



SARISH NAIR RAMACHANDRAN

premium

Featured



Assistant Manger seeking roles in Project Management, software Development, Software Application, IT Service Support , Transformation Management, Quality Management, Requirement Gathering, Service Delivery, Unix, HTML, XML, MF COBOL, PL/SQL, SQL

Current Designation: Assistant Manager

Total Experience: 13 Year(s) 0 Month(s)

Current Company: RAK Bank

Highest Degree: Masters [Information Technology]

Current Location: uae

Pref. Location: Bengaluru / Bangalore, Mumbai, Pune

Functional Area: IT Software - Application Programming / Maintenance

Role: Project Mgr-IT/Software

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Assistant Manger, Project Manager-IT/Software, Project Management, software Development, Software Application, IT Service Support , Transformation Management, Quality Management, Requirement Gathering, Service Delivery, Unix, HTML, XML, MF COBOL, PL/SQL, SQL

Verified : Email - id

Last Active: Jan-Mar 2021

Last Modified: Jan-Mar 2021

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Summary

Offering a career of nearly 13 years with experience in IT field in Core Banking Maintaining and supporting applications (24x7) in Banking Sectors

Architected scalable & extensible applications and envisioned strategies in alignment with business goals for delivery of technology-driven IT solutions using cutting edge technologies within the bank by providing effective support to core banking

Comprehensive experience in providing support & conceptualization for technical delivery using with alignment of business/ information systems delivering technology-driven IT solutions

Merit of attaining 3 times "I Caught You Award" for excellent support provided to end users and DR Preparations and Completion with utmost competence

Merit of enhancing and streamlining automated result generation process using templates and supporting tools
Excellence in ensuring IT Security, maintaining hardware & software configuration, networking devices administration; expertise in system maintenance

Work Experience

RAK Bank as Assistant Manager

Aug 2011 to Till Date

Key Result Areas:

Participating in the Evergreen project for RAK BANK. WAS and upgrading Oracle to latest version with end-to-end coordination, testing and implementation

Directing automation of daily activities in System administration, Database Administration and Application Management using scripting

Highlighting and resolving issues on priority basis and coordinating with different teams to generate an optimal solution and delivering the same to Client with in SLA period

Working closely with Infosys for new initiatives in Finacle modules and keeping frequent tabs on the initiatives

Scheduling KANBAN discussion with Infosys, Quality Assurance, Support teams and taking inputs from each teams on pending objects so that critical bug fixes/changes are on track

Mentoring and training the new team members to take up their respective roles and responsibilities in achieving the team goal

Monitoring the efficient and dependable performance of application systems running within the bank by providing effective support to COREBANKING(Finacle) application as per Service Level Agreements with strict adherence to RAKBANK IT & Business guidelines and compliance requirements

Checking application health, EOD processing, production support L1 & L2, requirement gathering, liaising with vendor for developing application enhancements, tests the patches released, supporting UAT and production deployments

Making transition plans for outsourcing, and formulating to have smooth and steady transition take place without interrupting current BAU process being impacted

Managing the overall IT functions like IT Infrastructure, Application Management, Management for all Systems.

Coordinating with IT Vendors/Partners, Systems Review & Audit and Implementation of Modules.

Collaborating with Senior Management and clients for providing strategic inputs and IT vision and implementing the new technologies



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Work Experience

- Performing a wide range of people management functions like team building, goal setting, training and mentoring
- Monitoring of the software, providing extensive support for Application Development Team for fine tuning applications and resolving the issues
- Managing multiple teams including, Professional Services, Service Desk, Service Management, Technical Teams
- L1-L3 (Platforms, Network, Storage) & Project Management
- Highlights:
 - Attained awards for 3 times with "I CAUGHT YOU AWARD" for excellent support provided to end users and DR Preparations and Completion with utmost competence
 - Encouraged as the First Level Support for the BA Application across Emirates NBD (Emirates National Bank Of Dubai) branches all over UAE within a short span of time
 - Acknowledged with a Token of appreciation from Emirates NBD (Emirates National Bank of Dubai) management for independently supporting the production and the test environment

- ATRIBS Consultant for RAK BANK** as System Analyst
Jul 2010 to Jul 2011
- Raqmiyat LLC** as IS&T App. Support
Oct 2007 to Jun 2010

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Education

- UG: **Bachelors (Information Technology)** from **Mumbai University** in **2004**
PG: **Masters (Information Technology)** from **Mumbai University** in **2006**

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IT Skills

Skill Name	Version	Last Used	Experience
Finacle Scripting, MF COBOL			
PL/SQL, SQL (Oracle 9i, 10g,11g,12c)			
Windows and Unix (Solaris, AIX, HP)			
HTML, XML			
Websphere Runtime Environment			
BMC Products			

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Affirmative Action

- Category: **General**
Physically Challenged: **No**

Work Authorization

- Job Type: **Permanent**
Employment Status: **Full time**

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