



**Isha Sokhey**

Senior Production Software Engineer seeking roles in Software Development, Application Programming, Application Maintenance, Project Management, Requirement Analysis, Solution Architecture, Java, SQL, C#, HTML5, XML, CSS, MySQL, JIRA, Visual Studio

Current Designation: Senior Production Software Engineer - Java

Current Company: Cerner Healthcare Solutions

Current Location: Bengaluru / Bangalore

Prof. Location: Bengaluru / Bangalore, Chennai, Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: Team Lead/Tech Lead

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Senior Production Software Engineer, Tech Lead, Software Development, Application Programming, Application Maintenance, Project Management, Requirement Analysis, Solution Architecture, Java, SQL, C#, HTML5, XML, CSS, MySQL, JIRA, Visual Studio

Verified: Phone Number | Email - id

Total Experience: 5 Year(s) 0 Month(s)

Notice Period: 1 Month

Highest Degree: B.Tech/B.E. [INFORMATION SCIENCE]

Last Active: 21-Jan-21

Last Modified: 21-Jan-21

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## Summary

Talented operations associate specialize in nurturing productive client relationships. Offering 4+ years of experience as Associate Senior Production Engineer. Decisive leader and strategic problem solver with excellent communication and planning abilities.

## Work Experience

### **Cerner Healthcare Solutions** as Senior Production Software Engineer -Java Jun 2017 to Till Date

Highly motivated healthcare domain expert .  
Experience and knowledge in CERNER applications such as in Registration and Scheduling.  
Actively Resolved 600+ client logged tickets/service requests/issues in Scheduling.  
Debugging the code and Identifying defects in the client logged tickets post Go-Live.  
Resolved escalation problems, improved operations and provided exceptional client support.  
Debugging the front-end code being written in C# (Custom version of PL/SQL).  
Maintaining KPIs.  
Supporting AMS - SWx clients during code upgrade and preparing all necessary documents for the domain validations  
Increased customer satisfaction by resolving critical issues.  
On-call requirement gathering, Go-live support for Clients and Trouble shooting .  
Good written and verbal communication skills.  
Understand the requirement design document, Coding and Unit Testing.  
Trained new employees and help the team to over-achieve the goals.

### **Cognizant Technology Solutions** as Software Engineer Dec 2015 to Jun 2017

Worked as an AEM developer.  
Designed the components and touch UI dialogs for the page and fixing the UI using AEM.  
Worked on CQ5 components and templates, OSGi structure , Sling with managing the content  
Created components and debugged the UI of the page.

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## Education

UG: **B.Tech/B.E (INFORMATION SCIENCE)** from **Acharya Institute of Technology, Bangalore** in 2015



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

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## IT Skills

Skill Name	Version	Last Used	Experience
JAVA, SQL, C#			
html5, xml, CSS			
MySQL			
JIRA			
VISUAL STUDIO			

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## Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
French				
Punjabi				

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## Affirmative Action

Physically Challenged: **No**

## Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

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