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RAGHURAM PERLA  



Senior Manager seeking roles in Project Management, Program Management, Service Delivery Management, Strategic Planning, Process Improvement, Resource Optimization, Stakeholder Management, Technology Management, Client Management, SQL, Java, Linux, Power BI

Current Designation: Senior Manager - IT
Current Company: Mindtree Pvt. Ltd
Current Location: Hyderabad / Secunderabad
Pref. Location: Hyderabad
Functional Area: IT Software - Application Programming / Maintenance
Role: Program Mgr
Industry: IT-Software/Software Services
Marital Status: Married
Key Skills: Senior Manager, Program Manager, Project Management, Program Management, Service Delivery Management, Strategic Planning, Process Improvement, Resource Optimization, Stakeholder Management, Technology Management, Client Management, SQL, Java, Linux, Power BI
Verified:  Phone Number | Email - id

Last Active: 22-Jan-21 Last Modified: 22-Jan-21

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Summary

PMP, ITIL and Prince2 Certified and High-caliber IT professional with over 15 years of rich and extensive experience including over 7 years of onsite experience in Singapore as a Production Support Manager
Domain exposure entails Prime Brokerage, Equity Finance, Investment banking, Application Support & Infrastructure
Keen analyst with excellence in gathering and understanding requirements of clients & other multiple stakeholders (at strategic and tactical levels), followed by translation into functional specifications
Proven Excellence in managing service delivery frameworks; developing relationships with business stakeholders and leadership teams across geographies and departments
Success in leading end-to-end perfection across Service Design, Operations, Transition & Project Management with excellence in managing issues that could impact end-to-end delivery operations, performing root-cause analysis for remedying technical difficulties and providing leadership/direction

Work Experience

- Mindtree Pvt. Ltd** as Senior Manager - IT
May 2017 to Till Date
- Cognizant Technology Solutions** as Manager
Apr 2012 to May 2017
- Dell Perot Systems** as Senior Associate
Sep 2007 to Apr 2012

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Education

UG: B.Tech/B.E. (Computers) from Arulmigu Meenakshi Amman College of Engineering, Namandi in 2004

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IT Skills

Skill Name	Version	Last Used	Experience
SQL, PL/SQL			



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Oracle 10g, SQL Server		
UNIX, LINUX, WINDOWS XP		
Windows 7, MAC		
Service Now, ITSM, SCOM		
Sitescope, Powershell, Netcool, Autosys		
ETL Informatica, Power BI, Azure Portal		
JAVA		
Shell Scripting		
AZURE	2020	3 Year(s) 8 Month(s)

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Languages Known

Language	Proficiency	Read	Write	Speak
Tamil	Proficient			✓
Hindi	Proficient	✓	✓	✓
English	Expert	✓	✓	✓

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Affirmative Action

Category: **General**
Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**
Employment Status: **Full time**

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