

Software Developer seeking assignment in Software Development,Software Application Development,Project Management,Requirement Gathering,Incident Management,Solution Designing,Website Designing,.Net Backend,HTML,Agular,Mongo DB,SaaS,ServiceNow



Current Designation: Software Developer Total Experience: 4 Year(s) 6 Month(s)

Current Company: TCS Notice Period: 3 Months

Current Location: Bengaluru / Bangalore Highest Degree: MCA [Computers]

Functional Area: IT Software - Application Programming /

Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Pref. Location: Bengaluru / Bangalore

Marital Status: Single/unmarried

Key Skills: Software Developer, Software Development, Software Application Development, Project Management, Requirement Gathering, Incident Management, Solution Designing, Website Designing, Net

Backend, HTML, Agular, Mongo DB, SaaS, Service Now

Verified: Phone Number | Email - id

Last Active: 19-Jan-21 Last Modified: 19-Jan-21

Summary

A result-oriented professional with a growth mindset and solid background of working in fast paced computer software industry while collaborating with Internal & External Stakeholders, making the most of my aptitude to stay focused to bring about absolute customer satisfaction at all times. Outgoing and detail-oriented, proficient at building and maintaining professional relationships.

Work Experience

TCS as Software Developer Aug 2016 to Till Date

TCS

Software Developer (Jan'19 - Present)

- Worked as a Team lead and managed the team of 10 along with the project requirements.
- Delivery of compliant, professionally produced proposals within customer defined time frames
- Worked on the .net platform as a backend coder and able to gain the issues and give the fix for the deployment for the next release.
- Worked on angular and mongo DB to build a dashboard for the enterprise and support the fixes on the monthly basis.
- Act as a point of contact for clients and advise on solutions that will be the best fit as per the need.
- Worked well independently and within a team setting.
- Successfully identified diagnosed and fixed the issues as per the project requirement.
- Followed policies and procedures related to application menthods and quality standards at all the times.

TCS

System Engineer & Support (Aug' 16 - jan' 19)

- Manage and coordinate the IM (Incident Management)
- Work with cross-functional teams and virtual teams globally to build effective solutions/proposals
- Understand the Customer, Partner or end user's business requirements, needs and objectives
- Implement best practices in process solving on a timely basis.
- Demonstrate products to customers during customer visits.
- Coordinate with multiple teams on the basis of issues of the customer and get it resolved ASAP without hampering

customer experience.

- Raise an Incident and get it solved before the SLA is hampered for the particular ticket.

Education

UG: BCA (Computers) from PES UNIVERSITY, BANGALORE in 2016

PG: MCA (Computers) from Amity University, Noida in 2020

IT Skills

Skill Name	Version	Last Used	Experience
.Net Backend, HTML		2020	2 Year(s) 9 Month(s)
Mongo DB, SaaS, ServiceNow			
HPSM9			
MS EXCEL, MS WORD ,MS POWERPOINT			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Bengali				

Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time