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VIVEK IDNANI



Senior Software Engineer seeking roles in Software Development, Application Programming, System Analysis, Technical Architecture, Requirement Gathering, Project Management, BMC Remedy, Putty, SQL, PLSQL, Unix, JIRA.

Current Designation: Senior Software Engineer

Current Company: Tech Mahindra

Current Location: Indore

Pref. Location: Pune, Indore, United Kingdom (UK)


Functional Area: IT Software - Application Programming / Maintenance

Role: Tech Support Engnr

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Application Support, Production Support, JIRA, Vendor Development, Oracle SQL, PLSQL, Unix,

Verified :  Phone Number | Email - id

Total Experience: 6 Year(s) 0 Month(s)

Notice Period: 3 Months

Highest Degree: B.Tech/B.E. [Computers]

Last Active: 21-Jan-21

Last Modified: 20-Jan-21

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Summary

Earnest professional with a total experience of 6 years and 4 months. Strong background in Production Support and maintenance profile and worked primarily in SQL, UNIX, ITIL process including Incident, Problem and Change Management. Good hands-on Knowledge on Atlassian Jira Administration tool. Coordinating and Managing experience with Business users, worked at client-side location in UK directly with the key stakeholders. Good experience in handling and governing various key vendor organizations based in UK.

Work Experience

Tech Mahindra as Senior Software Engineer
Aug 2014 to Till Date

- * Good understanding of ITIL operational processes like Incident Management, Change Management, Problem Management, Release Management and Service Improvements.
- * Hands-on experience working on SQL, Unix and handling critical Production applications and databases.
- * Key onsite player managing Client Relations in UK with a proven ability to build and sustain business in a highly competitive environment and further managing and coordinating with the support teams in India.
- * Hands on experience in Vendor Management and handling Key 3rd party client vendors based in United Kingdom.
- * Support and Administration experience in Atlassian Jira tool (Cloud Instance).
- * In-depth knowledge of Agile Methodology of Software Development.
- * Involved in Documentation of various artifacts as agreed with the Business.

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Education

UG: **B.Tech/B.E. (Computers)** from **Medicaps Group of Institutes** in **2014**

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IT Skills

Skill Name	Version	Last Used	Experience
AGILE			
Linux			
MICROSOFT WINDOWS			
Oracle			
M.S.C.I			



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

ITIL
BMC Remedy Ticketing Tool
JIRA
SQL, PL/SQL
Unix
WebLogic
Soap UI
PUTTY
TOAD
SQL DEVELOPER
SVN

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Sindhi				

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Affirmative Action

Category: **General**
Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**
Employment Status: **Full time**

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