





Summary

Result-oriented Professional with over 12 years of experience in Business Analysis, Requirement Gathering, Project Management, Technical Analysis, Agile Methodology, Process Improvement, Client Management, JIRA.NET, Oracle, HPALM

Work Experience

Experian Health as Senior Business Analyst

Dec 2019 to Jun 2020

Business Domain: Healthcare, Patient Management, Payment Systems

Experian Health owns multiple applications for patient management including facilitating payments from patients at healthcare facilities

- * Lead BA for an application rewrite project performed product backlog refinement, writing new epics and user stories, authoring end to end process flows
- * Responsible for envisioning new application with UX/UI resource

Technologies: JIRA, MS Office, Visio

BenefitMall as Business Analyst

Mar 2019 to Sep 2019

Business Domain: Benefits, Payroll

- * BenefitVall runs payroll for small and medium sized businesses and a brokerage for employee benefits
- Maintaining feature delivery pipeline
- * Working with business partners, product owners and developers for backlog refinement
- Performed Scrum Master duties
- * Projects included payroll and tax applications

Technologies: Azure Dev Ops (Team Foundation Server), dot net

TKC Holdings as Senior Business Analyst

Jun 2018 to Sep 2018

Business Domain: Commissary, Bank services

TKC Holdings supplies commissary services to hotels and prisons

- Requirements gathering for accounting software to process payments from trust accounts, running payroll, paying for food, music and phone minutes purchases
- Preparing pipeline for product development
- * Exploring performance improvement through meetings with architects and lead developers

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IT Skills

Skill Name	Version	Last Used	Experience
Dot net, Oracle, Unix, C++			
MS Office, Visio, Outlook, HPQC			
Provision, ODM, JIRA, Leankit			
JAVA, Oracle			
Visio, Lotus Notes, Outlook			
EPN, Cognos			

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Languages Known

Language	Proficiency	Read	Write	Speak
Hindi	Proficient	✓	✓	✓

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Affirmative Action

Work Authorization

Category: **General**Physically Challenged: **No**

US Work Status: US Citizen

Job Type: Permanent / Temporary

Employment Status: Full Time, Part Time

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