







Current Designation: Operations Manager - IT Total Experience: 12 Year(s) 0 Month(s)

Current Company: Libsys Ltd. Notice Period: 3 Months

Current Location: Gurgaon Highest Degree: MBA/PGDM [Information Technology]

Pref. Location: Bengaluru / Bangalore, Delhi / NCR, Kolkata Functional Area: IT Software - Application Programming /

Role: IT/Networking-Mgr

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Operations Manager, IT/Networking Manager, Technical Analysis, Software Engineering, Project Management, Product Management, Operations Management, Requirement Gathering, Client Management, Performance Tuning, Agile Methodology, AWS, Docker, MySQL, Linux, Core Java

Verified : Le Phone Number | Email - id

Last Active: 20-Jan-21 Last Modified: 20-Jan-21

Jump to Section Work Experience | Education | IT Skills | Projects |

Summary

Result-oriented Professional with over 12 years of experience in Technical Analysis, Software Engineering, Project Management, Product Management, Operations Management, Requirement Gathering, Client Management, Performance Tuning, Agile Methodology, AWS, Docker, MySQL, Linux, Core Java

Work Experience

Libsys Ltd. as Operations Manager - IT Jun 2016 to Till Date

Operations Manager for an in house Educational ERP product (LSAcademia) for multiple Schools and Colleges. Manage a team of 12 to deploy, manage and maintain the product end-to-end across 30 existing customers SPOC of all the clients for their day to day activities, technical and consultation

Convert business requirements into technical solutions

Daily stand up meeting of my team to take stock of the team's performance, guiding them and assigning work Implemented the Agile Software Development Cycle for the product which cut implementation time and cost Amazon Web Services (AWS) hardware solutions and consultation to clients for better performance of the product Conducting interviews for selecting people for my project

Report directly to the CEO of the company

Wipro Technologies Ltd. as Scrum Master/Project Lead Apr 2012 to Apr 2015

Growth Path:

Position: Scrum Master/Project Lead Position: Senior Software Engineer Job profile

Offshore/Onsite Project Lead

Handled and owned multiple network performance management projects for LMEricsson Ltd. Ireland SPOC for around 650 network vendors around the globe using our network performance measurement solution Coordinator for my team of 15 with the higher management

Daily stand up meeting of my team to take stock of the team's performance, guiding them and assigning work Conducting interviews for selecting people for my project

Job profile

Worked across Ericsson's different network performance projects Was the key implementer of crucial modules in the project Was a part of a team who developed a networking domain greenhouse project (PMFG) from scratch Provided KT sessions to all the new joiners in the project

Important

· Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld

LM Ericsson Ltd as Software Engineer Jul 2007 to Apr 2012

Job profile

A9 month onsite stint at LM Ericsson Ltd, Ireland (2009-10)

Development of network performance solutions for certain network transitions like Redback and GGSN Complete ownership of some of these network performance solutions

^ Back to Top

Education

UG: B.Tech/B.E. (CSE) from west bengal university of technology in 2007

PG: MBA/PGDM (Information Technology) from International Management Institute in 2016

^ Back to Top

IT Skills

| | Skill Name | Version | Last Used | Experience |
|--|-------------------------------------|---------|-----------|------------|
| | Core Java, JDBC, Servlets | | | |
| | JSP, ETL development, Sybase, MySQL | | | |
| | UNIX, Linux, Windows | | | |
| | Amazon Web Services (AWS) | | | |
| | Agile Software Development Cycle | | | |

^ Back to Top

Languages Known

| Language | Proficiency | Read | Write | Speak |
|----------|-------------|------|-------|-------|
| English | | | | |
| Hindi | | | | |
| Bengali | | | | |

^ Back to Top

Projects

Project Title: Market Research of a free VOIP calling App - NANU

Client: Gentay Communications Pte. LTD.

Nature of Employment: Full Time

Duration: Mar 2016 - May 2016 Onsite / Offsite: Onsite

Project Details: Market research project to determine the demographic segmentation based on which clients can advertise their products before connecting the call through the free VOIP calling app - NANU

^ Back to Top

Affirmative Action

Work Authorization

Category: General Job Type: Permanent

Physically Challenged: No Employment Status: Full time

^ Back to Top

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