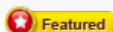




**Drishyaman Saha**



Drishyaman Saha

Associate Manager seeking roles in Information Technology, Project Management, Product Management, Scrum Master, Agile Methodology, SAFe Framework, Delivery Management, Escalation Management, Requirement Gathering, Rally, JIRA, PMP, CSM, SAFe Agilist, SSM

Current Designation: Associate Manager

Total Experience: 16 Year(s) 0 Month(s)

Current Company: Accenture Services Pvt Ltd

Notice Period: Currently Serving Notice Period

Current Location: Pune

Highest Degree: M.Tech [Information Technology]

Pref. Location: Pune

Functional Area: IT Software - Application Programming / Maintenance

Role: Project Mgr-IT/Software

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Associate/Project Manager, Information Technology, Project Management, Product Management, Delivery Management, Requirement Gathering, Agile Methodology, Rally, ISTQB, JIRA, ITIL, AWS, PMP, CSM, SAFe Agilist, SAFe Scrum Master, SAFe Advanced Scrum Master

Verified : Phone Number | Email - id

Last Active: 22-Jan-21

Last Modified: 22-Jan-21

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## Summary

\* Project Manager and Scrum Master in IT services with over 16 years of IT experience in Global Corporations. PMP, CSM, PSM-I, PSM-II, SAFe Agilist, SAFe Scrum Master, SAFe Advanced Scrum Master Certified. Delivery Management experience with an exceptional track record of managing complex waterfall and agile projects. Has experience of working in domains such as Telecom, Banking, Pharma and Insurance. Excellent stakeholder management skill and good technical management skills. He has Implemented strategic and pragmatic approach in the deliveries to achieve project timelines. Developed and executed activities related to end-to-end project management, including project plans and estimates, scoping and requirements through implementation and deployment. Has proactively monitored, managed and reported on execution of deliverables.

## Work Experience

### ■ Accenture Services Pvt Ltd as Associate Manager

Apr 2007 to Till Date

Project : Kansas Eligibility Enforcement System (KEES) Project is about System Integration Testing of Eligibility determination system for Medical and Non-Medical benefits for the people of the state of Kansas, USA. This application has been developed by Accenture. There is a user portal and a worker portal which helps the application to access various Medical and Non-Medical programs which are offered by the State of Kansas Roles.

As a Scrum Master and Project Manager - Preparation, coaching and execution on Agile Methodology and Best Engineering Practices

- \* Manage Sprints by closely working with development / testing team to integrate the application, system test and move the work product from lower environments to SIT, QA, UAT and PROD
- \* Make sure that team is following agile processes in each sprint at user story level as per the Definition of Done (DoD)
- \* Involved in Sprint Planning
- \* Daily scrum
- \* Review & Retrospective
- \* Drive the adoption of key engineering practices like Continuous Integration, Test Driven Development, DevOps etc. to improve quality and reliability of team's deliverables using Scaled Agile framework
- \* Drive effective teamwork, communication, collaboration and commitment across multiple disparate groups with competing priorities
- \* Work directly in JIRA track the project
- \* Handle Manage and Control Risks, Issues and Client expectations.
- \* Co-ordination with Env. Team and other stake holders in establishing the Test Environment.
- \* Provide information about the current status of the project to all stake holders on regular basis in form of WSR and DSR.

Project : Pizza Hut is an American restaurant chain and international franchise, known for pizza and side dishes, it is now corporately known as Pizza Hut, Inc. and is a subsidiary of Yum! Brands, Inc., the world's largest restaurant company. In 2012, the company had more than 6,200 Pizza Hut restaurants in the United States. Pizza Hut works on a



### Important

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franchise model and has an online portal for selling pizzas. The online eCommerce portal is being maintained by current provider. Current outsourcing provider manages online orders for US only and can't scale for US digital transformation or globally, Pizza Hut has already determined they will make a change. Pizza Hut wants to move from 30% digital/online orders to 75-80% online orders in next 18-24 months.

Accenture (IDC) is Involved in development and integration of the Web and Mobile based application involving User Interface, Apigee and B2C eCommerce solution HyBRIS. The software development methodology employed was Agile Methodology. My role was to manage the overall project delivery from Testing perspective.

- \* As a Scrum Master and Project Manager - Preparation, coaching and execution on Agile Methodology and Best Engineering Practices
- \* Manage Sprints by closely working with development / testing team to integrate the application, system test
- \* Make sure that team is following agile processes in each sprint at user story level as per the Definition of Done (DoD)

- \* Involved in Sprint Planning
- \* Daily scrum
- \* Involved in Review & Retrospective
- \* Drive the adoption of key engineering practices like Continuous Integration, Test Driven Development,
- \* Work directly in JIRA track the project

Project : Dex Media, Inc. was a print and interactive marketing company. There are both print and online contents which are available. Agile Testing methodology is followed by this project. There are 2 types of Releases happening in this project, weekly or monthly. My task is to manage the scrums which comes under fulfillment section. I was handle a Team size of 10 members. It is part of my activity to control and manage escalations. I need to provide informations about the current status of the project to all stake holders on regular basis in form of DSRs, weekly or monthly decks.

- \* As a Scrum Master - Preparation, coaching and execution on Agile Methodology

#### ● **Tech Mahindra Ltd** as Technical Associate Sep 2005 to Mar 2007

Project: This eCommerce platform will offer a number of significant strategic and business benefits to BT. This solution, proposed around an integrated order journey, will help BT market its telecom products in the same way as commodity products. The solution, proposed around an integrated order journey, will help BT market its telecom products as simpler entities, reducing order lines and cost of sales per order line. The simplified user experience for customers will help BT to achieve the target rapid growth in sales through e-Channels.

ECommerce is the first release on Open Source platform, W&T is responsible for End-to-End testing & coordination with several other interfaces. Adopted risk based approach for functional as well as End-to-end testing.

Environment: IBMPC, Windows 2000, Oracle 8, J2EE, Javascript, Oracle web server, Interwoven Teamsite 6.5, OFBiz Platform.

Role and Responsibility:

Writing Test Cases for the CMS Tool.

Defect Tracking for the defect filed using Test Director Tool.

Writing Test Report.

Client Interaction.

Test Execution.

Project: BTGS is a Global Service provider Helping multi-site organizations master the complexity of business communication.

BT Virtual Business Centre is a leading-edge, eService tool that manages your service needs 24 hours a day, 365 days a year, wherever the Internet is available. It provides a wealth of real time information to extend a Business' control of network support operations and improve communications.

VBC offers a range of applications that link the users into core operational processes like Ordering and Trouble Ticketing. Ordering and Ticketing are just examples of the applications available from the Classic and Global OSS Stacks. This access is managed using SSO, meaning, the user has to sign in only to the VBC and the user is then treated as logged-in to other application(s).

Environment: IBMPC, Windows 2000, Oracle 8, J2EE, Javascript, Oracle web server.

Defect Tracking Tool : Test Director Ver. 8

Role and Responsibility:

Leading the Team.

Writing Test Cases for the Virtual Business Centre Module.

Defect Tracking for the Defects filed using Test Director Ver. 8.

Writing Test Report for the Testing performed.

Client Inter action

~Test Execution.

Project: BT Wholesale web site is an enterprise portal that has been developed to cater to the electronic needs of the customers of BT. The portal is one of the main customer interfaces to showcase and access services offered by BT Wholesale. It has been developed on J2EE with BEA Web Logic Portal platform, with Interwoven managing the content.  
Environment: IBMPC, Windows 2000, Oracle 8, J2EE, Javascript, Oracle web server, Empirix Suite (E-Test, E-Load).

Role and Responsibility:

Developing test plan and test strategy document.

Writing User Journeys for Performance Testing.

Extracting and analysing performance results to match the client requirements.

Writing overall Test Report.

Performance Test Execution.

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## Education

UG: **B.Tech/B.E (Mechanical)** from **Jorhat Engineering College, Jorhat** in **2001**

PG: **M.Tech (Information Technology)** from **Tezpur University** in **2003**

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## IT Skills

Skill Name	Version	Last Used	Experience
JIRA, Rally, Quality center, ISTQB			
AWS, Azure, Remedy, ITIL			

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Proficient			
Hindi	Proficient			
Bengali	Proficient			
Assamese	Proficient			

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Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent / Temporary

Employment Status: Full time

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