



Vivek Bhola



Associate Manager Business System having 15 yrs experience in Business Analysis seeking roles in Manager Business Analysis, Product Owner and Product Management

Current Designation: Associate Manager -Business Systems Total Experience: 14 Year(s) 0 Month(s)

Current Company: Optum UHG India

Notice Period: 1 Month

Current Location: Gurgaon

Highest Degree: MBA/PGDM [Finance]

Pref. Location: Gurgaon,Hyderabad,Pune

Functional Area: IT Software - Application Programming / Maintenance

Role: Business Analyst

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Business Analyst,Business Analysis,Requirements Analysis,Product Management,Database Management,Stakeholder Management,Requirements Management,Agile Methodology,SQL,Data Analysis,Financial Analysis,Management

Verified : Phone Number | Email - id

Last Active: 19-Jan-21

Last Modified: 19-Jan-21

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Summary

Experienced Business Analyst with 15 year of working experience in requirement gathering, requirement analysis,process modeling, story and feature writing, managing backlog, prioritizing etc. for web applications, databases,warehouses and web services. I have worked on areas such as provider contract lifecycle management, medicalclaims adjudication, application transition, cash threshold report, account maintenance and servicing, dashboardreports, security reference data, and mortgage lending.

Work Experience

Optum UHG India as Associate Manager -Business Systems Dec 2016 to Till Date

- * Analyze provider contract data, identify issues, write stories and present finding and manage stakeholder in migration of provider contracts to a new contract management system. Manage a team of four business analyst as direct reports.
- * Manage a backlog of features and stories, prioritize stories, write acceptance criteria's, implement product roadmap, create mockups, manage process workflow, demos and presentations, and formal claims and benefits.
- * Enhance claim subject area with new fields, prepare entity relationship diagram, identify business rules, manage stakeholders, analyze production issues and defects for a data warehouse. Lead a team of five business analysts.

HCL Technologies as Associate Business Manager Sep 2011 to Dec 2016

- * Analyze and summarize a list of applications and access rights across system for transition to offshore vendor across world for Global Sourcing and Strategy team of UBS by liaising with multiple stakeholders.
- * Identify missing forex products in cash threshold report sent to regulator for a leading bank for regulatory need and include them in the requirement for product development. investigate historical cash transactions identified in regulatory investigation.
- * Gather and analyze requirement, prepare process flow, identify cross release dependencies and approve documents for on legacy account and maintenance products for Standard bank of South Africa.
- * Manage requirement to build websites for Yahoo! Finance Publisher Platform for various public events such as Women Who Shine, Soccer etc.
- * Prepare dashboard report and analyze user engagement, reach and impressions, and competitor analysis for an Yahoo! finance site product managers.

Cognizant Technologies Solutions as Associate Project Apr 2005 to Jun 2010

- * develop and enhance pricing service component and windows application to fetch real-time security data from Bloomberg for Credit Suisse. Build reflection-based dashboard to monitor working status of the service and managed issues or defects in log.
- * Implement HEDIS 2009 specification using SQL queries for AmeriChoice to comply with new regulation.
- * Build web pages for new web application and perform defect analysis for Mortgage Banker Finance project of JPMC.



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

- * Build a new web application for managing mortgage lending for a WAMU bank.
- * Develop a reporting web application for Metlife to report bad data points and implemented dynamicbusiness rules.

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Education

UG: **B.Tech/B.E (Electronics/Telecommunication)** from **V.Y.W.S. COLLEGE OF ENGINEERING, BADNERA, AMRAVATI** in **2004**

PG: **MBA/PGDM (Finance)** from **Institute of Management Technology (IMT), Ghaziabad** in **2011**

Other Qualifications/Certifications/Programs:
Certified Business Analysis Professional
Certified Product Manager
International Certificate Program in Product Management and Marketing (ICPM)
Fundamentals of Health Insurance, Part A
Professional, Academy for Health Care Management
Certified Scrum Product Owner

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IT Skills

Skill Name	Version	Last Used	Experience
Requirement analysis		2020	15 Year(s) 0 Month(s)
DATAANALYSIS			14 Year(s) 0 Month(s)
SQL			0 Year(s) 0 Month(s)
VBA			0 Year(s) 0 Month(s)
EXCEL		2020	15 Year(s) 0 Month(s)
BUSINESS ANALYSIS		2020	15 Year(s) 0 Month(s)
Requirement GATHERING		0	0 Year(s) 0 Month(s)
PRODUCT MANAGEMENT		0	0 Year(s) 0 Month(s)
Requirements Management		0	0 Year(s) 0 Month(s)
Agile Methodology		0	0 Year(s) 0 Month(s)

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Proficient	✓	✓	✓

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Affirmative Action

Category: **General**
Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**
Employment Status: **Full time**

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