

Salesforce Consultant seeking roles in System Programming, Configuration Management, Requirement Gathering, Manual Testing, Process Improvement, Workflow Management, Client Management, Test Management, Salesforce.com, Visualforce, Apex



Current Designation: Salesforce Consultant Total Experience: 6 Year(s) 0 Month(s) Highest Degree: B.Tech/B.E. [Computers] Current Company: YESCRM Consultancy

Current Location: Mumbai

Pref. Location: Ahmedabad, Mumbai, Pune

Functional Area: IT Software - Application Programming /

Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Salesforce Consultant, Software Developer, System Programming, Configuration Management, Requirement

Gathering, Manual Testing, Process Improvement, Workflow Management, Client Management, Test

Management, Salesforce.com, Visualforce, Apex

Verified: Phone Number | Email - id

Last Active: 21-Jan-21 Last Modified: 21-Jan-21

## **Summary**

Result-oriented Professional with over 6 years of experience in System Programming, Configuration Management, Requirement Gathering, Manual Testing, Process Improvement, Workflow Management, Client Management, Test Management, Salesforce.com, Visualforce, Apex

# Work Experience

#### YESCRM Consultancy as Salesforce Consultant

Mar 2015 to Till Date

Experience in Creating Roles, Profiles, Queues, Groups, Permission sets, Email Templates, Page Layouts, Workflows, Workflow Actions, Approval Process, Process Builder, Validation Rules.

Created various Reports and Dashboards, Report types, Report folders and its accessibility.

Extensive experience in analyzing organization processes, converting business workflows into exact Salesforce.com workflows and configuring Salesforce.com to meet business requirements.

Performed Account merging and contact merging.

Provided user support, code troubleshooting and bug fixing activities as per the requirement. Handling critical change requests and implementing them on the Salesforce platform.

Used Dataloader/Workbench for import or export of Salesforce data, updating, deleting and inserting the records.

Provided knowledge transfers as well as the solutions to other junior team members.

Requirement gathering and solutioning for Clients.

Supervise work of junior team members.

Basic understanding of Lightning Components. Developed a POC for migration to lightning experience.

Attended Salesforce Development training sessions. Have basic knowledge of Apex and Visualforce.

#### Excel Software and Systems Pvt Ltd as Java Developer

May 2014 to Mar 2015

Proficient in manual testing Prepared and executed test scenarios Prepared Test Data

### **Education**

UG: B.Tech/B.E. (Computers) from St Francis Institute of Technology, Mumbai in 2013

# Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Marathi				
Gujarati				

## **Affirmative Action**

Category: General

Physically Challenged: No

### **Work Authorization**

Job Type: Permanent

Employment Status: Full time