



**Nishant Verma**

SERVING NOTICE PERIOD | Agile Scrum Master seeking role in Technical Architecture, IT Support, Project Management, Agile Methodology, Incident Management, Client Management, Stakeholder Management, Delivery Management, Process Improvement, Kanban, JIRA, SQL

Current Designation: Agile Scrum Master

Current Company: Mckinsey Knowledge Center

Current Location: Gurgaon

Prof. Location: Delhi / NCR, Gurgaon, INDIA

Functional Area: IT Software - Application Programming / Maintenance

Role: Team Lead/Tech Lead

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Agile Scrum Master, Team Lead/Tech Lead, Technical Architecture, IT Support, Project Management, Agile Methodology, Incident Management, Client Management, Stakeholder Management, Delivery Management, Release Management, Process Improvement, Kanban, JIRA, Python

Verified : Phone Number | Email - id

Total Experience: 5 Year(s) 4 Month(s)

Notice Period: 2 Months

Highest Degree: B-tech [Computer Science]

Last Active: 22-Jan-21

Last Modified: 22-Jan-21

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## Summary

SERVING NOTICE PERIOD, Certified Lean Six Sigma Professional and Agile / Scrum Master with achievements-driven experience in IT support and end-to-end project delivery. Excellence in delivering large-scale, complex programs with a focus on technology transformation; liaising with leadership teams to evaluate technology challenges. Proficient in implementing appropriate methodology to add value to the consultant's deliverables and identifying process improvements; developing methods to achieve delivery of desired results. Organizing Scrum Ceremonies (Daily Scrum, Sprint Planning, Sprint Review, Sprint Retrospective, Backlog Refinement) and Agile adoption retrospective for the organization with the leadership and guiding teams with outcome resulting in enhanced performance. Gained exposure in interfacing with Project Manager, Development Consultant, Business Consultant, Architect, Developers and Implementation Teams to propose solutions using new technologies.

## Work Experience

### Mckinsey Knowledge Center as Agile Scrum Master Jun 2015 to Till Date

#### As Agile Scrum Master

- Identifying and implementing process improvements, onboarding, reporting improvements and training as required within and across Scrum Teams
- Performing analysis, design, verification, demonstration and maintenance of products in a process-driven, team environment
- Interacting with key stakeholders throughout the organization and beyond to communicate messages about project
- Integrating the same to operations environment, monitoring performance, feedback and communicating the same to the Development Team
- Facilitating sprint planning, daily DSM, retrospectives, stakeholder meetings, and software demonstrations
- Training and establishing scrum methodology and agile framework in collaboration with squad/team members and stakeholders
- Leading Development Team from project initiation till the delivery of final product; getting the work done without coercion
- Tracking and maintaining product backlog, burndown metrics, velocity, and task breakdown

#### As IT Support Specialist (Senior IAM Specialist)

- Rendered support and maintenance for ERP System - Oracle Modules like OBIEE R12, OBIEE Reports
- Troubleshoot and resolved IAM workflow errors by managing the accounts of firm users via Tivoli Identity Manager (TIM) and Active Directory (AD); conducted and presented RCA for the major issues from IAM stand point
- Provided Tier 3 user level technical support for some applications by troubleshooting issues
- Provided resolution on technical, architecture, infrastructure and end user support solutions
- Managed escalations and urgent requirements from business; steered incident management during major impact outages along with service request management & process improvements



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Worked closely with third-party vendors & contractors to manage and coordinate projects with the business units and other IT departments, where necessary

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Education

UG: **B.Tech/B.E. (Computers)** from **mriu** in **2015**  
PG: **B-tech (Computer Science)** from **Manav Rachana International University, Faridabad** in **2015**

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IT Skills

Skill Name	Version	Last Used	Experience
Agile, Scrum and Kanban			
Miro, Trello, JIRA and LeanKit			
SQL and Python (basics)			
OBIEE			
Tableau and Alteryx			
ServiceNow and VMware Service Manager			
Qualtrix, DIY and Team Barometer			

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Languages Known

Language	Proficiency	Read	Write	Speak
English				

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Affirmative Action

Category: **General**  
Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**  
Employment Status: **Full time**

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