



**Baikuntha Narayan Biswal**

**premium**

**Featured**

Business Analyst seeking roles in Business Analysis, Product owner, Impact Analysis, Techno Functional, Product road map, User Stories, Product Management, Stakeholder Management, UAT, Agile Methodology, Visio, UML, JIRA, SQL, PEGA, KYC, Payment, Mobile wallet

Current Designation: Project Lead - Business Analyst

Total Experience: 10 Year(s) 0 Month(s)

Current Company: Mphasis

Notice Period: 15 Days or less

Current Location: Bengaluru / Bangalore

Highest Degree: Executive General Management

Pref. Location: Bengaluru / Bangalore, Hyderabad, Pune

Program [Business Management and Administration]

Functional Area: IT Software - Application Programming / Maintenance

Role: Business Analyst

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: Business Analysis, Product owner, Requirement Analysis, Impact Analysis, Techno Functional, Product road map, User Stories, Product Management, Stakeholder Management, Team Management, UAT, Agile Methodology, Visio, UML, JIRA, SQL, PEGA, KYC, Payment, Mobile wallet

Verified : Phone Number | Email - id

Last Active: Jan-Mar 2021

Last Modified: Jan-Mar 2021

Jump to Section

**Work Experience** | Education | IT Skills |

## Summary

Aseasoned business analyst & proxy product owner, problem solver and scrum certified PO professional with 10+ years of working experience in IT industry.

Expert in translating business needs to technical details, Effective stakeholder management, Cross-functional team engagement and Offshore-Onshore team collaboration.  
Expertise in Requirement analysis, Requirement elicitation, BRD documentation, Use case diagram, Process flow diagram and Wire framing  
Experienced with Agile and Waterfall SDLC Process.  
Expertise in writing user stories, functional & non-functional requirements and writing the acceptance criteria.  
Expertise in creating the PRD, managing the product backlog and its prioritization.  
Experienced in test case review, functional testing, managing the UAT closure.  
Good domain knowledge on KYC (CDD & EDD)/AML.  
Sound domain knowledge on Digital Payment (Mobile Wallet), SWIFT Messaging, Financial Risk and Pharmacovigilance.  
Groomed and mentored teams  
Quick learner and Flexible

## Work Experience

**Mphasis** as Project Lead - Business Analyst  
Jun 2019 to Till Date

Tools & Technology: Visio, JIRA, Excel, PPT, Word, Postman, Rest API and AWS Cloud.

Description:

The product/service, automates the data enrichment process using AWS AI service suites for one of the world's largest providers of financial market data. These automated products/services like web application, browser plugin and microservices (APIs) are developed following cloud native architecture.

Responsibilities:

- o Requirement analysis, impact analysis, requirement elicitation, writing epics and user stories.
- o Create wire frames, UI Mock ups, use case diagram and process flow diagram.
- o Stakeholder management - Worked in collaboration with product owner to manage the Product backlog, Requirement Prioritization and Release plan.
- o Stakeholder management - Worked with Tech. SME for solution evaluation and external team (like Amazon team) for on time delivery and timely resolution of the issues and budget negotiation.
- o Create PRD - Worked with product user group to gather requirements and document.
- o Delivery champion - Successfully delivered 10 global role outs on time (3 milestones and 7 subsequent monthly Sprint release) within time span of a year which brought cost benefits to the tune of USD ~0.75 million and catered the need of ~500 global financial and risk analysts.
- o Innovation champion - Worked on COPIS analysis, FMEA analysis to identify the failure points and recommend suitable solution, created the product road map and developed the MMP.



### Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

CAPCO as Senior Business Consultant  
 Apr 2018 to May 2019

Tools & Technology: Visio, JIRA, Excel, Word, PPT, SQL, PEGA and REST API.  
 Description:  
 PEGACLMBased KYC application is enabled with EDD feature and supports to process the new case type i.e. new business (new business onboarding cases) cases. Application is also customized with country specific requirement for IDD, CDD and EDD Requests for NB, PR and TR cases.  
 Responsibilities:  
 Elicit and analyze the requirement, create business case, gap analysis and impact analysis.  
 Write & reviews the user story and acceptance criteria, create use case diagram, process flow diagram, mock ups and wireframe.  
 Support the UAT activities - Business Demo, Query clarification and Defect classification.  
 Partner with stakeholders - Business and IT team for prioritization, release plan and Go-to market plan such as Train the Trainers plan & post release support plan like to address the user's queries.  
 Delivery champion - Successfully released 2 new green filed implementations and 2 subsequent releases in quarterly release cycle to production environment within a year, serving KYC team from 33 countries.  
 Contribution to organization - Mentor the team members, prepared business cases for new initiatives/proposals (RFP), delivered trainings on AML/KYC domain across account/BU level.

Accenture Services as BA Lead  
 Jun 2014 to Apr 2018

Tools & Technology: Visio, JIRA, Excel, Word, PPT, SQL, PEGA and REST API.  
 Description:  
 A workflow tool designed on PEGA platform (CLM), to process the IDD and CDD requests for PR and TR cases by different KYC Processing team i.e Global Research, Central Screening Unit and Profile Owner Team.  
 Responsibilities:  
 Gathering & Analyzing the requirement, writing & reviewing the user story (US) and US grooming.  
 Crate use case diagram, process flow diagram, mock ups and wireframe.  
 Liaising with the developers and testers, educating them on the requirements and providing resolution to their queries.  
 UAT Closure - Responsible for business demo, query clarification and defect classification.  
 Lead and mentor the business analyst team for gaining the expertise in requirement analysis.  
 Responsible for Design, Develop and Engagement plan of the Domain excellency vertical in Delivery Excellency framework (A pedagogy platform with domain & tech stack for new users onboarding to project/account).

IBM as Business System Analyst  
 Jul 2010 to Jun 2014

Tools & Technology: Visio, Excel, SQL, ServiceNow and IBM Cognos.  
 Description:  
 The SCEPTRE application is meant for capturing, tracking and resolving the adverse event of the drugs and medical devices during clinical trial phase. It also produces various regulatory report and internal reports such as PSUR, ICSR, Aggregate reports and etc for monitoring the drug safety and adverse events for due to drugs and medical devices.  
 Responsibilities:  
 Gathering the requirement, documenting the requirement such as BRD, FSD and Non-functional requirements.  
 Create Use case diagram, use case documentation, process flow diagram and impact document.  
 Clarify the requirement, address any queries or concern from team members.  
 Create and publish weekly status report, UAT status report and release note to key stakeholders.

[^ Back to Top](#)

Education

UG: B.Sc (PHYSICS AND MATHEMATICS) from Utkal University in 2005  
 PG: M.Tech (Computers) from National Institute of Technology (NIT), Rourkela in 2010  
 Post PG: Executive General Management Program (Business Management and Administration), Correspondence/Distance Learning from Indian Institute of Management (IIM), Lucknow in 2014

Other Qualifications/Certifications/Programs:  
 ITIL Foundation  
 SQL Expert  
 Blockchain and Bitcoin fundamentals  
 PSPO I  
 BAFoundation

[^ Back to Top](#)

IT Skills

Skill Name	Version	Last Used	Experience
Visio, UML, JIRA, PEGA, Excel			
SQL, Microservices (Rest API)			
Postman, AWS Cloud, PPT and Word.			

[^ Back to Top](#)

Languages Known

Language	Proficiency	Read	Write	Speak
English	Proficient	✓	✓	✓
Hindi	Proficient	✓	✓	✓
Odia	Proficient	✓	✓	✓

[^ Back to Top](#)

## Affirmative Action

Physically Challenged: **No**

## Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**

[^ Back to Top](#)

Careers - About Us - Clients - Terms & Conditions - FAQs - Contact Us - Report a Problem - Site Map - Resources  
Our Partners: Jeevansathi Matrimonials - ICIClcommunities.org - 99acres - Real Estate In India  
All rights reserved © 2021 Info Edge India Ltd.

Careers - About Us - Clients - Terms & Conditions - FAQs - Contact Us - Report a Problem - Site Map - Resources  
Our Partners: Jeevansathi Matrimonials - ICIClcommunities.org - 99acres - Real Estate In India  
All rights reserved © 2021 Info Edge India Ltd.