



**Sarang S. Majgaonkar**

**Featured**

Implementation Engineer seeking assignments in Software Development, Software Testing, Application Programming, Program Management, Project Management, Requirement Gathering, System Analysis, Software Support, Quality Management, Visual Studio, SQL Server

Current Location: Pune

Total Experience: 6 Year(s) 0 Month(s)

Pref. Location: Bengaluru / Bangalore, Mumbai, Pune

Notice Period: 15 Days or less

Functional Area: IT Software - Application Programming / Maintenance

Highest Degree: B.Tech/B.E. [IT]

Role: Project Lead

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Implementation Engineer, Software Testing, Project Management, Requirement Gathering, System Analysis, Software Support, Visual Studio, SQL Server, Gap Analysis, FSD, Use Cases, Brd, Wireframing, Requirement Analysis, Test Cases, Test Scenarios, Business Analysis

Verified : Phone Number | Email - id

Last Active: 21-Jan-21

Last Modified: 21-Jan-21

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## Summary

6+ years of experience with Project Manager, Implementation and Functional Expert, proficient in desktop based and web-based client server application based on Healthcare industry.  
Experience of onsite implementation for international projects in Nigeria as a Project Manager role for 2 different clients.  
Experience in software support for implemented live projects.  
Experience in software testing for new project which came for implementation.  
Experience of alone site handling, client management meetings.  
Experience of software demonstrations to client at Onsite and Offsite and online (viz: Skype, WebEx, Meet.google) calls.  
Healthcare professional with experience in Healthcare Operations, Administration/Process Improvement, Quality Management (Documentation and Implementation)  
Experience of software patches deployment, software and database backups at client site.

## Work Experience

### **Creliant Software Pvt Ltd** as Implementation Engineer Mar 2020 to Dec 2020

Joined as an Implementation Engineer under Customer Success Department, and the role was- to software demonstration to stake holders, requirements capturing and documenting, document the requirements in business and functional requirements, create test and use cases of the requirements whenever required also wireframes if required, sit with developers and technical team, explain them the requirements and the workflow and effects of the requirements. Daily updates to management team. Software training to end users and stake holders, resolve their queries, take the practice of the software and help th client to make software go-live. After live support for few months and then hand over to support team.

### **Manorama Infosolutions Pvt. Ltd** as Functional Expert/Implementation Engineer Jul 2014 to Feb 2020

Installation of the software on server and on client computers.  
Update patches and maintenance.  
Classroom training to all staff including doctors, nurses, pathologist and technicians, radiologist, administration accounting and stake holders.  
On-Job Training of the software at all departments to the available users.  
Onsite support at parallel run phase and after go-live of the software at each department.  
Online support for few days till handing over to support team from offshore after go-live.  
Application demonstration to each senior doctor from each department. Showing all related masters, forms, reports, prints and patient tracking flow in the hospital.  
During software demonstrations (Online & On-site) requirements were collected and documented and were shared to offshore team on daily basis.  
Gathering requirements and prepared documentation of the requirements given by the doctors and users.  
Documented- Requirement Understanding Document (RUD's) module wise, wireframes of the new requirements, workflows and flowcharts of the requirements.  
RUD's explanation to development, team leaders in the offshore.  
Offline training to end users and management users of the center after visiting the site.



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Online support for few days till handing over to support team from offshore after go-live.  
KT and Testing of software as per requirement given by client and developed by development floor.  
Prepared documents like implementation plan, RUD's, Action Tracker, Issue Register and Risk Register and maintaining and updating it on daily basis whenever any changes done or found.

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Education

UG: **B.Tech/B.E. (IT)** from **Dr. J J Magdum College of Engineering, Jaysingpur** in **2014**

**Other Qualifications/Certifications/Programs:**  
RHCE and RHCT Certification in Linux Operating System  
VB6.0 Language Certification

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IT Skills

Skill Name	Version	Last Used	Experience
WINDOWS Server 2003/2008/2012			
WINDOWS OS	XP/7/10/12		
SQL Server 2012/2014/2016			
Microsoft Visual Studio 2013/2016			
MS OFFICE			

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Hindi	Expert	✓	✓	✓
Marathi	Expert	✓	✓	✓

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Affirmative Action

Category: OBC - non-creamy  
Physically Challenged: No

Work Authorization

Job Type: Permanent  
Employment Status: Full time

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