· Using Free CV Search you

have access to featured

directly using the email

misuse of candidate information, contact details and attached resume of the candidates have been

withheld

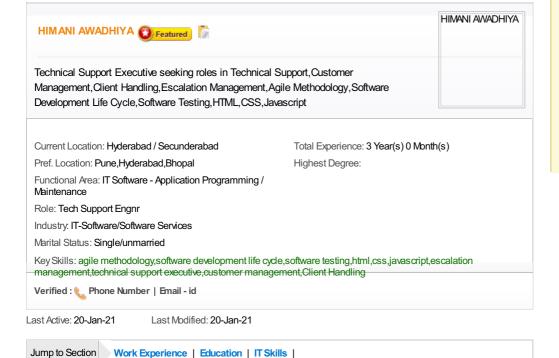
option provided. To prevent

candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice

Important







Summary

Result-oriented Professional with 3 years of experience in Technical Support, Customer Management, Client Handling, Escalation Management, Agile Methodology, Software Development Life Cycle, Software Testing,HTML,CSS,Javascript

Work Experience

- Knoah Solution Pvt Ltd as Technical Support Executive Nov 2019 to Aug 2020
 - Provide through support and problem resolution for customers.
 - Maintain composer and patience in face of difficult customer situations.
- Displayed courtesy and strong interpersonal skills with all customers interaction.
- Assisted customers with technical issues via live chat, email.
- Ninthmotion Pvt Ltd. as Quality analyst

Feb 2017 to May 2019

- Having 2.2 years hands on experience in Software Testing.
- Experience in executing Test Cases manually to test the application functionality against the requirements.
- Having Good knowledge towards the Software Requirement Specification and identifying the required Test Scenarios
- Having Good exposure to the Software Development Life Cycle (SDLC), Waterfall Model and Agile Model Methodology.
- Having good interpersonal skills, Communication skills and Zeal to learn new technologies.
- Having experience in handling multiple modules of a project and managing the work within the timeliness assigned.
- Part of website development team for the organization.
- Created modular, responsive templates using CSS techniques and JavaScript libraries.

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Education

UG: B.Tech/B.E (Electronics/Telecommunication) from Manoharbhai Patel Institute of Engineering and Technology College in 2016

PG: in 0

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IT Skills

	JAIII Nairie	ACI 21011	Lasi Uscu	Lyberience
	HTML, CSS, JAVASCRIPT			
	Web Driver			
	SALESFORCE			
	WINDOWS FAMILY			

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Languages Known

Language	Proficiency	Read	Write	Speak
hindi	Expert	✓	✓	✓
english	Proficient	✓	✓	✓

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Affirmative Action

Work Authorization

Category: General
Physically Challenged: No

Job Type: Permanent
Employment Status: Full time

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