



SARAH JACOB



Product Manager seeking roles in Project Management, Software Application, Application Development, Production Support, Configuration Management, Quality Management, Requirement Gathering, Product Strategy, Agile, Service Delivery



Current Designation: Product Manager

Total Experience: 5 Year(s)

Current Company: L&T Nxt

Highest Degree: MBA/PGDM [Data analytics and Project Management]

Current Location: Chennai

Pref. Location: Calicut, Cochin, Ernakulam

Functional Area: IT Software - Application Programming / Maintenance

Role: Product Mgr

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Product Manager, Project Management, Software Application, Application Development, Production Support, Configuration Management, Quality Management, Requirement Gathering, Product Strategy, Agile, Service Delivery

Verified : Phone Number | Email - id

Last Active: 19-Jan-21

Last Modified: 19-Jan-21

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Summary

The Result oriented professional of having 5 years of experience in Project Management, Software Application, Application Development, Production Support, Configuration Management, Quality Management, Requirement Gathering, Product Strategy, Agile, Service Delivery

Work Experience

• L&T Nxt as Product Manager Nov 2018 to Till Date

Solution owner of 4 major applications, developed based on Agile methodology, under AI & Customer Engagement tower

Document Reading using AI: Coordinated with external vendor in the creation of a web portal which reads contracts and performs clause classifications and text extraction using ANN models. The application reduced the turnaround time of contract analysis, identification of critical clauses and their risk quantification. Integrated dashboard for business heads and end customers displaying the live information regarding various modules of the construction projects. The application helped business teams in regular monitoring of their projects and ensured transparency to clients by sharing the project data real-time. Digitalised tracking of pipe-fabrication & laying process at three major irrigation projects of L&T. The solution contained mobile application to capture the data of each stage of the fabrication process and web portal with a live dashboard for real-time monitoring of project progress and report generation. Application to capture and record feedback from clients regarding project performance on safety and quality parameters. The application also includes an incident module capturing the resolution life cycle of corrective actions taken by the site.

* Contributed immensely on improving user experience of each application by conducting discussions with the clients and implementing features/functionalities accordingly, resulting in increase of usage.

* Collection and documentation of business requirements for digital solutions, including wireframes, based on inputs collected from discussions with relevant stakeholders

* Responsible for organising daily stand-up meetings with the development team, tracking the application development progress and ensuring timely delivery of the solutions

• Infosys Limited as Test Engineer Apr 2015 to May 2016

Test scenarios and test case preparation, execution schedule preparation & validation of test scenarios

* Validated 10 new online features for the shopping site of an American multinational retail company

* Tested the complete life cycle of order management using IBM Sterling and SQL Oracle database

* Readiness and support from fulfilment teams were improved by almost 70% through early planning


* Reduced the integrated environmental challenges by almost 60% compared to the previous releases



Important

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- * Engineered 3 Global regions & coordinated over 15 teams spreading across Asia, America and Europe
- * Environmental defects and design issues were significantly reduced compared to previous releases

 **Infosys Limited** as Data Admin
Feb 2014 to Mar 2015

- Worked in Siebel CRM support project resolving incidents related to state model changes and DB extraction
- * Played a significant role in helping the team to achieve a 7/7 in the Engagement Level Feedback
 - * Prepared quarterly reports of users to be shared to the client for effective management of resources
 - * Monitored the job interfaces for failures to ensure the successful transfer of data between CRM systems
 - * Software compatibility check during Siebel UI upgrade enabling the users to access latest production data

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Education

UG: **B.Tech/B.E. (Electrical and Electronics)** from **M.A. College of Engineering, Kothamangalam** in **2013**

PG: **MBA/PGDM (Data analytics and Project Management)** from **Indian Institute of Management Visakhapatnam** in **2018**

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Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

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