



Tanmay A. Mistry

Production Support, Change Management, Problem Management, Incident Management

Current Designation: Production Support Engineer -IT
 Current Company: Clover Infotech
 Current Location: Mumbai
 Pref. Location: Mumbai, Pune, Hyderabad
 Functional Area: IT Software - Application Programming / Maintenance
 Role: Tech Support Engnr
 Industry: IT-Software/Software Services
 Marital Status: Married
 Key Skills: SSMS, SQL Server, Oracle SQL, PL/SQL, Unix Unix Shell Scripting, Visual Studio, .NET Framework

Total Experience: 5 Year(s) 5 Month(s)
 Notice Period: 15 Days or less
 Highest Degree: B.Tech/B.E. [Computers]

Verified : Phone Number | Email - id

Last Active: 22-Jan-21

Last Modified: 22-Jan-21

Jump to Section [Work Experience](#) | [Education](#) | [IT Skills](#) |

Summary

A Computer professional, has completed B.E. in Computer Engineering and Have knowledge of Sql database, Application Support Engineering, programming, testing activity.
Good Problem solving ability and analytical skill to solve the problem efficiently.
5.5 years of software engineer experience in sql server, working on banking domain, PL sql.
Good team player and have excellent interaction skill to coordinate and work operating system.

Work Experience

• **Clover Infotech** as Production Support Engineer -IT Apr 2017 to Till Date

Project : Eform IT Web Application :
Checking barcode and show detail of customer form, if detail is missing , then we have to run query and fill up data.
Working on sql query and procedure.
Understanding of banking domain application.
Assist with planning and testing of application, configuration and installation of upgrades and patches and update production support documentation.
Working on ubuntu.
Working on PL/SQL procedure, Triggers
Consult with users, management, and technical personnel to clarify business issues, identify problems and suggest changes/solutions.
Working on SQL Join query, Function and procedure.

• **ITSource Technologies** as IT Associate May 2015 to Jan 2017

Troubleshooting of Flex cube?? application related query.
Ability to network and establish contacts throughout the organization
Good time management skills ? ability to thrive in high pressure or tight schedule
Strong ability to research and find technical solutions via technical community collaboration
Provide support to the business during day-to-day activities and ad-hoc requests.
Monitor and manage support queues on a day to day basis to ensure SLAs are met and to ensure a high level of customer satisfaction
Provide ongoing internal reporting of performance measures and service levels.
Working and understand of Infrastructure management.

• **Narendra Plastic Pvt Ltd.,** as IT Officer Jun 2014 to Apr 2015

Handling infrastructure management service such as Audit related Activity.
Understanding and working on SAP Software module like Material Module, Sales Module, Purchase Module related query.
Understanding of Implementation of SAP Software.



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Diagnosis and resolving solution of network and server related problem.

[^ Back to Top](#)

Education

UG: B.Tech/B.E (Computers) from Gujarat University in 2013

[^ Back to Top](#)

IT Skills

Skill Name	Version	Last Used	Experience
SSMS, VS 2012			
SQL SERVER 2008			
Oracle SQL, PL SQL			
Unix			
SQL	2008	2020	0 Year(s) 0 Month(s)

[^ Back to Top](#)

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Gujarati				

[^ Back to Top](#)

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time

[^ Back to Top](#)