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Abhinav Kumar ⭐ Featured

Abhinav Kumar

Software Support Engineer seeking roles in Software Development,Application Programming,Application Maintenance,Project Management,Requirement Analysis,Solution Architecture,Linux,SQL,XML,JSON,Confluence,JavaScript,JIRA,Kafka,Kibana,RestAPI,Jenkins

Current Designation: Software Support Engineer -Software Development

Current Company: Amdocs

Current Location: Pune

Pref. Location: Bengaluru / Bangalore,Hyderabad,Pune

Functional Area: IT Software - Application Programming / Maintenance

Role: Tech Support Engnr

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Software Support Engineer,Tech Support Engineer,Software Development,Application Programming,Application Support,Project Management,Requirement Analysis,Solution Architecture,Linux,SQL,XML,JSON,Confluence,JavaScript,JIRA,Kafka,Kibana,RestAPI,Jenkins

Verified : 📞 Phone Number | Email - id

Total Experience: 2 Year(s) 7 Month(s)

Notice Period: Currently Serving Notice Period

Highest Degree: B.Tech/B.E. [Information Technology]

Last Active: 22-Jan-21   Last Modified: 22-Jan-21

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Summary

Versatile Software Support Engineer able to mix applications from different platforms and utilize legacy applications for a variety of processes. Adapt at writing up software analysis reports following complex instructions and completing projects on or before their deadlines.

Work Experience

● **Amdocs** as Software Support Engineer -Software Development
Mar 2019 to Till Date

Achievements/Tasks
Managed technical operations to production and test systems, utilizing multiple technologies, including patching.
Provided technical infrastructure knowledge and direction to the vendors, developers, system and database administrators and project manager.
To analyze and debug the Microservice code to find root cause of issue.
Determine, review criticality and prioritize resolution of issues and record issues and solutions to troubleshoot guides.
Reproduce issue on in-house environment and resolve cases to support customer in there issue.

PROJECTS
Sprint CatalogOne PSO (03/2020 - 06/2020)
Worked System Analyst in CatalogOne PSO team to implement Sprint business requirement to meet production deadline.

Astro (08/2019 - 10/2019)
Worked as a System Analyst to create AWS environment and to implement the Astro business requirement.

Diabetic Medication Effects on Human Body.
(06/2017 - 05/2018)

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Education

UG: **B.Tech/B.E. (Information Technology)** from **MIT Academy Of Engineering** in **2018**

IT Skills

Skill Name	Version	Last Used	Experience
Linux, SQL			
XML, JSON			
CONFLUENCE			
JavaScript			
JIRA			
Kafka, Kibana			
RESTAPI			
Jenkins			
Microservice			
Red Hat Openshift			
GIT			

Languages Known

Language	Proficiency	Read	Write	Speak
English				
Hindi				

Affirmative Action

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time