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Srinidhi Chakravarti



Vast experience in multiple roles, in various geographies in IT Infrastructure Management, Application Management, Project Management, Presales, Service Management (ITSM), Vendor Management. Certified in many domains. Worked mostly at client place.

Current Designation: Operations Manager

Current Company: Tata Consultancy Services

Current Location: Bengaluru / Bangalore

Pref. Location: Germany,Bengaluru / Bangalore,Netherlands


Functional Area: IT Software - Application Programming / Maintenance

Role: IT/Networking-Mgr

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Operations Manager, Presales, IT/Networking Manager, IT Infrastructure Management, Application Management, Project Management, Service Management, Client Management, SLA Management, Technology Management, ServiceNow, Remedy, JIRA, MS Visio

Verified :  Phone Number | Email - id

Total Experience: 16 Year(s) 0 Month(s)

Notice Period: 2 Months

Highest Degree: BCA[Computers]

Last Active: 20-Jan-21

Last Modified: 20-Jan-21

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Summary

Result-oriented professional with over 16 years of experience in IT Infrastructure Management, Application Management, Project Management, Service Management, Client Management, SLA Management and Technology Management. Strong experience in designing workflows using MS Visio and in ticketing tools like ServiceNow, Remedy and Release Management tools like JIRA

Work Experience

• **Tata Consultancy Services** as Operations Manager
Jan 2008 to Till Date

Previous roles in Tata Consultancy Services include:

Project Manager
Solution Architect(Presales)
Cross Functional Lead
ITSM Lead
Change & Release Management Manager and Consultant
Major Incident Manager

• **Barclays Capital** as Change Analyst
Jan 2007 to Nov 2007

• **Wipro Technologies** as Project Engineer
Mar 2005 to Dec 2006

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Education

UG: **BCA (Computers)** from **DR. C V RAMAN UNIVERSITY** in 2014

Other Qualifications/Certifications/Programs:

Professional Cloud Service Manager
ITIL4 Foundation
Prince2 Practitioner
Cloud Computing Foundation
SIAM Professional

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Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

IT Skills

Skill Name	Version	Last Used	Experience
MS Visio, ServiceNow, JIRA, Remedy			15 Year(s)
SERVICE MANAGEMENT, Project Management			16 Year(s)

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Languages Known

Language	Proficiency	Read	Write	Speak
Hindi	Proficient	✓	✓	✓
Kannada	Expert	✓	✓	✓

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Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time

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