







Last Active: Jan-Mar 2021 Last Modified: Jan-Mar 2021

Jump to Section Work Experience | Education | IT Skills |

# Summary

18 yrs of total experience in Financial Services - Banking & Technology 10 y in Program/Project Management (up to ~ S\$47M) -V cycle, Agile/Scrum & Hybrid approach 7 yrs experience devising Digital Transformation & Strategy - Roadmaps, Execution & Delivery 13.5yrs liaising with C-Level stakeholders, cross-functional teams, and managing vendors 8y experience in IT Operations, Infra & CRM Projects - |MCP|MCSE |MCSA|MCDBA||ITIL V3| 9.5yrs in People Management - up to 29 direct people at a time globally CXO Digital Transformation | CISSP | PMP | ACP | PgMP | AWS SA | CBE | MSP | RMP | CISM |

# **Work Experience**

Independent Consultant as Certified Digital Transformation Leader Jan 2020 to Till Date

Drive & manage transformation programs for Businesses

Optimal Cost Consulting Pvt Ltd as Sr. Program Manager Sep 2017 to Jan 2020

Deputed at BNP Paribas Wealth Management

Achievements

Validated Digital transformation program roadmap for 2018-2020 in 17 MDs/Working days Delivered all digital transformation projects within time & budget globally per 2019 roadmap Achieved go-live buy-in for Credit app deployment in 46 working days Validated the digital transformation roadmap up till 2025 with COO office

Internal and external audits for all projects completed with 98.7% compliance from 2017-2019

Achieved a completion rate of 96.3% when using the Agile approach in each module

Set up new Demand Management process bringing reducing the user requests backlog by 23% Kevtasks

Managed and execute transformation programs with up to S\$18.3m budget

Manage 9 PMs. 3 PMOs. 17 Developers across the globe I Interim mamt, of app support team Work with business marketing channels for ideations & product launches across globe Co-ordinate and ensure project deliveries with cross-functional & market teams - CX program Review of IT policies with Risk & IT Security-Create/Amend to comply regulatory needs Conduct Global/Regional program steering committees for reporting with C level stakeholders Manage and forecast budget and resource requirements in the Clarity tool - CAPEX & OPEX Work with QA team to compare KPIs set Vs project completion KPIs for the program - Audits Track & manage resource contracts as part of vendor mgmt. (onshore/offshore) Weekly Review with PMs - Budget metrics | Estimates | Capacity | Project progress | Risks using JIRA

Royal Rank of Scotland as Program Manager

# **Important**

· Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld

riiaiia ao i Togrann manago Nov 2011 to Apr 2016

Achieved 100% compliance with zero technology governance breaches in 27 project audits Saved 40% of the total budget by employing a new Power Down process Reduced SGD 490K manpower cost by reengineering new Project Management processes

Co-ordinated the transition of 56 strategic partner resources in 4 locations on time (3 months) Avoided loss of SGD 145k by implementing a workaround with Purchase order release Co-ordinated 200% more ATM installation/removals/relocations with the same resources

Lead & Manage Global Technology Programs/Projects (9 Programs & 27 projects) Coach and guide team members using the Agile approach in projects (13 Projects) Lead & Manage technology program for Entrepreneurial Development Program Review and approve the monthly financial forecast & P&L on Programs/Projects Mentor, Coach & Evaluate 16 direct reports in India, UK & Ireland

### Tyrus Technologies Pvt Ltd as Project Manager Jul 2009 to Oct 2011

Achievements

Keytasks

Saved SGD 66k in procurement by implementing Windows Server OS upgrades Saved SGD 38k through optimizing the number of servers required Identified 70% unused assets & software through an IT transformation project Saved SGD 30K in procurement by using existing test TCRs Improved 30% the software deployment process efficiency

Keytasks

Manage project financials to include developing business cases, forecasting etc Plan and set project goals and milestones based on approved SOW Serve as single point of contact for project level issues/questions/ escalations Act as a people manager and enable project teams to deliver against performance objectives Work with the resources in the client site & manage escalations in a timely manner

^ Back to Top

# **Education**

### UG: B.Com (Commerce) from Bharathiar University, Coimbatore in 2001

Other Qualifications/Certifications/Programs: Certified BlockChain Expert (CBE) CXO Digital Business Transformation Management Risk Management Professional (RMP) Certified Information Security Manager (CISM) Lean Six Sigma Green Belt (LSSGB) Managing Successful Programs (MSP) Mware Infrastructure 3: Install and Configure by VMWARE

^ Back to Top

# IT Skills

Skill Name	Version Last Used Experience
SAP HANA	
SAP BI/BW, Salesforce, AWS SA	
Service Now, MS Power BI, JIRA	
Service Desk,MS SQL,Confluence	
MS Project, Clarity	
Oracle E Business Suite	
HP Service Management	
HOPEX Asset Management	
Operational decision manager	
WINDOWS SERVER	
MS Exchange Server	

^ Back to Top

## Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Tamil	Proficient			✓
Hindi	Expert	✓	✓	✓
Malayalam	Expert	✓	✓	✓

^ Back to Top

Category: **General**Physically Challenged: **No** 

Job Type: Permanent Employment Status: Full time

^ Back to Top

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