# ROHAN AWASTHI () Featured

To solve a problem in a creative and effective manner in a challenging position and to build a long-term career in IT industry with opportunities for career growth



Current Designation: Systems Engineer Total Experience: 2 Year(s) 6 Month(s)

Current Company: Infosys Limited Notice Period: 3 Months

Current Location: Pune Highest Degree: B.Tech/B.E. [Computers]

Pref. Location: Bengaluru / Bangalore, Delhi / NCR, Pune Functional Area: IT Software - Application Programming /

Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Systems Engineer, Software Developer, Software Development, Project Management, Workflow Analysis, Application Programming, Cloud Computing, Requirement Gathering, System Analysis, Continuous

Integration, MySQL, Core Java, Oracle, Servicenow

Verified: Phone Number | Email - id

Last Active: 20-Jan-21 Last Modified: 20-Jan-21

### Summary

2 years of IT experience that includes 0.5 year of Infosys Internship.

Experience in RPA tools Automation Anywhere (Certified Professional), UI Path

Working with one of the world's largest leading motorcycle manufacturer based in USA.

1 years of experience as an RPA developer and PowerAutomate.

Experience in automating the closure of auto generated tickets that reduce manual intervention by 90%.

Good Knowledge of Object Oriented Programming Concepts (OOPS) and Java Skills.

## **Work Experience**

**Infosys Limited** as Systems Engineer Jul 2018 to Till Date

\* Client: Harley Davidson Motor Cooperation.

Duration: March 2019 to Present

Technology/Tool: MySQL, PowerShell, UIPath

Role: Automation Developer

Team Size: 4

Contribution:

Top three implemented use-cases:

Use-Case 1-> User On-boarding and Off-boarding:

o Did API Integration of Service-Now with UIPath for the use-cases.

- o When a new user is recruited Harley, a request is created in SNOW for the same, which is picked up by the tool.
- The user id is created in integrated Active Directory for the new user.
- o The workflow checks the sync of that user with SNOW, as soon as it gets synchronized from LDAP, it automatically updates the ticket, and closes it.
- The workflow also shares the credentials with the new user's in his/her personnel email id.
- o The new-user data is also stored in the integrated MySQL Database with the predefined table.
- o For the user-offboarding, once the request is raised, the tool disables the id from AD, and updates the ticket. Use-Case 2-> Server Not Reachable Automation:
- o There is a scenario when there are false alerts generated for server unavailability that is the server was not available for the split of second.
- o The UI Path workflow keeps the check on the queue in SNOW and pick up the new ticket for the matched short description.
- o The sever name is extracted from the ticket and it is pinged through the workflow, if it is pingable then the tickets get's automatically closed saving the manual efforts of the respective team members.
- o Harley get's around 1500 false tickets every week whose resolution is 100% automated through RPA. Use-Case 3-> Power Automate Flow Development:

#### Technology/Tool: PowerAutomate

o The requirement was to develop the use-case where the excel file needs to be placed in the triggering folder in sharepoint and then the flow need to pick the require data and add it to the SharePoint list. The flow get's triggered as per the requirement deletes the old data and adds the new one.

#### **Education**

UG: B.Tech/B.E. (Computers) from PRANVEER SINGH INSTITUTE OF TECHNOLOGY in 2018

#### IT Skills

Skill Name	Version	Last Used	Experience
CORE JAVA		2020	2 Year(s)
Uipath		2020	1 Year(s)
Automation Anywhere		2019	0 Year(s)
Microsoft Power Automate		2020	1 Year(s)
Hibernate		2020	1 Year(s)
MySQL		2020	2 Year(s)
Oracle Cloud		2020	3 Month(s)

### Languages Known

Language	Proficiency	Read	Write	Speak
English	Proficient			
Hindi	Proficient			

### **Affirmative Action**

Category: General

Physically Challenged: No

#### **Work Authorization**

US Work Status: Need H1 Visa

Countries: India

Job Type: Permanent

Employment Status: Full time