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DEBADITYA CHAKRABORTY ⭐ Featured

System Engineer seeking roles in Application Support,Production Support,Design Development,Project Management,Software Engineering,Information Security,Data Structures,Troubleshooting,Installation,Debugging,MATLAB,Python,HTML,CSS,AWS,C,C++

Current Designation: System Engineer	Total Experience: 4 Year(s) 0 Month(s)
Current Company: Tata Consultancy Services Ltd.	Notice Period: 2 Months
Current Location: Kolkata	Highest Degree:

Pref. Location: Bengaluru / Bangalore,Kolkata,Pune

Functional Area: IT Software - Application Programming / Maintenance

Role: Tech Support Engnr

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: System/Tech Support Engineer,Application Support,Production Support,Design Development,Project Management,Software Engineering,Information Security,Data Structures,Troubleshooting,Installation,Debugging,MATLAB,Python,HTML,CSS,AWS,C,C++

Verified : 📞 Phone Number | Email - id

Last Active: 21-Jan-21   Last Modified: 20-Jan-21

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Summary

Experience of more than 3.5 years in "Development","Testing","Application Support", "Production Support ", "Debugging", Analysis & Issue Resolving,"Enhancement",
    Hands-on Experience in SQL/PLSQL Developer, Unix/Linux platform, ETL tools, BI, Oracle Forms
    Handling the installation, maintenance, support, troubleshooting of Oracle Retail Enterprise Suite
    Business and functional knowledge in Oracle RMS, REIM, WMS,RPM, RESA
    Basic Knowledge in Python, Microservices, AWS
    Self-motivated, flexible, quick learner, hardworking personality, team-player with excellent team-building skills.
    Adroit in giving best effort to meet deadline given by Customers.
    Adroit in providing effective resolution to customer queries related to project.

Work Experience

🔘 **Tata Consultancy Services Ltd.** as System Engineer
Dec 2016 to Till Date

Client Name   Morrisons Supermarket PLC
Project Title   Transition & Production Support
Period   May 2017 to April 2019
Position   Support Analyst
Responsibilities   *   Contributed in Automation and Key System Improvement Processes for Business on client's request.
*   On-Call Support Person for Support to critical situations and emergencies.
*   Offshore Team member for the Retail Operations (RMS/RIB/RPM/RESA/ReIM)
*   Have good experience in SLA management, Reporting, system health checks and Trouble Shooting, Integration monitoring.
*   Was part of TCS Project Team during multiple transition & migration for in-house Production support.
*   Actively involved in Enhancement, Testing , Documentation process
Platforms/OS   Unix, Linux, Windows 7, Windows 10
Software/Technology   Pro*C, PL/SQL (Oracle 11g Database), Oracle Front End Applications, Oracle BI
Project Location   TCS- Kolkata, India

Client Name   Morrisons Supermarket PLC
Project Title   DevOps
Period   May 2019 to Present
Position   Technology Analyst
Responsibilities   *   Contributed in Design Review & Code Review for multiple System Improvement Planning
*   Lead Role in multiple Cutover & Outage Activities
*   Manual Testing & Signoff for Major Projects
*   Contributed in AI- ML Project (Machine First Delivery Model) to eliminate human intervention from daily BAU processes.
Platforms/OS   Unix, Linux, Windows 7, Windows 10
Software/Technology   PL/SQL (Oracle 11g Database), Oracle Front End Applications, Oracle Forms

Software/Technology   PL/SQL (Oracle 11g Database), Oracle Front End Applications, Oracle Forms,
Project Location   TCS- Kolkata, India

Education

UG: **B.Tech/B.E. (Electrical)** from **Maulana Abul kalam Azad university of Technology** in **2016**

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Other Qualifications/Certifications/Programs:
Certification Course

IT Skills

Skill Name	Version	Last Used	Experience
MS OFFICE	365	2021	15 Year(s) 1 Month(s)
Oracle Retail Merchandising System	13	2021	4 Year(s) 1 Month(s)
WINDOWS OS	10	2021	15 Year(s) 0 Month(s)
ORACLE FORMS	10	2021	1 Year(s) 1 Month(s)
Oracle BI		0	2 Year(s) 1 Month(s)
Invoice Processing		0	3 Year(s) 0 Month(s)
AWS		0	1 Year(s) 0 Month(s)
PLSQL		0	4 Year(s) 1 Month(s)
Unix/Linux	Redhat	2021	4 Year(s) 1 Month(s)

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Bengali				

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent / Temporary

Employment Status: Full Time, Part Time