



Mohsin Shaikh



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ITIL V3 Software Support Engineer seeking roles in Software Development, Application Programming, Application Support, Application Maintenance, Project Management, Requirement Analysis, Solution Architecture, C, C++, Java, SQL, PL/SQL, Shell Scripting, MySQL, DB2

Current Designation: Support Software Engineer -IT Total Experience: 7 Year(s) 0 Month(s)

Current Company: Clifton Myers Enterprises Pvt. Ltd. Notice Period: 15 Days or less

Current Location: Pune Highest Degree: MCA [Computers]

Pref. Location: Bengaluru / Bangalore, Mumbai, Pune

Functional Area: IT Software - Application Programming / Maintenance

Role: Team Lead/Tech Lead

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Software Support Engineer, Application Programming, Application Maintenance, Project Management, Requirement Analysis, Solution Architecture, C, C++, Java, SQL, PL/SQL, Shell Scripting, MySQL, DB2

Verified : Phone Number | Email - id

Last Active: 20-Jan-21

Last Modified: 20-Jan-21

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Summary

I have seven years of experience of handling Application support including both oral as well as written. Hands on Expertise in Application Support using Different tools. Efficient Domain Knowledge of Health Care and Medical industry.

Work Experience

Clifton Myers Enterprises Pvt. Ltd. as Support Software Engineer -IT
Jun 2013 to Till Date

Projects:

PROJECT#1 Medical Message Mediator

Client Compressus

Role Team Member

Team Size 54

Duration Oct 2013 till Date

Environment Defect Tracking Tools: Bugzilla, RT System, Jira.

Operating System: UNIX, Windows XP

Programming Languages: Java, J2EE and Shell scripting, SQL, PL-SQL

RDBMS/ Database: MySQL

App Serve : Apache Tomcat

Description MEDxConnect offers a software solution that overcomes the hurdles associated with medical imaging interoperability. It connects existing imaging systems and databases making them accessible with a single worklist. MEDxConnect acts as a communication hub, allows information exchange to occur enterprise-wide, and provides the physician/radiologists with access to all pertinent patient information in a seamless, consistent format. The solution is customizable and even manages auto-routing for subspecialty reads which improves workflow. Higher throughput is accomplished, with a higher accuracy and reduced staffing while improving quality of patient care.

Medical Message Mediator (M3) supports HL7, DICOM, and other standard messages, it uses the communications protocols and semantics of each participating information system to control the flow of images, reports, messages, standard patient demographics plus other important data for diagnosis and treatment planning of a patient between otherwise independent and disparate systems.

Responsibilities Receiving Client complaints via email or phone calls.

Replying back to Client with RT/Complaint number registered.

Processing the Client requests, working on the complaints, resolving the issues.

Providing the feedback and status about the complaint to the Client.

Investigating the root cause of the issue by accessing the code after doing the fix.

Doing Scripting(Shell Script) for Fixing the issue.

Preparing the weekly complaint report and sending it to management.

Updating any useful information on wiki as a guideline for other team members.

PROJECT#2 Document Mediator Module/Client Mediator Module



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Client Compressus
Role Team Member
Team Size 10
Duration Oct 2013 till Date
Environment Defect Tracking Tools: Bugzilla, RT System,Jira
Operating System: UNIX, Windows XP
Programming Languages:Java, J2EE and Shell scripting,SQL, PL-SQL
RDBMS/ Database:MySQL
App Serve : Apache Tomcat

Description MEDxConnect DM2(Document Mediator Module), provides the ability to enter any hard copy document, including patient notes, reports, and other patient info even without electronic order entry, into the MEDxConnect system and attach it to a study. Using the print command on an RIS client or any scanning device, an electronic document can be created which can be entered into the MEDxConnect system as historical data. Once digitized, the information can be linked to a DICOM study or used as historical data. Additionally, the document(s) can be stored as separate files (JPEG) or made part of the DICOM study as an addendum.
Client Mediator Module (CM2) is a component of MEDxConnect systems. Mainly, CM2 serves as a DICOM image viewer, which allows referring physicians (but also radiologists) to view studies and their contained images from a PC located in their home or office, as well as review radiologist reports
Responsibilities
Receiving Client complaints via email or phone calls.
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Investigating the root cause of the issue by accessing the code after doing the fix.
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Education

UG: **BCA (Computers)** from **Pune University** in **2009**
PG: **MCA (Computers)** from **Pune University** in **2012**

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IT Skills

Skill Name	Version	Last Used	Experience
Windows Family(XP, Windows7), Linux			
C, C++, Java,SQL, PL-SQL			
Tomcat v5-6			
Shell Scripting			
MYSQL, DB2			
SQL SERVER 2005			
Eclipse			

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Marathi				

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Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent
Employment Status: Full time

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