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Summary

Skilled professional with 13 years of experience in PMO Management, Project Management, Vendor Management, Budget Management, Change Management, Business Operations, Six Sigma, Resource Management, Stakeholder Management, Client Communication, Lean Management, PRINCE2, Scrum Fundamentals Certified

Work Experience

Barclays Technology Centre India (BTCI) as Project Analyst (PMO) Jun 2010 to Till Date

Resource Management: Resource Onboarding /Offboarding, Resource Timesheet Management, Managing Team Org-charts, Team Distribution

Lists, Holiday Tracking.

Vendor Management: Work Order(WO)/Purchase Order(PO) Governance and Invoice Management.

Project Management : Project Governance (SDLC), Portfolio Management, Budget Management, Project Planning, Project Progress Reporting,

Change Management, Maintain PMO SharePoint Portal and PM Repository (on Confluence)

Achievements and Contributions:

Frequent appreciations & accolades from the management team for the quality, timeliness & consistency in the projects.

Got recognized and awarded on streamlining the processes.

Received Star Award thrice for taking initiatives and helping other team members in their workstream, for streamlining the Process

Document for BTCI finance and vendor management.

Created & Published Holiday Request Tool SharePoint.

IBM as Technical Support Advisor May 2007 to Oct 2009

Worked as Technical Support Advisor with IBM Daksh.

The role involved addressing inbound calls made by Tiscali internet users and troubleshooting the issues. Awarded for the sustained improvement and the maximum number of customer satisfaction scores for the process

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Education

UG: B.Com (Commerce) from Pune University in 2007

PG: M.Com (Commerce) from Pune University in 2011

Important

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IT Skills

Skill Name	Version Last Used Experience
Microsoft Office	
SixSigma	
Scrum Fundamentals Certified	
PRINCE2 PRACTITIONER	

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Marathi				

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Affirmative Action

Work Authorization

Physically Challenged: No

Job Type: Permanent
Employment Status: Full time

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