



**GURU VISHNU PRASATH R**

Software Delivery Head with 12 years of experience in Solution Architecture, Delivery & Release Management, RFP & Tender, Technical & Functional Specifications, Stake Holder Management, Process Improvement, Product Management, MaaS, GPS

|   |   |
|---|---|
| Current Designation: Software Delivery Head   | Total Experience: 12 Year(s) 0 Month(s) |
| Current Company: Dubai Technologies   | Notice Period: 1 Month                  |
| Current Location: Dubai   | Highest Degree:                         |
| Pref. Location: Dubai, United Kingdom (UK), Other International Location  |   |
| Functional Area: IT Software - Application Programming / Maintenance  |   |
| Role: Team Lead/Tech Lead   |   |
| Industry: IT-Software/Software Services   |   |
| Marital Status: Married   |   |
| Key Skills: Software Delivery Head, Team Lead/Tech Lead, Solution Architecture, Delivery Management, Process Improvement, Technical Specifications, Functional Specifications, Application Design, Application Development, Process Improvement, Product Management, IOT, GPS |   |
| Verified :  Phone Number   Email - id   |   |

Last Active: 23-Jan-21

Last Modified: 21-Jan-21

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## Summary

PMP Trained Delivery Leader with 12 years of rich & extensive experience in managing and leading critical business process in Internet Products & Technologies and Telematics domain; strong expertise in SaaS, PaaS and Solution Designing.

Solution Architecture & Design, Requirement Gathering & Analysis, Stake holder management, Technical & Functional Specifications, RFP & Tender, Delivery Management, Release Management, GPS based Tracking, Technical and progress review meetings to track the deliveries to customer.

Mobility as a Service - MaaS model enthusiast.

Presently working with Dubai Technologies, Dubai, UAE as Software Delivery Head with multi faceted experience and looking for a another leap with innovative position where I can showcase my skills and contribute my best to the organization.

## Work Experience

### **Dubai Technologies** as Software Delivery Head Mar 2014 to Till Date

Growth Path  
Mar'14 to Dec'15 as Senior Software Engineer  
Since Jan'16 as Software Delivery Head, Dubai Technologies

#### Key Result Areas:

- \* Spearheading complete functions of project execution as per the business targets with focus on optimal utilization of resources and adherence to service delivery metrics
- \* Heading end-to-end Delivery of key Transformational Projects/ Programs
- \* Devising & implementing process accelerators such as automation of manual processes to increase productivity, contributing to innovative ideas for the applications to reduce cost and achieve operational excellence
- \* Receiving high customer satisfaction with 100% on-time high-quality deliverable; ensuring zero customer escalations for the project delivery to gain trust of the clients
- \* Ensuring operational excellence, capacity planning and capability building
- \* Leading project deliverables & guidelines, customer interaction for commercials & pre-sales, manpower planning, training and business analysis; monitoring the implementation of a complete solution
- \* Directing the design of business processes for improvements & external strategic demands; identifying capacity limitation, bottlenecks and process problems for conceptualization of corrective action
- \* Conducting investigations of key business issues and formulating clear, concise & timely analysis and recommendations
- \* Collaborating with client's Business and IT Teams to gather, define, clarify & refine requirements; facilitating architecture and design of the applications
- \* Working with various matrix teams, driving meetings for constructive discussion towards solution achievement
- \* Liaising with business and technical departments to derive common strategic needs across the enterprise
- \* Supporting an Agile Team with responsibilities varying from creating and establishing Proof of Concepts (PoC)




### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

- \* Supporting an agile team with responsibilities varying from creating and sustaining a pool of concepts (POC),
- \* Explaining architecture and technology related subjects to other technologists, operational/ functional leadership, and users
- \* Creating, presenting & implementing competitive solutions by partnering with customers
- \* Analysing needs, gathering specifications & situational requirements, working with business development personnel to create effective solutions specifically tailored to customer accounts

 **RCG ME FZCO** as Technical Engineer  
Feb 2012 to Dec 2013

 **Peritus Solutions Pvt. Ltd.** as Software Engineer  
Sep 2008 to Jan 2012

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## Education

UG: **BCA (Computers)** from **Annamalai University** in **2008**

PG: **in 0**

Other Qualifications/Certifications/Programs:

**Diploma in Information Technology**

**Project Management Professional (PMP) Trained**

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## IT Skills

| Skill Name             | Version | Last Used | Experience            |
|------------------------|---------|-----------|-----------------------|
| SQL AND PL/SQL         |         | 2020      | 7 Year(s) 0 Month(s)  |
| Agile Methodology      |         | 2020      | 1 Year(s) 0 Month(s)  |
| WEB SERVICES           |         | 2020      | 10 Year(s) 0 Month(s) |
| TELEMATICS             |         | 2020      | 7 Year(s) 0 Month(s)  |
| Sprint Planning, SDLC  |         | 2020      | 4 Year(s) 0 Month(s)  |
| IT Delivery Management |         | 2020      | 6 Year(s) 0 Month(s)  |
| GPS Tracking           |         | 2020      | 7 Year(s) 0 Month(s)  |
| SAAS                   |         | 2020      | 7 Year(s) 0 Month(s)  |
| PAAS                   |         | 2020      | 2 Year(s) 0 Month(s)  |
| Solution Design        |         | 2020      | 4 Year(s) 0 Month(s)  |

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## Languages Known

| Language | Proficiency | Read | Write | Speak |
|----------|-------------|------|-------|-------|
| English  | Expert      | ✓    | ✓     | ✓     |
| Hindi    | Beginner    | ✓    | ✓     | ✓     |
| Tamil    | Expert      | ✓    | ✓     | ✓     |

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## Affirmative Action

Physically Challenged: No

## Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

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