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Fincy Rose Philip Featured

Fincy Rose Philip

12+ years of experience in Data Analysis and in Software Application Development
Strong analytical skills with the ability to collect, organize, analyze, and disseminate large datasets with attention to detail and accuracy

Current Location: Bengaluru / Bangalore
Pref. Location: Bengaluru / Bangalore
Functional Area: IT Software - Application Programming / Maintenance
Role: Team Lead/Tech Lead
Industry: IT-Software/Software Services
Marital Status: Married
Key Skills: Power Bi, SQL, PLSQL,

Total Experience: 12 Year(s) 0 Month(s)
Highest Degree: MCA [Computers]

Verified : Phone Number | Email - id

Last Active: 20-Jan-21 Last Modified: 20-Jan-21

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Summary

12+ years of experience in Data Analysis and in Software Application Development
Strong analytical skills with the ability to collect, organize, analyze, and disseminate large datasets with attention to detail and accuracy
Strong working knowledge of o SQL (MS-SQL)
Proficient in Data Analysis and Dashboard Preparation
Excellent Leadership and Interpersonal Skills

Work Experience

Mphasis as Senior Software Engineer
Jul 2010 to Jul 2020

Project Name DashboardProject- Reporting and Analyzing the data's for different accounts. Preparing Charts for all the accounts in DXC from BMS.Worked inMood Dashboard (Requirement Analysis and Data Collection).Made Automated Dashboards for AMS and different accounts.
Organization Mphasis(For DXC)
Duration Apr-2018- 23-July-2020
Environment Power BI, SQL Server, Excel

Project Name DashboardProject- Reporting and Analyzing the data's for different accounts. Preparing Charts for all the accounts in HPE from BMS.Worked inMood Dashboard (Requirement Analysis and Data Collection).Made Automated Dashboards for AMS and different accounts.
Organization Mphasis(For HPE)
Duration Feb-2015- Apr-2018
Environment Excel Data Analysis, SQL Server,VB-Script

Project Name DashboardProject- Automation of Dashboard in Microsoft Technologies .
Organization Mphasis(For HP)
Duration 12-Jul-2012- Feb-2015
Environment SQL Server, Microsoft Technologies.

Description: Builds key relationships with account leaders to ensure alignment on business critical analytics
Drives ITIL process adherence via governance dashboards to drive out SLA penalty costs
Ensures ITSM efficiency by developing standardized health-check reporting at the account, industry, and enterprise levels

Responsibility : Primary Responsibility (Project Lead)

Responsibilities Done for the Dashboard Project.
1. CMDB Health KPIs &Metrics
i. Preparing the score card as per relationship metrics defined for Server CI Metrics, Database CI Metrics, Cluster CI Metrics,
ii. Storage Devices CI Metrics, Network Device CI Metrics.

2. Dashboards for Different Accounts
i. Automated Dashboards with charts using scripts for different Industry and accounts.

3. Attrition Reports for each quarter
i. Provide the quarterly report to the stakeholders regarding the staffing levels, Planned/Unplanned departures.

4. Problem Management Operational Reporting
i. Report tracks company's performance in within Problem Management support as it relates to Problem Records (investigations) and or Problem Tasks assigned in company's Vitalize group and owned by company personnel. This performance check is based on problem task aging and due date extension/s.

5. Mood Dashboard Testing, Query Analysis and Data uploading.
i. Analysis and Testing of the Mood Dashboard with the current dashboard for its performance and accuracy
6. Financial Data Analysis
i. The finance allocated as per the SLA violations calculation per quarter.
7. Automation of Dashboards
i. Dashboard Automation for HP/HPE and DXC .

Project Name RPS Corporate Actions
Organization Mphasis(For Charles Shwab)
Duration 01-Mar-2011 - 30-Oct-2011
Environment Microsoft Technologies

Description: This application is a customized link between system and the company.This module uploads the orders in the TDI buy/sell order file with the data from the trader to .
database.

Responsibilities: Developer

Project Name CP Views/Omaha
Organization Mphasis(For Thomson Reuters)
Duration 01-Jul-2010 - 28-Feb-2011
Environment Microsoft Technologies

Description: CP Views is a legacy product of thomson reuters which is derived from REuters

Responsibilities: Developer

- **i2 Technologies Pvt Ltd.** as Solution Specialist
  Oct 2007 to Nov 2009

  Project Name i2 eSupport (https://support.i2.com)
  Project Description i2's eSupport website provides 24 hour access to support through real time case monitoring, web based case submission, solution research capability, documentation download and a host of other features. The work involves design and development of the CRM tool which is globally used by different partners/customers of i2 technologies.

  The eSupport website provides the customers the ability to:
  * Submit, view and track problems reported to i2 products.
  * Research and resolve problems using the self help tools.
  * Request and receive software and documentation updates as they become available.
  * Request software license keys as appropriate.
  * Download release notes and other product documentation.
  * Vote on solution/product enhancements.
  * Participate in discussion groups.
  * Update company details and designated contact profiles.
  * Order software.
  * Release Management

  Language /Tools ASP.Net, C#, Ajax, ClearCase, TestDirector, WinRunner
  Database Oracle 10g
  Duration Oct 2007 - Nov 2009
  Roles and Responsibilities Developer- Coding and Unit Testing

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Education

UG: **B.Sc (Maths)** from **Mahatma Gandhi University (MGU)** in **2000**

PG: **MCA (Computers)** from **Bangalore University** in **2004**

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IT Skills

Skill Name	Version	Last Used	Experience
Microsoft SQL Server			
Power BI			
EXCEL			
Vitalize Tool			
.Net, C# , Java, VBScript			
SQL Server, Oracle 9i/10g			
Cold Fusion, Ajax			

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Kannada				
Malayalam				
Tamil				

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Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time

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