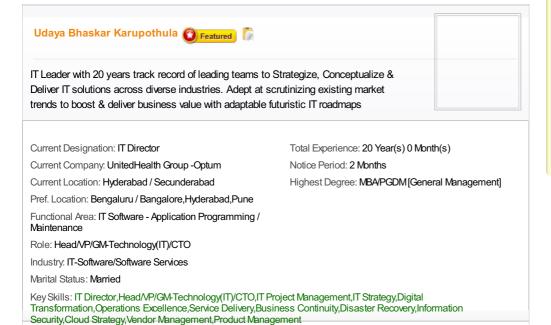


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Verified : Le Phone Number | Email - id

Work Experience | Education | IT Skills |

Last Modified: 20-Jan-21

Summary

IT Leader with 20 years track record of leading teams to Strategize, Conceptualize & Deliver IT solutions across diverse industries. Adept at scrutinizing existing market trends to boost & deliver business value with adaptable futuristic IT roadmaps. Proven expertise in collaborates with key stakeholders, handling migrations & transitions of all volumes using indepth knowledge of IT Infrastructure.

Work Experience

- UnitedHealth Group -Optum as IT Director Jan 2020 to Till Date
- Leader for India and Philippines teams comprising of 235 team members consisting of Architects, SME, SRE, Operation Leads, technical leads.
- Driving and enabling the network & security projects and operations
- Key enabler for the WAH transformation for the US/India (OSP & PPVPN) /Philippines user base
- Designed road map for Intent based networking, Cloud enabled Security, Edge Vs. Fog Computing, Automation Framework for Network, and security Operations
- Key contributor or talent transformation, Customer and Employee Experience, Performance management framework for the Group
- Biological E as Deputy General Manager Jul 2016 to Jan 2020
- Leader for IT Infrastructure Operations at six locations of Biological E Ltd with team comprising of 25 members consisting of Architects, SME, Operation Leads, technical leads.
- Driving and enabling Enterprise projects and operations.
- Designed and Managed Budgets of about INR 90M and shown a 10% to 15% OpX cost saving YoY with effective vendor negotiation and technology upgradation.
- Strategize and implement Infrastructure projects which include VoIP & cloud-based collaboration platforms, migration from VMware VDI to Mcrosoft RDP, Holistic Helpdesk Platform, Industrial Plant IT setups for two sites, SDWAN, DLP, Email Archival Solution, DR solution for SAP ECC6, Universal Print Management system.
- Project consulting for business teams for projects like Manufacturing Equipment systems, HPLCs, LIMS, Trackwise
- Designed and implemented Asset management system, Procurement Management System.
- Implementation of Internet Security Framework using ISO.
- Represent GxP/USFDAWHO/ISO IT Internal and external Audits.
- Experience on GxP, 21 CR part11 Compliance, CSV validations.
- Validation of software Licensing costs and ensure the software licensing is reduced by 20%

Aveva as Head of IT -India Operations Jul 2014 to Jul 2016

- Head of IT operations for three locations in India.

Important

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld

- Lead, coach, mentor a team of 15 comprising of Team Leads, Project management, technical team members, Helpdesk.
- Designed and managed IT budgets.
- Implemented 24/7 Helpdesk teams' structure, Test lab environments, Site setup for new offices, VoIP Government regulations (OSP Licensing)
- Developed, implemented and maintained technology policies, standards and procedures.
- Collaboration with business teams for implementing organization-wide IT initiatives.
- Developing and maintaining a business continuity plan (BCP) for all critical IT Services / Products.
- Responsible for Vendor management and procurement.
- IBM India Pvt. Limited as Delivery Operations Manager Nov 2010 to Jun 2014
- Deloitte Consulting India Private Limited as Senior Consultant Jan 2009 to Nov 2010
- Cognizant Technology Solutions India Ltd as Senior Associate Jan 2008 to Dec 2008
- Computer Sciences Corporation as Senior Engineer System Administration Jun 2005 to Jan 2008
- Intergraph as Support Engineer Nov 2000 to Jun 2005

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Education

UG: B.Sc (Computers) from Osmania University in 2006

PG: MBA/PGDM (General Management) from Xavier Labour Relations Institute (XLRI), Jamshedpur in 2011

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IT Skills

Skill Name	Version	Last Used	Experience
Service Delivery Management		2020	0 Year(s) 0 Month(s)
IT Infrastructure Management		2020	0 Year(s) 0 Month(s)
IT Budgeting		2020	0 Year(s) 0 Month(s)
PROJECT MANAGEMENT		2020	0 Year(s) 0 Month(s)
IT Security Governance		2020	0 Year(s) 0 Month(s)
Risk, Audit and Compliance		2020	0 Year(s) 0 Month(s)
BCP and DR		2020	0 Year(s) 0 Month(s)

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Hindi	Expert	✓	✓	✓
Telugu	Expert	✓	✓	✓

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Affirmative Action

Work Authorization

Category: **General**Physically Challenged: **No**

Job Type: Permanent Employment Status: Full time

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