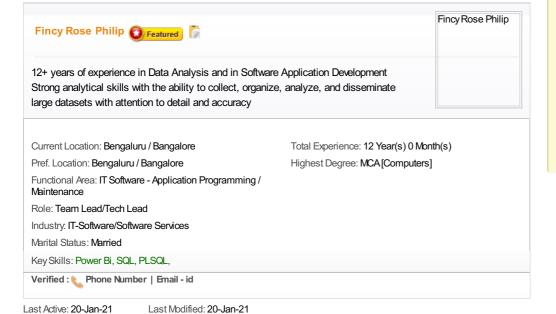


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Summary

Jump to Section

12+ years of experience in Data Analysis and in Software Application Development

Work Experience | Education | IT Skills |

Strong analytical skills with the ability to collect, organize, analyze, and disseminate large datasets with attention to detail and accuracy

Strong working knowledge of o SQL (MS-SQL)
Proficient in Data Analysis and Dashboard Preparation
Excellent Leadership and Interpersonal Skills

Work Experience

M phasis as Senior Software Engineer Jul 2010 to Jul 2020

Project Name DashboardProject-Reporting and Analyzing the data's for different accounts. Preparing Charts for all the accounts in DXC from BMS. Worked in Mood Dashboard (Requirement Analysis and Data Collection). Made Automated Dashboards for AMS and different accounts.

Organization Mphasis(For DXC)
Duration Apr-2018- 23-July-2020
Environment Power BI, SQL Server, Excel

Project Name DashboardProject-Reporting and Analyzing the data's for different accounts. Preparing Charts for all the accounts in HPE from BMS.Worked inMood Dashboard (Requirement Analysis and Data Collection).Made Automated Dashboards for AMS and different accounts.

Organization Mphasis(For HPE)
Duration Feb-2015- Apr-2018

Environment Excel Data Analysis, SQL Server, VB-Script

Project Name DashboardProject- Automation of Dashboard in Mcrosoft Technologies .

Organization Mphasis(For HP)
Duration 12-Jul-2012- Feb-2015

Environment SQL Server, Microsoft Technologies.

Description: Builds key relationships with account leaders to ensure alignment on business critical analytics Drives ITIL process adherence via governance dashboards to drive out SLA penalty costs

Ensures ITSMefficiency by developing standardized health-check reporting at the account, industry, and enterprise

Responsibility: Primary Responsibility (Project Lead)

Responsibilities Done for the Dashboard Project.

- 1 CMDB Health KPIs &Metrics
- i. Preparing the score card as per relationship metrics defined for Server Cl Metrics, Database Cl Metrics, Cluster Cl Metrics,
- ii. Storage Devices CI Metrics, Network Device CI Metrics.
- 2. Dashboards for Different Accounts
- i. Automated Dashboards with charts using scripts for different Industry and accounts

- Attrition Reports for each quarter
- Provide the quarterly report to the stakeholders regarding the staffing levels, Planned/Unplanned departures.
- Problem Management Operational Reporting
- Report tracks company's performance in within Problem Management support as it relates to Problem Records (investigations) and or Problem Tasks assigned in company's Vitalize group and owned by company personnel. This performance check is based on problem task aging and due date extension/s.
- Mood Dashboard Testing, Query Analysis and Data uploading.

 Analysis and Testing of the Mood Dashboard with the current dashboard for its performance and accuracy
- Financial Data Analysis 6
- The finance allocated as per the SLA violations calculation per quarter. i.
- Automation of Dashboards
- Dashboard Automation for HP/HPE and DXC.

Project Name RPS Corporate Actions Organization Mphasis(For Charles Shwab)

Duration 01-Mar-2011 - 30-Oct-2011 Environment Microsoft Technologies

Description: This application is a customized link between system and the company. This module uploads the orders in the TDI buy/sell order file with the data from the trader to . database.

Responsibilities: Developer

Project Name CP Views/Omaha

Organization Mohasis(For Thomson Reuters) Duration 01-Jul-2010 - 28-Feb-2011 Environment Mcrosoft Technologies

Description: CP Views is a legacy product of thomson reuters which is derived from REuters

Responsibilities: Developer

i2 Technologies Pvt Ltd. as Solution Specialist

Oct 2007 to Nov 2009

Project Name i2 eSupport (https://support.i2.com)

Project Description i2's eSupport website provides 24 hour access to support through real time case monitoring, web based case submission, solution research capability, documentation download and a host of other features. The work involves design and development of the CRM tool which is globally used by different partners/customers of i2 technologies.

The eSupport website provides the customers the ability to:

- Submit, view and track problems reported to i2 products.
- Research and resolve problems using the self help tools.
- Request and receive software and documentation updates as they become available.
- Request software license keys as appropriate.
- Download release notes and other product documentation.
- Vote on solution/product enhancements.
- Participate in discussion groups.
- Update company details and designated contact profiles.
- Order software

Release Management Language /Tools ASP.Net, C#, Ajax, ClearCase, TestDirector, WinRunner

Database Oracle 10g Duration Oct 2007 - Nov 2009

Roles and Responsibilities Developer-Coding and Unit Testing

^ Back to Top

Education

UG: B.Sc (Maths) from Mahatma Gandhi University (MGU) in 2000

PG: MCA (Computers) from Bangalore University in 2004

^ Back to Top

IT Skills

Skill Name	Version Last Used Experience
Microsoft SQL Server	
Power BI	
EXCEL	
Vitalize Tool	
.Net, C# , Java, VBScript	
SQL Server, Oracle 9i/10g	
Cold Fusion, Ajax	

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Kannada				
Malayalam				
Tamil				

^ Back to Top

Affirmative Action

Work Authorization

Physically Challenged: No

Job Type: Permanent Employment Status: Full time

^ Back to Top

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