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Vipul Kumar Jha ⭐ Featured

Project Manager seeking roles in Project Management,Program Management,Project Coordination,Requirement Gathering,Process Documentation,Incident Management,Knowledge Management,IT Service Management,Change Management,Agile methodology,MIS Reporting

Current Designation: Project Manager

Current Company: Extreme Compute Technologies Pvt Ltd

Current Location: Hyderabad / Secunderabad

Pref. Location: Hyderabad,Kolkata,Pune

Functional Area: IT Software - Application Programming / Maintenance

Role: Project Mgr-IT/Software

Industry: BPO/ITES

Marital Status: Single/unmarried

Total Experience: 6 Year(s) 0 Month(s)

Notice Period: 15 Days or less

Highest Degree: B.Tech/B.E. [Electronics/Telecommunication]

Key Skills: Project Manager,Project Management,Program Management,Project Coordination,Requirement Gathering,Process Documentation,Incident Management,Knowledge Management,IT Service Management,Change Management,Agile methodology,MIS Reporting,Project Planning

Verified : 📞 Phone Number | Email - id

Last Active: 22-Jan-21   Last Modified: 22-Jan-21

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Summary

Result-oriented Professional with over 6 years of experience in Project Management,Program Management,Project Coordination,Requirement Gathering,Process Documentation,Incident Management,Knowledge Management,IT Service Management,Change Management,Agile methodology,MIS Reporting,Project Planning

Work Experience

◉ **Extreme Compute Technologies Pvt Ltd** as Project Manager
Oct 2019 to Till Date

Designed process flow for deployment.
Managed negotiation, procurement and payments to vendors.
Initiated campaign for customer feedback.
Designed process flow for change request, incident management and service request.
Setup the entire cloud infrastructure (physical) at Asia's largest Data Center.
Managed communication/ coordination for all deployment, CR, SR and incident for all clients.
Incorporated Zoho Desk and Zoho projects in organisation (received training and trained all members).
Created cumulative resource inventory for all clients to keep a check on resource opted vs resource provided.
Validated PO vs deployed.
Validating SOA and communicating with client in case of pending payments.

◉ **Minfy Technologies Pvt. Ltd** as Assistant Manager - PMO
Jan 2019 to Sep 2019

Primary Responsibilities:

*   Validating solution document and giving go ahead from delivery side
*   Creating Project plan on the basis of WBS
*   Engaging internal technical resources and customer side resources
*   Tracking the project execution on daily basis
*   Sending project status report (PSR) on weekly basis
*   Managing customer escalation
*   Managing and maintaining change requests with an eye on commercials
*   Getting CSAT from customer on AWS portal
*   Initiated drive for adding new KB articles to JIRA confluence
*   Created Change Management process document for organisation
*   Created Cloud advisory for clients using windows server and pitched for cross selling of Antivirus Product (Minfy Tech's partner)
*   Individually contacted each SAP customer and identified and categorised them as potential customer for cross selling of Antivirus product
*   Financial analysis of multiple projects by inspecting their PO, BOM, SOA and previous change requests which

eventually helped in increasing cash flow
* Assisted in categorising project accounts in FIXED or AS IS (pay as you go billing)
* Redefined Solution document to be used by presales team
* Gathered,categorised and created case studies in a format which eventually were used in audit for AWS premier network and succeeded

● **LinkBiz IT solutions** as Business Analyst and Project Coordinator
  Aug 2018 to Jan 2019

* Gathered requirements from clients and documented it
* Explained the requirements and functionalities to developers
* Provided timely update to client
* Deployed build files on Apache- Tomcat server
* Performed manual testing of application's functionality

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Education

UG: **B.Tech/B.E. (Electronics/Telecommunication)** from **JNTU College of Engineering, Hyderabad** in **2010**

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IT Skills

Skill Name	Version	Last Used	Experience
MS OFFICE			
IM Tools -Service now (Domain specific)			
Agilent-E6474A			
Agile Methodology			
Microsoft Project			
Microsoft Visio			
Zoho Desk			
Zoho Projects			

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Languages Known

Language	Proficiency	Read	Write	Speak
ENGLISH				
HINDI				
MAITHILI				
TELUGU				

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Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time

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