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DENNIS RAO ⭐ Featured 📝

DENNIS RAO

Senior Consultant -Project Implementation & Support seeking roles in Application Support,Requirement Gathering,Project Management,Reliability Testing,Change Management,User Acceptance Testing,Data Migration,Agile Methodology,SDLC,Scrum,Oracle 10G

Current Designation: Senior Consultant -Project Implementation & Support

Current Company: GoldenSource International Private Limited

Current Location: Mumbai

Pref. Location: Mumbai

Functional Area: IT Software - Application Programming / Maintenance

Role: Outside Consultant

Industry: IT-Software/Software Services

Marital Status: Married

Total Experience: 10 Year(s) 0 Month(s)

Notice Period: 2 Months

Highest Degree: B.Sc [Computers]

Key Skills: Senior Consultant,Project Implementation & Support,Outside Consultant,Application Support,Change Management,User Acceptance Testing,Data Migration,Oracle 10G,Software Implementation,Implementation Consultant,Product Implementation

Verified : 📞 Phone Number | Email - id

Last Active: 18-Jan-21   Last Modified: 18-Jan-21

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Summary

1. Currently working at GoldenSource International Private Limited, Mumbai, as a Senior Consultant in Software Implementation and support.
2.   A competent professional experience in Instrument Reference Data Domain for Implementing & providing support services for client on the reference data applications.
3   Forward-focused Project Professional with expertise in concepts of end-to-end delivery & implementation from scope management, to activity sequencing, risk analysis to quality management. This includes complete SDLC process from requirement gathering to final testing and release.
4   Experience of working in Agile Methodology (Scrum).
5   Participated in on-site requirements gathering sessions and translated client requirement to determine project scope.
6   Resourceful in working with a diverse set of stakeholders [Business Units, Trading Partners, Functional Groups, Consultants, Vendors] on matters relating to systems for establishing, implementing & improving infrastructure solutions.

Work Experience

🔘 **GoldenSource International Private Limited** as Senior Consultant -Project Implementation & Support
Dec 2015 to Till Date

*   Handling application Support and projects & Software upgrades for Reference data applications.
*   Understanding of business user requirements and regulatory requirements. Documentation of requirements and raising the requirement to vendor and ensuring the requirement deployment as per project plans.
*   UAT testing of new requirement and completion of UAT along with sign offs. Post UAT completion production movement of the patches.
*   Analyzed and troubleshot integration issues related to system configuration, data, maps and workflows.
*   Collaborated with business owners, vendors and other team members to evaluate and recommend solutions to complex problems and requests.
*   Supported daily operations and system maintenance procedures, including system performance and reliability testing.
*   Documented clients' issues and processes of resolution. Preparing SLA documentation and sharing with vendors.
*   Internal and external audit completion and assistance for audits.
*   Provided support for web- and client-based applications, file and data feeds and batch processes to prevent impact to business.
*   Collaborated closely with upper management to drive strategy through development and implementation of new processes.
o   Monte De Pasche - Investment Bank, Italy.
o   Ameriprise Financial - Brokerage Firm, USA.
o   World Bank - Investment Bank, USA.
o   M&G Prudential Investment, UK.
o   Banca March - Investment Bank, Spain.

- o Iccrea - Investment Bank, Italy.
- o Deutsche Bank - Germany (Current project).

- **Credence Analytics (I) Pvt. Ltd.** as Associate Consultant - Project Implementation & Support
May 2010 to Nov 2015

*   Planning with Project Manager and executing the project activities comprises of scoping, tracking, change management, User acceptance testing, data migration & post implementation support.
*   Implemented processes as directed by organization and PMO team along with procedures, systems and internal controls to strengthen operations, increase productivity and enhance customer satisfaction.
*   Maintaining cordial relationship with customers & stakeholders; understanding & translating the business requirements
*   Analyzing user needs and software requirements to determine feasibility of design.
*   Mapping requirements & providing them best solutions involving evaluation and definition of scope of project and finalization of project requirements
*   Interacting with team members to ensure smooth progress of project work; collaborating with technical support and other internal departments to ensure total client satisfaction to increase revenue margins.
*   Ensuring adherence to quality norms throughout the implementation process
*   Tracking daily processes and preparing daily status report with user on-site.
- o Reliance Life Insurance, Mumbai.
- o HDFC Ergo General Insurance, Mumbai.
- o Star Health and Allied Insurance, Chennai.
- o Cholamandalam MS general Insurance, Chennai.
- o Bharti-Axa General Insurance, Bangalore.
- o Apollo Munich Health Insurance, Chennai.
- o EdelWise Tokio Life Insurance, Mumbai.
- o L&T General Insurance, Mumbai.
- o Reliance Capital General Insurance, Mumbai.
- o New India Assurance, Mumbai.

Education

UG: **B.Sc (Computers)** from **Mumbai University** in **2014**

Other Qualifications/Certifications/Programs:
Oracle Certified Associate

IT Skills

Skill Name	Version	Last Used	Experience
Oracle 10g, 11C, 12C			
Windows 98, Windows 2000, Windows XP			
Windows 2007, Windows 10, Linux			
WebSphere/Jboss/Fabric.			0 Year(s) 0 Month(s)

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Marathi				

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time