



Aswini.S

System Engineer seeking roles in Application Support, Production Support, Unix Administration, Incident Management, Change Management, Problem Management, Release Management, SOAP UI, Service Now, SQL Server, MySQL, Mongo DB, HTML, CSS, Selenium Webdriver, JIRA

Current Designation: System Engineer -Application Support

Current Company: Infosys

Current Location: Chennai

Pref. Location: Bengaluru / Bangalore, Chennai, Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: System Admin

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: System Engineer, System Admin, Application Support, Production Support, Unix Administration, Incident Management, Change Management, Problem Management, Release Management, SOAP UI, Service Now, SQL Server, MySQL, Mongo DB, HTML, CSS, Selenium Webdriver, JIRA

Verified : Phone Number | Email - id

Total Experience: 5 Year(s) 2 Month(s)

Notice Period: 1 Month

Highest Degree: CS [CS]

Last Active: 22-Jan-21 Last Modified: 22-Jan-21

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Summary

5 + years of experience in analysis the Root causes, Validation, Giving strong support to client. Worked in Application and Production Support environment. Excellent working skills in UNIX, SQL, NETWORK. Good knowledge on Banking Domain. Worked on projects in waterfall and agile methodologies. Experience in working with multiple vendors and geographically distributed teams. Good Team player, Self-motivated, Hardworking professional with good organizational, Leadership, Interpersonal and Communication skills. Written I.T. OPS IMS Compre exam and Agile Basic. Certified in selenium and written test cases for projects

Work Experience

Infosys as System Engineer -Application Support
Nov 2015 to Till Date

PROJECTS HANDLED:

1. PROJECT DETAILS:

CLIENT : LEVEL 3 Communication(Century Link) PROJECT LOCATION : Embassy Tech Zone, Hinjewadi, pune-57.
ROLE : SENIOR OPERATIONAL EXECUTIVE

ENVIRONMENT : WINDOWS 2007/8/XP AND MS OFFICE(MS WORD, MS EXCEL, MS POWER POINT)
APPLICATION WORKED : BPM PORTAL, ORDER MANAGEMENT CONSOLE(OMC), REMEDY, EON, PIPELINE, CUSTOMER PRODUCT ORDER (CPO), OPS CONSOLE etc.,

PROFILE:

My Work area mainly include processing Access Service request and Service Validation. Working for access Service Request for Network equipments and Service Validation and their bandwidths. Our role involve processing of the data which depends on the scope of requirements of the request. This data is being processed through various application like BPM portal, OMC, Pipeline, EON, CPO, Ops Console etc., And also discussion with NOC team of different vendors(ATT, Verizon, Globing Crossing, Tw Telecom)

RESPONSIBILITY:

To understand proper scope of request and create ticket for the request of CPE (Customer Premises Equipment) CPE involves managed and non managed CPE. Understanding the scope of the CPE i.e. whether we have to install the CPE or just to activate the service (Service



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

includes IP service and Voice Service)

PROJECT DETAILS:

CLIENT :-Royal Bank of Scotland (RBS) London. PROJECT LOCATION: Chennai.
ROLE: SYSTEMENGINEER

ENVIRONMENT: Windows 2008, SQLDBX, Putty for phoenix environment.

APPLICATION WORKED:-Autosys uses Interface, Argon server, support tool, winscp3, Active Console generous, ODC event etc.
EXPERIENCE:2.5 year in RBS Project.

PROFILE:

Working for Counter Party Credit & Market risk.

Batch Monitoring is Mainly deals with Business Market Trade and Validate in UNIX & Database.

We will monitor certain batch?s like capital CVA, Simulation, Market Data, Trade loading Repo var Batch through Autosys tool.
Upstream feeds were loading during the Business Date role around 21:17 BST data change into State Machine, Data Services PIR Service, ODC event, Pabfx Routes through putty (UNIX) tool.
Phoenix is an important Environment for Trade Banking upstream provide feeds to production through SDM, Venture, Algo, Forest, Universe.
RESPONSIBILITY:-

Batch Monitoring and keeping Phoenix environment stable is the main role and check the upstream feed to production daily keeping business market data accurate.
UNIX command help to monitoring it gives a main support for credit, market risk by bouncing engine, forrestart, on ice the job, on hold, success, failure etc.
We will create database queries manually to find the error status of each batch in Trade Market.

3. PROJECT DETAILS:

CLIENT :-METLIFE

PROJECT LOCATION: Chennai.

ROLE: SYSTEMENGINEER (BACKUP TEAMLEAD) ENVIRONMENT: Windows 10, SQLDB, Putty, IBSE, LDAP.

APPLICATION WORKED:-IBM, SOAPUI, Primary Portal, Service Now, DB Visualization. EXPERIENCE:5 months to till date.

PROFILE:
Metonline is a spring based web portals to display customers products to which they are eligible or participating.
Each products has its own backend/middleware to store or retrieve date.
Insurance will be handle both retail and group customer.
Each portal is interconnected with mybenefits, Profile data, eDPM and eService.
Service Now (SNOW) play an main role for incident, change, Problem management, itil, DART tickets.
Customer policy and Document for creating DART from IBSE, LDAP, UIS, SOH, SSO webservice.

RESPONSIBILITY:-
Providing estimates and prioritizing user stories according to customers needs by coordinating with PM, PO, internal team.
Receiving code, Merging request, Commenting on possible bottleneck introduced by team.
Help team to provide root cause analysis and remediation for the reported incidents from the clients.

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Education

UG: **B.Sc (Computers)** from **Madras University** in **2015**

PG: **CS (CS)** from **Madras University** in **2015**

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IT Skills

Skill Name	Version	Last Used	Experience
SQL Server			
MySQL			
Mongo Db			
WINDOWS, UNIX			
HTML, CSS			
Selenium WebDriver			
JIRA			

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Languages Known

Language	Proficiency	Read	Write	Speak
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English	✓	✓	✓
Tamil			

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Affirmative Action

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

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