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Mohd Yaser ⭐ Featured 📝

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ITIL V4 Certified Splunk Engineer seeking roles in IT Infrastructure Management,Splunk Administration,Splunk Data Onboarding,Splunk Production Support,Application Monitoring,Splunk Troubleshooting,Linux,Windows,Splunk,Jira,Bitbucket,Confluence.

Current Designation: Splunk Administration - Splunk Data Onbaording - Splunk Troubleshooting - Splunk Cluster Management

Current Company: Solugenix

Current Location: Hyderabad / Secunderabad

Pref. Location: Bengaluru / Bangalore,Hyderabad,United Arab Emirates (UAE)

Functional Area: IT Software - Application Programming / Maintenance

Role: System Admin

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Splunk Administration,Splunk Data Onboarding,Splunk Production Support,Application Monitoring,Splunk Troubleshooting,Linux,Windows,Splunk,Jira,Bitbucket,Confluence.

Total Experience: 4 Year(s) 7 Month(s)

Notice Period: Currently Serving Notice Period

Highest Degree: MCA [Computers]

Verified : 📞 **Phone Number** | **Email - id**

Last Active: 22-Jan-21   Last Modified: 22-Jan-21

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Summary

An enthusiastic and knowledgeable young person, have 4.6 years of experience in Splunk. Very effective with time management, performing multiple tasks in parallel and meeting tight deadlines while consistently producing top-quality work. Flexible, resourceful and willing to take full ownership of user problems until they are fully resolved. Hungry to learn IT/new technologies from the ground and able to work under pressure.

Work Experience

🔘 **Solugenix** as Splunk Administration - Splunk Data Onbaording - Splunk Troubleshooting - Splunk Cluster Management
Oct 2019 to Till Date

PROJECTS HANDLED

Client: An American financial service giant which ranks among the world's oldest and largest investment management organizations with over $2 trillion in assets under management.
Location: Hyderabad
Team Size: 14
Languages/Tools: Splunk, Service Now, Linux, Windows, Atlassian Products (Jira, Bitbucket, Confluence,)

Key Deliverables:
Knowledge of implementing Splunk Universal & Heavy forwarder in any environment.
Managing a huge Splunk infra with 25TB licensing per day.
Working on Splunk Enterprise platform to Onboard feeds, creation of dashboards, alerts, lookups, searches, custom apps, etc. under Splunk.
Onboarding of data into Splunk from various sources using Syslog-ng, HEC, DB-Connect, REST API, etc.
Working on log parsing, log transformation issues.
Configuring a Splunk clustered environment of more than 19000 Universal Forwarders, 35 Heavy Forwarders, 120 Indexers, 33 Search Heads, Deployment Server, Cluster Master, Deployer, License Master.
Troubleshooting Forwarder, Indexer & Search Head related issues.
Good knowledge on Splunk Apps and Add-on's like DB-Connect, Splunk Add-on for AWS, Dynatrace, etc.
Indexers and Search Head cluster maintenance activities like QMW's, DRE's, etc.
Involving monitoring and splunk servers and configurations using ITSI.
Performing basic Phantom operations like start & stop it's service during major activities, adding/removing labels etc.
Knowledge on Splunk HDFS with moving data from the _internal, _audit & _introspection index to the Hadoop Cloud.
Splunk enterprise upgrade in both Windows & Linux systems.
Working with Splunk support for frequent production issues.
Working on incidents and tasks, creating problem tickets and change requests using Service Now.
Documenting/Creating Confluence pages with the steps to perform any task.

Upgrade of Various Splunk instances to 7.2.8 version.
Providing trainings to the new joiners in the team.
Communicating with the client daily with the updates on tasks

Zensar Technologies as Senior System Engineer
Nov 2017 to Oct 2019

PROJECTS HANDLED

Client: An American Pharmaceutical which is one of the best drug suppliers in the world.
Location: Hyderabad
Team Size: 11
Languages/Tools: Splunk, Service Now, Linux, Windows

Key Deliverables:
Responsible to make the complete Operations Team to be stabilized.
Installation of Splunk & it's various components and to ensure they are up & running.
Knowledge of implementing Splunk in any environment.
Onboarding logs from various applications.
Troubleshooting production related issues and assisting users with their queries.
Centralized license server for multiple clients.
Evergreening on feeds which are On-boarded.
Communicate with the client during technical issues & develop the Splunk use cases for the users.
Excellent Knowledge on Service Now.
Created Splunk dashboards to capture the authentication breaches across applications.
Performing Splunk upgrade, Linux patching & setting up default configuration in Linux instances.
Handle all the deployment to production changes in Splunk.

Cognizant as Senior Systems Engineer
Jun 2016 to Oct 2017

PROJECTS HANDLED

Client: A leading Swiss bank, which has been ranked as the top private bank and the best bank in Europe.
Location: Pune
Team Size: 16
Languages/Tools: Splunk 6.5, BMC Patrol Monitoring, Service Now, Linux, BEM

Key Deliverables:
Monitoring engineer to support Splunk, BMC Patrol.
Knowledge about Splunk architecture and various components (indexer, forwarder, search-head), deployment server, heavy and universal forwarder and license model.
Onboarding Application data into Splunk.
Managing the license for 4TB data per day in Splunk.
Running basic Splunk queries to generate reports.
Troubleshooting Splunk component issues.
Work with Business units to understand business impact of various applications and help setup and maintain Dashboard, Monitors, help design baselines, SLA's and setup alerting.
Installation and configuration of BMC Patrol agents as monitoring solution across different flavors of Operating Systems.

Education

UG: **B.Sc (Computers)** from **Kakatiya Degree College, Nalgonda, Osmania University** in **2012**

PG: **MCA (Computers)** from **UNIVERSITY COLLEGE OF ENGINEERING, OSMANIA UNIVERSITY** in **2015**

Other Qualifications/Certifications/Programs:
Splunk Core Certified Power User
ITIL V4

IT Skills

Skill Name	Version	Last Used	Experience
SPLUNK	7.2.8	2021	4 Year(s) 6 Month(s)
BMC Patrol		2018	1 Year(s) 10 Month(s)
Linux, Windows		2021	4 Year(s) 6 Month(s)
Service now		2021	4 Year(s) 6 Month(s)
Jira, Bitbucket, Confluence		2021	

Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✔	✔	✔
Hindi	Expert	✔	✔	✔
Telugu	Expert	✔	✔	✔

Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time