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**P. Charan Teja Reddy**  

Experienced AWS/IT Support Engineer seeking roles as Software Development, Application Programming, Project Management, System Analysis, Technical Architecture, Requirement Gathering, Cloud Computing, HTML, CSS, MySQL, Java, C, C++

Current Location: Hyderabad / Secunderabad  
Pref. Location: Bengaluru / Bangalore, Chennai, Hyderabad  
Functional Area: IT Software - Application Programming / Maintenance  
Role: Tech Support Engnr  
Industry: IT-Software/Software Services  
Marital Status: Married  
Key Skills: AWS, Support Engineer, Tech Support Engineer, Software Development, Application Programming, Project Management, System Analysis, Technical Architecture, Requirement Gathering, Cloud Computing, HTML, CSS, MySQL, Java, C, C++, Veritas Backup, Customer Support  
Verified:  Phone Number | Email - id

Last Active: 21-Jan-21 Last Modified: 21-Jan-21

Jump to Section [Work Experience](#) | [Education](#) | [IT Skills](#) |

## Summary

Dedicated and innovative individual with strong educational background, Internships and Recruitment Experience with compact 2 years\* of AWS, IT support experience to contribute to long-range operational objectives.

## Work Experience

 **Amidata Ltd** as AWS / Support Engineer  
Oct 2018 to Oct 2020

AWS trainee, Hands-on experience with EC2, ECS, ELB, S3, VPC, IAM, SQS, RDS, Lambda, cloud watch, storage Gateway, cloud formation, Elastic Beanstalk and Autoscaling. Proven success diagnosing and resolving software issues, In-depth knowledge of patching and upgrading office applications to maximize productivity. Great knowledge and experience in Recruiting employees for internships, processing payroll. Well-versed in Veeam Backup and replication, Microsoft office 365, Veritas Backup Exec, Administrative support role. Research, diagnose, troubleshoot, and identify appropriate solutions to resolve system issues, Adhere to standard procedures for proper escalation of unresolved issues to the appropriate internal teams. Installing software and application to user standards, managing and maintaining the servers, pc's, routers, and switches. Instrumental in managing daily technical support activities on desktop support, data network and server management.

[^ Back to Top](#)

## Education

UG: **B.Tech/B.E (Electronics/Telecommunication)** from **Chaitanya Bharathi Institute of Technology, Hyderabad** in 2016

PG: **MS/M.Sc(Science) (computer networking)** from **Charles Sturt University** in 2018

[^ Back to Top](#)

## IT Skills

Skill Name	Version	Last Used	Experience
AWS, Veeam Backup			
Veritas backup Exec			

MATRI AD 10055



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

IVM LAB, IVSOO
AWS Platform
Confluence, MYSQL
MS Office Suite
C, C++, Java, HTML,css

[^ Back to Top](#)

Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Telugu	Expert	✓	✓	✓
Hindi	Proficient	✓	✓	✓

[^ Back to Top](#)

Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

[^ Back to Top](#)