





Summary

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Currently working as a Senior Business Analyst for Odessa.

Holding L1B US Visa and onshore experience of 1 year for Dell Financial Services (DFS).

End-to-end Business Analysis experience in implementation of SDLC, Product and Sprints Planning, Requirements Gathering and Analysis, Configuration, Migration, and post Go-Live assistance.

Sound knowledge of Agile and Waterfall SDLC models.

Experience in documentation of deliverables such as Design Approach documents, Functional Specifications, Use-Cases and Process-Flows.

Work Experience | Education | IT Skills | Projects | Work Authorization

Proficiency in collaborating with clients across US, UK, and Europe.

Excellent communication (verbal and written) and people skills; able to communicate effectively to management, clients, and cross-functional team members.

Work Experience

Odessa Technologies as Senior Business Analyst Apr 2016 to Till Date

Leading as a Senior Business Analyst with DFS to help them move from their legacy system to in-house leasing management system - Odessa 5.0.

Providing functional support to clients during the UAT process, both on-shore and off-shore.

Preparing training materials appropriate for target audiences and developed solutions and conduct training sessions.

Analysing the defect report to help making go/no-go decisions before the go-live in Winter.

Proactively identifying communication / understanding gaps between DEV/BA/QA and ensuring that appropriate follow-up sessions are organized.

Proposing workarounds / alternate solutions when required taking into consideration system limitations, timelines, cost, benefit to product, etc.

Providing leadership, training, and guidance to 7 Associate Business Analysts and Business Analysts.

Evaluated DFS business processes, requirements and conducted solutioning sessions to elicit features

Conducted requirements gathering and stakeholder interviews both on-shore and off-shore.

Prepared detailed requirement specifications, functional specifications, user stories and managed the requirements throughout the project lifecycle.

Responsible for sprint planning and product increment planning.

Reviewing functional test cases for critical modules to ensure appropriate coverage of requirements.

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Education

UG: B.Tech/B.E. (Computers) from Gujarat University in 2014

PG: MBA/PGDM (Marketing) from Symbiosis Institute of International Business in 2016

Other Qualifications/Certifications/Programs:

Important

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

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IT Skills

Skill Name	Version	Last Used	Experience
JIRA		2020	4 Year(s) 8 Month(s)
MS SQL SERVER		2020	4 Year(s) 8 Month(s)
CONFLUENCE		2020	4 Year(s) 8 Month(s)
MySQL		2020	1 Year(s) 3 Month(s)

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Proficient	✓	✓	✓
Hindi	Proficient	✓	✓	✓
German	Beginner	✓	✓	✓
Gujarati	Beginner	✓	✓	✓
Sindhi	Beginner			✓

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Projects

Project Title: Summer Marketing Intern Client: Bisleri International Pvt. Ltd. Nature of Employment: Full Time

Duration: Apr 2015 - May 2015 Project Location: Vadodara Onsite / Offsite: Onsite Role: Other Team Size: 15

Project Details: Focus segment for Client Development: Corporates (Restaurants, Gyms, Salons, Clubs, Banks, Cafes, Joints, Classes) and Societies (Residential Complexes, NGOs and Societies). Converted around 43% of the approached dients to use 20-liter jar for their purpose. Devised a Marketing Plan and a Communication Plan for client conversion.

Project Title: IT Project Intern Client: Alive Mind Pvt. Ltd. Nature of Employment: Full Time

Duration: Jun 2013 - May 2014 Project Location: Vadodara Onsite / Offsite: Onsite Role: Programmer Team Size: 25

Project Details: A website as well as an Android mobile application in order to replace the manual way for the managers with an innovative way of disbursing the tasks and sharing of information among the members of any organization. It ensures work distribution as per Calendar.

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Affirmative Action

Work Authorization

US Work Status: Authorized to Work in the US Category: General

Physically Challenged: No Countries: India, United States Job Type: Permanent

Employment Status: Full time

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