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BROJESH BAIDYA ⭐ Featured

BROJESH BAIDYA

Associate,Technical Support Engineer seeking roles in Product Implementation,Product Service,Stored Procedures,Technical Support,Application Support,Operations, Product Management,Object Oriented Programming,Python,SQL,C++,Salesforce.

Current Designation: Associate, Technical Support Engineer
Current Company: POWERSCHOOL
Current Location: Bengaluru / Bangalore
Pref. Location: Bengaluru / Bangalore,Chennai,Hyderabad
Functional Area: IT Software - Application Programming / Maintenance
Role: Tech Support Engnr
Industry: IT-Software/Software Services
Marital Status: Single/unmarried

Total Experience: 3 Year(s) 10 Month(s)
Notice Period: 2 Months
Highest Degree: B.Tech/B.E. [Computers]

Key Skills: Associate,Technical Support Engineer,Product Implementation,Product Service,Stored Procedures,Technical Support,Application Support,Product Management,Object Oriented Programming,Python,SQL,C++,Salesforce,Project Management

Verified : Phone Number | Email - id

Last Active: 22-Jan-21   Last Modified: 22-Jan-21

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Summary

A Technical Support Engineer with 3.5 years of experience in SQL, PYTHON, Product Service, Digital Marketing and Sales.

Work Experience

POWERSCHOOL as Associate, Technical Support Engineer
Nov 2019 to Till Date

Educating Customers before Implementation of Product
    Implementing product for new customers
    Creating scripts for daily ETL builds
    Taking care of daily service request using Salesforce
    Creating and monitoring JIRA
Achievements
    100% Customer Satisfaction.
    6 CSAT in a Month

Infosys as Trainee System Engineer
Jan 2019 to Jul 2019

Completed Training in Python, SQL, and Microsoft Dot Net

BYJUS as Digital Marketing- Business Development Associate
Jul 2017 to Dec 2019

Web Page Optimization and SEO
    Handling Website & Off Page Content
    Outreaching for the off page content
    Keyword Research
    Creating and optimizing HTML codes for BYJU'S website.
    Design campaigns to promote Websites on Different Social Media
    Creating, managing and editing content in a web-based environment.
    Develop and maintain social network profiles on Twitter, Facebook, and LinkedIn, etc for traffic engagement and brand awareness.

Achievements
    Increased Organic Traffic
    Increase in Lead Generation
    Reduced Bounce Rate

Education

UG: **B.Tech/B.E. (Computers)** from **NSHM Knowledge Campus** in **2017**

IT Skills

Skill Name	Version	Last Used	Experience
Python			
dbms			
SQL-Stored Procedure			
OBJECT ORIENTED PROGRAMMING			
C++			
PROJECT MANAGEMENT		2020	1 Year(s) 1 Month(s)

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Bengali				

Affirmative Action

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**