



Kushagra Kadam

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Consultant Financial Services Advisory seeking roles in Software Development, Application Programming, IT Project Management, Requirement gathering, agile, pmo, user stories, scrum master, business analysis, RFI/RFP, FRD/BRD, Proposals, gap analysis

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|---|---|
| Current Designation: As Consultant - Financial Services Advisory | Total Experience: 6 Year(s) 0 Month(s) |
| Current Company: Pricewaterhouse coppers | Notice Period: 3 Months |
| Current Location: Mumbai | Highest Degree: MBA/PGDM [Marketing] |
| Pref. Location: Mumbai, Pune, Bengaluru / Bangalore | |
| Functional Area: IT Software - Application Programming / Maintenance | |
| Role: Business Analyst | |
| Industry: Accounting/Finance | |
| Marital Status: Single/unmarried | |
| Key Skills: Consultant ? Financial Services Advisory, Business Analyst, Software Development, Application Programming, IT Project Management, Requirement Gathering, Business Analysis, Use Cases, User Stories, Agile, SQL, PL/SQL, JIRA, business analyst, Business Consulting | |
| Verified: Phone Number Email - id | |

Last Active: 22-Jan-21

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Summary

A digital banking, product development and innovation professional in Banking and Financial Services with 6 years+ experience and a blend of marketing + product development and innovation experience; crucial for a customer centric digital strategy today.

He has successfully built and managed teams for project requirements such as Backbase and BMC platform implementation, Scoping and requirement gathering of digital banking projects, Artificial Intelligence engine deployment and UI/UX.

He has also successfully led the development, launch and management of digital products and new-age technologies such as API Banking, Internet Banking and Mobile banking etc. with a focus on generating better ROI for the clients.

He also brings in strong customer focus to product & service development as a result of prior experience and has demonstrated strong problem-solving capabilities in order to drive results.

Work Experience

Pricewaterhouse coppers as As Consultant - Financial Services Advisory
Jul 2019 to Till Date

Clients:

AI Rajhi Bank, UAE and Kingdom of Saudi Arabia- Implementation of BMC mobile application on change management using agile methodology

Project: Revamp of AI Rajhi Bank, change management program to reduce the TAT for resolution of tickets raised by AI Rajhi bank employees.

Working as a Consultant for the implementation of BMC mobile application for change management Customization of the mobile app in synch with use cases applicable for the AI rajhi bank features including virtual chat, location service, general broadcast and self-service.
Designing and defining dashboards mounted on Power BI using Design Thinking Strategy for the UI/UX of the dashboards showcasing change requests and tickets raised in a month

Clients:

Aditya Birla finance limited - Implementation of Loan Management system for secured and unsecured products using agile methodology

Project: Implementation of different loan management system Mies, Mnacs and R- System for different products

Defining BRD on tactical and strategic gaps identified as per RBI guidelines in the existing loan management systems



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

for different products.

Working closely with the vendor for the implementation of the gaps in the existing loan management system and designing and defining user journeys & experience for all product offerings & keeping it aligned to the overall Design Thinking Strategy.
Ensuring product deliveries, project and issue tracking and liaising with the client through extensive use of a project communication tool JIRA

■ **Tata Consultancy Services** as Lead - Business Analyst
Dec 2011 to Jul 2019

TATA Consultancy Services, Mumbai (July, 2016 - July 2019) 36 Months as Lead - Business Analyst - Digital Banking & Payments, Strategy & Operations

Clients:
HDFC Bank Ltd., Mumbai - Implementation of Backbase banking platform and Revamp of Digital Banking products & services of HDFC Bank

Project: Revamp of HDFC Bank Internet Banking website, Mobile Banking App and Mobile Banking Lite App using agile methodology

Working as a Lead - Business Analyst for the implementation of Backbase digital banking platform for Internet Banking and Mobile Banking products HDFC Bank
Designing the product in sync with the new Backbase platform involving Widgets based architecture & UX building blocks mounted on API driven back-end which included API testing, API analysis and API mapping
Working closely with the design agency and Client for developing an overall Omni-channel and seamless digital banking experience through Design Thinking Strategy for the UI/UX of the new app
Designing and defining user journeys & experience for all product offerings & keeping it aligned to the overall Design Thinking Strategy
Ensuring product deliveries, project and issue tracking and liaising with the client through extensive use of a project communication tool JIRA

Project: Launch of completely digital lending process for Loan against Securities (LAS) product inside HDFC Bank Mobile Banking App

Worked as a Lead - Business Analyst for developing completely digital lending process for Loan Against Securities (LAS) product for HDFC Bank and HDFC Securities customers through Mobile Banking App
Defining user journeys and UI/UX for delivering seamless digital lending experience
End-to-end loan application processing, tracking and servicing through Mobile Banking App

Project: Developing Unified Payment Interface (UPI) & Aadhaar Pay for HDFC Bank Mobile Banking App

Worked as a Business Analyst for building capabilities of UPI and Aadhaar payment services in HDFC Bank Mobile Banking App
Defining user journeys and liaising with the agency for designing UI/UX for the payment services for both HDFC Bank customers & Non-HDFC Bank Customers
Development of individual user journeys for each payment mechanism - UPI ID, Aadhaar Pay, MMD, Bank A/c

Project: Developing HDFC Bank Mobile Banking App as a Direct Pay channel for P2M payments (E-commerce)

Worked as a Business Analyst for developing HDFC Bank Mobile Banking App and Micro-website as a Direct Pay channel or EPI for making payments on e-commerce platforms
Defining user journeys for making payment through HDFC EPI portal (B2B Portal) which included accessibility only to registered merchants
Developing a secured channel for completing entire payment processing while maintaining high-level of customer experience
Involved scoping, field element mapping and testing of APIs responsible for developing such capability

TATA Consultancy Services, Mumbai (Dec, 2011 - Jul, 2014) 32 Months as Software Engineer

Worked in different phases of SDLC - Requirement analysis, POC, Designing & Development Unit and Integration testing of different modules
Worked for clients TCS Ultimatix Consolidation Oracle - 11i to R12 and ABB (Sweden)
Worked on Oracle technologies SQL, PL/SQL and was responsible for deployment of Oracle forms and reports on new Instance.
Worked as a Programmer in the ASP.net & C# based web development team
Worked on maintenance and support project of ABB on Supplier invoice web(SIW)

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Education

UG: **B.Tech/B.E (Information Technology)** from **Barkatullah Institute of Technology, University of Barkatullah** in 2011

PG: **MBA/PGDM (Marketing)** from **Welingkar Institute of Management Development and Research (WIMDR)** in 2016

Other Qualifications/Certifications/Programs:

oca
Scrum Master

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IT Skills

| Skill Name | Version | Last Used | Experience |
|-------------|---------|-----------|------------|
| JIRA | | | |
| SQL, PL/SQL | | | |
| ASP.NET | | | |

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|---------------------|
| C# |
| Oracle - 11i to R12 |

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Languages Known

| Language | Proficiency | Read | Write | Speak |
|----------|-------------|------|-------|-------|
| English | | ✓ | ✓ | ✓ |
| Hindi | | ✓ | ✓ | ✓ |
| marathi | | ✓ | ✓ | ✓ |

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Affirmative Action

Category: **General**
Physically Challenged: **No**

Work Authorization

Countries: **India,Saudi Arabia**
Job Type: **Permanent**
Employment Status: **Full time**

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