Gururaj S B ⭐ Featured
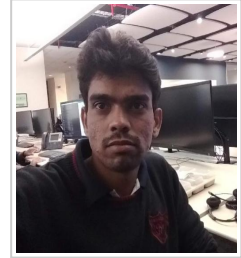
Technology Analyst seeking assignments in Software Development,Application Programming,Program Management,Project Management,Requirement Gathering,Python,UNIX Shell Scripting,SQL,Hadoop,MapReduce,Hive,Spark,Informatica,Toad,ETL,Bash,AutoSys

Current Designation: Technology Analyst-IT

Current Company: INFOSYS Ltd

Current Location: Bengaluru / Bangalore

Pref. Location: Bengaluru / Bangalore,Chennai,Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Technology Analyst,Software Developer,Software Development,Application Programming,Program Management,Project Management,Requirement Gathering,Python,UNIX Shell Scripting,SQL,Hadoop,MapReduce,Hive,Spark,Informatica,Toad,ETL,Bash,AutoSys

Total Experience: 8 Year(s) 0 Month(s)

Notice Period: 3 Months

Highest Degree: B.Tech/B.E. [Electronics/Telecommunication]

Verified :   Phone Number | Email - id

Last Active: 20-Jan-21   Last Modified: 20-Jan-21

Summary

Experienced in Investbank FInacial Applications/Production Support. Expert in UNIX Shell Scripting and Python Scripting. Trained in Big Data technologies - Hadoop, Map Reduce, Hive, Spark.

Work Experience

INFOSYS Ltd as Technology Analyst-IT
Apr 2016 to Till Date

Working in Infosys as Production support Analyst for an Investment Bank client.
Roles and responsibilities:
-Alert monitoring : Tool based alert monitoring for multiple systems / Applications, to catch the production failures/ issues, and acting in a time sensitive manner.
-Task Execution : Finding and Executing resolution steps from the available/approved knowledge base. Creating , updating and publishing with necessary approvals solutions / knowledge acquired on the issues/fixes.
-Timely Escalation : Involving specialists/application development teams/Management for issues which could not be fixed after having gone through all the available ready / derivable solutions/ knowledge base. Assessing impact at all levels and escalating accordingly.
-Tool based incident Management to track the progress/updates for ongoing issue investigation/execution of fixes which are impacting SLAs or having potential impact. Notifying the users /all the stakeholders in a timely manner with the help of IM tool and calculating and updating ETAs.
-Problem Management: Updating all the Incident Tickets with root cause analysis before closing it. Creating follow up tasks to permanently fix recurring issues. Always looking out for opportunities to increase service quality/overall system improvements and discussing with management in team meetings.
-Flexible working in shifts, and extending as per requirements.
-Training new joiners and directing them to take up the tasks and
 guiding them till they can handle and add value in their roles they take up.

Oracle India Pvt Ltd as Application Engineer
Jul 2015 to Mar 2016

Project: Providing Support to Fusion Development Team to deploy the software
Taking up scheduled, ad-hoc patch deployment using patching tools/framework
Following the established process to handle any failures during patching
Scrum meetings to discuss about changes in process, changes in patching tools/framework
Documenting any new learning in team confluence pages

HCL Technologies as Software Engineer
Apr 2012 to Jul 2015

Project: L2 Production Support for Investment Banking Reconciliation Application
Monitoring the daily batches and providing fix in case of failures
Working on the issues reported by the users through mail or tickets
Involving in Incident management and Problem management
Updating clients the status of tickets
Daily/Weekly team meeting to track the ticket quality and SLA adherence
Creating documentation and knowledge sharing with team

Education

UG: **B.Tech/B.E. (Electronics/Telecommunication)** from **Dr. Ambedkar Institute of Technology,Bangalore** in **2011**

IT Skills

Skill Name	Version	Last Used	Experience
Python, Unix Shell Scripting			
SQL, Hadoop, MapReduce			
Hive, Spark, Eclipse, Ambari			
Bourne Shell, BASH, ksh			
REPL , PyCharm, AutoSys			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Kannada				

Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

US Work Status: Need H1 Visa

Countries: India

Job Type: Permanent

Employment Status: Full time