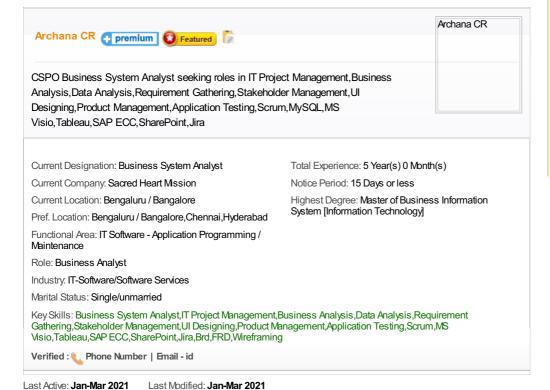


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**Summary** 

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Certified Scrum Product Owner & Business Analysis Professional, offering over 5 years of diverse roles distinguished by commended performance and proven results Insightful knowledge of business system analysis and design, & cost control and revenue maximization from various business solutions

Work Experience | Education | IT Skills |

Comprehensive experience in product management for change in operations to design technical solutions, ensuring business functionality adherence & enhancing competitive advantage

Proficient in UAT testing of application from requirement analysis to system study, designing, coding, development, de-bugging, documentation and implementation Proficient in project management using Agile methodologies including scheduling & negotiating with clients for iterative product development and delivery, balancing work distribution to meet project deliverables & delivery as per quality & time norms

# **Work Experience**

- Sacred Heart Mission as Business System Analyst Sep 2018 to Till Date
- Sacred Heart Mission as Business System Analyst -IT Sep 2018 to Sep 2020

Role:

Studied system program needs of the projects - Infrastructure and Hardware Project, Client Information System and HR system

Collaborated with program subject matter experts to analyse technology limitations and deficiencies in existing systems, associated processes, & procedures and documented business rules and business requirements for future systems

Ensured completion of system configuration to ensure stakeholders business requirements were met

Coordinated system user acceptance testing, prepared test plans, managed testing activities including debugging, diagnosing and got bugs fixed to ensure programs and applications perform to meet requirements as agreed with stakeholders

Provided update on technical issue resolution to system vendors and maintained program code to meet system requirements and technical specification

Volunteered to keep the project repository up to date, collaborated with user acceptance test team and production support team to update the change in requirements and new functionalities and prepare the knowledge materials to train the staff

Engaged in writing, updating and maintaining technical program, end user documentation and operational procedures

Extended advice, auidance, and expertise in developing strategies for software design



## **Important**

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld activities

### Dotsquares Australia Pty. Ltd., as Software Engineer

Apr 2018 to Aug 2018

Role

Contributed in an agile team using scrum methodology and participated in backing prioritization with product owner and scrum master

Collaborated with operations and technical team to convert business requirements into tangible deliverables such as functional specifications, user cases, user stories, workflow /process diagrams, data flow / data model diagrams

Steered in providing post-production support/analysis and assisted in performing User Acceptance Testing

Provided assistance to the Senior Analyst and other subject matter professionals in gathering, validating and documenting various system information and needs Evaluated and verified capabilities of system, acted as middleman between the end-users and software developers, to ensure that product information is properly disseminated Documented in the form of Artefacts and Specs

# Monash University as Jr. Business Analyst

Feb 2017 to Jun 2017

Role:

Designed:

o User specification reports by identifying and evaluating business functional requirements into clear, concise, testable, and accurate user stories and process flows o Test cases to conduct the positive and negative testing of the application and created User manuals

Acted as a central reference and information source between the end user and system developers and provided assistance in the service now project decision-making process Analysed root cause & data and documented business requirements and designed solution for an android based application using agile methodologies Assured implementation and improvement of the application Deployed system and communicated to end user; ensured acceptable quality and integrity of the system

Cognizant as Junior System Executive Dec 2010 to Sep 2011

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#### Education

UG: B.Tech/B.E. (Software Engineering) from Visveswaraiah Technological University (VTU) in 2009

PG: Master of Business Information System (Information Technology) from Monash University, Australia in 2017

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#### IT Skills

Skill Name	Version Last Used	Experience
MYSQL, MS VISIO		
Microsoft Office		
MS Project		
TABLEAU		
SAP R/3, ECC 6.0		
SharePoint,		
Jira, Confluence		

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### Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				

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#### **Affirmative Action**

#### **Work Authorization**

Physically Challenged: No

Job Type: Permanent Employment Status: Full time

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