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Sravani Gomatam ⭐ Featured

Sravani Gomatam

Assistant Manager seeking roles in Business Analysis,Requirement Analysis,Data Analysis,Data Mining,Vendor Management, Change Management,Regression Testing,Quality Assurance,Scrum Master,UAT,Salesforce,SQL,CI/CD,Project Management,Agile, Automation

Current Designation: Assistant Manager, Technical Specialist - Salesforce

Current Company: Deloitte Support Services Private Limited

Current Location: Hyderabad / Secunderabad

Pref. Location: Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: Business Analyst

Industry: IT-Software/Software Services

Marital Status: Married

Total Experience: 13 Year(s) 0 Month(s)

Notice Period: 2 Months

Highest Degree: MBA/PGDM [Information Technology]

Key Skills: assistant manager,business analyst,business analysis,requirement analysis,data analysis,vendor management,change management,project coordination,regression testing,quality assurance,scrum master,forecasting,power bi,salesforce,sql,Application Support

Verified : 📞 Phone Number | Email - id

Last Active: 20-Jan-21   Last Modified: 20-Jan-21

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Summary

Sravani Gomatam has over 12+ years of experience in Telecom and IT domains. Sravani is a Salesforce Certified Administrator and Certified SAFe® 5 Practitioner. She started her career in an Indian Telecom lead organization - Bharti Airtel Limited and served for ~ 7 years (Mar'07 - Feb '14) and played variety of roles in Internal audit team, operational excellence as audit analyst, data prediction and market intelligence senior analyst in Mergers and Acquisitions and internally moved as an Executive assistant to Head - South HUB CSD.
In 2014, Sravani joined Deloitte Support Services private limited in the capacity of a Business coordinator in the office of CEO of Business Solutions Group (BSG) and was closely involved in all key aspects of the organization that includes strategic planning and operations such as hiring, rewards and recognition, supporting Vendor management office (contractor hiring), talent survey action planning, generating and publishing trends and analysis.

Work Experience

◉ **Deloitte Support Services Private Limited** as Assistant Manager, Technical Specialist - Salesforce
Feb 2014 to Till Date

*   Leading planning and scoping activities in conjunction with studio team.
*   Working with business stakeholders, senior TDMs, channel and studio team members to define scope and requirements
*   Conduct scope dependency and share impact analysis based on new features released from the product
*   Work closely with architect and technical lead to assess impact based on requirements from business
*   Level of effort estimates, suggest and work closely with development team to come up with prototypes/POC
*   System Acceptance testing (SAT), Integration testing (INT), unit testing, testing sign off on items completed
*   Full regression testing, triaging of regression issues, existing regression issues to be added to backlog, new issues introduced to be fixed, data testing and data analysis.
*   Leading UAT end to end, UAT kick-off meetings to business, UAT guide documentation, defect triaging, defect prioritization and fix, UAT sign off, business readiness sign off
*   Appraise business about upcoming release features in Salesforce and share impact analysis based on new features released from the product
*   Work closely with project manager to ensure the project is TOM (Technology Operating Model) compliant and privacy impact assessment is completed
*   Point of contact for ongoing project maintenance release
*   Lead hiring for Salesforce COE
*   Plan blitz, weekday interviews and ensure order board is closed by 80% within 4 to 6 weeks from the time the request has been created.
*   Hands on experience in writing queries and pulling data from workbench
*   Analyse requirements to work with business team and technical teams to refine the scope
*   Perform impact analysis across multiple systems, within a product to understand problem at hand and come up with best solution
*   Actively contribute to COP's (Community of Practice) in threads of learning and development, standards and

processes, tools discovery and implementation
*   Highlight risks/impediments and bring them to attention of TDM and senior members within the team for discussion and resolution at right time
*   Leading planning and scoping activities in conjunction with studio team.
*   Closely work with communications team in planning and rolling out communications and newsletter from the office of CEO
*   Actively work with learning and development team to plan upcoming technical certifications, courses that are relevant and much needed for current business-related challenges.
*   Closely work with talent team to gather insights on hiring forecast and derive predictive attrition by using power BI tool
. Hands on experience in using VSTS for user stories, test cases and providing dashboards

◉ **Bharti Airtel Limited** as Executive Assistant- Customer Service Head
Mar 2007 to Jan 2014

*   Lead CSMM & IMRB rollout, action planning & collaboration across various teams, functions, partners, depts., etc. to improve service delivery to the customers.
*   Responsible for Process and control mechanisms from acquisition point of view
*   Report and Highlight any insight that comes from Customer Intelligence and analysis and audit

Education

UG: **B.Sc (Computers)** from **Osmania University** in **2006**

PG: **MBA/PGDM (Information Technology)** from **Ulyan State of University, Russia** in **2015**

IT Skills

Skill Name	Version	Last Used	Experience
Salesforce , SharePoint, Power BI			
MS office , SQL			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Telugu				

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time