



**Udaya Bhaskar Karupothula**

IT Leader with 20 years track record of leading teams to Strategize, Conceptualize & Deliver IT solutions across diverse industries. Adept at scrutinizing existing market trends to boost & deliver business value with adaptable futuristic IT roadmaps

Current Designation: IT Director	Total Experience: 20 Year(s) 0 Month(s)
Current Company: UnitedHealth Group -Optum	Notice Period: 2 Months
Current Location: Hyderabad / Secunderabad	Highest Degree: MBA/PGDM[General Management]
Pref. Location: Bengaluru / Bangalore,Hyderabad,Pune	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Head/VP/GM-Technology(IT)/CTO	
Industry: IT-Software/Software Services	
Marital Status: Married	
Key Skills: IT Director,Head/VP/GM-Technology(IT)/CTO,IT Project Management,IT Strategy,Digital Transformation,Operations Excellence,Service Delivery,Business Continuity,Disaster Recovery,Information Security,Cloud Strategy,Vendor Management,Product Management	
Verified :  Phone Number   Email - id	

Last Active: 20-Jan-21

Last Modified: 20-Jan-21

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## Summary

IT Leader with 20 years track record of leading teams to Strategize, Conceptualize & Deliver IT solutions across diverse industries. Adept at scrutinizing existing market trends to boost & deliver business value with adaptable futuristic IT roadmaps. Proven expertise in collaborates with key stakeholders, handling migrations & transitions of all volumes using in-depth knowledge of IT Infrastructure.

## Work Experience

### UnitedHealth Group -Optum as IT Director Jan 2020 to Till Date

- Leader for India and Philippines teams comprising of 235 team members consisting of Architects, SME, SRE, Operation Leads, technical leads.
- Driving and enabling the network & security projects and operations.
- Key enabler for the WAH transformation for the US/India (OSP & PPVPN) /Philippines user base.
- Designed road map for Intent based networking, Cloud enabled Security, Edge Vs. Fog Computing, Automation Framework for Network, and security Operations
- Key contributor or talent transformation, Customer and Employee Experience, Performance management framework for the Group

### Biological E as Deputy General Manager Jul 2016 to Jan 2020

- Leader for IT Infrastructure Operations at six locations of Biological E Ltd with team comprising of 25 members consisting of Architects, SME, Operation Leads, technical leads.
- Driving and enabling Enterprise projects and operations.
- Designed and Managed Budgets of about INR 90M and shown a 10% to 15% OpX cost saving YoY with effective vendor negotiation and technology upgradation.
- Strategize and implement Infrastructure projects which include VoIP & cloud-based collaboration platforms, migration from VMware VDI to Microsoft RDP, Holistic Helpdesk Platform, Industrial Plant IT setups for two sites, SDWAN, DLP, Email Archival Solution, DR solution for SAP ECC6, Universal Print Management system.
- Project consulting for business teams for projects like Manufacturing Equipment systems, HPLCs, LIMS, Trackwise
- Designed and implemented Asset management system, Procurement Management System.
- Implementation of Internet Security Framework using ISO.
- Represent GxP/USFDA/WHO/ISO IT Internal and external Audits.
- Experience on GxP, 21 CFR part11 Compliance, CSV validations.
- Validation of software Licensing costs and ensure the software licensing is reduced by 20%

### Aveva as Head of IT -India Operations Jul 2014 to Jul 2016

- Head of IT operations for three locations in India.



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

- Lead, coach, mentor a team of 15 comprising of Team Leads, Project management, technical team members, Helpdesk.
- Designed and managed IT budgets.
- Implemented 24/7 Helpdesk teams' structure, Test lab environments, Site setup for new offices, VoIP Government regulations (OSP Licensing)
- Developed, implemented and maintained technology policies, standards and procedures.
- Collaboration with business teams for implementing organization-wide IT initiatives.
- Developing and maintaining a business continuity plan (BCP) for all critical IT Services / Products.
- Responsible for Vendor management and procurement.

■ **IBM India Pvt. Limited** as Delivery Operations Manager  
Nov 2010 to Jun 2014

■ **Deloitte Consulting India Private Limited** as Senior Consultant  
Jan 2009 to Nov 2010

■ **Cognizant Technology Solutions India Ltd** as Senior Associate  
Jan 2008 to Dec 2008

■ **Computer Sciences Corporation** as Senior Engineer System Administration  
Jun 2005 to Jan 2008

■ **Intergraph** as Support Engineer  
Nov 2000 to Jun 2005

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## Education

UG: **B.Sc (Computers)** from **Osmania University** in 2006

PG: **MBA/PGDM (General Management)** from **Xavier Labour Relations Institute (XLRI)**, Jamshedpur in 2011

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## IT Skills

Skill Name	Version	Last Used	Experience
Service Delivery Management		2020	0 Year(s) 0 Month(s)
IT Infrastructure Management		2020	0 Year(s) 0 Month(s)
IT Budgeting		2020	0 Year(s) 0 Month(s)
PROJECT MANAGEMENT		2020	0 Year(s) 0 Month(s)
IT Security Governance		2020	0 Year(s) 0 Month(s)
Risk, Audit and Compliance		2020	0 Year(s) 0 Month(s)
BCP and DR		2020	0 Year(s) 0 Month(s)

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## Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Hindi	Expert	✓	✓	✓
Telugu	Expert	✓	✓	✓

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## Affirmative Action

Category: **General**

Physically Challenged: **No**

## Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

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