



**NANDINI ARUNACHALAM**



PSM 1 Manager seeking roles in Software Development, Requirement Analysis, Business Analysis, Project Management, Business Interface, Service Delivery Management, Change Management, Business Process Re-engineering, Visual Basic, ASP, XML, Sybase, Oracle

Current Designation: <b>Manager -IT</b>	Total Experience: 20 Year(s) 0 Month(s)
Current Company: Capgemini Technology Services India Limited	Notice Period: 3 Months
Current Location: Chennai	Highest Degree: PG Diploma [information technology and management]
Pref. Location: Bengaluru / Bangalore, Chennai, Hyderabad	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Project Mgr-IT/Software	
Industry: IT-Software/Software Services	
Marital Status: Married	
Key Skills: Project Manager-IT/Software Development, Requirement Analysis, Business Analysis, Project Management, Business Interface, Service Delivery Management, Change Management, Business Process Re-engineering, Visual Basic, ASP, XML, Sybase, Oracle	
Verified:  Phone Number    Email - id	

Last Active: **Jan-Mar 2021** Last Modified: **Jan-Mar 2021**

Jump to Section [Work Experience](#) | [Education](#) | [IT Skills](#) |

## Summary

Senior Techno functional professional with 18+ years of multi-cultural and multi-functional exposure in Project Management, Service Delivery, Operations & Process Management, Client Relationship Management and Team Management in Financial Services Sector (Foreign Exchange and Money Market Operations). Gained extensive exposure to Technical Solutioning and Product Engineering across Global Markets systems. Experienced in managing process operations with an aim to accomplish corporate plans & goals successfully. Proficiency in developing a detailed project plan & scoreboard to monitor progress & flag issues, train the new team & develop detailed procedures, flowcharts as well as measurement framework to smoothen the process. Adept in ascertaining needs and goals, streamlining operations and envisioning new concepts.

## Work Experience

### Capgemini Technology Services India Limited as Manager -IT Sep 2016 to Till Date

Working closely with Capgemini colleagues and clients associated with a consulting / delivery engagement  
Strong Project Management experience in managing various small sized to mid sized projects for clients end to end from requirements gathering to Production implementation.

### Standard Chartered Global Business Services as Project Manager -Financial Markets Solutions Delivery Jan 2009 to Sep 2016

Notables  
Distinctively anchored migration of Global Markets systems and processes across geographies.  
Anchored Continuous Process Improvement and Workflow Streamlining Initiatives  
Recognized for the contribution towards the delivery of Finance related projects.

### American Express Bank Limited as Manager - Global Financial Markets May 2003 to Dec 2008

Growth Path  
May'03 to Jun'06 Assistant Manager  
Global Reconciliations and Foreign Exchange and Money Market Operations  
Jun'06 to Aug'07 Lead Operations Analyst - Global Financial Markets  
Treasury User Support & Foreign Exchange and Money Market Operations  
Aug'07 to Dec'08 Manager - Global Financial Markets  
Global Financial Markets Treasury User Support & Foreign Exchange and Money Market Operations

Notables  
Efficiently expressed performance metrics for tracking process efficiency, timeliness and quality of deliverables.



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Competently anchored Continuous Process Improvement and Workflow Streamlining Initiatives.  
 Successfully designed Training Manuals and imparted regular internal training for knowledge management.  
 Effectively developed MS Excel Application for QA testing, in-house Visual Basic macros, SQL queries and MS Access databases.  
 Involved in preparation and execution of Customised Regression Test Scripts.  
 Significantly developed Skill Matrix for the team to analyze the skills, experience and competencies within the team and matching people to tasks.  
 Accolades received:  
 Performance Awards for Projects anchored.  
 Star Performer Award in recognition of Process Improvements.  
 Global Premier Performers Club Award for active contribution to a Six Sigma Green Belt project.  
 Recognition in the In-House Magazine.

Project Overview  
 Facilitated the migration of reconciliation systems from the UK to the International Centre at Chennai - trained in the UK for migration test tasks involving set up of systems and software during the tenure at American Express Bank  
 Prime coordinator from AEB, for AEB amalgamation with SCB for Global Market Operations. This included reclassification of accounts for Amex/ SCB entities  
 Managed the entire life cycle of a project involving replacement of an existing AEB system. Activities involved management of requirement analysis, solutioning, data mapping, development, testing, rollout and post implementation support in 2 phases.  
 Facilitated the rollout of a Finance related project from the Transaction Processing System perspective and rolled out a program to provide TP system generated file extract across different geographies. This extract helps to deliver a consistent, accurate, transparent and timely information to Finance customers in accordance with the Group policy.

[^ Back to Top](#)

## Education

UG: **B.Sc (Electronics)** from **Madras University** in **2000**  
 PG: **PGDiploma (information technology and management)**, **Correspondence/Distance Learning** from **All India Management Association (AIMA)** in **2006**  
 Other Qualifications/Certifications/Programs:  
 GNIIT  
 Professional Scrum Master 1  
 Mastering COM Development  
 Swift Office 2000  
 System Administration" Covering Administration of LAN, Unix & Sybase

[^ Back to Top](#)

## IT Skills

Skill Name	Version	Last Used	Experience
SYBASE SQL		2019	10 Year(s)
Visual Basic			
ASP, XML			
ORACLE 9I			

[^ Back to Top](#)

## Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Tamil				
French				

[^ Back to Top](#)

## Affirmative Action

Physically Challenged: No

## Work Authorization

Job Type: Permanent  
 Employment Status: Full time

[^ Back to Top](#)