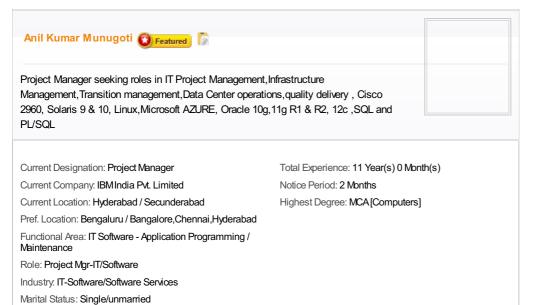


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Last Active: 21-Jan-21 Last Modified: 21-Jan-21

10g,11g R1 & R2, 12c, SQL and PL/SQL Verified: Phone Number | Email - id

Jump to Section

Work Experience | Education | IT Skills |

Key Skills: Project Manager-IT/Software, IT Project Management, Infrastructure Management, Transition management, Data Center operations, quality delivery, Cisco 2960, Solaris 9 & 10, Linux, Mcrosoft AZURE, Oracle

Summary

IT operations senior advisory technical services professional with 10.5 years of experience in IT services & rich experience in managing Complex projects, Infrastructure Services, Transition and Transformation, managing multiple Banking Domain projects. Ambitious business process, IT service senior professional who is PMP (Project Management Professional) Certified from Project Management Institute. IITIL V3 Foundation Certificate in IT Service Management (ITIL), Prince2 foundation certified and Prince2 practitioner certified with solid track record, achievements in project management, service operations, service delivery, continuous improvement. Strategically alliance with organization leaders and stakeholders too effectively achieve key business initiatives. Well-versed in risk analyze, mitigate and finding cost-effective solutions. Excels to boost performance and productivity by establishing realistic goals and enforce deadlines. Excellent knowledge on Banking, Automobile Domain

Work Experience

- IBM Delivery Center as Project Manager Feb 2010 to Feb 2010
 - * Strong project management, analytic and training skills that have resulted in guiding sizable, cross-functional teams within IBMin the design and launch of leading-edge solutions and best practices
 - * Proven record of ownership, accountability, and evidence of driving the successful high-quality delivery of complex technology based RFS projects on time and within budget
 - * Implement program level and project level processes, procedures and status reporting, and identify improvements
- * Identify risks and prepare a mitigation plan by working with technical teams and communicate the risk with customer and gain acceptance
- * Country Transition (CT) worked as a transition lead focal in cross functional teams within IBM, country transition of services (Business as usual) from different regions (97 Countries) to IBM India. Europe, LA, Asia, Middle east
- * Proven experience in IT infrastructure management life cycle, Private and public cloud infra, information security product implementation, Data Center Build/Mgration/Commissioning/Decommissioning/Exit
- * Manage infrastructure IT projects from initiation through delivery ensuring completion of the project objectives are on schedule and within budget constraints
- * Takes and leads assigned project from initiation through entire life cycle of Project and is accountable for the project delivery (including schedule, scope, and budget), implementation, and maintenance of project documentation
- * Establishing deadlines, monitoring milestone completion, tracking all phases of the project life cycle, providing
- timely reporting of issues and risks that impact project progress, coordinating actions and resolving conflicts

 * Responsible for facilitating the definition of project requirements, scope, goals, cost, deliverables, and sign-off from key stakeholders
- * Responsible to thoroughly understand and communicate stakeholder requirements to appropriate team members and manage all requirements accordingly to achieve each for the stakeholder and distribute relevant information (progress reports, status reports, project documentation, change requests, etc.) to project stakeholders, including the Senior Management team
- * Agile as an iteration manager I will ensure that agile ceremonies are planned in a structured, time boxed and agile

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Important

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld way (Tribe Meetings, Squad Meetings, Chapter connect).

- * Demonstrated in handling interactions with service lines and created the work instructions documents for all the technologies
- * Identifying performance metrics of IT products and services, measurement and improvement of process performance and efficiency.
- * Analyze data related to active and/or proposed projects. Proactively communicate and collaborate with external and internal customers to analyze information needs
- * Drive and challenge technical team on their assumptions of how they will successfully execute their plans
- * Responsibility for compliance of SLAs (KPIs, OLAs), which were agreed with the customer, as well as the responsibility for customer's satisfaction
- * Drive resolution of customer escalated problems with Service Support Management/Delivery Organization
- Interlock with Project support teams on scope of transformation, transition services
- Project-oriented leadership of customer teams from different locations
- * Assistance in the preparation of audit associated projects and plans
- * Drive audits, manage risks, issues associate with project and service delivery
- * Provide clear and timely communications and collaborative updates for all projects
- Lead project communication management (i.e. weekly status of projects, senior management reports)
- * Construct satisfied relationship with client, project stakeholders, internal organization, vendor / sub-contractors
- * Instrumental in tracking project status (CIRATS, RCP tool Remediation health check deviations on more than 850 servers), Updating the same during review meetings & Broadcasting

IBM India Pvt. Limited as Project Manager

Feb 2010 to Till Date

IBM Delivery Center as Project Manager

Feb 2010 to Feb 2010

I am currently working as Senior Advisory Technical Services Professional -Technical Project Manager, Hyderabad with IBM Delivery Center. While my resume is attached for your perusal, few accomplishments indicative of my experience include:

Pivotal role in managing stakeholders throughout the project lifecycle while addressing priorities (time, budget/ cost and resources) to attain delivery excellence, decrease TAT and optimize cost

Displayed skills in end-to-end project management while ensuring the development of stakeholder relations and on time execution

Bagged IBM Rock Star Award across Asia Pacific for business outstanding delivery

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Education

UG: BCA (Computers) from Osmania University in 2002

PG: MCA (Computers) from Osmania University in 2005

Other Qualifications/Certifications/Programs: PMP
PRINCE2 PRACTITIONER
AZ300 MCROSOFT
IBMAGILE Explorer

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IT Skills

Skill Name	Version Last Used	Experience
Windows, Cisco 2960, Solaris 9 & 10		
Linux and HP-UX		
Microsoft Azure		
Oracle 10g,11g R1 & R2,12c		
MS SQL DB		
Export, Import, TOAD, RMAN and Grid Contro		
SQL and PL/SQL.		

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Languages Known

Language	Proficiency	Read	Write	Speak
ENGLISH		✓	✓	✓
TELUGU		✓	✓	✓
HINDI		✓	✓	✓
Kannada				✓

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Affirmative Action

Work Authorization

Category: General
Physically Challenged: No

Job Type: Permanent

Employment Status: Full time

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