



**SWATHI NITTIANANDANE**

Business Analyst seeking roles in Software Development, Application Programming, Business Analysis, Requirement Gathering, Client Management, Product Management, Project Management, Gap Analysis, Workflow Analysis, MS Visio

Current Designation: Business Analyst	Total Experience: 3 Year(s) 8 Month(s)
Current Company: KavNiya Technology Solutions	Notice Period: 2 Months
Current Location: Chennai	Highest Degree: MBA/PGDM [Operations and Marketing]
Pref. Location: Bengaluru / Bangalore, Chennai, Canada	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Business Analyst	
Industry: IT-Software/Software Services	
Marital Status: Married	
Key Skills: Business Analyst, Software Development, Application Programming, Business Analysis, Requirement Gathering, Client Management, Product Management, Project Management, Gap Analysis, Workflow Analysis, MS Visio	
Verified:  Phone Number    Email - id	

Last Active: 20-Jan-21

Last Modified: 20-Jan-21

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## Summary

Result-oriented professional with 3.8 years of qualitative experience in Business Analysis  
 ? Hands-on-knowledge in MS Office (Word, PowerPoint, Excel) and Balsamiq tool  
 ? Experience in gathering, documenting and validating business requirements, facilitating meetings, delivering presentations, engaging in all stages of the software development lifecycle to contribute to the implementation of effective IT business Solutions  
 ? Experience in consulting practice with proven capabilities in capturing As-Is process, preparing functional specifications, business blueprint document, analysing the gaps and preparing functional test cases  
 ? Exposure in successfully executing the following consulting responsibilities:  
 o Structuring and shaping client engagements and solving complex client challenges  
 o Building innovative and practical client solutions and managing large organizational changes

## Work Experience

• **KavNiya Technology Solutions** as Business Analyst  
Jan 2020 to Aug 2020

Key Result Areas:

- ? Understanding customer requirements and prototyping UI
- ? Providing functional specification documentation for the customer requirements.
- ? Managing requirements traceability matrix
- ? Conducting functional testing
- ? Performed user acceptance testing

Highlights:

- ? Actively participated in the entire SDLC of multiple projects

• **KavNiya Technology Solutions** as Business Analyst  
Jan 2020 to Till Date

• **Secova Eservices** as Business Analyst  
Jun 2016 to Jul 2019

Key Result Areas:

- ? Prototyping UI and UX related changes



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

- ? Providing inputs on RFP response with the scope and the capability of the service provided by the Product
- ? Analysing competitor product offerings to measure the feature gaps and identify unaddressed needs
- ? Organizing and conducted meetings with the Development and QA Team to demo the user requirements
- ? Conducting meetings with the Subject matter experts to understand the requirements and creating functional specification documents, user stories and workflow diagrams
- ? Understanding business process/analysing workflow to design solutions (As-Is, To-Be); capturing detailed process flows - business, functional and systems requirements
- ? Executing surveys to analyses the features less and more utilized by the clients and conducted demos to promote utilization of unused features

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Education

UG: **B.Tech/B.E. (ECE)** from **Manakula Vinayagar Institute Of Technology, Pondicherry** in **2014**  
PG: **MBA/PGDM (Operations and Marketing)** from **SSN School of Management & Computer Applications, Chennai** in **2016**

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IT Skills

Skill Name	Version	Last Used	Experience
MS OFFICE			
MS Vsio	2013	2019	3 Year(s)
SQL Server			
WINDOWS			
balsamic prototyping tool		2019	2 Year(s)
Excel, Powerpoint, Word		2019	3 Year(s) 0 Month(s)

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Languages Known

Language	Proficiency	Read	Write	Speak
Telugu				✓
Tamil		✓	✓	✓
English		✓	✓	✓

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Projects

- Project Title: iElect 6.0

Client: internal

Nature of Employment: Full Time

Duration: Oct 2018 - Jun 2019

Onsite / Offsite: Onsite

Project Details: worked on developing a newer version of the benefits administration portal to address the challenges faced with the previous version
- Project Title: Direct Billing Module

Client: internal

Nature of Employment: Full Time

Duration: Dec 2016 - Mar 2019

Onsite / Offsite: Onsite

Project Details: payment portal for premium payment

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Affirmative Action

Category: General  
Physically Challenged: No

Work Authorization

Job Type: Permanent  
Employment Status: Full time

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