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K BharaniRaj ⭐ Featured

K BharaniRaj

Immediate Joining
System Engineer seeking roles in System Analysis,Technical Architecture,Project Management,Client Management,IT Infrastructure Management,Configuration Management,Cloud Computing,Servicenow,Hyper-V,Power BI

Current Designation: System Engineer

Current Company: ITC Infotech India Ltd

Current Location: Bengaluru / Bangalore

Pref. Location: Bengaluru / Bangalore,Chennai,Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: System Analyst

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: System Engineer,System Analyst,System Analysis,Technical Architecture,Project Management,Client Management,IT Infrastructure Management,Configuration Management,Cloud Computing,Servicenow,Hyper-V,Power BI

Verified : 📞 Phone Number | Email - id

Total Experience: 3 Year(s) 8 Month(s)

Notice Period: 15 Days or less

Highest Degree: B.Tech/B.E. [Computers]

Last Active: 23-Jan-21   Last Modified: 23-Jan-21

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Summary

Result-oriented Professional with over 3 years of experience in System Analysis,Technical Architecture,Project Management,Client Management,IT Infrastructure Management,Configuration Management,Cloud Computing,Servicenow,Hyper-V,Power BI

Work Experience

ITC Infotech India Ltd as System Engineer
May 2017 to Till Date

A result oriented professional with over 3+ years of experience in application development & enhancement, service delivery and client relationship management in ABinBev and HUB International.
    Insightful knowledge of various technologies in Infrastructure Services, essentially provided support in Hyper-V Administration, File-Folder Access (AD), Network Monitoring, Logical Monitoring, SCOM & CUB operation console Monitoring, Druva Backup & Recovery Cloud admin, Ticketing tools like SERVICENOW and END-TO-END support.
    Performed in configuring and backing-up the user?s data using Druva Insync Cloud admin tool.
    Troubleshooting Sev1, Sev2 and Sev3 issues with in service level agreements (SLA?s).
    Good experience in handling the bridge calls.
    Working on 24x7 basis.
    Worked under the Assigned groups such as GL Wintel support, GL RAS Administration support, GL File and Folder support, GL Active Directory support, GL Jabber support,
GL Hyper-V Administration.
    Providing Junos pulse application access to the users through GRAS which is used to access organization?s VPN.
    Resolving issues like Heartbeat and failed to connect computer and Logical disk space.
    Ticketing on ServiceNow, we update the issues to the relevant groups and we works on the assigned issues.
    Resolving Cisco-jabber application to the users from various regions through Zoom and WebEx-messenger, Logmein rescue tools by taking remote sessions.
    Performed daily system monitoring of SCOM and CUB servers and EUC Monitoring, verifying the integrity and availability of all hardware, server resources, and reviewing system and application logs.
    Adding, removing, or updating user account information, resetting passwords, etc.
    Have good knowledge in O365, hence Performed user adding and revoking tasks.
    Resolved various issues in outlook and MS teams.
    Understanding the nature of the issue and takes liberty to upgrade the severity (P1&P2) if requires.
    Properly escalate unresolved queries to the next level of support.
    Have a good knowledge on creating tiles over dashboards by preparing the visualization in PBI Desktop and PBI Service.

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Education

UG: **B.Tech/B.E. (Computers)** from **sathyabama university, chennai** in **2016**

IT Skills

Skill Name	Version	Last Used	Experience
Migration Win7 to win10			
hyper-v configuration			
PowerBI Installation			
ServiceNow, Power BI, WebEx Messenger			
Logmein rescue, Kaspersky			
MICROSOFT WINDOWS			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Kannada				
Tamil				
Telugu				

Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**