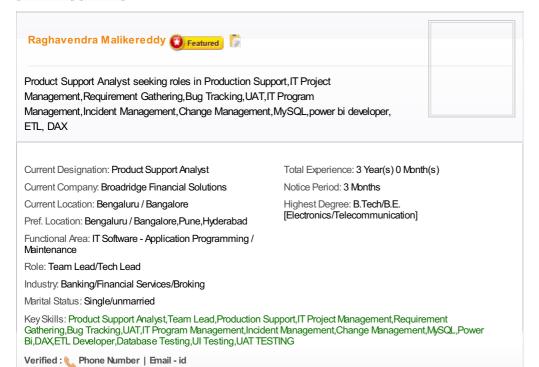


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Work Experience | Education | IT Skills |

## Summary

- 3 years of overall IT experience in Product Support Analyst in Broadridge Financial Solution
- Handling production issues with fundamental understanding on Reconciliation 7 Product.
- Supported Reconciliation7 applications which interact with the MySQL database.
- Handled Genius monitor tool to check the Reconciliation issues and clearing the genius alert using Mysql scripts.
- Experience in building the RDBMS Scripts to extract the data from the database using Mysql knowledge
- Have been involved in the development and Fixing the issues and incident change management related to the Production
- Working experience in RDBMS concepts like Tables, Inner Query, Joints, Extracting and Modifying data from tables

## **Work Experience**

Broadridge Financial Solutions as Product Support Analyst Aug 2017 to Till Date

Project Name: BCN US Designation: Member Technical Product: Reconciliation 7 Role: Product Support Analyst

### Project Description:

- Production support and maintenance of application (Reconciliation 7), Reconciliation 7 technology enable a very high volume of transaction to be processed as wells as including the adaptability to cover growth in both existing and new business areas
- Bankers send us the transactions and balances data from various venders, Reconciliation 7 production reconcile the data in couple of hours and provide reconciled data in reconciliation module.
- Reconciliation Reports Module generated the reports after processing, the reports would help management to take the decisions/ plans to improve their business.

## Roles and Responsibilities:

- Handling production issues with fundamental understanding of Reconciliation 7 product Knowledge.
- Hands on experience in using Mysql.
- Experienced in working with different file formats like swift MT940,950, 535,536, CSV, Excel, text Formatted files
- Hands on experience in production critical issues
- Experience on handling RDBM Queries using Mysql

# **Important**

· Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld

- ? Performing testing in UAI on productions issues for a permanent fix.
- ? Hands on experience in bug testing and raising it to L3 team for permanent fix.
- Hand on experience is extracting the data as per client requirement.
- ? Contributed many ideas in reducing the manual action/tasks.
- ? Maintaining and Supporting the Production and UAT environments.
- ? Experience in validating the production changes and Hotfix deployments
- ? Created RDBMS Pipeline to process the data into the system.
- ? Created RDBMS pipelines to extract a standard reports as per client requirements.

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## **Education**

UG: B.Tech/B.E. (Electronics/Telecommunication) from Karunya Institute of Technology in 2017

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### IT Skills

Skill Name	Version Last Used	Experience
WINDOWS		
MySQL		
Mysql Data base server		
Python, mysql		
Word, Excel.		
Bank Reconciliation		3 Year(s)
Power BI		2 Year(s)
ETL		

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# Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Telegu	Expert	✓	✓	✓
Tamil	Expert	✓	✓	✓

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## **Affirmative Action**

Physically Challenged: No

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