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NARENDRA YADAV Featured

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System Admin seeking roles in IT Infrastructure Management,System Analysis,Client Management,Configuration Management,Technical Support,Active Directory,Requirement Gathering,Performance Tuning,Apache Tomcat,Azure,Linux

Current Designation: System Administrator	Total Experience: 4 Year(s) 1 Month(s)
Current Company: FIS Staffing Solutions	Notice Period: 15 Days or less
Current Location: Bengaluru / Bangalore	Highest Degree: BCA [Computer]
Pref. Location: Bengaluru / Bangalore	

Functional Area: IT Software - Application Programming / Maintenance

Role: System Analyst

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: System Admin,System Analyst,IT Infrastructure Management,System Analysis,Client Management,Configuration Management,Technical Support,Active Directory,Requirement Gathering,Performance Tuning,Apache Tomcat,Azure,Linux

Verified : Phone Number | Email - id

Last Active: 23-Jan-21   Last Modified: 23-Jan-21

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Summary

IT professional for years. Worked as System Admin at FIS for multiple clientele and
leading the project which involves managing the Infrastructure across client locations.
Team oriented with overall 4+ years of experience in managing IT Infrastructure operations across multiple platforms (Windows and Linux).

Work Experience

- **FIS Staffing Solutions** as System Administrator
  Aug 2015 to Till Date

- **Fidelity National Information Services** as System Admin
  Aug 2015 to Jun 2020

  ROLES AND RESPONSIBILITIES:
  ENVIRONMENT: Windows, Linux, Azure with Intune.
  ? I used to take care of all sort of configuration and release to deployment.
  ? Experience in JIRA, Case Management System (CMS) and SNOW ticketing tool.
  ? Supporting different environments like Dev, UAT and Production.
  ? Deployment of various application packages including JAR, WAR and XML on apache tomcat.
  ? Working on DB backups and restoring's as per request.
  ? Documentation of the process and procedures.
  ? Attending CAB & TAB calls, meetings for the technical support with the clients.
  ? Communicating with various teams to ensure the build related issues are resolved.
  ? Reporting and solving the issues by interacting with Managers. technical teams and clients.
  ? Took ownership of task to ensure that delivery is not impacted.
  ? Managing and providing L1& L2 Support to 3000+ Users
  ? Installation and configuration of Operating Systems.
  ? Windows Patch Management.
  ? Providing remote and onsite support to the internal users.
  ? Active Directory Administration.
  ? Configuring network printer, Scanner and Multi functional printers.
  ? Maintaining the Asset Report, IMAC Report, Vendor report for all System, Laptops, printers, projectors etc...
  Coordinating with vendor for system hardware related issue.
  ? Preparing daily and week report like call report, vendor report, Antivirus report, Inventory report and sending it to the Location reporting manager and regional IBM managers.
  ? Responsible for troubleshooting of all end-user problems with end-user applications, Operating Systems, hardware, network printers, Desktops & Laptops, Data cards/modems, wireless, VPN, RSA Secure ID tokens.
  ? Providing the Telephonic and Remote support

Education

UG: **B.Sc (Computers)** from **C.V.RAMAN** in **2017**

PG: **BCA (Computer)** from **C.V. Raman** in **2017**

IT Skills

Skill Name	Version	Last Used	Experience
Windows, Linux, Azure			
JIRA			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Kannada				

Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**