







BA/Business Analyst seeking roles in Business Analysis, Software Development, Requirement Gathering, User Acceptance Testing, Production Support, Software debugging, Service Delivery, Informatica, UNIX, PL/SQL



Total Experience: 8 Year(s) 0 Month(s)

Highest Degree: BCA[Computers]

Current Designation: BA/Business Analyst
Current Company: Societe Generale

Current Location: Bengaluru / Bangalore

Pref. Location: Bengaluru / Bangalore, Pune, United Arab

Emirates (UAE)

Functional Area: IT Software - Application Programming /

Maintenance

Role: Business Analyst

Industry: Banking/Financial Services/Broking

Marital Status: Married

Key Skills: BABusiness Analyst, Business Analysis, Software Development, Requirement Gathering, User Acceptance

Testing, Production Support, Software debugging, Service Delivery, Informatica, UNIX, PL/SQL

Verified : Phone Number | Email - id

Last Active: 18-Jan-21 Last Modified: 18-Jan-21

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Work Experience | Education |

Summary

Responsible for analysing and debugging of PL-SQL function Informatica mappings shell scripts.

- * Responsible for handling all the production support requirements (Level L1/L2/L3) and addressing end users queries.
- *Responsible to monitor the Infra performance (DB/Linux Windows servers API's) and escalate to development teams in case of
- * Responsible to perform SOD checks and to send communications to required stakeholders.
- * Ensure that all the batches (about 400 batches) are running without any issues, across 17 Applications hosted on Global inventory data-warehouse (reconciliation, regulatory group reporting applications)
- * Initiating and co-coordinating Crisis call with the entire stakeholder involved in case of Major incident affecting BAU.
- * Responsible to send outages on unplanned/planned issues or change affecting BAU to downstream and end users.
- * Support for any planned BCP and DR dry-run activities and pre-planning and draft testing schedule and backup schedule.

Work Experience

Societe Generale as BA/Business Analyst Jun 2015 to Till Date

Achievements

Analyzed user requirements, performed impact analysis and generated system requirements documents by creating user stories in Jira

Supporting User Acceptance Testing (UAT) and production Go-live activities, L3 Support Co-ordinated the preparation of User manuals and training materials, participated in agile ceremonies

Assisting finance users in breaks reconciliation and issue resolution.

Responsible for analyzing and debugging of PL-SQL function/Informatica workflows/shell scripts.

Analyzing issue root cause and provide resolution.

HCL Technologies as Analyst/Software Engineer Dec 2011 to Jun 2015

Monitor mission critical trading applications and liaise with development teams on fixes Performing documentation of critical and redundant tasks, periodic review controls checks

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Languages Known

Language	Proficiency	Read	Write	Speak
english				
kannada				
marathi				
hindi				

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Affirmative Action

Work Authorization

Category: **General**Physically Challenged: **No**

Job Type: Permanent
Employment Status: Full time

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