

GOKUL VELMURUGAN

Having 4+ years of work experience in the areas of Oracle Database Production Support, Application support and Enhancement under windows and UNIX environments. Involved into Production and application support activities and various ITIL process

Current Designation: Software Engineer

Total Experience: 4 Year(s) 8 Month(s)

Current Company: Incedo

Notice Period: 15 Days or less

Current Location: Chennai

Highest Degree: B.Tech/B.E. [Electrical]

Pref. Location: Chennai, Trivandrum, Coimbatore

Functional Area: IT Software - Application Programming / Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Oracle, XML, SQL, ITIL, DDL, Dml, Cursor, Index, Sequencing, Views, Stored Procedures, Aggregate, Unix, AutoSys, PLSQL, joins, Servicenow, Job Scheduling, Monitoring, package, Trigger, Data Loader, Production Support, Application Support, SQL Development, Banking Operations

Verified : Phone Number | Email - id

Last Active: 19-Jan-21

Last Modified: 19-Jan-21

Summary

- 1) Having 4+ years of work experience in the areas of Oracle Database Development, Enhancement and Production Support under windows and UNIX environments.
- 2) Have good domain knowledge on E-Tracking, Finance and Insurance.
- 3) Created various Schema objects such as Procedures, Functions, Packages, Triggers, Views, Materialized Views, Sequence, Synonyms.
- 4) Strong knowledge on writing complex SQL queries by using Analytical functions, Group functions, Joins, Set operators and Sub-Queries.
- 5) Involved into SQL Query tuning, application tuning such as Index analysis, Explain plan and reducing the cost of query and seconds by various tuning methods.
- 6) Analyze the existing code for necessary changes like enhance procedures, functions, packages.
- 7) Involved in Day-to-day support for Production/UAT systems - Handling system issues, answering user queries and monitoring applications to ensure maximum system uptime.

Work Experience

Incedo as Software Engineer

Jun 2019 to Till Date

I have 4.8 years of total experience and I am looking for the better opportunity.

Incedo as Software Engineer

Jun 2019 to Jun 2019

RESPONSIBILITIES:

- * Experienced in identifying root cause and debugging incidents based on the logs and resolved the incidents within SLA time.
- * Involved in production support of existing applications to resolved production issues in a timely and efficient manner
- * worked and monitored applications closely to advice concern changes on system levels

- * Managing incidents and requesting incidents from the internal representatives and fix the issues and respond to the internal representatives or escalating and move it to other teams.
- * Involved in code level changes by doing enhancement and move that code changes to the gitlab and onshore team will take care the deployment and moving the changes to production
- * Involved in small development activities and created code based on the requirement.

Tools Used: Soap UI, SQL Developer, spring tool suite, Git, Postman

Pelican Technologies Private Limited as Software Engineer

Mar 2016 to May 2019

Project#1: E-Tracking System

Description: E-Tracking system is Call taxi record keeping work all over world of various UBER vehicles, passenger details, and pick up and drop off location details, payment details via mode of cash, credit card and debit card. It is two tier and three tier application which is accessed by all management staff, technical persons. The UBER is web based application developed using JAVA and PLSQL RDBMS. It caters all the needs of day to day activities of UBER all over the world by its wide range of operations. It includes cutting edge technologies like EDI, XML to meet the constantly emerging challenges and requirements in Transportations and logistics.

Client: UBER Call Taxi, US

Role: L2 Support

Technology: Oracle, PL/SQL, Toad, SQL Developer, Putty, CVS, Service Now, Sale Force, Active Batch

Duration: Jun 17 to Till Date

Responsibilities:

- 1) Involved in the continuous enhancements and Bug fixing of UAT and Production Issues.
- 2) Day-to-day support for Production/UAT systems - Handling system issues, Trouble shooting, Root Cause analysis, answering user queries and monitoring applications to ensure maximum system uptime.
- 3) Monitoring all the P1/P2/P3 issues in our queue, prioritize it in accordance with agreed SLA.
- 4) Analyze the existing code for necessary changes like enhance procedures, functions, packages.
- 5) Writing SQL queries by using Analytical functions, Group functions, Joins, Set operators and Sub-Queries.
- 6) Raising Change Requests on the live system for each application releases and to fix post deployment production issues.
- 7) Provide support out of office hours, during weekends and during major release work to development and customer to help them resolve issues faced.

Project#2: WRP (Wide-Reporting Platform)

Description: The claim Processing Sub-System is a part of the Insurance processing system which undergone several major enhancements and exits as a constantly evolving system. This allows creation of claims by customers and processing for the damage of customer's property with respective to the policy which they have taken. Interfaces with many upstream and downstream systems for pick-policy transactions to obtain coverage data and details from the interfaces

Client: Shelter Insurance, USA

Role: Junior Programmer

Technology: Oracle10g, UNIX, SQL Developer, Putty, HP Quality center, CVS

Duration: Mar 16 to May 17

Responsibilities:

- 1) Created various Schema objects such as Procedures, Functions, Packages, Triggers, Views, Materialized Views, Sequence, Synonyms.
- 2) Strong knowledge on writing complex SQL queries by using Analytical functions, Group functions, Joins, Set operators and Sub-Queries.
- 3) Involved into SQL Query tuning, application tuning such as Index analysis, Explain plan and reducing the cost of query and seconds by various tuning methods.
- 4) Creating various tables with constraints and Index.
- 5) Used cursors, exception handling, control statements in procedures and anonymous block.
- 6) Interacting with Client to understand the new change request.
- 7) Prepared detailed design document and Impact Analysis document.
- 8) Experience Using PL/SQL Collections, Ref Cursor, Bulk collect and Packages.

Education

UG: **B.Tech/B.E. (Electrical)** from **Anna University** in **2015**

IT Skills

Skill Name	Version	Last Used	Experience
Oracle 10g / 11g, HTML, XML			
Windows XP, windows 7, UNIX			
PL/SQL, SQL, Unix, SQL plus, Putty,			0 Year(s) 0 Month(s)
SQL Developer, SQL Loader, CVS, SVN			0 Year(s) 0 Month(s)
Soap ui, Spring Tool Suite, Git, JIRA			0 Year(s) 0 Month(s)

Languages Known

Language	Proficiency	Read	Write	Speak
English	Proficient			
Tamil	Proficient			

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent / Temporary
Employment Status: Full Time, Part Time