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Saravanan Gnanasekaran ⊗ Featured

CSM,ITIL,PMP,Application Development Manager seeking assignments in Software Engineering,Program Management,Project Management,Requirement Gathering,IT Process Automation,Cloud Computing,Technical Support,MySQL,Oracle SQL,PL/SQL,Oracle DBA,Python

Current Location: Chennai	Total Experience: 13 Year(s) 0 Month(s)
Pref. Location: Bengaluru / Bangalore,Chennai,Hyderabad	Highest Degree: B.Tech/B.E. [Computers]
Functional Area: IT Software - Application Programming / Maintenance	
Role: Project Mgr-IT/Software	
Industry: IT-Software/Software Services	

Key Skills: Application Development Manager,Project Manager-IT/Software Engineering,Program Management,Project Management,Requirement Gathering,IT Process Automation,Cloud Computing,Technical Support,MySQL,Oracle SQL,PL/SQL,Oracle DBA,Python,CSM,ITIL,PMP

Verified : 📞 Phone Number | Email - id

Last Active: 21-Jan-21   Last Modified: 21-Jan-21

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Summary

Dynamic engineering professional with over 13 years of work experience in Systems Engineering, IT Process Automation, Application Support, Technical Support & Project / Program Management. Expert in designing and developing highly complex, integrated solutions to meet business requirements and enhance performance. Insight in end-to-end project management activities, ensuring timely deliveries as per defined timelines and quality standards. Handled project with a maximum budget of 2.5 Million dollars. Acumen in following ITIL framework and Waterfall & Agile methodology for various projects. Sound knowledge of various server applications (Web Servers, databases, application servers) worked together for an overall systems solution. Experience in managing projects to migrate applications to AWS & Azure.

Work Experience

◉ **Tata Consultancy Services** as Application Development Manager
Sep 2015 to Aug 2020

Account: Hudsons Bay Toronto, CA
Hudson's Bay, formerly and still colloquially The Bay, is a Canadian department store chain
Managed multiple projects to migrate the applications to AWS platform which includes re-designing & migration As-Is
Outlined work plans, determined resources, wrote timelines and generated initial budgets as part of project scope determination
Developed project plans identifying key issues, approaches and performance metrics
Analyzed architecture design, scope, implementation, testing and deployment need to define project requirements
Supported customers via telephone, email and at sites to handle escalations and concerns
Led and assisted technical upgrade projects for clients by working and coordinating with consultants and developers for
integrations
Supported business continuity and disaster recovery
Managed project teams in an Agile environment & Scrum team realizing success through the application of SDLC methodologies and exceptional leadership skills
Directed large-scale development and implementation of Store merchant application solutions to meet business needs
Monitored contracts and service level agreements to identify potential risks and implement mitigation actions to protect the development process from unforeseen delays and costs
Worked as a key resource to architect, engineer and support over IT Dev projects
Oversaw large portfolio of projects to support teams, report progress and influence positive outcomes for key stakeholders
Collaborated closely with customers to share information about available products and services, increasing utilization and delivery effectiveness
Coordinated delivery of contracted solutions at the program level and in full accordance with outlined cost, scheduling and quality terms
Transitioned clients from sales processing to delivery team by effectively assigning roles and responsibilities and facilitating kick-off activities

IT Project Manager / Scrum Master - Tata Consultancy Services Canada ? Sep '15 - Sep '16
Royal Bank of Canada Toronto, CA
The Royal Bank of Canada is a Canadian multinational financial services company and the largest bank in Canada by market capitalization

Managed Scrum team to migrate Windows 2002 / 2006 server & MS SQL 2005 database version from Trinidad & Tobacco, Aruba, Jamaica, Curacao to Toronto data center
Drove Scrum team progress to overcome obstacles and realize success throughout the life of each sprint
Facilitated Scrum framework - sprint planning, backlog grooming, daily scrums, sprint reviews and sprint retrospectives
Coached teams in Agile practices and provided necessary training to create a positive mindset to Agile methodologies
Led sprint reviews, daily scrums and planning meetings to realize full team engagement
Planned Agile best practices and encouraged team cohesion, overcoming impediments and hurdles to productivity
Proactively identified and found ways to resolve issues to prevent distractions and keep projects on track
Managed product backlog and supported the Scrum framework for monthly sprint releases
Collaborated with product owners, team members, technologists and other scrum masters to define solutions and drive
progress

🔘 **Tata Consultancy Services** as Project Lead
Dec 2009 to Aug 2015

ITIS COE Tools Chennai, IN
TCS Internal team
Spearheading as a Project leader for TCS In-house tools (Netasthra)
Handled automation reports and dashboard as per customer requirements
Developed Project Management plan for each deployment and track it to closure
Demonstrated applications for new customers and convince them to sign off TCS tools package
Identifying and sending Incident and Change management status across tools team
Developed BSM dashboard and deployed the same in Netasthra which retained few customers with TCS as they were able to view their business process live status
Managed a team of 25 members and assisted them technically / process
Handled customer escalations and help them to understand the root cause of the issue and set right expectation to resolve an issue
Implemented new technologies in the tool to enhance its performance
Worked with the account team and client management in drafting the project plan and scope definition
Key member of the recruitment team to place people based on the required skill set for the project delivery

Education

UG: **B.Tech/B.E. (Computers)** from **Anna University Chennai, IN Tagore Engineering College** in **2006**

IT Skills

Skill Name	Version	Last Used	Experience
MySQL, Oracle SQL, PL/SQL, RDBMS			
Oracle DBA, Python			
Windows, Linux, Unix, IBM-AIX			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Tamil				

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time