



**Anumanchipalli Ramakrishna**

PSPO Manager Operations Head seeking roles in IT Project Management, Business Analysis, Requirement Elicitation, Stakeholder Management, User Acceptance Testing, Use Case, User Stories, Retail Banking, Jira, Confluence, PL/SQL, MS Visio, Balsamiq, Tableau

Current Designation: **Manager Operations Head -IT Business Analysis** Total Experience: 12 Year(s) 0 Month(s)  
Current Company: Dr Reddys Foundation. Notice Period: 15 Days or less  
Current Location: Hyderabad / Secunderabad Highest Degree: MBA/PGDM [Finance and Marketing]  
Pref. Location: Hyderabad  
Functional Area: IT Software - Application Programming / Maintenance  
Role: Business Analyst  
Industry: IT-Software/Software Services  
Marital Status: Married  
Key Skills: **Manager Operations Head, Business Analyst, IT Project Management, Business Analysis, Requirement Elicitation, Stakeholder Management, User Acceptance Testing, Use Case, User Stories, Retail Banking, Jira, Confluence, PL/SQL, MS Visio, Balsamiq, Tableau**  
Verified: Phone Number | Email - id

Last Active: 22-Jan-21

Last Modified: 22-Jan-21

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## Summary

A Dynamic Professional holding a 6+ year experience in Business Analysis, from an overall 11+ years' experience in BFSI & Telecom & Healthcare Industries. Besides proficient knowledge in various Banking verticals, hold hands on experience on Core Banking Applications (Finacle & FCRM). Expertise in functions - KYC, AML & Audit Compliance, Retail Banking, Lending, Mobile Banking, Wealth Management, Investment Banking, Trade Finance & Forex Operations

## Work Experience

- Dr Reddys Foundation.** as Manager Operations Head -IT Business Analysis  
Feb 2020 to Till Date  
Managing Overall Operations for Different Projects of Dr.Reddys with Performance Management & Analysis, Reviewing & Monitoring the Financial Transaction towards the Centre with proper tracking. One of the key project was for Matchmaking process of Job Portal for Entry Level Jobs - Youth Skilling
- DocOnline Health Services Private Limited** as Senior Manager -Business Analyst  
Oct 2018 to Jan 2020  
Successfully ensured the Project for the Web Application for UP Government with the BRD & FRD Documents Liaising with all the key stakeholders & ensured scalability of 300 Consultations per day.
- CallHealth Services Private Limited** as Account Manager -Stakeholder Management  
Nov 2017 to Sep 2018  
Liaising with Corporates on Health Care Services. Developing recommendations on product offerings & performing research on the competitor analysis & performance analysis
- VODAFONE INDIA LIMITED** as Business Analyst  
Oct 2011 to May 2017  
Successfully partied in a handful of projects initiated from Vodafone M-pesa - Customer Origination, Money Transfers, Merchant Payments and Utility pay Services. ?
- HDFC Bank Limited** as Authoriser  
Dec 2010 to Oct 2011  
Risk Profiling of Customers, AML/KYC, Audit & Compliance. Fraud Monitoring with different banking tools like FCRM. Ensuring the FTNR below 5% for the Branch.



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

■ **ICICI Bank Ltd** as Assistant Manager  
Aug 2008 to Oct 2010

Responsible for Branch daily operations - **AML/KYC**, Audit & Compliance , Cash/Cheque Transactions, Account Opening, Locker Operations, Asset Desk Operations, Trade Finance, Inward/Outward Remittances, Forex Operations? Company

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Education

UG: **B.Com (Accounting Honors)** from **Utkal University** in **2005**  
PG: **MBA/PGDM (Finance and Marketing)** from **KIT University, Bhubaneshwar** in **2008**

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IT Skills

Skill Name	Version	Last Used	Experience
MS OFFICE			
Jira, Confluence			
PL/SQL			
MS Vsio			
Balsamiq, Tableau			

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Hindi	Expert	✓	✓	✓
Odia	Expert	✓	✓	✓
Telugu	Expert	✓	✓	✓

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Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent  
Employment Status: Full time

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