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Shahul Hameed ⭐ Featured 📝

Shahul Hameed

Senior System Engineer seeking roles in IT Project Management,System Administration,Technical Support,Service Delivery Management,Quality Assurance,Requirement Gathering,Defect Management,Application Support,Client Servicing

Current Designation: Senior System Engineer

Current Company: SuperSeva Services

Current Location: Chennai

Pref. Location: Pune,Bengaluru / Bangalore,Chennai

Functional Area: IT Software - Application Programming / Maintenance

Role: System Admin

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Total Experience: 6 Year(s) 0 Month(s)

Highest Degree: B.Tech/B.E. [electronics and communication engineering]

Key Skills: Senior System Engineer,System Admin,IT Project Management,System Administration,Technical Support,Service Delivery Management,Quality Assurance,Requirement Gathering,Defect Management,Application Support,Client Servicing

Verified : 📞 **Phone Number** | **Email - id**

Last Active: 22-Jan-21   Last Modified: 22-Jan-21

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Summary

A focused professional offering 6 years of experience in IT Project Management,System Administration,Technical Support,Service Delivery Management,Quality Assurance,Requirement Gathering,Defect Management,Application Support,Client Servicing

Work Experience

◉ **SuperSeva Services** as Senior System Engineer
Jun 2018 to Till Date

Client   : UPS (United Parcel Service)
Domain   : Insurance (Life and Group)
Project   : QVD/DICOU

UPS is one of the multinational package delivery and supply chain management company.
As a senior developer my responsibilities are,
*   Evaluated and formulated technical specifications and designs for requirements.
*   Prioritized business beneficial work promptly and accurately.
*   Analyze and prepare the design for the required business.
*   Collaborated with developers to resolve defects in coding.
*   Handling WSR calls with clients.
*   Automating the daily report activities using REXX and VBA.

◉ **Cognizant Technology Solutions** as Junior Product Specialist -Tech
Jul 2014 to Jun 2018

Client   : MetLife
Domain   : Insurance (Life and Group)
Project   : iPPS - Ingenium

MetLife is among the largest global providers of insurance, annuities, and employee benefit programs. Ingenium is HP product to manage insurance policy administration. Currently I work for CI-FSD application (Group Life Insurance),
As a developer my responsibilities were,
*   Understanding the current business process.
*   Develop and implement new logic proposed by clients.
*   Maintain and improve the performance of existing codes. We take this as assignments on quarterly basis.
*   Follows the SDLC phases for the requirements. Those are Analysis, Design, Coding, Unit testing, deployment and support.
*   Automating the regular task, we do in the project, Using REXX and Excel VBA.
*   Frequently clients need some queries on the business logic, we analyze and provide the solution.

Education

UG: **B.Tech/B.E. (electronics and communication engineering)** from **BS ABDUR RAHMAN CRESCENT UNIVERSITY, Chennai** in **2014**

IT Skills

Skill Name	Version	Last Used	Experience
COBOL, JCL, VSAM,CICS			
DB2, SQL			
REXX,Excel VBA			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Tamil				

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time

Education

UG: **B.Tech/B.E. (electronics and communication engineering)** from **BS ABDUR RAHMAN CRESCENT UNIVERSITY, Chennai** in **2014**