Bhanu Sree Bheemanathini ⭐ Featured

MCP IMS Engineer seeking roles in Software Development,Application Programming,Application Maintenance,Project Management,Requirement Analysis,Solution Architecture,C,C++,Java,JavaScript,SQL,XML,CSS,HTML,Microsoft Azure,MS Power BI

Current Designation: Ims Engineer

Current Company: Mindtree

Current Location: Hyderabad / Secunderabad

Pref. Location: Bengaluru / Bangalore,Chennai,Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: IMS Engineer,Software Developer,Software Development,Application Programming,Application Maintenance,Project Management,Requirement Analysis,Solution Architecture,C,C++,Java,JavaScript,SQL,XML,CSS,HTML,Microsoft Azure,MS Power BI

Total Experience: 2 Year(s) 5 Month(s)

Notice Period: 15 Days or less

Highest Degree:

Verified :   **Phone Number |**   **Email - id**

Last Active: 21-Jan-21   Last Modified: 21-Jan-21

Summary

2+ years of experience on Windows azure cloud computing, where we handle multiple incidents
    Following ITIL principles to support the business needs. Working experience in level 2 support and resolving the issues within SLA
    Providing support to global Azure customers.
    Worked towards improving the Customer experience by leveraging support and undertaking Issue investigations, RCA's, service improvements and implementations, identifying bugs and providing break-fixes at Platform level using documented TSG's and scripts
    Collaborate closely with Engineering/Product Groups to ensure the availability and performance of Live Site and the satisfaction of our customers.

Work Experience

Mindtree as Ims Engineer
Feb 2016 to Till Date

Mindtree Limited as IMS Engineer -Java
Feb 2016 to Jul 2018

Roles and responsibilities: -
Following ITIL principles to support the business needs. Working experience in level 2 support and resolving the issues within SLA
Providing support to global Azure customers.
Deployed and managed Virtual machines [Using Managed and unmanaged disks] and Virtual Networks in Azure.
Created and deployed PaaS VM's using configuration and package files as per the Developers specifications.
Created and Managed Storage Accounts through Azure Portal, Storage explore and have managed blobs and containers.
Hands on experience on Azure migrations and planning (Sub to Sub and on-premises to Sub).
Worked on validations and configurations on Azure ASM [Classic Model] to ARM resource Migration for VNET and Azure VM's.
Configured and monitored Service health and Alerts using Azure Monitor {Azure Portal}.
Worked on log analytics and different solutions according to customer request.
Have good understanding on azure monitoring and set up alerts for resources.

Worked on automation accounts and hybrid worker roles to provide solution for customers.
Worked with Azure Customer Advisory Team and architects in leveraging support for implementation and as well as complex issues for dedicated customers.
Worked towards improving the Customer experience by leveraging support and undertaking Issue investigations, RCA's, service improvements and implementations, identifying bugs and providing break-fixes at Platform level using documented TSG's and scripts
Collaborate closely with Engineering/Product Groups to ensure the availability and performance of Live Site and the satisfaction of our customers.
Analyze and drive problem management data to identify what product investments will drive up customer satisfaction or reduce cost
Drive continuous improvement in the Azure platform incorporating feedback and customer escalations from internal/external customers for the Client
Responsible to perform investigations on complex and potential wide spread cases and liaise with Product Groups to ensure quicker workarounds and mitigations.
Have supported the project as On call and Critical BCP engineer
Trained juniors in the team and was responsible as POC for Knowledge.
Have prepared TSG, s and KB articles for the team, and automated few reoccurring process with the help of Flows and PowerShell.

Education

UG: **B.Tech/B.E. (Computer Science)** from **Jawaharlal Nehru Technological University (JNTU)** in **2015**

PG: **in 0**

Other Qualifications/Certifications/Programs:

Microsoft Azure Professional

IT Skills

Skill Name	Version	Last Used	Experience
WINDOWS 8, UNIX, LINUX			
C, C++, JAVA			
JavaScript			
SQL			
XML, CSS, HTML			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Telugu				

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time