



**Shivam Arora**

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Software / Application/Cloud Tech Support Associate seeking roles in Cloud Computing,Software Development,Application Programming,Requirement Gathering,Service Management,Performance Tuning,Server Monitoring,Active Directory,ServiceNow,Bmc Remedy

Current Designation: Software / Application / Cloud Tech Support Associate

Total Experience: 3 Year(s)

Current Company: Accenture

Notice Period: 15 Days or less

Current Location: Gurgaon

Highest Degree: B.Tech/B.E. [Computers]

Pref. Location: Mumbai,Pune,INDIA

Functional Area: IT Software - Application Programming / Maintenance

Role: Tech Support Engr

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Software/Application/Cloud Tech Support Associate,Tech Support Engineer,Cloud Computing,Software Development,Application Programming,Requirement Gathering,Service Management,Performance Tuning,Server Monitoring,Active Directory,ServiceNow,Bmc Remedy

Verified : Phone Number | Email - id

Last Active: 19-Jan-21

Last Modified: 19-Jan-21

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## Summary

Result-oriented Professional with over 3 years of experience in Cloud Computing,Software Development,Application Programming,Requirement Gathering,Service Management,Performance Tuning,Server Monitoring,Active Directory,ServiceNow,Bmc Remedy

## Work Experience

**Accenture** as Software / Application / Cloud Tech Support Associate  
Nov 2017 to Till Date

Working on Active Directory user and group management and other L1 related tasks. Also responsible for OU Management, Domain and Trust Management. Handling L1 troubleshooting for windows server/ systems. Demonstrating multitasking capabilities since working in 4 different projects. Responsible for Group Policies updation.

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## Education

UG: **B.Tech/B.E. (Computers)** from **Manav rachana international university, faridabad** in 2017

Other Qualifications/Certifications/Programs:  
Microsoft AZ-900

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## IT Skills

Skill Name	Version	Last Used	Experience
C, C++			
JAVA			
BMC Remedy			
Service now			
WINDOWS			



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

RHEL
Active Directory L1.5

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## Affirmative Action

Category: **General**

Physically Challenged: **No**

## Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

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