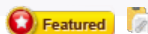Email | Print

LAKSHMINARAYANA GARUDADRI   Featured

A growth-oriented strategic business leader and a certified PMP®, SAFe® Agilist and ITIL® V3 professional with global experience in BSS transformation & migration, project management, program management and service delivery Management,IT Roadmap.

Current Designation: Associate Manager

Current Company: Accenture

Current Location: Bengaluru / Bangalore

Pref. Location: Bengaluru / Bangalore

Functional Area: IT Software - Application Programming / Maintenance

Role: Project Mgr-IT/Software

Industry: IT-Software/Software Services

Marital Status: Married

Total Experience: 19 Year(s) 0 Month(s)

Notice Period: 2 Months

Highest Degree: B.Tech/B.E. [Electronics and communication]

Key Skills: Project Manager,Agile Project Management,Program Management,Service Delivery Management,IT Roadmap,Project Governance,Solution Architecture,Client Management,Incident Management,SDLC,Waterfall,Devops,JIRA

Verified : 📞 **Phone Number | Email - id**

Last Active: 22-Jan-21   Last Modified: 22-Jan-21

Jump to Section ▶ Work Experience | Education | IT Skills |

Summary

*   PMP and ITIL Certified with rich experience of over 19 years in Program/Project Management, Technical Service Delivery Excellence and Client Engagement; Designed strategic IT transformation plans and implemented a target operating model that leveraged new business enablement, reduced costs and streamlined operations
*   Certified SAFe Agilist with hands-on experience in end-to-end project planning and overall implementation from scope management, to activity sequencing, risk analysis to quality management in line with international guidelines & norms, delivery & growth of IT programs
*   Successfully completed 2 releases of BSS Transformation and Migration Program for Top UK telecom operators; gained on-site exposure in managing BSS transformation program in UK
*   Major clientele included: BSNL, Vodafone Spain, Vodafone Portugal, Vodafone Turkey, WIND Italy, Telefonica O2 Germany & Telefonica O2 UK

Work Experience

🔘 **Accenture** as Associate Manager
Sep 2010 to Till Date

Key Result Areas:
*   Contributing to the business & technology vision and direction by influencing strategies & major technology initiatives
*   Implementing several large and complex Telecom project plans within preset budgets and deadlines; performing on?site and offsite tasks within a project, including the design, specification & integration of software product
*   Spearheading a team of 50 members with timely project delivery
*   Collaborating with internal & vendor executives and key stakeholders to identify business needs & develop winning solutions; served as a bridge builder from C-Suite level on down to end-user level
*   Defining BSS transformation & migration strategy and executing them as per compliance
*   Monitoring & aligning IT processes with ITIL by establishing incident and problem management techniques
*   Establishing service level agreements, evaluating risks, costs, resource requirements, schedules and submitting delivery opinions; crafting & reviewing SLA (Service Level Agreement) and OLA
*   Supervising monitor and control of quality of services in accordance with Service Level Management, Incident Management, Change Management, Problem Management, Capacity Management and IT Service Continuity

🔘 **IBM India Private Ltd.** as Senior System Engineer
Jul 2008 to Sep 2010

🔘 **Bharat Sanchar Nigam Limited** as Junior Telecom Officer (JTO)
Oct 2001 to Jul 2008

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Education

UG: **B.Tech/B.E. (Electronics and communication)** from **RGM College of Engineering and Tech., Nandyal, JNTU Hyderabad** in **2000**

IT Skills

Skill Name	Version	Last Used	Experience
Microsoft Project			
JIRA			
Win CVS, PVCS			
BMC Remedy 8.1 & Amdocs Clarify 10.1			
PVCS, Clearcase & Clearquest			
Comverse-Kenan (10.1 and FX)			
Comverse One & Amdocs Clarify			
TOAD and SQL developer			
PL/SQL			
ETOM			
Oracle 8i & 9i and Sybase 12.0			
UNIX (HP/SUN)			

Languages Known

Language	Proficiency	Read	Write	Speak
Hindi				
English				
Telugu				

Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**