



**B. Harish Kumar**

Program Manager seeking roles in Project Management, IT Service Delivery, Delivery Management, Operations Excellence, Process Excellence, Strategy Planning, Risk Management, Business Continuity, Disaster Recovery, Techo Functional role

Current Designation: Program Manager (Information Security) Total Experience: 20 Year(s) 0 Month(s)

Current Company: Tech Mahindra

Notice Period: 2 Months

Current Location: Hyderabad / Secunderabad

Highest Degree: na

Pref. Location: Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: Program Mgr

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Program Manager, Project Management, IT Service Delivery, Delivery Management, Operations Excellence, Process Excellence, Strategy Planning, Risk Management, Business Continuity, Disaster Recovery, Infrastructure Security, Cloud Security, Techno Functional

Verified: Phone Number | Email - id

Last Active: 22-Jan-21

Last Modified: 22-Jan-21

Jump to Section

[Work Experience](#) | [Education](#) | [IT Skills](#) |

## Summary

An established professional with expertise in designing the Information Security Governance, Compliance Framework to meet the organization's business needs  
Conducting a continuous assessment of current IT security practices & systems  
Proficient in project planning and implementation from scope management to activity sequencing, risk analysis to quality management  
Designed & delivered pragmatic IT strategies, program management, plans and operating models that enabled revenue growth & reduced costs  
H1B Visa holder with experience as consultant for CNA, Zucirh, GE Customers  
Provided direction and support to multiple project teams  
Played vital role to enhance & standardize the Physical Access controls for the Organization  
Automated multiple processes and designed internal Information security website. Technical Areas prior to current role  
Successfully managed multiple onsite accounts at client locations and administered both Fixed Bid and T&M Projects

## Work Experience

**Tech Mahindra** as Program Manager (Information Security)  
Nov 2007 to Till Date

Key Result Areas:

Authoring information security policies procedures, developing risk based audit strategies, making use of the best practices & processes, communicating any process gaps impacting the business technological function  
Driving CISO initiatives (ISO) 27001, GDPR, ISO 22301; supporting implementing of Security policies, planning, scheduling, tracking, reporting, RFP's across all the managed clusters / accounts  
Implementing the client's project management framework as they deploy their assigned technology projects  
Managing entire operations for Security Compliance of EMEA, APAC Clusters and Automation of ISG activities  
Performing activities like project management reviews and internal information security audits of various projects  
Formulating comprehensive strategy & associated plan to ensure successful delivery on time and within budget for a variety of projects  
Identifying & collaborating with key stakeholders across organization to gain buy in & support to execute against developed plan  
Consolidating and streamlining IT governance process, establishing departmental project management that reduces project costs, improving budget control by prioritizing unjustified and unreported projects  
Administering organizational structure and roles for Information Security, Information Management and Information Technology teams aligned with business unit plans  
Streamlining information technology for the bank, as per IT Strategy for achieving set IT goals  
Revitalizing Information Security function and commencing Business As Usual (BAU) operations  
Administering delivery of key performance targets like Customer Satisfaction, Average Handle Time, Resolution Rate and Quality Compliance; enhancing recovery rates for profitability of business  
Ensuring attainment of 100% SLAs as per agreed performance standards and zero surprise operations within the financial obligations under rewarded contracts



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

■ **General Electric (Hyderabad)** as System Analyst / IT Specialist  
Feb 2007 to Sep 2007

■ **Verizon Data Services** as System Analyst  
May 2005 to Feb 2007

[^ Back to Top](#)

Education

UG: **na** in **0**

[^ Back to Top](#)

IT Skills

Skill Name	Version	Last Used	Experience
J2EE Architecture		0	15 Year(s) 6 Month(s)
INFORMATION TECHNOLOGY		0	7 Year(s) 5 Month(s)
SALESFORCE		0	2 Year(s) 2 Month(s)
GUI Development		0	10 Year(s) 7 Month(s)
Block chain		0	1 Year(s) 1 Month(s)
Techno Functional		0	12 Year(s) 5 Month(s)

[^ Back to Top](#)

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Telugu				

[^ Back to Top](#)

Affirmative Action

Category: **General**  
Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**  
Employment Status: **Full time**

[^ Back to Top](#)