



Shilpa Shegaonkar

Certified Scrum Master (CSM) , SAFe Agilist , Business Analyst seeking roles in Scrum technologies, Business analysis, Requirement gathering, SQL, Oracle

Current Designation: senior software engineer

Current Company: last company Opus software

Current Location: Pune

Pref. Location: Pune

Functional Area: IT Software - Application Programming / Maintenance

Role: Business Analyst

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Business Analysis, requirements Gathering, User Acceptance Testing, data analysis, Performance tuning, SQL, Agile, Balsamiq Mockups, Oracle toad, Sql server, Database Testing, Scrum Master

Total Experience: 6 Year(s) 0 Month(s)

Notice Period: 15 Days or less

Highest Degree:

Verified : Phone Number | Email - id

Last Active: 20-Jan-21

Last Modified: 20-Jan-21

Jump to Section | [Work Experience](#) | [Education](#) | [IT Skills](#) | [Work Authorization](#)

Summary

- * An accomplished /Scrum Master Business Analyst with over 6+ years of experience in IT industry
 - * Experience in gathering and analysing business requirements and processes. Translating complex business needs into clear and concise BRD/FRD documents.
 - * Possess knowledge of various phases and methodologies of software development including SDLC and RUP Project Management methodology
 - * Hands on experience in modelling requirements using UML diagrams like Use case, Activities.
 - * Evaluated the impact of proposed solution across the business.
 - * Successfully developed the use/test cases to explain the business requirements & specifications to IT team (vendor).
 - * Certified Scrum Master from Scrum Alliance.
 - * Hands on experience in deriving test cases from use cases and facilitating UAT.
- Well versed with SQL.

Work Experience

Opus Software Consulting as Senior Analyst/Business Analyst
Jan 2012 to Mar 2013

Project Name : Mobile Money transfer Project 4

Project Description: Western union is a money transfer service provider. Mobile money transfer is a project that serves the end-to-end mobile services of reputed financial services provided in US.

Domain: Banking
Company Name: Opus Software Solutions.
Role: Business Analyst
Client Name: Western Union
Duration: 11 months
Team Size: 12

Roles & Responsibilities:

- * Responsible for gathering, analyzing, and documenting business requirements (BRD), writing use cases (UML), functional and non-functional specifications based on information gathering sessions with business unit stakeholders and technical team members.
- * Played a key role in the planning, User Acceptance Testing and User Manual Preparation.
- * Tracking all requirements and managing change requests
- * Monitored all project executions.
- * Responsible for data analysis and identified areas of automation.
- * Application Prototypes using VISIO.
- * Served as a liaison between all the stakeholders and the technical teams.
- * Ensured timely deliveries

last company Opus software as senior software engineer



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Jan 2012 to Till Date

■ **Tata Consultancy Services** as System Analyst/business analyst
Jan 2011 to Jan 2012

Project Name : CPOS and UPSS Project 3

Project Description: MSPL has a centralized point of sale system called as CPOS. It has implementation of Customer registration, Inventory Management, Number management, Servicing, Sales module and administration module. UPSS was a prepaid billing module.

Domain: Telecom

Company Name: Tata Consultancy Services

Role: Business Analyst

Client Name: Vodafone India Services

Duration: 12 months

Team Size: 15

Roles & Responsibilities:

- * Gathered Business Requirements and built the process flow of LMS
- * Conducted Brainstorming sessions and Interviews with SPOC, Sponsor and SMEs to derive business process flow and required user activity flow
- * Conducted and lead the KT sessions with Developers to make them understand the requirements
- * Traced how requirements are dealt in each phase of SDLC with the help of RTM and Change request log
- * Imparted training to the testing team to convert use cases to test cases
- * Tested the application at high level in order to update user manuals
- * Involved in the rollout of the Prepaid Billing module: UPSS in all the circles across India
- * Conducted User Acceptance Testing (UAT) with business users at the development center and onsite at the different circle offices of Vodafone.
- * Closely involved in post rollout support by co-ordinating with business users, development and migration team in providing acceptable business solutions to queries raised by client within predefined stringent time limits

■ **Tech Mahindra Ltd.** as Technical Associate
Jan 2007 to Dec 2010

Project Name : BT-DMNRS-NRMS Project 2

Project description: NRS is a network record system, providing updates, up to date information of all the 2MB switches to all users. It also acts as data feeder for the various interfaces.

Domain: Telecom

Company Name: Tech Mahindra Ltd.

Role: Oracle DBA

Client Name: British Telecom

Duration: 23 months

Team Size: 15

Roles & Responsibilities:

- * Management and Planning of Database and environment related activities
- * Setting up of new environments
- * Database upgrades
- * Query tuning and performance issues
- * Interaction with BT DBA's, designers and developers for solving various change requests.
- * Batch/Job monitoring & failure analysis
- * Client interactions and managing database testing

Project Name : BT-GS Data Warehousing Project 1

Project description: BT-GS Data Warehouse project is a strategic initiative from BT-GS to be the 'one-stop-shop' for all BT-GS activities across the Globe. The Purpose is to extract, transform and load the data related to various source systems

Domain: Telecom

Company Name: Tech Mahindra Ltd.

Role: Oracle DBA

Client Name: British Telecom

Duration: 22 months

Team Size: 16

Roles & Responsibilities:

- * Management and Planning of Database and environment related activities
- * Setting up of new environments
- * Database upgrades
- * Performance issues
- * Client interactions and managing database testing.

[^ Back to Top](#)

Education

UG: **B.Tech/B.E. (Electrical)** from **Veerмата Jijabai Technological Institute(V J T I)**, Mumbai in 2006

PG: **in 0**

Other Qualifications/Certifications/Programs:

Certified Scrum master course from Scrum Alliance in 2019

SQL certification in 2008

[^ Back to Top](#)

IT Skills

Skill Name	Version	Last Used	Experience
Windows 7/8, XP, UNIX			
MS Visio 2007			
ms office 2003/07/10			
Azure RP Pro 6.5/7.0			
BalsamiqMockups			
Oracle toad, Sql server			
Scrum Master		0	0 Year(s) 0 Month(s)
Scrum Master		0	2 Year(s) 0 Month(s)

[^ Back to Top](#)

Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Hindi	Proficient	✓	✓	✓
Marathi	Proficient	✓	✓	✓

[^ Back to Top](#)

Affirmative Action

Physically Challenged: No

Work Authorization

Countries: India
Job Type: Permanent
Employment Status: Full time

[^ Back to Top](#)