



Javan Sudhirbhai Joshi



Featured



Senior Engineer seeking roles in Application Support, Production Support, Shell Scripting, Linux, SQL, Python, AWS, Cloud, Telecom Billing, Trade Support, Derivatives, FIX Protocol, OMS, Investment Banking, Capital Market

Current Designation: Senior Engineer- Application Support

Total Experience: 6 Year(s) 0 Month(s)

Current Company: FIS Global Solution

Notice Period: Currently Serving Notice Period

Current Location: Pune

Highest Degree: B.Tech/B.E. [Computers]

Pref. Location: Bengaluru / Bangalore, Pune, Ahmedabad

Functional Area: IT Software - Application Programming / Maintenance

Role: Tech Support Engnr

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Senior Engineer, Tech Support Engineer, Application Support, Production Support, Shell Scripting, Linux, SQL, Python Programming, BMC Remedy, AWS, Cloud Computing, Telecom Billing, Trading, Derivatives, FIX Protocol, Capital Market

Verified : Phone Number | Email - id

Last Active: 20-Jan-21

Last Modified: 20-Jan-21

Jump to Section

[Work Experience](#)

[Education](#)

[IT Skills](#)

Summary

Result-oriented Professional with 6 years of experience in Application Support, Production Support, Shell Scripting, Linux, SQL, Python, AWS, Cloud Computing, Telecom Billing, Capital Market

Work Experience

FIS Global Solution as Senior Engineer- Application Support

Sep 2018 to Till Date

Project Details in FIS Global Solution

Project Title FIS Global Trading

Project Type Providing technical support, maintaining and enhancing various trading applications like VALDI and MicroHedge and also implementing various projects.

Description We are responsible for below activities::

VALDI Order Management System provides interface between various investment banks, Trader, Broker and Stock exchanges of North America region in order to execute trade/orders.

MicroHedge is responsible for setting up overnight trade positions for our customers.

Create Python script using libraries like Pandas and Matplotlib to perform data analysis and generate graphical representation for it.

Analyse FIX logs in order to identify issue with any FIX session.

Create Shell script for automation activities.

Maintaining application availability 24x7

Maintain and execute operational scheduling & perform various health-check

Manage and perform various deployment activities in test and production environment.

Perform System Admin activities for Linux servers.

Perform housekeeping and troubleshooting activities for Linux environment.

Do System admin activities in various production servers in order to keep system up-to-date.

Managing BMC Remedy tickets, investigating it and resolving for closure.

Identify root cause for critical issues in production environment.

Currently I am working on DCC migration Project in which I perform below activities::

Create requirement documents (i.e. Server Specifications, Networking/Firewall requirements, Required tools details etc.)

Created various automation scripts for Prechecks, Configuration update and deployments for newly handed over machines.

Discuss scope of Migration with Clients and create schedule for migration.

Configure Application and Migrate Core processes and FIX sessions client by client.

Once everything is migrated then raise a request to decommission machines in old data center.

Client Various Banks and Institutional Investment Firms from North America region

Platform Linux Windows



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Tech Mahindra Limited as Software Engineer Sep 2014 to Aug 2018

Project Details in Tech Mahindra

Project Title H3G Billing and Maintenance

Project Type H3G Billing and Maintenance - Providing Technical Support for Billing applications for UK and ROI customers. Singl.eview v9.0.16.01 application is used for real time rating and billing.

Description I was responsible for below activities::

Maintaining application availability 24x7

Maintain and execute operational scheduling & perform various health-check

Troubleshooting for application or data errors and provide workarounds.

Work with client and vendor for efficient incident / problem fix.

Provide application level user support through direct interaction/Service Desk

Manage Payment Gateway application which is responsible for real time card payments (i.e. PCI transactions) and various batch jobs(for non real time payments).

Manage Collection activities which are responsible for putting restrictions on bad debit customers.

Creating and enhancing Unix shell scripts for automation.

Handling Interconnect Operations like scheduling and maintenance tasks Managing BMC Remedy tickets, investigating it and resolving for closure

We were also responsible for performing bill cycle activities.

I also worked with our Development team and CSGI closely in order to resolve various high priority issues related to billing bounce, real time rating and cluster restart.

I worked closely with development teams for implementation of below key projects for Three Mobile.

Singl.eview upgrade

Under this project Singl.eview application was upgraded from version 6 to version 9.

Key highlight was that failover functionality introduced with the help oracle clusterware in order to maintain high availability of the billing application.

I was involved in implementation and performance testing of various functionalities and also in deployment in production servers.

GDPR (General Data Protection Regulation)

This regulation was introduced by EU government in 2016 which gives control to individuals over their personal data.

We needed to remove customer's personal data stored in various billing tables as per the various scenarios given to us by project manager.

We created a script which was responsible for identification of GDPR compliant customers and then removal of their data from various billing table.

I was involved in implementation, testing of this project in pre-production as well as production environment.

EU Regulation

Main idea behind this project was that customer should be charged at same rate regardless of wherever he/she is roaming in EU region.

In order implement this functionality, we performed numerous tariff table updates and sync operations through DA Loads as per the tariff file provided to us by our development team.

Firstly this was tested in pre-production servers and then we implemented this in billing production.

Client Hutchison 3 Global Services

Platform

Linux

[^ Back to Top](#)

Education

UG: **B.Tech/B.E. (Computers)** from **leelaben dashrathbhai ramdas patel institute of technology and research** in 2014

[^ Back to Top](#)

IT Skills

Skill Name	Version	Last Used	Experience
WINDOWS, LINUX			
Shell Scripting			
SQL, Python			
AWS			
PL/SQL DEVELOPER			
Putty, BMC Remedy			
Jupyter Notebook			
PyCharm, ServiceNow			

[^ Back to Top](#)

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
...				

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time