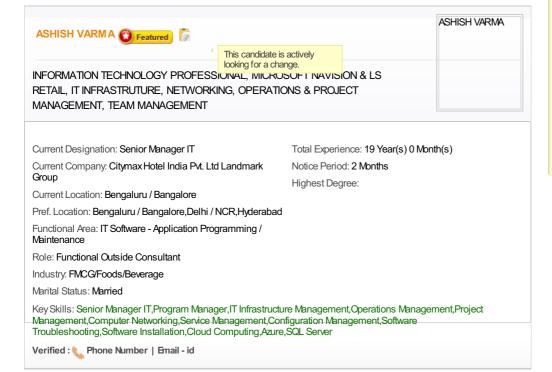


1800 102 2558 | +91 9818882211







Summary

Last Active: 22-Jan-21

Jump to Section

Techno-sawy and result oriented professional with over 18 years of experience in managing IT Infrastructure, Network Operations and Projects in India, Nepal and Nigeria

Work Experience | Education | IT Skills | Projects | Work Authorization

Currently associated with Citymax Hotel (India) Pvt Ltd as Senior Manager IT for Funcity and Krispy Kreme.

Skilled at leveraging information technology to resolve business problems. Adopted new technology and upgraded existing one to enhance IT efficiency.

An astute project leader; ensured projects are completed on time and in cost.

Facilitated business expansion by ensuring smooth network operations at time of launch.

Last Modified: 22-Jan-21

Work Experience

- Citymax Hotel India Pvt. Ltd Landmark Group as Senior Manager IT Apr 2017 to Till Date
 - 1. Techno-sawy and result oriented professional with over 18 years of experience in managing IT Infrastructure, Network Operations and Projects in India, Nepal and Nigeria.
 - 2. Currently associated with Citymax Hotel (India) Pvt Ltd as Senior Manager IT Heading Department for Funcity and Krispy Kreme.
 - 3. Proven track record of leveraging information technology to resolve business problems. Adopted new technology and upgraded existing one to enhance IT efficiency.
 - 4. Implemented & Self handling Azure Cloud Servers fro better data performance.
 - 5. An astute project leader who has led several projects and ensured their completion on time and in cost.
 - 6. Facilitated business expansion by ensuring smooth network operations at time of launch.
 - 7. Monitored IT operations; proactively identified bottlenecks and risks and implemented steps to enhance efficiency.
 - 8. Supported knowledge sharing by preparing SOP's and training manuals for employees pan India.
- 9. Strong communication and inter-personal skills with tendencies toward aligned action and conflict resolution. Keen aptitude for learning and productively applying new knowledge resourcefully.
- 10. Ateam player with exceptional leadership qualities and a motivational management style exemplified while managing teams with diverse backgrounds.
- 11.An out of box thinker, with a passion for service excellence and exceptional creative problem solving abilities.

Devyani International Limited as Manager IT Feb 2005 to Apr 2016

- 1. Supervised IT Infrastructure, Projects and database for KFC, Pizza Hut and Airport DIL Food Court stores; ensured maximum system uptime with a 12 member team.
- 2. Ensured smooth IT operations for approx 200 restaurants in India, Kathmandu and Lagos Nigeria.
- 3. Designed and implemented support to Nav 2013 rollout project for infrastructure and network implementation pan India for KFC.
- 4. Implemented support for Nav 2004 /2009 rollout project at GWR Airport (NCR & Hyderabad Terminals along with infrastructure and network implementation.
- E Almonard installation configuration translation database quatemisation and user training an atom database

Important

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld

- o. Ivariaged installation, configuration, troubleshooting, database customization and user training on store database during NAV 2013 R2 rollout. Ensured real time data was available to all stores
- 6. Led IT Set up for establishing call centre for KFC India and KFC Nigeria in India.
- 7. Ensured database was updated with menu, price, products and receipts.
 8. Generated monthly, quarterly and annual reports for all transactions. Managed corporate discounts, employee discounts and other store offers
- 9. Coached and mentored Field Engineers to resolve store issues.

Sysnet Global Technologies as IT Executive

Apr 2003 to Jan 2005

Installation/ Administration/ Troubleshooting on Different Networking Operating Systems including Windows 2000 / 2003 / 2008 / 2012 Server as well as SQL 2005 / 2008 R2 / 2012 / 2014 and so on

^ Back to Top

Education

UG: B.Com (Commerce) from Rajasthan University in 2001

Other Qualifications/Certifications/Programs:

CCNA Studies Completed Diploma in Installation / Configuration of Hardware & Networking Microsoft SQL Certified Microsoft Navision Certified

^ Back to Top

IT Skills

Skill Name	Version	Last Used	Experience	
CCTVSYSTEM	CCTV	2018	3 Year(s) 1 Month(s)	
HARDWARE & NETWORKING	All	2020	18 Year(s) 0 Month(s)	
Server Virtualization, MPLS, & DSL Link	All	2019	12 Year(s) 0 Month(s)	
SQL Server 2017 Express Edition	2017 Ехр.	2019	3 Year(s) 0 Month(s)	
Windows System Administration	All Versio	2019	15 Year(s) 7 Month(s)	
Microsoft Navision 2004 & LS Retail	2004	2013	7 Year(s) 2 Month(s)	
Microsoft Navision 2009 & LS Retail	2009	2014	5 Year(s) 5 Month(s)	
Microsoft Navision 2013 R2 & LS Retail	2013 R2	2017	3 Year(s) 4 Month(s)	
SQL SERVER 2008	2008	2020	6 Year(s) 2 Month(s)	
Azure Cloud Management	AZ100	2019	1 Year(s) 2 Month(s)	

^ Back to Top

Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Hindi	Proficient	✓	✓	✓

^ Back to Top

Projects

Project Title: Fun City / Tridom migration Semnox Parafait

Client: Semnox Solutions

Nature of Employment: Full Time

Duration: Jun 2018 - Sep 2019

Onsite / Offsite: Offsite

Project Details: 1. Overall 30+ Outlets Pan India with Entertainment Zone / Games Retails Outlets

Role migrated from Old Software to SEmnox Gaming Application.

2. As Functional consultant - capture the requirement from Operations, SCM, Finance to make the feasible along with Semnox and capture Data Correctly & Replication of Same to Cloud Server and Card Roaming

3. Solution Environment: Windows 2008 R2 with SQL 2008 R2 Server Database and Data Sync Application

4. Tools: Semnox, Embed & Cointech Gaming Software, SQL Server 2016R2, Data sync Application

Project Title: Pizzahut / KFC Mgration Mcrosoft Navision 2013 & LS Retail Client: Mcrosoft Navision 2013 & LS Retail - KFC / Pizzahut - PAN India

Nature of Employment: Full Time

Duration: Apr 2013 - Dec 2015

Onsite / Offsite: Offsite

Project Details: 1. Overall 350+ outlets in India with Dine In, Take Away, Drive-thru and Delivery facility. Among these, 35 Delivery Stores of Delhi NCR & Pan India are linked with Call Centre Role migrated to Mcrosoft Navision LS Retail 2013 R2.

2. As Functional consultant capture all the requirement from Concern department to make feasible with Software and capture data correctly & Replication of same to HO or from Call Centre Store Call Centre.

- 3. Solution Environment: Windows 2008 K2 with SQL 2012 Server Database and Mcrosoft Dynamics Navision 2013 K2 LS Retail.
- 4. Tools: Database Microsoft Dynamics Navision 2013 R2 LS Retail, SQL Server 2012, Data Director 3.2.20

^ Back to Top

Affirmative Action

Work Authorization

Category: General
Physically Challenged: No

Countries: India

Job Type: Permanent

Employment Status: Full time

^ Back to Top

Careers - About Us - Clients - Terms & Conditions - FAQ's - Contact Us - Report a Problem - Site Map - Resources
Our Partners: Jeevansathi Matrimonials - ICICIcommunities.org - 99acres - Real Estate In India
All rights reserved © 2021 Info Edge India Ltd.

Careers - About Us - Clients - Terms & Conditions - FAQ's - Contact Us - Report a Problem - Site Map - Resources
Our Partners: Jeevansathi Matrimonials - ICICIcommunities.org - 99acres - Real Estate In India
All rights reserved © 2021 Info Edge India Ltd.