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Subham Bhattacharya ⭐ Featured

Software Analyst seeking roles in Software Engineering,Project Management,Project Implementation,Change Management,Quality Management,Requirement Gathering,Web Technologies,Client Servicing,BMC Remedy,Eclipse IDE,Tableau,Python,HTML,JIRA,Java,R.

Current Designation: Project Manager

Current Company: Q2 Technologies

Current Location: Bengaluru / Bangalore

Pref. Location: Bengaluru / Bangalore

Functional Area: IT Software - Application Programming / Maintenance

Role: System Analyst

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Total Experience: 5 Year(s) 0 Month(s)

Highest Degree: MBA/PGDM [Other]

Key Skills: Software Analyst,System Analyst,Software Engineering,Project Management,Project Implementation,Change Management,Quality Management,Requirement Gathering,Web Technologies,Client Servicing,BMC Remedy,Eclipse IDE,Tableau,Python,HTML,JIRA,Java,R

Verified : 📞 **Phone Number | Email - id**

Last Active: 21-Jan-21   Last Modified: 21-Jan-21

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Summary

* 3.10 yrs of work experience in the BFSI domain projects as an SME and mentoring the new team members, seeking to deliver Solution for complex technical requirements and project Implementation, Management, Integration, and administration for diverse client industries

Work Experience

⦿ **Q2 Technologies** as Project Manager
Nov 2020 to Till Date

⦿ **SA Technologies** as Application Support Analyst
Apr 2020 to Nov 2020

Was working for Client: Dell on Contractual basis

⦿ **TSYS Card Tech** as Client Server Software Analyst
Jul 2019 to Mar 2020

It is a platform for building, interfacing,operating, driving, switching processing and supporting multiple payment forms, value add services and systems management services.
Provides a browser-based payment acceptance solution used to securely process credit card transactions and provides a fully integrated API that supports transactional services encompassing various forms of payments and enhanced data.
Technologies used SQL, UNIX, Splunk, ICD, Eclipse IDE, ReadyAPI, MS Server, MS Office

Responsibilities
* Working closely with the client facing teams as well as the development team for the incident resolution to ensure we don't miss our SLA.
* Perform Soap request operation or Web service calls as per requirement using ReadyAPI Validator
* Working on process of building a platform TransIT360 (Dashboard Reporting tool) with necessary report accessible to level 1 team.
* Code debugging using eclipse whenever necessary to identify the cause.
* Using Splunk to troubleshoot issues, create dashboards, set alerts on exceptions or errors.
* Participates and leads in team, department, and division meetings as required.
* Mentoring new team members.

⦿ **BNY Mellon** as Application Support Analyst
Feb 2016 to Jun 2019

This project deals with online maintenance of the life cycle of International Securities [ISINs] which are in the custody of BNY Mellon. GDO facilitates processing of instructions from clearers and provides functionality to perform mark up or mark down of clearer holdings. Despite not making payments, it advises the paying agent and the clearers on the amount to be paid out.

Technologies used SQL, UNIX, JIRA, BMC Remedy, Service Now, ESP Workstation, Eclipse IDE, ReadyAPI, UNIX Server, Sybase, IBM Websplere, MS Office

Responsibilities

* Interact with client for discussions on change requests and their integration with existing application
* Prioritize the change requests depending on criticality and implement the same
* Providing planned and emergency data fixes for different transactions/issues on ISINs
* Providing Ad-hoc User Reports for Corporate Transactions, data etc.

Global AFRA is a system that supports payments. It matches invoices and disbursements, generates account movements and prints funds transfer tickets and produces SWIFT messages to be transmitted via native MQ to Midys and Midys to MERVA over BMW for automated payments.

Technologies used SQL, UNIX, JIRA, BMC Remedy, Service Now, ESP Workstation, Eclipse IDE, ReadyAPI, UNIX Server, Toad, IBM Websplere, MS Office

Responsibilities

*Application and job monitoring
* Providing Ad-hoc User Reports for Corporate Transactions, hung payments, etc
* Tracking the issues to Closure and Defects Verification.
* Preparation of Daily/Weekly status report
* Automation of regular reports and application health check.

Education

UG: **B.Tech/B.E. (Computers)** from **ITER, SOA University** in **2016**

PG: **MBA/PGDM (Other)** from **Aegis School of Business, Mumbai** in **2019**

IT Skills

Skill Name	Version	Last Used	Experience
SQL, UNIX, Java, R, Python, JIRA			
BMC Remedy, HTML, Eclipse IDE			
JIRA, ESP, Tableau, MS Office, Splunk			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Bengali				
Odia				

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time