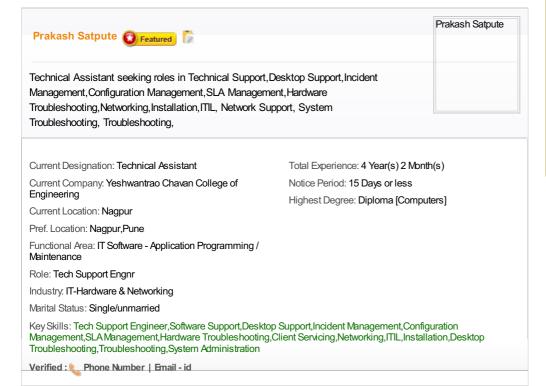


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Summary

Last Active: 18-Jan-21

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To work in a firm with work driven environment where I get opportunity to be more creative, where I can utilize and apply my practical knowledge and skill which would enable me as a fresh graduate to grow while fulfilling organization goal with my strong content of solutions.

Work Experience

Yeshwantrao Chavan College of Engineering as Technical Assistant Jun 2018 to Till Date

Last Modified: 18-Jan-21

Work Experience | Education | IT Skills | Projects |

Installation of Operating System Windows (XP, 7, 8, 10), Ubuntu and Linux etc.

Crimping CAT6 Cable and IO Punching.

Installation all types of application software's.

Provide technical support remotely by RDC, Admin ammy, Any Desk and Team Viewer.

Configured hardware, devices and software to set up work stations for employees.

Installed, modified and repaired software and hardware to resolve technical issues.

Removed malware, ransomware and other threats from laptops and desktop systems.

Loaded software, granted permissions and configured hardware for new employees as part of onboarding process.

Provided on-call support for critical Type issues related to Network and System.

Processed support requests weekly for technical assistance on wide range of issues related to Network, Software and Hardware

Use ticketing systems to manage and process support actions and requests.

Patched software and installed new versions to eliminate security problems and protect data.

Resolved issues with systems, hardware and network quickly and accurately.

Responded to support requests from end users and patiently walked individuals through basic troubleshooting tasks.

Installed technical hardware and software in deskside support environment.

Assembled, customized and repaired hardware infrastructure using hand tools, components and peripheral accessories.

APS Microtech as Computer Hardware & Networking Engineer Nov 2016 to Jun 2018

Identifying hardware and software solutions.

Troubleshooting technical issues

Diagnosing and repairing faults. Resolving network issues.

Installing and configuring hardware and software.

Speaking to customers to quickly get to the root of their problem.

Providing timely and accurate customer feedback.

Talking customers through a series of actions to resolve a problem.

Important

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld Following up with clients to ensure the problem is resolved. Replacing or repairing the necessary parts.

Managing multiple cases at one time.

Providing Remote Support

APS Microtech as Junior Graphic Designer Nov 2016 to Jun 2018

Understanding project requirements and ideas. Using graphic techniques to create drafts. Producing logos, banners, and interfaces. Pitching creative concepts. Collaborating with the team to launch projects. Using feedback from other designers to improve.

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Education

UG: Diploma (Computers) from Maharashtra State Board of Technical Education, Mumbai in 2018

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IT Skills

Skill Name	Version Last Used	Experience
NETWORK SUPPORT		2 Year(s) 0 Month(s)
COMPUTER NETWORKING		2 Year(s) 0 Month(s)
HARDWARE TROUBLESHOOTING		2 Year(s) 9 Month(s)
Technical Support		3 Year(s) 6 Month(s)
DESKTOP TROUBLESHOOTING	0	3 Year(s) 0 Month(s)
Remote Desktop	0	3 Year(s) 7 Month(s)
Remote Support	0	3 Year(s) 5 Month(s)
Networking	0	1 Year(s) 8 Month(s)
Operating Systems	0	1 Year(s) 0 Month(s)
Problem solving	0	3 Year(s) 5 Month(s)

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Proficient	✓	✓	✓
Hindi	Expert	✓	✓	✓
Marathi	Expert	✓	✓	✓

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Projects

Project Title: College Management System Client: Shri Datta Meghe Polytechnic Nature of Employment: Full Time Role: Project Leader

Duration: Aug 2017 - Mar 2018 Onsite / Offsite: Offsite Team Size: 4

Project Details: Main aim in developing College Management System is to provide an easy way not only to automate all functionalities of a college, but also to provide full functional reports to top management of college with the finest of details about any aspect of college

College Management System is software or web application has the perspective of attaining attraction of those colleges which dont have one good performing software for keeping their information secure and make their management easier

College Management System provides one attractive environment where you can manipulate data and information about students and staff easily. So we can say the Core purpose of designing College Management System is to manage the task related to the college students/faculties and to reduce time to searching of appropriate candidates in college view.

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Affirmative Action

Physically Challenged: No

Employment Status: Full Time, Part Time

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