Email | Print

RAVI S. DASGUPTA Featured

RAVI S. DASGUPTA

Manager-Project seeking roles in Program Management,Software Development,Account Management, Agile Development, Scaled Agile, Scrum Master, Release Train Engineer, DevOps maturity, Requirement Gathering, Waterfall, Kanban, Jira

Current Designation: Manager-Project

Current Company: Cognizant Technology Solutions

Current Location: Kolkata

Pref. Location: Bengaluru / Bangalore,Gurgaon,Hyderabad

Functional Area: IT Software - Application Programming / Maintenance

Role: Project Mgr-IT/Software

Industry: IT-Software/Software Services

Marital Status: Married

Total Experience: 16 Year(s) 0 Month(s)

Notice Period: 2 Months

Highest Degree: B.Tech/B.E. [Information Technology]

Key Skills: Project Manager-IT/Software, Program Management,Software Development,Account Management,Agile Development, Scaled Agile, Scrum Master, Release Train Engineer, DevOps,Stakeholder Engagement,Requirement Gathering,Jira, Kanban, Waterfall

Verified : Phone Number | Email - id

Last Active: 22-Jan-21   Last Modified: 22-Jan-21

Jump to Section | Work Experience | Education | IT Skills | Projects |

Summary

Dedicated Project Manager and Scaled Agile/ Scrum expert with nearly 16 years (including 7+ years of onsite experience in USA and UAE) of multi-cultural experience in administering projects/ product governance, service delivery, Agile solution design & deployment, steering Agile/ Scrum processes transformation and leading & training teams
Exhibited leadership in implementing SAFe and Agile methodology to add value to the deliverables; working with consultants in identifying process improvements; developing methods to achieve delivery of desired results.

Strategic Leader, skilled in implementing best practices in Enterprise Application Integration, design and implementation of Service Oriented Architecture

A strong visionary professional with verifiable year-on-year success in supervising projects from the stage of initiation till monitoring & closure for various clients across North America and APAC.

Work Experience

⊙ **Cognizant Technology Solutions** as Manager-Project
Oct 2004 to Till Date

Key Result Areas:
    Providing Agile Consulting and coaching to delivery teams; working as Agile Lead and supporting Agile Coaches by providing consultation, removing blockers & impediments for Agile adoption.
    Successfully implemented DevOps culture within the team for enhancing efficiency resulting in seamless execution of the projects. Establishing Lean Agile mindset within the team enabling continuous exploration, integration and deployment.
    Acting as liaison between stakeholders and Development Teams to define functionality in both current and future state applications using Agile methodology
    Coordinating with Release Train Engineer for the Agile Release train in managing dependencies between various Scrum teams, assessing business/ technical problems and suggesting best-fit solution and architecture, proposing techniques, frameworks and algorithms and providing technology consultation
    Participating in daily Scrum of Scrums as well as weekly Scrum Master and RTE Community of Practice meetings.
    Supervising Agile projects along with Agile Product Owner; guiding Product Owners for active engagement with the Scrum Teams in backlog grooming, planning, review and retrospectives.
    Identifying & helping removal of impediments to the success of the Sprint; identifying & communicating potential risks to the completion of the Sprints, including resources, costs, and systems; recommending appropriate solutions
    Protecting the Scrum framework from improper modification by the Scrum Team
    Working with different teams for estimation and managing project plan, resource allocations and schedules using Project Server in an Enterprise project environment with shared resource pool.
    Managing projects in SDLC methodology involving team members from different vendors across multiple locations.
    Facilitating daily meeting with Development Team, Weekly and Monthly Reviews meetings with stakeholders.
    Coordinating and prioritizing outstanding defects, enhancement/system requests based on business requirements, allowing sufficient time frame to ensure accuracy

Facilitating the definition of project scope, goals and deliverables; defining project tasks and resource requirements

Supervising accounts delivery; monitoring financial and operations of the account and participating in business development activities

Proactively managing project risks and issues providing appropriate issues escalation to the necessary levels.

Fostering transparency and visibility; ensuring that a team's progress, obstacles and successes are highly visible to all stakeholders; fostering a collaborative culture within the team; shielding the team from external interference

Enabling teams to mature their Agile practice through consistent and timely coaching; delivering trainings & teaching valuable skills that lead organization-wide adoption of Agile & Scrum methodologies

Focusing on people and continuous improvement; providing team a platform for improvement not only during the retrospective but all the time; creating safe environment for healthy conflict and meaningful collaboration

Planning & organizing Scrum meetings, facilitating sprint planning & review meetings, sprint retrospective meetings, sprint backlog, story estimation, daily stand-ups and Inspect and Adapt workshops. Helps RTE in preparing for PI planning.

Developing improved Quality Assurance (QA) procedures and providing Quality Assurance (QA) management with quality improvement proposals using defect trend data and root cause analyses

Facilitating the culture of innovation & continuous improvement and motivating team members to participate in various innovations and hackathon workshops,

Project: Travelport Trip Services Enhancements / Client: Travelport Operations / Period: Since Aug'17

Location: Denver, USA - 2 years; Kolkata, India / Role: Agile Scrum Master and SAFe Scrum Master/ Offshore Delivery Manager for multiple accounts

Education

UG: **B.Tech/B.E. (Information Technology)** from **Haldia Institute of Technology, Vidyasagar University** in **2004**

Other Qualifications/Certifications/Programs:
Certified Scrum Master
SAFe Certified Release Train Engineer
SAFe Certified Scrum Master

IT Skills

Skill Name	Version	Last Used	Experience
Scaled Agile, Scrum, Kanban		2020	5 Year(s)
Waterfall, SDLC		2017	12 Year(s)
Microsoft Project		2018	4 Year(s)
Microsoft Project Server		2018	5 Year(s)
HP Quality Center, ClearQuest		2012	5 Year(s)
Accurev, Visual Source Safe		2013	4 Year(s)
Tibco Business Works		2012	5 Year(s)
Tibco Integration Manager		2012	6 Year(s)
Oracle 11g, Informix, SQL Server, DB2		2013	8 Year(s)
Jira, AHA, Confluence		2020	4 Year(s)
MS Teams		2020	4 Year(s)
WINDOWS,UNIX		2020	18 Year(s)
Service now		2020	2 Year(s)

Languages Known

Language	Proficiency	Read	Write	Speak
english				
hindi				
bengali				

Projects

- Project Title: Travelport Trip Services and Account Management
  Client: Travelport
  Nature of Employment: **Full Time** Duration: Oct 2019 - Till Date
  Onsite / Offsite: **Offsite**
  Project Details: SAFe Scrum Master for 2 teams.
  Offshore Account Management

- Project Title: Travelport Trip Services
  Client: Travelport
  Nature of Employment: **Full Time** Duration: Aug 2017 - Sep 2019
  Project Location: **Denver, Colorado, USA** Onsite / Offsite: **Onsite**
  Project Details: Working as a SAFe Scrum Master for 2 teams.

This project involves creating over 250+ micro services and on-boarding 4+ consumers using cutting-edge technologies.

- Project Title: Jumeirah.com - Maintenance and Support
  Client: Jumeirah group
  Nature of Employment: Full Time   Duration: Apr 2017 - Jul 2017
  Project Location: Dubai, UAE   Onsite / Offsite: Onsite
  Project Details: Worked as a Program Manager. The project goal is to maintain and support Jumeirah.com.

- Project Title: Starwood - Marriott Integration
  Client: Marriott International
  Nature of Employment: Full Time   Duration: Jul 2016 - Apr 2017
      Onsite / Offsite: Offsite
  Project Details: Worked as a Project Manager. The project goal is to integrate Starwood PMS with Marriott systems.

- Project Title: MGM E-Commerce and Operations Maintenance
  Client: MGM Resorts International
  Nature of Employment: Full Time   Duration: Jul 2016 - Apr 2017
      Onsite / Offsite: Offsite
  Project Details: Worked as a Project Manager. Provided L1, L2 and L3 support and major/ minor enhancements for the Corporate Access Portal and Central Reservation System for the Casino major.

- Project Title: MGM MyVegas Integration
  Client: MGM Resorts International
  Nature of Employment: Full Time   Duration: Feb 2013 - Dec 2013
      Onsite / Offsite: Offsite
  Project Details: Worked as a Scrum Master and Project Manager. Integration of gaming system with Loyalty Management System for a Casino major.

- Project Title: R&I NextGen Consolidation
  Client: Wyndham Hotel Group
  Nature of Employment: Full Time   Duration: Jul 2011 - Jan 2013
      Onsite / Offsite: Offsite
  Project Details: Worked as a Offshore Technical Lead. The project was executed to consolidate and streamline the existing functionalities available through different applications into one single point of entry and allow the users to perform related activities from the same interface without needing to toggle between applications

- Project Title: Call Center Application Enhancements
  Client: Wyndham Hotel Group
  Nature of Employment: Full Time   Duration: Apr 2010 - Jul 2011
  Project Location: Parsippany, NJ, USA   Onsite / Offsite: Onsite
  Project Details: Worked as a Onsite Tech Lead. Major enhancements for the call center application.

- Project Title: Pegasus Next Gen Seamless
  Client: Wyndham Hotel Group
  Nature of Employment: Full Time   Duration: Jan 2008 - Mar 2010
  Project Location: Parsippany, NJ, USA   Onsite / Offsite: Onsite
  Project Details: Integration of Global Distribution System and Hotel Central Reservation System through Pegasus Switch. Worked as a Onsite Senior Developer/ Coordinator.

- Project Title: WHG AIS Maintenance
  Client: Wyndham Hotel Group
  Nature of Employment: Full Time   Duration: Sep 2006 - Dec 2007
      Onsite / Offsite: Offsite
  Project Details: The AIS Department combines the business critical applications dealing with direct revenue/sales of rooms in WHG properties using the Central Reservation System and Shopper Engines. Worked as a Senior Developer, Onsite Coordinator, Module Lead.

- Project Title: Search and Booking Service Redesign
  Client: Wyndham Hotel Group
  Nature of Employment: Full Time   Duration: Jan 2005 - Aug 2006
      Onsite / Offsite: Offsite
  Project Details: Redesign of all search service applications like Consumer Website, Direct Connect, Pegasus GDS Connect, Call Center. Worked as a developer.

Affirmative Action

Work Authorization

Category: General

Job Type: Permanent

Physically Challenged: No

Employment Status: Full time