



**Subhojit Das**

Certified Azure & ITIL Sr. Analyst seeking roles in Software Testing, Software Quality Assurance, Manual Testing, Automation Testing, Training & Development, Tech Support, Project Execution, Zendesk, Service Desk, JIRA, Bugzilla, Confluence, Terraform, Jenkins

Current Designation: Sr. Systems Engineer

Current Company: Ensim India Pvt. Ltd an Ingram Micro

Current Location: Kolkata

Prof. Location: Kolkata

Functional Area: IT Software - Application Programming / Maintenance

Role: Tech Support Engrn

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Sr. Analyst, Tech Lead, Software Testing, Software Quality Assurance, Manual Testing, Automation Testing, Training & Development, Tech Support, Project Execution, Zendesk, Service Desk, JIRA, Bugzilla, Confluence, Terraform, HTML, XML, Microsoft Azure, SQL Azure,

Verified : Phone Number | Email - id

Total Experience: 9 Year(s) 0 Month(s)

Notice Period: 2 Months

Highest Degree: MCA [Computers]

Last Active: 19-Jan-21

Last Modified: 19-Jan-21

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## Summary

Certified Azure and ITIL professional and result focused specialized with more than 11 years in IT industry.  
Project Execution & Support ~ Software Testing ~ Quality Assurance  
Client Relationship Management ~ Training & Development ~ Team Management  
Technical expertise in Testing, Rectifying issues, Refactoring code, Quality assurance & Client Relationship Management  
Served as Web Developer & Corporate Trainer in various IT organisations like Ensim India, Wipro, Techno India Group, Heritage Institute of Technology, WBSEB, Aptech Ltd., etc.  
Technical expertise in STLC (Manual/Automation Testing) entailing CoE Testing, Automation Testing, Functional Testing, Manual Testing and Performance Testing  
Possess end-to-end understanding of SQA processes, organization, and techniques in order to drive the creation of relevant and detailed test plans as well as organizational policy  
An effective communicator with strong analytical, planning, problem solving and analytical skills

## Work Experience

### • Ensim India Pvt. Ltd an Ingram Micro as Sr. Systems Engineer Jun 2016 to Till Date

Handling Azure Cloud infrastructure  
o [https://www.youracclaim.com/badges/bb62894b-796a-417b-8b3d-d3912d0b6ac4/public\\_url](https://www.youracclaim.com/badges/bb62894b-796a-417b-8b3d-d3912d0b6ac4/public_url)  
Working experience on CSP Office 365 and Azure  
ITIL Certified on 2019  
Handling Windows & Linux infrastructure on premises and Cloud  
Concept on Domain controller / Active directory  
Concept on IaaS infrastructure (VMWare and System Center)  
Manual testing on MS SharePoint 2013/2016 and Exchange 2013/2016  
Technical interview panellist for the Application Support department. Actively engaged with different teams to migrate the ticketing system.  
Hands on experience on software development projects  
Attended the daily status meeting to follow-up and resolve outstanding group issues. Managing a team of 13 people to ensure the tickets are getting closed within the SLA. Resource management and timesheet approval for those members.

### • Four Loops Solutions Private Limited as Testing & Sr. Support Engineer Jan 2013 to May 2016

### • Ardent Computech Pvt. Ltd., as Software Engineer Nov 2010 to Dec 2012

Functioned as a Trainer in Wipro, Techno India Group, Heritage Institute of Technology, etc.  
Successfully attained WCT from Wipro in Mar'11



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

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## Education

UG: **B.Com (Commerce)** from **Calcutta University** in **2004**

PG: **MCA (Computers)** from **Sikkim Manipal University (SMU)** in **2009**

Other Qualifications/Certifications/Programs:

Microsoft Azure Administrator

ITIL Foundation v4

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## IT Skills

Skill Name	Version	Last Used	Experience
Windows 2008 / 2012 Server and Linux		2020	6 Year(s)
Oracle 11g and SQL Server 2014		2020	6 Year(s)
VB.Net, C#, ADO.Net		2013	4 Year(s)
IaaS infrastructure		2019	4 Year(s)
ASP.Net, HTML and XML		2014	4 Year(s)
Apache Tomcat and IIS		2020	6 Year(s)
Azure Cloud Infrastructure		2020	2 Year(s) 3 Month(s)
CSP O365 and Azure		2020	4 Year(s) 6 Month(s)
JASPER REPORT	12	2020	2 Year(s) 6 Month(s)
Knowledge on Kubernetes		2020	6 Month(s)
VMware Vcenter		2019	4 Year(s) 2 Month(s)
SCVMM		2019	4 Year(s) 8 Month(s)
PAAS		2020	6 Year(s)
SAAS		2020	6 Year(s) 4 Month(s)

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## Languages Known

Language	Proficiency	Read	Write	Speak
English	Proficient	✓	✓	✓
Hindi	Proficient			✓
Bengali	Expert	✓	✓	✓

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## Projects

- Project Title: CloudBlue infrastructure build on Azure web-application

Client: Verizon

Nature of Employment: Full Time

Role: Sr. Project Leader

Duration: Sep 2019 - Feb 2020

Onsite / Offsite: Offsite

Team Size: 8

Skill Used: Microsoft Azure, SQL Azure, IaaS, PAAS, Cloud,

Role Description: Design, implement and maintain all Azure infrastructure and services within a managed service environment.

\* Management and administration of Azure services Web App, Azure SQL, Virtual Machine, Blob Storage, Networking

Project Details: CloudBlue web portal launch on Azure web-application, which starts populating the platform with approximately five to ten beta customers. These customers will be onboarded through a manual process.

Several Virtual machines and Databases are designed and monitoring through the Azure monitoring tool which is established for the business deal.

The following connectors are used:

1. Microsoft Office 365 / CSP
2. Microsoft Azure
3. Connect Connector
4. Ingram Micro Cloud Orchestrator

Therefore, the following actors are going to interact with the platform:

1. Sales agents
2. AP/AR staff
3. IT administrators
4. Customers

- Project Title: CloudBlue on Azure cloud

Client: Zones  
Nature of Employment: Full Time  
Role: Solution Architect

Duration: Jun 2019 - Mar 2020  
Onsite / Offsite: Offsite  
Team Size: 10

Skill Used: Microsoft Azure, SQL Azure, Cloud Testing, Iaas, PAAS, SAAS,  
Role Description: Design, implement, and maintain all Azure infrastructure and services within a managed service environment.

\* Management and administration of Azure services Web App, Azure SQL, Virtual Machine, Blob Storage, Networking

Project Details: Zones provide comprehensive IT solutions to customers across the country and around the world. Ingram Micro will provide Zones with a dedicated platform to launch a cloud marketplace to sell advanced services as well as standardized SaaS offerings.

Zones focus on the four categories:

1. Workplace modernization
2. Network Optimization
3. Data Center Transformation
4. Security fortification

In the scope of this project, we will integrate the following components in the initial phase 1:

1. Dedicated CloudBlue application platform delivered as PaaS

a. UX1

b. Connect framework

2. Service Connectors for

a. CSP

b. Azure

3. Additional product offerings based on Connect

a. First Connect offering

b. Second Connect offering

In phase 2, the following integrations are added:

1. Cloud Orchestrator

2. Zones Connect

3. CRM integration with Zones CRM

4. Active Directory integration with ADFS

5. Financial system integration with Microsoft Dynamics AX

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## Affirmative Action

Category: General

Physically Challenged: No

## Work Authorization

Job Type: Permanent

Employment Status: Full time

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