



Krupa Sagar .N

Jira Administrator ,Agile Methodology,IT Configuration Management,Test Case Preparation,SLA Management,JIRA,Core Java,Oracle



Current Designation: jira administrator	Total Experience: 4 Year(s) 2 Month(s)
Current Company: Capgemini	Notice Period: 15 Days or less
Current Location: Bengaluru / Bangalore	Highest Degree: B.Tech/B.E. [Electrical and Electronics Engineering]
Pref. Location: Bengaluru / Bangalore	
Functional Area: IT Software - Application Programming / Maintenance	
Role: System Admin	
Industry: IT-Software/Software Services	
Marital Status: Single/unmarried	
Key Skills: jira administrator,agile methodology,test case preparation,sla management,jira,confluence,Jira servicedesk	
Verified : Email - id	

Last Active: 20-Jan-21

Last Modified: 20-Jan-21

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Summary

Having 4.2 years of experience in IT Industry and expert in Atlassian Tools like Jira, Jira Service Desk, Atlassian Cloud, Confluence, Git, Bitbucket, Bamboo
I have very good exposure in Jira, Confluence, Crowd, Bitbucket installation, configuration, up gradation, migration from Windows to Linux environment.
Good Exposure in implementation of Workflows, Screens, Custom Variables and Post functions in Work flows.
Implemented post functions in advance workflows.
Good Exposure in Dash and Scrum boards implementation.
Very Good Exposure in Agile project implementation, Sprints, Epics, Stories.
I have very good knowledge in Mail, Crowd, and AD/LDAP Configuration with Jira& Confluence.
Implemented Single Sign-on implementation - SSO.

Work Experience

Capgemini as jira administrator
Aug 2016 to Till Date

JIRA installation and upgrade.
Setup JIRA for project management.
Managing users and groups permission.
Creation of Spaces, Pages, Child pages, Templates in Confluence.
Performed Import and Export operations in Confluence.
Take the overall responsibility for the Jira configuration and be the go-to person for any Jira issues, enhancements or best practice question.
Serve as a technical advisor and the primary implementer for new capabilities in JIRA
Create team specific agile process flow in JIRA to move tasks from one activity to another.
Configure Agile Boards - Scrum and Kanban.
Installation and configuration of continuous Integration servers.
Created customized Dashboards for teams.
Prepared projects, dashboards, reports for all JIRA related services.
Resolving tickets based on SLA (Service Level Agreement).
Provide support for the application and infrastructure including troubleshooting, performance tuning.
Integrate User with Microsoft Active Directory.
Provide project level and plan-based permissions.
Preparing documents.
Creating updated work process for exchange parallel confirmation.
Created reports and dashboards for every gathering and line of business.
Managed various development tools, testing tools and monitoring tools.
Created several customer accounts and maintained users

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Education



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

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IT Skills

Skill Name	Version	Last Used	Experience
WINDOWS			0 Year(s) 0 Month(s)
Linux, CentOS			0 Year(s) 0 Month(s)
SVN, GIT			
mysql, oracle, postgresql			
BitBucket and Bamboo			
Jira Agile , Jira Confluence			0 Year(s) 0 Month(s)
Jira core , Jira Servicedesk			0 Year(s) 0 Month(s)

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Beginner	✓	✓	✓
Hindi	Beginner	✓		✓
Telugu	Expert	✓	✓	✓

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Projects

- Project Title: **jira administrator**
Client: **Oracle**
Nature of Employment: **Contractual**
Project Location: **bangalore**
Role: **Network/System Administrator**
Skill Used: **jira confluence , Jira servicedesk , Jira software intallation , Back and Restore procedures , installed and managed plug-ins for Jira confluence**
Project Details: **Installing Jira in windows environment and creation of new projects**
Jira customization
Backup and Restore Procedures
Installed and managed Plug-ins for Jira and confluence in production environment

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Affirmative Action

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

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