





Summary

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A competent professional with over 6 years of experience in Active Directory Administration; previously associated with Wipro Technologies as Associate Consultant and currently with MarLabs as Technical Lead.

Work Experience | Education | IT Skills | Projects |

Expertise in Cross- Forest Migration using ADMT Tool, AD Security Hygiene, Fine Grained Password Policy (FGPP), FSMO role transfer, WSUS servers, Quest Tool for DIRSync; troubleshooting of various applications and devices Proven success in exceeding quality of service commitments and in resolving complex & critical system issues within set

Hands-on experience in managing troubleshooting infrastructure and application issues, gained knowledge of DNS (Domain Naming System), DHCP (Dynamic Host Configuration Protocol), Azure Active Directory (Cloud), PowerShell Scripts Utilize in-depth technical knowledge and business requirements to implement secure solutions to meet customer / client needs while protecting the corporation's assets

Work Experience

Wipro Technologies as Associate Consultant - IT Apr 2014 to Till Date

Key Result Areas:

Leading estimation, requirement gathering, gap analysis, testing, planning risk responses & contingency planning Defining service standards and guidelines that serve as benchmark for excellent service delivery, driving continuous implementation of changes

Steering on-going performance tuning, and resource optimization as required

Supporting on desktop related software's like MS Outlook Client, MS Office 97/2000/XP/2003/2007/2012 as well as active directory like password reset, unlocking accounts

Developing security standards, procedures, and guidelines for multiple platforms

Facilitating server maintenance, daily checking the status of servers and antivirus

Establishing healthy relations with internal & external stakeholders to provide support on various issues; keeping a close track of developments in the field of IT applications and updating top management about the same

Analysing & understanding of solution requirements; facilitating solution development projects throughout the solution cycle from requirements gathering to implementation for business continuity

Addressing queries regarding the information system / software & extending onsite support to the clients; maintaining directory including security domains, user profiles & other resources on the network

Monitoring utilization of existing resources and manpower; planning targets, monitoring numbers and achievement of overall targets on a daily, weekly & monthly basis

Building automated deployments through the use of PowerShell Script; deployed new modules and upgrades and completed fixes within the production environment

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IT Skills

Skill Name	Version	Last Used	Experience		
Microsoft Azure	Portal	2018	2 Year(s) 0 Month(s)		
Microsoft Active Directory	2012	2018	4 Year(s) 0 Month(s)		
Microsoft Exchange	2013	2017	3 Year(s) 5 Month(s)		
Exchange Migration	2013	2017	3 Year(s) 5 Month(s)		
Office 365	2018	2019	0 Year(s) 10 Month(s)		
PowerShell Scripting		2018	4 Year(s) 0 Month(s)		
PATCHING		2018	0 Year(s) 6 Month(s)		
MACHINE LEARNING		0	0 Year(s) 0 Month(s)		
DNS		2019	2 Year(s) 0 Month(s)		
DHCP		2019	1 Year(s) 0 Month(s)		

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Hindi	Expert	✓	✓	✓

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Projects

Project Title: Xerox Client: Xerox

Nature of Employment: Full Time

Duration: Feb 2019 - May 2020 Onsite / Offsite: Offsite

 $\label{thm:project} \textit{Project Details: Active Directory Team lead, Transition \& Support Project.}$

Project Title: Best Buy

Client: Best Buy

Nature of Employment: Full Time

Project Details: Active Directory Support Project.

Duration: May 2017 - Jan 2019 Onsite / Offsite: Offsite

Project Title: Takeda

Client: Takeda Pharmaceutical Nature of Employment: Full Time

Project Details: Exchange Migration.

Duration: Sep 2014 - Mar 2017 Onsite / Offsite: Offsite

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Affirmative Action

Work Authorization

Category: SC Job Type: Permanent

Physically Challenged: No Employment Status: Full time

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