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Rajendra Deshpande premium Featured

Associate Director seeking roles in Application Development,Project Management,Program Management,Release Management,Technology Management,Service Delivery Management,Resource Utilization,Production Support,Business Analysis,Salesforce,Java,Cobol

Current Designation: NA	Total Experience: 22 Year(s) 0 Month(s)
Current Company: NA	Notice Period: 15 Days or less
Current Location: Bengaluru / Bangalore	Highest Degree:
Pref. Location: Bengaluru / Bangalore,Pune	

Functional Area: IT Software - Application Programming / Maintenance

Role: Program Mgr

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Associate Director,Program Manager,Application Development,Project Management,Program Management,Release Management,Technology Management,Service Delivery Management,Resource Utilization,Production Support,Business Analysis,Salesforce,Java,Cobol

Verified : 📞 **Phone Number** | **Email - id**

Last Active: **Jan-Mar 2021**   Last Modified: **Jan-Mar 2021**

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Summary

A result-oriented, energetic professional having over 2 decades experience of Application Development, Maintenance and Production Support experience including 12 years in Project Manager/ Program Manager roles leading teams in Healthcare, BFS, Insurance, Life Science and Technology domains Directed technology planning and direction, strategy development, leadership and implementation, business and operational transformation execution, business solution delivery, and business development Coordinated between departments, suggested a proactive approach over a reactive one that spanned all teams involved in the full product value chain Established an architect function to ensure ample focus on on-going activities and quality improvements on an architectural level in the existing code base.

Work Experience

◉ **NA** as NA
Sep 2010 to Till Date

◉ **Cognizant Technology Solutions** as Associate Director - IT
Sep 2006 to Jun 2020

Apr'13 - Mar'16: Xerox ND MMIS as Program Manager
Oct'12-Mar'13: Marsh Endeavour Program as Program Manager
Nov11-Jul'12: Medco CRS VB to .NET Conversion as Senior Manager - Projects
Jul'10- Oct'11: WellPoint/ Medisys - Senior Enrollment System as Project Manager
Feb'10-Jul'10: Microsoft LSG SE Maintenance as Project Manager
Feb'09-Feb'10: Euroclear - Single Platform Program as Project Manager
Mar'08 - Feb'09: Merck - Merck Research Labs (MRL) M&O as Project Manager
Sep'07 - Mar'08: Merck EMEA - univadis as Project Manager
Sep'06 - Sep'07: JPMC - ITS UK as Project Manager

Project: Emblem Health Location: New York, USA/ Bengaluru, India Period: Feb'16-Present Role: Salesforce Integration Manager, Portals Performance Validation Lead, DevOps Lead Description: Implementing SALESFORCE platform for the benefit of the Sales and Marketing business functions within Emblem Health; rolling out various Salesforce features at different intervals as part of the release plan. Integrating the Salesforce platform with the existing legacy applications has been a corner stone of the successful releases. Eventually, some of the legacy entities will be de-commissioned as the functions get seamlessly migrated over to the Salesforce platform. The client user community has been very enthusiastic about the modern platform that has already brought in high level of efficiency to their business processes.

DevOps: Directing a team of resources for: o Ensuring deployment of code into various lower environments using tools such as Chef. o Configuring performance validation tools such as AppDynamics for time slicing business transactions, setting up Load runner. o Establishing F5 rules for load balancing of servers, setting up ZUUL servers for dynamic routing of microservices. o Providing support to defect triaging team by sharing System, application logs. o Assuring all underlying TIL/ CIL services are enabled and running at all times. o Monitoring Memory, CPU utilization across a range of servers and taking preventive action to keep utilization below a desired threshold limit

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Performance Validation of Healthcare Portals for Employer, Provider, Member: Leading the Performance Validation of the new portals = developed for EmblemHealth Acting as SPOC from the Healthcare vertical and liaising with QCoE Performance Team, PACE team, the Portal Product Team, SI Team and the Database Team to triage issues and meet the SLAs defined for all the business transactions on the portals

Key Result Areas: Interfacing with Business Analysts and helping them gain understanding of the existing Legacy applications, Portals and Database model; framing the requirements for integrating those applications with Salesforce CRM platform Ensuring that the Legacy Team thoroughly analyzed the business requirements received from the Salesforce Business analysts, identify gaps if any so those could be addressed by the BAs. Executing disparate technology and platform teams such as Data Warehouse, Middleware (ESB), File transfer (MFT), healthcare platform (Facets), Portals, Document management system (Softheon) together in formulating various integration between legacy applications and Salesforce platform to meet client's business goals. Performing review of current state and end state Architecture diagram with the Enterprise Architecture team to provide critical inputs based on the understanding and knowledge of the existing applications. Generating Prod release plan for delivering the Integration solution as per the program timeline. Appraising Program management of risks that may impact delivery timelines and providing a mitigation plan so impact can be minimized or contained

- **Cognizant** as Associate Director
  Sep 2006 to Jun 2020

- **Kanbay** as Project Lead
  Jun 2005 to Sep 2006

- **Accenture** as EFT Project
  Aug 2002 to Jun 2005

  Growth Path:
  Aug'02-May'03: Team Lead in Citigroup - Travelers, FAIDS Project
  Aug'03-Jun'05: Team Lead in Sallie Mae - EFT Project

Education

UG: **B.Tech/B.E. (Electronics/Telecommunication)** from **Karnataka University** in **1989**

PG: **in 0**

IT Skills

Skill Name	Version	Last Used	Experience
.NET, Java, Salesforce			
Legacy integration with Sales Cloud			
Cobol			
Eztrieve, DB2, IDMS			
ADSO, IMS, JCL, VSAM			
REXX			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Marathi				
Kannada				

Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**