scrum Product Owner

^ Back to Top

IT Skills

Skill Name	Version Last Used	Experience
Enterprise Architect, MS Visio		
Quality Center 11.00		
Windows 8 / 7 / XP and Android		
MS Office (Word, Excel & PowerPoint)		

^ Back to Top

Languages Known

Language	Proficiency	Read	Write	Speak
English	Proficient	✓	✓	✓
Hindi	Proficient	✓	✓	✓

^ Back to Top

Affirmative Action

Work Authorization

Category: General Job Type: Permanent

Physically Challenged: No Employment Status: Full time

^ Back to Top

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