



SAIKIRAN V **Featured**



Team Member seeking roles in Application Deployment, Project Execution, Incident Management, Quality Assurance, Application Packaging, SQL, SCCM

Current Designation: . Total Experience: 2 Year(s) 9 Month(s)
Current Company: . Notice Period: 3 Months
Current Location: Bengaluru / Bangalore Highest Degree: B.Tech/B.E. [Electrical and Electronics]
Pref. Location: Bengaluru / Bangalore, Chennai, Hyderabad
Functional Area: IT Software - Application Programming / Maintenance
Role: QA/QC Exec.
Industry: IT-Software/Software Services
Marital Status: Single/unmarried
Key Skills: Team Member, QA/QC Executive, Application Deployment, Project Execution, Incident Management, Quality Assurance, Functionality Testing, Regression Testing, Automation Testing, Application Packaging, Quality Management, Business Management, SQL, SCCM
Verified: Phone Number | Email - id

Last Active: 20-Jan-21

Last Modified: 20-Jan-21

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Summary

- * Qualified B.Tech. professional with over 2 years of experience in application deployment and QA best practices
- * Proficient in best practices for package deployment process, issues handling by Service Now, conducting research on issues and creating documents which solves issues from end users itself
- * Successfully managing team members by looking after technical issues, setting up quality process and achieving deliverables
- * Collaborating with development and QA teams on required application changes and support, interacting with onsite coordinator and team members

Work Experience

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Apr 2018 to Till Date

Tech Mahindra as Team Member - Application Deployment
Apr 2018 to Apr 2018

Key Result Areas:

- * Managing team members by looking after technical issues, setting up quality process and achieving deliverable
- * Acting as a point of contact for interacting with onsite coordinator and team members
- * Creating various checklists and standards documents for future reference
- * Supervising with all the severity levels of deploying requests (low, medium and high) and make sure that they are delivered without violating the SLA
- * Distributing the content of applications across the organization
- * Sending for installation/basic testing, functionality testing after distribution

Project Name: Nestle Global Packaging

Client: Nestle

Role: SCCM Administrator, 1E Shopping Administrator, Troubleshooting and Adobe Creative Cloud Desktop Application

Organization: Tech Mahindra

Duration : Since July 2018

Team Size: Project: 20 Module: 3

Environment (With skill versions)

Tools: SCCM, Shopping Admin console, Service Now, Beyond Compare, 1E shopping, Active directory, 7Zip, GSP, Shopping Approval Administrator tool

O/S: Windows 10, Windows 7, Windows 8, Server 2008 and Server 2012

Responsibilities:

- * Creating applications both Application model and package model in SCCM both by using tool and manually
- * Setting customizations and prerequisites while creating applications
- * Deploying using Ad Hoc process
- * Making shopping entries in 1E shopping portal
- * Setting approvals for the applications which requires approval



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- * Providing access to tool for the users to raise packaging requests
- * Ensuring in-time and best quality delivery of the packages
- * Troubleshooting 1E shopping issues and installation issues
- * Monitoring incident tickets with service now

As a Member of Creative Cloud

- * Approving the user request for adobe products and assigning the products for the user
- * Delegating the creative cloud desktop application into target machines
- * Managing tickets for CCDA with service now

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Education

UG: **B.Tech/B.E (Electrical and Electronics)** from **vasireddy venkatadri institute of technology** in **2017**

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IT Skills

Skill Name	Version	Last Used	Experience
Windows, SQL			
SCCM, Shopping Admin console			
Service Now, Beyond Compare			
Admin Studio, Install Shield			
Shopping Approval Administrator tool			
7Zip, GSP			

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Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Telugu				

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Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time

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