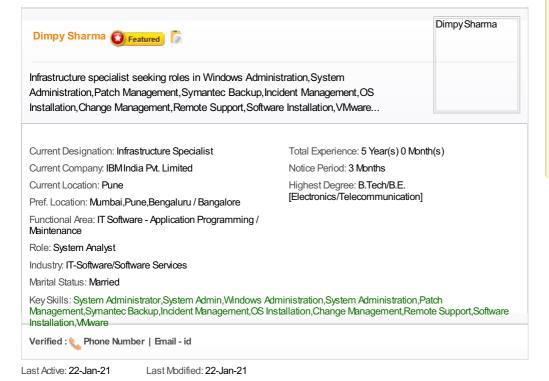


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Summary

Jump to Section

A competent professional with over 5 years of experience in Windows Administration, System Administration, Patch Management, Symantec Backup, Incident Management, OS Installation, Change Management, Remote Support, Software Installation, VMware....

Work Experience | Education | IT Skills | Projects | Work Authorization

Work Experience

IBM India Pvt. Limited as Infrastructure Specialist Jan 2016 to Till Date

Responsibilities as Windows System Administrator:

- ? Installing and configuring Windows Server 2003, 2008, 2012 and 2016.
- ? Patching: Analyzing the required OS patches and installing them.
- ? Installation and Configuration Antivirus: Installing and configuring Symantec End Point and McAfee on servers and troubleshooting their issues.
- ? Maintenance: Working on Server Alerts (Space, service, CPU, Memory alerts), Monitoring and other configuration.
- ? Backup issues: Working on Backup Restore issues of Windows Servers.
- ? Whare activities: Installing vSphere Client. Installing Whare Tools, Creating snapshots, clones and templates.
- ? Representing the team on Incident?Problem-Change calls, Customer calls and Internal compliance calls.
- ? Own Root Cause Analysis and Problem Management for corporate Identity Management environment.
- ? Work on service requests of one or more types performed by the team.
- ? Manages work load to complete requests by the due date.
- ? Perform server related regular operational tasks on the infrastructure across the team?s managed locations.
- ? Performs regular system maintenance, hardware and software upgrades, physical to virtual migrations and performance tuning.
- ? Establish/manage remote access for users through RDP connections.
- ? Manage network administration and database administration.
- ? Configuration of Health Check Scanning tool "IBMBigFix" as per the customer security document.

Responsibilities as SCCM Administrator:

- ? Responsible for performing application delivery in a workstation environment. It can include performing application discovery, application packaging(lvanti, SCCM), software distribution and troubleshooting/problem determination.
- ? Automated installation code that enables a software application, update or patch to be sent electronically to an end user workstation or device within a client environment.
- ? Perform detailed problem determination in order to repair and rerun any failed electronic updates
- ? Provide application/Mindows OS installation/configuration/patching as well as data reporting (application install status, client health, etc.) leveraging Mcrosoft System Center Configuration Manager .
- ? Produces detailed reports on the results of the job's execution.
- ? Provide technical support by performing installation, repair, and preventative maintenance of PC and related software

1

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JUILVVAIL

- ? Troubleshoot software install/configuration failures and provide regular status to customer
- ? Apply security patches/configuration changes to workstations within suspense required by customer
- ? Team with information assurance to remediate workstation security issues found during routine checks
- ? SCCMOS Uprgade task sequence troubleshooting skills
- ? Mcrosoft SCCM2012 OSD (Operating System Deployment) technical experience
- ? Proactive and willing to take the initiative to meet deadlines in a very fast paced, commercially driven working environment with constantly shifting priorities.
- ? Excellent verbal and written communication skills.
- ? Proficient in Windows Operating Systems, 2007, 2010.
- ? Client software packaging (starting from preparation checklist to get approval from the application owner.

Responsibilities in Automation using RPA:

- ? Hand on experience in Robotic Process Automation RPA with different platforms and successful implementation in Production environment
- ? Develop robots using Automation Anywhere , UiPath and Identifying and debugging the errors using Error Handlers.
- ? Setup, configure, monitor and maintain the RPA environments
- ? Troubleshoot and resolve all RPA related issues.
- ? Used Automation Anywhere Object recorder to manage and execute windows controls as a background process.
- ? Good Knowledge on Running scheduled tasks anytime by using powerful Task scheduling, even when computer is locked.
- ? Created reusable automation framework with Meta Bots and reusable libraries with data externalization for RPA implementation.

^ Back to Top

Education

UG: B.Tech/B.E. (Electronics/Telecommunication) from Rajiv Gandhi Proudyogiki Vishwavidyalaya (RGPV), Bhopal in 2014

Other Qualifications/Certifications/Programs:
Mcrosoft windows 10- MD-100
Automation Anywhere Certified Advanced RPA Professional
UiPath RPA Developer Certificate-574650846760344279.

^ Back to Top

IT Skills

Skill Name	Version	Last Used	Experience	
PowerShell ,vmware				
Amazon S3, IAM, EC2, Lambda, Route53				
RPA				
SCCM	2004	2021	2 Year(s) 0 Month(s)	
Windows server administration	2016	2020	2 Year(s) 0 Month(s)	
WINDOWS SERVER	2012	2021	2 Year(s) 0 Month(s)	
WINDOWS SERVER	2008	2021	1 Year(s) 0 Month(s)	
WINDOWS 10	10	2021	2 Year(s) 0 Month(s)	
Automation Anywhere	11	2020	1 Year(s) 0 Month(s)	

^ Back to Top

Languages Known

Language	Proficiency	Read	Write	Speak
Hindi	Expert	✓	✓	✓
English	Proficient	✓	✓	✓

^ Back to Top

Projects

Project Title: Wood Client: Wood Group

Nature of Employment: Full Time

Duration: Mar 2017 - Jan 2021

Project Location: UK

Onsite / Offsite: Offsite

Team Size: 25

Skill Used: Windows System Administration

Role Description: * Responsible for performing application delivery in a workstation environment. It can include performing application discovery, application packaging (lvanti, SCCM), software distribution and troubleshooting/problem determination.

* Automated install

Project Details: Working as a windows specialist

^ Back to Top

Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

US Work Status: Need H1 Visa

Countries: India
Job Type: Permanent
Employment Status: Full time

^ Back to Top

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