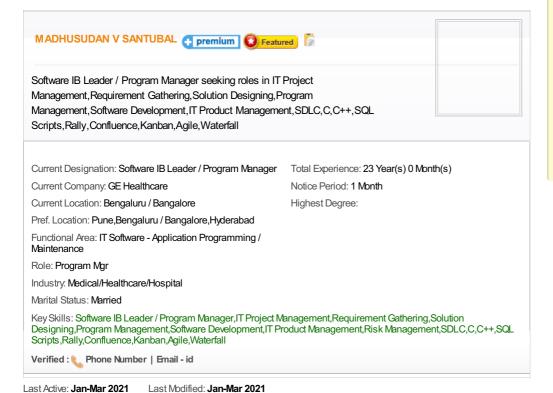


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Work Experience | Education | IT Skills |

Summary

Strategic Software & Program Management Specialist offering over 2 decades of successful experience with diverse roles distinguished by commended performance and proven results in Medical Devices & Automotive domains Drove various Clinical Projects using medical device standards like ISO 13485, ISO 14971 and medical device compliances

IEC 62304, product safety standards IEC82304, country specific regulations, risk analysis process, MDR, CAPA, complaint handling

process and Investigation process from complaints
Exposure to GMED, FDA/MDSAP Audit Process, 510K Submission Process for Medical Devices

Built, managed and delivered large programs across multiple practices across diversified cultural locations; vast exposure in developing, maintaining, testing and releasing solutions

Directed technology planning and direction, strategy development, leadership and implementation, business and operational

transformation execution, business solution delivery, and business development

Work Experience

GE Healthcare as Software IB Leader / Program Manager May 2005 to Till Date

Growth Path:

May'05 - Apr'09: Systems Specialist / Software Developer

Apr'09 - Apr'14: Senior Systems Specialist / Global Project Leader

Since Apr'14: Software IB Leader / Program Manager

Role:

Spearheading programs for multi-teams like install-base support, product reliability and service products to enhance customer

delight with a team of 10

Coordinating with regional service teams, complaint handling units to investigate the install base issues, and engineering teams

Ensuring post market quality through interactive digital visualization dashboards to showcase the real time status of installed base

of healthcare products

Performed install-base system issue investigations, customer satisfaction opportunities and patient safety CAPAs related to

software issues

Driving reliability campaign for new product introduction, establishing common metrics for on-going programs vs.

install-base

Extending support for GMED/MDSAP Audit for install base programs

Developing product solutions by studying information needs; conferring with users; studying systems flow, data usage, and work

Important

· Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld

processes; investigating problem areas; following the product development lifecycle

Directing IT Program / Project Management activities including project initiation, scoping, solutioning, estimation, project

planning, risk management, resource staffing / management, account mining, solutions delivery and benefits tracking Front leading various projects and ensuring delivery of projects within the time & cost parameters with a high standard of quality,

defining & initiating a strategy service offering for partners

Empowering team and encouraging out of box thinking, innovation and new ideas generation and subsequently providing

resources and platform to people for implementation of new ideas & suggestions

Conducting quantitative performance reviews, conflict resolution & knowledge management

Mgrating data on project implementation, providing solutions to arising performance & other issues

NOTABLE ACCOMPLISHMENTS ACROSS THE CAREER

Delivered various improvement programs that led to annual cost savings

Distinctively delivered high quality software applications for interventional products by effectively leading global software modality of 50+ software engineers

Spearheaded large-scale program management ran including risk management, outsourcing/insourcing, and offshore/onshore

development models

Developed & delivered development, enhancement & reports within scheduled timeline

Spearheaded projects involving execution of consulting & implementation projects

Slashed cycle time up to 80% ensuring quality processes and fore fronting lean software delivery process for install base

cockpit/proactive digital service tool

Defined processes and transformed between agile and waterfall approaches depending on project specifics Delivered two key process improvements in managing the complaint analysis & metrics for reliability of install-base Distinctively designed, developed and tested embedded software applications for GE IGS product of Vascular division Implemented VXWorks platform with C++ based testing features to use on final product

Robert Bosch India Limited as Senior Software Engineer

Aug 2001 to Apr 2005

Credit of developing a platform of SW package for Petrol Injection module which was reused by maximum customers namely

BMW, Daimler Chrysler, Ford, and WW

Philips Software as Senior Software Engineer Jul 2000 to Aug 2001

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Education

UG: B.Tech/B.E. (Electronics/Telecommunication) from STJ INSTITUTE OF TECHNOLOGY, KARNATAKA UNIVERSITY in 1996

PG: in 0

Other Qualifications/Certifications/Programs:

Certified Scrum Master (CSM)
Change Acceleration Process
Six Sigma - Green Belt
Designing Customer Experience (DCE)
Dynamic Teaming (DT)
Leadership Development Course (LDC)
Accelerated Leadership Program (ALP)

Accelerated Leadership Program (ALP) Program Management

Building Essential Leadership Skills (BELS)

PMI 35 contact hours Team Building at GE

Cardiology and Surgery Domain Training

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IT Skills

Skill Name	Version Last U	Used Experience	
C, C++, SQL Scripts			
Rally, Confluence, Microsoft Excel			
Microsoft Project			
Rational DOORS, Coverity			
Rational Rose, Clear Case, GIT			
Vxworks, pSOS, Custom RTOS			
Rally, JIRA, Confluence			
Six Sigma Green Belt	2006	1 Year(s) 0 Mo	onth(s)
Agile Project Management		5 Year(s)	
Embedded systems design and development		15 Year(s)	

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Languages Known

Language	Proficiency	Read	Write	Speak	
English					
Hindi					Ì
Kannada					Ì

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Affirmative Action

Work Authorization

Category: **General**Physically Challenged: **No**

Job Type: Permanent Employment Status: Full time

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