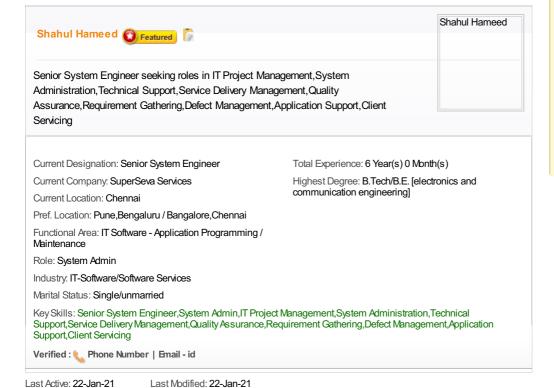


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Summary

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A focused professional offering 6 years of experience in IT Project Management, System Administration, Technical Support, Service Delivery Management, Quality Assurance, Requirement Gathering, Defect Management, Application Support, Client Servicing

Work Experience

SuperSeva Services as Senior System Engineer

Jun 2018 to Till Date

Client : UPS (United Parcel Service) Domain : Insurance (Life and Group)

Project : QVD/DICOU

UPS is one of the multinational package delivery and supply chain management company.

As a senior developer my responsibilities are,

Evaluated and formulated technical specifications and designs for requirements.

Work Experience | Education | IT Skills |

- Prioritized business beneficial work promptly and accurately.
- Analyze and prepare the design for the required business. Collaborated with developers to resolve defects in coding.
- Handling WSR calls with clients.
- Automating the daily report activities using REXX and VBA

Cognizant Technology Solutions as Junior Product Specialist - Tech

Jul 2014 to Jun 2018

Client : MetLife

Domain : Insurance (Life and Group)

Project : iPPS - Ingenium

MetLife is among the largest global providers of insurance, annuities, and employee benefit programs. Ingenium is HP product to manage insurance policy administration. Currently I work for CI-FSD application (Group Life Insurance),

As a developer my responsibilities were, Understanding the current business process.

- Develop and implement new logic proposed by clients.
- Maintain and improve the performance of existing codes. We take this as assignments on quarterly basis.
- Follows the SDLC phases for the requirements. Those are Analysis, Design, Coding, Unit testing, deployment and support.
- Automating the regular task, we do in the project, Using REXX and Excel VBA
- Frequently clients need some queries on the business logic, we analyze and provide the solution.

Important

· Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld

Education

UG: B.Tech/B.E. (electronics and communication engineering) from BS ABDUR RAHMAN CRESCENT UNIVERSITY, Chennai in 2014

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IT Skills

	Skill Name	Version	Last Used	Experience
	COBOL, JCL, VSAM,CICS			
	DB2, SQL			
	REXX,Excel VBA			

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Tamil				

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Affirmative Action

Work Authorization

Physically Challenged: No

Job Type: Permanent Employment Status: Full time

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