



Saurabh Srivastava

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Certified PRINCE2 Agile Foundation & Practitioner, Project Manager seeking roles in IT Operations, IT Project Management, IT Delivery Management, Strategic Planning, Business Analysis, Operational Excellence, Risk Assessment

Current Designation: Project Manager- IT Operations Total Experience: 15 Year(s) 0 Month(s)

Current Company: ITC Infotech Pvt. Ltd.

Notice Period: 2 Months

Current Location: Bengaluru / Bangalore

Highest Degree: MCA[Computers]

Pref. Location: Bengaluru / Bangalore,Switzerland,United States (US)

Functional Area: IT Software - Application Programming / Maintenance

Role: Head/VP/GM-Technology(IT)/CTO

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Project Manager,Head/VP/GM-Technology(IT)/CTO,IT Operations,IT Project Management,IT Delivery Management,Strategic Planning,Business Analysis,Operational Excellence,ServiceNow,SAP,Certified PRINCE2 Agile Foundation and Practitioner.

Verified : Phone Number | Email - id

Last Active: 22-Jan-21

Last Modified: 22-Jan-21

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Summary

Certified PRINCE2 Agile- Foundation and Practitioner; offering nearly 15 years of experience in IT Industry with notable success in heading Project Governance Functions including Robotic Process Automation, IT Operations, Infrastructure Monitoring Services and Client Relationship Management across various domain; targeting senior management role in Project Management/ Delivery Management with a growth-oriented organization

Work Experience

■ ITC Infotech Pvt. Ltd. as Project Manager- IT Operations

Oct 2007 to Till Date

Key Result Areas:

- * Spearheading the team of 30-35 members for successful program delivery and monitoring performance of the team members & identifying the areas of improvement and providing training on the same
- * Proven skills in managing entire gamut of program/project management from initiation phase till delivery including mapping requirements of stakeholders
- * Establishing roadmap for enhancing operations to achieve global service standards; implementing cost effective processes to ensure effectiveness resulting in reduced costs and improved service delivery
- * Creating product backlogs for future releases, ensuring backlog grooming on a regular basis for smooth execution of future sprints
- * Participating in business case creation along with IT Portfolio Manager and conducting project kick-off meeting
- * Tracking critical milestones of each component project and reporting the progress to stakeholders on weekly/monthly basis
- * Ensuring that each project meets the goals and objectives and is achieved within the approved time frame, scope and budget
- * Managing delegation of work within project resources, financial aspects, risks, issues and reporting the same
- * Leading multiple simultaneous cross-functional teams and projects across various geographical locations
- * Heading the execution of Innovation and Automation Program/Projects ranging from use case definition to implementation
- * Working with vendors to develop and deliver POV automation use cases/user stories in time-boxed sprints
- * Collaborating with functional managers to allocate the required resources and establishing the project time frames/milestones/deliverables to meet the project demand and escalating need for additional resources / funding as appropriate
- * Supporting the Product Owner/Business Analyst especially with respect to grooming of use cases and maintaining the product backlog

■ Progressive Infovision Ltd. as Network Engineer

Mar 2007 to Oct 2007

■ CMS Computers Ltd. as Network Engineer

Mar 2005 to Mar 2007



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Education

PG: **MCA (Computers)** from **Agra University** in **2002**

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IT Skills

Skill Name	Version	Last Used	Experience
ServiceNow			
SAP, SNOW			
NNM, Sitecope, BSM Solarwind			
AppDynamics			
Automation Anywhere			

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				

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Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

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