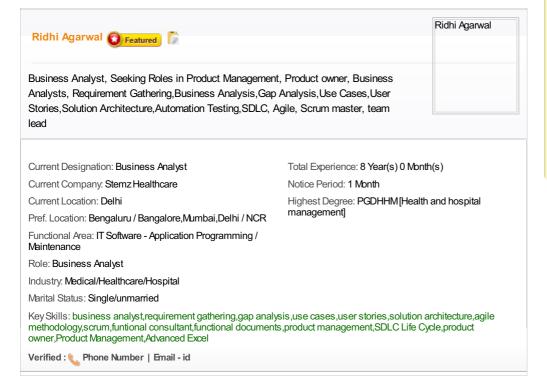


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Last Active: 14-Dec-20

Work Experience | Education | IT Skills |

Last Modified: 14-Dec-20

# Summary

Postgraduate Diploma in Health and Hospital Management with specialization in Health IT Management; result oriented professional with approx. 5.5 years of experience in Health care industry

Presently working as Business Analyst with Wipro Technologies.

Functional consultant to Development, Testing, CHD and Client Team.

Domain Expertise with In-depth Clinical knowledge and experience enabling the sound understanding of the clients? requirements & process flow

Expertise and Sound Understanding of Documents like FSD, CRD, Stimulation Document, FRS, RFP, RFI etc. Skilled in effective client communications (National/International) involving solutions proposal, product demonstration Ability to work independently as well as in a team and manage multiple task assignments in a cross-cultural team. Sound understanding in Business Process & Development, Project Management, SDLC, Process Improvement, Documentation, HL7 and CRM

# **Work Experience**

- Stemz Healthcare as Business Analyst Nov 2019 to Till Date
  - \* Analysing the functional requirement related to all department till successful generation of medical certificate
  - \* Preparation of functional documents and decision-making flow chart for each requirement
  - \* Coordination among various stakeholders and looking after end to end requirement of the product
- \* Working on Covid Project to implement new software to get the traveller Covid test done which involve appointment booking, View reports, e consultation and result access to airline users.
- Wipro Technologies as Business Analyst -IT

Dec 2015 to Nov 2019

Analyse the client Process workflow and functional requirements through Change Request document and direct interaction with the client

Analysing the customer requirement and preparation of Functional Specific Document

Conduct UAT for each change request and to make ensure that proper UAT scenarios available for the same. Preparation of Stimulation Document for any issue come across while analysing the requirement and Post Go-live support

Preparation of Training Scenario document for the respective modules of the product.

Preparation of Functional Requirement Specification document for the respective module pertaining to the workflow of client's hospital and for the product.

Respond to RFPs with a sense of ownership for responses and support for presales discussions and demos.

To act as a liaison between the external business client and technical teams

High level analysis of the requirement to identify fits/unfits and preparation of GAP document and perform testing. Responsible for proposing technical solution for testing related RFP (Integrated/Testing only deals) Understanding of Agile/Waterfall/Iterative methodologies and their implementation.

# **Important**

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld Highlights:

Attended Training Program on Power Consulting

#### Attune Technologies Pvt. Ltd. as Sr. Implementation Specialist Jan 2013 to Nov 2015

Implementing HIS, LIS, RIS Module at various Laboratories and Hospitals all over India

Responsible for Business Process Analysis and Infrastructure Audit

Collection and validation of Clinical/Commercial/Inventory Master data

Responsible for Gap analysis, Requirement gathering and analysis, enriching Database and mapping, user acceptance testing, giving demonstration, Training, Parallel run, Go-live planning and post Go-live maintenance &

Timely Testing of the client workflow and coordinating between client & team

Handling Department process flow, analyzing Report patterns of various departments like Histopathology. Genetics

Managing multiple projects at a given time, their requirements and to provide Onsite/Remotely support

Proficient in developing Software Requirements Specification, User Training Manual, Clinical Workflows, Data Flow

Handling Change Management for enhancing and streamlining business process

Managing and coordinating with PMG team, Development team, QA team and Support team in clarifying the functionality issues and requirement specification

Exposure in delivering and implementing the project as per scheduled timelines and post-implementation maintenance support to the technical support team and client.

Projects Handled: (For roles Pls. refer to annexure)

LIS (Laborato1ry Information System) - Core Diagnostics/Metropolis/First Good Health/Helix etc

HIS (Hospital Information System)- Irene Health Care/East Delhi Medical Centre/ASG/72 BPM

RIS (Radiology Information System)- Hamdard

Highlights:

Accelerated promotion to Senior Implementation specialist within one year of total span

Appreciated for testing skills of applications; recognized as a multi-tasker

### Physiotherapy Clinic as Physiotherapist

Mar 2011 to Jun 2011

Kev Result Area:

Assisted an experienced Physiotherapist and Orthopedic Surgeon in treating patients

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#### **Education**

UG: BPT (physiotherapy) from Santosh Medical College of Physiotherapy, Ghaziabad in 2011

PG: PGDHHM (Health and hospital management) from International Institute of Health Management Research (IIHMR), New Delhi in 2013

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# IT Skills

Skill Name	Version Last Used Experience
MS Office Suite	
SPSS	

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## Languages Known

Language	Proficiency	Read	Write	Speak
English	Proficient	✓	✓	✓
Hindi	Proficient	✓	✓	✓

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# **Affirmative Action**

# **Work Authorization**

Category: General Physically Challenged: No Job Type: Permanent Employment Status: Full time

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