



ABHINANDA MUKHERJEE



Systems Management Specialist seeking roles in IT Infrastructure Management, System Administration, Data Migration, Exchange Administration, MS Exchange, HTML, SQL Server, Javascript, Powershell, .NET, VB.NET, C#

Current Designation: Systems Management Specialist

Total Experience: 9 Year(s) 0 Month(s)

Current Company: IBM India Pvt. Ltd

Notice Period: 15 Days or less

Current Location: Bengaluru / Bangalore

Highest Degree: B.Tech/B.E. [Computers]

Pref. Location: Bengaluru / Bangalore, Hyderabad, Kolkata

Functional Area: IT Software - Application Programming / Maintenance

Role: System Admin

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: systems management specialist, system admin, it infrastructure management, system administration, data migration, exchange administration, ms exchange, html, sql server, javascript, powershell, .net, vb.net, c#

Verified : Phone Number | Email - id

Last Active: 18-Jan-21

Last Modified: 18-Jan-21

Jump to Section

[Work Experience](#) | [Education](#) | [IT Skills](#) |

Summary

A focused professional; offering over 9 years of diverse experience in Office365 Administration, Exchange Administration, IT Infrastructure Management, Service Delivery and Project Management across Retail, e-commerce, Digital Marketing, Finance, and Banking domains. Currently associated with IBM India Pvt. Ltd., Bengaluru as Systems Management Specialist; working for key clients such as McCain Foods Pvt. Ltd. and Avon USA. Managed office365 workload for maintaining security, license and user permissions which includes: o Exchange Online, SharePoint Online, Yammer, Teams, Skype for Business, Forms, Office365 Groups o Exchange Online PowerShell, SharePoint Online PowerShell and Teams. Possess excellent migration skills; led the migration of Enterprise Clients to Office 365, Mailbox (on-prem to online), OneDrive Migrations and PST Migrations. Broad-based expertise in working on: o Severity 1 / Severity 2 / Severity 3 incidents and troubleshooting the same

Work Experience

IBM India Pvt. Ltd as Systems Management Specialist Jul 2019 to Till Date

Key Result Areas: Steering initiatives in heading Office365 Solutions & Exchange Administration activities inclusive of: o Requirement/design/technical documentation, testing, implementation o performance, scalability, high availability, failover, redundancy, security and user permissions. Establishing & implementing 'best practice' processes to ensure effectiveness resulting in reduced costs and improved service delivery. Showcasing excellence in establishing a cross-departmental and cross-functional group of SMEs for IT core technical system and processes. Working as an Office 365 Solutions SME and managing the implementation, support and migration activities of enterprise messaging and collaboration toolsets to Office 365. Developing project baselines, monitoring & controlling projects with respect to cost, resource deployment, time overruns and quality compliance to ensure satisfactory execution of projects. Ensuring supply of secure and reliable IT utility to support the organizational business and partners. Assessing existing client messaging and collaboration toolsets. Exhibiting excellence in documenting existing & future state architecture, configuring servers and client computing devices.

Ongoing Projects:

Project 1 (Workforce Collaboration Services) Client: McCain Foods Pvt. Ltd. Duration: Since Jul'19 Role: o365 Administrator Environment: Office 365, Exchange 2013, Exchange Online, O365 SharePoint online, OneDrive, MS Teams, and Yammer. Key Result Areas: Rendering support in maintenance of office 365 exchange online; leading migration from exchange on-prem to exchange online. Providing assistance in o365 issues like Exchange, SharePoint online, OneDrive, and MS Teams. Managing PST migrations and OneDrive Migrations from legacy O-Drive and provisioning OneDrive users. Independently managing licensing issue pertaining to Office 365; steering the set-up of permission levels for individual users and active directory groups, libraries, and lists.

Project 2 (Workforce Collaboration Services) Client: Avon USA Duration: Since Jul'19 Role: o365 Administrator Environment: Office 365 Exchange Online, OneDrive, and MS Teams. Key Result Areas: Leading implementation/post-implementation activities; rendering assistance to clients and troubleshooting their issues within stipulated timelines. Managing the creation of new mailboxes, shared mailboxes and assigning licenses to the newly on boarded users.

HCL Technologies as Lead Engineer Jun 2011 to Jul 2019

Growth Path: Joined as Software Engineer. Interest promoted to Lead Engineer.



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Grown Pain: Joined as Software Engineer, later got promoted to Lead Engineer

[^ Back to Top](#)

Education

UG: **B.Tech/B.E (Computers)** from **G.H.Rasoni Collge of Engineering** in **2011**

[^ Back to Top](#)

IT Skills

Skill Name	Version	Last Used	Experience
Exchange Administration, Office365 Admin			
SHAREPOINT ADMINISTRATOR			
O365			
Project Server			
SQL Server 2012/2008			
SharePoint Designer, .NET, JavaScript			
Power Shell, HTML			
Windows Server 2012 Datacenter, 2008			

[^ Back to Top](#)

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Bengali				

[^ Back to Top](#)

Affirmative Action

Category: **General**
Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**
Employment Status: **Full time**

[^ Back to Top](#)