



RAHUL CHATTOPADHYAY

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Featured



EDI Subject Matter Expert/Business Analyst seeking roles in Project Management, Business Analysis, Solutions Architecture, Requirement Gathering, Stakeholder Management, change management, Configuration Management, Service Delivery, SQL developer

Current Designation: Subject Matter Expert. Business Analyst. Team Lead
Total Experience: 11 Year(s) 0 Month(s)
Notice Period: 1 Month
Current Company: CMA CGM
Highest Degree: B.Tech/B.E. [electronics and communication engineering]
Current Location: SINGAPORE
Pref. Location: Mumbai, Pune, Bengaluru / Bangalore
Functional Area: IT Software - Application Programming / Maintenance
Role: Business Analyst
Industry: Shipping/Marine
Marital Status: Single/unmarried
Key Skills: EDI Subject Matter Expert/Business Analyst, Project Management, Business Analysis, Solutions Architecture, Requirement Gathering, Stakeholder Management, change management, Configuration Management, Service Delivery, SQL developer, PLSQL
Verified : Email - id

Last Active: Jan-Mar 2021 Last Modified: Jan-Mar 2021

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Summary

Result-driven professional with an analytical bent of mind and an extensive experience of over 10 years across Transportation, Logistics, Supply Chain, Healthcare domains; accompanied with expertise in overcoming complex business challenges and making high stake decisions using experience-backed judgment & work ethics. Proven track record of introducing and driving process & business improvements initiatives by effectively ensuring strategy deployment, cost optimization & business excellence; expertise in providing effective business consultation, transformation, process automation, change management and project management.

Notable success in managing end-to-end process of Business Analysis entailing AsIs /To-Be Analysis, assessing & mapping customer requirements, identifying the right technology stack, deriving the right solution, feasibility study, implementation, process stabilization, performance monitoring, key metrics development, test case, resource deployment.

Work Experience

CMA CGM as Subject Matter Expert. Business Analyst. Team Lead
Oct 2015 to Till Date

Highlights: Managed the entire gamut of finance app migration and ensured timely delivery without issues; worked with 27 Partners, 2 End-User App Teams, 1 Middleware Team and Development Team. Monitored the team performance on defined metrics and created performance tracker report each month for manager's review; spearheaded a team of 17 IT Engineers. Spearheaded the end-to-end Partner Onboarding Process: EDI POC for APL's ocean and land operational business; supported over 70 new partners (customer and terminal) onboarding. Drove client facing, requirement gathering engagements with leading APL's partners with complete assessment report on current technology maturity and understanding of the partner's key requirements. Liaised with Developer Team to plan and deliver new setups on time along with review. Took complete ownership of on-boarding, testing & post production support with effort assessment, creation of change requests with agreed timelines, holding the overall tollgates for the entire project and driving the end-to-end delivery and customer satisfaction at the end of SIT and UAT. Led the complete ownership on final quality of deliverable, ensured the last review check and zero error commitment beyond vendor specified quality compliance. Worked closely with Test Teams to ensure robust test case development as per all user application scenarios.

Major System Migration Projects Managed: Quote-to-Cash (Q2C) FTP Migration from Mainframe to Axiom Server APL to CMA CGM complete IT migration project for all terminals worldwide; successfully delivered within deadline; minor issues resolved within next 3 weeks of post-production follow-up with business. Amtrix to ITX migration of EDI maps for terminal logistics EDI messages (ongoing and on-track).

Key Result Areas


Spearheading organizational improvisation to help business to grow by conceptualizing roadmap, strategy & framework; revamping and implementing change while facilitating company transformation & digitization to ensure cost optimization, productivity enhancement through technology; focusing on revenue enhancement by utilizing customer application. Fostering positive relationships with the customers by acting as a primary point of contact, assisting the clients to implement services & plan projects effectively, ensuring that the preset contract terms & conditions are met, managing invoices & bills for assigned customers, identifying unselling & cross-selling opportunities, addressing




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managing in-house teams for assigned customers; identifying upcoming & cross-selling opportunities; addressing customer queries & issues within TAT, generating new business and preparing reports on project performance Driving the entire gamut of operations pertaining to vendor/partner strategy & implementing a framework to influence & ensure vendor/partner satisfaction Performing several roles like finding new process, determining gaps in existing process and implementing new processes Effectuating pre-planned strategies for accomplishment of performance milestones; understanding and coordinating client?s needs / enhancements, customizing the accordingly and consulting with the technical team Ramping up operational efficiency with cross-functional skills and ensuring on-time deliverables within preset cost parameters while adhering to respective procedures/norms Mapping requirements & providing them best solutions involving evaluation and definition of scope of project and finalization of project requirements Presenting proposals to clients, providing solution strategy support encompassing briefing on client feedback / insights to help them in developing customer-specific strategies Assisting in architecting the solutions, responding to proposals for enterprise customers and meeting basic requirements by identifying & proposing transformation solutions; taking technical responsibility for responses to large RFI/RFPs Analyzing impact of change with existing structure and implementing the same on the system with business teams

 **Hewlett Packard** as Technical Consultant
Mar 2014 to Sep 2015

Highlights:
Received performance bonus and hike within a year of joining; received "exceeds expectations" rating from manager during appraisal

 **UST Global**, as Senior Software Developer
Nov 2013 to Mar 2014

Highlights: Worked for a healthcare client as an EDI consultant for change requests & production support

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Education

UG: **B.Tech/B.E (electronics and communication engineering)** from **St. Thomas College of Engineering and Technology, WBUT Board** in 2009

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IT Skills

Skill Name	Version	Last Used	Experience
Endeavor, CA7 job scheduler			
IDMS utility(OLQ, DMLO), File- Aid			
Super CE file comparison			
File master by CA			
SQL developer / navigator			
Gentran EDI suite 6.3			
IBM Sterling B2B Integrator			
Cyclone (Axway Interchange Tool)			
AMTRIX			
ANSI X12: 300, 301, 304, 310, 315, 820			
IFTMBF, IFTMBC, IFTMIN, APERAK			
IFTSTA, IFTSAI, IFTMAN			
IFTMCS, CUSCAR, CODECO			
OARRI, BAPLIE, CUSRES, IFTDGN			
VERMAS			
C, COBOL, JCL			
DB2, IDMS, VSAM			

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Languages Known

Language	Proficiency	Read	Write	Speak
english				
hindi				
bengali				

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Affirmative Action

Category: **General**
Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**
Employment Status: **Full time**

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