



Niranjan Kumar

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Seasoned professional actively seeking new role - ITIL Expert, Prince2 Practitioner, CISA, ISO LA, Six-Sigma G. Belt, PMO, IT Program & Project Mgmt, ITSM, Risk mgmt, CMMi, ITIL, Process assurance, Service excellence, Quality Assurance, SOX Compliance.

Current Designation: Senior Consultant	Total Experience: 15 Year(s) 0 Month(s)
Current Company: inMorphis Services	Notice Period: 1 Month
Current Location: Delhi	Highest Degree:
Pref. Location: Bengaluru / Bangalore, Delhi / NCR, Hyderabad	
Functional Area: IT Software - Application Programming / Maintenance	
Role: Program Mgr	
Industry: IT-Software/Software Services	
Marital Status: Married	
Key Skills: cisa, itil, six-sigma green belt, sox compliance, prince2 practitioner, certified itil expert, lead auditor iso 9001, 27001, project/program management, risk management, process definition, Quality Management, sepg, CISA	
Verified: Phone Number Email - id	

Last Active: 20-Jan-21

Last Modified: 20-Jan-21

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Summary

Driving operational excellence - Project and Programs.
Audit, Reviews and gap analysis for development and infrastructure services.
Consultant to service delivery managers on ITIL process definition and deployment.
Consultant to project managers on project management (Prince2) methodology
Review of metrics and statistical analysis of IT- project, services
Internal process audits, gap analysis and assessments as per ITIL/CMM/ISO/SOX.
Managed SOX-ITGC for US \$10 billion company for three years in a row
IT Software development process definition as per ISO/CMM in SEPG
Consultant for all Quality and process related issues to development/operation team
Successfully achieved and maintained CMM-L5 for the software development center
Trained assessor as per SCAMPI(ATM), representation as SQA-FAR group
Implementing test program for business applications regression testing
Internal Trainer for IT processes like ITIL/ISO/Prince2/SOX-ITGC

Work Experience

- inMorphis Services** as Senior Consultant
Oct 2020 to Till Date
Senior consultant to SN engagements on ITSM and Project Management
- NIIT Technologies** as Delivery Excellence - Project Manager
Jul 2013 to Jan 2017
Process improvement and implementation in multiple IMS engagements.
Tools design for managing customer alerts and escalations, project milestones.
Training to project managers, team leads on IT service management.
Supporting response to the new Bids and RFPs.
Identifying best practices and sharing the same across projects.
Consulting engagements on ISO20000 and ISO9000 compliance for external audits.
- NTT DATA** as Advisory Delivery Manager
Dec 2011 to Jun 2012
Member of NTT TIS Global Leadership Team managing ITOE team.
Leading the ITOE Team for Technology Infrastructure Services
Define QMS/Excellence framework for transition-in projects.
Defined service metrics framework for daily, weekly reporting
ITIL process compliance audit and reporting.
Managing People excellence - Campus Hiring, Trainings etc
Customer sales Pitch from operational excellence perspective.



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

• **STMicroelectronics** as Consultant
Aug 2000 to Oct 2011

STMicroelectronics
Global IT Process Consultant

Managing SOX perimeter and metrics ? Operations , Infosec , Change , Projects
Managing SOX-ITGC and ISO compliance Globally for all STMHT sites.
Coordination of process compliance activities with external consultants (PWC,QAI).
Gap analysis - License Management controls in software distribution framework.
Managing external audits, coordinating as single point of contact in IT for ISO/SOX auditors.

STMicroelectronic
Project Management office? 2007 to 2008

Consultant to Project Managers on Project Management (Prince2) methodology
Definition of the new projects business cases with Project Managers.
Definition of SDLC, RACI Model , special products template as per Prince2 , CMM, ISO .
Project initiation authorization for project kick-off as part of PMO team.
Project & Program Management audits based on Prince2 methodology.
Participating in project board meetings and project initiation(PID) review.
Analysis of the project metrics - schedule variance , effort variance ,risk mgmt.
Sharing lessons learnt and best practices across projects.

STMicroelectronics
Manager Quality ? 2005 to 2007

Managing team of SQAs (hiring , objective setting ,appraisal etc)
Managing CMMProcess compliance through SQA Audits.
Audit reporting to CIO and closure of audit findings with supplier organization.
Internal Audits as per audit mandate from CIO for selected managed services in Singapore, Italy ,France, India.
Auditing site Business continuity plans and disaster management plan.
Monitoring Projects through real time metrics collection as Schedule/Effort Variance and Defect removal efficiency,
Defect Density.
Auditing projects and reporting IT issues to the IT director.

STMicroelectronics
Team Leader (Quality) ? 2003 to 2005

Achieved development process maturity CMM-L5.
Consultancy on Project estimation, Project planning and tracking, Risk mgmt., Quality Mgmt, Configuration Mgmt,
Defect Mgmt, Defect Prevention.
Managing quality process and compliance issues for all ICT domains.
Managing Software development process definition(SDLC) as per CMM/ISO.
Assessment & Spot ?Check for SW-CMM, Member of Assessment team.
Statistical Metrics Analysis and escalating productivity trends to higher mgmt.
Correlation of Product Quality Trends to Process Compliance.
Post mortem analysis of projects at closure, sharing best practices.
Member of SEPG for standard process definition(SDLC) for IT.
New comers seminar and training on CMM/ISO.
Implementation of automated testing tool Rational Team test.

STMicroelectronics
Software Analyst ? Aug 2000 to Jun 2003

Project quality representative for 1-Domain - ?Business Applications?.
Facilitating Project ? Size and Effort estimation, Identifying project quality risks.
Project planning and scheduling with project managers.
Standard(OSSP) process tailoring for application as per needs(PDSP).
Project gap analysis through compliance audits and metrics monitoring.
Software Configuration Mgmt Tool (Rational Clearcase) support to Dev. Teams.
Project and releases health index reporting to QABU Manager.

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Education

UG: **B.Tech/B.E (Computers)** from **Punjab Technical University (PTU)** in **1998**

PG: **from . in 0**

Other Qualifications/Certifications/Programs:

CISA
ITIL Expert
Prince2 Practitioner
ISO Lead Auditor

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IT Skills

Skill Name	Version	Last Used	Experience
MS-Project			
Rational Requisite Pro (4.5)			
RATIONAL CLEARCASE			
Rational TeamTest (2002.05)		2015	5 Year(s) 0 Month(s)

Rational Clearquest (2.5)	2017	5 Year(s) 0 Month(s)
Remedy, Service- Now	2017	8 Year(s) 0 Month(s)

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓

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Projects

- Project Title:** Cmmi L5 Implementation.
Client: NTL Technologies
Nature of Employment: Full Time
Project Location: India,Noida
Role: Project Leader
Skill Used: Process Management, Project Management ,Risk Management, Audits.
Role Description: Process Definition and implementation.
Internal audits , Trainings to PIMs and SDMs
Project Details: Cmmi L5 implementation in the organization.

Duration: Jul 2013 - Till Date
Onsite / Offsite: Offsite
Team Size: 8
- Project Title:** ITIL Implementation
Client: Nokia
Nature of Employment: Full Time
Project Location: Finland
Role: Solution Architect
Role Description: ITIL Process Definition.
Customer process workshops.
Process Implementation.
Project Details: ITIL process consultancy and implementation.

Duration: Jun 2012 - Mar 2013
Onsite / Offsite: Onsite
Team Size: 15
- Project Title:** SOX Compliance
Client: STMcroelectronics
Nature of Employment: Full Time
Project Location: Global
Role: Sr. Project Leader
Skill Used: ITIL, ISO, PRINCE2
Role Description: SOX ITGC Compliance Manager
Project Details: SOX Compliance in entire IT key applications and infrastructure perimeter.

Duration: Jun 2008 - Sep 2011
Onsite / Offsite: Offsite
Team Size: 7

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Affirmative Action

Category: General
Physically Challenged: No

Work Authorization

US Work Status: Need H1 Visa
Countries: India
Job Type: Permanent
Employment Status: Full time

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