



NITIKA RAGHWA

Senior Project Engineer seeking roles in Project Management, Software Development, Application Programming, Technical Architecture, Configuration Management, System Analysis, Requirement Gathering, Shell Scripting, Unix, Linux, SQL, Putty



Current Designation: Senior Project Engineer Total Experience: 5 Year(s) 0 Month(s)

Current Company: Wipro Highest Degree: MTech [Computers]

Current Location: Greater Noida

Pref. Location: Chandigarh, Pune, Noida

Functional Area: IT Software - Application Programming / Maintenance

Role: Project Lead

Industry: IT-Hardware & Networking

Marital Status: Single/unmarried

Key Skills: Senior Project Engineer, Project Lead, Project Management, Software Development, Application Programming, Technical Architecture, Configuration Management, System Analysis, Requirement Gathering, Shell Scripting, Unix, Linux, SQL, Putty

Verified : Email - id

Last Active: 23-Jan-21

Last Modified: 23-Jan-21

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Summary

Result-oriented Professional with over 5 years of experience in Project Management, Software Development, Application Programming, Technical Architecture, Configuration Management, System Analysis, Requirement Gathering, Shell Scripting, Unix, Linux, SQL, Putty

Work Experience

Wipro as Senior Project Engineer
Aug 2015 to Till Date

Operations and Support , Application Development

Project Details:

Project 1 NAVTAS

Client British Petroleum (United Kingdom)

Duration 2 year 11 months

Project Description * NAVTAS programming is to build a new technology platform to provide BP's public and internal digital Communication.

* NAVTAS basically deals with preprod environment.

* We have used EC2 to launch as many servers we need, configure security, networking and manage storage. It provides scalable computing capacity in cloud.

Role & Responsibilities

- * I was involved in Technical Support for Cloud Service Line like EC2, S3, cloud watch, IAM, Networking, VPC etc.
- * Apart from that I was also involved in URL redirections of bp sites, build and monitor services on production servers.
- * Maintenance and support of public faces and intranet websites for client in AWS.
- * Setting up vanity URL redirections for public and intranet websites.
- * We provide the Adobe CQ/AEM hosted AWS environments for the development and deployment.
- * Manages DNS request setup for various domains.
- * Ability to troubleshoot the environment and perform root cause analysis of the problem and propose solution/fix.
- * Worked on UNIX platform using UNIX Commands, shell-scripting and automation of scripts using Cron-job.
- * Ability to build and monitor various cloud services in Production servers.

Platform/Tools Unix Shell Scripting, IAS, AWS EC2, S3, IAM, Load Balancer, VPC, Networking

Project Details:

Project 2 Telecom Mediation System

Client MAXIS COMMUNICATIONS (Malaysia)

Duration 2+ years



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Duration: 2 years

Project Description * Telecom Mediation System is used to convert raw data from Network Elements like Mobile switching center (MSC) to readable format.

* AMS provides an efficient mediation layer between diverse network elements and user applications such as Roaming Billing and Interconnect Billing so on.

* Aricent Mediation Platforms are used mostly by Telecom Service Providers, who typically need to process CDRs (Call Detail Records).

Role & Responsibilities

* I was involved in the coding for various features using Shell Scripting on Linux platform.

* Apart from that I was also involved in solving various customer service request and my responsibilities include

* Patch testing, sharing the test results with customer and final deployment after customer go-ahead.

* Doing new Configuration changes like Trunk configuration, Number series configuration etc.

* Daily analysis of corrupt/duplicate data

* Ensuring the Application/CDR Data backup is done on time as per policy.

* Uploading daily Audit reports at customer portal

* Providing resolution to downstream application like ICSS in case of wrong fields like wrong product ID.

* Daily dashboard includes reconciliation of:

* Number of files and CDRs received from NE's.

* Numbers of CDRs filtered at AMS.

* Numbers of CDRs passed and dumped to various downstream applications like for Interconnect billing, Roaming settlement and CDR Portal etc.

* Daily Tracker (includes customer service Requests with arrival time and its resolution time).

* Following the daily health checklist to keep an eye on the system performance

* Preparing AMS weekly data for the analysis of dip in data (if any) and for the weekly customer review

* Providing monthly productive data to manager for all the Service Requests or incidents logged

Platform/Tools TSM run time kit (CSG), Linux, Unix Shell Scripting

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Education

UG: **BCA (Computers)** from **Panjab University** in **2015**

PG: **M.Tech (Computers)** from **Birla Institute of Technology and Science (BITS), Pilani** in **2019**

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IT Skills

Skill Name	Version	Last Used	Experience
Unix/Linux			
SQL Developer, Remedy Ticketing Tool			
MS-Excel, Putty, Ms-Word			
WinSCP, ASN Viewer, vi editor			
Hex editor Edit Plus, MS-PowerPoint			
Eclipse, Toad, Tomcat, CRM, CMSS			
Unix shell scripting			
PL/SQL, DynamoDB, SQL			

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				

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Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

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