



**Dhruvit Patel** **Featured**

Dhruvit Patel

[Immediate Joiner] Business Analyst seeking roles in Application Analyst, Product Analyst, Requirement Analysis, Incident Management, Problem Management, SDLC, Agile, Scrum, Unix, SQL, Toad, Oracle SQL, Service Now, Jira, R programming, SQL, SAP BO

Current Designation: Business Analyst -IT

Total Experience: 3 Year(s) 4 Month(s)

Current Company: Societe Generale

Notice Period: 15 Days or less

Current Location: Bengaluru / Bangalore

Highest Degree: B.Tech/B.E.  
[Electronics/Telecommunication]

Pref. Location: Bengaluru / Bangalore, Mumbai, Gurgaon

Functional Area: IT Software - Application Programming / Maintenance

Role: Business Analyst

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: business analyst, application analyst, product analyst, sdlc, agile, scrum, sql, toad, oracle sql developer, service now, jira, azure devops board, sap business object, requirement gathering, use cases, business analysis, Production Support, Application Support

Verified : Phone Number | Email - id

Last Active: 18-Jan-21

Last Modified: 18-Jan-21

Jump to Section

[Work Experience](#) | [Education](#) | [IT Skills](#)

## Summary

**\*\* Immediate Joiner \*\*** Result oriented professional with more than 3 years of experience in Banking referential system, product support, testing, SDLC, Agile, Scrum, Application support. Working closely with the business sponsors, project managers / product owners gathering solution requirements, business cases, etc. Lead & engage in discussions with development teams, product owners, other technical teams in translating & implementing the user stories. Working in agile scrum framework, organizing sprint meetings for backlog refinement, planning, daily scrums & retrospection for areas of improvements. Collaborate and build relationship & goodwill with partners, different teams. Experience across application Testing, Applicationsupport, SDLC, process improvements and Agile methodologies in IT industry. Creating user stories using Atlassian Jira tool & prioritize the backlog for delivery aligning to the roadmap.

## Work Experience

**Societe Generale** as Business Analyst -IT  
Aug 2017 to Till Date

Roles:

1. Business Analyst

(September 2018-Present)

Key functions: Stake-holder management, CRM, Requirement gathering Functional test, BRD, reporting, Workflow analysis and solutions, Data Analysis, UAT, Functional testing.

2. Application Support

(August 2017- August 2018)

Key Functions: Troubleshooting, Bugs identification, release support and deployments, Change/Incident/Problem management

**ROLES AND RESPONSIBILITY**

Business Analyst

Work closely with the business sponsors, project managers / product owners gathering solution requirements, business cases, etc.,

Strategize & define the product roadmap, building product backlog by understanding the vision and benefits of the business requirement

Creating user stories using Atlassian Jira tool & prioritize the backlog for delivery aligning to the roadmap

Identify and raise risks, issues, assumptions, dependencies, etc. to support solution delivery

Work across different business functions & data consumers (sourcing) understanding how it's used, assess risk & impacts, identify viable technology to use



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Lead & engage in discussions with development teams, product owners, other technical teams in translating & implementing the user stories  
 Create user acceptance criteria, perform test and validate & track the planned implementations during sprint cycle  
 Working in agile scrum framework, organizing sprint meetings for backlog refinement, planning, daily scrums & retrospection for areas of improvements  
 Applying good judgment in balancing and advocating the use of agile delivery concepts and business analysis tools and techniques  
 Collaborate and build relationship & goodwill with partners, different teams  
 User Acceptance Testing  
 Raise development bugs, bug priority assessment, high quality analysis and details on how to reproduce issues and logging defects in JIRA  
 Design testing plans to diagnose and resolve system exceptions & errors.  
 Writing and executing test cases, reporting defects and testing bugs.  
 Training & Mentoring  
 Conduct trainings and presentations for global counterparts  
 Responsible for training new-hires on system application and mentoring on-shore and off-shore team members

#### KEY PROJECTS

PRM  
 Business Analyst: Managed the progress of key project deliverables, designed and executed test cases. Done Gap Analysis and provided business rules to implement logic. Developed user acceptance test plans for new product functionalities.  
 FICOPA  
 Helped stakeholder to develop road map for the requirement. Implemented FTR approach to share the banking details. Worked with different teams to understand the data sourcing and technology to use in implementing the project.

EMR Enslavement

[^ Back to Top](#)

### Education

UG: **B.Tech/B.E (Electronics/Telecommunication)** from **Siddaganga Institute of Technology (SIT)** in **2017**

[^ Back to Top](#)

### IT Skills

Skill Name	Version	Last Used	Experience
UNIX, SQL			
Toad, Oracle SQL Developer			
Service NOW, JIRA			
Azure Devops board			
Excel, Tableau			
SAP Business Object			
Jenkins, GIT			

[^ Back to Top](#)

### Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Hindi	Expert	✓	✓	✓
Gujarati	Proficient	✓		✓

[^ Back to Top](#)

### Affirmative Action

Physically Challenged: No

### Work Authorization

Job Type: Permanent

Employment Status: Full time

[^ Back to Top](#)