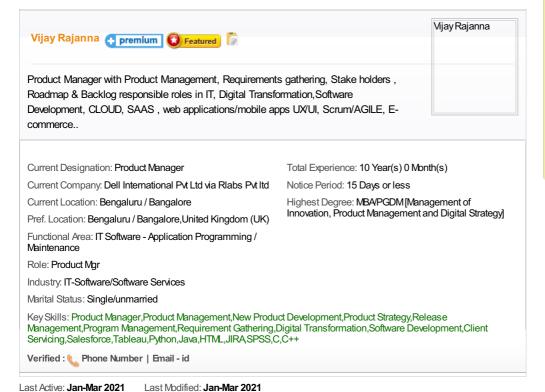


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Summary

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Summary

Product Manager with MBAPGDM in Product Management and Innovation from HEC B School, Paris, France and MS in Information systems. from France, with work experience covering IT, E-commerce, Software products development, Product

Work Experience

Dell International Pvt Ltd via Rlabs Pvt ltd as Product Manager Aug 2019 to Till Date

Product Manager II (Sr.) - Dell E-commerce Platform, Dell Technologies, India via RLABS Pvt Itd

- Requirements gathering, Roadmap and backlog responsible, in Integration with Agile, QE, Release/Delivery teams.

Work Experience | Education | IT Skills | Projects | Work Authorization

Management, Program Management, Innovation Management, Digital Strategy, Digital Transformation with international working experience having worked in USA, France, Germany and India, and currently living in Bengaluru / Bangalore now

- Developing new features for Configure/Pricing/Quote/Cart application for B2B and B2C clients
- Dell Technologies Cloud, added features, newer payment models like Subscription based, Pay-as-you Go etc.
- Developing MS on all Digital payment and payments revenue stream for better tracking and monitoring.
- Innovative features like Customer usage management and billing.
- Improved Product Quality by reducing Customer/Production Incidents and Defects by 70%.
- Increased efficiency in customer billing, upselling of products and customer satisfaction.
- Reduced cart abandonment rate, all contributing to higher revenues.
- Managed a Development team comprising of more than 50 developers, UI designers etc.
- Product Management with Agile/Scrum for development of software with new revenue models for customers.
- Aiding Program Management and Product Line Management for strategic vision and Business alignment.

MHP - A Porsche Company as Product Manager II Oct 2017 to Aug 2019

Product Manager II (Sr.) - E-Commerce, Digital Retail on Cloud at MHP - A Porsche Company, Germany

- Requirements gathering, Stake holder management, Roadmap and backlog and Product Life Cycle responsible.
- Product Management, development of Online Car sales, Handling Payments, leasing/Finance in interface with Banks.
- Developed Online platform and UI from scratch based on benchmarking of top E-comm websites.
- Enabled Frictionless loan, leasing and financing approvals in conjunction with Bank for Car Sales and lease.
- Enabled IT infrastructure and services towards Cloud based Architecture, Capex to Opex based model.
- Increasing operating efficiency and cutting down operating costs.
- Managed a Development team comprising of more than 40 developers, UI designers etc.

Important

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- Product Management with Agile/Scrum for development of Adaptive online retail of parts through Data Analytics.
- Through Predictive Data analytics, enabled faster and on-time delivery of spare parts orders.
- Decreasing lead time by 75%, hence achieving lesser operating costs in Inventory Management.
- Doubled the revenues achieved through strategic vision, Business development and alignment.

Groupe PSA as Product Manager

Mar 2017 to Sep 2017

Internship: Product Manager - E-Commerce, Digital Retail - Business Lab at Groupe PSA, Paris, France

- Product Management for a Digital product based on latest-tech like Al, BigData, IoT, Cloud and Mobile apps.
- Developed POC for Digital Retail of Cars and Spare parts online, thus bringing customers online
- Implementation of Customer Data Analytics product using Salesforce Data Management for Sales and Finance.
- With an outcome of increased customer conversions, Digital channel presence
- Increased efficiency in Digital marketing and costs associated with it, thus reducing Marketing costs.

Collins Aerospace as Senior Consultant - Product Owner

Apr 2014 to Sep 2016

Sr. Engineer Consultant & Product Owner at Rockwell Collins (worked in USA, France and India).

- Product Management for AIS product development based on Agile Software Engineering at ARINC Digital.
- Enhanced Automation in Data processing and Visualization.
- Increased process optimization of Information Management systems.
- Developed lots of features on quick view and page access for ease and User friendliness.
- Increased Systems security and health monitoring checks for keeping the systems secure.
- Increased System availability to 99.99% by Architecture, System defect management, Fault tolerance based methods and IT Infrastructure updates.
- Managed a Developments team comprising of more than 30 developers, UI designers etc.
- Implementation of Flight ticketing kiosks and check-in systems with fool proof customer authentication.
- Enhanced customer authentication with double and triple step security systems checking on kiosks.
- Innovation Scouting (with Startups) at ARINC Digital, and also filed Patents at US Patent office for my inventions.

Airbus Group as Product Management Consultant

Apr 2013 to Mar 2014

Internship: Product Management Consultant at Airbus, France and India.

- PM Consulting for Software Products Business for Airliners like Lufthansa, Air France and British Airways.
- Responsible for creating new business opportunity by creating Software Product selling business
- This business spun off revenue projections of upwards of \$10M.
- Product Benchmarking, Gap Analysis, Product Pricing, engaging with Marketing and Sales team.

Oracle Financial Services Software as Senior Software Engineer

Aug 2008 to Sep 2011

Product Consultant/Sr.Software Engineer - Banking Software Products & Services at Oracle, India

- Consulting for Core -Banking, transaction service in Banking Software Products for National Australian Bank.
- As a developer, based on Mcroservices and API based architecture, developed Core banking products such as deposit, loan and credit processing capabilities, with interfaces to general ledger systems and reporting.
- Developed Currency Transaction capabilities for international currency exchange and conversions.
- Interfaced with customers on various Incidents, defects and Requirements elicitation.
- Technical consultant for Oracle ERP Products customization & MS for banking clients like HSBC, DB.
- As a developer, developed custom based APIs and applications for ERP product applications.
- Interfaced with customers on various Incidents, defects and Requirements elicitation.
- $\hbox{-} Developed advanced systems monitoring using {\it Automation}, other {\it Java} \ based programming languages.$

Bharat Electronics Limited as Software Engineer

Jan 2008 to Mar 2008

2008 Internship: Software Systems Engineer at Bharat Electronics Ltd (Government of India)

- As a developer, developed health monitoring systems for telecommunication controllers, and transceivers.

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Education

UG: B.Tech/B.E. (Computers) from Visveswaraiah Technological University (VTU) in 2008

PG: MBA/PGDM (Management of Innovation, Product Management and Digital Strategy) from HEC Paris, France in 2017

Other Qualifications/Certifications/Programs:
Certificate in Business English Communication
French language B1/B2 certificate
Certified Systems Engineering Professional
Project Management
MS, Master 1 - Information Systems & IT Systems Engineering

IT Skills

Skill Name	Version Last Used Experience
C, C++, Java, HTML, Excel	
SQL, Python, MS Project, JIRA, SPSS,	
Tableau, Salesforce, TFS,	

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Hindi	Proficient	✓	✓	✓
French	Proficient	✓	✓	✓
German	Proficient	✓	✓	✓

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Projects

Project Title: Online Car retail and Digital Showrooms & Customization project

Client: MHP - Porsche Group Nature of Employment: Full Time Project Location: Berlin Role: Sr. Project Leader

Duration: Jan 2018 - Sep 2019 Onsite / Offsite: Onsite Team Size: 20

Skill Used: Product Management, Software Product Development, Project Management, Program Management,

Role Description: Led and managed the Product development team in developing the product

Project Details: Managed entire project featuring and product management involving all key stakeholders and managed

the development team also.

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Affirmative Action

Work Authorization

Physically Challenged: No

Countries: India Job Type: Permanent Employment Status: Full time

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