



Amit Sharma

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A seasoned IT professional and Oracle ERP Applications Techno-Functional expert with 12+ years of in-depth experience in design, support and implementation of Oracle ERP applications.

Current Designation: Associate Consultant	Total Experience: 13 Year(s) 0 Month(s)
Current Company: Tata Consultancy Services Ltd.	Notice Period: 3 Months
Current Location: Kolkata	Highest Degree: B.Tech/B.E. [Computers]
Pref. Location: Bengaluru / Bangalore, Hyderabad, Pune	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Team Lead/Tech Lead	
Industry: IT-Software/Software Services	
Marital Status: Married	
Key Skills: Project Management, Oracle Apps Functional, PO, INV, WIP, ISupplier, Oracle Purchasing, Oracle Inventory, Oracle Payables, Bom, Order Management, SCM, Oracle E-Business Suite	

Verified : Phone Number | Email - id

Last Active: 22-Jan-21

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Summary

Gained insightful experience in managing multiple software development projects across various geographies while meeting business needs in a fast paced, dynamic and globally expanding MNC environment

Successfully executed multiple Oracle Applications Implementations including e-Business Suite Release 12 and application support projects

Led the successful ERP Implementation at GE Oil & Gas, Singapore

Offered strategic advisory & consultancy regarding seamless implementation in Procure to Pay, Inventory, Work in Process, Order Management, Quality, MES, BOM and Engineering

Expertise in managing complete project management activities, ensuring timely deliveries as per defined timelines and quality standards

Proficient in building, training & mentoring high-performing teams for consistent delivery of strategic software projects

Work Experience

Tata Consultancy Services Ltd. as Associate Consultant
Feb 2008 to Till Date

Key Result Areas:

Spearheading the end-to-end Oracle ERP Applications Development including Program/Project Management,

Software/Technical Architecture,

Requirement Gathering, Design & Development, Business Analysis, Functional Consultancy, Testing, Software

Deployment, Service Delivery

Management, SDLC, Client Engagement, Post-implementation Support, Product Management, Support Services,

Training & Development and

People Management

Mapping business requirements and providing customized solutions involving finalization of product specifications and

selection of appropriate

techniques

Understanding & coordinating client's needs / enhancements, customization, software-related issue of clients to

provide solutions in adherence

to delivery schedules

Managing software development activities for business process mapping of the client and identifying appropriate

development methodology

Acting as escalation point to resolve issues for all support issues, driving resolution of customer's technical support

issues

Leading client/ user/ partner interaction for requirement gathering, risk assessment, finalization of technical

specifications and discussions for

effort/ cost/ time estimation and client co-ordination and reporting

Adapting software industry best-practices such as Agile Methods, Test Driven Development for use in multiple and

concurrent projects

Providing effective resolution to customer queries and improving relationships with the customer by anticipating

customer future requirements



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customer future requirements,
thereby ensuring a positive customer experience
Supervising service delivery functions, to ensure end-to-end ownership of incidents and service requests
Meeting deadlines and TAT without compromising quality norms and adhering to SLA
Monitoring & coordinating development and review of service level targets and ensuring timely closure of priority tickets
Developing, implementing and providing support for business application software for clients
Monitoring projects with respect to budgeted cost, demand forecasts, time over-runs to ensure timely execution of projects
Leading, training, recruiting & monitoring the performance of development project teams consisting of developers, business analysts, functional testers, automation testers, performance testers and delivered successful releases to production
Conducting meetings for designing or streamlining processes to ensure smooth functioning of IT operations

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Education

UG: **B.Tech/B.E (Computers)** from **Jorhat Engineering College, Jorhat, Assam** in **2007**

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IT Skills

Skill Name	Version	Last Used	Experience
Spreadsheet Loader, PL/SQL, Forms			
Shell Script, Oracle Workflow, MS Office			
Oracle EBS R12 & Oracle EBS 11i			
Purchasing, iSupplier, Inventory			
Work in Process, MES, Engineering			

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Languages Known

Language	Proficiency	Read	Write	Speak
Hindi				
English				
Assamese				
Bhojpuri				
Bengali				

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Affirmative Action

Category: **General**
Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**
Employment Status: **Full time**

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