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Vasanthi R ⭐ Featured 📝

Program Analyst seeking roles in IT Project Management,Information Technology,SDLC,Application Support,Claims Management,Warranty Management,System Administration,Business Intelligence,Process Planning,Power Bi,SQL

Current Designation: Program Analyst

Current Company: Cognizant Technology Solutions

Current Location: Chennai

Pref. Location: Bengaluru / Bangalore,Chennai,Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: Team Lead/Tech Lead

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Total Experience: 1 Year(s) 8 Month(s)

Highest Degree: B.Tech/B.E. [Electronics/Telecommunication]

Key Skills: Program Analyst,Team Lead/Tech Lead,IT Project Management,Information Technology,SDLC,Application Support,Claims Management,Warranty Management,System Administration,Business Intelligence,Process Planning,Power Bi,SQL

Last Active: 21-Jan-21   Last Modified: 21-Jan-21

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Summary

?   1.5 + years of experience in Information and Database Technology with a strong emphasis in Dashboard/Reports development and Power BI tool administration
*   Developed Power BI visualizations and dashboards using Power BI Desktop 2.6.
*   Worked on analysis and creation of Informatica Mappings and Work flows.
*   Performed Analysis, Design, and Development of business application systems.
*   Have complete understanding of Software Development Life Cycle (SDLC).
*   Flexible and versatile to adapt to any new work environment.

Work Experience

◉ **Cognizant Technology Solutions** as Program Analyst
Mar 2019 to Till Date

Projects:
1.   Claims Processing System?(CPS)
Client: Toyota Motor North America.
Role   Reports Developer/Administrator
Team Size   11
Technologies   Power BI, SSRS, Power BI Report Builder

Project Description:

Claims Processing System (CPS) is the application that drives the process of warranty claims. This system is used by affiliated dealerships, suppliers, and manufacturers. It has 2 parts - online part which is used by dealerships to submit claims. These claims are processed by applying the warranty rules and policies in a real-time scenario. The qualified claims are then analyzed for proper recovery or expense decisions (to manufacturer or supplier) while the rest are sent to the internal processing group for review.?
The different services provided by the CPS system are as follows:?
I.   Claims Processing - The claims processing service provides many behaviors for the users of the system.? It includes the following subservices:?
a.   New claims processing?
b.   Warranty Claim Maintenance?
c.   Processor Review?
d.   Field Representative Review?
e.   Recovery Review?
f.   Claimant and Recovery Review?
g.   Claim Override?
?
2.   Reporting- Provides useful reports for the enterprise?
3.   System Maintenance- The system maintenance service provides many behaviors for the users of the system.? It includes the following subservices:?
a.   Innovate Business Rules?

b.   Maintain Business Rules?
c.   Assign Suppliers?
d.   Maintain Accounting Information?
e.   Maintain Supplier Contact Information?
4.   News and Information - Provides information on policies and procedures?
5.   Help and Training - Provides online help as well as a training tutorial.?

Roles and Responsibilities:
*   Involved in gathering, analyzing and documenting business requirements, functional requirements and data specifications for Power BI Reports.
*   Developed Power BI visualizations and dashboards using Power BI Desktop from multiple data sources and scheduled them.
*   Building, publishing customized interactive reports, architecture and dashboards, report scheduling using Power BI server.
*   Worked on migration of Business Intelligence (BI) reports from Hyperion to Power BI.
*   Worked on Configuration, Maintenance and Performance monitoring of Power BI server.
*   Extensively involved in writing and tuning queries generated by the Power BI tool using queries performance statistics
*   Involved in Monitoring Report related jobs on the Power BI Server and worked on resolutions for the failed jobs.
*   Involved in migration strategies from development to test & Production with QA and Post production release team.
*   Participated in daily standup calls, Deployment calls and onsite calls

Education

UG: **B.Tech/B.E. (Electronics/Telecommunication)** from **aditya college of engineering madanapalle** in **2018**

IT Skills

Skill Name	Version	Last Used	Experience
Oracle			
Power BI			
SSRS			

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time