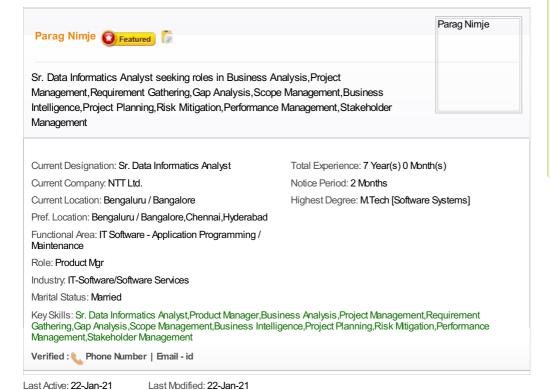


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Summary

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- * Offering 6.5 years of experience in BI, Analytics, Project Management, Implementation & Delivery, Dashboards Development for user centric products, helping to boost corporate performance & strategy discussion with improved data insights on business
- Skilled in coordinating with Business Units, Stakeholders and Technical Leaders to gather and clarify business requirements; analyzed corporate business processes to develop customized solutions

Work Experience | Education |

- * Gathered multiple projects/stakeholders' requirements with 94-96% on-time delivery for new/change requests
- * Resourceful in Agile methodology, experienced in mapping business requirements with focus on risk mitigating activities and implementing the requirements into systems solution by preparing requirement and functional documents

Work Experience

NTT Ltd. as Sr. Data Informatics Analyst Apr 2019 to Till Date

Key Result Areas

- ? Managing implementation, project planning, strategy execution & delivery and post go-live support for projects involving data automation of Balanced Scorecard, Strategy Execution and Enterprise Performance Management on Corporater EPM Suite
- ? Leading team to manage in-depth requirement and data analysis, data traceability for each metric, assisting stakeholders in developing and delivering insights to influence and persuade senior leaders to make informed strategic decisions
- ? Gathering multiple projects/stakeholders? requirements with 94-96% on-time delivery with QA through effective solutioning, effort planning and pipelining to achieve a streamlined and consistent delivery of projects
- ? Rendering support on new/change requests by prioritizing the requests basis the impact on the MBR/QBR (monthly/quarterly financial business reviews)
- ? Proposing solutions to improve the user experience, usability and adoption of the product while also managing the scalability & maintainability of the solution
- ? Maintaining and optimizing the active users and usage list to provide adoption/usage statistics for discussion
- Pocumenting the requirements for new Products & translating the same to development for multiple applications
- ? Assessing different systems, conducting gap, feasibility & risk analysis and proposing various approach to enhance existing systems for the business need
- Corporater Asia Technologies Pvt. Ltd. as Sr. Consultant/Executive Services Jul 2016 to Mar 2019

Key Result Areas:

- * Managed Financial, Employee and Visual Analytics data with 99% accuracy through periodic or on-demand updates, QA regular data sync logic on the Corporater EPM Suite
- * Assisted users drive insights during reviews by improving product adoption by providing end-to-end solutions, user

Important

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- Ensured daily support communication and services for Dimension Data Ltd. Implementing & Consulting performance management solution
- Developed success plans for customers that outline their KPIs, potential issues, and suggested recommendations Delivered user training, user guides, managed timelines, work distribution and Reports for Executive Meetings Established a trusted advisor relationship to ensure the customer's overall satisfaction with products

- Informed customers of the process and procedural changes
- M a intained SLAAch% for Support requests to 93% throughout for daily and planned requests
- Ramco Systems Ltd as Technical Consultant Presales/ Systems Analyst (Sr. Dev.) Jul 2014 to Jun 2016

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Education

 $\hbox{UG: B.Tech/B.E. (Information Technology) from $rtmnu$ in 2011}\\$

PG: M.Tech (Software Systems) from Birla Institute of Technology and Science (BITS), Pilani in 2014

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				

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Affirmative Action

Work Authorization

Category: General Physically Challenged: No Job Type: Permanent Employment Status: Full time

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