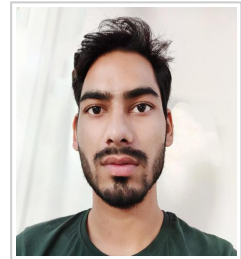


HIMANSHU NAUTIYAL

software Engineer, developer Api,Cloud Computing,SQL,XML,HTML, CSS,Java Script,
python

Current Designation: Associate Consultant

Total Experience: 3 Year(s) 9 Month(s)

Current Company: Basware

Notice Period: 1 Month

Current Location: Chandigarh

Highest Degree: MCA [Computers]

Pref. Location: Bengaluru / Bangalore,Hyderabad,Chandigarh

Functional Area: IT Software - Application Programming /
Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Cloud Computing,SQL,HTML, CSS,Java Script,Core Java,Linux,Python,Software Development,python
developer,Software Engineering,Software Services,AWS

Verified : Phone Number | Email - id

Last Active: 22-Jan-21

Last Modified: 19-Jan-21

Summary

Result - oriented Professional with nearly 4 years of rich experience as Associate Consultant
 Consulted end-users in determining various network improvement needs based on system functional requirements
 Provided technical support services to sales teams on technologies like data security, storage
 Worked within established configuration, documentation and change management policies to ensure awareness, approval and
 success of changes made to the network infrastructure
 Installed, configured, updated and supported services for customers
 Participated in various technical and non-technical competition
 Attended workshop on Cloud Computing in Uttaranchal University

Work Experience

Basware as Associate Consultant
 Feb 2017 to Till Date

Basware as Associate Consultant
 Feb 2017 to Nov 2020

Key Result Areas:

Scrutinizing issues using skills and experience related to database (SQL server), Basware Products, XML, troubleshooting
 skills and also by looking into event logs
 Examining issue reported by the customer; diagnosing the root cause and shortlisting solution alternatives
 Troubleshoot and diagnose infrastructure and performance issues of Basware applications
 Responding to customer's questions and concerns in a timely manner
 Assessing and tracking all ongoing production issues on Jira for updates and questions
 Providing updates to clients regarding all open cases, such as updates from Product Management or notification when a
 fix is available and has passed internal testing
 Maintaining Active-Directory for SaaS customers on Citrix platform
 Assisting Production Team in implementing change requests by collecting required information from customer
 Managing the incident queue and assigning the tickets to the available resources

Education

UG: **BCA (Computers)** from **HNB Garhwal University (HNBGU)** in **2015**

PG: **MCA (Computers)** from **Uttaranchal University** in **2017**

IT Skills

Skill Name	Version	Last Used	Experience
c, c++, sql, HTML			
CSS, Java Script, C#			
Python	3		0 Year(s) 0 Month(s)
Visual Studio, MySQL			
Windows7/8/8.1/10,			
Ubuntu(Linux)			
Service now			
BMC Remedy ITSM			
AWS EC2, EFS			
VPC, RDS, S3, IAM			
Jira, confluence and Splunk			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				

Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time