



Anand Yadav

Agile Coach & Principal Product Owner seeking roles in IT Program Management, Project Management, Product Management, Agile Methodology, Software Development, Requirement Gathering, Business Analysis, Application Support, ServiceNow, Scrum Master, SAFe, SDLC

Current Designation: Agile Coach & Product Owner - ServiceNo	Total Experience: 17 Year(s) 0 Month(s)
Current Company: SoftwareONE	Notice Period: 2 Months
Current Location: Gurgaon	Highest Degree: B.B.A/ B.MS [Management]
Pref. Location: Bengaluru / Bangalore, Delhi / NCR, Mumbai	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Program Mgr	
Industry: IT-Software/Software Services	
Marital Status: Divorced	
Key Skills: Agile Coach & Principal Product Owner, Program Manager, IT Program Management, Project Management, Product Management, Agile Methodology, Software Development, Requirement Gathering, Business Analysis, Application Support, ServiceNow, Scrum Master, SAFe, SDLC	
Verified : Phone Number Email - id	

Last Active: 21-Jan-21

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Summary

A competent professional offering 17 years of work experience in IT Planning and Business Technology Roadmap on Agile approaches.

IT Leader with expertise in managing complex engagements and driving continuous improvements through innovative approaches
Orchestrated E2E product ownership from spearheading strategy formulation to driving teams for development and product maintenance
Led a team of Product Owners, Project Managers, Software Engineers & Developers
Attained 2018 Employee of the Year Award, selected amongst top 150 employees for coveted Presidents Club Award
People's Leader with drive to coach and mentor high performing teams with clearly outlined vision, goals, focus on outcomes and an open and inclusive decision-making process
Drove multiple large Agile programs including digital transformation and data migration using Cloud based platforms such as ServiceNow, capability development, business expansion and sales enablement

Work Experience

SoftwareONE as Agile Coach & Product Owner - ServiceNo
Jun 2015 to Till Date

Key Result Areas:

Spearheading a large team as a Principal Product Owner for ServiceNow & Head of Project Management Office for IT Competence Center; managing IT's Agile Transformation journey
Training & mentoring teams, Scrum Masters, Business Analysts, Managers and Executives on Agile values and principles
Promoting continuous improvement (over 20% improvement in Release Frequency in 2019-20)
Devising roadmap, strategy and technology thought leadership for Enterprise Digital Solutions
Leading the product development for IT Service Management and IT Business Management Product Suites
Acting as stakeholder of specific product backlog items, working closely with development teams to ensure the output to be aligned with expectations
Providing a business perspective on value during day-to-day development
Driving & prioritizing the iteration, conducting acceptance testing and delivery of iteration
Working with a diverse set of vendors & partners to track, manage, and resolve technical issues

Highlights:

Provided thought leadership to the team on implementation process and encouraged workers and leadership to embrace the Agile Process, Principles & Practices
Facilitated Agile introduction by evolving an employee education approach, fostering teams & the culture
Ensured sustainment of Agile methodologies and drove Agile Improvement Projects
Developed Agile Teams to ensure effective outcomes for the organization; mentored Scrum Masters, Product Owners,



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Kanban Leads to develop tuture Agile Change Leaders
Led implementation of the Scrum Methodology to add value to the deliverables
Championed the cultural change and collaborated with other Coaches on plans and techniques for accelerating and advancing the organization's transformation

■ **Telenor** as Manager Project Management
Feb 2014 to Jun 2015

Highlights:
Played a keyrole in managing, directing & prioritizing CRM Roll Out for Telenor across 7 circles for about 20 Lakh customers
Spearheaded the launch of Contact Center set-up at across 7 locations & 1200 seats
Launched, managed, monitored & evaluated the Dynamic IVR set-up designed by One97 technology

■ **Tata Teleservices Ltd** as Deputy Manager
Oct 2012 to Feb 2014

Highlights:
SPOC for planning and development of the Complaint Management and Contact Centre
Acted as Invoicing and Provisioning Lead for the circle for managing the Contact Centre costs

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Education

UG: **B.B.A/ B.M.S (Management)** from **ICFAI UNIVERSITY** in 2016

Other Qualifications/Certifications/Programs:
Scrum Product Owner (CSPO)
Scrum Master
ScrumMaster (A-CSM)
Certified SAFe® Agilist (SA) -
Scrum Professional (CSP)
SAFe® 5 Product Owner/Product Manager (POPM) -
Certified Professional - Devops Foundation

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IT Skills

Skill Name	Version	Last Used	Experience
Agile Methodologies, Scrum			
ServiceNow			

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Languages Known

Language	Proficiency	Read	Write	Speak
English				

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Affirmative Action

Category: General
Physically Challenged: No

Work Authorization

Job Type: Permanent / Temporary
Employment Status: Full Time, Part Time

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