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Pallavi Dev



Business Analyst seeking assignments in Business Analysis,Software Development,Application Programming,Program Management,Project Management,Requirement Gathering,System Analysis,Gap Analysis,Solution Architecture,MySQL,Jira,GIT Lab,Zeplin,MS Visio

Current Designation: Business Analyst -IT

Current Company: Wipro Limited

Current Location: Bengaluru / Bangalore

Pref. Location: Bengaluru / Bangalore


Functional Area: IT Software - Application Programming / Maintenance

Role: Business Analyst

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Business Analyst,Business Analysis,Software Development,Application Programming,Program Management,Project Management,Requirement Gathering,System Analysis,MySQL,Jira,GIT Lab,Zeplin,MS Visio,Software Engineering,Delivery Management,Minitab

Verified :  Phone Number | Email - id

Total Experience: 5 Year(s) 5 Month(s)

Notice Period: Currently Serving Notice Period

Highest Degree:

Last Active: 18-Jan-21

Last Modified: 18-Jan-21

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Summary

B. TECH Degree in IT from WBUT in 2015.

Working as Developer/Business Analyst for Wipro Limited Bangalore, from August 2015 till date.

1.5 years of experience in Software Development using ASP.NET Framework.

4 years of experience as a BA in Retail and Banking Domain.

Work Experience

Wipro Limited as Business Analyst -IT
Aug 2015 to Till Date

Project 1:

Title: Homebase Application

Role: Project Engineer

Tools Used: Visual Studio 2013, SQL Server Management Studio 2008, Microsoft Words

Customer: Home Retail Group

Description: HRG is one of the leading retail company of UK and we used to handle around 44 applications in total. Our work was to handle the data load into different applications, handle the POS and also enhancing the applications as required by the client.

Roles and Responsibilities:

Monitoring: There are different kind of data load in different applications. The load is monitored until it is completed and if any issue while the load is carrying out then resolving it was our task. Example: IntelliQ Load and T & E Load.

Enhancement & CR: Taking on requirements from customers on different applications and creating a change request for that particular enhancement with detailed effort and time required along with creating the RS & FS for the development team.

Report Generation: The daily reports like IntelliQ Load Monitoring, weekly reports like T & E Report, Business Objects Report and rest all the reports are either sent via emails or saved in a common location.

Point of Sale (POS): The task was to query the tables in different databases to resolve the unsuccessful orders which had some discrepancies in the order and payment transaction. Understanding where the transaction has gone wrong and making it a successful transaction.

Automating the manual task: The project had many manual task and I automated IntelliQ Load to reduce the manual intervention and save our time.

Project 2:

Title: Lloyds Driver's Portal (Digitalization)

Role: Developer

Tools Used: Visual Studio 2013, SQL Server Management Studio 2008, GIT Lab, Source Tree, VSS, Zeplin, Sonar

Cube, MS Word, MS Visio

Customer: Lloyds Banking Group

Description: Lloyds Driver's Portal is the digitalization of the Lloyds Bank website where the customer can easily go through the portal, understand all the requirements for renting a specific car and get done with rental deal with all the

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user-friendly features in the portal.

Roles and Responsibilities:

Co-ordination with multiple Product Owners and Business Clients for understanding the requirements for the new release.

Identifying the issues/blockers & suggesting process improvements opportunities to the team and business.

Delivered requirement artefacts in terms of detailed document to maintain the code standards and progress.

Point of contact for the team of developers (offshore) for any clarifications and update around the application or detailed requirement to develop.

Tested and analyzed each part of the development life cycle including the project requirements, development and programs.

Guidance to review code for optimizing and maintaining coding standards using Sonar Cube.

Agile Transformation - Closely involved in transitioning and setting up agile processes and best of breed practices to enable smoother transformation of projects for agile adoption.

Customer Communications ? Participating in daily scrum stand-up meetings, Estimation for the stories, Requirement grooming sessions, weekly demo sessions and Retrospective sessions has led us to have a clear requirement analysis from the clients.

Familiarized with Tools ? Confluence helped to have a detailed requirement specification and it helped in the maintenance of our work quality. Jira was used to maintain the story ownership and keep a track of the work progress regularly.

Responsible for gathering business requirements and preparing FSDs, communicate with development, QA.

Communicating process changes, enhancements, and modifications to the team.

Use Cases Explorations - Features and Use Cases Exploration and Analysis with the Product Owners and Business partners for understanding the requirements for the next release and providing the best approach to complete it.

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Education

UG: **B.Tech/B.E (IT)** from **West Bengal University of Technology (WBUT)** in **2015**

PG: **in 0**

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IT Skills

Skill Name	Version	Last Used	Experience
Jira, GIT Lab, Zeplin, Agile			
MS Words, Excel, Visio, PowerPoint			
MySQL, Excel & Minitab			

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Bengali				

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Affirmative Action

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

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