



**Pankaj Rusia**
premium
Featured

Project Manager seeking assignments IT Project Management, Program Management, ERP Implementation, Software Engineering, Strategic Planning, Service Delivery Management, Stakeholder Management, Budgeting, Cost Control, Agile, Scrum, Microsoft Dynamics, CRM

Current Designation: Project Manager -IT	Total Experience: 16 Year(s) 0 Month(s)
Current Company: Capgemini Sverige AB	Notice Period: 3 Months
Current Location: Helsingborg	Highest Degree: MBA/PGDM [Market and Systems]
Pref. Location: Bengaluru / Bangalore, Mumbai, Pune	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Project Mgr-IT/Software	
Industry: IT-Software/Software Services	
Marital Status: Married	
Key Skills: Project Manager-IT/Software, IT Project Management, Program Management, ERP Implementation, Software Engineering, Strategic Planning, Service Delivery Management, Stakeholder Management, Budgeting, Cost Control, Agile, Scrum, Microsoft Dynamics, CRM	
Verified :  Phone Number    Email - id	

Last Active: Jan-Mar 2021    Last Modified: Jan-Mar 2021

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## Summary

Performance-driven professional with nearly 15 years of rich & extensive, national & international experience in Project & Program Life Cycle Management, Client Engagement, IT Management and People Management  
Forward-focused Project Manager with exposure in swiftly completing projects with competent cross-functional skills and ensuring on-time deliverables within pre-set cost parameters; with good understanding of Agile & Scrum methodologies for deployment & rollouts  
Bagged Certification of Accomplishment twice - Multichannel Transformation Programme for exemplary performance with IKEA  
Highly skilled in software engineering practices including BDD, TDD, test automation, DevOps, code versioning with sound knowledge and experience of using industry standard toolsets

## Work Experience

### Capgemini Sverige AB as Project Manager -IT Nov 2012 to Till Date

(At Client side: Product Owner)  
Client: IKEA/INGKA IT DIGITAL AB  
Role:

Instituting & executing project strategies, making high-stake decisions and overcoming complex business challenges using experience-backed judgment, strong work ethics and irreproachable integrity  
Creating & sustaining a dynamic environment that fosters the development opportunities and motivates the high performance amongst the team members  
Developing project baselines & controlling the same with respect to cost, resource deployment, time overruns & quality compliance to ensure satisfactory execution of projects  
Collaborating with clients & stakeholders while keeping them informed of progress and issues in order to manage expectations on all requirements and deliverables  
Participating in review meetings with the team to discuss about the progress of projects as well as for identifying gaps and suggesting effective solutions for the same  
Mapping client's business requirements and translating these requirements into functional specifications, services, and custom solutions with successful project execution  
Providing:  
Strategic guidance on application solutions, architectures, integration strategies, governance, quality assurance and business support processes  
Digital Project Office Manager with insight to the resource capacity- and resource planning  
Steering efforts in delivering optimal IT Solution of high quality within budget and schedule by providing technical leadership and managing development team  
Monitoring the SDLC which includes scheduling, capacity management, and coordinating releases across multiple applications / platforms  
Performing project reporting, through providing Digital Project Office Manager with key milestones updates and content for measuring and following up project quality and performance



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Communicating all key project plans, commitments, and changes including requirements, QA plans, schedule, and scope changes  
 Working on producing Deployment, Run Books, Implementation & Rollout Plans for consumption by the change management team in Infrastructure / Operations group

Nov12 to Dec’18 with Capgemini India Pvt. Ltd., Mumbai (IN) / Helsingborg (SE)  
 IT Manager (Scrum Master)  
 Clients: IKEA IT AB, and PostNord AB  
 Role:  
 Engaged in identifying and implementing strategies for building team effectiveness by promoting a spirit of cooperation between team members  
 Worked in Agile environment to involve the Product Owner for creating user epic/stories, prioritize, Sprint planning in line with over all release plans  
 Monitored communication flow to stakeholders by planning and distributing relevant information at appropriate times and forums  
 Secured that the project is reviewed and evaluated, with learnings documented

- Thought Focus Information Tech Pvt. Ltd.** as Senior Business Analyst  
 Oct 2011 to Nov 2012
  - \* Streamlined end to end delivery of project and support & maintenance of IT services within given scope, schedule, cost, quality, human resource, communication, risk/issue management and escalation management
  - \* Checked pro-active problem management, change management, release and deployment management with at least 20% reduction in issues and escalation.

- Smith & Nephew Healthcare India Pvt. Ltd.** as Business Analyst  
 Feb 2009 to Oct 2011
  - \* Obtaining requirements by means of interviews, document analysis, requirements workshops, storyboards and surveys. Liaising with stakeholders and development team.
  - \* Rolling out various internet & Intranet apps on MS- Share point 2010 portal for all India staff for better communication.
  - \* Analyzing Sales, logistics and finance related business report requirements and creating on WEBI reports in SAP BOXI.
  - \* Developing Monthly and periodic performance reports, sales and trend analysis, forecasts, & plans, ad hoc report for senior management for their analysis and decision making for next year.
  - \* Creating Test scripts and execute for Supply Chain Management/Finance/CRM/HR& Payroll module on HPQC.
  - \* Ensuring that Disaster Recovery Plan (DRP) runs every month to inline the security & backup system.
  - \* Assist and Prepared IT Budget with CAPEX & OPEX, for smooth IT operation and service management.
  - \* Troubleshooting and resolving tickets with business priority and maintain the SLA. Involving in develop the SLA reports at end of every month with submitting the Ticket Status (Open/Close) report.
  - \* Rolling out various training initiatives as per requirement, review and monitor all training activities ensuring implementation of IT polices and procedures to the business.
  - \* Ensure IT acquiescence with compliance standards and regulatory requirements a line with global compliance standard.
  - \* Preparing of end user manual and pre & post Go-Live support.

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## Education

UG: **B.Com (Commerce)** from **Jiwaji University, Gwalior (MP)** in **1999**  
 PG: **MBA/PGDM (Market and Systems)** from **Vikram University, Ujjain (MP) India** in **2001**

Other Qualifications/Certifications/Programs:  
 Certified SAFe 5 POPM  
 Certified Google Cloud - Cloud Architect  
 Certified Google Cloud - Big Data & Machin Learning  
 Trained on PMP- Project Management Professional  
 Certified Agile Scrum Master  
 ITIL Certified  
 PRINCE2® Foundation Certificate

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## IT Skills

Skill Name	Version	Last Used	Experience
Google & AWS Cloud, DevOps			
Micro Services, Integration			
APIs SAFe POPM			
JIRA, MPP and Confluence			
SharePoint, Teams, GIT			
ERP, SAP 4.6c			
Microsoft Dynamics ax			
PROJECT MANAGEMENT	0		10 Year(s) 0 Month(s)
Delivery Management	0		8 Year(s) 0 Month(s)
Retail Operations	0		6 Year(s) 0 Month(s)

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## Languages Known

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
swedish				

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Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time

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