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APURVA PATIL ⭐ Featured

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Senior Scrum Master seeking roles in Scrum and Agile Project Management with Project Coordination, Resource Management, Program Management, Stakeholder Management, Change Management, Confluence, JIRA openings

Current Designation: Senior Scrum Master- Program Associate

Current Company: Advent Global Services

Current Location: Hyderabad / Secunderabad

Pref. Location: Bengaluru / Bangalore,Chennai,Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: Project Mgr-IT/Software

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Total Experience: 5 Year(s) 6 Month(s)

Notice Period: 1 Month

Highest Degree: MBA/PGDM [Marketing]

Key Skills: Senior Scrum Master,Project Manager,Project Management,Project Coordination,Resource Management,Program Management,Stakeholder Management,Change Management,Requirement Gathering,Quality Assurance,Service Desk,Confluence,Testing,QlikView,JIRA,SAP

Verified : 📞 Phone Number | Email - id

Last Active: 21-Jan-21   Last Modified: 21-Jan-21

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Summary

Organized and goal oriented, seeking opportunity in Hyderabad with overall 5.4 years of experience in Project Management, Business Operation Enablement, BI systems being a certified Scrum Master. Skilled in building excellent rapport with clients and team members. Able to see the big picture, delegate effectively and motivate team members to achieve on-time project completion .Well presented with excellent communication skills now looking forward to a making a significant contribution with an ambitious company that offers opportunities for progression. Proven history of successful work with cross-functional teams.

Work Experience

⦿ **Advent Global Services** as Senior Scrum Master- Program Associate
Sep 2020 to Till Date

Coached the team to onboarding to Scrum framework as the project was just started and successful completion of Sprints and its events.
Designed and structured Jira projects for supply chain digitization solution and Implementation projects.
Use of advanced roadmaps and plans for program increments.
Designed customized Workflows and Automations for various Issue Types.
Extensive use of Jira confluence, Jira service desk, Tempo.
Creation and maintenance of Jira service desk and issue log.
Ability to ensure the correct use of scrum process, track and remove impediments.
Helped product owner to make the product backlogs in good shape and make them ready for the next sprint.
Enabled transition from an iterative waterfall to an agile-based operating model.
Part of all the lead calls for testing and requirement gathering, status calls daily.

⦿ **HSBC Electronic Data Processing India Private Limited** as Business Consultant Scrum Master
Feb 2019 to Jul 2019

Worked with teams of Non-financial Risk data and CEO Reporting Team.
Coached and mentored the Team about the Agile Methodologies and enabled to adhere to the Scrum framework
Trained team members on use of Jira and its functionality.
Responsible of handling large team and eliminate any dependencies and impediments of the team throughout the Sprint and daily Scrum meetings.
Worked with multiple cross functional teams and product owners for simultaneously running sprint
Recognized and celebrated team and team members accomplishments and exceptional performance. Introduced the importance of diversity and Inclusion as a part of Scrum Values.
Coordinated meetings with the product manager to discuss project blockers, managing resources and issues/delays in completing the task.

⦿ **Capgemini India Pvt Ltd** as Consultant Scrum Master
Mar 2016 to Feb 2019

Scrum Master for two teams managing the reporting and IT database team having team members from different locations and geography.

Coordinated Scrum Ceremonies including Sprint Planning, Daily Standups, Sprint retro, Demos, Grooming, and Release Planning and making sure meetings are happening and Coaching the team on how to complete within the timebox.

Managing the Scrum boards.

Encouraging the team to make system and process improvements captured in sprint retrospective meetings.

Helping the Product owner to prioritize the PBI's in sync with the Stakeholders.

Use key Scrum metrics (burndown, velocity) to help deliver committed work.

Providing sprint status update throughout the sprint to the Stakeholders.

Educate and reinforce scrum methodology and agile framework to team members and stakeholders.

Use of QlikView and MicroStrategy to extract relevant data to identify deals and opportunities and create reports and dashboards/dossiers.

Use of Excel for data visualization and enhanced understanding of data and assist with development of reports and updates for leadership.

Generating monthly, quarterly, and yearly reports for senior project stakeholders to derive critical business information such as sales generated by each partner, highest contributor of Sales as per the Sector, Top Portfolio's in Sales.

Overall project governance and documentation for training and briefing material about the processes.

Maintaining healthy relations with Partners in terms of managing project timelines, identifying critical issues, identifying challenges & risks, maintaining deadlines, handling escalations etc.

Portal management of Microsoft Partner Network for Capgemini to provide end to end Support for managing and distributing partner licenses, subscriptions effectively amongst the internal users.

Education

PG: **MBA/PGDM (Marketing)** from **Cardiff Business School, Cardiff University** in **2014**

IT Skills

Skill Name	Version	Last Used	Experience
JIRA, Jira confluence, Service Desk,			
MS - Word, Excel,PowerPoint			
Qlikview, SAP			

Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✔	✔	
Hindi	Expert	✔	✔	✔
Marathi	Expert	✔	✔	✔

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent / Temporary

Employment Status: Full Time, Part Time