



ASHFAQUE AHMAD

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Production Support Engineer seeking roles in Software Development, Application Programming, Production Support, Requirement Gathering, System Analysis, Technical Architecture, Client Management, Shell Scripting, Putty, Linux, SQL, Postgresql, Oracle

Current Designation: Production Support Engineer	Total Experience: 2 Year(s) 3 Month(s)
Current Company: CODE COMPASS LIMITED	Notice Period: 1 Month
Current Location: Gurgaon	Highest Degree: B.Tech/B.E.
Pref. Location: Delhi	[Electronics/Telecommunication]
Functional Area: IT Software - Application Programming / Maintenance	
Role: Tech Support Engnr	
Industry: IT-Software/Software Services	
Marital Status: Single/unmarried	
Key Skills: Production Support Engineer, Application Support engineer, Production Support, Requirement Gathering, System Analysis, Shell Scripting, Putty, Linux, SQL, Postgresql, Oracle	

Verified : Phone Number | Email - id

Last Active: 21-Jan-21

Last Modified: 21-Jan-21

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Summary

2.3 years experience as a Production Support Engineer. Presently working in CODE COMPASS limited Account in different stages of operation, maintenance and application support.

Responsibilities included requirement gathering and analysis, Shell scripting standardization.
Strong analytical skills, leadership qualities as well as good team member and fast learning curve.
Good coordination ability with On-site Team for client requirement details.
Training and Mentoring of new team-members & providing technical solutions to other team members

Work Experience

CODE COMPASS LIMITED as Production Support Engineer
Apr 2018 to Till Date

PROJECT:- Client ARPT (GUINEA CONAKRY-AFRICA)

(MEDIATION) Revenue Monitoring (For Telecom Regulator) Project Duration: 01-FEB-2020 to Till Now

Project Description:-This project helps Regulator to identify the Telecom monthly revenue, based on which correct taxes are calculated and report is published in this solution.

Roles:

- Ø Writing Shell Script for Automation of back end application and process.
- Ø Maintaining ETL Server (NDAS SERVER) for Telecom's Switch and other stream data processing.
- Ø Working on Linux environment client as UBUNTU and SERVER (RHEL & CENTOS).

Role and Responsibilities:

- 1) Login to server and ensure server is up.
- 2) Ensure there is enough free space available for processing.
- 3) Ensure we are getting live feed from the operators.
- 4) Ensure if Ndas Application is running.
- 5) Ensure we are getting all the files and there is no missing file.
- 6) Look out for rejected CDRs.
- 7) All missing files should be reported at the end of the day.
- 8) Check the status of processing throughout the day.
- 9) Ensure all parsed files are loaded and there is no error file.
- 10) Ensure no. of fetched files should be equal to no. of parsed files.
- 11) Ensure no. of parsed files should be equal to no. of files loaded.
- 12) Monitor NDAS GUI.
- 13) Ensure DB is up and running.
- 14) Ensure web service is running.

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Education

Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

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IT Skills

Skill Name	Version	Last Used	Experience
UNIX,Linux, Windows Family			
UNIX Shell Scripting, Bash Scripting			
Oracle10g, Sql, Postgress			
Putty, MS Office, WIN SCP, SQL Developer			
Team Viewer, RDP, Citrix			
QUANTUM(Mediation), NDAS			

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				

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Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

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