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Ridhi Agarwal ⭐ Featured

Ridhi Agarwal

Business Analyst, Seeking Roles in Product Management, Product owner, Business Analysts, Requirement Gathering,Business Analysis,Gap Analysis,Use Cases,User Stories,Solution Architecture,Automation Testing,SDLC, Agile, Scrum master, team lead

Current Designation: Business Analyst	Total Experience: 8 Year(s) 0 Month(s)
Current Company: Stemz Healthcare	Notice Period: 1 Month
Current Location: Delhi	Highest Degree: PGDHHM [Health and hospital management]
Pref. Location: Bengaluru / Bangalore,Mumbai,Delhi / NCR	

Functional Area: IT Software - Application Programming / Maintenance

Role: Business Analyst

Industry: Medical/Healthcare/Hospital

Marital Status: Single/unmarried

Key Skills: business analyst,requirement gathering,gap analysis,use cases,user stories,solution architecture,agile methodology,scrum,funtional consultant,functional documents,product management,SDLC Life Cycle,product owner,Product Management,Advanced Excel

Verified : 📞 Phone Number | Email - id

Last Active: 14-Dec-20   Last Modified: 14-Dec-20

Jump to Section | **Work Experience** | **Education** | **IT Skills** |

Summary

Postgraduate Diploma in Health and Hospital Management with specialization in Health IT Management; result oriented professional with approx. 5 .5 years of experience in Health care industry
Presently working as Business Analyst with Wipro Technologies.
Functional consultant to Development, Testing, CHD and Client Team.
Domain Expertise with In-depth Clinical knowledge and experience enabling the sound understanding of the clients? requirements & process flow
Expertise and Sound Understanding of Documents like FSD, CRD, Stimulation Document, FRS, RFP, RFI etc.
Skilled in effective client communications (National/International) involving solutions proposal, product demonstration
Ability to work independently as well as in a team and manage multiple task assignments in a cross-cultural team.
Sound understanding in Business Process & Development, Project Management, SDLC, Process Improvement, Documentation, HL7 and CRM

Work Experience

⚫ **Stemz Healthcare** as Business Analyst
Nov 2019 to Till Date

* Analysing the functional requirement related to all department till successful generation of medical certificate
* Preparation of functional documents and decision-making flow chart for each requirement
* Coordination among various stakeholders and looking after end to end requirement of the product
* Working on Covid Project to implement new software to get the traveller Covid test done which involve appointment booking, View reports, e consultation and result access to airline users.

⚫ **Wipro Technologies** as Business Analyst -IT
Dec 2015 to Nov 2019

Analyse the client Process workflow and functional requirements through Change Request document and direct interaction with the client
Analysing the customer requirement and preparation of Functional Specific Document
Conduct UAT for each change request and to make ensure that proper UAT scenarios available for the same.
Preparation of Stimulation Document for any issue come across while analysing the requirement and Post Go-live support
Preparation of Training Scenario document for the respective modules of the product.
Preparation of Functional Requirement Specification document for the respective module pertaining to the workflow of client's hospital and for the product.
Respond to RFPs with a sense of ownership for responses and support for presales discussions and demos.
To act as a liaison between the external business client and technical teams.
High level analysis of the requirement to identify fits/unfits and preparation of GAP document and perform testing.
Responsible for proposing technical solution for testing related RFP (Integrated/Testing only deals)
Understanding of Agile/Waterfall/Iterative methodologies and their implementation.

Highlights:
Attended Training Program on Power Consulting

- **Attune Technologies Pvt. Ltd.** as Sr. Implementation Specialist
Jan 2013 to Nov 2015

Implementing HIS, LIS, RIS Module at various Laboratories and Hospitals all over India
Responsible for Business Process Analysis and Infrastructure Audit
Collection and validation of Clinical/Commercial/Inventory Master data
Responsible for Gap analysis, Requirement gathering and analysis, enriching Database and mapping, user acceptance testing, giving demonstration, Training, Parallel run, Go-live planning and post Go-live maintenance & support
Timely Testing of the client workflow and coordinating between client & team
Handling Department process flow, analyzing Report patterns of various departments like Histopathology. Genetics
Managing multiple projects at a given time, their requirements and to provide Onsite/Remotely support
Proficient in developing Software Requirements Specification, User Training Manual, Clinical Workflows, Data Flow Diagrams, CRM
Handling Change Management for enhancing and streamlining business process
Managing and coordinating with PMG team, Development team, QA team and Support team in clarifying the functionality issues and requirement specification
Exposure in delivering and implementing the project as per scheduled timelines and post-implementation maintenance support to the technical support team and client.

Projects Handled: (For roles Pls. refer to annexure)
LIS (Laborato1ry Information System) - Core Diagnostics/Metropolis/First Good Health/Helix etc
HIS (Hospital Information System)- Irene Health Care/East Delhi Medical Centre/ASG/72 BPM
RIS (Radiology Information System)- Hamdard

Highlights:
Accelerated promotion to Senior Implementation specialist within one year of total span
Appreciated for testing skills of applications; recognized as a multi-tasker

- **Physiotherapy Clinic** as Physiotherapist
Mar 2011 to Jun 2011

Key Result Area:
Assisted an experienced Physiotherapist and Orthopedic Surgeon in treating patients

Education

UG: **BPT (physiotherapy)** from **Santosh Medical College of Physiotherapy, Ghaziabad** in **2011**

PG: **PGDHHM (Health and hospital management)** from **International Institute of Health Management Research (IIHMR), New Delhi** in **2013**

IT Skills

Skill Name	Version	Last Used	Experience
MS Office Suite			
SPSS			

Languages Known

Language	Proficiency	Read	Write	Speak
English	Proficient	✔	✔	✔
Hindi	Proficient	✔	✔	✔

Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time