



TANYA TIWARI

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Product Owner seeking roles in Business Analysis, Quality Assurance, Client Management, Agile Methodology, Risk Management, Process Improvement, Product Management, Requirement Gathering, Solution Architecture, Technical Analysis

Current Designation: Product Owner	Total Experience: 5 Year(s) 5 Month(s)
Current Company: Tangoe Softek Pvt. Ltd.	Notice Period: 2 Months
Current Location: Bengaluru / Bangalore	Highest Degree:
Pref. Location: Bengaluru / Bangalore, Gurgaon, Hyderabad	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Product Mgr	
Industry: IT-Software/Software Services	
Marital Status: Single/unmarried	
Key Skills: Product Owner, Product Manager, Business Analysis, Quality Assurance, Client Management, Agile Methodology, Risk Management, Process Improvement, Product Management, Requirement Gathering, Solution Architecture, Technical Analysis	
Verified : Phone Number Email - id	

Last Active: 21-Jan-21

Last Modified: 21-Jan-21

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Summary

Result-driven professional with an analytical bent of mind and an experience of 5.5 years; accompanied with expertise in overcoming complex business challenges and making high stake decisions using experience-backed judgment & work ethics across multiple domains including IT, Healthcare, Ecommerce & Telecommunication. Notable success in defining IT Product Roadmap & Strategy and bridging the gap between functional groups and technology to foster targeted and innovative solution development; proficiency in translating business vision and strategy into operational tactics in offshore onsite model work environment; initiating & driving business transformation in a manner that improves operational execution.

Work Experience

Tangoe Softek Pvt. Ltd. as Product Owner Jul 2019 to Till Date

Highlights:

- Provided solutions to build a Telecom Expense Management Product to incorporate client's requirements
- Owned current and new functionality providing value to customers & internal users to drive customer adoption and sales
- Worked closely with Development Team in an Agile Scrum environment to refine, prioritize, and estimate the story backlog; supported the planning, development, testing and release of functionality
- Created minimum viable products; promoted test and learn methodologies for both design and development
- Developed a deep understanding of our targeted users, their context, goals and needs
- Communicated product vision, roadmap & releases to the Sales, Client Success, Marketing and Leadership Team
- Collaborated with Product Management, Operations, Customer Support, Training & User Documentation Teams to successfully launch new features and enhancements

Deloitte as Business Consultant Jun 2017 to Jun 2019

Projects Executed:

Cardinal Healthcare

Sage Therapeutic Services

Highlights:

Provided solutions to build a CRM product called Patient Connect to help our Healthcare client to manage patient data

Accenture Pvt. Ltd as Business Analyst Aug 2015 to May 2017



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

Project Executed:

Telus Canada

Highlights:

Worked on an integrated telecom platform to merge IVR and CTI Technology as a complete product

Roles Across The Career:

Spearheading organizational improvisation to help business to grow by conceptualizing roadmap, strategy & framework; revamping and

implementing change while facilitating company transformation & digitization

Defining project plan and scope, developing systems requirements, designing and prototyping, testing, training, defining support procedures

and implementing practical business solutions under multiple deadlines; managing program & project progress as per scheduled deadlines

for various tasks and taking necessary steps for ensuring completion within time and effort parameters

Driving Product Lifecycle Management (PLM) including product strategy & vision, roadmaps, PLMownership,

requirements prioritization,

release management, trade off decisions, oversight of specifications and development life cycle, strategic partners

liaison for development/

releases, so on

Providing leadership and overall direction for Product Architecture, Design and Releases, in lieu of rapidly changing, highly competitive

marketplace; driving business strategy & 'big picture' focus for the assigned business unit

Consulting with the business unit managers & end users to identify & document business needs & objectives, current operational

procedures, input/output requirements, data scope, usage, formatting and security requirements

Performing several roles like finding new process, determining gaps in existing process and implementing new processes

Effectuating pre-planned strategies for accomplishment of performance milestones; understanding and coordinating client's needs /

enhancements, customizing them accordingly and consulting with the technical team

Conducting detailed analysis of complex business process requirements and providing appropriate system solutions; identifying gaps,

interpreting, providing them solutions involving evaluation and definition of scope of project and finalization of project requirements

Presenting proposals to clients, providing solution strategy support encompassing briefing on client feedback / insights to help them in

developing customer-specific strategies

Addressing filling of RFPs and RFIs, budgeting and building project proposals; executing trend analysis to understand the current trend of the

market; delivering RFP responses in multiple geographies

Analyzing impact of change with existing structure and implementing the same on the system with business teams

Monitoring teams adherence to agile process during project execution Identify issues and assist team to resolve the same

Deploying standard test processes and deliverables (defect management & quality metric reporting) within the gated process

to streamline testing, support automation and manual testing efforts

Conceptualizing quality standards for various operational areas, implementing quality systems & procedures to facilitate a high-quality

experience, while adhering to the Service Level Agreement (SLA)

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Education

UG: **B.Tech/B.E (Electronics/Telecommunication)** from **M S Ramaiah Institute of Technology, Bangalore** in **2015**

PG: **in 0**

Other Qualifications/Certifications/Programs:

CSPO

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IT Skills

Skill Name	Version	Last Used	Experience
QUALITY CENTRE	11.5	2017	2 Year(s) 5 Month(s)
JIRA	7.2	2017	2 Year(s) 5 Month(s)
SALESFORCE	12	2017	2 Year(s) 5 Month(s)
IWS WORKSPACE	8	2017	2 Year(s) 5 Month(s)
IWD MANAGER	9	2017	2 Year(s) 5 Month(s)
HP ALM	12	2018	6 Month(s)
SFDC			
TOAD, SAP CC			
MS Visio, Oracle Workflows			
QTP 10.0, Soap UI			
Oracle (9i/10g/11g),			
SQL, UNIX, Teradata			
Silenium			

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
German	Beginner	✓	✓	✓
Hindi	Expert	✓	✓	✓
Japanese	Beginner			✓

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Projects

● Project Title: **Mssion picnic**
Client: **SALESFORCE/SFDC**
Nature of Employment: **Full Time**
Project Location: **BANGALORE**
Role: **Quality Analyst**
Skill Used: **Quality Assurance, Software Testing, Sales, Product Testing, Regression Testing, QA Testing, JIRA, QC Tools, Data Sheets, MySQL,, Workday,**
Role Description: **Having hands on experience in testing the SFDC application- Xactly for generating and calculating annual, monthly compensation and incentives plan for the salesforce employee. Working on product and regression testing. Writing test scripts, execution**
Project Details: **Currently working as a functional tester for improvising sales process for our client Sales Force. I am working for shaping up lots of system and process changes in order to support multi-cloud revenue growth beyond \$20B where in we are building enterprise integration between all sales compensation teams with the salesforce.**

● Project Title: **MR TESTING**
Client: **TELUS**
Nature of Employment: **Full Time**
Project Location: **BANGALORE**
Role: **Quality Analyst**
Skill Used: **Ivr Testing, Salesforce, QC, JIRA, Hp Alm, Oracle DBA, Telecommunication, Avaya, IWS WORKSPACE**
Role Description: **Acted as the QA Prime and coordinated with all the impacted test teams until going Live into Production. Responsible for the following deliverable - Preparation of Test Strategy, Test Plan , Test Approach, Test case execution Report and Test**
Project Details: **TELUS is a leading and fastest growing national telecommunications company in Canada, with \$12 billion of annual Revenue and 13.7 million customer connections, including 8.1 million wireless subscribers, 3.2 million Wireline network access lines, 1.5 million Internet subscribers and 916,000 TELUS TV customers. TELUS provides a wide range of communications products and services, including wireless, data, Internet protocol (IP), voice, satellite television, entertainment and video, and is Canada's largest healthcare IT provider.**
This project involved upgrading of IVR(Interactive Voice Response) wireline functionalities and options, by following agile methodology for manual testing.

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Affirmative Action

Category: **General**
Physically Challenged: **No**

Work Authorization

Countries: **India,Australia,Germany**
Job Type: **Permanent**
Employment Status: **Full time**

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