Biranchi Satapathy ⭐ Featured

B Tech in computer science and engg. with 7 years of experience in application and production support both Banking and Telecom industry.

Current Designation: Associate Technology

Current Company: Synechron technology

Current Location: Pune

Pref. Location: Bengaluru / Bangalore,Hyderabad,Pune

Functional Area: IT Software - Application Programming / Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Project Management,Change Management,Quality Management,Requirement Gathering,Production Support,Application Support,Shell Scripting,Python,Putty,JIRA,SQL, Unix Shell Scripting, Control M,

Total Experience: 7 Year(s) 0 Month(s)

Highest Degree: B.Tech/B.E. [Computers]

Verified :   Phone Number | Email - id

Last Active: 22-Jan-21   Last Modified: 22-Jan-21

Summary

* Extensive Experience in Production Support, Maintenance and Enhancement.
* Experience in UNIX, SQL, PL/SQL and Shell Scripting.
* Wisely managing known Errors/ Issues in a consistent manner.
* Provide Pre-production and post-production application support ensuring smooth operations and SLAs are met.
* Proficient in smooth implementation/ testing of the application and extending post GO-LIVE and application maintenance support to the client
* Experience in improving the scalability and performance of existing applications and designing for extensibility applying design principles and service orientation
* Periodic discussions with onshore teams and Customers to understand scope extension and analyze the impact on existing system and plan Change Requests.

Work Experience

Synechron technology as Associate Technology
May 2018 to Till Date

PROJECT #1: LoanIQ
Client : HSBC
Team Size: 10
Environment: Windows, Oracle 10g(SQL)
TOOLS USED : RTC,Control M, SQL Developer,Nexus,G3,Delphix
Description:-
Loan IQ manages complex and bilateral lending activity of global banking and markets and commercial banking high-end loans. It provides a specialized application for booking and administration of complex loans such as high value structured loan transactions, including syndicated loans across global banking and markets as well as parts of HSS and CTLA. This covers HSBC as lender as well as facility agent.
Complex loans are termed as high value corporate transactions with complex terms and conditions including syndicated loans. Loan Iq records loan and exposure related credit activity for a complex loan deals
Responsibilities:
* Identify tasks from Ticket Lists assigned.
* Resolving Ticket Issues.
* Responsible for providing the support in L2 and L3 level.
* Managing Customer Escalations.

*   Monitoring control M jobs.
*   Job scheduling through Control M.
*   Escalating database issues to DBA team and do the need full and follow up to fix the issue.
*   Reconciliation the logs & feeds.
*   Managing Releases and changes in production environment.

Amdocs DVCI as Technical &Business Analyst
Jun 2015 to May 2018

PROJECT #2: Amdocs Turbo Charging 8.1
Client   : AT&T
Team Size : 8
Environment : Linux, Oracle 10g(SQL)
TOOLS USED : Putty,Webtrax,AMC,Sql Developer.
Description:-
AT&T U-verse is an AT&T brand of triple-play telecommunications services in 22 states of the United States. Launched on June 26, 2006, U-verse includes broadband Internet, IP telephone, and IPTV services.
It Handles connections and protocols, accepts incoming events, and sends responses, Performs Guiding to Customer and sends to the relevant Event Server. Qualification, Rating, Charging, Balance Management. Replicates session data (Balances , reservations) to another Event Server.
Responsibilities:
*   Identify tasks from Ticket Lists assigned.
*   Resolving Ticket Issues.
*   Check CPU utilization, mount point.
*   Responsible for providing the support in L1 and L2 level.
*   Managing Customer Escalations.
*   Monitoring AMC jobs.
*   Job scheduling through Cron tab.
*   Escalating issues to development team and do the need full and follow up to fix the issue.
*   Comfortable to work with any kind of environment thus providing support to client on 24*7.
*   Reconciliation the logs & feeds.
*   Interacting with other team members through Telephone, E-mail or Chat.
*   Managing Releases and changes in production environment.
*   Managing Log files and log information.
*   Give the status report of tickets to Manager of our department.

Magna InfoTech as Software Engineer
Apr 2014 to Jun 2015

Client   : Credit Suisse, Dublin
Team Size   : 6
Environment   : Linux, Oracle 9i(SQL), Web method
TOOLS USED : Putty, Remedy, Control M,Sql Developer.
Description:
Credit Suisse Group is a leading financial services company, advising clients in all aspects of finance, across the globe and around the clock. Credit Suisse operates in two global divisions - Private Banking & Wealth Management and Investment Banking. Credit Suisse is strongly anchored within its industry and the regulatory environment. This helps the institutional investors, portfolio managers and individuals making the right portfolio decisions in any market.
    It provides Wealth management, Investment banking, Asset management, Loan.
    Online stock trading and Investing.
    Expert advice on how to protect and grow your wealth. The wisdom of years of financial experience.
    Credit Suisse through its subsidiary Credit Suisse Finance (India) Private Limited (CS Finance - India) offers loans and advances to its clients including individuals and corporate client.
Responsibilities:
*   Identify tasks from Ticket Lists assigned.
*   Resolving Ticket Issues.
*   Responsible for providing the support in L1 and L2 level.
*   Monitoring web method production server.
*   UNIX server maintenance co-ordination.
*   Have Written SQL queries as per required.
*   Managing Customer Escalations.
*   Monitoring Control-M jobs.
*   Interacting with Clients through Telephone, E-mail or Chat.
*   Directly communicate with Developers to fix the errors.
*   Production Server Monitoring and troubleshooting and clear bugs.
*   Managing Releases and changes in production environment.
*   Managing Log files and log information

Education

UG: **B.Tech/B.E. (Computers)** from **Biju Patnaik University of Technology (BPUT)** in **2009**

IT Skills

Skill Name	Version	Last Used	Experience
Windows ,Linux, Oracle , PL/SQL		2020	7 Year(s)
Shell script, Python script, JIRA		2020	7 Year(s)
Putty, AMC, WEBTRAX, CRONTAB		2020	7 Year(s)
BMC remedy, RTC,Control M		2020	7 Year(s)

Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert			
Hindi	Expert			

Affirmative Action

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**