



M. Ravi Kiran

ITIL V3 Project Manager seeking roles in Software Development, Application Programming, Application Maintenance, Project Management, Requirement Analysis, Solution Architecture, Agile, Waterfall, IBM Stack BPM, Websphere Portal, IIL, Cognos, Android, iOS, Java



Current Designation: Project Manager -IT	Total Experience: 15 Year(s) 0 Month(s)
Current Company: Prolifics Corporation	Notice Period: 3 Months
Current Location: Hyderabad / Secunderabad	Highest Degree: B.Sc [Electronics]
Pref. Location: Bengaluru / Bangalore, Chennai, Hyderabad	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Project Mgr-IT/Software	
Industry: IT-Software/Software Services	
Marital Status: Married	
Key Skills: Project Manager-IT/Software Development, Application Programming, Application Maintenance, Project Management, Requirement Analysis, Solution Architecture, Agile, Waterfall, IBM Stack BPM, Websphere Portal, IIL, Cognos, Mobile App -Android, iOS, Java	
Verified : Phone Number Email - id	

Last Active: 22-Jan-21

Last Modified: 22-Jan-21

Jump to Section [Work Experience](#) | [Education](#) | [IT Skills](#) |

Summary

Project Manager with hands on 15 years of experience into Digital Integration and Cultural Agility. Accountable to lead the capacity, capital planning and project execution for the continued expansion of stakeholders. Possess strong Engineering and Project Management experience. Responsible to lead project teams and provide leadership in managing the build specifications; pre-contract work, internal teams. Managing critical path and helping other teams deliver network capacity on time. Diversified professional who has the capability to "Think Backwards" and "Out Of the Box" with a splendid communal and representing skills. Have the ability to set targets and work backwards. Proven track record of Insisting on high standards with an exposure of versatile analytical skills and Earn Trust of peer group.

Work Experience

Prolifics Corporation as Project Manager -IT Oct 2016 to Till Date

Project Description:

Meritain Health, an Aetna company, provides benefits to more than one million members in US. As Advocates for Healthier Living, they are more than just a benefits administrator. Meritain provides plan administration and innovative behavioral health, wellness, medical, disease, network, pharmacy and cost management services. Meritain Health is also a leading provider of Consumer-Directed Health plans. Meritain's headquarters in Buffalo, NY, and regional offices in cities across the country.

Key Accountabilities and Responsibilities:

- Drive operational quality and optimization through the development and deployment of automated applications which are used by the Customer
- Tackle difficult operational problems and help establish technical business requirements
- Defining strategic goals for the team and participate in defining, planning, and documenting key projects and initiatives.
- Track the progress of initiative outcomes against goals and ensure that the team remains unblocked and focused
- Team and Performance development - own all facets of performance and career management for my team.
- End-to-end ownership for large-scale engineering projects
- Assess and communicate project status, drive escalations on potential risks and relay across multiple teams and leadership
- Prepare and conduct weekly standing meetings with internal teams and external vendors to plan and track deliverables
- Drafted action plans and led meetings with department executives to review project status and proposed changes.
- Defined project deliverables and monitored status of tasks and Delivered status reports to stakeholders for budgeting and planning purposes.
- Collaborated with cross-functional teams to draft project schedules and plans.
- Monitored costs, Project timescales, resources utilization, team progress and enforced deadlines.

Project: Sheryan (Web and Mobile based Portal used for DHA)
Client: Dubai Health Authority (DHA), Dubai



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Technologies: IBM Stack - BPM, Websphere Portal, IIL, Cognos, Mobile App - Android, iOS

Organization : Prolifics Corporation Limited
Performing role : Project Manager
Project start date : December 2017 to May 2019.

Project Description:
SHERYAN is a Smart Licensing and Inspection Program. In line with the UAE Vision and the 2020 Dubai Plan, Dubai Health Authority (DHA) is on a digital transformation journey to provide citizen-centric healthcare experiences that are infused with innovation and powered by smart technologies. To improve Dubai's quality standards in healthcare, ensure the availability of qualified healthcare professionals, and meet and anticipate the health and wellness needs of Dubai's ever-growing population, DHA's Health Regulation Department is launching a Smart Licensing and Inspection Program (Sheryan) that transforms the licensing and inspection experience for its customers and staff.
Key Accountabilities and Responsibilities:
Diligent project manager offering a proven record of success leading all phases of project.
Leverage technical, business and financial acumen to communicate effectively with client executives and their respective teams.
Ability to produce high-quality deliverables that meet or exceed timeline and budgetary targets.
Driving the high-quality completion of infrastructure projects, systems engineering, software /database development and enterprise wide implementation projects for major clients.
Led teams across broad technical, financial and business disciplines. Focused teams on business objectives and tracked progress to ensure project milestones were completed on time, on budget and with the desired results.
Mitigated risk factors through careful analysis of financial and statistical data. Anticipated and managed change effectively in rapidly evolving global business environments.

Project: Humana - Agile Encounter Management
Client: Humana
Technologies: IBM Stack - BPM, Websphere Portal, IIL.

Computer Sciences Corporation as Project Manager -Transition
Nov 2006 to Oct 2016

Projects Worked:
Guidewire Implementation, ZFS: The program objective is to implement Guidewire Policy Center product for Zurich Financial Services. The scope of the project includes setting up product infrastructure for Development, IUT and Production regions as well as migration of active policies to Guidewire Policy Center. The technology used for this implementation is Private Utility Cloud solution to host virtual servers, VMware Hypervisor, Agility Platform for Orchestration, Oracle Exadata solution.
Other Projects (ZFS): NBPC, PTU, PDF achieving using IBM Content manager etc.
Salesforce Integration, Telenor : Implementation of Salesforce for BBTB portfolio in Telenor
Dynatrace Performance Tool Implementation, Telenor: Implemented Dynatrace for all major and critical applications for performance monitoring and analytics.
Transition Projects: Successfully completed Transition projects in multi-vendor environment. Experience in engagements on both Transitioning In and Transitioning Out.

Senior Incident Queue Coordinator/Quality Management Representative.

Organization : Computer Sciences Corporation
Performed role : Senior Queue Coordinator (Senior Analyst)
Period of Association : November 2006 to March 2008
Supervise Associates to meet customer requests within established service level agreement (SLAs).
Manage the flow of work by ensuring Change Order are appropriately assigned and prioritized.
Maintain primary responsibility for service level compliance and Service Delivery Co-ordination throughout the fulfillment cycle.
Coordinate with the customer support monitor (CSM) to manage overall workflow, as necessary. Redirect incorrectly assigned transactions to CSM for reassignment and to resolve Customer Satisfaction.

[^ Back to Top](#)

Education

UG: **B.Sc (Electronics)** from **Osmania University** in **2002**

[^ Back to Top](#)

IT Skills

Skill Name	Version	Last Used	Experience
IBM Stack			
Websphere Portal			
CRM, LegaSuite 8.4.3, Java			
MS Project			
Remedy, Service Now			

[^ Back to Top](#)

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent
Employment Status: Full time

[^ Back to Top](#)

