



**KARTHICKNATHAN SHANMUGANATHAN**



Featured



Certified Scrum Product Owner/Business Analyst with 8.6 years of industry experience in Internet of Things, Online Retail, Supply Chain, Incentive Management, Dealer Systems towards executing mobile and web applications development.

Current Designation: Product Owner

Total Experience: 8 Year(s) 0 Month(s)

Current Company: Infosys Technologies

Notice Period: 1 Month

Current Location: Chennai

Highest Degree: MBA/PGDM[Operations]

Pref. Location: Chennai

Functional Area: IT Software - Application Programming / Maintenance

Role: Business Analyst

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Product Owner, Business Analyst, Software Engineering, Application Programming, Product Roadmap Designing, Business Process Modeling, Functional Testing, JIRA, Confluence, Oracle SQL, HP Quality Center, MySQL, SDLC, Gap Analysis, ITIL, CSM, Product Management

Verified : Phone Number | Email - id

Last Active: 22-Jan-21

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## Summary

Certified Scrum Product Owner/Business Analyst with 8 years of industry experience in Internet of Things, Online Retail, Supply Chain, Dealer Systems towards executing mobile and web applications development. Result oriented individual with proven experience in leading business proposals, organizational level initiatives and market research activities

## Work Experience

### Infosys Technologies as Product Owner

May 2014 to Till Date

Mobile application to digitalize vehicle purchase process and to enrich customer experience in dealerships (Jan'19 to Present)

Managed product roadmap, MVP and product backlog prioritization

Managed 2 scrum teams simultaneously.

Average lead time to price a deal reduced by 66%

Deal creation increased up to 50% per dealership

Telematics solution to enable remote diagnostics and remote customization in vehicles (Jan'18 to Dec'18)

Created detail data flow modeling for 13 interrelated applications across the globe

Designed Vehicle Health Report which is currently used by the Automotive OEM

Collaborated with application representatives across geographies to elicit requirements

Online retail solution for handling Inventory Management, Sales, Promotion & Pricing (Mar '17 to Dec'17)

Led a cross-functional team comprised of internal employees and external contractors.

Created detailed process flows and mockups for Application development

Designed product features and enhancements that improved sales with additional 25 new deals post roll out

Solution to manage Telematics contracts & services for personal vehicles in France (Nov'16 to Feb'17)

Created and managed product backlogs, user stories, functional testing of the product

Refined business process for major functionalities to make it simpler and more efficient for end users

Facilitated release planning, sprint planning and retrospectives

Dealer communication solution for handling Inventory Management, Sales, Staff Administration, Order Pipeline Management (Aug'15 - Sep'16)

Involved in all the development phases from Requirements elicitation to User Acceptance Testing

Instrumental in generating new improvements to generate additional revenues

Instrumental in achieving customer engagement feedback of 5/5 over a year

In-plant logistics solution for a leading automotive giant for handling Parts Movement (May'14 - Jun'15)

Transformed high-level business requirements into detailed functional requirements, technical specifications

Generated detailed wireframes for the application screens

Lead and won multiple Automotive Industry proposals




### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Lead and won multiple automotive industry proposals  
Connected Cars  
Online Retail  
Supply Chain

Lead multiple market research activities towards analyzing market trends, competitor landscape, IT investment trends, SWOT analysis for Automotive/Aerospace OEMs  
Suppliers  
Dealers  
Leading Thought leadership initiative from 2017 successfully and published 260+ artifacts consisting of white papers, external articles around Manufacturing Industry  
Leading a knowledge management team of 4 consultants and involved in devising knowledge management strategies for the consulting group to facilitate knowledge sharing. Nominated as best KM community in Infosys for the year 2019

 **Tata Consultancy Services** as Junior Business Analyst/ Software Developer  
Oct 2010 to Jun 2012

IT infrastructure monitoring solution for a logistics giant (Nov' 11 - Jun' 12)  
Created functional requirements documents, specification documents, use cases  
Involved in functional testing and UAT support  
IT Infrastructure support portal which handles incident management and change management (Jan' 11 - Sep' 11)  
Worked on software development in Java/J2EE, My SQL

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## Education

UG: **B.Tech/B.E. (Computers)** from **Anna University** in **2010**  
PG: **MBA/PGDM (Operations)** from **Bharathidasan Institute of management** in **2014**

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## IT Skills

Skill Name	Version	Last Used	Experience
SQL(Oracle, MySQL)			
JIRA, Confluence, Tableau			
Balsamiq, Visio, MS office			
Adobe Experience Design			
Rabbit MQ			
postman			

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## Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Tamil				

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## Affirmative Action

Physically Challenged: No

## Work Authorization

Job Type: Permanent  
Employment Status: Full time

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