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Suman Narla ⭐ Featured

Suman Narla

Technical Project Manager(Product Team) seeking role in Project Management,Product Management,Project Planning,Design Engineering,Web Development,Process Efficiency,Quality Management,Client Engagement,Business Development,Illustrator,Photoshop,MySQL

Current Designation: Technical Project Manager (Product Team)

Current Company: Contec Technologies,

Current Location: Hyderabad / Secunderabad

Pref. Location: Chennai,Hyderabad,Bengaluru / Bangalore

Functional Area: IT Software - Application Programming / Maintenance

Role: Product Mgr

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Technical Project Manager,Product Manager,Project Management,Product Management,Project Planning,Design Engineering,Web Development,Process Efficiency,Quality Management,Client Engagement,Business Development,Illustrator,Photoshop,Java,MySQL

Verified : Email - id

Total Experience: 5 Year(s) 0 Month(s)

Notice Period: 1 Month

Highest Degree: BTECH [Mechanical Engineering]

Last Active: 22-Jan-21   Last Modified: 22-Jan-21

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Summary

Result-driven professional with 5 years of experience across financial technology products in Project Management, Strategy Acquisition, and Business Development
Extensive product management & governance experience; proficient in grasping the big picture, conceptualizing, developing, implementing solutions, partnering closely with business leaders & stakeholders to achieve higher levels of efficiency & effectiveness
Performance-driven professional with excellence in client engagement; set-up project delivery strategy, operations readiness and internal controls in the organization
Skilled in monitoring project progress as per scheduled deadlines and taking necessary steps to ensure completion within parameters across time, cost and effort
Gained experience across Mobile Payments & Banking Applications, Web Component Development along with creation payment gateways

Work Experience

◉ **Contec Technologies,** as Technical Project Manager (Product Team)
Jan 2015 to Till Date

Growth Path:
Jan'15- Oct'15: Website Tester
Oct'15- Apr'16: Technical Support Engineer
Apr'16 - present: Technical Project Manager (Product Team)
Key Result Areas:
As a Technical Project Manager (Product Team)
Directing launches for financial technology products (Retail/Resto POS, Mobile POS, and Mobile Wallet) which includes project management, acquisitions strategy, and business development
Executing product demos, understanding customer requirements and user's needs, and presenting product/solution in a techno-commercial proposal
Communicating with third parties and technical team of banks/enterprises for API integration and business requirement
implementations
Steering the injection of Lean UX paradigms into Agile development processes and improving productivity
Releasing new versions, functions, and features of mobile apps and back-end systems as per deadlines set following Agile methodology
Recognizing and applying improvements in the product delivery process by analyzing key metrics for better business decisions; producing monthly and quarterly business and revenue reports
Working with customer care and tech support teams in resolving issues according to timelines set in Service Level

Working with customer care and tech support teams in resolving issues according to timelines set in Service Level Agreements (SLAs)

Acting as part of project, testing and field service team; participating in project planning meeting and providing inputs on resources requirements

Analyzing the user needs and requirements for determining feasibility of project within time and cost constraints

Interacting with team members for ensuring smooth progress of project work; ensuring adherence to quality norms throughout the implementation process

Setting up project communication channels across various horizons of the organization structure

As a Technical Support Engineer:

Led wallet and mPOS products (mobile app, back office dashboard) demo to new business partners and in-country teams

Assisted in setting up in-country Customer Care, provided them training and basic technical know-how of wallet and mPOS technologies in Africa and the Middle East

Designed report format for analytics dashboard creation

Administered overall admin dashboard for Customer Care, Merchants, and Enterprise Mobile Wallets and resolved operational and technical issues

Implemented new business rules according to country's regulations

As a Website Tester:

Verified functionalities of a food ordering and delivery website

Uploaded data and contents to update website information

Ensured website quality in terms of functional and aesthetic standards

Generated business analytics reports

Implemented new designs for test websites

Trained new team members and assisted them in operating the website back-end

Education

UG: **B.Tech/B.E. (Mechanical)** from **SCSVMV UNIVERSITY** in **2015**

PG: **BTECH (Mechanical Engineering)** from **SCSVMV** in **0**

Other Qualifications/Certifications/Programs:
Professional Mechanical CADD Course

IT Skills

Skill Name	Version	Last Used	Experience
.NET ,MySQL		2020	4 Year(s) 0 Month(s)
PRO E		2019	2 Year(s) 0 Month(s)
Adobe Illustrator/Photoshop		2020	3 Year(s) 0 Month(s)
Wordpress Website Development		2020	2 Year(s) 0 Month(s)

Languages Known

Language	Proficiency	Read	Write	Speak
Hindi				
English				
Telugu				
Tamil				

Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**