



Jai Kumar
premium
Featured

Jai Kumar

MCP, MCTS Vice President seeking roles in IT Project Management, Program Management, Delivery Management, ERP Implementation, Business Analysis, Digital Transformation, Vendor Management, Quality Assurance, Stakeholder Management, Java, C#.NET, Asp.NET, SQL

Current Designation: Vice President -Professional Services	Total Experience: 22 Year(s) 0 Month(s)
Current Company: Sysfore Technologies Pvt. Ltd.,	Notice Period: 15 Days or less
Current Location: Bengaluru / Bangalore	Highest Degree: MBA/PGDM [Information Technology]
Pref. Location: Bengaluru / Bangalore, Mumbai, Pune	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Head/VP/GM-Technology(IT)/CTO	
Industry: IT-Software/Software Services	
Marital Status: Married	

Key Skills: Vice President, Head/VP/GM-Technology(IT)/CTO, IT Project Management, Program Management, Delivery Management, ERP Implementation, Business Analysis, Digital Transformation, Vendor Management, Quality Assurance, Stakeholder Management, Java, C#.NET, Asp.NET, SQL

Verified : Phone Number | Email - id

Last Active: **Jan-Mar 2021** Last Modified: **Jan-Mar 2021**

Jump to Section

[Work Experience](#) |
 [Education](#) |
 [IT Skills](#) |

Summary

Technical & Functional Expert / Global IT Business / Technology Strategist with over 21 years of impressive success in innovation, entrepreneurship, strategic direction, governance & management of CoEs, providing spectrum of services & best practices across IT Services, US Healthcare, Telecom, Trading & Staffing domains

Provided technical leadership and architectural guidance to cross-functional teams around Continuous Delivery practices Skilled in Digital Transformation: redefining business process, deploying digital technologies, and creating innovative market- and data-driven strategies that deliver powerful, revenue-generating solutions offering better customer experience

Forward-focused Program Manager with expertise in concepts of end-to-end program planning & implementation which includes scope management, activity sequencing, cost estimation, risk analysis, quality management & so on

Hands-on experience in managing the full life cycle implementation of ERP

Work Experience

Sysfore Technologies Pvt. Ltd., as Vice President -Professional Services
Feb 2019 to Till Date

Key Result Areas:

Driving the Consulting and delivery services business portfolio at Sysfore through technologies like Cloud CRM and ERP, Microsoft Power apps, Artificial Intelligence (AI) and Internet of Things (IoT)

Contributing to the business & technology vision and directing by influencing strategies & monitoring execution of major technology initiatives

Delivering best practices in respect of tech transfers and process validation; delivering a culture of continuous improvement; enabling clients master technological challenges of tomorrow, reliability improvement & cost reduction

Spearheading product vision, strategy and release plan including business cases formulation, presentation of proof of concept, prototyping, partner direction and detailed requirement analysis

Building framework for implementing industry-benchmarked tools and processes that drive the maximum effect on improving KPIs; providing management consulting and business process re-engineering services to leading clients

Assisting project leads in ensuring the effective tracking and measurements necessary to effectively yield process savings from enhanced technologies or alternate workflow

Implementing several project plans within pre-set budgets and deadlines; performing on-site and offsite tasks within a project, including the design, specification & integration of products

Analysing & understanding solution requirements; facilitating solution development projects throughout the solution cycle from requirements gathering to implementation for business continuity

Delivering large-scale, complex programs with a focus on technology transformation; collaborating with leadership teams to evaluate technology challenges Collaborating with the Executive Leadership Team so they understand & embrace how technology can enhance operational processes; driving technology-enabled innovation to deliver business value & competitive advantage

Providing management consulting and business process re-engineering services to leading government and MNC clients

Mapping client's requirements and coordinating in developing, implementing and transitioning processes in line with the guidelines specified by the client



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Guiding the team and organization on using Agile principles and practices and values to achieve early and continuous delivery of valuable software
 Conducting meetings with Development, QA & Support teams to ensure complete understanding of requirements, building innovative products, solutions for business based on requirements and generating new ideas & prototypes
 Working on product backlog refinement with Scrum Development Team & Scrum Master, devising the path to vision and deriving the roadmap
 Maintaining healthy business relations with clients and ensuring high customer satisfaction metrics by achieving delivery & service quality norms
 Managing engineering & solution architecture, providing architectural blueprints to bridge the gap between business and IT team; recommending tools, technologies, redesigning process, analysing business goals & client's requirements
 Leading end-to-end ownership of product development, project delivery, stakeholder negotiation on estimates, best practice implementation and performance dashboards
 Leading complete portfolio of projects including responding to RFP/RFI and planning on budget, vendor selection and project execution
 Managing third party relations including vendor assessment, relationship building, contract management, vendor negotiation and commercial assessment
 Supervising cost budgeting, revenue, profitability planning & target achievement strategies & service operations including KPIs, SLA management

- **Collabera Technologies Pvt. Ltd.,** as Director- Digital Transformation
Jan 2018 to Dec 2018
- **Brillio Technologies Pvt. Ltd.,** as Associate Director-Information Systems
Oct 2013 to Sep 2017

[^ Back to Top](#)

Education

UG: **B.Sc (Chemistry)** from **Osmania University** in **1995**
 PG: **MBA/PGDM (Information Technology)** from **Osmania University** in **1997**

[^ Back to Top](#)

IT Skills

Skill Name	Version	Last Used	Experience
Java, C#.NET, Asp.NET, SQL			
Suitescript, SuiteTalk, Suite Builder			
TCC Script			
JavaScript			
.NetCore 2.0			
NetSuite (Ver 2014 to Latest)			
Microsoft Dynamics (GP 7.5 to GP 2013)			
Microsoft Dynamics NAV, AX			
Oracle Fusion HCM (Ver 8.0 till latest)			
Salesforce, Microsoft Dynamics CRM			
Taleo (Ver 9.0 till latest)			
Crystal Reports, Cognos			
Drastin, Power BI			
SharePoint and Yammer			
SQL Server 7.0 / 2000 / 2005 / 2008R2			
Microsoft Sure Step Methodology			
Mobile Apps and JIRA			
MS Visio, MS PowerPoint			
MicroServices			
Win XP / 8 / 10 / 2000 Advance Server			
AZURE			
Oracle Cloud			

[^ Back to Top](#)

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Telugu				

Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**