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Diksha Singhal ⭐ Featured

Diksha Singhal

Business Analyst seeking roles in Business Analysis,Gap Analysis,Delivery Management,Product Management,Client Relationship Management,Retail Sales,Requirement Gathering,Process Analysis,Agile Methodology,User Acceptance Testing,Scrum Methodologies

Current Designation: Business Analyst
Current Company: Newgen Software
Current Location: Meerut
Pref. Location: Gurgaon,Noida,Delhi / NCR
Functional Area: IT Software - Application Programming / Maintenance
Role: Business Analyst
Industry: IT-Software/Software Services
Marital Status: Single/unmarried

Total Experience: 2 Year(s) 0 Month(s)
Notice Period: 15 Days or less
Highest Degree: MBA/PGDM[Retail Management]

Key Skills: Business Analyst,Business Analysis,Gap Analysis,Delivery Management,Product Management,Client Relationship Management,Retail Sales,Requirement Gathering,Process Analysis,Agile Methodology,User Acceptance Testing,Scrum Methodologies

Verified : 📞 Phone Number | Email - id

Last Active: 22-Jan-21   Last Modified: 22-Jan-21

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Summary

Result-oriented Professional with over 2 years of experience in Business Analysis,Gap Analysis,Delivery Management,Product Management,Client Relationship Management,Retail Sales,Requirement Gathering,Process Analysis,Agile Methodology,User Acceptance Testing,Scrum Methodologies.

Work Experience

Newgen Software as Business Analyst
Sep 2020 to Till Date

Responsible for the process analysis for high value clients in BFSI domain, requirement capturing and documentation, design support and functional testing, UAT support and Business user management Part of Newgen's Centre of Excellence program involving consulting and development of Industry best practices in Retail Loans, Corporate finance, Trade and Finance;
Highlight summary listed below:
Gained experience in conducting requirement analysis; understanding the AS-IS and solutioning the TO-BE process; preparing Functional specification document, Epic Documents (Agile Methodology), Requirement Traceability Matrix; Conducting User Acceptance Testing.
Consultant and SPOC for clients in EMEA region (Ecobank & Qatar Development Bank) focusing on Agile based BFSI segment; managed and executed corporate and retail banking product development and prototype solutions. As per, On the Job Training module, was given charge over the immediate front ending to understand the role better.
Collecting and driving project requirements by coordinating with various stakeholders such as development team, AR and design team
Preparing test cases and daily, weekly and monthly reports; conducting project implementation and functional testing with every day and weekly client meetings to update the process.
Monitoring project activities and updating relevant stakeholder in Daily Scrum Board.
Developed a Process flow model and case routing plan for the Automation of Bank's Swift & Operation Processes.
Learnt how to improve the overall delivery timeline by 15% by incorporating COE best industry practices wire frames/functional flows/ Business Process Flows based on business requirements using Draw.io, Visio and MS Excel.

Infosys Limited as Systems Engineer
Jan 2016 to Aug 2017

Handling and monitoring project plan by reviewing design, specifications, and plan and schedule changes; recommending actions on Project Management Tools like Kanban Flow
Developed Oracle SOA System with DBMS, worked on SAP Project for Unilever client as a Quality Analyst
Completed varied domains certifications including JAVA, PHP MVC, Python, Web Development, Oracle SOA Suite and SAP.
Awarded as the Top Performing Intern with an incentive of Rs.3000/month for one complete financial year.
Determining project responsibilities by identifying project phases and elements;

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Education

UG: **B.Tech/B.E. (Computers)** from **uttarakhand technical university** in **2016**

PG: **MBA/PGDM (Retail Management)** from **Birla Institute of Management Technology (BIMT)** in **2020**

Other Qualifications/Certifications/Programs:
Lean Six Sigma Green Belt
IIBA (CBAP)
Conducting Strategy Analysis using Business Analysis
Business Communication Expert
PHP Certification

IT Skills

Skill Name	Version	Last Used	Experience
Ms office(word, excel, powerpoint)			
MS Project, JIRA, SQL			
BPM , CRM, SAP, SOA			

Languages Known

Language	Proficiency	Read	Write	Speak
ENGLISH				
HINDI				

Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time