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MBA in Finance and Marketing from IIFT Delhi, B.E in IT with 3 Years of experience in Business Analysis, Project Management, Product Management, Banking Operations, Due Diligence, Risk assessment, Stakeholder Management, Tableau, SQL and JIRA

Current Location: Kolkata
Pref. Location: Bengaluru / Bangalore, Delhi / NCR, Pune
Functional Area: IT Software - Application Programming / Maintenance
Role: Project Mgr-IT/Software
Industry: Banking/Financial Services/Broking
Marital Status: Single/unmarried
Key Skills: Business Analytics, Product Management, Project Management, Stakeholder Management, Market Research, Banking Operation, Wireframing, Tableau, Advanced Excel, JIRA
Verified: Phone Number | Email - id

Last Active: Jan-Mar 2021 Last Modified: Jan-Mar 2021

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Summary

MBA (Finance and Marketing) from IIFT, Delhi, B.E in IT with more than 3 Years of experience in Project Management, Business Analysis, Product Management, Banking Operations, Due Diligence, Process Automation, Risk Assessment and Stakeholder Management, SQL, Tableau and JIRA

Work Experience

EpikIndifi Software and Solutions as Business Analyst Jul 2020 to Dec 2020

- * Acting as SPOC for managing various projects and clients; interfacing with clients to gather business requirements; conducting system analysis and finalizing functional specifications, preparing high-level & low-level design documents for the project
- * Prepared scope, design documents, process flow and configured platform to automate the home loan origination system of a NBFC to reduce loan processing time from 1.5 hours to 30 mins and FTE by 50 percent
- * Conducted end-to-end Proof of Concept (POC) of 2 clients thereby converting them for full implementation of process
- * Configured a customer risk scorecard on a bank platform to measure impact on loan EMI repayment due to COVID
- * Reporting to senior management with regular updates, tracking, timelines and risk involved in the project
- * Managed a team of 4 cross functional resources to implement 14 Change Requests and estimate their effort and cost
- * Resolved 3-5 business related platform issues per day bringing efficiency in meeting the sales target of the client

State Bank of India as Management Trainee Dec 2016 to Jun 2018

- * Worked as Assistant Branch Head and managed a team of 6 people to complete day-to-day operations of the bank branch
- * Successfully digitized the branch operations to reduce customer footfall by 25 percent, average service time by 25 percent and average response time for customer grievances from 48 hours to 12 hours
- * Streamlined the courier service of the branch, saving cost by 30 percent and improving delivery speed by 25 percent
- * Enhanced the retail loan portfolio of the branch by 40 percent within 3 months of handling the branch
- * Organized various campaigns for SBI Home Loan Sales Team to advertise the new home loan products offered by SBI and led home branch to be placed in top three for Home Loan portfolio in the whole Karnataka region
- * Processed 50+ Personal Loans, 20+ Home Loans, 10+ Education Loans and 2 SME Loans in 6 months period with good understanding of Loan Origination Process Flow and Loan Management Process Flow
- * Improved the compliance, branch operations process and customer satisfaction leading to improvement in branch rating from "B+" to "A" in the Risk Focused Internal Audit of SBI

Cognizant as Programmer Analyst Jan 2015 to May 2016

- * Worked on creating a generic ETL tool to automate the data migration from a payroll platform to a HRMS platform
- * Prepared platform data dictionary, platform component design, functional specification document, process flow of the application and provided support during UAT testing
- * Led a team of 3 resources to prepare Use-Case and Data Flow Diagrams, Code implementation, data cleansing, testing each functionality and debugging code for end to end delivery of the requirements

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Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Education

UG: **B.Tech/B.E (Computers)** from **University Institute of Technology, Bardhaman** in **2014**

PG: **MBA/PGDM (International Business)** from **Indian Institute of Foreign Trade (IIFT)** in **2020**

Other Qualifications/Certifications/Programs:

Certified Scrum Product Owner (CSPO)

Business Analytics in R

Data Science Professional Certificate

Bloomberg Market Concepts

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IT Skills

Skill Name	Version	Last Used	Experience
Microsoft Excel		2020	
MS Visio		2020	
SQL Server		2020	
JIRA		2020	
TABLEAU		2020	

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Hindi	Expert	✓	✓	✓
Bengali	Proficient			✓

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Projects

- Project Title: **Development of facial verification feature on a Banking App**

Client: **Bright Network**

Nature of Employment: **Full Time**

Role: **Other**

Duration: **Jul 2020 - Aug 2020**

Onsite / Offsite: **Offsite**

Team Size: **1**

Skill Used: **Product Management, User Stories, Use Cases, SDLC Life Cycle**

Role Description: **Technology Intern - Product Management**

Project Details: **1. Researched about facial verification feature available in customer banking application and created user stories based on project requirements indicating level of difficulty and acceptance criteria**

2. Designed a release plan of software development cycle and the sprints required for completion

- Project Title: **ADP PayForce to Vantage Data Migration**

Client: **ADP Solutions**

Nature of Employment: **Full Time**

Project Location: **Kolkata**

Role: **Programmer**

Duration: **Apr 2015 - May 2016**

Onsite / Offsite: **Offsite**

Team Size: **30**

Skill Used: **Requirement Gathering, Business Analysis, Gap Analysis, Impact Analysis, Functional Testing, Oracle SQL, SOAP UI**

Role Description: **My work involved supporting Senior Business Analyst to Prepare project scope, platform data dictionary, platform component design, configure the application and provide support during UAT testing for a data migration project**

Project Details: **Project involved development of an generic ETL tool to automate migration of data from payroll platform to HRM platform of the client satisfying all business rules.**

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Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

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