[Email] [Print]

Teja S ⭐ Featured

Teja S

AWS,Atlassian Engineer seeking roles in Atlassian Administration,Project Management,JIRA Administration,Confluence Management,Upgradation Management,Migration Administration,Installation,Configuration,Linux,SQL Server,Apache,Oracle,Tomcat,GIT

Current Designation: Jira Atlassian Engineer

Current Company: Ericsson India Global Pvt ltd

Current Location: Bengaluru / Bangalore

Pref. Location: Bengaluru / Bangalore,Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: System Admin

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Total Experience: 5 Year(s) 0 Month(s)

Notice Period: 1 Month

Highest Degree: B.Tech/B.E. [Electrical]

Key Skills: AWS,Atlassian Engineer,System Admin,Atlassian Administration,Project Management,JIRA Administration,Confluence Management,Upgradation Management,Migration Administration,Installation,Configuration,Linux,SQL Server,Apache,Oracle,Tomcat,GIT

Verified : 📞 Phone Number | Email - id

Last Active: 22-Jan-21   Last Modified: 22-Jan-21

Jump to Section ▶ Work Experience | Education | IT Skills | Projects |

Summary

Completed major projects such as Mobile Banking Core App, World Class Talent and Risk Management.
    Implemented SSL/SSO for Atlassian products
    Supported JIRA and Confluence administration, including creation and management of custom, complex projects, workflow, security schemes, custom fields, dashboards and reports configurations
    Led minor and major JIRA/Confluence upgrades (including communications), schedule and coordinate maintenance, and lead performance tuning/scaling in conjunction with our JIRA hosting partner
    Good command in Compute, Database. Storage, Networking & Content Delivery, Customer Enablement.
    Resolved issues as they arise with JIRA Projects and Confluence in coordination with JIRA hosting partner team
    Worked on JIRA, Confluence, Bitbucket, Bamboo, GIT, Jenkins and so on
    A keen communicator with honed interpersonal, problem-solving and analytical skills

Work Experience

◉ **Ericsson India Global Pvt ltd** as Jira Atlassian Engineer
Aug 2015 to Till Date

Growth Path:
Aug?15 to Sep?20   Atlassian Administrator
Since Mar?20   Atlassian Engineer

Key Result Areas:
    Managing & implementing Workflows, Screens, Custom Variables, Post functions in Workflows; developing customized workflow for transaction parallel approval; developing application by customizing fields, permission and workflow
    Managing Issue types for JIRA Projects
    Creating team specific agile process flow in JIRA to move tasks from one activity to another
    Installing and configuring continuous Integration servers
    Administering GIT repositories and support Bit Bucket and GIT users
    Resolving tickets based on SLA (Service Level Agreement)
    Integrating Tempo Time Tracking Tools in JIRA
    Assisting Scrum master across the company to customize JIRA for their requirements
    Configuring email notifications on status change as well as automatic issue creating through mail, customize status & so on
    system administration, configuration and customization of Atlassian tools
    Leading, planning, and managing documentation projects for product releases
    Developing high level Design documents and participating in design reviews
    Providing training to development teams on how to track, plan and analyze using JIRA
    Coordinating and tracking all projects for seamless releases using Project Management System JIRA, Source Code Management System SVN
    Installing and up-grading from lower version to newer version in Windows and Linux Environments

Interacting with existing vendors for support and troubleshooting, working with JIRA instance hosting providers on necessary upgrades and communications with others on planned outages

Performing requirements gathering, business process workflow, and process improvement for JIRA/Confluence workflow and processes in place, identifying where functionality can/cannot meet user requests

Building, releasing and configuring management of production systems

Executing system troubleshooting and problem-solving across platform and application domains

Ensuring critical system security through the use of best in class cloud security solutions

Significant Achievement:

Upgraded JIRA from 7.13.0 to 7.13.8 v, Confluence 6.6.14 to 6.13.8v, Bitbucket 6.3.0 to 6.7.2, Bamboo 6.9.2 to 6.10.3v in AWS DataCenter & Servers.

Developed the advanced workflow using validation, condition, post function and triggers

Migrated the JIRA, Confluence, DB from Windows to Linux environment

Created:
o   customized dashboards for teams
o   JIRA Projects based on user request
o   new JIRA users and JIRA groups

Provided local and global permission in JIRA and Confluence

Recovered JIRA from CyberAttack(WatchBog)

Built structured queries using the JIRA Query Language (JQL) to search for issues

Validated best business practices & rules to implement with the new model along with appropriate user approvals & sign-off

Built templates and dashboards for customized views of the data specific to each group and line of business

Worked in 24/7 shift to provide the coverage

Installed and tested various plug-in?s / add-on?s

Conducted pre-production Acceptance Testing to help assure the quality of our products / services

Evaluated new technology options and vendor products

Suggested architecture improvements, recommended process improvements

Decommissioned Crowd and configured Atlassian applications with LDAP.

Education

UG: **B.Tech/B.E. (Electrical)** from **Sasi institute of science and technology** in **2014**

Other Qualifications/Certifications/Programs:
B.Tech. (Electrical and Electronics)

IT Skills

Skill Name	Version	Last Used	Experience
C Program, Shell scripting and CSS			
WINDOWS			
JIRA Service desk, Jira Core			
JIRA Agile,SNOW Confluence			
bamboo, Git			
SVN, MYSQL, ITIL			
SQL Server			
Oracle 10g/11g, SolarWinds			
GIT, GITHUB and Sourcetree			
Tomcat 8.5, Apache, Nginx			
AMAZON Web Services			

Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✔	✔	✔
Telugu	Expert	✔	✔	✔
Kannada	Beginner	✔	✔	✔
HINDI	Proficient	✔	✔	✔

Projects

Project Title: Antel Uruguay
Client: **Antel Uruguay**
Nature of Employment: **Full Time**   Duration: Jan 2019 - Till Date
                                                             Onsite / Offsite: **Offsite**

Role Description: Antel Uruguay in Telecom Billing Team, National Administration of Telecommunication Project is

Uruguay's government-owned telecommunications company, founded in 1974.
Project Details: **Created:**
o JIRA Projects as per the requirement and maintain existing projects
o New groups and users in user management
o Script for auto Multi Subtasks
o New Permission Schemes
o Workflows with using Post functions, Conditions and Validations
o Custom dashboards, advance filters and formula-based fields
o Assignee options for group of people
o Required fields to selected people and teams
o Specific projects in JIRA (complex workflow, issue types schemes, field configuration schemes, permission schemes, screen schemes)
o New Notification schemes
o JQL filters and shared with teams and used them on gadgets
o Custom Fields in JIRA
o Spaces in Confluence
o Single sign-on in JIRA, Confluence, Bitbucket & Bamboo.
   Migrated:
o JIRA instance from cloud to Server
o Projects from one instance to another using Project Configurator plug-in
   Worked on:
o Add-ons such as Workflow toolbox, JIRA Suite Utilities, Script runner, JIRA Misc. Workflow extensions and CRM Add-on

---

⊙ Project Title: World Class Talent
Client: Deloitte
Nature of Employment: **Full Time**   Duration: **Oct 2017 - Jan 2019**
                                                       Onsite / Offsite: **Offsite**

Role Description: World Class Talent is a system project deals with Employee Management Immigration and Mobility of Employee. When a mobility request is submitted, GM&I team verifies specific criteria.
Project Details: **Installed:**
o JIRA in LINUX environment
o Required API and verifying the modules are working fine
   Created:
o New JIRA projects
o New users and groups in JIRA
o Custom workflow and adding post functions when required
   Managed issue type screens; configured Issue Types for JIRA Projects; troubleshot JIRA user Issues; resolved them based on SLA; imported issues from other environments such as from CSV files & Bugzilla to JIRA Projects
   Re-indexed the JIRA instance when required
   Responded to incoming requests & enquiries for new tools and workflow procedures
   Provided technical assistance for work administration for users, related modifications and Archival

---

⊙ Project Title: Risk Management
Client: Synchrony Financials
Nature of Employment: **Full Time**   Duration: **Aug 2015 - Jul 2017**
                                                       Onsite / Offsite: **Offsite**

Role Description: Creating business continuity plans to limit risks. Implementing health and safety measures, and purchasing   insurance. Conducting policy and compliance audits, which will include liaising with internal and external auditors.
Project Details: **Created:**
o New JIRA Projects
o New users and groups in JIRA
o Custom workflow
   Managed Issue type screens; managed JIRA- Issue Types with specified custom fields
   Provided permissions to the users for Confluence Wiki Pages and based on the request
   Tracked timesheet TEMPO for each issue for reporting
   Resolved tickets based on SLA (Service Level Agreement)
   Maintained backup in DEV environment
   Prepared projects, dashboards, reports and questions for all JIRA related services

Affirmative Action

Work Authorization

Category: **OBC - Creamy**

Job Type: **Permanent / Temporary**

Physically Challenged: **No**

Employment Status: **Full Time, Part Time**