Addanki Swetha ⭐ Featured

Software Engineer seeking assignments in Software Development,Robotics Process Automation,Software Testing,Manual Testing,Application Programming,Program Management,Project Management,Requirement Gathering,System Analysis,,Solution Architecture

Current Location: Hyderabad / Secunderabad

Pref. Location: Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Married

Total Experience: 2 Year(s) 1 Month(s)

Highest Degree: M.Tech [Computers]

Key Skills: Software Engineer,Software Developer,Software Development,Robotics Process Automation,Software Testing,Manual Testing,Application Programming,Program Management,Project Management,Requirement Gathering,System Analysis,,Solution Architecture

Verified :   Phone Number | Email - id

Last Active: 20-Jan-21   Last Modified: 20-Jan-21

Summary

2 Years of software development experience in IT industry.
2 Years of experience in Robotics Process Automation (RPA).
Requirements gathering by interacting with the client, algorithm design & workflow design
Attend project related meetings, involved in the designing Process work flows & Process Automation Review
Experience in managing projects efficiently with cross functional teams
Knowledge on Manual Testing.
Overall responsibility for the day-to-day operations of the project like Reporting, Tracking, Monitoring.
Extensive experience in designing test cases
I have a capability in major releases and infrastructure releases.
Fetching the logs to the base team

Work Experience

Accenture Pvt Ltd as Software Engineer -RPA
Nov 2017 to Dec 2019

Project #1   :RPA Cards and Mortgage disputes
Client   : BOA(Bank of America)
   Technologies   : RPA Openspan

Description:

Bank of America customers raise disputes of their card transactions and mortgage disputes. Raised disputes come to the operations queue as cases where many employees will be working on them to categorise the cases and check the details of the customers in order to process the cases. There is a process where our developed bots try to recognise and sort the cases and do the same process as employees do. This will reduce the repetitiveness of human intervention

Responsibilities:
To monitor the bots on a daily basis.
To monitor health checks of bots. If they are hung, I will restart it manually.
Involved in monthly releases, helped the dev team to deploy the new code in bots and manually verify them.
Restarting and rescheduling the bots manually on a weekly basis.
Preparing reports about case process details on a weekly and monthly basis.
To fetch required records from database about Case process details.

Creating the nexus request.
To work on adhoc requests from the dev team to fetch reports of bot case details from Splunk.

Education

UG: **B.Tech/B.E. (Computers)** from **GuruNanak Engineering College** in **2010**

PG: **M.Tech (Computers)** from **Vignan Institute of Technology and Science** in **2012**

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Telugu				

Affirmative Action

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**