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Kritanjali Arora Kritanjali Arora Reatured 7 Business professional with 7 years of work experience as Business Analyst expertise include PI planning, BRD, FRD, GAP Analysis, Data Processing, Demos to clients/stakeholders, Requirement gathering and Elicitation, Agile SDLC, Software testina Current Designation: Business Analyst Total Experience: 7 Year(s) 0 Month(s) Current Company: Aveva Notice Period: 2 Months Current Location: Gurgaon Highest Degree: B.Tech/B.E. [Electrical and Electronics] Pref. Location: Delhi / NCR, Gurgaon, Hyderabad Functional Area: IT Software - Application Programming / Role: Business Analyst Industry: IT-Software/Software Services Marital Status: Married Key Skills: Business Analysis, Project management, Agile SDLC, FRD, BRD, Requirement gathering and elicitation,

Last Active: 22-Jan-21

Related Skills, MS Office, Testing,

Verified: Phone Number | Email - id

Last Modified: 20-Jan-21

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Data processing and mapping, Gap Analysis, User stories, JIRA, Mockups, UI designs, Stakeholder Management,

Summary

Forward-thinking Business Analyst with working effectively in dynamic environments. With 7 years of work experience as Business Analyst focusing on Strategy, analytics, business project consulting, data on boarding and quality management. Leading ongoing reviews of business processes and developing optimization strategies. Efficient planning skills, adaptable to changes and open to new challenges.

Areas of professional expertise include PI planning, BRD, Function and Non-functional requirement documents, GAP Analysis, Data Processing, Demos to clients/stakeholders, Requirement gathering, RACI and RTM, Requirement Elicitation, Agile Methodology. Proud team player focused on achieving project objectives with speed and accuracy.

Work Experience

Aveva as Business Analyst Jun 2016 to Till Date

Performing requirement gathering (via workshops, 1-on-1 interviews and on-site visits), UAT, process improvements, mapping of product solution and documentation for tool usage.

Translating and preparing functional and non-functional specifications documents for new enhancements and creating/updating Epics, User stories in JIRA and Confluence with 'as is' process and 'to be' design. Data Visualization and data modelling using Tableau and MS SSRS to perform requirement analysis and reporting to aide business decisions.

Utilized SQL to analyze asset data and guide work items resulting in improvement in defect resolution by 25%. Validate that system changes meet stakeholder requirements and provide post-implementation support to internal/external users and operational activities.

Performing requirements analysis, creating mock-ups and use case diagrams, managed RACI and RTM. Implement advanced strategies for gathering, reviewing and analyzing data requirements. Leading ongoing reviews of business processes and developing optimization strategies.

Giving product demos to the end users over conference call, through presentations. Conducting UAT with user to verify the new changes in the system which can be helpful to end users. Support test team during execution and preparation of Test Strategy, Test Plan, Test Cases.

Effectively communicating insights and plans to cross-functional team members and management

Infosys Limited as Client Requirement Specialist Jul 2013 to May 2016

Determine and document business requirements and provide input for system solutions for projects and complex business processes

Conduct system demos to clients and internal users on feature basis and requirement.

Leads and facilitates working groups comprised of representatives from various business areas.

Analyses and validates the business impacts of system functional or process change.

Worked on MS SSIS for the payments flow data into the normalized data tables, to generate the monthly and quarterly reports.



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Education

UG: B.Tech/B.E (Electrical and Electronics) from Uttar Pradesh Technical University (UPTU) in 2012

Other Qualifications/Certifications/Programs: Agile Requirements Fundamentals Business Analysis Foundations

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IT Skills

Skill Name	Version Last Used	Experience
PROJECT MANAGEMENT		4 Year(s) 0 Month(s)
MS OFFICE		7 Year(s) 0 Month(s)
Data Mapping, Data Validation, ETL		7 Year(s) 0 Month(s)
SQL Server		7 Year(s) 0 Month(s)
Stakeholder Management		7 Year(s) 0 Month(s)
BUSINESS ANALYSIS		5 Year(s) 0 Month(s)
Requirement Gathering & Elicitation		4 Year(s) 0 Month(s)
GIT Version control, JIRA, Confluence		4 Year(s) 0 Month(s)
Agile methodology, SCRUM	0	0 Year(s) 0 Month(s)
BRD, FRD, User Stories, Use Cases	0	0 Year(s) 0 Month(s)

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Hindi	Expert	✓	✓	✓

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Affirmative Action

Category: General

US Work Status: Need H1 Visa

Physically Challenged: No Countries: India

Job Type: Permanent / Temporary Employment Status: Full time

Work Authorization

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