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FRANK FRANCIS ⭐ Featured 📄

FRANK FRANCIS

Project Manager seeking roles in Project Management,Software
Development,Application Programming,Service Management,Customer
Management,Continuous Improvement,Agile Methodology,Digital Transformation

Current Designation: Project Manager	Total Experience: 15 Year(s) 0 Month(s)
Current Company: Wipro Limited	Notice Period: 2 Months
Current Location: Ernakulam	Highest Degree: MCA [Computers]
Pref. Location: Bengaluru / Bangalore,Chennai,Hyderabad	

Functional Area: IT Software - Application Programming /
Maintenance

Role: Project Mgr-IT/Software

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Project Manager,Project Management,Software Development,Application Programming,Service
Management,Customer Management,Continuous Improvement,Agile Methodology,Digital Transformation

Verified : 📞 **Phone Number** | **Email - id**

Last Active: 21-Jan-21   Last Modified: 21-Jan-21

Jump to Section ▷ **Work Experience** | **Education** | **IT Skills** |

Summary

IT Project Manager having overall 15+ years of experience.
5+ years of experience in multimillion engagement with focus on Project Management, Service delivery Management,
Transition & Transformation Management, Customer Management, Automation and Continuous improvements.
Planning, maintaining delivery parameters like resourcing to have optimal cost of delivery, internal stakeholder and financial
management meeting organization goals.

Work Experience

◉ **Wipro Limited** as Project Manager
May 2010 to Till Date

Project Manager managing multiple agile scrum projects under M2O Digital.
Executive briefing and reporting on scrum metrics, project progress, risks during weekly portfolio review with senior
delivery management and provide updates to internal and external stakeholders.
Managed Digital Transformation for multiple programs bringing improvements in terms of quality of deliverables,
increased release frequency enabling faster time to market.
Executing and delivering Q&R validation projects (Software Validation, Infra Qualification and Data Migration) by
collaboratively working with IT delivery, business, SaaS suppliers, Q&R involving SQA, VE, BPO, BPE, IT BA, TL's for all
releases.
Experience in executing migration projects.
Implementing DevOps methodologies in terms of people, process and engineering capabilities to increase agility.
Managing projects and support engagement in multiple technology skills - AEM, ADAM, STEP, Eloqua Marketing Cloud,
Janrain, MS .Net, Java, XSLT
Tower Lead, Service Lead, and Incident Manager managing Digital Operations.
Transition Lead during AMS engagement consolidation under Digital Operations.
Release Management.
Major incident & crisis management, Change Management, Problem Management.
Driving & Implementation of lean methodologies, CSI's delivering tangible benefits to delivery and customers.
Experience in nurturing a strong work force who are T-Shaped engineers and full stack developers.

◉ **Wipro Limited** as Project Manager
May 2010 to May 2010

Project Manager - Infopark, Cochin, India (Sep 2020 onwards)
o Project Manager - High Tech Campus, Eindhoven, Netherlands (Feb 2019 - Aug 2020)
o Project Manager - Infopark, Cochin, India (May 2017 - Jan 2019)
o Service Lead, Tower Lead - Infopark, Cochin, India (Jan 2014 - Apr 2017)
o Incident Manager - Infopark, Cochin, India (Mar 2013 - Dec 2013)
o Test Lead - Infopark, Cochin, India (May 2010 - Feb 2013)

◉ **Hughes Systique Ltd** as Sr. Test Engineer
Jul 2007 to Apr 2010

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◉ **Wipro Limited** as Software Engineer
  Jul 2005 to Jun 2007

Education

PG: **MCA (Computers)** from **Vellore Institute of Technology (VIT)** in **2005**

IT Skills

Skill Name	Version	Last Used	Experience
PROJECT MANAGEMENT		0	0 Year(s) 0 Month(s)

Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✔	✔	✔
Malayalam	Expert	✔	✔	✔
Hindi	Proficient	✔	✔	✔

Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**