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TANVEER GAGNANI   premium   Featured

IT Sr.Business Analyst seeking roles in Project Management,Business Analysis,Requirement Gathering,Artificial Intelligence,Agile Methodology,Cloud Computing,Digital Transformation,Cyber Security,Risk Mitigation,Client Management,Process Automation

Current Designation: IT Sr.Business Analyst

Current Company: ICICI Bank

Current Location: Mumbai

Pref. Location: Delhi / NCR,Kolkata,Mumbai

Functional Area: IT Software - Application Programming / Maintenance

Role: Business Analyst

Industry: Banking/Financial Services/Broking

Marital Status: Single/unmarried

Key Skills: IT Sr.Business Analyst,Business Analyst,Project Management,Business Analysis,Requirement Gathering,Artificial Intelligence,Agile Methodology,Cloud Computing,Digital Transformation,Cyber Security,Risk Mitigation,Client Management,Process Automation

Verified : Phone Number | Email - id

Total Experience: 5 Year(s) 1 Month(s)

Notice Period: 1 Month

Highest Degree: MBA/PGDM[Systems]

Last Active: **Jan-Mar 2021**   Last Modified: **Jan-Mar 2021**

Jump to Section   **Work Experience** | **Education** |

Summary

4+ years of diverse experience in Consultancy, Project Management, Business analysis and SDLC, and proven track record of leading multinational and cross-functional team
Adept at analysing complex business problems, and developing actionable business insights and appropriate metrics to better tackle the business challenges
A keen learner who is passionate about new technology, and handles multiple tasks by balancing priorities, and functions with flexibility

Work Experience

- **ICICI Bank** as IT Sr.Business Analyst
  Mar 2019 to Till Date

  Digital Platform Transformation
  *   Identification of product enhancement and cyber security opportunities across the mobile application and various online platform
  *   Translated business requirements into detailed functional specifications
  *   Project planning and assisted development managers to keep project status information up to date, to identify risks and mitigate against them
  *   Use-case presentation to the stakeholders and process simplification

  Digital & Automation Specialist
  *   Responsible for end-to-end digital transformation solution addressing the business problems, needs and opportunities for the business
  *   Contribute in delivering a comprehensive suite of initiatives in the area of digital for customer, digital for optimisation and digital for innovations plan for the given service line
  *   Addressing key business problems on revenue loss, operational inefficiency and customer experience using analytics and automation

  Digital Insight and Campaign management
  *   Implemented process mining tool to improve the process compliance and reduce operational inefficiencies for enterprise customers
  *   Created and maintain digital dashboard to showcase performance and provide actionable insights to the leadership
  *   Handled digital campaigns for the third party products of the ICICI bank

- **eClerx** as IT Business Analyst/Consultant
  May 2018 to Mar 2019

  *   Identification of RPA opportunities across the Financial domain processes of eClerx
  *   Translated business requirements into detailed functional specifications

* Pitching the RPA proposal to client
* Attended system design reviews with developers, quality assurance testers and end users
* Assisted the project managers and development managers to keep project status information up to date, to identify risks and mitigate against them
* Performed the role of project manager for small/medium projects

Project 1: RPA Implementation in KYC process of Middle office, Investment Banking
Duration: June 18- July 18
Role: Identified the RPA opportunity in the process, created the proposal and pitched to the client. Implemented the project after the approval of the proposal
Impact: Reduction in the FTE by 4(20%) and decrease the turn-around time by 25%

Project 2: RPA Implementation in Equity settlement process of Back office, Investment Banking
Duration: Aug 18- Continue
Role: Identified the RPA opportunity in the process, created the proposal and pitched to the client. Impact: To be determine

Thomson Reuters as Software Engineer
Jan 2012 to May 2015

* Understood, analysed and implemented the cloud-based application using MVVM architecture
* Lead and mentored a team and incorporated an efficient working plan
* Worked on search optimization for various collections using google Analytics tool
* Responsible for Applications and code deployment using Microsoft TFS on live environments
* Awarded Certificate for being in top 5% of the high potential employee in TR
* Received letter of recommendation for consistent performance
* Awarded Certificate for being in top 15% of the high potential employee in TR

^ Back to Top

Education

UG: **B.Tech/B.E. (Computers)** from **Gujarat Technological university (GTU)** in **2012**

PG: **MBA/PGDM (Systems)** from **Narsee Monjee Institute Of Management Studies (NMIMS)** in **2018**

^ Back to Top

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Gujarati				

^ Back to Top

Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time

^ Back to Top