

Software Engineer seeking roles in Software Engineering, Software Development, Project Management, Change Management, Incident Management, Requirement Gathering, Server Monitoring, Root Cause Analysis, Technical Support, Application Support, Linux, SQL, AWS



Total Experience: 2 Year(s) 5 Month(s) Current Designation: Software Engineer

Current Company: HCL Technologies Notice Period: 15 Days or less

Current Location: Chennai Highest Degree: B.Tech/B.E. [Instrumentation]

Pref. Location: Bengaluru / Bangalore, Chennai, Hyderabad Functional Area: IT Software - Application Programming /

Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Software Engineer/Developer, Software Engineering, Software Development, Project Management, Change Management, Incident Management, Requirement Gathering, Server Monitoring, Root Cause Analysis, Technical

Support, Application Support, Linux, SQL, AWS

Verified: Email - id Phone Number |

Last Active: 20-Jan-21 Last Modified: 20-Jan-21

Summary

Overall 2+ years of experience comprising of Cloud Engineer and banking domain as an Operations Engineer Determined severity of incidents, problems, troubleshoots, resolves or refers to appropriate technical staff as appropriate to determine root cause analysis and correction.

Served as a liaison between the onsite and offshore development teams for strategic planning, process designing and end to end delivery of projects

Proactive engagements with clients in requirements gathering, understanding the functional specifications, project planning, workflow design and implementation, creating design documents and providing root cause analysis for defects.

Work with multiple software development teams internationally to address issues and improve quality.

Write and execute scripts/tasks for applications/infrastructure/server monitoring and event management.

Worked on various applications involved in request and order journeys and tool set up for various customers.

Work Experience

HCL Technologies as Software Engineer

Jan 2018 to Till Date

Project Name: Commonwealth Bank of Australia (CBA) Sept 2018- Present Applications: ALFA and SPARR (Complex Products)

Duration: 2 Years (Currently Working)

Project Description: Common Bank is a Australia's leading provider of integrated financial services including retail, business and institutional banking, funds management, superannuation, insurance, investment and broking services gives tremendous support/maintenance to CBA by handling many applications/tools. CBA is one of the best project for HCL. Develop strategies and tools to assist production support teams, including writing technical specifications and oversee R & D development and tool rollout.

Generate Change Management requests & incident Management tickets for events that are responsible to manage.

Management of the facility assets and the provision of infrastructure & inventory asset management.

Make recommendations on business processes, research approaches, technical tools, and overall team improvement opportunities.

Providing RCA in defect triage calls and defect fixing.

Technical certifications related to datacenter operations, server systems, network management is a plus.

Track and correlate recurring problems and then work with systems, applications, database and network teams to find and implement permanent fixes. Research, identity and evaluate ways to improve our systems administrations tasks. Work

with server and network teams to resolve problems relating to applications and systems performance.

Monitoring all the jobs and performing the BAU activities of all the applications.

Supported Dev team with troubleshooting build failures and artifactory repository maintenance in S3 Storage.

Knowledge of Configuration management tool, Ansible to deploy critical applications, automates repetitive tasks and proactively manages changes.

Monitor AWS resources, set a notification alarm in case of trouble through Cloud Watch.

Created volumes and attach volumes on to EC2 instances.

Experience in setting up the security groups to associated EC2 instances in the VPC

Rewards and Recognition:

Received many client appreciations for successful delivery of the contracts and extending support to resolve critical issues.

Received appreciation from managers for proactively working with clients and gaining knowledge on various components in short span and got promotion as a Senior Software Engineer.

Education

UG: B.Tech/B.E. (Instrumentation) from Sri Manakula Vinayagar Engineering College, Puducherry in 2017

Other Qualifications/Certifications/Programs:

Training for entry level IT job

IT Skills

Skill Name	Version Last Used	Experience
C2,RDS,S3,IAM,VPC,Route53		
Cloud trails, AWS Cloud Watch		
SQL, DB400, Myservice Systems		
IBM ODBC client, AS400		
UNIX/LINUX, Windows		

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Tamil				

Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

Job Type: Permanent / Temporary

Employment Status: Full Time, Part Time