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**NANDINI MOHANRAJ** ⭐ Featured

System Analyst seeking roles in IT Project Management,Requirement Gathering,Software Testing,Defect Tracking,Software Development,Software Architecture,Technical Architecture,SQL Server,Bmc Remedy,Livelink

Current Designation: System Analyst

Current Company: ATOS GLOBAL IT SOLUTIONS AND SERVICES PVT LTD

Current Location: Chennai

Pref. Location: Chennai

Functional Area: IT Software - Application Programming / Maintenance

Role: System Analyst

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: System Analyst,IT Project Management,Requirement Gathering,Software Testing,Defect Tracking,Software Development,Software Architecture,Technical Architecture,SQL Server,Bmc Remedy,Livelink,Servicenow

Verified : 📞 **Phone Number** | **Email - id**

Total Experience: 4 Year(s) 5 Month(s)

Notice Period: 15 Days or less

Highest Degree: B.Tech/B.E. [Information Technology]

Last Active: 22-Jan-21          Last Modified: 22-Jan-21

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## Summary

A growth-oriented professional with an experience of 4 years as IT Project Management,Requirement Gathering,Software Testing,Defect Tracking,Software Development,Software Architecture,Technical Architecture,SQL Server,Bmc Remedy,Livelink

## Work Experience

🔘 **AtoS India Pvt Ltd** as System Analyst
Sep 2012 to Jun 2017

* AtoS India Pvt Ltd.
* Designation : System Analyst
* Application : ShareNet-IMS
* Client : Nokia Networks (previously recognized as NSN)
* From      : January 2013 - Till June 2017


* Project Details      : ShareNet-IMS is based on Livelink ECM (Enterprise Content Management) suite from Open Text Corporation. It is the central data repository for entire Nokia networks. All Portal users (suppliers and customers) are connected to the application.
* Technical Skills:
* OPERATING SYSTEMS: Windows 7/XP/Vista
* DATABASES: Oracle 10G, SQL Server 2008, SQL Server 2005
* TOOLS: SQL Developer tool, Livelink Builder, OpenText Livelink 9.7.0 and Content Server 10, Enterprise Connect v10.3.0 and Enterprise 10.5..2, SDM 12, BMC Remedy, SNOW (Service NOW).

* Job Profile:
* Basic knowledge on builder, Admin page.
* Working with minor enhancement include requirement gathering, understanding the complete flow, performing a feasibility study, preparing the demand analysis document, implementation of change, preparing unit test cases and performing unit testing, resolving issues detected during testing as soon as possible and delivering it to the end user for acceptance testing.
* Worked on LiveReports, WebReports, Workflows, Form, Form Templates, WebDav issues.
* Interacted with Vendor (OpenText) support team whenever required.

* Actively participated in testing during upgrade of application from LiveLink v9.7.0 to Content server 10 platforms.
* Provided basic LiveLink training to new joiners.
* Managing the support team related escalations and activities.

* PROJECTS

* ShareNet-IMS Rebranding: Nokia Siemens Networks had been rebranded to Nokia Networks.

* Client: Nokia
* Responsibilities:
* Identify changes in group names, custom views, HTML pages, Workflows, LiveReports, WebReports, Forms and Templates.
* Communicating with different teams/Service Delivery Managers/Service Owners, responsible for interfaces connected to ShareNet-IMS and providing regular updates.
* Seeking of UAT sign off from all interface Service Owner before implementing the changes in Production environment.

* Bid folder changes: There is a requirement to change some of the fields which is created using workflow.

* Client: Nokia
* Responsibilities:
* Identified the changes in the workflows, template which has html files.
* Applied the changes in the test environment and seeking of UAT sign off before implementing the changes in the Production environment.

- **ATOS GLOBAL IT SOLUTIONS AND SERVICES PVT LTD** as System Analyst
  Sep 2012 to Till Date

- **ATOS GLOBAL IT SOLUTIONS AND SERVICES PVT LTD** as System Analyst
  Sep 2012 to Jun 2017

  Worked as a Technical support for Nokia project. Have experience in service now ticketing tool

## Education

UG: **B.Tech/B.E. (Information Technology)** from **Anna University, BS Abdur Rahman Engineering College** in **2012**

## Languages Known

| Language | Proficiency | Read | Write | Speak |
|----------|-------------|------|-------|-------|
| English  |             |      |       |       |
| tamil    |             |      |       |       |

## Projects

- Project Title: Nokia - Sharenet-IMS
  Client: Nokia Siemens Networks
  Nature of Employment: Full Time

  Duration: Jan 2013 - Jul 2017
  Onsite / Offsite: Onsite

  Project Details: Support Project

## Affirmative Action

Physically Challenged: No

## Work Authorization

Job Type: Permanent / Temporary

Employment Status: Full Time, Part Time