Email | Print

RAVI P ⭐ Featured

AGM seeking roles in IT Program Management,IT Project Management,Service Delivery Management,Change Management,Incident Management,Stakeholder Management,Key Account Management,Escalation Management,P&L Management,Tortoise SVN,Simulink,MATLAB,SDLC

Current Location: Chennai

Pref. Location: Chennai,Pune,Bengaluru / Bangalore

Functional Area: IT Software - Application Programming / Maintenance

Role: Program Mgr

Industry: IT-Software/Software Services

Marital Status: Married

Total Experience: 29 Year(s) 0 Month(s)

Highest Degree: PG Diploma [Applied Computer Science]

Key Skills: AGM,Program Manager,IT Program Management,IT Project Management,Service Delivery Management,Change Management,Incident Management,Stakeholder Management,Key Account Management,Escalation Management,P&L Management,Tortoise SVN,Simulink,MATLAB,SDLC

Verified : 📞 Phone Number | Email - id

Last Active: 19-Jan-21   Last Modified: 19-Jan-21

Jump to Section ▸ Work Experience | Education | IT Skills |

Summary

An established professional with experience in Strategic Planning, IT Program Management, Delivery Management, IT Governance, Stakeholder Management, P&L Management, Change Management and People Management
    Program Management Professional with expertise in managing entire gamut of Program Management tasks right from planning, monitoring, controlling, developing phases of project lifecycle through Agile / latest practices & methodologies
    Hands-on experience in Automobile Embedded Domain using C, C#.Net technologies along with multiple Platforms (OS), Languages and Tools (Design, Debugging, SCM, & Project)
    Wealth of expertise entails: Integrated Project Management, Software Development Lifecycle, Bug Lifecycle, Data Analysis, Statistical Analysis, CMMi ML5, Automotive SPICE Process, Process Analysis & Improvement, Satisfaction Index, Root Cause Analysis

Work Experience

◉ **SRM Technologies Pvt.Ltd** as Assistant General Manager
Jun 1999 to Dec 2020

Steered diverse responsibilities including IT strategy planning & execution, new initiatives and operations; analyzed business needs, strategic direction & identifying initiatives that allow a business to meet goals
    Spearheaded program progress as per scheduled deadlines for various tasks and taking necessary steps for ensuring completion within time and effort parameters; followed ASPICE Practices for projects being executed in the ODC
    Managed defined business services, delivered to agreed timeline, quality criteria & contractual commitments
    Communicated with stakeholders for managing multiple programs directed towards achieving strategic business & other organizational objectives
    Identified opportunity areas and monitoring performance improvement action plans; piloted process improvements by identifying gaps
    Administered the entire gamut of IT operations & delivery excellence and customer satisfaction
    Front-led transformation & operations assignments on onshore & offshore basis
    Provided technology-based solutions for enhancing functional efficiency; reviewed existing systems & business requirements and facilitated the implementation of new systems/processes in line with business goal and objectives
    Set out quality standards for various operational areas, ensured a high-quality customer experience while adhering to the SLAs and work processes
    Guided, mentored & monitored the performance of team members to ensure efficiency in process operations; developed competency among the team members; provided weekly status reports on ongoing program and conducted meetings with Client on ODC Performance & Business Planning for next half year

    Expanded the team size from 7 members to 50+ members while working in ODC set up
    Drove & implemented process improvement based on CMMi (ML5) guidelines and followed PPM model for planning & tracking
    Piloted the Improvement Activities in the Project, collected data, checked statistics & results through t-test
    Rolled out project performance metrics reporting, implemented profitability improvement plans and enhanced operational efficiency; achieved zero defect delivery for multiple releases in a row
    Established a delivery process based on waterfall methods that led to results such as on time delivery and defect free releases

Front-led a team of 50+ members for the execution of multiple projects for customers across Chennai & Japan
Improved timeframes for more than 99% of projects by successfully maintaining change management process

- **DSQ Software Ltd** as Programmer Trainee
  Jun 1998 to Jun 1999

- **Road Transport Corporation Pvt. Ltd.,** as Senior Officer - Computer
  Jul 1992 to Aug 1998

Education

UG: **B.Sc (Maths)** from **DG Vaishnava College, University of Madras** in **1990**

PG: **PG Diploma (Applied Computer Science)** from **CMC Ltd., Chennai** in **1991**

Other Qualifications/Certifications/Programs:
Assessment Team Member for CMMI L3
Assessment Team member for CMML4
Engineering process Group Head

IT Skills

Skill Name	Version	Last Used	Experience
Windows XP/07, Matlab, Simulink			
Embedded Tester, WINAMS, C, C#			
MS Project, VSS, Tortoise SVN			
CUBE Suite, SHC			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Tamil				

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent / Temporary

Employment Status: Full Time, Part Time