

Programmer seeking roles in Software Development, Application Programming, Application Maintenance, Project Management, Requirement Analysis, Solution Architecture, Web Service Integration, Service-Now, JavaScript, Angular JS, JIRA, Rest, SOAP, Action Script



Current Designation: Programmer- ServiceNow

Total Experience: 5 Year(s) 4 Month(s)

Current Company: Tata Consultancy Services

Highest Degree: MCA [Computers]

Current Location: Kolkata

Pref. Location: Kolkata, Ranchi, Bhubaneshwar

Functional Area: IT Software - Application Programming /

Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Programmer, Software Developer, Software Development, Application Programming, Application Maintenance, Project Management, Requirement Analysis, Solution Architecture, Web Service Integration, Service-

Now, JavaScript, Angular JS, JIRA, Rest, SOAP, Action Script

Verified: Phone Number | Email - id

Last Active: 18-Jan-21 Last Modified: 18-Jan-21

Summary

5 year 3 months of total experience in ServiceNow.

Work Experience

Tata Consultancy Services as Programmer- ServiceNow

Aug 2015 to Till Date

Detailed Experience:
Organization Tata Consultancy Services Ltd.
Client Johnson & Johnson Services Inc
Work Span January 2016- Till Today
Role and Responsibilities Role: Developer

My key responsibilities included:

Analyzing different environments i.e. Development, Test, QA, and Production. Defect fixing and provide the solution.

Developing the code.

Creation of Work Unit for Migration.

Technologies Worked upon Service-now

JavaScript AngularJS

Project Summary:

GENEVA UPGRADE

The goal of this project was upgradation from existing environment i.e. Eureka to Geneva. My role was to : Identify and Test all the process area of existing environment with Geneva.

Plugins Analysis

Fixed the defects and provided root cause analysis

ISTANBUL UPGRADE The goal of this project was upgradation from existing environment i.e. Geneva to Istanbul. My

role was to:

Fixed the defects and provided root cause analysis Comminute with Service-now team for product bug Designee implementation plan for production Instance

SDDC Integration Create relationship using SOAP message Remove relationship using REST message Update relationship using REST message

Security Incident Integration Creation of Security Incident using SOAP/REST message

Change Integration Creation of Change from Catalog Page Retreive value and build custom JSON from Catalog Page Using dynamic REST message and send JSON to third party Using inbound REST, update Change Task

Education

UG: BCA (Computers) from West Bengal University of Technology (WBUT) in 2015

PG: MCA (Computers) from Indira Gandhi National Open University (IGNOU) in 2020

IT Skills

Skill Name	Version Last Used Experience
ServiceNow	
REST & SOAP	
JIRA	
JavaScript	
AngularJs	
JSON	

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Bengali				

Affirmative Action

Work Authorization

Physically Challenged: No Job Type: Permanent

Employment Status: Full time