



**SNEHA SURNILA**

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Senior Analyst & Programmer seeking roles in Application Maintenance, Application Support, Incident Management, Change Management, Resource Optimization, Capacity Enhancement, Technical Support, Data Warehousing, Production Support, Autosys, SQL

Current Designation: Senior Analyst & Programmer	Total Experience: 5 Year(s) 6 Month(s)
Current Company: Wells Fargo India Solutions - Enterprise Data Analytics	Notice Period: Currently Serving Notice Period
Current Location: Hyderabad / Secunderabad	Highest Degree: MS/MSc (Science) [IT]
Pref. Location: Bengaluru / Bangalore, Chennai, Hyderabad	
Functional Area: IT Software - Application Programming / Maintenance	
Role: System Analyst	
Industry: IT-Software/Software Services	
Marital Status: Single/unmarried	
Key Skills: Senior Analyst & Programmer, System Analyst, Application Maintenance, Application Support, Incident Management, Change Management, Resource Optimization, Capacity Enhancement, Technical Support, Data Warehousing, Production Support, Autosys, SQL	
Verified:  Phone Number    Email - id	

Last Active: 20-Jan-21

Last Modified: 19-Jan-21

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## Summary

- \* M.Sc.(IT) professional offering over 5 years of experience in Strategic Software Development Lifecycle, Project Execution, Data Warehousing, Ab Initio Development, Unit Testing, Deployment, Implementation Service, Build and Release and People Management; expertise in analysing various scheduled jobs (Autosys) and studying their nature and performance
- \* Possess strong knowledge in different components in Ab Initio like rollup, scan, reformat, join, partition/ departition components, file/ table components and so on
- \* Rich experience of performing Deploys/ Rollbacks using the build created on packages through UDeploy tool in UAT, Production and BCP
- \* Implemented the promotion of packages, build and deployed the Java applications on different environments

## Work Experience

**Wells Fargo India Solutions - Enterprise Data Analytics** as Senior Analyst & Programmer  
Jul 2015 to Till Date

Key Result Areas:

- \* Communicating with clients for taking better understanding of projects and on-boarding them to continuously delivering tools like UDeploy, for continuous automating deployments from Development environment to Production environment successfully
- \* Developing & executing high-level programming activities, making decisions and overcoming complex business challenges
- \* Liaising with stakeholders and keeping them informed about the progress and issues to manage expectations on all requirements and deliverables
- \* Controlling the application development functions involving requirement gathering, developing the functional specifications, designing & developing applications and coordinating with the customers
- \* Building & sustaining a dynamic environment to foster the development opportunities and motivating the high performance amongst the team members
- \* Conducting Process training sessions for new team members
- Implementation Service Analyst
  - \* Executing Deploys & Rollbacks using the build created on packages through UDeploy tool in UAT, Production and BCP environments
  - \* Studying the Autosys Jil's (jobs) to make sure that these are syntactically correct and following the set of standards
  - \* Configuring the EIW environment to establish the connection between the DMnodes and Source's / Customer's NDMnodes to enable transfer of data between these
  - \* Testing the connection after the NDM set-up
  - \* Supervising the Work Orders assigned to the team during the daily review meeting to see that all the items are mentioned on the checklist attached
  - \* Working continuously on non-production service request like Autosys calendar creation, creation of global variables, creation of load balancing machines, copying, moving, deletion of files running other utilities and so on
  - \* Troubleshoot the NDM issues
  - \* Rendering call support 24\*7 to fulfil requests like Emergency Change Requests, Incidents
  - \* Used Tableau to generate various reports



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

- \* Worked on TFS deployment
- L2/L3 Support
- \* Ensuring effective development of Ab Initio graphs and providing support in case of graph failure in SIT/ UAT/ PROD
  - \* Generating PSETS/ DMLs/ JOBS/ SQLs for the new mappings as per the requirement, generic automated scripts for the new requirement coming into EIW sourcing
  - \* Managing the analysis and unit test/ integration testing, QA of the Ab Initio code
  - \* Assessing enhancement and optimization of existing code into an efficient and generic manner
- L1/L2 Production Support
- \* Administering ETL Production support for various projects such as Enterprise Information Warehouse (EIW)
  - \* Performing initial research on production issues and acting as primary contact for escalation
  - \* Running internal automations for better monitoring and reporting capabilities for the function
  - \* Leading maintenance, enhancement activities with the basic hands-on experience in navigation of Mainframes
  - \* Sharing the status of processes with the customers
  - \* Collaborating with other developers/ BA to create the best-in-class production support solutions to avoid any delivery issues
  - \* Creating and maintaining the knowledge base for project related technical aspects of processes

Achievements:

- \* Recognized as the 'Best Team Member' & 'Smart Worker' from the Manager and the Client for solving the issues and managing the shift single handily in 2017 and 2019

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## Education

UG: **B.Sc (Honours. Software Engineering)** from **St. Francis Degree College (Osmania University)** in **2015**

PG: **MS/M.Sc(Science) (IT), Correspondence/Distance Learning** from **Sikkim manipal university** in **2020**

Other Qualifications/Certifications/Programs:

CCNA

SAP

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## IT Skills

Skill Name	Version	Last Used	Experience
Ab Initio 3.2.v, UNIX Shell Scripting			
Tablueu,SQL, Teradata, Oracle			
BMC Remedy, PAC 2000, Netcool			
ServiceNow, UDeploy, Jenkins, HCP			
Autosys,UNIX, Linux, SED, AWK			
Teradata Utilities, Teradata Viewpoint			
Workload Command Center			
Hiplink and Ops Console			
CAHarvest, IBM Anthill Pro			
UNIX, Linux, Windows			
Ab Initio, Datastage, Informatica			
Citrix, Windows Desktops & Servers			
Linux & Solaris Servers, Unix			

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## Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				
Telugu				

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## Affirmative Action

Physically Challenged: No

## Work Authorization

Job Type: Permanent

Employment Status: Full time

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