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Venkatesh ⭐ Featured

Venkatesh

Senior System Administrator seeking roles in Application Support,Linux Administration,Troubleshooting,System Administration,Escalation Management,IT Infrastructure Management,AWS,Ansible,DevOps,Linux,IIS,JBoss,OpenSSL,Appdynamics,Nagios,Sitescope

Current Location: Bengaluru / Bangalore

Total Experience: 4 Year(s) 7 Month(s)

Pref. Location: Bengaluru / Bangalore,Hyderabad

Highest Degree: B.Tech/B.E. [Computer Science]

Functional Area: IT Software - Application Programming / Maintenance

Role: System Admin

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Senior System Administrator,Application Support,Linux Administration,Troubleshooting,System Administration,Escalation Management,IT Infrastructure Management,AWS,Ansible,DevOps,Linux,IIS,JBoss,OpenSSL,Appdynamics,Nagios,Sitescope

Verified : 📞 Phone Number | Email - id

Last Active: 22-Jan-21   Last Modified: 22-Jan-21

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Summary

Over 4.7 years experience in application support and monitoring, worked on SQL and have good knowledge in Linux administration.
Familiar with with DevOps and AWS cloud technologies.
Experience in domains such as Banking and Finance, Infrastructure.
Experience in handling data request and performing backend corrections using SQL queries.
Scheduling the PowerShell script job in the Windows server to get automated URL alerts for Applications and handling the script related issues.
Strong experience in application performance monitoring tool Appdynamics and have knowledge about other monitoring tools such as Sitescope, Alertsite and Nagios.

Work Experience

🔘 **Nasdaq Corporate solutions (India).** as Senior System Administrator.
Apr 2020 to Jul 2020

Projects:
Project Name: Web platform support.
Job Title: Senior System Administrator.
Domain: Financial services.

Project Description: It includes supporting investment and finance related application. As Web platform support team, we have to troubleshoot various application incidents which are based on Linux and windows, proactively monitoring application performances using tools such as Appdynamics, Sitescope, Alertsite, Nagios and have to create SAN certificates using tool OpenSSL.
Technology: IIS, JBoss, AWS, OpenSSL, Appdynamics, Nagios, Sitescope.

RESPONSIBILITIES:
Troubleshoot applications incidents which are based on Windows and Linux platforms.
Supervise alerts related to applications and proactively resolving them.
Monitoring system performance and availability through tools like Appdynamics, Nagios, Sitescope, Alertsite etc., and escalating to concerned teams as and when needed.
Creating Internal certificates and External (SAN) certificates using OpenSSL.
Handling middleware vulnerabilities with guidance from higher team.

🔘 **Wipro Limited** as Business Development Associate
Apr 2016 to Mar 2020

Projects:
Project Name 1: Application Monitoring.
Job Title: Business Development Associate.
Domain: Infrastructure Management.
Period: Dec 2016 - Mar 2020

Project Description: It is application's monitoring project to ensure 100% application's availability using Powershell script and tools such as Appdynamics and escalating to relevant team as and when needed to minimize the downtime of applications.
Technology: Powershell, Appdynamics, Windows.

RESPONSIBILITIES:
Scheduling the powershell script job in the Windows server to get automated URL alerts for application and handling the script related issues.
Creating dashboard in Appdynamics using the metrics such as availability, response time etc.,
Co-ordinating with tools team for implementation of new requirements.
Co-ordinating with Administrators, Developers to ensure 100% application availability.
Early alerting on application issues in order to avoid business impact.

Project Name 2: Production Support.
Period: Apr 2016 - Nov 2016
Job Title: Administrator.
Domain: Banking and Finance.
Project Description: The client is the housing finance company. As a production support, we had to handle applications such LOS (Loan originating system), LMS (Loan management system) and LCS (Loan collecting system) along with data handling, backend corrections using SQL and deployments.
Technology: SQL, Linux.
RESPONSIBILITIES:
Handling/Resolving First Level incidents related to the application.
Deployment of new modules.
Performing Backend correction using basic SQL queries.
Handling the Data Request.
Monitoring the daily processes that are running in the backend related to the applications.

Education

UG: **B.Tech/B.E. (Computer Science)** from **JSSATE Bangalore affiliated to VTU, Belgaum** in **2015**

IT Skills

Skill Name	Version	Last Used	Experience
AWS.			
Linux.			
GIT, Jenkins, Ansible			
Shell Scripting			
IIS.			
SQL.			

Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✔	✔	✔
Hindi	Proficient	✔	✔	✔
Kannada	Expert	✔	✔	✔

Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time