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PULKIT TONGIA ⭐ Featured

PULKIT TONGIA

Consultant - IT seeking roles in Business Analysis,IT Operations Management,Strategic Planning,Project Management,Software Testing,Quality Assurance,Database Management,Defect Analysis,Systems Analysis,Stakeholder Management,HTML,VB SCRIPT,SQL Server

Current Designation: Consultant - IT

Current Company: CAPGEMINI

Current Location: Mumbai

Pref. Location: Mumbai,Indore,Pune

Functional Area: IT Software - Application Programming / Maintenance

Role: Business Analyst

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Total Experience: 9 Year(s) 0 Month(s)

Notice Period: 1 Month

Highest Degree: BE [Computer Science]

Key Skills: Consultant - IT,Business Analyst,Business Analysis,IT Operations Management,Strategic Planning,Project Management,Software Testing,Quality Assurance,Database Management,Defect Analysis,Systems Analysis,Stakeholder Management,HTML,VB SCRIPT,SQL Server

Verified : 📞 Phone Number | Email - id
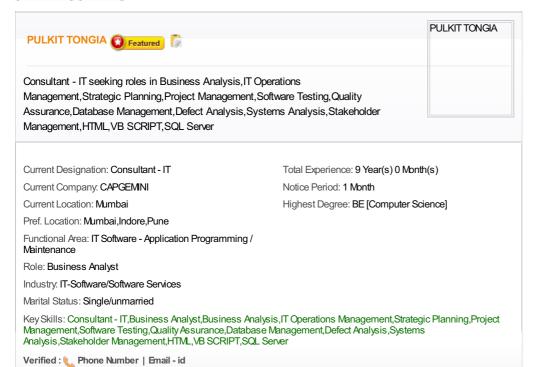
Last Active: 19-Jan-21   Last Modified: 19-Jan-21

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Summary

Technically Competent, diligent and result oriented Professional, offering over 9 years of experience. highly empowered professional offering an eventful career studded with professional brilliance predominantly in the areas of IT operations and Software Testing Management, Business Analysis, Work Flow Management.

   Coordinate with project managers, business stakeholders, transformation and technical teams for the development and implementation of application systems.

   Gained the opportunity to work across geographies and maintained client relations while working from client locations which includes UK (London), India (Mumbai) and presently working from Australia (Melbourne).

   Analyse defects and understanding process improvement initiatives; implementing the same to the current processes for the overall operational efficiency and reduction of manual efforts.

Work Experience

⦿ **CAPGEMINI** as Consultant - IT
Mar 2011 to Till Date

Highlight: Pat on Back Award (Year 2020) | Customer Delight Award (Year-2018) | Client Delivery Excellence Award (Year-2013) | Proud winner of Project Star (Year-2012)

Key Deliverables as Business Analyst
*   Interact with business users and stakeholders, ensure to understand the business requirements and analyse ways to drive benefits for the business.
*   Develop crucial functional requirements specifications, create detailed use cases and process flow diagrams to support functional specifications.
*   Conduct meticulous gap analysis while successfully re-engineering key business processes to increase operational efficiency and alignment of business unit objectives, working with clients and product managers & technology team to prioritize and validate requirements.
*   Create a detailed business analysis, outline problems, opportunities and solutions for a business, and define project requirements by identifying project milestones, phases and elements; forming project team.

Key Deliverables as Software Tester
*   Coordinating various project related activities involving project planning, execution and management in tune with the core business objectives; reviewing functional requirements and translating them into technical specifications.
*   Monitoring project progress as per scheduled deadlines for various tasks and taking necessary steps to ensure completion within time and effort parameters.
*   Designing test strategy, developing test plans and approving test cases and scheduling project for releases in coordination with project managers and clients.
*   Conducting systems analysis sessions for understanding client business processes as per management standards.
*   Suggesting technology-based solutions for enhancing functional efficiency and achieving business excellence.
*   Keeping activities focused on the business change objectives by providing a framework for senior management to

direct and manage the change process.

Education

UG: **B.Tech/B.E. (Computers)** from **Rajiv Gandhi Proudyogiki Vishwavidyalaya (RGPV), Bhopal** in **2010**

PG: **BE (Computer Science)** from **Rajiv Gandhi Proudyogiki Vishwavidyalaya (RGPV), Bhopal** in **0**

IT Skills

Skill Name	Version	Last Used	Experience
UNIX	Windows XP	Windows 7			
C, C++			
SQL Server 2005-2008	Oracle 10g			
VB Script	HTML			
QC10	ALM11	QTP10			
QTP11	SOAP UI	Postman for API testing			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				

Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

Job Type: **Permanent**

Employment Status: **Full time**