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A N RAMESH ➕ premium ⭐ Featured 📝

Certified SAFe Agilist, Director seeking roles in IT Project Management, IT Service Delivery, Digital Transformation, Strategic Planning, Process Improvement, Stakeholder Management, Cost Optimization, Budgeting, Devops, Oracle, JIRA, SQL Server.

Current Designation: Director - Project (IT Service Delivery)	**Total Experience:** 27 Year(s) 0 Month(s)
Current Company: Cognizant Technology Solutions	**Highest Degree:** MBA/PGDM [Operations]
Current Location: Chennai	

Pref. Location: Bengaluru / Bangalore,Chennai,Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: Head/VP/GM-Technology(IT)/CTO

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Director,Head/VP/GM-Technology(IT)/CTO,IT Project Management,IT Service Delivery,Digital Transformation,Strategic Planning,Process Improvement,Stakeholder Management,Cost Optimization,Budgeting,Devops,Oracle,JIRA,SQL Server,Certified SAFe Agilist.

Verified : 📞 **Phone Number** | **Email - id**

Last Active: **Jan-Mar 2021**   Last Modified: **Jan-Mar 2021**

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Summary

An accomplished professional, with diversified experience in driving vision across Delivery Management (Project/Program), Pre-sales, P&L, Stakeholder Management; participated in RFP responses and acquired large deals/contracts above USD 100MN. Delivery Excellence Business Leader with hands-on experience in directing implementation and delivery of multi-million dollars projects across the globe with focus on achieving top-line & bottom-line results. Diligently led the offshore delivery: implemented DevOps solutions and achieved zero defect delivery, 80% code coverage, 2.15% defect leakage against BIC standard of 4%. Excellence in managing a portfolio of worth USD125M for Digital Engineering Practice. Consistently grew & augmented the bottom-line and top-line of key accounts and managed a team of Delivery Managers, Project Managers and Consultants

Work Experience

🔹 **Cognizant Technology Solutions** as Director - Project (IT Service Delivery)
Dec 2010 to Till Date

(Assignements: Service Delivery Leader for Global Logistics Solution - Retail Program to largest fortune 10 retailer, Program Manager to Medicaid Management Information System (MMIS) - Health Enterprise Platform for Client Xerox, Digital Delivery Partner to CVS Health Account, Engineering Director to Healthcare East Strategic Business Unit)

Growth Path:
Senior Manager
Associate Director
Director - Project

Key Result Areas:
?   Directing strategic IT functions including IT Portfolio Roadmap, Service Delivery in collaboration with diverse team members; supervising cost budgeting, target achievement strategies & service operations including KPIs & SLAs
?   Developing defend and growth strategies and to implement strategic initiatives for additional revenue generation, cost reduction & customer satisfaction.
?   Facilitating discussions to elicit and understand business needs, requirements & priorities; driving prioritization and end-to-end project management with senior stakeholders and providing insights for design & business process
?   Participating in CXO, SVP connect sessions through video conference for regular cadences on Quarterly Business Reviews, governance to gather customer requirements
?   Implementing strategic vision, infused new ideas and took business performance to the next level; driving revenue, target achievement strategies & contributing in architecting solutions in accordance with the requirements
?   Defining service standards and guidelines, governance structure, best practices that worked as benchmark for excellent service delivery across the globe for all verticals with end-to-end P&L accountability
?   Delivering PMO leadership for successful execution of projects within defined time, budget & quality timelines
?   Leading, mentoring & monitoring the performance of team members to ensure efficiency in process; developing competency among the team members; conducting interviews to recruit the right talent in niche transformational space
?   Identifying & exploiting the transformation opportunities and understanding business themes to implement digital

solutions that enhance productivity, collaboration and customer experience

- **iSOFT R&D Private Limited** as Senior Manager
  Nov 2005 to Dec 2010

- **Healthcare Solutions** as Application Consultant
  Mar 1999 to Nov 2005

Education

UG: **B.Sc (Not Specified)** from **University of Chennai, india** in **1993**

PG: **MBA/PGDM (Operations), Correspondence/Distance Learning** from **IGNOU, NEW DELHI** in **2005**

Other Qualifications/Certifications/Programs:
PG Diploma in Systems Management
SAFe Agilist and AWS certified Cloud Practitioner
Executing Complex Programs from Stanford Advanced Project Management Certificate Program
Certified Bullet Proof Manager (BPM)

IT Skills

Skill Name	Version	Last Used	Experience
DevOps, Agile, VSS, Clearcase			
AWS, MS Project, SVN, JIRA			
Visual Basic, Oracle, MUMPS			
SQL Server, Crystal Report			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Tamil				
Malayalam				

Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**