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Komal nayak  



Senior Systems Engineer seeking roles in IT Project Management, Requirement Gathering, SDLC, Software Development, Software Design, Technical Support, Software Architecture, HTML, ASP.Net MVC, SQL Server

Current Designation: Senior Systems Engineer	Total Experience: 3 Year(s) 10 Month(s)
Current Company: INFOSYS LIMITED	Highest Degree: B.Tech/B.E. [Electronics/Telecommunication]
Current Location: Bhubaneswar	
Pref. Location: Bengaluru / Bangalore, Mumbai, Pune	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Team Lead/Tech Lead	
Industry: IT-Software/Software Services	

Key Skills: Senior Systems Engineer, Team Lead, IT Project Management, Requirement Gathering, SDLC, Software Development, Software Design, Technical Support, Software Architecture, HTML, ASP.Net MVC, SQL Server

Last Active: 20-Jan-21

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Jump to Section

[Work Experience](#) | [Education](#) | [IT Skills](#) |

Summary

Experience in handling the entire gamut of software lifecycle development, formulating development frameworks and charting roadmaps with a clear focus on structure, quality, and commitment; supporting long term and short term business goals and outcomes with a strategic roadmap in lieu with client's requirements. Skilled in new talent handling and training keeping in line with the strategic direction and growth of the project and organization as whole. Knowledge of proficient work assignment in line with client's needs that provides the opportunity for team members to play a key role in the pace of their own professional growth and development. Well-developed communication, coordination and problem solving skills with the ability to make an effective contribution to the performance of a team with good leadership and motivating capabilities.

Work Experience

 **INFOSYS LIMITED** as Senior Systems Engineer
Jan 2017 to Till Date

Client: Microsoft
Promoted to leadership role accountable for development of key business applications and systems. Partnered with senior leadership and clients to guide short and long-range technology planning.
Plan, coordinate, and execute software development life cycle. Serve as vital resource for offshore development team, overseeing daily support operations and providing assistance on complex trouble tickets.
Played an instrumental role in customer's companywide technology migration from legacy technology to Microsoft's Customer Relationship Management (CRM) system by providing end-user training and support.
Client: Analog Devices
Accountable for the database management of all the sensitive details of the clients required for the project development.
Client: AVID
Process improvement champion with accolades for implementing new procedures and technologies to strengthen security posture, enhance operational efficiency, and control extra costs for clients.
Provided technical support to client, leveraging broad-based expertise to handle problem identification, diagnosis, resolution, and escalation via remote support tools. Performed security administration functions for user, data, and remote access

[^ Back to Top](#)

Education

UG: B.Tech/B.E. (Electronics/Telecommunication) from GANDHI INSTITUTE OF TECHNOLOGICAL ADVANCEMENT, Bhubaneswar in 2016



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[^ Back to Top](#)

IT Skills

Skill Name	Version	Last Used	Experience
MS Office, MS PowerPoint, MS Excel			

[^ Back to Top](#)

Affirmative Action

Physically Challenged: No

[^ Back to Top](#)