





Summary

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Adynamic professional with over 20 years of rich experience in, Delivery Management, Pre-Sales, Project Management, Software Development, Business Analysis and Programming.

Last working with Syntel Ltd. as Account Manager, role - Delivery Manager.

Managed global deliveries across US, UK, NL & India with multi disciplinary groups.

Work Experience | Education | IT Skills |

Worked across the supply chain - Pre-sales (Hunting Farming), Build accounts i.e. build up delivery teams and setup the delivery functions, ensured operations from transitions to production delivery, once operational transferred the accounts Managed accounts having parallel projects in Development, Maintenance & Support & Testing projects

Possess the financial and business acumen to build compelling account-growth plans, perform the research needed to plan for and drive account growth

Create and deepen relationships with Customer and develop strong relationships with executive, enterprise-level decision makers

Work Experience

Syntel Ltd as Account Manager Feb 2007 to Feb 2016

Account Management

- o Planning & Forecasting Accuracy: Estimation- effort & resources, pipe line projects
- o Tight Budget Controls driving top line (Hunting & Farming) & bottom line (lean methodologies)
- o Pre-sales Farming in current accounts , hunting for new accounts
- Strong Customer Relationships partnering with customers
- o Strategy management: Cross-pollinate ideas, work and collaborate directly with teams and decision makers cocreate value. Think expansively about the value the organization can bring to bear for the customers across the service lines. Create compelling and inspiring ideas to help the sales teams.

Project Management

- Conducting Case / System / Process Study for project planning, scoping, estimation, tracking.
- o Implementation of project plans within deadlines
- o Team mentoring, deployment, monitoring and development.
- o Defining best practices for project support and documentation.
- Recruitment, training and counselling of processing associates.

SDLC Planning & Management

- o Client interaction for requirement gathering, system study & analysis.
- o Understanding the technical & functional specifications.
- Design, development, testing, troubleshooting and debugging of the application for E-commerce site, Clinical Trial, Insurance and Retail Banking.
- o Manage smooth implementation and testing of the application at client location.
- o Provide post-implementation, enhancement and maintenance support to client for application.
- Rave Technologies as Assistant Project Manager

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Important

Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

ITAZ Private Limited as Senior Software Engineer Oct 1998 to May 2000

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Education

UG: Bachelors (Computer Science) from Pune University in 1996

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IT Skills

Skill Name	Version Last Used	Experience
Windows 2000 /NT, Novell 6.5		
VB & ASP, C++, Delphi, Borland C++		
SQL Server 2000, Paradox, MS Access		
Microsoft Project, MS Office, PBN		
Crystal Report, Quick Report, ADS, XML		
UML	2018	8 Year(s) 0 Month(s)

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Languages Known

Language	Proficiency	Read	Write	Speak
English				

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Affirmative Action

Work Authorization

Category: **General**Physically Challenged: **No**

Job Type: Permanent / Temporary Employment Status: Full Time, Part Time

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