Preetham ⭐ Featured

Software Developer seeking roles in Servicenow Development,Application Programming,Requirement Gathering,System Analysis,Technical Architecture,Project Management,Incident Management,Client Management,JavaScript,HTML,CSS

Current Designation: **Software Developer**

Current Company: **NESS TECHNOLOGIES**

Current Location: **Bengaluru / Bangalore**

Pref. Location: **Pune,Bengaluru / Bangalore,Hyderabad**

Functional Area: **IT Software - Application Programming / Maintenance**

Role: **Software Developer**

Industry: **IT-Software/Software Services**

Marital Status: **Single/unmarried**

Key Skills: Software Developer,Software Development,Application Programming,Requirement Gathering,System Analysis,Technical Architecture,Project Management,Incident Management,Client Management,JavaScript,HTML,CSS

Verified :   **Phone Number |**   **Email - id**

Total Experience: **2 Year(s) 0 Month(s)**

Notice Period: **15 Days or less**

Highest Degree: **B.Tech/B.E. [Computers]**

Last Active: **19-Jan-21**   Last Modified: **19-Jan-21**

Summary

Focused, goal-oriented professional with around 1.5years of working experience in Service Now Administration and Development with CSA (Certified System Administrator - Paris) Certified.
Well accustomed with technologies like JavaScript, HTML and CSS.

Work Experience

NESS TECHNOLOGIES as Software Developer
Apr 2019 to Till Date

PROJECTS:
* HPIT Turnkey
Service Now tool is used to support the IT related queries by using different implemented modules like Incident, Change and Problem. Business would like to have one stop where users can report the issues/query/things needed as per their need. This implementation helps business to fix the accountability and capture the data for different purpose.
* Hilton Help Desk
- Monitoring and fixing the incidents.
- Developed code fixes and enhancements for inclusion in future code releases and patches - Wrote and implemented JAVA Scripts to enhance the tool.
- Experience on implementing Service Catalog, Incident Management, Problem Management, and Change Management
- Experience on creation of Catalog Items, Record Producers, Order guides, Content Management sites
- Developing and configuring Business Rules, Script Includes, Catalog Client Scripts, Client Scripts, UI Policies, Glide Ajax, and Glide Record.
- Implemented Workflow for Service Catalog and SLA.
- Identify and resolve technical issues/problems in all the modules.

Education

UG: **B.Tech/B.E. (Computers)** from **NMAM iNSTITUTE OF TECHNOLOGY, MANGALORE** in **2018**

IT Skills

Skill Name	Version	Last Used	Experience
JavaScript			
HTML, CSS			
Angular js			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Kannada				

Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**