

1800 102 2558 | +91 9818882211







Total Experience: 8 Year(s) 0 Month(s)

Highest Degree: MCA[Computers]

Notice Period: 2 Months

Current Designation: Business Analyst cum proxy product

owner

Current Company: GlobalLogic

Current Location: Noida

Pref. Location: Bengaluru / Bangalore, Delhi / NCR, Noida Functional Area: IT Software - Application Programming

Maintenance

Role: Business Analyst

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: business analyst, it program management, business analysis, requirement gathering, sdlc, jira, sql server,axure,wireframing,prototyping,user story,frs,brd,uml,gap analysis,uat,Use Cases,FRD

Verified : Phone Number | Email - id

Last Active: 17-Jan-21 Last Modified: 17-Jan-21

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## Summary

- A competent professional with 7 Years 6 months experience as a Business Analyst.
- Skilled in working for industries like Payment ,E-commerce ,Health Care
- Exposure in working on projects namely ABC Financial, Economist Intelligence Unit Reports Store, Pharmacy Benefit Management
- Good domain knowledge on Payment-Billing, E Commerce and Heath Care.
- Good understanding across Invoicing and Billing processes for Online Retail industry: Subscriptions life cycle, Invoicing, Statement Generation, Automated Payment Processing, Payment Settlement and Accounting system.
- Worked on small section in payment domain by implementing SWFT and SEPA
- Adept at valuating ecommerce solutions, implementing new business ideas and making important corporate presentations
- Deep domain expertise in heath care related terms like ICD 9, EDI 270, 271, HMO, PPO, Claim Processing etc.

# **Work Experience**

GlobalLogic as Business Analyst cum proxy product owner May 2019 to Till Date

Currently working as a business analyst/proxy product owner with GlobalLogic Inc and having 7.5 Yrs of experience.

Bhavna Corp as Business Analyst-IT Project Management Jun 2018 to Apr 2019

Bhavna Corp, Noida Organization: ABC Financial Services Title: June 18 - till date Period:

Team Size: 60

ABC Financial is USA's leading software and payment processing provider for health and fitness clubs. In a process to upgrade to Platform based services; a new system is being designed. The solution includes high transaction security, a better CRM and better employee management system. This requires incorporation of data analysis tools like DOMO and automation of payment processing systems along with software integrations: Vantiv, Billing 3.0, Dimebox and Avalara. Being a payment processing provider, ABC Financials is also targeting to outsource its billing module in different geographies (mainly Europe); this requires building of an API portal too.

#### Role

- Created BRD and SRS for the project.
- Created User Stories and User scenarios for the project.
- Maintained product and sprint backlog.
- Driven backlog grooming sessions.
- Created process models/Realtime Boards utilizing BPM models on Axure.
- Done product demos, facilitated sprint review and retrospective meetings.

# **Important**

· Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld

- Done doin Sollware requirement ventication and validation.
- Incident management utilizing JIRA

# GlobalLogic as Business Analyst

Jul 2016 to Jan 2018

Organization: Globallogic Inc., Noida Title: EIU Reports Store Period: Jul'16 - Jan' 18

Team Size: 15

The Economist Intelligence Unit (The EIU) is the research and analysis division of The Economist Group, the sister company to The Economist newspaper. The EIU Store showcases unrivalled reports for almost 200 countries, providing analysis, forecasts and data to help businesses, financial firms and governments to understand how the world is changing and how that creates opportunities to be seized and risks to be managed. Role:

- \* Managed various functional aspects and ensured that proper process was being followed in software design, coding of modules, mentoring critical paths & taking appropriate actions to ensure quality work on time
- \* Prepared comprehensive ecommerce process analysis for high end customers
- \* Often helped to make presentations to major clients
- \* Identified significant issues for clients and prepared options for solution
- \* Responsible for helping several clients to keep their ecommerce sites ahead of industry trends
- \* Often asked to help clients start new ecommerce sites
- \* Addressing performance bottlenecks and ensuring performance /acceptance benchmarks
- \* Ensuring smooth implementation of package and testing it
- \* Delivering Presentations and conducting training sessions for team and client
- \* Worked on Version Tool to create user stories

## HCL Infotech as Business Analyst

Dec 2014 to Mar 2016

Organization: Globallogic Inc., Noida Title: EIU Reports Store

Period: Jul'16 - Jan' 18

Team Size: 15

The Economist Intelligence Unit (The EIU) is the research and analysis division of The Economist Group, the sister company to The Economist newspaper. The EIU Store showcases unrivalled reports for almost 200 countries, providing analysis, forecasts and data to help businesses, financial firms and governments to understand how the world is changing and how that creates opportunities to be seized and risks to be managed. Role:

- \* Managed various functional aspects and ensured that proper process was being followed in software design, coding of modules, mentoring critical paths & taking appropriate actions to ensure quality work on time
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### Education

UG: B.Sc (Maths) from SRS COLLEGE-NAWADA in 2008

PG: MCA (Computers) from GBTU, Lucknow in 2012

Other Qualifications/Certifications/Programs: Certified Mcrosoft .NET Platform IT Business Analyst Program Payment and Insurance Domain

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# IT Skills

Skill Name	Version	Last Used	Experience	
UML user story		2020	6 Year(s) 2 Month(s)	
MS Visio, MS Word, MS Excel		2019	5 Year(s) 0 Month(s)	
Google Docs, PowerPoint		2020	6 Year(s) 0 Month(s)	
SQL Server	2016	2018	3 Year(s) 0 Month(s)	
Mongodb		2017	1 Year(s) 0 Month(s)	
MS Office, Repository's Wiki Pages		2020	5 Year(s) 0 Month(s)	

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## Languages Known

Language	Proficiency	Read	Write	Speak
ENGLISH	Proficient	✓	✓	✓

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## **Projects**

Project Title: U4SM

Client: Unit4

Nature of Employment: Full Time Duration: Jan 2020 - Till Date Onsite / Offsite: Offsite

Project Details: Unit4 is a software company that designs and delivers enterprise software and ERP applications and related professional services for people in services organizations, with a special focus on the professional services, education, public services, and not-for-profit sectors

Project Title: BD

Client: Becton Dickinson

Nature of Employment: Full Time

Duration: May 2019 - Dec 2019 Onsite / Offsite: Offsite

Project Details: Becton, Dickinson and Company, commonly known as BD, is an American multinational medical technology company that manufactures and sells medical devices, instrument systems, and reagents. BD also provides consulting and analytics services in certain geographies

Project Title: ABC Financial Services

Client: ABC Financial

Nature of Employment: Full Time

Duration: Jun 2018 - Till Date Onsite / Offsite: Offsite

Project Details: ABC Financial is USAs leading software and payment processing provider for health and fitness clubs. In a process to upgrade to Platform based services; a new system is being designed. The solution includes high transaction security, a better CRM and better employee management system. This requires incorporation of data analysis tools like DOMO and automation of payment processing systems along with software integrations: Vantiv, Billing 3.0, Dimebox and Avalara. Being a payment processing provider, ABC Financials is also targeting to outsource its billing module in different geographies (mainly Europe); this requires building of an API portal too.

Project Title: EIU Store

Client: Economist Intelligence Unit Nature of Employment: Full Time

Duration: Jul 2016 - Jan 2018 Onsite / Offsite: Offsite

Project Details: The Economist Intelligence Unit (The EIU) is the research and analysis division of The Economist Group, the sister company to The Economist newspaper. The EIU Store showcases unrivalled reports for almost 200 countries, providing analysis, forecasts and data to help businesses, financial firms and governments to understand how the world is changing and how that creates opportunities to be seized and risks to be managed.

Project Title: Pharmacy Benefit Management System

Client: WellPoint

Nature of Employment: Full Time

Duration: Dec 2014 - Mar 2016 Onsite / Offsite: Offsite

Project Details: This project basically develop policies regarding the evaluation, selection and therapeutic use of pharmaceuticals; to evaluate and select pharmaceutical products for formulary inclusion; and to provide recommendations or assistance in the development of appropriate drug use programs.

Also provided a integration platform between Pharmaceutical agencies and Insurance Company

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#### **Affirmative Action**

Category: OBC - Creamy

Physically Challenged: No

**Work Authorization** 

US Work Status: Need H1 Visa

Countries: India

Job Type: Permanent

Employment Status: Full time

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