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Abhishek Kamle Featured

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Escalation Engineer seeking roles in System Analysis,Software Engineering,Incident Management,Server Administration,Requirement Gathering,Client Management,Backup Management,Hyper-V,Linux,GitHub,Jenkins,DevOps,AWS,Azure

Current Designation: Escalation Engineer
Current Company: Convergys
Current Location: Pune
Pref. Location: Ahmedabad,Mumbai,Pune
Functional Area: IT Software - Application Programming / Maintenance
Role: System Analyst
Industry: IT-Software/Software Services
Marital Status: Single/unmarried

Total Experience: 4 Year(s) 3 Month(s)
Highest Degree: B.Tech/B.E. [Computers]

Key Skills: Escalation Engineer,System Analyst,System Analysis,Software Engineering,Incident Management,Server Administration,Requirement Gathering,Client Management,Backup Management,Hyper-V,Linux,GitHub,Jenkins,DevOps,AWS,Azure

Verified : **Phone Number** | **Email - id**

Last Active: 18-Jan-21 Last Modified: 18-Jan-21

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Summary

An enthusiast individual with eagerness to learn new technologies and accept challenges. Holds extensive understanding of the trends in emerging technologies and enterprise solutions. Passionate about sharing knowledge and views on latest technologies. Currently looking to pursue a highly rewarding career in a challenging and healthy work environment where I can utilize my skills and knowledge efficiently for the organizational growth.

Work Experience

Convergys as Escalation Engineer
Oct 2017 to Till Date

* Professional and Premier support troubleshooting and incident management of Setup and High availability issues and tickets for Microsoft customers.
* Specifically worked on Hyper-V replication, cluster replication, SOFS cluster, Hyper-V cluster, Storage Spaces, S2D, Windows server backup, Disk Performance issues and analysis.
* Basic knowledge of container technology and worked on Dockers and orchestration tool Kubernetes.
* Acting SME for Windows Hyper-V and failover cluster issues.
* Worked on the above components on the Enterprise on-premise servers from Windows 2008R2 SP1 to Windows 2019.
* Other responsibilities included Floor support and mentor for new hires.

IT Works as Junior System Engineer
Jul 2016 to Aug 2017

* Worked as a system engineer and worked on troubleshooting and monitoring of windows server.
* Basic installation and configuration of Hyper-V as a Virtualization on Windows server 2012 R2.
* Installation and setup of Domain controllers
* Worked on basic RHEL 7 platform on setup and monitoring issues.

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Education

UG: **B.Tech/B.E. (Computers)** from **RAE Societys DY Patil College of Engineering, Pune** in **2016**

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Affirmative Action

Category: General
Physically Challenged: No

Work Authorization

Job Type: Permanent
Employment Status: Full time

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Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

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