



**MADHUSUDAN V SANTUBAL**

**premium**

**Featured**

Software IB Leader / Program Manager seeking roles in IT Project Management, Requirement Gathering, Solution Designing, Program Management, Software Development, IT Product Management, SDLC, C, C++, SQL Scripts, Rally, Confluence, Kanban, Agile, Waterfall

Current Designation: Software IB Leader / Program Manager Total Experience: 23 Year(s) 0 Month(s)

Current Company: GE Healthcare

Notice Period: 1 Month

Current Location: Bengaluru / Bangalore

Highest Degree:

Pref. Location: Pune, Bengaluru / Bangalore, Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: Program Mgr

Industry: Medical/Healthcare/Hospital

Marital Status: Married

Key Skills: Software IB Leader / Program Manager, IT Project Management, Requirement Gathering, Solution Designing, Program Management, Software Development, IT Product Management, Risk Management, SDLC, C, C++, SQL Scripts, Rally, Confluence, Kanban, Agile, Waterfall

Verified : Phone Number | Email - id

Last Active: Jan-Mar 2021

Last Modified: Jan-Mar 2021

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## Summary

Strategic Software & Program Management Specialist offering over 2 decades of successful experience with diverse roles distinguished by commended performance and proven results in Medical Devices & Automotive domains. Drove various Clinical Projects using medical device standards like ISO 13485, ISO 14971 and medical device compliances like IEC 62304, product safety standards IEC82304, country specific regulations, risk analysis process, MDR, CAPA, complaint handling process and Investigation process from complaints. Exposure to GMED, FDA/MDSAP Audit Process, 510K Submission Process for Medical Devices. Built, managed and delivered large programs across multiple practices across diversified cultural locations; vast exposure in developing, maintaining, testing and releasing solutions. Directed technology planning and direction, strategy development, leadership and implementation, business and operational transformation execution, business solution delivery, and business development.

## Work Experience

- GE Healthcare** as Software IB Leader / Program Manager  
May 2005 to Till Date

Growth Path:

May'05 - Apr'09: Systems Specialist / Software Developer

Apr'09 - Apr'14: Senior Systems Specialist / Global Project Leader

Since Apr'14: Software IB Leader / Program Manager

Role:

Spearheading programs for multi-teams like install-base support, product reliability and service products to enhance customer delight with a team of 10

Coordinating with regional service teams, complaint handling units to investigate the install base issues, and engineering teams

Ensuring post market quality through interactive digital visualization dashboards to showcase the real time status of installed base of healthcare products

Performed install-base system issue investigations, customer satisfaction opportunities and patient safety CAPAs related to software issues

Driving reliability campaign for new product introduction, establishing common metrics for on-going programs vs. install-base

Extending support for GMED/MDSAP Audit for install base programs

Developing product solutions by studying information needs; conferring with users; studying systems flow, data usage, and work



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

processes; investigating problem areas; following the product development lifecycle  
Directing IT Program / Project Management activities including project initiation, scoping, solutioning, estimation, project planning, risk management, resource staffing / management, account mining, solutions delivery and benefits tracking  
Front leading various projects and ensuring delivery of projects within the time & cost parameters with a high standard of quality;  
defining & initiating a strategy service offering for partners  
Empowering team and encouraging out of box thinking, innovation and new ideas generation and subsequently providing resources and platform to people for implementation of new ideas & suggestions  
Conducting quantitative performance reviews, conflict resolution & knowledge management  
Migrating data on project implementation, providing solutions to arising performance & other issues

NOTABLE ACCOMPLISHMENTS ACROSS THE CAREER  
Delivered various improvement programs that led to annual cost savings  
Distinctively delivered high quality software applications for interventional products by effectively leading global software modality of 50+ software engineers  
Spearheaded large-scale program management ran including risk management, outsourcing/insourcing, and offshore/onshore development models  
Developed & delivered development, enhancement & reports within scheduled timeline  
Spearheaded projects involving execution of consulting & implementation projects  
Slashed cycle time up to 80% ensuring quality processes and fore fronting lean software delivery process for install base cockpit/proactive digital service tool  
Defined processes and transformed between agile and waterfall approaches depending on project specifics  
Delivered two key process improvements in managing the complaint analysis & metrics for reliability of install-base  
Distinctively designed, developed and tested embedded software applications for GE IGS product of Vascular division  
Implemented VXWorks platform with C++ based testing features to use on final product

- **Robert Bosch India Limited** as Senior Software Engineer  
Aug 2001 to Apr 2005  
  
Credit of developing a platform of SW package for Petrol Injection module which was reused by maximum customers namely BMW, Daimler Chrysler, Ford, and VW
- **Philips Software** as Senior Software Engineer  
Jul 2000 to Aug 2001

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## Education

UG: **B.Tech/B.E (Electronics/Telecommunication)** from **STJ INSTITUTE OF TECHNOLOGY, KARNATAKA UNIVERSITY** in **1996**

PG: **in 0**

Other Qualifications/Certifications/Programs:  
**Certified Scrum Master (CSM)**  
**Change Acceleration Process**  
**Six Sigma - Green Belt**  
**Designing Customer Experience (DCE)**  
**Dynamic Teaming (DT)**  
**Leadership Development Course (LDC)**  
**Accelerated Leadership Program (ALP) Program Management**  
**Building Essential Leadership Skills (BELS)**  
**PMI 35 contact hours**  
**Team Building at GE**  
**Cardiology and Surgery Domain Training**

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## IT Skills

Skill Name	Version	Last Used	Experience
C, C++, SQL Scripts			
Rally, Confluence, Microsoft Excel			
Microsoft Project			
Rational DOORS, Coverity			
Rational Rose, Clear Case, GIT			
Vxworks, pSOS, Custom RTOS			
Rally, JIRA, Confluence			
Six Sigma Green Belt		2006	1 Year(s) 0 Month(s)
Agile Project Management			5 Year(s)
Embedded systems design and development			15 Year(s)

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## Languages Known

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Language	Proficiency	Read	Write	Speak
English				
Hindi				
Kannada				

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**Affirmative Action**

Category: **General**

Physically Challenged: **No**

**Work Authorization**

Job Type: **Permanent**

Employment Status: **Full time**

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