



SHANTHI BABU MADA premium Featured



To attain a leadership role in a progressive organization where the production of success is optimized by outstanding individuals and organizational skills.

Current Designation: Value Stream Engineer
Current Company: United Health Group/ Optum
Current Location: Minnesota
Pref. Location: Hyderabad
Functional Area: IT Software - Application Programming / Maintenance
Role: Product Mgr
Industry: IT-Software/Software Services
Marital Status: Married
Key Skills: release train engineer /program manager/ agile coach,project management,continuous improvement,release management,scrum master,salesforce,requirement gathering,client management,delivery management,visionary,leadership,Strategic Thinking,Listening
Verified : Phone Number | Email - id

Last Active: Jan-Mar 2021 Last Modified: Jan-Mar 2021

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Summary

- * A very "Humble", "Smart", & "Hungry" Leader
- * As skilled leader with 13 years of professional experience in leading large teams for successful multiple project execution in various domains & technologies such as Salesforce, API Webservices, Microservices, Kafka, Rally Agile tool, WSDL, User Stories, Java, Pre-order, Presales, Order Management System.
- * Shouldered the responsibilities as Program Manager for United Health Group (USA) and led 1 Release Train contains 10 teams to ensure culture, attitude and roadmap is aligned with company's objectives.
- * A multi-faceted professional with cross-industrial & domain experience across Healthcare, Travel, E-commerce, Retail, Mobile, Shipping and Logistics Industry

Work Experience

- United Health Group/ Optum** as Value Stream Engineer
Jan 2021 to Till Date
- UnitedHealth Group / Optum** as Release Train Engineer - Program Manager - Data Engineering
Apr 2020 to Jan 2021
 - * Spearheading complete functions of project execution as per the business targets with focus on optimal utilization of resources and adherence to service delivery metrics; leading, Coaching a Release Train with 10 teams with annual budget of \$9 million
 - * Devising and implementing several continual service improvement initiatives to enhance process efficiencies & quality
 - * Ensuring adherence to compliance, quality and project governance policies to achieve defined quality standards
 - * Assisting in resource planning as per the project requirements in coordination with Business Leaders
 - * Maintaining and enhancing business relationship with clients; coordinating with clients to gather business requirements for on-time delivery of services as per the SLAs
 - * Mapping resource and manpower requirements and sharing the same with senior leadership as per the project objectives
 - * Designing cost-effective project management solution pertaining to project planning, scheduling & resource forecasting as per the technical and commercial specifications
 - * Monitoring progress of the project as per schedule & budgets, and ensuring timely completion & delivery
 - * Understanding business process, studying & analysing workflow to design solutions and preparing the requirement documents; reviewing functional requirements & converting the same into technical specifications
 - * Planning for contingencies to ensure minimal effect on deliverables, holding and leading review/ project meetings with senior leadership to share performance reports and defining best practices
 - * Analysing Triad/investment capabilities, SLMs to ensure roadmap and careservices (internal product/project) vision is aligned with the company's objectives
 - * Supervising and ensuring that Triad, program level priorities are set, tracked and delivered properly
 - * Optimizing flow of value through the program using various tools, such as the Program Kanbans, and other reports using Rally tool
 - * Developing, facilitating and communicating the annual calendars for iterations and Program Increments (PI)



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

- * Aligning the team's PI objectives into program PI objectives and publishing the same for visibility and transparency
- * Encouraging the collaboration between teams, system and Solution Architects
- * Creating a collective plan to manage dependencies and ensure alignment to the cross-departmental roadmaps
- * Working with Product Owner and Development Team to prioritize Product Backlog
- * Interacting with the clients, business analysts and IT Teams to gather, define, clarify and refine requirements; guiding the architecture and design of applications/ solutions
- * Educating Scrum Team regularly on Scrum Practices, & Agile Principles, and guiding them to master the use of Scrum
- * Coaching the team on self-organization to boost the efficiency and coordination

■ **UnitedHealth Group** as Project Manager - Sr. Scrum Master - Project Delivery
Jan 2015 to Mar 2020

- * Conducted requirements gathering using analytical techniques, interview techniques, data gathering techniques, current system documentation, business modelling methods, business process, rules and logic, data gathering to solve complex issues, development of implementation plans, development of requirements, JAD sessions and key analytical troubleshooting
- * Supervised, assigned, tracked and managed project task, activities, documentation, time information as per the internal standards; evaluated the risks associated with each solution design/project
- * Headed the delivery of multiple complex software development projects in a timely, controlled and predictable manner
- * Standardized policies and procedures with the appropriate documentation, training and monitoring
- * Administered the team to utilize the Agile Process to improve project quality and schedules
- * Controlled multiple teams, managed cross-functional interdependencies, and teams across all phases of the Software Development Life Cycle (SDLC)

■ **Techligent Systems Inc (Clients: Best Buy, Hewlett-Packard)** as Project Manager - Business Analyst - SME
Nov 2010 to Jan 2015

Jun'12 to Jan'15 Project Management/ Business Analyst - Multiple Initiatives
Projects: Presales, In store Scheduling system, Net Nanny (Tablet Android App), Event Store (Android App), Godfather Promotion, Comp Shop Instore Application, Merch Audit: End-End store operations, Phone Activations.

Key Result Areas:

- * Monitored a high value retail business development projects, planned to be deployed in filed to give competitive advantage to the client
- * Involved in the detailed project planning including schedules, technical & business requirements, cost and resources plans and so on
- * Critical liaison between ITS, the business representatives, global team members and leadership team
- * Partnered with business in defining project scope and high level solutions
- * Worked with senior management including VPs to address project issues at different stages of the project
- * Led the project initiation and planning processes; developed Project Charter, Scope, Budget, Resource Plan, Schedule and Governance related processes
- * Assessed the performance of the vendors to outsource the project tasks/work to complete the project within the timeline
- * Mitigated all potential road blocks by analysed and controlled al the risks involved
- * Arranged meetings with all the stake holders and members of Product Team to gain approval on road map and requirements

Nov'10 to May'12 Business Analyst/Subject Matter Expert (SME) - Airline Ticketing system

Key Result Areas:

- * Acted as SME and guided the Business Analysts and other team members in the Agile Scrum meetings
- * Managed the Bags and Seats Modules and in identified ambiguities in requirements, understood and translated the business process model into user stories
- * Collaborated with clients and stakeholders (external and internal) to research, analyse, validate and document business requirements and to ensure that were translated into technical specifications
- * Participated in brainstorming sessions and walkthroughs with other Subject Matter Experts (SMEs) and Business Analysts.
- * Recognized and managing changes to business and functional requirements and identify risks for our clients with an clear understanding of industry trends
- * Implemented the Agile Methodology, worked on the sprint preparation and participated in story board workshops to prioritize the work for the Build Team
- * Helped in preparing appropriate processes, procedures and acceptance test plans and to map the requirements of the test cases
- * Supervised the development, Testing-QA, and implementation of the technical solution, and validated the final product which met all the defined requirements of the customers
- * Coordinated with Offshore Developers and QA Resources

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Education

UG: **B.Sc (Physics)** from **Kakatiya University** in 2004

PG: **MBA/PGDM (General Management)** from **Sul Ross State University** in 2010

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IT Skills

Skill Name	Version	Last Used	Experience
Scrum Master			
AGILE			
SALESFORCE			

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Languages Known

Language	Proficiency	Read	Write	Speak
Hindi	Proficient			✓
English	Expert	✓	✓	✓
Telugu	Expert	✓	✓	✓

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Affirmative Action

Category: **General**
Physically Challenged: **No**

Work Authorization

US Work Status: **Have H1 Visa**
Job Type: **Permanent**
Employment Status: **Full time**

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