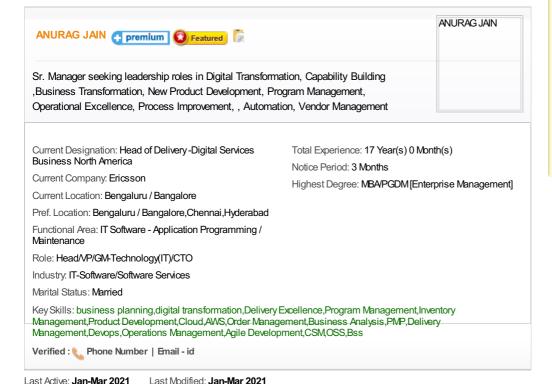
Sales Enquiry/Helpline

1800 102 2558 | +91 9818882211







Summary

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Senior IT Professional: MBA, Engineer, PMP® with 18 Years of experience in Ericsson, Infosys, Wpro in Strategic Global Roles 18 years of rich experience in Program Management, IT Solution Delivery & Deployment, Business Transformations, Business Partnering, Process Excellence, Digital Strategy & Governance, Enabling Organizational Growth Successfully Led Programs from Ideas to Launch with People, Process and Technology as Key Enablers. Landed 25+ Md to Large transformations International Exposure: while leading and delivering global, cross-functional, cross-cultural projects and programs in complex environment. Deep Understating of Functional Business Processes across Enterprise in Order Management, Order Fulfilment, Inventory Management, Customer Experience Management, Subscriber Analysis, Planning, Sales. Digitally Enabled business transformation rootred in Agile ways of working using cloud based applications.

Work Experience

Ericsson as Head of Delivery -Digital Services Business North America Dec 2011 to Till Date

Work Experience | Education | IT Skills |

- * Delivery Excellence lead for key North American clients like AT&T, T-Mobile
- * Managing business delivery worth over 20MUSD
- * Enabling Digital Transformation of Monolithic solutions using cloud based web application
- * Experience in Proof-of-Concepts with Pioneering Processes, Emerging Technologies, Order Management, Real Time Analytics, Order Fulfilment, Inventory Management, Business Process Automation
- * Transformtion of Waterfall Projects to Agile delivery methodology.
- Subex Technology as Associate Manager Jan 2008 to Nov 2011
- * Transitioned Tier-2 product and solution support for Europe and Asia Pacific from Toronto to Bengaluru
- * Lead the successful migration of products from thick client to Web based product.
- * Roll-out of complex product upgrade for major telecom operator in Europe and Asia Pacific.
- Infosys as Test Analyst Oct 2005 to Jan 2008

 ${\bf Enabled\ successful\ delivery\ of\ first\ of\ its\ kind\ Data\ Integrity\ Management\ Solution\ for\ a\ UK\ based\ telecom\ operator.}$

Apsis Solutions as Software Engineer Jun 2003 to Oct 2005

Important

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld

Education

UG: B.Tech/B.E. (Instrumentation and Electronics Engineering) from Siddaganga Institute of Technology (SIT) in 2000

PG: MBA/PGDM (Enterprise Management) from Indian Institute of Management (IIM), Bangalore in 2017

Other Qualifications/Certifications/Programs: Certified Scrum Master Six Sigma Yello Belt International Student exchange

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IT Skills

Skill Name	Version	Last Used	Experience
devops		2020	5 Year(s) 0 Month(s)
HADOOP	1.5	2017	2 Year(s)
AWS		2020	1 Year(s) 0 Month(s)
Agile Project Management		2020	9 Year(s) 0 Month(s)
Cloud Computing		2020	3 Year(s) 0 Month(s)
Inventorymanagement			12 Year(s) 0 Month(s)
Digital Services			6 Year(s)
Telecom OSS BSS			15 Year(s) 0 Month(s)
ANALYTICS			4 Year(s) 0 Month(s)
ORDER MANAGEMENT		0	10 Year(s) 0 Month(s)

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓

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Affirmative Action

Job Type: Permanent

Category: General

Physically Challenged: No

Employment Status: Full time

Work Authorization

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