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SUPRIYA BV ➕ premium ⭐ Featured 📝

SUPRIYA BV

Manager seeking roles in Project Management,Program Management,Service Delivery Management,Change Management,Risk Management,Solution Architecture,Technical Support,Software Development,Software Testing,Gap Analysis,Spring MVC,Spring Boot,Python,XML

Current Designation: Delivery Manager

Current Company: Accenture Services Pvt. Ltd.,

Current Location: Bengaluru / Bangalore

Pref. Location: Chennai,Hyderabad,Pune

Functional Area: IT Software - Application Programming / Maintenance

Role: Project Mgr-IT/Software

Industry: IT-Software/Software Services

Marital Status: Married

Total Experience: 16 Year(s) 0 Month(s)

Notice Period: 15 Days or less

Highest Degree: MCA [Computers]

Key Skills: Project Manager,Project Management,Program Management,Service Delivery Management,Change Management,Risk Management,Solution Architecture,Technical Support,Software Development,Software Testing,Gap Analysis,Spring MVC,Spring Boot,Python,Oracle,XML

Verified : 📞 **Phone Number** | **Email - id**

Last Active: **Jan-Mar 2021**   Last Modified: **Jan-Mar 2021**

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Summary

MCA offering 16 years of rich experience in driving Futuristic IT Automation/ Innovation, heading large Turnkey complex, large-scale, global Compliance, Regulatory & Transformation Programs spanning multiple industries and technologies with focus on P&L. Effectively led geographical distributed teams of 150 resources & managed project budgets worth $10 million annually during the distinguished career, entailing set-up/ transition of IT solution offerings & cutting-edge technology, to help organisations achieve operational excellence, competitive advantage, cost & resource savings. Rendering leadership in End-To-End Project Management from scoping, strategy planning, budgeting, SOWs, POCs, resource management, progress tracking, metrics reporting, risk management to multi-country implementation and ensuring delivery of projects within time, cost, QA & SLA norms. Leveraged DevOps & Best Practises for excellent IT Service Delivery.

Work Experience

Accenture Services Pvt. Ltd., as Delivery Manager
Aug 2004 to Till Date

Directing Program / Project Management entailing detailed project planning, P&L, estimation, invoicing, budgeting, client stakeholder management, onsite -offshore coordination, QA, SLAs & schedule adherence for end-to-end delivery management of multiple programs
    Driving efforts for process optimization, automation, continuous improvements; coordinating with all stakeholders to ensure that varied and changing service requirements of business are understood & are incorporated into a framework of continuous service improvement
    Facilitating & ensuring effective IT Service Delivery/ Operations as per SLAs, global standards, ITIL guidelines, policies & best practices
    Reporting on Project Status to Client & all Stakeholders through Dashboards & Project Walkthroughs; assisting in critical decision-making
    Interfacing with key decision-makers in target organisations for business development; understanding their requirements & business drivers; positioning company's product & solutions to meet customer needs; ensuring maximum C-SAT by achieving service delivery & quality norms
    Leading & monitoring the performance of team members; supporting Resource & Competency Management through:
o   Strategizing resource requirements and multiple delivery models, including resources to be working in-house or at the client site
o   Conducting resource capability planning, forecasting skills requirements, skill matrix, cross-skilling & upskilling
Spearheading large complex Compliance, Regulatory & Transformation Programs with required quality, on time delivery & zero escalations
Leading a highly-skilled cross-functional team of 150 members; administering Budgeting, Financials, Strategy Planning, Process & Resource Management/ Structuring, IT Governance, Application Development & Service Delivery Management for Automation & Innovation Programs
Pivotal in negotiating deals and securing contracts extensions by maintaining healthy relationship with the client
Publishing key metrics, contractual reports, warranty agreements, project metrics to derive the health in terms of budget schedule

As Transition Manager; Spring MVC, Sprint Boot, Core Java, MS .Net & VB, SAP, Mainframes, DevOps, Kafka & Quality Mgmt. Tools CAST, ALM, RTC
Led transition for intaking few clients & other vendor managed applications into Development & Maintenance by setting-up process, structuring respective teams, agreement of SLAs, confirming budget & contract terms with client along with publishment of reports & metrics

As Mobilization Lead
Led accountability for channelizing transition model, process guidance, quality & adherence to CDP, structuring of phases, client agreements, as per client decision to move to a different vendor

- **iGATE Technologies** as Software Trainee/ Developer
  May 2004 to Aug 2004

Education

UG: **B.Sc (Computers)** from **Bengaluru university** in **2001**

PG: **MCA (Computers)** from **Bangalore University** in **2004**

Other Qualifications/Certifications/Programs:
Application Developer & Designer
AAES Practitioner
MIT ASDA - Developer Certification

IT Skills

Skill Name	Version	Last Used	Experience
Core Java, Spring MVC, JavaScript			
UNIX Shell Scripting, Sprint Boot, Maven			
JPA, SAP WebDynpro Java, SAP			
Kafka, xMII, Python, Oracle, SQL Server			
Scrum Master, Hadoop			

Languages Known

Language	Proficiency	Read	Write	Speak
English				

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent / Temporary

Employment Status: Full Time, Part Time