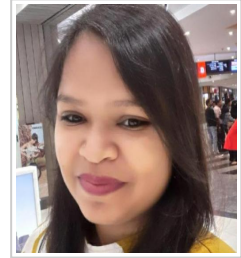


Raunak Singh 

Software engineer seeking roles in Software Development, Application Programming, Application Maintenance, Project Management, Requirement Analysis, Solution Architecture, VB, C#, C, C++, JavaScript, SQL, HTML, CSS, Bootstrap, Oracle, MySQL, Microsoft SQL, service now

Current Location: Pune

Total Experience: 1 Year(s) 0 Month(s)

Pref. Location: Pune

Notice Period: 1 Month

Functional Area: IT Software - Application Programming / Maintenance

Highest Degree: BCA [Computers]

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: ServiceNow Developer, Software Developer, Software Development, Application Programming, Application Maintenance, Project Management, Requirement Analysis, Solution Architecture, VB, C#, C, C++, JavaScript, SQL, HTML, CSS, Bootstrap, Oracle, MySQL, Microsoft SQL

Verified : Phone Number | Email - id

Last Active: 21-Jan-21

Last Modified: 21-Jan-21

Summary

1 Years of experience in ServiceNow Have including classroom training for admin as well as Developer with best practice Worked on ITSM (IT Service Management), Service Portal, Trained in ServiceNow professional with knowledge of ServiceNow Best Practices.

Have worked on Client Scripts, Business Rules, ACLs, UI Policies, UI Actions, Notifications, SLAs, Transform Maps, Data Source and Dashboard in Service Now.

Worked on Service Portal.

Have knowledge of Web Services.

Have knowledge of Flow Designer.

Have Knowledge of workflow.

Worked on manual testing for modules.

Designed several Workflows for Service Catalog and SLAs.

Have Knowledge of Incident Management, Problem Management, Change Management and Service Request.

worked on desktop banking application built on .net framework using c#

Work Experience

Fidel Softech as ServiceNow Developer

Dec 2019 to Jan 2021

ServiceNow development for clients.

Projects Details:

1. Project: Service Portal for managing User, Groups and Roles along with managing of Notices, Applications and Email Notifications with custom workflows.

Role: Developer. Worked on custom made ?Notice? module.

- Sep 2020 ? Nov 2020

Role: Developer

Worked on custom made Notice module which include :

Creation of notice

Updating of notice

Worked on custom made Notice module.

Worked on Service Portal.

Education

UG: **BCA (Computers)** from **sanskar institute of managemant and technology** in **2017**

Other Qualifications/Certifications/Programs:

micro certification flow designer service now
.net certification

IT Skills

Skill Name	Version	Last Used	Experience
Service now			
.NET			
WINDOWS 2007,2010			
VB, C#			
C, C++			
JavaScript			
SQL			
HTML, CSS			
BOOTSTRAP			
ORACLE, MYSQL			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Marathi				

Affirmative Action

Category: General
Physically Challenged: No

Work Authorization

Job Type: Permanent
Employment Status: Full time