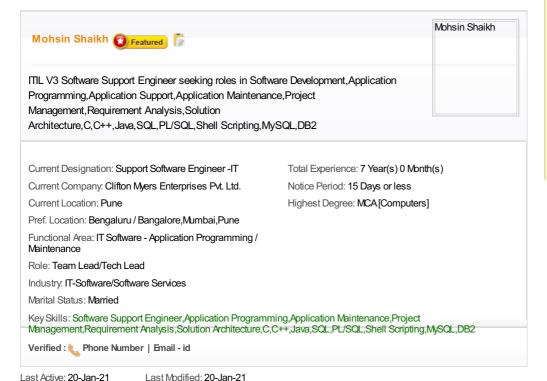


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Summary

Jump to Section

I have seven years of experience of handling Application support including both oral as well as written. Hands on Expertise in Application Support using Different tools. Efficient Domain Knowledge of Health Care and Medical industry.

Work Experience

Clifton Myers Enterprises Pvt. Ltd. as Support Software Engineer -IT Jun 2013 to Till Date

Work Experience | Education | IT Skills |

Proiects:

PROJECT#1 Medical Message Mediator

Client Compressus Team Member Team Size 54

Duration Oct 2013 till Date

Environment Defect Tracking Tools: Bugzilla, RT System, Jira.

Operating System: UNIX, Windows XP

Programming Languages: Java, J2EE and Shell scripting, SQL, PL-SQL

RDBMS/ Database:MySQL App Serve : Apache Tomcat

Description MEDxConnect offers a software solution that overcomes the hurdles associated with medical imaging interoperability. It connects existing imaging systems and databases making them accessible with a single worklist. MEDxConnect acts as a communication hub, allows information exchange to occur enterprise-wide, and provides the physician/radiologists with access to all pertinent patient information in a seamless, consistent format. The solution is customizable and even manages auto-routing for subspecialty reads which improves workflow. Higher throughput is accomplished, with a higher accuracy and reduced staffing while improving quality of patient care.

Medical Message Mediator (M3) supports HL7, DICOM, and other standard messages, it uses the communications protocols and semantics of each participating information system to control the flow of images, reports, messages, standard patient demographics plus other important data for diagnosis and treatment planning of a patient between otherwise independent and disparate systems.

Responsibilities Receiving Client complaints via email or phone calls. Replying back to Client with RT/Complaint number registered.

Processing the Client requests, working on the complaints, resolving the issues.

Providing the feedback and status about the complaint to the Client.

Investigating the root cause of the issue by accessing the code after doing the fix.

Doing Scripting(Shell Script) for Fixing the issue.

Preparing the weekly complaint report and sending it to management.

Updating any useful information on wiki as a guideline for other team members.

Client Compressus Role Team Member Team Size 10

Duration Oct 2013 till Date

Environment Defect Tracking Tools: Bugzilla, RT System, Jira

Operating System: UNIX, Windows XP

Programming Languages: Java, J2EE and Shell scripting, SQL, PL-SQL

RDBMS/ Database:MySQL App Serve : Apache Tomcat

Description MEDxConnect DM2(Document Mediator Module), provides the ability to enter any hard copy document, including patient notes, reports, and other patient info even without electronic order entry, into the MEDxConnect system and attach it to a study. Using the print command on an RIS client or any scanning device, an electronic document can be created which can be entered into the MEDxConnect system as historical data. Once digitized, the information can be linked to a DICOM study or used as historical data. Additionally, the document(s) can be stored as separate files (JPEG) or made part of the DICOM study as an addendum.

Client Mediator Module (CM2) is a component of MEDxConnect systems. Mainly, CM2 serves as a DICOMimage viewer, which allows referring physicians (but also radiologists) to view studies and their contained images from a PC located in their home or office, as well as review radiologist reports

Responsibilities

Receiving Client complaints via email or phone calls.

Replying back to Client with RT/Complaint number registered.

Processing the Client requests, working on the complaints, resolving the issues.

Providing the feedback and status about the complaint to the Client.

Investigating the root cause of the issue by accessing the code after doing the fix.

Doing Scripting(Shell Script) for Fixing the issue.

Preparing the weekly complaint report and sending it to management.

Updating any useful information on wiki as a guideline for other team members.

^ Back to Top

Education

UG: BCA (Computers) from Pune University in 2009 PG: MCA (Computers) from Pune University in 2012

^ Back to Top

IT Skills

Skill Name	Version Last Used	Experience
Windows Family(XP, Windows7), Linux		
C, C++, Java, SQL, PL-SQL		
Tomcat v5-6		
Shell Scripting		
MYSQL, DB2		
SQL SERVER 2005		
Eclipse		

^ Back to Top

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Marathi				

^ Back to Top

Affirmative Action

Work Authorization

Physically Challenged: No

Job Type: Permanent Employment Status: Full time

^ Back to Top

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