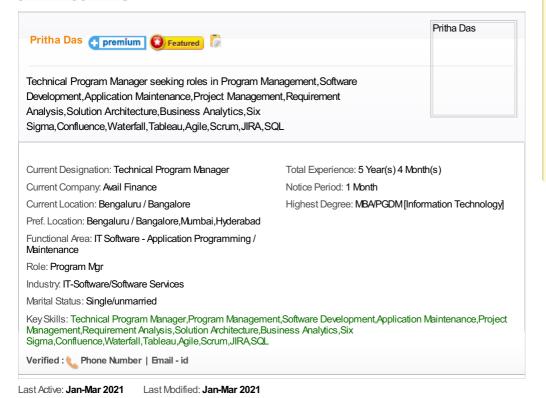


1800 102 2558 | +91 9818882211







# **Summary**

Jump to Section

Data informed leader, Certified Scrum Master professional and Lean Six Sigma (green belt) certified with over 5.5 years of experience in driving initiatives towards success by engaging users, technical teams, SMEs, and senior management. Skilled in providing leadership, direction, strategy and vision in the areas of technology/product development to facilitate and enable growth & business agility.

Work Experience | Education | IT Skills |

Arobust communicator with excellent negotiation, organizational, relationship management, problem solving, analytical and interpersonal skills, describing a committed professional.

## **Work Experience**

- Avail Finance as Technical Program Manager Feb 2020 to Till Date
- \* Led the strategy, ideation, business case validation, product definition and implementation of multiple projects (totalling \$10M+) to improve efficiency & optimize cost across 14 business units to deliver B2B & B2C microfinance products
- \* Defined Objectives and Key Results (OKRs) to align executive KPIs and strategic priorities across the organization
- \* Implemented, enforced and administered JIRA and confluence structure for product, tech, risk and data science teams, currently working on implementing the same for rest of the teams to ensure cohesiveness among cross functional teams
- United States Tennis Association as Technical Product Manager Business Analyst Sep 2018 to Feb 2020
- \* Planned and implemented microservices platform by coordinating between engineering, API, database teams & management
- \* Administered SDLC for B2B product "API as a service" and negotiated SLA with consumer companies to earn 6M revenue
- \* Delivered "Safeplay as a Service" (more than 700,000 users per annum) implementation by interfacing with UI/UX team, technical team, senior management, legal team and stakeholders by effective budgeting, scheduling, and communication
- \* Led API team's transition to JIRA Ran Standups, scrum of scrums, sprint planning, backlog grooming, demos, retrospectives
- \* Led "Member Portal Enhancement" (18M project) for transformative user experience; increased membership revenue by 6%
- IBM as Program Lead Jun 2013 to Jun 2016
- \* Liaised with 16 functional teams to streamline Finance & logistics data using Tableau and SQL, advised client on improving performance metrics by preparing result-driven dashboards; resulting in 700K annual savings

# **Important**

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld

- \* Instrumental in forging contract for a 115MSAP integration project for client's Norway operations, by decreasing reaction time to failures by 80% through restructuring error handling architecture
- \* Reduced efforts worth 3000+ hours per year through improved resource allocation by transitioning focus from time-centric to task-centric using visual analysis in Tableau, promoting seamless collaboration and knowledge transfer among team members
- \* Spearheaded business requirements review process, use cases and relevant test scenarios creation for regression testing at each stage of project, maintaining the accuracy level at 95%

^ Back to Top

## **Education**

 $\hbox{UG: B.Tech/B.E. (Computer Science and Engineering) from West Bengal University of Technology (WBUT) in 2010}\\$ 

PG: MBA/PGDM (Information Technology) from University of Notre Dame, Indiana, USA in 2018

Other Qualifications/Certifications/Programs: Master of Technology, Operations Research

^ Back to Top

#### IT Skills

| Skill Name                                 | Version | Last Used | Experience |
|--|---------|-----------|------------|
| XML, JWT, JSON, HTML, XSD, AJAX            |         |           |            |
| JIRA, Confluence, HP ALM                   |         |           |            |
| MS Visio, Lucid charts, Draw.io, SQL, HTML |         |           |            |
| Informatica PowerCenter, SAP BW            |         |           |            |
| MS Office Suite                            |         |           |            |
| adobe Acrobat Reader                       |         |           |            |
| SOAP, Restful web services                 |         |           |            |
| MicroServices                              |         |           |            |
| SQL, Tableau, MS Excel                     |         |           |            |
| MS SQL Server2016/17                       |         |           |            |
| Oracle 11g, SAP Hana, SAP Hybris           |         |           |            |
| Power Bl desktop, Tableau                  |         |           |            |

^ Back to Top

# Languages Known

| Language | Proficiency | Read | Write | Speak |
|----------|-------------|------|-------|-------|
| English  | Expert      | ✓    | ✓     | ✓     |
| Hindi    | Expert      | ✓    | ✓     | ✓     |
| Bengali  | Expert      | ✓    | ✓     | ✓     |

^ Back to Top

## **Affirmative Action**

#### **Work Authorization**

Physically Challenged: No

US Work Status: Have H1 Visa Job Type: Permanent

Employment Status: Full time

^ Back to Top

Careers - About Us - Clients - Terms & Conditions - FAQs - Contact Us - Report a Problem - Site Map - Resources
Our Partners: Jeevansathi Matrimonials - ICICIcommunities.org - 99acres - Real Estate In India
All rights reserved © 2021 Info Edge India Ltd.

Careers - About Us - Clients - Terms & Conditions - FAQs - Contact Us - Report a Problem - Site Map - Resources
Our Partners: Jeevansathi Matrimonials - ICIClcommunities.org - 99acres - Real Estate In India
All rights reserved © 2021 Info Edge India Ltd.