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Priyadarsan Dash ⭐ Featured

Priyadarsan Dash

IT Business Process Analyst seeking roles in Application Support, Change Management, Vendor Management, ERP Implementation/Management, Infrastructure Management, Database Management

Current Designation: IT Business Process Analyst	Total Experience: 15 Year(s) 0 Month(s)
Current Company: Bose Corporation India Pvt. Ltd.	Notice Period: 15 Days or less
Current Location: Noida	Highest Degree: MBA/PGDM [Information Technology]

Pref. Location: Delhi / NCR,Gurgaon,Noida

Functional Area: IT Software - Application Programming / Maintenance

Role: Business Analyst

Industry: Semiconductors/Electronics

Marital Status: Married

Key Skills: MS SQL Server, MySQL , Tableau, SharePoint, .NET Framework, Active Directory, Exchange Server, Office 365

Verified : 📞 Phone Number | Email - id

Last Active: 22-Jan-21   Last Modified: 22-Jan-21

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Summary

A Multi-skilled IT Professional with good all-round supervisory and technical expertise. Very capable with a proven ability to ensure the smooth running of ICT (information and communication technologies) systems and to provide IT services that will improve the efficiency and performance of a company. Extensive practical knowledge of complex system builds hardware and software testing, IT Infrastructure and technical support.

Work Experience

◉ **Bose Corporation India Pvt. Ltd.** as IT Business Process Analyst
Jul 2013 to Till Date

Job Profile
Support and develop departmental processes, such as change management, incident management or problem management
Develop consistent operational reporting against standards and establish Service Level Agreement (SLA).
Effectively manage time, prioritize, assign, and manage daily workloads
Administer efficient working of IT Operations team and achieve all objectives.
Analyze design feasibility of all IT infrastructure process and operations.
Develop system to adapt to changing technologies.

KEY PROJECTS DELIVERED
SharePoint Project (Acc Recon s/w) Implementation
Year - 2018
Scope: Asia Pacific
Resource: SharePoint Online, Microsoft Azure
Languages Used: HTML, CSS, jQuery, Ajax
Engagement: Business stake holders in Asia Pacific and Vendor

GST Implementation in Point of Sales
Year - 2017
Scope: Pan India retail outlets
Target Systems: POS(ETP), SAP and Integration
Engagement: India Business stake holders and Vendors

VAT Implementation in Point of Sales in Dubai
Year - 2017
Scope: Pan Dubai retail outlets
Target Systems: POS(ETP), SAP and Integration

Target Systems: POS(ERP), S/W and Integration
Engagement: India Business stake holders and Vendors

Biometric attendance management system
Year - 2015
Scope: All India Bose locations
Development: Vendor s/w and centralized Integration
Engagement: India Business stake holders and Vendor

- **Religare Wellness Limited** as Assistant Manager IT
Aug 2008 to Jul 2013

Job Profile
Managing and Monitoring Database Servers and keeping it in optimal
condition
Provide PC and network support by overseeing the administration of
the Local Area Network (LAN) for all assigned facilities
Evaluate all plans and perform tests on disaster recovery process.
Listening to problems and providing Solutions in Applications of Frontend
Stores and Warehouses.
Maintaining the Legacy applications and providing on demand data.
Managing and Monitoring Exchange Server and Active Directory.

KEY PROJECTS DELIVERED
POS (Vinculum) Implementation
Year - 2009
Scope: Pan India Retail outlets
Challenges: Migrate data from old POS to new POS, Establish
Integration with SAP.
Engagement: India Business stake holders and Vendor

- **Asiatic Electrical & Switchgear Private Limited** as System Administrator
Nov 2005 to Jul 2008

Job Profile
Maintaining in house Developed Applications and giving support to
end users.
Report preparation from MS SQL server.
Troubleshooting ERP Software and coordinating with Vendor in
Application Issues.
Managing and Monitoring Exchange Server and AD server and creating
user mailbox account with applied policies
Hardware Management and procurement for entire IT systems.
Technical Support to users.

KEY PROJECTS DELIVERED
AD and Exchange Server Implementation
Year - 2007
Scope: Within the company premise
Servers: Windows Server 2003 & Exchange Server 2003
ERP-Reckonner (Manufacturing Module) Implementation
Year - 2006
Scope: Within the company premise
Engagement: Business stake holders and Vendor

Education

UG: **B.Sc (Maths)** from **North Orissa University (NOU)** in **2000**

PG: **MBA/PGDM (Information Technology)** from **SVSU University** in **2019**

IT Skills

Skill Name	Version	Last Used	Experience
MS SQL, MySQL			
Oracle			
TABLEAU			
UI PATH			
JavaScript			
Sharepoint, office 365			
SHAREPOINT DESIGNER			
InfoPath & PowerApps			
AD, Exchange, DNS, DHCP			
VLAN, VPN			
BMC ITSM, Cherwell			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time

Languages Known

Language	Proficiency	Read	Write	Speak

Affirmative Action

Work Authorization