



KAUSTAV CHATTERJEE



Featured



Project Manager seeking roles in Software Development, Project Management, Agile Methodology, Risk Assessment, Resource Planning, Technical Management, Client Management, Cloud Computing, Change Management, Java, MongoDB, Spring

Current Designation: Project Manager

Total Experience: 13 Year(s) 0 Month(s)

Current Company: Wipro Technologies

Notice Period: 2 Months

Current Location: Kolkata

Highest Degree: B.Tech/B.E. [Information Technology]

Pref. Location: Kolkata

Functional Area: IT Software - Application Programming / Maintenance

Role: Project Mgr-IT/Software

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Project Manager, Software Development, Project Management, Agile Methodology, Risk Assessment, Resource Planning, Technical Management, Client Management, Cloud Computing, Change Management, Java, MongoDB, Spring

Verified : Phone Number | Email - id

Last Active: 20-Jan-21

Last Modified: 20-Jan-21

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Summary

- * 13 years of experience in delivering & managing software development projects.
- * Extensive experience in the areas of program & project management, business analysis, quality process management, technical development & operations.
- * Experience in Healthcare, Healthcare insurance & Banking domain.
- * Experience in Health Insurance vertical, running multiple technical automation programs for claims, benefits, M&R, enrollment & customer service.
- * Extensive experience in leading multiple technical teams for globally located customers. Driving projects with customers, end-business, PMO, architects & development team, vendors.
- * Hands-on project management experience on SDLC models like Agile (Scrum), waterfall & V-model.
- * Ability to identify automation opportunities, process improvement & cost reduction opportunities.
- * Able to make data-driven decisions to define the solution / product development path.

Work Experience

Wipro Technologies as Project Manager Aug 2007 to Till Date

Program manager in Automation & Application development program.

Client: United Health Group. Location: Kolkata, India

Date: August 2018 to October 2020 (current assignment)

* Multi-project program for Health Insurance Payer vertical, focusing on automation & AI initiatives. Program following both Waterfall & Agile methodology.

* Managing the UHG automation program, overseeing multiple automation projects & teams. Technologies include Machine Learning, OCR, ChatBot, Speech translation, Enterprise frameworks : Java, Angular, MongoDB, Spring, Microservice, Docker, Cloud.

* Working on strategic planning implementation, driving automation adoption, driving technology adoption, resourcing & training, budgeting, & funding proposals. Managing change & escalations, leadership reporting & communication. PMO Alignment, Program quality alignment, Setting objectives & monitoring individual Leads & teams.

Project manager in Application development program.

Client: Novartis Pharma. Location: Kolkata, India

Date: March 2017 to July 2018

* Large development & migration program for Pharma client - running across different technologies: SharePoint, Java & .NET, Drupa & Nutanix.

* Project manager for development projects across different web technologies.

* Working on project proposals, contract creation, project financials, requirement management, planning & monitoring, risk mitigation, quality management, customer & vendor management, project closure.

Product owner in Product implementation.

Client: Citi Group. Location: Irving, Texas

Date: September 2016 to January 2017

* Rackhase CXP Omnichannel platform implementation for credit card registration. Technology based on Angular



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Backbase CRM - CRM platform implementation for credit card registration. Technology based on J2EE, Java, Spring, Apache Camel.

- * Evangelist to make internal customers knowledgeable. Product lead handling adoption as a part of the production adoption initiative.
- * Understanding product scope & boundaries, Defining user features for POC. Running adoption meeting.

Project manager in Application development & support.

Client: Novartis Pharma. Location: East Hanover, New Jersey

Date: February 2014 to September 2016

- * Large web support cum development engagement, as a part of enterprise web service portfolio, based on Java, WebLogic, .NET, SFDC & SharePoint Platforms.
- * Working as a factory manager in operations, development & migration projects under enterprise portfolio.
- * Customer management, Escalation Management, vendor co-ordination, quality audit participation, Risk mitigation. Planning & monitoring, slippage tracking & taking corrective action.

Project Lead in Application support engagement.

Client: Novartis Pharma. Location: Kolkata, India.

Date: October 2013 to January 2014

- * Large managed service web platform & application program based on Java, .NET, SFDC Technologies.
- * Project lead for application support managed service.
- * Leading offshore project team of 15. Ticket monitoring, task allocation, reporting. Technical consulting. Working on the technical incident, problem resolution. Change request implementation.

Project Lead in Application support engagement.

Client: Novartis Pharma. Location: East Hanover, New Jersey

Date: February 2011 to September 2013

- * Large managed service, web-platform & application program based on Java, .NET, SFDC Technologies.
- * Technical lead handling small to medium scale web-apps based application support across.
- * Technical consulting. Technical issue resolution change request development, business & vendor coordination. IT audit governance implementation.

Project lead in an Application development program

Client: Novartis Pharma, Location: Basel, Switzerland

Date: October 2010 to December 2010.

- * Large scale Java & web-content management development program.
- * Project lead handling small to medium scale web-apps based application development.
- * Working on onsite co-ordination, estimation, requirement gathering, technical feasibility study.

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Education

UG: **B.Tech/B.E. (Information Technology)** from **West Bengal University of Technology (WBUT)** in 2007

Other Qualifications/Certifications/Programs:

SCJP

BULATS

Advanced Program in Strategic Management

The Data Scientist's Toolbox in R programming & GitHub

Backbase Developer Essentials Foundation

Scrum Master

Google Cloud Platform Fundamentals: Core Infrastructure

HTML5 Certified

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IT Skills

Skill Name	Version	Last Used	Experience
IT Project Management		2019	5 Year(s) 6 Month(s)
Scrum Master		2019	2 Year(s) 0 Month(s)
Health Insurance		2019	1 Year(s) 0 Month(s)
US HEALTHCARE		2018	9 Year(s) 0 Month(s)
AUTOMATION		2019	1 Year(s) 0 Month(s)
Delivery Leadership		2019	6 Year(s) 0 Month(s)

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Projects

Project Title: **Wipro Holmes Automation**

Client: **United Health Group**

Nature of Employment: **Full Time**

Role: **Other**

Duration: **Aug 2018 - Till Date**

Onsite / Offsite: **Offsite**

Team Size: **10**

Skill Used: **Project Management**

Project Details: Automation initiative for multiple insurance processes, using digitization of typewritten document, character recognition & machine learning. Technology used are Tesseract, Python, MongoDB, ML models, Angular & Node.js.

Working with customer team in requirement understanding. Running business demos and user testing. Working as an evangelist to train customer on automation.

Working with technical teams on resolving technical problems and developing engineering solutions. Coordinating with dependent teams across locations.

Managing virtual teams, co-located in Kolkata, Bangalore and Mumbai.

Planning and monitoring development work. Resolving conflicts between teams.

Creating and maintaining documentation for project stakeholders from Management till IT.

Creating project reports, providing transparent updates to executive stakeholders from vipro and URC.

■ **Project Title:** Novartis Pharma application development factory

Client: Novartis

Nature of Employment: Full Time

Duration: Apr 2017 - Jul 2018

Onsite / Offsite: Offsite

Project Details: Working as a project manager in web-based application development factory: engaging in different web technology platforms such as AWS, Apache, WebLogic, IIS, SharePoint, Drupal, and Elastic Search.

Leading multiple project teams in new application development and enhancement.

Requirement gathering, customer interaction, project estimation and proposal creation.

Project monitoring, scope tracking, task monitoring & project report creation

Collaborating with stakeholders, technical and functional teams, end business, application management, quality teams.

Driving lean and automation initiatives.

Managing; planning, organizing, and resolving tasks during project initiation deployment, implementations, testing and support.

Project costing, invoicing and receipt tracking.

Driving IT governance & quality management and project documentation.

■ **Project Title:** Backbase CXP product implementation

Client: Citigroup

Nature of Employment: Full Time

Duration: Sep 2016 - Jan 2017

Onsite / Offsite: Offsite

Project Details: Backbase CXP product implementation.

Acquiring business and technical training for product implementation.

Understanding customer strategy, creating requirements and project scope.

Offshore communication and defining user requirement specification.

Working on URS, FS, DS, other technical documentations.

■ **Project Title:** Novartis Healthcare application development and support

Client: Novartis Healthcare

Nature of Employment: Full Time

Duration: Jan 2014 - Aug 2016

Onsite / Offsite: Onsite

Skill Used: Project Management

Project Details: Working as a project manager in techniques such as Apache, WebLogic, IIS, SFDC, Google Analytics, SharePoint and SAML Technology.

Business requirement gathering and specification. Assessing feasibility and technology approach definition involving Proof of concept or prototyping as required.

Effort estimation with offshore team, timeline definition, costing.

Coordination and review other teams like Review Control Board and Architecture Control Board, IT Governance team.

Creating project proposal, Statement of work / task order creation involving scope definition, assumption & risk definition, project timeline and payment definition.

Task assignment and delivery alignment with requirement. Project tracking and status update involving weekly status report, KPI and tollgate review.

Regular and clear communication to sponsor and stakeholders on updates, issues or changes in requirements. Key driver in regular in person and conference calls involving project stakeholders

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Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

US Work Status: Need H1 Visa

Job Type: Permanent

Employment Status: Full time

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