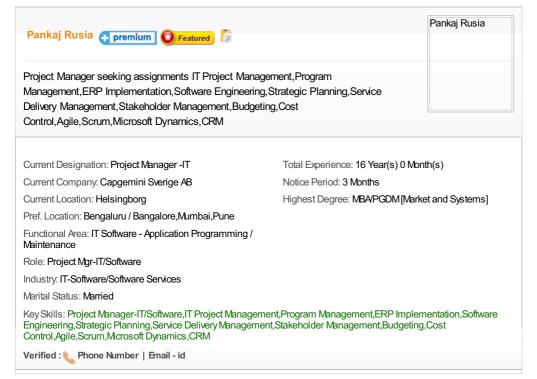


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Last Active: Jan-Mar 2021 Last Modified: Jan-Mar 2021

Jump to Section | Work Experience | Education | IT Skills |

Summary

Performance-driven professional with nearly 15 years of rich & extensive, national & international experience in Project & Program Life Cycle Management, Client Engagement, IT Management and People Management

Forward-focused Project Manager with exposure in swiftly completing projects with competent cross-functional skills and ensuring on-time deliverables within pre-set cost parameters; with good understanding of Agile & Scrum methodologies for deployment & rollouts

Bagged Certification of Accomplishment twice - Multichannel Transformation Programme for exemplary performance with IKEA

Highly skilled in software engineering practices including BDD, TDD, test automation, DevOps, code versioning with sound knowledge and experience of using industry standard toolsets

Work Experience

Capgemini Sverige AB as Project Manager -IT Nov 2012 to Till Date

(At Client side: Product Owner) Client: IKEAINGKAIT DIGITAL AB

Role:

Role:

Instituting & executing project strategies, making high-stake decisions and overcoming complex business challenges using experience-backed judgment, strong work ethics and irreproachable integrity

Creating & sustaining a dynamic environment that fosters the development opportunities and motivates the high performance amongst the team members

Developing project baselines & controlling the same with respect to cost, resource deployment, time overuns & quality compliance to ensure satisfactory execution of projects

Collaborating with clients & stakeholders while keeping them informed of progress and issues in order to manage expectations on all requirements and deliverables

Participating in review meetings with the team to discuss about the progress of projects as well as for identifying gaps and suggesting effective solutions for the same

Mapping client's business requirements and translating these requirements into functional specifications, services, and custom solutions with successful project execution

Providing:

Strategic guidance on application solutions, architectures, integration strategies, governance, quality assurance and business support processes

Digital Project Office Manager with insight to the resource capacity- and resource planning

Steering efforts in delivering optimal IT Solution of high quality within budget and schedule by providing technical leadership and managing development team

Monitoring the SDLC which includes scheduling, capacity management, and coordinating releases across multiple applications / platforms

Performing project reporting, through providing Digital Project Office Manager with key milestones updates and content for measuring and following up project quality and performance

Important

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld Communicating all key project plans, commitments, and changes including requirements, QA plans, schedule, and

Working on producing Deployment, Run Books, Implementation & Rollout Plans for consumption by the change management team in Infrastructure / Operations group

Nov12 to Dec'18 with Capgemini India Pvt. Ltd., Mumbai (IN) / Helsingborg (SE)

IT Manager (Scrum Master)

Clients: IKEA IT AB, and PostNord AB

Role:

Engaged in identifying and implementing strategies for building team effectiveness by promoting a spirit of cooperation between team members

Worked in Agile environment to involve the Product Owner for creating user epic/stories, prioritize, Sprint planning in line with over all release plans

Monitored communication flow to stakeholders by planning and distributing relevant information at appropriate times and forums

Secured that the project is reviewed and evaluated, with learnings documented

Thought Focus Information Tech Pvt. Ltd. as Senior Business Analyst Oct 2011 to Nov 2012

- Streamlined end to end delivery of project and support & maintenance of IT services within given scope, schedule, cost, quality, human resource, communication, risk/issue management and escalation management
- Checked pro-active problem management, change management, release and deployment management with at least 20% reduction in issues and escalation.

Smith & Nephew Healthcare India Pvt. Ltd. as Business Analyst

Feb 2009 to Oct 2011

- Obtaining requirements by means of interviews, document analysis, requirements workshops, storyboards and surveys. Liaising with stakeholders and development team.
- Rolling out various internet & Intranet apps on MS-Share point 2010 portal for all India staff for better communication
- Analyzing Sales, logistics and finance related business report requirements and creating on WEBI reports in SAP BOX
- Developing Monthly and periodic performance reports, sales and trend analysis, forecasts, & plans, ad hoc report for senior management for their analysis and decision making for next year.
- Creating Test scripts and execute for Supply Chain Management/Finance/CRM/HR& Payroll module on HPQC.
- Ensuring that Disaster Recovery Plan (DRP) runs every month to inline the security & backup system.
- Assist and Prepared IT Budget with CAPEX & OPEX, for smooth IT operation and service management
- Troubleshooting and resolving tickets with business priority and maintain the SLA Involving in develop the SLA reports at end of every month with submitting the Ticket Status (Open/Close) report.
- Rolling out various training initiatives as per requirement, review and monitor all training activities ensuring implementation of IT polices and procedures to the business.
- Ensure IT acquiescence with compliance standards and regulatory requirements a line with global compliance standard.
- Preparing of end user manual and pre & post Go-Live support.

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Education

UG: B.Com (Commerce) from Jiwaji University, Gwalior (MP) in 1999

PG: MBA/PGDM (Market and Systems) from Vikram University, Ujjain (MP) India in 2001

Other Qualifications/Certifications/Programs: Certified SAFe 5 POPM Certified Google Cloud - Cloud Architect

Certified Google Cloud - Big Data & Machin Learning Trained on PMP- Project Management Professional

Certified Agile Scrum Master

ITIL Certified

PRINCE2® Foundation Certificate

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IT Skills

Skill Name	Version L	ast Used	Experience
Google & AWS Cloud, DevOps			
Micro Services, Integration			
APIs SAFe POPM			
JIRA, MPP and Confluence			
SharePoint, Teams, GIT			
ERP, SAP 4.6c			
Microsoft Dynamics ax			
PROJECT MANAGEMENT	0)	10 Year(s) 0 Month(s)
Delivery Management	0)	8 Year(s) 0 Month(s)
Retail Operations	0)	6 Year(s) 0 Month(s)

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Languages intown

Language	Proficiency	Read	Write	Speak
English				
Hindi				
swedish				

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Affirmative Action

Work Authorization

Physically Challenged: No

Job Type: Permanent Employment Status: Full time

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