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Dev Paul   premium   Featured

PMP Sr. Engineering Manager seeking roles in IT Project Management,Program Management,Solution Architecture,System Design,Requirement Gathering,Architectural Design,Data Warehousing,Web Services,Scrum,Agile,Python,PHP,Node.Js,SQL,JIRA,Bugzilla,Hive

Dev Paul

Current Designation: Senior Engineering Manager

Current Company: Reliance jio - Haptik

Current Location: Pune

Pref. Location: Bengaluru / Bangalore,Hyderabad,Pune

Functional Area: IT Software - Application Programming / Maintenance

Role: Project Mgr-IT/Software

Industry: IT-Software/Software Services

Marital Status: Married

Total Experience: 14 Year(s) 0 Month(s)

Notice Period: 2 Months

Highest Degree: MCA [Computers]

Key Skills: Sr. Engineering Manager,Program Manager,IT Project Management,Program Management,Solution Architecture,System Design,Requirement Gathering,Architectural Design,Data Warehousing,Web Services,Scrum,Agile,Python,PHP,Node.Js,SQL,JIRA,Bugzilla,Hive

Verified : 📞 Phone Number | Email - id

Last Active: **Jan-Mar 2021**   Last Modified: **Jan-Mar 2021**

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Summary

A competent professional with 13+ years of experience in Information Technology.
PMP, AWS certified solution architect, Design thinking practitioner and Certified Great Place to Work People Manager
Exposure to RBWM Digital Retail Banking , BFSI, Chatbots, Edtech , Search Engine , Leading, Startups, Investment Banking and Telecom domains.
Working as Sr. Engineering Manager for Jio Platforms (Jio haptik) as part of Conversational AI Team .
Provide leadership and strategic direction to multiple teams and domain across multiple geographies.
Ensure approved staffing levels are maintained, training and cross training needs are met. Ensure that staff has skills to perform tasks through effective communication of goals, objectives, performance and plan.
Review, approve and ensure the implementation of new or revised operational processes and procedures.

Work Experience

🔘 **Reliance jio - Haptik** as Senior Engineering Manager
Feb 2020 to Till Date

Provide appropriate resources and budget to deliver timely, effective, efficient and predictable payment gateway services and continuing improvement of performance.
Respond to operational and business concerns or issues relative to future business programs, projects, or enhancements to ensure consistent delivery of quality services.
Ensures own team(s) compliance to goal setting and performance appraisal process.
Identifying process gaps, provide estimates for business solutions, define the initial scope of the project and manage the scope during the lifecycle of the project.
Ensure the project or effort is adequately staffed; trained and managed. Ensure personnel have appropriate skills and behaviors; and effectively communicate performance results as necessary, managing each effort within approved manpower and budget guidelines.
Actively lead software engineering team by designing, coding, testing and deploying, and driving on positive change in collaboration with other Development Team Managers.
Leading engineering team to solution on API management, Microservices architecture, AWS, Mobile technologies.

Projects
Mobility Bot: API Planning & exchange between Chat Platform and multiple ERP of Jio Mobility
JioMart Bot: API Planning & exchange between Chat Platform and ERP of JioMart
JioHealth Bot: API Planning & exchange between Chat Platform and ERP of JioHealth
Ajio B2B: API Planning & exchange between Chat Platform and ERP of Ajio
Fiber WA Bot: Interfacing with the Whatsapp business APIs along with access Jio Fiber ERP.
Mobility WA Bot: Interfacing with the Whatsapp business APIs along with access Jio Telecom ERP.

🔘 **Furtados School** as Engineering Head

Jan 2018 to Feb 2020

Continuous Improvement - Establish the software development process in alignment with best practices for Continuous Integration / Continuous Development
Lead Agile Development teams and processes to deliver high quality software
Manage and encourage new ideas from staff to foster improvements through innovations
Participate in strategic planning and design sessions with Product Management, Engineering Management, Architects, and Operations
Work with product management and design to define product roadmap
Provide regular high-level communications to the senior management team and represent the DMS development teams company wide
Architecture solutions on API management, Microservices architecture, AWS and Cloud foundry.
Hands on experience in design and deployment of services on AWS.
Hands-on experience in building full CI & CD and auto provisioning of the network infrastructure using AWS cloud formation, ELK,, Amazon EC2 Container Services and Jenkins.

Projects
MusicBuddy : Bring the learning online. helps children and adults enhance their creativity from the comfort and safety of their homes. We connect you to our community of exciting teachers, who collectively offers a wide repertoire of creativity development courses.
High Furtados which is India's first and only music education platform and provides all in one music learning solution; currently the product is used by 75000+ students and 3000+ Music teachers.
LearnBuddy (Interactive Digital LSM) which is an Innovative & Interactive learning & teaching product used across 600 schools and by more than 100000 students and 1000+ Teachers across the country with 10% month on month growth rate.
FSM Connect, The 360 degree digital/cloud transformation of the education business which includes CMS, CRM, ecommerce, Payment Management, Billing, Sophisticated scheduling system for registered student and teachers etc. Designed Platform to manage subscriptions of 500000+ students.

Education

UG: **B.Com (Commerce)** from **Calcutta University** in **2003**

PG: **MCA (Computers)** from **Sikkim Manipal University (SMU)** in **2010**

Other Qualifications/Certifications/Programs:
CIT
PMP
AWS Solution Architect

IT Skills

Skill Name	Version	Last Used	Experience
Python, PHP, NodeJS, Scala, SQL, C++, C			
SQL/NOSQL Clusters, MySQL			
Postgres, MongoDB, Neo4j Graph			
Kafka, Spark, EMR, Athena, Hive			
BigQuery,Jira & Bugzilla			
Dockers, Cloud Data warehouse			
CI/CD, GitLab			
AWS Services, GCS, EMR, Athena			
SNS, SQS, RDS, Pus/Sub, RabbitMQ			
SNS, SQS, SES, Arura, Redshift			
DynoDB, Google Vision, BigData Tools			
BigQuery, REST, Web services			
Sentry, ELK			
Elastic Search			

Languages Known

Language	Proficiency	Read	Write	Speak
Bengali	Proficient	✔		✔
Hindi				
English	Proficient	✔	✔	✔

Projects

◉ Project Title: Jio Mart Whatapp Support

Client: Jiomart.com
Nature of Employment: Full Time
Duration: May 2020 - Dec 2020
Onsite / Offsite: Onsite

Project Details: Solving queries related to purchase and allowing the to purchase need things.
This is done with the deep integration of WA and the Jiomart erp with having NLP in between.

- Project Title: Jio Live Chat
  Client: Reliance jio
  Nature of Employment: Full Time
  Duration: Feb 2020 - Oct 2020
  Onsite / Offsite: Onsite

  Project Details: Solving queries if the Jio customer using NER and deep integration with the internal ERPs

- Project Title: High Furtados
  Client: Furtados Music India Pvt. Ltd.
  Nature of Employment: Full Time
  Duration: Jul 2018 - Mar 2019
  Onsite / Offsite: Onsite

  Project Details: India's only online platform for learning music.

- Project Title: Mauj Mobango Web and App
  Client: People Interactive
  Nature of Employment: Full Time
  Duration: May 2012 - Apr 2014
  Onsite / Offsite: Onsite

  Project Details: community app store with 10+ million downloads

- Project Title: Justdial. com
  Client: Just Dial
  Nature of Employment: Full Time
  Duration: Feb 2009 - May 2012
  Onsite / Offsite: Onsite

  Project Details: solution architect at Justdial

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Affirmative Action

Category: General

Physically Challenged: No

Work Authorization

Job Type: Permanent

Employment Status: Full time

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