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Pritha Das [premium] [Featured]

Pritha Das

Technical Program Manager seeking roles in Program Management,Software Development,Application Maintenance,Project Management,Requirement Analysis,Solution Architecture,Business Analytics,Six Sigma,Confluence,Waterfall,Tableau,Agile,Scrum,JIRA,SQL

Current Designation: Technical Program Manager

Current Company: Avail Finance

Current Location: Bengaluru / Bangalore

Pref. Location: Bengaluru / Bangalore,Mumbai,Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: Program Mgr

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Total Experience: 5 Year(s) 4 Month(s)

Notice Period: 1 Month

Highest Degree: MBA/PGDM [Information Technology]

Key Skills: Technical Program Manager,Program Management,Software Development,Application Maintenance,Project Management,Requirement Analysis,Solution Architecture,Business Analytics,Six Sigma,Confluence,Waterfall,Tableau,Agile,Scrum,JIRA,SQL

Verified : 📞 **Phone Number | Email - id**

Last Active: **Jan-Mar 2021**   Last Modified: **Jan-Mar 2021**

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Summary

Data informed leader, Certified Scrum Master professional and Lean Six Sigma (green belt) certified with over 5.5 years of experience in driving initiatives towards success by engaging users, technical teams, SMEs, and senior management. Skilled in providing leadership, direction, strategy and vision in the areas of technology / product development to facilitate and enable growth & business agility.

A robust communicator with excellent negotiation, organizational, relationship management, problem solving, analytical and interpersonal skills, describing a committed professional.

Work Experience

🔵 **Avail Finance** as Technical Program Manager
Feb 2020 to Till Date

*   Led the strategy, ideation, business case validation, product definition and implementation of multiple projects (totalling $10M+) to improve efficiency & optimize cost across 14 business units to deliver B2B & B2C microfinance products
*   Defined Objectives and Key Results (OKRs) to align executive KPIs and strategic priorities across the organization
*   Implemented, enforced and administered JIRA and confluence structure for product, tech, risk and data science teams, currently working on implementing the same for rest of the teams to ensure cohesiveness among cross functional teams

🔵 **United States Tennis Association** as Technical Product Manager - Business Analyst
Sep 2018 to Feb 2020

*   Planned and implemented microservices platform by coordinating between engineering, API, database teams & management
*   Administered SDLC for B2B product "API as a service" and negotiated SLA with consumer companies to earn 6M revenue
*   Delivered "Safeplay as a Service" (more than 700,000 users per annum) implementation by interfacing with UI/UX team, technical team, senior management, legal team and stakeholders by effective budgeting, scheduling, and communication
*   Led API team's transition to JIRA. Ran Standups, scrum of scrums, sprint planning, backlog grooming, demos, retrospectives
*   Led "Member Portal Enhancement" (18M project) for transformative user experience; increased membership revenue by 6%

🔵 **IBM** as Program Lead
Jun 2013 to Jun 2016

*   Liaised with 16 functional teams to streamline Finance & logistics data using Tableau and SQL, advised client on improving performance metrics by preparing result-driven dashboards; resulting in 700K annual savings

* Instrumental in forging contract for a 115M SAP integration project for client's Norway operations, by decreasing reaction time to failures by 80% through restructuring error handling architecture

* Reduced efforts worth 3000+ hours per year through improved resource allocation by transitioning focus from time-centric to task-centric using visual analysis in Tableau, promoting seamless collaboration and knowledge transfer among team members
* Spearheaded business requirements review process, use cases and relevant test scenarios creation for regression testing at each stage of project, maintaining the accuracy level at 95%

Education

UG: **B.Tech/B.E. (Computer Science and Engineering)** from **West Bengal University of Technology (WBUT)** in **2010**

PG: **MBA/PGDM (Information Technology)** from **University of Notre Dame, Indiana, USA** in **2018**

Other Qualifications/Certifications/Programs:
Master of Technology, Operations Research

IT Skills

Skill Name	Version	Last Used	Experience
XML, JWT, JSON, HTML, XSD, AJAX			
JIRA, Confluence, HP ALM			
MS Visio, Lucid charts, Draw.io, SQL, HTML			
Informatica PowerCenter, SAP BW			
MS Office Suite			
adobe Acrobat Reader			
SOAP, Restful web services			
MicroServices			
SQL, Tableau, MS Excel			
MS SQL Server2016/17			
Oracle 11g, SAP Hana, SAP Hybris			
Power BI desktop, Tableau			

Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✔	✔	✔
Hindi	Expert	✔	✔	✔
Bengali	Expert	✔	✔	✔

Affirmative Action

Physically Challenged: No

Work Authorization

US Work Status: Have H1 Visa

Job Type: Permanent

Employment Status: Full time