



NARESHPRATHAP RAMESH



Linux | Application support | Cloud support | RDBMS | IBM-ALM | Systems Engineer



Current Designation: SOLUTION SUPPORT ENGINEER
Current Company: AppViewX
Current Location: Bengaluru / Bangalore
Pref. Location: Bengaluru / Bangalore, Chennai, Hyderabad
Functional Area: IT Software - Application Programming / Maintenance
Role: System Analyst
Industry: IT-Software/Software Services
Marital Status: Single/unmarried
Key Skills: Application Support, Redhat Linux, Database Administration, Cloud Computing, Server Administration
Verified: Phone Number | Email - id

Last Active: 21-Jan-21

Last Modified: 21-Jan-21

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Summary

Having [3+ years of experience as Systems Engineer] and passionate about achieving a challenging position that allows meaningful contributions to a business success and also to achieve my own personal career goals

Work Experience

AppViewX as SOLUTION SUPPORT ENGINEER

Nov 2020 to Till Date

Worked on product related queries with customers respect to load balancers and certificates
Troubleshooting with Installation, upgrade and applying patch for different versions of the product
Handling customer tickets in 24*7 environment via Salesforce tool

ROBERT BOSCH ENGINEERING AND BUSINESS SOLUTIONS as SOFTWARE ENGINEER

Apr 2019 to Oct 2020

Monitoring the ALM (Application Lifecycle Management) servers through Splunk monitoring tool
Installing CLM applications using IBM Installation Manager and working with Websphere Application Server and managing with its administrative console in windows based servers
Knowledge in IBM Jazz applications and reverse proxy server installation and troubleshooting
Installed WARs and configured application specific JVM settings using WAS Admin Console
Handling Incident and Change management within the SLA and Hands on experience with ticketing tools such as BMC Remedy ITSM and Application deployment, upgrade and maintenance with UrbanCode Deploy (UCD)

HIOX SOFTWARES PRIVATE LIMITED as SYSTEMS ENGINEER

Feb 2017 to Mar 2019

Management of Linux and windows Servers with shared & dedicated hosting spaces in heterogeneous environment
Installed and Configure customized versions of MySQL, Apache, Sendmail & PHP on linux servers
Installed and Configure customized versions of MSSQL, IIS on windows server
Configured application servers (php-fpm, Tomcat, JBoss, Jmeter)
Experience with Jumpstart & Kickstart Installations on Linux
Familiar with various performance monitoring and alert monitoring technologies including Splunk, Nagios & Zabbix
Investigation and recovery of production server issues like (server load, parsing, mailq, query stuck, user traffic)
Monitored system performance using top, ps, netstat, vmstat and cpufreq to check CPU utilization, network traffic and memory usage
Scheduled jobs and automating processes using CRON and AT for incremental backups
Monitoring system logs and root's email for important messages such as errors and warnings
Efficient in installation, backup and restoration of databases like Mysql, MSSQL and Oracle
Efficient in installation and management of hosting control panels (cpanel, plesk, webmin)
Management of User accounts, System security, change management and performance tuning
Worked on flexible hours 24x7 via on-call, email support and chat support
Capability to Install, maintain, research, analyze, monitor, troubleshoot server problems



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

installation and troubleshooting of ecommerce applications like wordpress, zoomia, urupai, ivagento and other CMS applications

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Education

UG: **B.Tech/B.E (Other Engineering)** from **Kongu Engineering College,Anna University** in **2015**

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IT Skills

Skill Name	Version	Last Used	Experience
AMAZON Web Services			
Ubuntu, Centos, Red hat Linux			
Fedora & Windows server 2012			
MY SQL & MS SQL			
SPLUNK & Nagios			

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Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

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