



**S.K.BAHLAJI**



Senior Administrator seeking roles in System Administration,Citrix Administration,Windows Server Administration,Configuration Management,Incident Management,Change Management,Quality Control,BMC Remedy,Technical Support,Troubleshooting,Installation

Current Designation: Senior Administrator	Total Experience: 12 Year(s) 0 Month(s)
Current Company: Wipro	Notice Period: 1 Month
Current Location: Chennai	Highest Degree: B.Sc [Computer Science]
Pref. Location: Chennai	
Functional Area: IT Software - Application Programming / Maintenance	
Role: System Admin	
Industry: IT-Hardware & Networking	
Marital Status: Married	
Key Skills: Senior Administrator, System Admin, System Administration, Citrix Administration, Windows Server Administration, Configuration Management, Incident Management, Change Management, Quality Control, BMC Remedy, Technical Support, Troubleshooting, Installation	
Verified :  Phone Number   Email - id	

Last Active: 18-Jan-21      Last Modified: 18-Jan-21

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## Summary

Result-oriented Professional with 12 years of experience in Citrix Administration, Networking, System Administration, Troubleshooting, Installation, Configuration Management, Windows Server Administration, Incident Management, Citrix XenApp, Citrix XenDesktop, BMC Remedy, MCP  
To work in an organization where my objective and where my skill can be applied to improve both the organization and to bring out the desired results by working as a team and by bringing out the best of my performance.

## Work Experience


- Wipro** as Senior Administrator  
 Dec 2019 to Till Date  
 Citrix Administrator managing Farm and implementation
- HCL Infra** as Senior Specialist -Citrix Administration  
 Apr 2015 to Dec 2019  
 Citrix XenApp 6.5, 5.0, Presentation server 5.0, XenDesktop  
 Citrix Provisioning Services 5.6  
**ACTIVITIES**  
 Handling Incidents and attending bridge calls for P1 and P2 tickets.  
 Doing citrix Servers health check activity.  
 Installing Server and Implementation of XenApp Environment  
 Checking offline servers and troubleshooting the issue.  
 Disk cleanup activity for low disk alerts.  
 Providing access to published applications and server desktops  
 Publishing applications and server desktops to users.  
 Adding and removing citrix servers into the farms.  
 Troubleshooting citrix application connectivity issues to users.  
 Creating new target device, Device collection and vDisk  
 Updating vDisk  
 PVS master image creation.  
 Adding additional PVS Target to an existing device collection  
 Change Implementation, Versioning v disk.
- Mindtree Ltd** as Engineer IMTS.  
 Nov 2010 to Apr 2015  
 Technical skills:  
 Analyzed the system and prepared the Citrix application according to the need of the user.



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Maintaining high performance systems and networks supporting thousands of users across multiple locations  
 Natural communicator and Lead Engineer with strong motivational skills; interfaces effectively with upper management, staff, peers and clients  
 Experience in handling Citrix Xen-app console  
 Providing voice over support to Global Customers.  
 Installing, Configuring and managing Citrix servers.  
 Maintaining and troubleshooting Application issues.  
 Monitoring the farm reacting to the alerts.  
 Handling citrix client connections issues to accessing the publishing resources.  
 Clearing of user profiles  
 Publishing applications on the Citrix servers as per customer requirement.  
 Handling Citrix app client Issues  
 Shadowing users, checking sessions, managing server load and CPU utilization.  
 Good monitoring and analyzing skill in trouble tickets.  
 Installation and maintenance Antivirus in Windows environments  
 Good knowledge in all kinds of troubleshooting with windows system

 **Nebula Computers Pvt. Ltd.** as Desktop L1 Engineer  
 Dec 2007 to May 2010

Role                L1 Support Engineer for Scope International  
 Environment        Windows 2000/XP/2003 and Vista  
 Complaints         Remedy 7.5  
 Software deployment    RADIA

Responsibilities:  
 Attending User calls for their day-to-day problems  
 Handling 4000-5000 Hosts in the Scope International.  
 Experience in Handling Customers and Resolve their Issues  
 Experience in Trouble Ticketing Systems in BMC Remedy 5.0  
 Installing application & Troubleshooting RADIA (HP) software in client.  
 Have to use Good Communication Skills.  
 Installation and configuration of Application software's like, IBM Personal  
 Communication, Mainframe applications like AS400, Hogan  
 Accessing desktops through Remote for Problem Solving.  
 Troubleshooting and Configuration of Mail clients Issues (outlook, lotus notes)  
 Citrix applications like FEDS & Configured ICA Settings.  
 Troubleshooting PCs and Peripherals  
 Troubleshooting all Network Problems, Laptop Problems.

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## Education

UG: **B.Sc (Computer Science)** from **Madras University** in **2004**

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## IT Skills

Skill Name	Version	Last Used	Experience
Windows SERVER 2008 AD (70-640)	2003	2014	2 Year(s)
Citrix XenApp 6.5, 5.0	7.0	2019	6 Year(s) 0 Month(s)
Problem Management	3.0	2016	4 Year(s)
XENDESKTOP	7.11	2019	6 Year(s) 0 Month(s)
Presentation server 5.0			
Citrix Provisioning Services 5.6			

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## Languages Known

Language	Proficiency	Read	Write	Speak
English	Proficient	✓	✓	✓
Tamil	Expert	✓	✓	✓

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## Affirmative Action

Category: **General**  
 Physically Challenged: **No**

## Work Authorization

Job Type: **Permanent**  
 Employment Status: **Full time**

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