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Hemnt Chaudhary 🌟 Featured

Case Manager seeking roles in Software Development,Application Programming,Database Management,Resource Allocation,Workflow Management,Defect Management,Project Management,IT Operations Management,Data Migration,Report Generation,Gap Analysis

Current Designation: Case Manager - IT	Total Experience: 11 Year(s) 0 Month(s)
Current Company: Concentrix India Ltd.	Notice Period: 15 Days or less
Current Location: Thane	Highest Degree: PG Diploma [Computers]

Pref. Location: Bengaluru / Bangalore,Hyderabad,Pune

Functional Area: IT Software - Application Programming / Maintenance

Role: Project Mgr-IT/Software

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Case Manager,Project Manager,Software Development,Application Programming,Database Management,Resource Allocation,Workflow Management,Defect Management,Project Management,IT Operations Management,Data Migration,Report Generation,Gap Analysis

Verified : Email - id

Last Active: 21-Jan-21   Last Modified: 21-Jan-21

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Summary

Result-oriented Professional with over 11 years of experience in Software Development,Application Programming,Database Management,Resource Allocation,Workflow Management,Defect Management,Project Management,IT Operations Management,Data Migration,Report Generation,Gap Analysis

Work Experience

◉ **Concentrix India Ltd.** as Case Manager - IT
Oct 2017 to Till Date

Job Profile:
Create, Manage and handle reports and assigning to different teams.
The job involves maintaining and updating information into existing databases allocating it to different resources and teams as per requirement of clients. Creating and analyzing different reports for instance Problem Report, verifying it from data locations to bridge the gap between team as per fault resolving process for the clients With the help of different reports, we need to frequently exercise sound judgment while analyzing and interpreting information to ensure a high level of accuracy, timeliness, and usefulness for the management. Using Nexus to keep notes, commitments that maintains workflow and continuity of scheduled appointments
and commitments for the report created for upper management and executives, I have to use data-gathering and modeling strategies to provide an overview of process and procedures for business-wide reporting. To understand and resolve any resourcing gaps and issues faced by the clients

◉ **Asterminds Pvt Ltd** as Senior Analyst
Nov 2015 to May 2016

Successful Launch of SDC3 1.5 all over Stryker Globally. Worked on MKS software tool containing all global data for testing Worked on Citrix Program Clear Quest , a defect management tool to check progress of defects and assign it to Development team to resolve and closing the resolved defect by testing team Assigning , allocating, reassigning of open defects and verifying status from testing and development teams ensuring defect closure in time Ensuring completion of task acknowledging defect rectified on different medical tools for SDC

◉ **Ulysta Software and Consulting** as Senior Software Analyst
Oct 2014 to Nov 2015

Trained as Business Consultant in SPF/SPO at Intergraph in Ratingen, Germany Worked on Data Migration Project in Seoul, South Korea Need to understand client requirements and creating a workflow scheduling task for the offshore team Frequent client communication reporting daily status as per task scheduled and completed within time framework Worked on Microsoft's Test Manager and Team Foundation Server for Quality Assurance, and Test Lead for

Education

UG: **B.Tech/B.E. (Computers)** from **Mumbai University** in **2004**

PG: **PG Diploma (Computers)** in **0**

Other Qualifications/Certifications/Programs:
PG-Diploma in Advanced Computing (CDAC)

IT Skills

Skill Name	Version	Last Used	Experience
C#, .Net 3.5, Visual Basic 6.0, C/C++			
VB.NET, ASP.NET, ASP 3.0			
Crystal reports, IIS 6.0			
Oracle 9i/10g, MSSQL Server 2005			
MySQL, Microsoft Access			
WINDOWS 98/2000/XP			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Marathi				

Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**