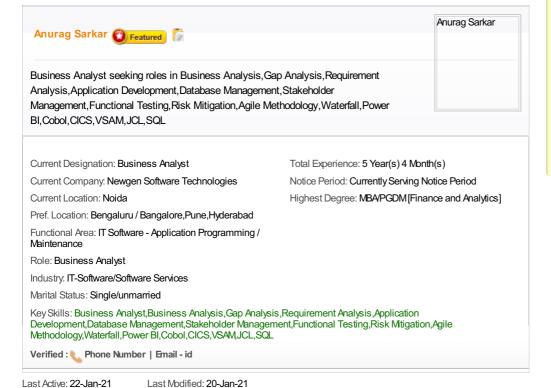


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# **Summary**

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Management professional with around 5 years of IT industry experience focused on process improvements and optimization by proven methods and technology to successfully cut costs, streamline operations, and improve productivity.

Work Experience | Education | IT Skills | Projects | Work Authorization

## **Work Experience**

- Newgen Software Technologies as Business Analyst Jun 2019 to Till Date
- \* Involved in Bank & Investment Client Onboarding (Account Opening), Lending and Accounts Payable Process Digital Transformation projects
- \* Responsible for business requirement gathering study to understand the AS-IS processes and technical landscape and develop TO-BE process maps
- \* Interfaced with cross-functional team of Customers, stakeholders, and technical support professionals to determine comprehensive list of requirement specifications for new projects and implemented processes
- \* Worked closely with SDLC methodologies Agile & Waterfall models, software development and testing team members to design and develop robust solution to meet client requirements for functionality and performance
- \* Involved in coordinating with 3rd party vendors and other stakeholders for Integrations to be included in Implementation Projects
- \* Prepared Business Requirement Document, Functional Specification Documents, Process Flow Models, BPMN, Use cases and User Manuals for Training Purposes, and validated test plan documents
- \* Involved in overseeing project risks, issues, assumptions and dependencies and planned Risk Mtigation Strategies for the same
- \* Managed testing cycles, by translating requirements into relative functional test cases and co-ordination of user acceptance testing
- \* Provided Training on completed solutions to Business Partners
- \* Monitored business performance to identify new opportunities and industry trends
- Accenture Solutions as Senior Application Development Analyst Jul 2014 to Apr 2018
  - \* Involved in Application Development and Maintenance using Mainframe Systems, Client Management, Data Management, Requirement gathering and analysis, documentation, Training & Mentoring and problem solving.
  - \* Worked closely with the Agile Framework of SDLC methodologies.
  - \* Automated a database management process which was helpful for both offshore and client teams in optimizing time value by slashing it by 50 percent.
  - \* Elicited and analyzed business/technical requirements and documented the same which effectively helped the team in providing and implementing solutions for quality deliverables.
- \* Received client appreciations for valuable suggestions, improvements and quality work and received recognition from the higher management for the same
- Created the process of database and account management for acquiring a bank for a major European banking

# 1

# **Important**

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld client which in turn helped increase the customer base by approximately 10 percent.

Awarded with an individual award (Accenture Certified Excellence) of contribution to delivery excellence for demonstrating a key sense of accountability and ownership for the processes that impact the quality, delivery timelines and service level metrics

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#### **Education**

UG: B.Tech/B.E. (Mechanical) from MPSTME, NMIMS University in 2014

PG: MBA/PGDM (Finance and Analytics) from Great Lakes Institute of Management (GLIM) in 2019

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#### IT Skills

Skill Name	Version	Last Used	Experience	
sql/plsql		2018	3 Year(s) 10 Month(s)	
DB2	IBM DB2 9	2018	3 Year(s) 10 Month(s)	
MS WORD		2020	5 Year(s) 2 Month(s)	
EXCEL		2020	5 Year(s) 2 Month(s)	
MS Visio		2020	2 Year(s) 6 Month(s)	
Gliffy		2020	1 Year(s) 6 Month(s)	
BUSINESS ANALYSIS		2020	3 Year(s) 6 Month(s)	
POWERPOINT		2020	5 Year(s) 2 Month(s)	
COBOL, PLI, JCL, CICS, VSAM				
Power BI				

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#### Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Hindi	Proficient	✓	✓	✓
Bengali	Beginner			✓

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## **Projects**

Project Title: Bank and Investment Account Opening

Client: Bank From South America

Nature of Employment: Full Time Duration: Jul 2020 - Till Date Project Location: Noida Onsite / Offsite: Offsite Team Size: 10 Role: Other

Skill Used: Business Requirement Analysis, Business Analysis, Business Research, Primary Research, Secondary

Research, Use Cases, Brd, FRD, Requirements Management, Risk Management,

Role Description: Business Analyst

Project Details: Providing Online Account Opening Solution for Bank Accounts and Investment Accounts and various combinations associated with it.

Project Title: Accounts Payable solution

Client: Ingram Micro

Nature of Employment: Full Time Duration: Jul 2019 - Jun 2020 Project Location: Noida Onsite / Offsite: Offsite Team Size: 7 Role: Other

Skill Used: Management, Financial Analysis, Risk Analysis, Mtigation, Business Delivery, Cost Rationalization, Strategic

Leadership, Organizational Development, Training, Learning,

Role Description: Working as a Functional Consultant bridging the gap between business and the technical team, Documenting User Stories, BRD, FSD, User Manual for Training Purposes, Flow Charts, Process Diagrams
Project Details: Automated the Accounts Payable Process for 4 countries; Successfully deployed and went to Production.

Project Title: BestCube

Client: Banking

Nature of Employment: Full Time Duration: Jul 2014 - Apr 2018 Project Location: Pune Onsite / Offsite: Offsite Role: Sr. Programmer Team Size: 4

Skill Used: Requirement Analysis, Use Cases, FSD, User Stories, Technical Documentation, User Documentation,

Software Testing, Manual Testing,

Role Description: Application Development Senior Analyst

Project Details: A banking conglomerate from Europe having its roots spread over 16 banks. Was involved in Application Development and Database Management for Mortgages, Small term and Md term loans.

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#### **Affirmative Action**

Category: **General**Physically Challenged: **No** 

## **Work Authorization**

Countries: India
Job Type: Permanent
Employment Status: Full time

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