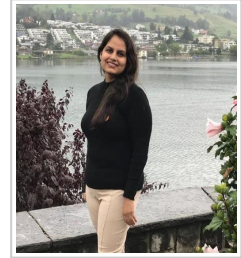


ARCHANA BIST

Senior Analyst seeking roles in Software Development, Software Testing, Manual Testing, Project Management, Release Management Business Analysis, Requirement Gathering, Application Support, Production Support, Client Servicing, SQL Server, Cyberark, HTML, CSS

Current Designation: Software Development Senior Analyst

Total Experience: 6 Year(s) 0 Month(s)

Current Company: NTT Data Services

Notice Period: 2 Months

Current Location: Noida

Highest Degree:

Pref. Location: Noida, Bengaluru / Bangalore, Delhi / NCR

Functional Area: IT Software - Application Programming / Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Senior Analyst, Software Developer, Software Development, Software Testing, Manual Testing, Release Management Business Analysis, Requirement Gathering, Application Support, Production Support, Client Servicing, SQL Server, HTML, CSS, okta

Verified : Phone Number | Email - id

Last Active: 22-Jan-21

Last Modified: 22-Jan-21

Summary

Dedicated IT professional offering more than 5.9 years of experience in Production Support, Bug Reporting, okta, Manual testing & User Acceptance Testing, Release Management and Project Management with comprehensive understanding of Software Development Framework. Excellence in plotting requirements & providing them best solutions involving evaluation and definition of scope of project and finalization of project requirements. Business requirements and translated these requirements into functional specifications, services, implementations, custom designing solutions and bug reporting. Technical expertise in SQL Server 2014, HTML5, .Net, Okta and CSS3. Bagged multiple appreciations for exceeding goals of client satisfaction on a consistent basis. Strong problem-solving & technical skills coupled with self-confidence for enabling effective solutions leading to high client satisfaction and low operational costs.

Work Experience

NTT Data Services as Software Development Senior Analyst

Mar 2015 to Till Date

- * Interacting with users for requirement gathering; managing the maintenance of program modules including operational support, problem resolution, production support, release management, preventative and corrective maintenance and enhancements
- * Providing technical suggestions, solutions and troubleshooting assistance for maintenance of application; monitoring the high priority incidents regularly to act proactively and get the issue resolved so as to avoid any business impacts; executing UAT with clients; planning with Project Manager for UAT Phase
- * Facilitating assembling of Incident Resolution Teams, driving incidents to closure, taking charge of resolution activities
- * Assisting in determining operational feasibility through analysis, problem definition, requirement analysis, and proposing solutions
- * Developing solutions for given technical specifications; installing application software and deploying customizations
- * Examining formal test results in order to discover and report any defects, bugs, errors, configuration issues, and interoperability flaws; suggesting recommendations for improvement of applications
- * Reporting overall status of the project to the client and senior management; ensuring adherence to quality norms throughout the implementation process

- Highlights:
- * Worked on a .Net based Project and managed the application changes that take place, managed users and their access using SQL server 2014, reporting bugs to Development Team as and when identified
 - * Taking care of all major releases from deployment to testing the test cases
 - * Fetched different reports for auditors as and when requested; worked on tools like CyberArk
 - * Working on Okta integration with Active Directory
 - * Migrated the servers that are being used by the application to Windows 10
 - * Fixing bugs and working on minor enhancements in project
 - * Developing utilities to minimize the manual effort

Education

UG: **B.Tech/B.E. (Computer Science)** from **GNIT Girls Institute of Technology, Greater Noida** in **2014**

PG: **in 0**

IT Skills

Skill Name	Version	Last Used	Experience
* SQL Server		2020	5 Year(s) 0 Month(s)
* HTML5		2020	0 Year(s) 6 Month(s)
* CyberArk		2020	0 Year(s) 4 Month(s)
* CSS3		2015	0 Year(s) 5 Month(s)
Internal Audit		2020	2 Year(s) 0 Month(s)
Release Management		2020	1 Year(s) 0 Month(s)
OKTA		2020	1 Year(s) 0 Month(s)
ASP.NET	4.7	2020	2 Year(s) 0 Month(s)

Languages Known

Language	Proficiency	Read	Write	Speak
English	Proficient			
HINDI	Proficient			

Projects

Project Title: **Tenet Healthcare Project**
Client: **Tenet Healthcare**
Nature of Employment: **Full Time**

Duration: **Aug 2015 - Till Date**
Onsite / Offsite: **Offsite**

Project Details: **Tenet Healthcare Corporation is a multinational investor-owned healthcare services company based in Dallas, Texas. Tenet operates 6 healthcare plans as well as Conifer Health Solutions, LLC, which provides healthcare business process services in the areas of revenue cycle management, value-based care and patient communications.**

Project Title: **Development of MOSS Site**
Client: **Dell Internal Project**
Nature of Employment: **Full Time**
Project Location: **NOIDA**

Duration: **Mar 2015 - Aug 2015**
Onsite / Offsite: **Offsite**
Team Size: **4**

Skill Used: **Html5, CSS**

Project Details: COE is the internal Dell Project that is engaged in developing various tools that are being used by Dell.

Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

US Work Status: Have H1 Visa

Countries: India

Job Type: Permanent

Employment Status: Full time