



NAGA SRINIVASA RAO MIRIYALA

MCA with 14 years of IT experience. Seeking roles in Project Management , IT Infrastructure Management, Incident Management, Change Management, SLA management, Configuration Management, Service Delivery, Prince2, ITIL, AWS, Azure, Google cloud services

Current Location: Bengaluru / Bangalore Total Experience: 14 Year(s) 0 Month(s)

Prof. Location: INDIA, Bengaluru / Bangalore, Hyderabad Notice Period: 15 Days or less

Functional Area: IT Software - Application Programming / Maintenance Highest Degree: MCA [Computers]

Role: Project Mgr-IT/Software

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: IT Infrastructure Management, Incident Management, Change Management, Configuration Management, Service Delivery, Prince2, ITIL, AWS, Software Configuration Management, Microsoft Azure, Cloud, Project Management, IT Infrastructure

Verified : Phone Number | Email - id

Last Active: 22-Jan-21

Last Modified: 22-Jan-21

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Summary

An Innovative Technocrat offering nearly 14 years of rich experience in IT Infra Management, Service Delivery involving Program & Project Management, Technical Excellence and People Management using MS Project, SOW, WBS, Test Plan Directed business operations by formulating IT strategies and deploying, automating, managing & maintaining Next-gen IT System and monitoring applications to ensure availability, performance, scalability and security. Good hands on experience in handling SLAs Proven success in setting up multiple off-shore organizations and implementing operational excellence measures through global training processes, creating organizational IT strategies and defining & maintaining various KPIs Technocrat with experience in implementing configuration management and change management policies.

Work Experience

Micro Focus as ITO Service Delivery Consultant-IV Oct 2014 to Dec 2020

Devised strategic technology roadmap initiatives, providing strategic vision and ensured that the company's IT infrastructure provides a high degree of security

Created and implemented policies & procedures for all IT platforms

Directed a complete portfolio of projects including budgeting, planning, vendor selection and execution

Contributed in overall process simplification, fostering collaboration and improving agility of service delivery

Managed IT Projects; ITSM tools support including defining and designing processes for IT

Ensured that hardware/ software/ solution meets baseline compliance and implementation standards; operated and managed IT Operations, Network Security and Cloud Operations

Administered the planning, selection & purchase of IT stuff; ensured all investments are compatible with the strategic technology plan

Mentored & monitored the performance of team members to ensure efficiency in process operations

Directed various techno-commercial operations such as Budget & Annual Operating Plans (AOP) Preparation, SLAs Management, Long-term Plan Formulation, Cost Optimization and Service Delivery Management

Headed global team of 15 members and defined service standards & guidelines, governance structure, best practices that serve as benchmark for excellent service delivery; mentored performance of team members to ensure efficiency in process operations

Developed competency among the team members and organized training sessions; managed appraisal process across levels

Managed resource planning, technical direction, effort estimation, tracking, risk management and mentoring

Drove end-to-end delivery of the program, meeting internal and external objectives:

- o Estimation, risk, scope, time, resource, quality and change management
- o Value-adds, continuous process and productivity improvement
- o Expectation management of team

Built & maintained relationship with vendors/suppliers and stakeholders; identified disputes as per defined time

Tech Mahindra as System Lead Apr 2014 to Oct 2014

UCMDB Lead



Important

- Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld.

- Mphasis** as Principal Infrastructure Engineer
 Aug 2013 to Apr 2014
 UCMDB Lead

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Education

UG: **BCA (Computers)** from **KBN College (Affiliated to Nagarjuna University)** in **2001**

PG: **MCA (Computers)** from **S.D. College of IT, Tanuku (Affiliated to Andhra University)** in **2004**

Other Qualifications/Certifications/Programs:

AWS

IT Infrastructure Library (ITIL) V3 Foundation

PMP

PRINCE2 foundation certification

Microsoft azure fundamentals

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IT Skills

Skill Name	Version	Last Used	Experience
WINDOWS, LINUX			
AWS, Google Cloud		2020	3 Year(s) 0 Month(s)
PROJECT MANAGEMENT		2020	6 Year(s) 0 Month(s)
PROGRAM MANAGEMENT		2020	6 Year(s) 3 Month(s)
People Management			
Microfocus uCMDB	2020.08	2020	11 Year(s) 0 Month(s)
Microsoft Azure		2020	3 Year(s) 0 Month(s)
AWS		2020	4 Year(s) 0 Month(s)

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Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert	✓	✓	✓
Hindi	Expert	✓	✓	✓
Telugu	Expert	✓	✓	✓
Kannada	Beginner	✓		✓

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Projects

- Project Title: **Confidential**
 Client: **Mcro Focus**
 Nature of Employment: **Full Time**
 Role: **Project Leader**
 Duration: **Oct 2014 - Dec 2020**
 Onsite / Offsite: **Offsite**
 Team Size: **15**
 Skill Used: **Ms project,Ms visio, excel, PowerPoint, Microfocus tools**
 Role Description: **Handling multiple implementation and support projects.**
 Project Details: **End to end implementations and supporting the Products 24*7.**
- Project Title: **uCMDB Implementation**
 Client: **Tech Mahindra-Internal**
 Nature of Employment: **Full Time**
 Project Location: **Bangalore**
 Role: **Domain Expert**
 Duration: **Apr 2014 - Oct 2014**
 Onsite / Offsite: **Offsite**
 Team Size: **10**
 Skill Used: **Microfocus UCMDB 10/UCMDB Browser 2.05**
 Role Description: **Installed and upgraded UCMDB Browser**
 Examined appropriate discovery methodology and protocols
 Performed view mapping as per Application Architecture
 Led configuration of uCMDB Browser and als
 Project Details: **Recommended solution for the UCMDB Implementation**
 Installed and upgraded UCMDB Browser
 Examined appropriate discovery methodology and protocols
 Performed view mapping as per Application Architecture
 Led configuration of uCMDB Browser and also Configuration Manager
 Conducted in-depth Impact Analysis
- Project Title: **uCMDB Implementation**
 Client: **Emdeon**
 Nature of Employment: **Full Time**
 Project Location: **Bangalore**
 Duration: **Sep 2012 - Aug 2013**
 Onsite / Offsite: **Offsite**

Project Location: Bangalore
Role: **Other**
Skill Used: MICROFOCUS UCMDB 10/9.* / CM/UCMDB Browser 2.05
Project Details: Delivered solution for the UCMDB Implementation
Created implementation plan of MICROFOCUS UCMDB.
Worked on the Multi-tenancy Environment
Led installation of uCMDB server, DataFlow Probe Servers
Successfully upgraded the versions and applied patches
Steered efforts for installation and upgrade of UCMDB Browser
Managed configuration of uCMDB Browser and also Configuration Manager
Worked on discovery of network devices

Client / Client: Comcast
Team Size: 1

Project Title: UCMDB Implementation

Client: Comcast

Nature of Employment: Full Time

Role: **Other**

Duration: May 2012 - Sep 2012

Onsite / Offsite: **Offsite**

Team Size: 1

Skill Used: MICROFOCUS UCMDB 9.05

Project Details: Delivered valuable solution for the UCMDB Implementation

Designed strong Implementation Plan of MICROFOCUS UCMDB

Engaged in client discussions and gathered requirements for Infrastructure Discovery and Mapping

Led installation of uCMDB server, Data Flow Probe Server

Examined appropriate discovery methodology and protocols

Conducted view mapping as per Application Architecture

Showcased skills in reports generation

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Affirmative Action

Category: **General**

Physically Challenged: **No**

Work Authorization

US Work Status: **Need H1 Visa**

Countries: **India**

Job Type: **Permanent**

Employment Status: **Full time**

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