

1800 102 2558 | +91 9818882211







Delivery Manager seeking roles in Project Management, Program Management, Delivery Management, Resource Management, Requirement Gathering, Business Strategy, Process Enhancement, Communication Management, Risk Management, Client Management, Cost Management

Total Experience: 21 Year(s) 0 Month(s)

Highest Degree: MCA[Computers]

Notice Period: 2 Months

Current Designation: Delivery Manager

Current Company: Wipro Limited

Current Location: Bengaluru / Bangalore Pref. Location: Bengaluru / Bangalore

Functional Area: IT Software - Application Programming /

Role: Program Mgr

Industry: IT-Software/Software Services
Marital Status: Single/unmarried

Key Skills: Delivery Manager, Program Manager, Project Management, Program Management, Delivery Management, Requirement Gathering, Business Strategy, Process Enhancement, Communication Management, Risk Management, Client Management, Cost Management

Verified : Number | Email - id

Last Modified: 22-Jan-21 Last Modified: 22-Jan-21

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Work Experience | Education | IT Skills |

## Summary

- \* Technocrat with 20 years of success in managing and executing projects across multiple technologies and predominantly in Insurance domain
- \* Project/Delivery Management Expert: Skilled in leading projects through aggressive governance processes which includes Scope Management, Schedule Management, Cost Management, Quality Management, Resource Management, Communication Management, Risk Management and Stakeholder Engagement
- \* Dedicated leader with career long record of stakeholder satisfaction, team building and strategic insight

## **Work Experience**

Wipro Limited as Delivery Manager May 2005 to Till Date

Growth Path:

May05-Aug'10: Module Leader

Sep'10-Feb'17: Project Manager

Mar'17-Present: Delivery Manager

#### Key Result Areas:

- \* Ensuring project and customer success through robust delivery
- Devising & implementing project plans in alignment with the project objectives
- Devising strategy plan inline with the organization's business plans;
- \* Spearheading change management; consistently meeting and exceeding SLAs and mentoring teams to deliver high performance
- \* Creating & implementing Business Continuity Plans
- \* Managing complete portfolio of projects including budgeting, planning and execution
- \* Leading, mentoring & monitoring the performance of team members to ensure efficiency in process operations; developing competency among the team members; managing appraisal process across the levels, conducting interviews to recruit the right talent & resources and developing employee competency
- \* Developing and implementing plans to ensure successful delivery on time, within budget and ensuring good quality deliverables
- \* Identifying and collaborating with key stakeholders across the organization to meet and achieve the various objectives of the projects.
- \* Managing development, migration, enhancement, support of various business critical programs
- \* Monitoring project progress as per scheduled deadlines for various tasks and taking necessary steps to ensure completion within time, cost and effort parameters
- \* Providing technical guidance & assistance to teams through full product lifecycles; managing day-to-day activities of the team(s) including performance appraisal, coaching, mentoring and cross training; providing technical guidance and

# **Important**

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- \* Ensuring that the project delivery team structure is adequate and enforces compliance, best practices, approach & direction for the technical aspects of the organization's practice
- \* Administering end-to-end of project life cycle from the stage of initiation till monitoring & control including planning, estimation & scheduling, cost estimation & budgeting, working with onshore & offshore teams, updating information to all stakeholders, integrating change control, planning risk responses and contingency planning
- \* Performing activities like performance management, people management, attrition management, aspiration, training, development management, grooming employees for growth within, utilization, quality, creating efficiency by continuous process enhancements
- iGATE Global Solutions as Developer/Module Leader Sep 2000 to May 2005
- Abhinand Computer Services as Helpdesk Coordinator at Wipro Jul 1999 to Sep 2000

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### **Education**

UG: B.Sc (Computers) from Bangalore University in 1998

PG: MCA (Computers) from Indira Gandhi National Open University (IGNOU) in 2002

Other Qualifications/Certifications/Programs: Executive General Management Programme (EGMP) Applied Machine Learning: Foundations

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## IT Skills

Version	Last Used	Experience
	Version	Version Last Used

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## Languages Known

Language	Proficiency	Read	Write	Speak
English	Proficient	✓	✓	✓
Hindi	Proficient	✓	✓	✓
Kannada	Proficient	✓	✓	✓

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# **Affirmative Action**

# **Work Authorization**

Physically Challenged: No

Job Type: Permanent Employment Status: Full time

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