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YASHANG DUBEY ⭐ Featured

YASHANG DUBEY

Associate Technical Support seeking roles in System Analysis,Technical Architecture,Software Development,Application Programming,Configuration Management,Requirement Gathering,Client Management,Active Directory,Zoho,MS Outlook

Current Designation: Associate Technical Support
Current Company: Tech Mahindra Limited
Current Location: Noida
Pref. Location: Noida,Canada,Delhi / NCR
Functional Area: IT Software - Application Programming / Maintenance
Role: System Admin
Industry: IT-Software/Software Services
Marital Status: Single/unmarried
Key Skills: Associate Technical Support,System Admin,System Analysis,Technical Architecture,Software Development,Application Programming,Configuration Management,Requirement Gathering,Client Management,Active Directory,Zoho,MS Outlook

Verified : 📞 Phone Number | Email - id

Total Experience: 2 Year(s) 5 Month(s)
Notice Period: 2 Months
Highest Degree: B.Tech/B.E. [Computers]

Last Active: 18-Jan-21   Last Modified: 18-Jan-21

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Summary

Result-oriented Professional with over 2 years of experience in System Analysis,Technical Architecture,Software Development,Application Programming,Configuration Management,Requirement Gathering,Client Management,Active Directory,Zoho,MS Outlook

Work Experience

Tech Mahindra Limited as Associate Technical Support
Dec 2019 to Till Date

Collaboration with Clients and Resolving their technical issues via chat and call.
Worked on Ticketing tools like Service Now.
Troubleshooting with Windows OS Services, IP Configuration, Admin Rights, Outlook, Active Directory Sevices.

Collabera as Associate System Administrator
Jun 2018 to Nov 2019

Working and troubleshooting with MS Active Directory Services, SharePoint, Outlook, PC Troubleshooting, IP Configuration, DNS Settings, DHCP Server.
Worked on ticketing tool Zoho Desk.
Creation and Troubleshooting of the SharePoint Site.
Network Monitoring.

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Education

UG: **B.Tech/B.E. (Computers)** from **Lakshmi narain college of technolgy** in **2018**

Other Qualifications/Certifications/Programs:
Microsoft SharePoint 2013 Online
Microsoft SharePoint Designer

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IT Skills

IT Skills

Skill Name	Version	Last Used	Experience
SHAREPOINT	2013	2020	2 Year(s) 5 Month(s)
POWERAPPS		2020	1 Year(s) 5 Month(s)
Active Directory		2020	1 Year(s) 5 Month(s)
ITIL Process		2020	1 Year(s)
WINDOWS 10		2020	2 Year(s) 5 Month(s)

Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✔	✔	✔

Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time