



**Santosh B Jagannath**



Senior Consultant seeking roles in Scrum Master, Project Management, Project Planning, System Maintenance, Requirement Gathering, Technical Support, Client Servicing, MS SQL, Java, Birt

Current Designation: Senior Consultant	Total Experience: 6 Year(s) 0 Month(s)
Current Company: OPENTEXT India Pvt Ltd	Notice Period: Currently Serving Notice Period
Current Location: Bengaluru / Bangalore	Highest Degree: B.Tech/B.E. [Computers]
Pref. Location: Bengaluru / Bangalore, Chennai, Hyderabad	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Project Lead	
Industry: IT-Software/Software Services	
Marital Status: Single/unmarried	
Key Skills: Senior Consultant, Project Lead, Project Management, Project Planning, Project Estimation, Configuration Management, System Maintenance, Requirement Gathering, Technical Support, Client Servicing, Scrum Master, Installation, MS SQL, Java, Birt, XML	
Verified:  Phone Number    Email - id	

Last Active: 22-Jan-21

Last Modified: 22-Jan-21

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## Summary

Result oriented professional with experience in Project Management, Project Planning, Project Estimation, Configuration Management, System Maintenance, Requirement Gathering, Technical Support, Client Servicing, Scrum Master, Installation, MS SQL, Java, Birt, XML.

## Work Experience

**OPENTEXT India Pvt Ltd** as Senior Consultant  
Oct 2016 to Till Date

Process Platform Migration from 10.6 to Appworks R16.5 (Scrum Master)  
 ? Creating and managing long-term goals with the team.  
 ? Coordinate with internal team, Stake holders and Customer.  
 ? Managing a team with a diverse array of talents and responsibilities.  
 ? Ensuring goals are met in areas including customer satisfaction, quality and team member performance.  
 ? Being Facilitator for solving problems.  
 Insurance, Project: Superior ? PA (Scrum Master)  
 ? Creating and managing long-term goals with the team.  
 ? Managing a team with a diverse array of talents and responsibilities.  
 ? Ensuring goals are met in areas including customer satisfaction, quality and team member performance.  
 ? Resource availability and allocation.  
 Insurance, Project: RenewBuy Integration (Technical Lead Consultant)  
 ? Responsible for requirement gathering from PMO team.  
 ? End to End business logic implementation  
 ? Project Planning and estimation.  
 Insurance, Project: IIB Integration (Technical Lead Consultant)  
 ? End to End business logic implementation  
 ? Consuming REST API's from IIB in Process Platform.  
 ? DB Schema design.  
 ? Support and Trainings to support team  
 Insurance, Project: SPAMigration (Technical Lead Consultant)  
 ? Responsible for Migrating the application from CORDYS BOP 4.3 to Process Suite 10.6  
 ? Complete system Integration.  
 ? UAT environment set up, production environment set up  
 ? Application deployment and Post deployment activities  
 ? User Management, Application and System Maintenance  
 ? User Training  
 Insurance, Project: security (Technical Lead Consultant)  
 ? Fixing security issues of application.  
 Insurance, Project: Website Revamp (Technical Consultant)



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Insurance, Project: Project Revamp (Technical Consultant)  
? Revamping B2C website from GWT to Drupal. Responsible for Integration between Process Suite 10.6 and Drupal  
? Complete KT to Drupal team about the B2C website, Technical feasibility for new requirements, Complete end to end SIT planning and Execution, Production environment setup.  
? Application and Cordys System Maintenance  
? Performing Weekly Maintenance activities  
Insurance, Project: B2C and Agent Portal Migration (Technical Consultant)  
? Responsible for Migrating the application from CORDYS BOP 4.0 to Process Suite 10.6  
? Package Installation, configuration and Sanity checking  
? Application and Cordys System Maintenance  
? Building Web Services and BPMs as per the business need, Complete Integration with GWT and other external entities, Integration with payment gateway, P400 Integration, Preparing Unit Test cases and recording test results.  
? System Health Checkup ( e.g : Log Files , PIM, Service Containers )  
? Performing Weekly Maintenance activities  
Telecom, Project: Mantra,  
? Responsible for developing application in Cordys BOP 4.3  
? Cordys Installation and Configuration  
? Package Deployment, Configuration and Maintenance

- **ADE INFOTECH** as Co Founder  
Jul 2015 to Sep 2016
- **Mobily Infotech India Pvt Ltd** as Consultant  
May 2014 to Jun 2015

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Education

UG: **B.Tech/B.E (Computers)** from **Nitte Meenakshi Institute of Technology, Bangalore** in **2013**  
Other Qualifications/Certifications/Programs:  
Diploma

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IT Skills

Skill Name	Version	Last Used	Experience
Java, Mysql, Birt, MS Office			
BPM, Rule Engine, XML, Xform, Webservice			

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Languages Known

Language	Proficiency	Read	Write	Speak
English				

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Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent / Temporary  
Employment Status: Full Time, Part Time

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