



**PAVAN KUMAR C S**

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Business Analyst seeking roles in Business Analysis, Requirements Gathering, User Acceptance Testing, Sprint Planning, project documentation, project management, Gap Analysis, system integration testing, Solution Design, SDLC, Agile, Tableau, ERP, Ecommerce

Current Designation: Business Analyst-IT	Total Experience: 6 Year(s) 0 Month(s)
Current Company: Empulse Global Pvt. Ltd.	Notice Period: 1 Month
Current Location: Mysuru / Mysore	Highest Degree: B.Tech/B.E.
Pref. Location: Bengaluru / Bangalore, Mysore	[Electronics/Telecommunication]
Functional Area: IT Software - Application Programming / Maintenance	
Role: Business Analyst	
Industry: IT-Software/Software Services	
Marital Status: Single/unmarried	
Key Skills: Business Analyst, Business Analysis, Requirements Gathering, User Acceptance Testing, Sprint Planning, project documentation, project management, Gap Analysis, system integration testing, Solution Design, Agile, Zoho Creator, Tableau, ERP, SQL, Excel, MS,	
Verified :  Phone Number   Email - id	

Last Active: 22-Jan-21

Last Modified: 22-Jan-21

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## Summary

A versatile, accomplished & goal-oriented professional with 6+ years of experience as Business Analyst in supporting business solution software and analyzing business operations in IT Domain with SDLC processes and Agile flavored development methodologies. Aiming to utilize my strong prioritization and analytical skills to achieve the goals, targeting rewarding & challenging opportunities in project management with an organization of high repute.

## Work Experience

### **Empulse Global Pvt. Ltd.** as Business Analyst-IT May 2015 to Till Date

Business Analyst for ERP, E-Commerce, Ticket Management, Data Analysis & Process Automation Projects.

Currently Mentoring a team of 5 members & driving them towards process efficiency

Gained insightful experience in managing multiple IT projects across various geographies while meeting business needs in a fast paced, dynamic, and globally expanding MNC environment

Responsible for leading the Requirement Gathering, Analysis, Documentation, and

Coordination with client/s on Business Requirements

Expertise in managing complete project management activities, ensuring timely deliveries as per defined timelines and quality standards

Proficient in building, training & mentoring high-performing teams for consistent delivery of strategic IT and KPO projects

Experience in leading teams for day-to-day Project requirements and project implementations & managing multiple concurrent projects

Proven track record of establishing cordial relationships with clients and technical teams for successfully securing & executing concurrent projects

Driving business operations to outperform annual objectives, acting as key driver for business process design and solution. identification Acting as escalation point to resolve issues for all support issues, driving resolution of customer's technical support issues.

Skilled in analysing information system needs, evaluating end-user requirements, custom designing solutions, troubleshooting for complex information systems management.

Extremely proficient with MS Excel, Visio, Word, PPT, Manual testing, Bug tracking tool like Bugzilla.

Knowledge on Basic SQL -Data Base Creation, Data dump, Export & Import. Data validation and Data analysing using Advanced Excel.

Breaking down high level requirements document into manageable blocks for design and development with project documentation like User Stories, BRS, FRS, Sprint Planning and Daily huddle.

Expert understanding of SDLC processes and Agile flavoured development methodologies (Waterfall, Scrum, Agile Framework, Principles).

### **Empulse Global Pvt Ltd** as Project Engineer



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Feb 2014 to Apr 2015

Team Management:

Supporting and motivating team members to work with co-ordination to meet client expectation.

Standard operating procedures are documented for high quality and efficient delivery.

Quality Analysis:

To create a set of QC procedures to be followed so that the quality of the project will not be affected much.

Resource Management: Allotment of work to all available resources and to see that all the resources are bound to finish the assigned tasks.

Client Management:

Predicting what client expects and understand the requirements.

Active conversation with the clients to make sure all the requirements are clarified.

Proactive involvement in reporting the deliverables to the client.

Zoho Creator:

Worked as Zoho application developer.

MS Reports:

Handling client deliverable Daily/Weekly/Monthly reports.

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## Education

UG: **B.Tech/B.E. (Electronics/Telecommunication)** from **Visveswaraiah Technological University (VTU)** in **2013**

Other Qualifications/Certifications/Programs:

Diploma in Electronics & Communication

Fundamentals of Java Programming Language

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## IT Skills

Skill Name	Version	Last Used	Experience
MS Visio		2020	1 Year(s)
Zoho Creator		2019	2 Year(s)
Advance MS Excel		2020	5 Year(s)
Basic Tableau		2017	0 Year(s) 6 Month(s)
BUGZILLA		2018	0 Year(s) 6 Month(s)
BUSINESS ANALYSIS		2020	5 Year(s)
REQUIREMENTS GATHERING		2020	5 Year(s)
User Acceptance Testing		2020	5 Year(s)
Sprint Planning		2020	3 Year(s)
project documentation		2020	5 Year(s)
SQL		2020	1 Year(s)
AGILE		2020	3 Year(s)
Solution Design		2020	4 Year(s)
PROCESS MAPPING		2020	4 Year(s)

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## Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Hindi	Beginner	✓	✓	✓
Kannada	Expert	✓	✓	✓

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## Affirmative Action

Category: OBC - non-creamy

Physically Challenged: No

## Work Authorization

Countries: India

Job Type: Permanent

Employment Status: Full time

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