# Sales Enquiry/Helpline

1800 102 2558 | +91 9818882211







Asst. Vice President seeking roles in Software Development, Project Management, System Analysis, Technical Architecture, Requirement Gathering, Application Programming, Data Visualization, Predictive Modeling, Python, Hive, MySQL, GIT, Tableau



Total Experience: 12 Year(s) 0 Month(s)

Highest Degree: B.Tech/B.E. [Electrical]

Notice Period: 2 Months

Current Designation: Asst. Vice President - IT

Current Company: Wells Fargo India Pvt Ltd

Current Location: Bengaluru / Bangalore Pref. Location: Bengaluru / Bangalore

Functional Area: IT Software - Application Programming /

Maintenance

Role: Head/VP/GM-Technology(IT)/CTO Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Asst. Vice President, Head/VP/GM-Technology/CTO, Software Development, Project Management, System Analysis, Technical Architecture, Requirement Gathering, Application Programming, Data Visualization, Predictive

Modeling, Python, Hive, MySQL, GIT, Tableau Verified : Le Phone Number | Email - id

Last Active: Jan-Mar 2021

Last Modified: Jan-Mar 2021

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Work Experience | Education | IT Skills |

# Summary

Offering 12 years of experience in Software development and Project implementation using Oracle PL/SQL and Informatica with 5 years of experience in Big data Analytics, Data Science and ML model building to solve challenging business problems using R/Python/Big Data. Proficient in creating various robust predictive models using complex machine learning algorithms and statistical modeling techniques for extracting valuable insights and implementation oriented solutions for complex business problems. Astrong experience in collecting, analyzing and interpreting large datasets (Hadoop HDFS), developing data-driven solution to increase efficiency, accuracy. An enthusiastic Data Scientist seeking roles in Big Data Analytics, Data Visualization, Predictive Modeling, Statistical Analysis, Clustering, Time-Series Forecasting, Sentiment Analysis, Text Mining, Python, R, SQL, Machine Learning, Deep Learning.

## **Work Experience**

Wells Fargo India Pvt Ltd as Asst. Vice President - IT Nov 2014 to Till Date

Project 1: WBS Value based Customer Segmentation

Performed customer segmentation for WBS channel specific customers, leveraging analytics to improve marketing campaign targeting right group of customer. The segmentation was done based on the requirement from FA's in order to upscale the products of Wells Fargo to the right customer categories.

Roles and Responsibilities:

Lead a team of 7 junior data scientists for WBS customer segmentation project.

Coached, developed and motivated team members. Mentored junior data scientists on R/Python and data mining

Completed code review, requirements and Project Plans.

Select features, building and optimizing classifiers using machine learning techniques for each egment in order to identify the right group using K-means clustering methods

Built classifier model using classification techniques with an AUC of 81% to target the right category which was helpful for FA's

Performed Multivariate Analysis, model testing, Uni-variate, problem analysis, model comparison and validating model using Holdout data validation method, K-Fold cross validation and Bootstrapping

Enhancing data collection procedures to include information that is relevant for building analytic systems.

Processing, cleansing, and verifying the integrity of data used for analysis.

Performing ad-hoc analysis and presenting results in a clear manner

Creating automated anomaly detection systems and constant tracking of its performance

Project 2: Sentiment Analysis of Wells Fargo Customers

Performed sentiment analysis of customers for a particular branch under WBS channel for Wells Fargo. The main objective is to identify the satisfied/dissatisfied customers based on the data received from the Wells Fargo Feedback review system. This help the financial advisors to understand the customer's requirement and also helpful for the management in decision making.

# **Important**

· Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld

#### Roles and Responsibilities:

Lead a team of 2 Junior Data Scientists.

Collected review data from different source (distributed systems) and formed a data lake.

Processing, cleansing, and verifying the integrity of data used for analysis.

Performed text mining to analyze the data and Applied Naïve Bayes algorithm to perform the classification in order to identify the sentiment of the customers.

Provided the negative sentiments as a report (Sentiment report) which helped the FA's to understand the customer's need and to take better business decision making.

Project 3: Predicting Revenue of WBS specific branch

The objective of the project is to build a prediction model to predict the revenue of a branch based on last 5 years data related to KPl's, NAV, ROA, ROE etc. This help Wells Fargo as a bank to identify the key performing branches which adds value to the overall revenue and also help in making business and marketing decisions for future.

#### Oracle Financial Services Software Limited as Senior Consultant - IT Jul 2012 to Nov 2014

#### Project: CCB Customer Migration

The project involves the enhancement of FLEXCUBE Core Banking solutions, an Oracle (Formerly i-flex) proprietary, at CITI Bank Limited (CBL), for all core bank solution like CIF, CASA, SI, LD and FT Module. In addition to that the goal of this project is to prepare migration of CCB customers (and related CitiProfession accounts) - their current accounts, loan contracts etc. from Systematic booking platform to Flexcube without the need of account number change including the routing logic changes for incoming CBD and RCX for PC and PW Module based on branch level parameterization. This conversion process is an module wise approach starting with CIF and proceeding with the contractual inputs at the pre-date change stage. The enhancement part involves understanding the client requirement functionally and preparing the approach document which includes functional and technical aspects.

### Roles and Responsibilities:

- \* Contributed to success of client's organization by improving performance, motivation, job satisfaction, hiring practices, training programs and management systems.
- \* Improved CCB migration systems by completing migration task, resulting in timely completion of customer migration to Flexcube platform.
- \* Contributed to continuous improvement of migrating Citi bank's CCB customers based on learning from ideas, client implementation, and previous experiences.

# Cognizant Technologies as Associate

Nov 2011 to Jul 2012

## Project: ABN AMRO Credit Facility

The project involves identifying the AWB AWRO's credit card customer's activity on a daily basis. It includes the daily transactional information, the loss report issues, the complaints, the new request information, change requests, delivery request etc.

#### Roles and Responsibilities:

- \* Maximized customer interactions by promptly identifying needs and wants.
- \* Evaluated customer information to explore issues, develop potential solutions and maintain high-quality service.
- \* Maximized productivity by keeping detailed records of daily progress and identifying and rectifying areas for improvement.

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## Education

UG: B.Tech/B.E. (Electrical) from KIIT University, Bhuvaneshwar in 2008

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## IT Skills

Skill Name	Version Last Used Experience
Python (Pandas/Numpy)	
R	
HIVE	
Big data queries Optimization	
HDFS	
Spark (Scala, pyspark, Rspark)	
Pig/Sqoop	
IMPALA	
NoSQL	
Kafka	
FLUME	
Oracle PL/SQL	
Git/Artifactory/JIRA/SDLC	
TABLEAU	
DB2	
SQL, Informatica , SPSS	

SQL Performance Tuning	
Unix shell scripting	
ETL	
MySQL	

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**Affirmative Action** 

**Work Authorization** 

Category: **General**Physically Challenged: **No** 

Job Type: Permanent
Employment Status: Full time

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