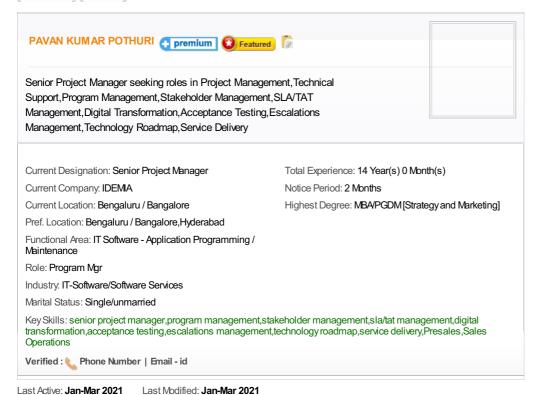


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Jump to Section

Work Experience | Education | IT Skills |

Summary

- * Result-driven professional (MB.A -Strategy and Marketing from HEC School of Management, Paris) with over 14 years of experience in leading institutions
- * Managed project/program operations by rendering cross-functional coordination with key focus on defining Service Level Agreements (SLAs), Standard Operating Procedures (SOPs) as well as interacting with prestigious clients, industry leaders, vendors & other key stakeholders
- * Expertise in driving end-to-end execution of the solution identification exercise involving interaction with the client, requirement analysis, development of workflow solution, solution customization, configuration, implementation and end-user training
- * Managed large and complex customer and prospect relationships to maximize net contribution through an emphasis on obtaining new, high income relationships; maintained quality service for all customers, expanded existing relationships & monitored relationship profitability

Work Experience

IDEMIA as Senior Project Manager Jun 2018 to Till Date

industry: BFSI Result Areas:

Serving as the Program Manager for flagship enterprise software dev. projects in bfsi domain

Spearheading a team of 40 personnel inclusive of engineering, design and quality members, in the development and delivery of several key features for projects

Spearheading the responsibility for END-TO-END PROJECT MANAGEMENT of complex implementation and delivery projects by acting as a SINGLE POINT OF CONTACT between the clients and stakeholders

Providing technical project planning, management and oversight for key initiatives so that the projects are completed on-time, within scope and budget and with an extremely high quality of deliverables

Gathering business requirement by collaborating with partners, stakeholders, sales and translating them into functional requirements; working closely with engineering team to build correct solutions

Working with technical managers, QA managers, Leads, UI/UX designers, Testing and development teams to shape the deliverables including wireframes, mock-ups, and final features for web-based applications

Managing changes in project scope, identifying potential crises and devising contingency plans

Drafting realistic project plans; accountable for delivery of technology solutions according to agreed-upon plans Reporting on project progress; offering viable solutions and opportunities

Recommending process improvements; handling capacity planning and cross-team collaboration

Leading meetings and setting expectations for project teams and facilitating project reviews and retrospectives to provide constructive feedback to stakeholders

Monitoring the Costing of the projects against the actuals; preparing whitepapers on service offerings, key differentiating features and feature presentations for sales

Highlights:

Important

 Using Free CV Search you have access to featured candidate profiles of Naukri. You can browse through the profiles and email the candidates of your choice directly using the email option provided. To prevent misuse of candidate information, contact details and attached resume of the candidates have been withheld Strategy Formulation: team ramp-up strategy, collaborated with talent management to recruit and onboard team members

Process Accelerators Implementation: such as automation of manual processes to increase productivity, contributed to innovative ideas for the applications to reduce cost and operational excellence

Customer Service Excellence: Received high customer satisfaction with on-time high-quality deliverable; ensured zero customer escalations for the project delivery to gain trust of the clients

Quality Enhancement: Increased the quality of features by 50% by reducing gaps in understanding customer needs. Defined key metrics: defined and monitored metrics to increase efficiency

Ideation of key initiatives: including user centred thinking, non-functional aspects including scalability and performance of each feature.

 $\label{lem:eq:encoder} \begin{tabular}{l} Efficiency Enhancement: Spearheaded initiatives that increased developer efficiency by 50\% and delivery effectiveness by two-fold \end{tabular}$

Cross-Functional Collaboration: Worked with Sales and Presales; responded to several bids across LATAM, Asia Pacific and Europe

Infosys as Project Manager

Mar 2004 to Feb 2016

Industry: Financial Services, Investment Banking, Annuities, 401(k)

Highlights:

Role: Project Manager in BFSI domain and Consultant Technical Manager for client Goldman Sachs in USA and UK

- * Cross-domain Project Management: across Trade Booking, Subledger, P&L calculation for trades
- * Conversion Programs: involved in Conversion Programs from Legacy to Java technologies
- * Technical Solutions Implementations: for financial instruments (derivatives, swaps, equities, carry, GMI, FX, Commodities)
- * Zero Customer Escalations: for the project delivery to gain trust of the clients
- * Enhancement of Subledger Application: for automated write-offs and reversals, which saved 6 hours per analyst per week
- * Project in FX and Commodities Trade Booking Processes and P&L Calculation: increased system availability by 20%
- * Development of carry for futures and options: increased efficiency by 20%
- * Issue Resolution: in Futures and Options trade bookings; lowered failure rate by 60% in transaction volumes of 10 K per day
- * Stakeholder Collabortions: in New York and London; led initiatives that decreased TAT of P&L calculations by 16%
- * Several Key Projects: in 401(k) (retirement services) and annuities for Ameriprise financial services that has significant impact for more than 500K clients' employees

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Education

UG: B.Tech/B.E (computer science engineering) from Jawaharlal Nehru Technological University (JNTU) in 2003

PG: MBA/PGDM (Strategy and Marketing) from HEC School of Management, Paris in 2018

Other Qualifications/Certifications/Programs:

PMP CSPO

AWS Certified Architect Associate

CSM

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IT Skills

Skill Name	Version Last Used	Experience
MS Project, Clarity, Confluence		
JIRA, Balsamiq, Invision, SQL, Rest APIs		
AWS, Unix, Shell Script, Java, Sybase		
COBOL, JCL		
SDLC, Agile, Scrum		
SPSS, Tableau		

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Languages Known

Language	Proficiency	Read	Write	Speak
Telugu	Expert			
Hindi	Proficient			
English	Proficient			

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Affirmative Action

Work Authorization

Category: General
Physically Challenged: No

Job Type: Permanent Employment Status: Full time

<u>пваскто тор</u>

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