



Sharath Arun
premium
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Sharath Arun

PMP, ITIL, Senior Project Manager seeking assignments in Software Engineering, Application Programming, Cloud Computing, Program Management, Project Management, Technical Architecture, Incident Management, Data Center Migration, SAN, Agile, C, Python, Shell, Perl

Current Designation: Senior Project Manager-IT	Total Experience: 16 Year(s) 0 Month(s)
Current Company: Infosys	Notice Period: 3 Months
Current Location: Bengaluru / Bangalore	Highest Degree: MBA/PGDM [logistics and Supply Chain Management]
Pref. Location: Bengaluru / Bangalore, Chennai, Pune	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Project Mgr-IT/Software	
Industry: IT-Software/Software Services	
Marital Status: Married	
Key Skills: Senior Project Manager-IT/Software Engineering, Application Programming, Cloud Computing, Program Management, Project Management, Technical Architecture, Incident Management, Solution Architecture, Data Center Migration, SAN, Agile, C, Python, Shell, Perl, PMP, ITIL	
Verified : Phone Number Email - id	

Last Active: Jan-Mar 2021 Last Modified: Jan-Mar 2021

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Summary

Result-focused professional with experience in architecting, supervising and participating in the implementation of technologies and platforms supporting global internet 24x7 application. Proficient in negotiating terms of business with clients to achieve win/win results that provide the basis for strong on-going relationships. Transformational leader with deep experience and understanding of technology, cross-functional team management and organizational dynamics of a global company. Hands on experience in identifying value addition to customer, helping the client fulfil their mission and supporting them in the pursuit of their organizational purpose. Proven experience in planning and managing multimillion-dollar projects aligning business goals with technology solutions to drive process improvements, competitive advantage and bottom-line gains.

Work Experience

Infosys as Senior Project Manager-IT Oct 2011 to Till Date

Growth Path:

Senior Project Manager, Bengaluru (November 2020 to Present)
Senior Project Manager, London (November 2018 to October 2020)
Senior Project Manager, Bengaluru (April 2017 to October 2018)
Project Manager, Bengaluru (April 2015 to March 2017)
Senior Consultant, Pune (October 2011 to March 2015)

Working in a matrix organization structure, creating a dynamic work culture and handling a team consisting of 125 members. Leading a team of multi-disciplinary professionals and liaising with the client at all stages of the project for securing approvals, finalization of specifications, reporting progress and final handover.

Contributed in areas of service delivery, finance, quality, contract renewal and revenue generation. Worked on advanced technologies such as Cloud Computing - SaaS, IaaS, PaaS and augmented the revenue by 25%. Ensured timely recovery of entire Infrastructure components and applications within agreed RTO (Recovery Time Objective).

Key pillar to client account and spent 8 years in same account servicing the same client (based on request). Merit of turning around several complex problems while achieving positive result, within a quick time span.

Significant contributor in renewing the contract for project worth \$25 million.

Helped to set-up clauses for MSA (Master Service Agreement) and ensured accurate modifications to the MSA.

Merged 2 teams into 1 for achieving better cost as well as resource optimization.

New Process Implemented:

Designed Disaster Recovery solution for client infrastructure and critical applications

Streamlined project onboarding process

Saved ~100,000 € to Infosys by fixing gaps in service credit process for SLA breaches



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Created a Virtual Command Centre to eliminate night shifts
Added Twilio auto call-out feature for Incident Management Process
Identified ~180 automation opportunities, about 150 automations are completed till date

■ **Wissen Infotech Pvt. Ltd** as Tech Lead
Apr 2008 to Sep 2011

■ **Wissen Infotech Pvt. Ltd** as Senior Software Engineer
Apr 2007 to Mar 2008

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Education

UG: **B.Tech/B.E. (Electronics/Telecommunication)** from **Bangalore University, SIT, Tumkur** in **2001**

PG: **MBA/PGDM (logistics and Supply Chain Management)** from **National Institute of Business Management, Chennai** in **2009**

Other Qualifications/Certifications/Programs:
ITIL Foundation

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IT Skills

Skill Name	Version	Last Used	Experience
Unix, Macintosh, Windows			
C, Python, Shell, Perl			
EMC nLayers Insight			
Wireshark, Ethereal			
Click Scheduler, Sofon, Planet Press			
Esparto, ColdFusion			
ServiceNow			

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert			
Hindi	Proficient			
Kannada	Proficient			

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Affirmative Action

Category: **General**
Physically Challenged: **No**

Work Authorization

US Work Status: **Need H1 Visa**
Countries: **India**
Job Type: **Permanent**
Employment Status: **Full time**

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