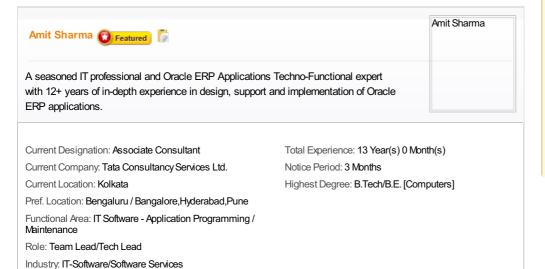


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Key Skills: Project Management, Oracle Apps Functional, PO, INV, WIP, ISupplier, Oracle Purchasing, Oracle Inventory,

Verified : Phone Number | Email - id

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Last Active: 22-Jan-21

Marital Status: Married

Work Experience | Education | IT Skills |

Last Modified: 22-Jan-21

Oracle Payables, Bom, Order Management, SCM, Oracle E-Business Suite

Summary

Gained insightful experience in managing multiple software development projects across various geographies while meeting business needs in a fast paced, dynamic and globally expanding MNC

Successfully executed multiple Oracle Applications Implementations including e-Business Suite Release 12 and application support projects

Led the successful ERP Implementation at GE Oil & Gas, Singapore

Offered strategic advisory & consultancy regarding seamless implementation in Procure to Pay, Inventory, Work in Process, Order Management, Quality, MES, BOM and Engineering Expertise in managing complete project management activities, ensuring timely deliveries as per defined timelines and quality standards

Proficient in building, training & mentoring high-performing teams for consistent delivery of strategic software projects

Work Experience

Tata Consultancy Services Ltd. as Associate Consultant Feb 2008 to Till Date

Key Result Areas:

Spearheading the end-to-end Oracle ERP Applications Development including Program/Project Management, Software/Technical Architecture,

Requirement Gathering, Design & Development, Business Analysis, Functional Consultancy, Testing, Software Deployment, Service Delivery

Management, SDLC, Client Engagement, Post-implementation Support, Product Management, Support Services, Training & Development and

People Management

Mapping business requirements and providing customized solutions involving finalization of product specifications and selection of appropriate

techniques $\label{lem:condition} \textbf{Understanding \& coordinating client's needs / enhancements, customization, software-related issue of clients to} \\$ provide solutions in adherence

to delivery schedules

Managing software development activities for business process mapping of the client and identifying appropriate development methodology

Acting as escalation point to resolve issues for all support issues, driving resolution of customer's technical support

Leading client/ user/ partner interaction for requirement gathering, risk assessment, finalization of technical specifications and discussions for

effort/ cost/ time estimation and client co-ordination and reporting

Adapting software industry best-practices such as Agile Methods, Test Driven Development for use in multiple and concurrent projects

Providing effective resolution to customer queries and improving relationships with the customer by anticipating

Important

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thereby ensuring a positive customer experience

Supervising service delivery functions, to ensure end-to-end ownership of incidents and service requests

Meeting deadlines and TAT without compromising quality norms and adhering to SLA

Monitoring & coordinating development and review of service level targets and ensuring timely closure of priority tickets Developing, implementing and providing support for business application software for clients

Monitoring projects with respect to budgeted cost, demand forecasts, time over-runs to ensure timely execution of projects

Leading, training, recruiting & monitoring the performance of development project teams consisting of developers, business analysts, functional

testers, automation testers, performance testers and delivered successful releases to production

Conducting meetings for designing or streamlining processes to ensure smooth functioning of IT operations

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Education

UG: B.Tech/B.E (Computers) from Jorhat Engineering College, Jorhat, Assam in 2007

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IT Skills

Skill Name	Version Last	Used	Experience
Spreadsheet Loader, PL/SQL, Forms			
Shell Script, Oracle Workflow, MS Office			
Oracle EBS R12 & Oracle EBS 11i			
Purchasing, iSupplier, Inventory			
Work in Process, MES, Engineering			

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Languages Known

Language	Proficiency	Read	Write	Speak
Hindi				
English				
Assamese				
Bhojpuri				
Bengali				

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Affirmative Action

Work Authorization

Category: General

Job Type: Permanent

Physically Challenged: No

Employment Status: Full time

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