



AGMAN KAPOOR

ServiceNow technical consultant seeking roles in Incident Management, Change Management, Problem Management, ServiceNow Administration, Business Analysis, Event Management, Requirement Gathering, HTML, JSON, CSS, Javascript, XML, Rest, Java, C, SOAP, XML

Current Designation: ServiceNow technical consultant	Total Experience: 2 Year(s) 1 Month(s)
Current Company: T- systems India Pvt Ltd	Notice Period: Currently Serving Notice Period
Current Location: Pune	Highest Degree: B.Tech/B.E. [Computers]
Pref. Location: Pune, Bengaluru / Bangalore, Delhi / NCR	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Team Lead/Tech Lead	
Industry: IT-Software/Software Services	
Marital Status: Single/unmarried	
Key Skills: ServiceNow technical consultant, Team Lead/Tech Lead, Incident Management, Change Management, Problem Management, ServiceNow Administration, Business Analysis, Event Management, Requirement Gathering, HTML, JSON, CSS, Javascript, XML, Rest, Java, C, SOAP, update sets	

Verified : Phone Number | Email - id

Last Active: 22-Jan-21

Last Modified: 22-Jan-21

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Summary

Dedicated ServiceNow Developer/Administrator with 2+ years of work experience seeking a challenging and satisfying career and a chance to work with a progressive organization that offers opportunities to enhance my skills and synchronize my personal growth with that of organization

Work Experience

T- systems India Pvt Ltd as ServiceNow technical consultant
Dec 2018 to Till Date

- ? In-depth knowledge of ServiceNow modules such as: Incident/Change/Problem Management, Service Catalog, Catalog Request Fulfillment, Event Management, CMDB, Service Portal.
- ? Experience working with Client side Scripting (UI Policy, Client scripts, UI actions, GlideAjax) and server side Scripting, (business rules, script includes, ACL, UI Action, Workflow editor).
- ? Performed Data Load activity using import sets and transform map.
- ? Experience in Splunk-SNow integration.
- ? Familiar with SLA definition, Email notification, REST, SOAP, email notifications scripts, SLA

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Education

UG: **B.Tech/B.E. (Computers)** from **Chandigarh University** in 2019

Other Qualifications/Certifications/Programs:

ServiceNow CSA

ServiceNow CIS - ITSM

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IT Skills

Skill Name	Version	Last Used	Experience
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Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

ServiceNow Development
ServiceNow Administration
Java script, C, Microsoft office
PowerPoint, Java, Splunk, SQL, HTML
CSS, XML and JSON

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓

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Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time

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