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Astha Saxena Featured

Technical Support executive seeking roles in Software Testing,Quality Assurance,Database Administration,Project Management,SQL server,C++,C

Astha Saxena

Current Designation: Technical Support Executive

Current Company: **Pinelabs Pvt Ltd**

Current Location: **Noida**

Pref. Location: **Delhi / NCR,Gurgaon,Noida**

Functional Area: IT Software - Application Programming / Maintenance

Role: Tech Support Engnr

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Total Experience: 3 Year(s) 1 Month(s)

Notice Period: **1 Month**

Highest Degree: electronics and communication engineering [Electronics and Communication]

Key Skills: Quality Assurance Engineer,TestingQuality Assurance,Database Administration,Test Planning,Project Management,SQL server,C++,communication skills, Management

Verified : 📞 **Phone Number** | **Email - id**

Last Active: 22-Jan-21   Last Modified: 22-Jan-21

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Summary

Working as Technical support executive in Pinelabs Pvt Ltd and working in Pine GUI application project.
Having good knowledge of STLC and SDLC.
Experience in Functional, Regression and System Testing.
Sound knowledge in database includes writing of SQL queries.
Having experience of writing test cases, test cases execution and preparing execution report.
Thorough knowledge of Software testing processes and various Methodologies.
Provide the best possible support for production issues and helped the team to resolve the issues on priority.
Sound knowledge of Banking and Payment domain.

Work Experience

🔘 **Pinelabs Pvt Ltd** as Technical Support Executive
Dec 2017 to Till Date

Project Description:-
Payment controller GUI is an application which is useful for data configuration for the users and customers as well. GUI is developed in Dot Net language along with My SQL server 2008. Application is useful to configuring Merchants, stores and terminals data which gets utilized for making the payment transaction completed in secured manner. It has numerous pages for performing operational activities likea. Creating Roles, privileges and Users for accessing the GUI application.
b. Implementation of Maker and checker concept in GUI application.
c. Configuring the Bank Terminal Ids (TID) as per the bank requirements.
d. Applying Multi-Acquirer Rule and Addon Rules for EMI, Instant discount, Rewards etc on Merchant/Store/POS.
e. Generating the EMI reports for Bank and Brand EMI.
f. Uploading and downloading files and application data which is used for applying system configurations.
Roles and Responsibilities:
* Include in test cases writing and its execution in test environment.
* Responsible for performing Regression testing, End to end testing and integration testing.
* Preparing the functional traceability matrix for the project and maintain the track of all the bugs reported by team.
* Shared the daily and weekly status of testing to Project manager.
* Logging the bugs in Bugzilla and maintain the progress of them.
Preparing the functional documents like Complete User guide of application, Integration document and new features implementation related to the project.

Education

UG: **B.Tech/B.E. (Electronics/Telecommunication)** from **Rajiv Gandhi Proudyogiki Vishwavidyalaya (RGPV), Bhopal** in **2017**

PG: **electronics and communication engineering (Electronics and Communication)** in **0**

IT Skills

Skill Name	Version	Last Used	Experience
C AND C++			
Windows xp, Windows8			
MS-SQL SERVER 2008			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				

Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**