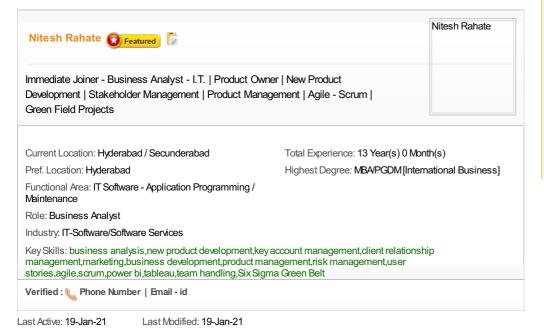


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Summary

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A Market focused MBA in International Business, Certified Business Analyst and Agile (Scrum) Product Owner with 12+ years of experience in the field of Business Analysis, New Product Development, Key Account Management, Client Relationship Management, Marketing and Business Development. Seeking challenging career in areas of Business Analysis & Product/ Project Management to use my skills effectively which leads to the ultimate growth of organization and at the same time enhancing my knowledge and professional growth as well.

Work Experience | Education | IT Skills | Projects |

Work Experience

Agility E-Services Ltd. as Business Analyst - I.T. Jul 2017 to Sep 2020

Elicit requirements using elicitation techniques such as Interviewing the Subject Matter Experts, Users, Document Analysis published by regulatory authorities and existing ones, Brainstorming, JAD sessions, Workshops, Interface Analysis, Benchmarking, Prototyping and Market Analysis etc.

Prepare BRD (Business Requirement Document), FRD (Functional Requirement Document), SDS (System Design Specification) and mock up screens/wireframes/ prototypes.

Collaborate with stakeholders and product teams to decompose Epics into Features and User Stories that can be understood and approved by key stakeholders and development team.

Create, Maintain, and Own the Product Backlog.

Write Use Cases, Epics, User Stories, System Validations, Manage and Prioritize Product Backlog according to the business value and stakeholder input.

Actively participate in Sprint Planning, Product Backlog Refinement, Sprint Review and Retrospective meetings. Test the developed functionalities and report the bugs, and handle/accommodate any Change Request. Participated in the project sessions and workshops conducted onsite (Egypt, Malaysia and Kuwait).

Home ne eds Inc. as Business Analyst -Supply Chain & Retail Feb 2015 to Jun 2017

Created project plans in accordance with project management framework standards and procedures. Identified ongoing issues and gaps within project plans, in order to eliminate implementation issues.

Elicited and analyzed project requirements and documented in Business Requirement Document (BRD), Functional Requirement (FRD) and System Requirement Specification documents (SRS).

Worked with the development team to design the workflows and wire frames for the whole process from product search, checkout, payments, refunds, discrepancy and delivery.

Continuously Managed, Groomed the product backlog items.

Designed and developed Use Cases and Business Process Models to detailed level appropriate for technical analysis and system design. Executed SQL queries to extract data and make reports.

Managed multiple vendors' w.r.t. procurement, inventory management and logistics operations.

Improved legacy processes to attain cost and time benefits and saved ~ \$75000 in a year.

Warehouse & Inventory and Order Management.

Witt Company -Kyocera Document Solutions America as Account Manager Nov 2014 to Feb 2015

Developed the business/sales in the eastern region of the Washington state by acquiring new corporate clients. Documented requirements from the clients and negotiated the commercial terms.

1

Important

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld Marketed the Products and Solutions of Kyocera Corporation to new and existing clients.

Sharp Business Systems India as Major Accounts Manager

Mar 2013 to Feb 2014

Acted as liaison between clients and management for business executions.

Acquired and Handled Major Corporate Accounts.

Primarily responsible for sales of Multifunction High End Printers & Copiers and solutions, Digital Signage Solutions,

Information Display Panels (Monitors), and Air Purifiers.

Elicited requirements from clients through Brainstorming, Interviewing the stakeholders, JAD sessions, Business

Requirement Document and Functional Requirement Document.

Created Use cases, and developed detailed Use Case and Sequence diagrams.

Prepared and responded to RFPs (Request for Proposals).

Analyzed client's requirement and develop customized solution to meet client needs and expectations.

Prepared Survey Performance reports, T.C.O. (Total cost of Ownership) and Cost Benefit analysis for clients.

Ricoh India Ltd as Senior Territory Manager

Sep 2011 to Dec 2012

Handled Global Major Accounts and acquired new clients.

Elicited requirements from clients, designed and proposed the solutions.

Documented functional and non-functional specifications

Managed and coordinated with the Virtual Team of account managers Off-shore and On-site.

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Education

UG: BCA (Computers) from Barkatullah University, India in 2003

PG: MBA/PGDM (International Business) from Institute of International Business and Research, India in 2006

Other Qualifications/Certifications/Programs:
Certificate in Business Analysis
Scrum Fundamentals Certification
Learning Digital Business Analysis
Change Management for Projects
Agile Product Owner
Scrum Advanced
Six Sigma Green Belt

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IT Skills

| Skill Name | Version | Last Used | Experience |
|-------------------------|---------|-----------|----------------------|
| BUSINESS ANALYSIS | | 2020 | 9 Year(s) 0 Month(s) |
| PROTOTYPE | | 2020 | 8 Year(s) 0 Month(s) |
| WIREFRAMING | | 2020 | 8 Year(s) 0 Month(s) |
| UML | | 2020 | 8 Year(s) 0 Month(s) |
| Power BI | | 2020 | 3 Year(s) 0 Month(s) |
| TABLEAU | | 2020 | 1 Year(s) 0 Month(s) |
| VLOOKUP | | 2020 | 5 Year(s) 0 Month(s) |
| Agile Methodology | | 2020 | 8 Year(s) 0 Month(s) |
| New product Development | | 2020 | 8 Year(s) 0 Month(s) |
| Green Field Projects | | 2020 | 7 Year(s) 0 Month(s) |

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Languages Known

| Language | Proficiency | Read | Write | Speak |
|----------|-------------|------|-------|-------|
| English | Expert | ✓ | ✓ | ✓ |
| Hindi | Expert | ✓ | ✓ | ✓ |

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Projects

Project Title: Suez Canal Special Economic Zone Authority - Egypt

Client: Suez Canal Authority
Nature of Employment: Full Time

Duration: Jul 2019 - Till Date Onsite / Offsite: Offsite

Project Details: End to End solution development for the Suez Canal Authority. This project deals with Import, Export,

Transit and Transshipment activities in the SEZ.

Project Title: Risk Management System - Green Field Project Client: Royal Malaysian Customs Department and more Nature of Employment Full Time DUI AUDII. INUV ZU I / - IVAI ZUZU

Onsite / Offsite: Offsite

Project Details: Risk Management System is a highly intelligent and sophisticated product/ application which Defines, Identifies, Analyse, Prioritize, Selects and Targets the probable risk associated with any Declaration of Goods (Consignment), People and Conveyance based on the defined parameters like Frequency & Impacts, Traders, Country, and Commodities etc. and computes the risk magnitude. This empowers the Customs and Border agencies of any country to control the impact of the risk under running traffic of passengers, conveyance and cargo. It also provides statistical analysis of the trends based on which risks can be further analysed and calibrated with new parameters using various methods like Predictive and Outlier analysis, 3600 Profiles of Entities etc. with Business & Artificial Intelligence and Machine Learning capabilities comprised. RMS offers ~25 business intelligence reports and can segregate compliance categories for Importers/ Exporters, Commodities and Countries.

Project Title: Value Added Tax - Green Field Project

Client: GCC Countries

Nature of Employment: Full Time Duration: Sep 2017 - Apr 2020 Onsite / Offsite: Offsite

Project Details: The Value Added Tax product/ application enables any legitimate business to furnish VAT related transactions such as Registration, Add and Remove Subsidiaries, File VAT Returns, Make Payments, Make Legal Appeals. Check Status of Requests etc.

This also empowers the VAT Administration to monitor and regulate VAT transactions through Risk Identification, Manage Tariffs & Exemptions, Enforcement, VAT audits and VAT Returns Assessments. It also provides MS Reports based on various industry parameters like Operational Risks, Sector, Business Category, Revenue, Performance etc.

Project Title: Store Order Management System

Client: Homeneeds Inc.

Nature of Employment: Full Time

Duration: Oct 2015 - Nov 2016

Onsite / Offsite: Offsite

Project Details: This application analyses the order sent from the retail stores the centralized location. The centralized location fulfills the order based on the inventory in hand and the consumption rate for the particular store.

Project Title: Inventory Management System

Client: Homeneeds Inc.

Nature of Employment: Full Time

Duration: Jul 2015 - Mar 2016 Onsite / Offsite: Offsite

Project Details: This is the internal product to have the track of the inventory so as to save on the wastage and essentially save the cost. This enables the organization to make better decisions which ultimately contributes to profit making.

Project Title: Vendor Order Management System

Client: Homeneeds Inc.

Nature of Employment: Full Time

Duration: Jul 2015 - Mar 2017 Onsite / Offsite: Offsite

Project Details: This is a smart product/ application which suggests/ places the procurement order to the vendors. This application automatically checks the inventory and provides the insights / places the order with the respective vendor.

Project Title: Digital Signage Solution

Client: Adama India

Nature of Employment: Full Time

Duration: Oct 2013 - Feb 2014 Onsite / Offsite: Offsite

Project Details: The project comprises of installing Sharp digital display solutions through out India at approx 1100 dealers location for Adama India. The centralized location would push the relevant data based on the location and the language preferences to all the location.

Project Title: Document Management Solution

Client: MSN Laboratories

Nature of Employment: Full Time

Duration: Sep 2013 - Jan 2014

Onsite / Offsite: Offsite

Project Details: The idea was to optimize the printing and other document solution requirements for the client at the best cost saving price. The existing systems were suggested to be replaced with state of the art printing solutions specifically customized for the client's need.

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Affirmative Action

Work Authorization

Physically Challenged: No

Job Type: Permanent

Employment Status: Full time

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