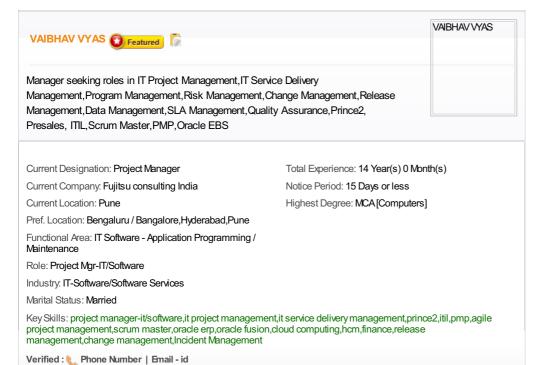


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Last Active: 19-Jan-21 Last Modified: 19-Jan-21

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Work Experience | Education | IT Skills |

# Summary

Certified Project Management Professional with 14 years IT industry experience in Implementing and Managing Information Technology solutions, Customer Relationship, Bringing New Business, Growing Revenue ,Building Cutting Edge Technology Workforce ,Delivering Customer Value and Continuous Communication , Driving Innovation, Emphasis on Integrity and Developing a passion for results among the peers. Worked for Fortune 500 companies in Technology, Industrial, Food & Beverages sectors. Hands-on expertise in heading overall project activities ,right from the conceptualization stage to the execution and close-out, for local and global clients in America, Europe and Asia, with challenging budget and team sizes from 4 to 35 people. Core Competencies includes - Program Management, Project Management, Service Management, Strategy Planning and Tactical Road Map, Risk Management, Finance Management ,Budgeting, Forecasting, Expense Management, Testing, Quality Assurance (CMMI 5 Level), Change Mana

## **Work Experience**

Fujitsu Consulting as Project Manager Sep 2008 to Mar 2020

Have generated revenue of approx. INR 45 millions in last fiscal, Customer Satisfaction score of 9.5/10, 99% SLAs and 9% YOY savings , business contract extension for 3 years and trained /mentored and billed 6 graduates . Wanage end to end project activities for internal and external clients, delivering the project as per scheduled time lines; extending post-implementation and maintenance support to the technical support team and client. Take ownership of critical issues and ensures resolution within agreed timelines and implements mitigating plans against identified risks and issues, done the team Ramp Up and Ramp Down according to the changing budget.

- \* Leading and managing project team members. Perform Internal and External Project Staffing with the help of the Recruitment team (JD detail, Conduct Interviews, Resource mapping), On-boarding/Off-boarding of project resources, Project Induction, Mentoring and Hand Holding, Support for Client Interaction, Conducting Trainings, Conduct Knowledge Sharing Sessions, do team Leave management. Allocating project resources among team members and guiding team members during the project, till final delivery. Organize and manage onsite travel of a team member.
- \* Proactively monitors project execution to effectively identify risks/issues/dependencies as they arise throughout the project life cycle. Ensure on time delivery of project deliverable (functional documents, technical documents, Code files etc.) as per agreed mile stones and phases with the client. Ensure Industry Best Practices and Client standard and perform quality check, Conduct Peer reviews, before delivery to the client. Do Incident and Ticket Management, trend analysis, performance measurement and do project prioritization accordingly.
- \* Perform Project Finance activities like do Advance Budgeting, Efforts Estimations, Travel estimations, Monthly Billing Invoicing, Budget Burned-Out reporting.
- \* Do Stake Holder Management, Conduct and run Monthly Review meetings with the client and Upper Management, brief them about Project progress (status reporting), MIe Stone achievements, SIT/UAT status reporting, Business Signoff, Resource Forecasting .Revenue generations, Revenue targets gaps filling, Account Mining, YTD reporting.
- \* Lead project activities like SIT, UAT, User training, Cloning, Refresh, Upgrade, Client Demo, Customer

# **Important**

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld. Signott, Change Management(lead weekly CAB meetings), Release Management(lead quarterly Upgrade/Release activities)

- \* Perform Risk Management for planned delivery goals and resources; execute CMM 5 level Quality Assurance and risk management processes on the project, conduct monthly Quality Audits, Do required documentation, perform Sense and Respond activities, do Impact analysis .Developing backups and second line, Conduct Cross Skilling within the team, do resource rotations, adding junior resources to handle workload and unplanned requirements and risk situations, control resource attrition.
- \* Adhere to organizational predefined processes, Perform Weekly and Monthly team meetings, One to One session, Daily Standup, Sprint review. Half yearly and Annual Performance Evaluation of the project team members. Conduct Team building activities team meals, Outings, Games and ECA, Casual Feedback team travel etc.
- \* Supported business activities like Finance Month End and Year End Closings, Invoice Matching, GL Reconciliation, Plant Shutdowns, Onboard/ Off board, Payroll, Goal Settings, Annual Leave processing, Annual Benefits Selection, Yearly Audit activities, manage multiple Integrations with third parties.

Worked as Competency Manager for Cloud and Non Cloud technologies and built workforce of more than 60 professionals in last 10 years by hiring/ training/mentoring/leading them and generated excellent revenue.

#### Fujitsu consulting India as Project Manager Sep 2008 to Till Date

Worked on multiple roles and responsibilities, ranging from Consultant to Program Manager. Done software development, Mentored teams, Leaded and delivered projects from offshore. Managed multiple teams, handled multiple clients and multiple accounts at a time, for platforms like Oracle HCMCloud, Oracle E Business Suit (EBS), Taleo Cloud, SABA Cloud, Data collection, Reporting and Analytics tools.

- \* Conducted Client Review Meetings, Done Stake Holder Reporting, Project Progress Reporting, Managed Client Escalation, Managed Project Finances Estimations, Labor/Expense Billing, Running Customer Satisfaction Survey, Preparing and running Continuous Service Improvement Plans (CSIP), Identify Cost-Savings Opportunities and ways to achieve long term savings. Written Project Plan, Statement of Work (SOW), Service Level Agreement (SLAs), Project Charter, RACI charts. Done Capability Demo to potential customers and supported Pre Sales.

  \* Performed Solution Designing which includes Functional Design, Technical Design, Integration Design, Extension Designs, Data Conversion, Report Development, Reports and Analytics for business requirement and solving
- Designs, Data Conversion, Report Development, Reports and Analytics for business requirement and solving business problems. Organized and Leaded UAT, SIT, Workshops for Solution Design, Testing, User training, Refresh/Clone, Upgrades and Releases. Facilitation of Daily Standup, Sprint Review, Demo, Sprint retrospective, Removal of Impediments, Documentation.
- \* Worked on cross functional business area like Finance, Order to Cash, Procure to Pay, Planning to Manufacturing, Human Resources, Recruitment and LMS, with competency in modules like General Ledger, Accounts Payables, Accounts Receivables, Assets, Treasury, I-Receivables, i-Supplier, Order Management, Shipping, Purchasing, Manufacturing, BOM, VMS, ASCP, Core HR, Absence, Compensation, Benefits, Performance & Talent, Payroll, Oracle Time & Labor, Cloud Security and Identity management, Taleo Cloud, SABA Cloud, and ETL Technologies, Reporting and Analytics.
- \* Worked on Cloud and Non Cloud tools and technologies like Extracts, BI/OTBI reporting, Dashboards, Unified Sandboxes, HDL, Interfaces, Extension, BI Reports, Forms, Workflow Personalization, Data Migration, Tuning, APIs Usage, Shell Scripting, Linux, MS Office, Microsoft Project, Service Now, JIRA, Share Point.

#### Fujitsu Consulting India Private Limited as Project Manager Sep 2008 to Mar 2020

Manage end to end project activities for internal and external clients, delivering the project as per scheduled time lines; extending post-implementation and maintenance support to the technical support team and client. Take ownership of critical issues and ensures resolution within agreed timelines and implements mitigating plans against identified risks and issues, done the team Ramp Up and Ramp Down according to the changing budget. Documentation and Knowledge Transfer and Sharing of key prospect information to the services team, distribution of work packages

- work packages

  \* Leading and managing project team members. Perform Internal and External Project Staffing with the help of the
  Recruitment team (JD detail, Conduct Interviews, Resource mapping), On-boarding/Off-boarding of projectresources,
  Project Induction, Mentoring and Hand Holding, Support for Client Interaction, Conducting Trainings
  ,Conduct Knowledge Sharing Sessions, do team Leave management. Allocating project resources among team
  members and guiding team members during the project, till final delivery. Organize and manage onsite travel of a
  team member
- \* Proactively monitors project execution to effectively identify risks issues ,dependencies as they arise throughout the project lifecycle. Ensure on time delivery of project deliverables (functional documents, technical documents, Code files etc.) as per agreed mile stones and phases with the client. Ensure Industry Best Practices and Client standard and perform quality check, Conduct Peer reviews, before delivery to the client. Do Incident and Ticket Management, trend analysis, performance measurement and do project prioritization accordingly.
- \* Perform Project Finance activities like do Advance Budgeting, Efforts Estimations, Travel estimations, Monthly Billing Invoicing, Budget Burned-Out reporting.
- \* Do Stake Holder Management, Conduct and run Monthly Review meetings with the client and Upper Management, brief them about Project progress (status reporting), MIe Stone achievements, SIT/UAT status reporting, Business Signoff, Resource Forecasting .Revenue generations , Revenue targets gaps filling, Account Mining ,YTD reporting.
- \* Lead project activities like SIT, UAT, User training, Cloning, Refresh, Upgrade, Client Demo, Customer Signoff, Change Management (lead weekly CAB meetings), Release Management (lead quarterly Upgrade/Release activities)
- \* Perform Risk Management for planned delivery goals and resources; Manage operational workflow ,execute CMM 5 level Quality Assurance and risk management processes on the project, conduct monthly Quality Audits, Do scope refinement, required Project documentation, perform Sense and Respond activities, do Impact analysis . Developing backups and second line, Conduct Cross Skilling within the team, do resource rotations, adding junior resources to handle workload and unplanned requirements and risk situations, control resource attrition.
- \* Adhere to organizational predefined processes, Perform Weekly and Monthly team meetings, One to One session, Daily Standup, Sprint review. Half yearly and Annual Performance Evaluation of the project team members. Conduct Team building activities team meals, Outings, Games and ECA, Casual Feedback team travel etc.
- \* Supported business activities like Finance Month End and Year End Closings, Invoice Matching, GL Reconciliation, Plant Shutdowns, Onboard/ Off board, Payroll, Goal Settings, Annual Leave processing, Annual Benefits

Yearly Audit activities, Talent Acquisition, Talent Management, Learning Management etc. Managed multiple integrations with third parties and solve client's business problems. Removed bottlenecks and improved various business processes, delivered system improvements.

\* Worked as Competency Manager for Oracle Cloud and Oracle EBS, Independently researches and understands the prospect's industry and specific business to better consult with the customer needs and internal sales team on planning and execution of

- \* Client: Regal Beloit Group, USA
- o Project Scope: Implementation of Oracle 11i HRWS and integration with third party applications. Rollout
- of Order to Cash and Procure to Pay business flows, Manufacturing to various Manufacturing locations.
- o Role: Worked as Technical Lead / Technofucnitonal consultant.
  \* Client: Regal Beloit Group, USA
- o Project Scope: Upgrade of Oracle E Biz for Order to Cash and Procure to Pay cycles, Manufacturing, ASCP.
- o Role: Worked as Techno functional consultant.

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## **Education**

UG: B.Sc (Computers) from Vikram University, Ujjain in 2001

PG: MCA (Computers) from North Maharashtra University (NMU) in 2007

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## **IT Skills**

Skill Name	Version	Last Used	Experience
MS Project, Service Now, Oracle Cloud			0 Year(s) 0 Month(s)

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# Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Hindi	Expert	✓	✓	✓
Gujrati	Proficient	✓		✓
Marathi	Proficient	✓		✓

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## **Affirmative Action**

#### **Work Authorization**

Physically Challenged: No

US Work Status: Authorized to Work in the US

Job Type: Permanent / Temporary Employment Status: Full Time, Part Time

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