Digvijay Singh () Featured

System Integrator seeking roles in Applications support ,Requirement Analysis,Solution Architecture support,Process Management,unix ,Oracle DB,splunk ,app dynamics,PL-sql,java support and basics in AWS



Current Designation: System Integrator Total Experience: 4 Year(s) 8 Month(s)

Current Company: Ericsson Notice Period: 1 Month

Current Location: Noida Highest Degree: MCA [Computers]

Pref. Location: Noida, Gurgaon, Delhi / NCR

Functional Area: IT Software - Application Programming /

Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Marital Status: Married

Key Skills: System Integrator, Software Developer, Software Development, Application Programming, Application Maintenance, Project Management, Project Execution, Requirement Analysis, Solution Architecture, Application

Support, Process Management, Client Management, MAXIT

Verified: Phone Number | Email - id

Last Active: 21-Jan-21 Last Modified: 19-Jan-21

Summary

- * Competent, aspiring & enthusiastic professional, offering nearly 05 years of rich and extensive experience with notable success in leading design, development & deployment of complex projects and innovative solutions
- * Skills in follow standard procedures for proper hand-off of unresolvable issues to the appropriate internal teams to maximize customer satisfaction
- * Expertise in implementation of best practices in UNIX and process management; exhibited excellent workmanship in day-to-day operations such as ticket resolution, technical support, incident management and change request management
- * Providing quality application support 24*7 within the defined SLAs; leading end-to-end aspects of resource estimation, problem management, and maintenance activities; Skilled in handling high severity incidents to ensure service availability with minimal delay and impact, towards ensuring smooth operations of an Infrastructure Environment

Work Experience

Ericsson as System Integrator

Sep 2019 to Till Date

Client Served: T- Mobile (USA)

Role: Application Implementation and operations

Support Integration and Billing Tier -2 Application Used: BSCS Billing Application

Team Size: 10

Environment: Oracle 12c, UNIX, OM, SOAP Performance Monitoring: AppDynamics, Splunk

Domain: Telecom CRM BSCS Billing Application and Ericson EMA OM Network Integration

Roles

Functioning towards business requirements inside and/or around billing systems and translating them into billing solutions in addition to integration aspects between Billing systems chain and other systems (BSS/OSS), Fraud Management Systems, CRM and Dunning, also one of my main roles was to support billing systems activities (Bill cycle, Payment, Invoicing, Provisioning, synchronization and integration between different systems).

Managing pay cycle process including review, verification and processing of credit/debit payment and US Vesta Payment Services of billing cycle trough cisco tidal scheduler

Formulating process bulk files of daily auto-pay process for pre bill transactions and executing process prepaid

customer bill cycle of autopay, auto refill process and auto cron scheduler

Reconciling payments and multiple data elements and returning process if fault failure vault process payment transaction soap API return process for in house account

Diksha Technologies as Software Engineer -IT

Aug 2018 to Aug 2019

Client -Airtel Africa .

Role -Application Implementation and Support Intergartion.

Telecom CRM Applications - (SIMSWAP, OCS, RUSSD, MNP)

Team Size -11

Environment- IBM AIX 6.5, Red hat linux 6.5, Oracle 11g, DB2, Web Sphere log, Restful Java XML.

Duration Aug 2018 to till now.

Working Domain of Telecom Application Network

Responsibilities: Project Handled -Airtel Africa

Strong communication, collaboration & team building skills with proficiency at grasping new technical concepts quickly and utilize the same in a productive manner Monitored Daily Simswap, Russd, Mnp, OSC Process Request .

Deploying the release and update the existing patches as required by business with the help of VM,DB,WAS Team .

Knowledge Monitoring Alerts Mount alerts on Linux severs by Nogios Monitoring tool, Knowledge of Application

Deployments with post Successful UAT Testing.

Preparing the checklist on daily basis of all jobs and sharing to different team and business for their information and business with service request. Working on the escalation of business and resolving their issue as requested of high raising incident issue with priority P4 to P1.

Coordinated with both client Diksha resources to deliver solutions to support the business and ensured positive Client end experience.

IBM TBO Bussiness as Software Engineer

Dec 2015 to Jun 2018

Client Airtel Africa .

Role:- Application Implementation and Support.

Telecom Billing Application -IPACS (Integrated Provisioning and customer care system)

Team Size - 22

Environment IBM AIX 6.5, Red hat linux 6.5, Oracle 11g

Duration Dec 2015 to 30th June 2018.

Working Domain of Telecom Application Network

Work experience in OSS/BSS domain includes various areas like Service Provisioning (Service Activation), Telecom Billing (BSCS IPACS),s.

Operations, Configurations, Deployment, Implementation, and Production Support Projects With Oracle PL/SQL Technology under multiple unix/Linux platforms (IBM AIX,Linux).

Used SQL Loader with both direct and indirect load methodologies on Linux Aix, Unix server, Oracle 11g/10g, PL/SQL back end applications development using Toad, SQL Plus and PL/SQL.

Raising the concerns to L3 (Developer team) team as a CASE & Change Request which are not resolved by L1 and L2 team members in case of high priority hardcoded issues .

Education

UG: BCA (Computers) from HNB Garhwal University (HNBGU) in 2010

PG: MCA (Computers) from Uttrakhand technical university, dehradun in 2013

IT Skills

Skill Name	Version	Last Used	Experience
ASP.NET	4.0	2012	0 Year(s) 3 Month(s)
IBM Software Engineer	oracle 11g	2015	2 Year(s) 6 Month(s)
ORACLE APPS TECHNICAL	11g	2019	3 Year(s) 2 Month(s)
Oracle10g, 11g			

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SQL Server	
SQL DEVELOPER	
DB2	
Linux, Unix, Windows Server and OS	

Languages Known

Language	Proficiency	Read	Write	Speak
English	Beginner			
Hindi	Beginner			

Projects

Project Title: Airtel Africa

Client: IBM

Role: Other

Nature of Employment: Contractual Duration: Dec 2015 - Jun 2018

Onsite / Offsite: Onsite Project Location: Noida

Team Size: 25

Project Details: Montring tools ,linux troushooting ,telecom billing process ,oracle sql 11G

Affirmative Action

Work Authorization

Category: General

Physically Challenged: No

US Work Status: Authorized to Work in the US

Job Type: Permanent

Employment Status: Full time