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Harish Dhanapal ⭐ Featured

M.S.Software Systems, B.E.(ECE)., with 5.5 years exp as Application Support
Engineer, Level 2 & 3 assignments in Application Support, Consulting, Incident
Management with a technology driven organisation of repute

Current Designation: Application Support Analyst

Current Company: ShipNet Software Solutions Pvt .Ltd

Current Location: Chennai

Functional Area: IT Software - Application Programming /
Maintenance

Role: Tech Support Engnr

Industry: IT-Software/Software Services

Marital Status: Married

Total Experience: 5 Year(s) 5 Month(s)

Notice Period: 2 Months

Highest Degree: Medical-MS/MD [Software Systems]

Key Skills: MS SQL Server,MS Access,Hyperion,Crystal report,Operations,SQL queries,.Net Application Support,SAP-
BASIS

Verified : 📞 **Phone Number** | **Email - id**

Last Active: 21-Jan-21   Last Modified: 21-Jan-21

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Work Experience

🔘 **ShipNet Software Solutions Pvt .Ltd** as Application Support Analyst
Nov 2012 to Till Date

Handling L3 .Net Application issue/request's, Operational related activities, Implementation of new project's,
Streamlining the Support process, Build & Deployment of packages into servers, Trend Analysis of Support case's,
Managing a team.

🔘 **FLSmidth Limited** as Application Support Analyst
Feb 2012 to Nov 2012

Oracle Apps Technical

🔘 **Flextronics Technologies Pvt. LTD** as Associate Engineer
Mar 2010 to Feb 2012

Application Support and Maintenace for Oracle

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Education

UG: **B.Tech/B.E. (Electronics/Telecommunication)** from **Anna University** in **2009**

PG: **Medical-MS/MD (Software Systems), Part time** from **Banaras Hindu University (BHU), Varanasi** in **2014**

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IT Skills

Skill Name	Version	Last Used	Experience
Application Support			
Incident Management			
Problem Management			

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✔	✔	✔
Telugu	Expert			✔
Tamil	Expert	✔	✔	✔

Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

Job Type: Permanent / Temporary

Employment Status: Full time

Language	Proficiency	Read	Write	Speak
English	Expert	✔	✔	✔
Telugu	Expert			✔
Tamil	Expert	✔	✔	✔

Affirmative Action

Category: General

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