SUPRIYA KOLASKAR ⭐ Featured

Actively looking for job change. 7 years of experience as Software Engineer in L2-Application/Production Support in Telecom domain with skills in UNIX & SQL. Also worked on DevOps tool: Jenkins.

Knowledge of Python. Worked in Agile & ITIL process.

Current Designation: **Software Engineer**

Current Company: **Tech Mahindra Ltd.**

Current Location: **Pune**

Pref. Location: **Bengaluru / Bangalore,Mumbai,Pune**

Functional Area: **IT Software - Application Programming / Maintenance**

Role: **Software Developer**

Industry: **IT-Software/Software Services**

Marital Status: **Single/unmarried**

Key Skills: **Software Engineer,Software Developer,Software Engineering,Application Support,Production Support,Incident Management,Change Management,Quality Management,Manual Testing,Technical Support,Unix Shell Scripting,Sybase,Oracle,Jenkins,Scrum,Agile,JIRA,SQL**

Total Experience: **7 Year(s) 0 Month(s)**

Notice Period: **1 Month**

Highest Degree: **B.Tech/B.E. [Computers]**

Verified :   Phone Number | Email - id

Last Active: 22-Jan-21   Last Modified: 22-Jan-21

Summary

Software Engineer seeking roles in Software Engineering,Application Support,Production Support,Incident Management,Change Management,Quality Management,Manual Testing,Technical Support,Unix Shell Scripting,Sybase,Oracle,Jenkins,Scrum,Agile,JIRA,SQL

Work Experience

Tech Mahindra Ltd. as Software Engineer
Dec 2013 to Till Date

Project 1:
Client: KPN B.V.(Netherlands)
Domain: Telecom
Tools and technologies used: UNIX shell scripting, SQL, Putty, Oracle SQL Developer, Sybase Central, JIRA, Service Now
Roles and responsibilities:
?   Issue tracking, analysis and resolution for the requests raised by the users
?   Performed incident/change/problem/service request management functions through Service Now
?   Handled priority tickets and communicated to the business within time
?   Performed deployments and implemented changes in production environment smoothly as per the business requirements
?   Ensured customer applications were up and running by proactive tools(APM)
?   Hands on experience on SQL queries and UNIX commands for application related work
?   Created automated scripts for monitoring and performing health checks of the production server via Shell scripting
?   Provided data to the user depending upon the requirement through Sybase database
?   Active participation in Sprint/Retrospective/Scrum meetings

Project 2:
Client: KPN B.V.(Netherlands)
Domain: Telecom
Tools and technologies used: Linux shell scripting, SQL, Putty, Oracle SQL Developer, SOAP UI, JIRA, Service Now, DevOps, Jenkins, Manual Testing
Roles and responsibilities:
?   Working in DevOps team

? Working on one of the DevOps tool i.e. Jenkins
? Developed scripts using Linux for daily tasks to speed up the monitoring process
? Executed SQL queries to fetch the data from Oracle SQL Developer
? Experience in writing Test cases for the user stories assigned on JIRA
? Performed System integration, Regression Testing via Manual Testing
? Actively participated in Refinement/Daily Stand-up/sprint planning calls
? Performed Demo to the users demonstrating the functional changes in the stories assigned
? Created/Handled change requests on Service Now for the deployment activities on production server
? Deployed Build on Linux production server and implemented changes as per the business needs

Project 3:
Client: KPN B.V.(Netherlands)
Domain: Telecom
Tools and technologies used: DIBOL, Manual Testing,
JIRA, Service Now,
Roles and responsibilities:
? Performed health check to monitor daily tasks
? Resolved Service Now service requests/Incidents
? Interacted with scrum master to understand the requirements in daily scrum call
? Performed End to End Testing using DCL commands

Education

UG: **B.Tech/B.E. (Computers)** from **R.T.M.N. University - Nagpur,** in **2013**

IT Skills

Skill Name	Version	Last Used	Experience
Jenkins			
PRODUCTION SUPPORT			
Application Support			
ITIL Process			
Agile Methodology			
Unix			
Unix shell scripting			
SQL, Oracle , Sybase,			

Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert			
Hindi	Expert			
Marathi	Expert			

Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**