



Arunraj S

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Application Support Engineer seeking roles in IT Project Management, Requirement Gathering, Incident Management, Debugging, Network Administration, Putty, Java, MongoDB, Apache Tomcat, Eclipse, Splunk, Servicenow

Current Designation: Application Support Engineer	Total Experience: 1 Year(s) 6 Month(s)
Current Company: Capgemini Technology Services	Notice Period: 15 Days or less
Current Location: Siruseri ,chennai	Highest Degree: B.Tech/B.E. [Electrical]
Pref. Location: Bengaluru / Bangalore, Chennai, Hyderabad	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Tech Support Engnr	
Industry: IT-Software/Software Services	
Marital Status: Single/unmarried	
Key Skills: Application Support Engineer, Tech Support Engineer, IT Project Management, Requirement Gathering, Incident Management, Debugging, Network Administration, Putty, Java, MongoDB, Apache Tomcat, Eclipse, Splunk, Servicenow	
Verified : Phone Number Email - id	

Last Active: 22-Jan-21

Last Modified: 22-Jan-21

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Summary

A highly accomplished professional with 1 years of rich experience in IT Project Management, Requirement Gathering, Incident Management, Debugging, Network Administration, Putty, Java, MongoDB, Apache Tomcat, Eclipse, Splunk, Servicenow

Work Experience

Capgemini Technology Services as Application Support Engineer Feb 2019 to Till Date

Company: Capgemini Technology Services, Siruseri. Feb 2019 to Till Now
PROJECT: Synchrony Financial
TEAM: Transmit Security
Role: Application Support Engineer

Project description:

Transmit Security is a package for the authentication process. Synchrony financial is using transmit security as a third-party tool for authenticating synchrony applications and currently transmit security is authenticating nine application for synchrony financial in production environment.

Roles & Responsibilities:

- * By using transmit tools to protect any attack by hackers through SQL Injection.
- * Providing authentication to several applications like Consumer Center, Workstation, My Synchrony, CAL, Visual IVR, dApply, CCPA, Workstation CS, Collection SMS.
- * Providing production support to all the application if we are facing any bug or issue.
- * Support for application release and for maintenance.
- * Monitoring the application server health using New Relic, Splunk, HPOM.
- * Worked on SSL certificate installation.
- * Worked on server monitoring agent installation like Newrelic.
- * Worked on nginx web server installation.
- * Installation of Transmit Auth-control softwares in different environment like Dev, QA and Prod.
- * Worked on configuration of splunk alert and dashboard for real time monitoring of production logs.
- * Worked on Traffic rerouting in servers and activity like patching of servers.
- * Attending incidents, debugging them and reporting on other environments.

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Education

UG: B.Tech/B.E. (Electrical) from Anna University in 2016



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IT Skills

Skill Name	Version	Last Used	Experience
WINDOWS, LINUX			
SQL, UNIX, Networking,Core java			
Oracle, Mongo DB, SQL			
Glassfish 2,Glassfish 3, Apache Tomcat			
Oracle iPlanet, Eclipse			
Robo 3t, Eclipse as IDE,			
Oracle SQL Developer, Putty, WinSCP			
SPLUNK			
Service Now, Newrelic, HPOM			

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert			

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Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent / Temporary

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