



Elite Softwares

TO WHOMSOEVER IT MAY CONCERN INTERNSHIP CERTIFICATE

This is to certify that <u>Virbhadra Haibatpure</u> has successfully completed internship in
"Web Development, Python-DJango Framework Intern" and the Project title was during
internship "Mystery Message" under the assistance and guidance in connection with
his/her Industrial Internship at Elite Softwares.

Duration of this Internship was from 6th / January / 2025 to 1st / May / 2025

He/she was found sincere & hard working during this tenure. We wish him/her all the best for his/her future endeavors.

> Swami Panjala Founder and CEO Elite Softwares, Pune

Best Regards.

Shikshana Prasaraka Mandali's



SIR PARASHURAMBHAU COLLEGE (EMPOWRED AUTONOMOUS)

TILAK ROAD, PUNE – 411 030.

Department of Computer Science

Certificate

This is to certify that the work in the entitled project of

has been carried out by Mr./Mrs./Ms. <u>Virbhadra Uttam Haibatpure</u> as the partial fulfillment of the requirements of the M.Sc. (Computer Science)

Part II, MSCOSDSC401 - Industrial training at Elite Softwares

for the last semester starting from 2024-2025

Date: / /20

Teacher Incharge

Head
Department of Science Computer

1. Internal Examiner

2. External Examiner

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I would like to express my heartfelt gratitude to all those who supported and guided me throughout the development of my project, "Mystery Message", a web-based platform for secure and anonymous feedback sharing.

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I extend my thanks to my peers for their constructive feedback and collaborative spirit throughout the development process, and to my family and friends for their constant encouragement and motivation.

Working on *Mystery Message* has been an enriching journey that combined technical learning with real-world application, and I am truly grateful for the opportunity to grow through this experience.

Thank you all.

INTRODUCTION TO PROBLEM

In today's digital-first world, open and honest communication within teams, classrooms, or communities is more important than ever. However, individuals often hesitate to share critical feedback or personal thoughts due to fear of judgment, social pressure, or workplace hierarchy. This lack of transparent and anonymous communication can hinder growth, trust, and collaborative improvement.

Traditional feedback channels typically involve emails, in-person discussions, or suggestion boxes—methods that can be inefficient, biased, or intimidating. Moreover, most organizations lack a streamlined digital solution that allows users to share genuine thoughts anonymously while ensuring security, usability, and structured feedback management.

Users seeking to share anonymous feedback commonly face several challenges:

- No secure, centralized platform for anonymous communication.
- Lack of accountability or moderation in informal feedback channels.
- Difficulties in sending or receiving feedback without revealing identity.
- Limited customization and automation in existing solutions.

Mystery Message addresses this gap by offering a modern, user-friendly platform that enables users to share feedback or messages anonymously. Built with Next.js, React, MongoDB, and TypeScript, the platform provides a seamless experience where users can send secure messages, receive real-time notifications, and even engage with moderation tools if needed. With features like automated email notifications, responsive UI, and easy deployment through Vercel and Azure Web Apps, *Mystery Message* streamlines the feedback process while ensuring trust, privacy, and ease of use.

EXISTING SYSTEM

The current methods for sharing feedback—whether in educational institutions, workplaces, or community settings—are often fragmented, informal, and inefficient. Most environments rely on manual or traditional channels like verbal communication, suggestion boxes, or general messaging platforms that lack anonymity, structure, and security.

In many cases, individuals are hesitant to provide honest feedback due to fear of repercussions, lack of trust, or the absence of a safe and anonymous space. As a result, valuable insights are often withheld, limiting opportunities for personal and organizational growth. Moreover, without a dedicated digital platform, collecting, managing, and responding to feedback becomes a cumbersome and unorganized task for administrators or moderators.

From the perspective of those receiving feedback (e.g., teachers, managers, or teams), the lack of a structured system also means:

- Difficulty in identifying trends or addressing concerns effectively.
- No automation for managing submissions, responses, or notifications.
- Limited opportunity to engage users or track feedback over time.

In summary, the existing feedback and communication process faces the following key challenges:

- No centralized or secure platform for anonymous messaging.
- Manual and unscalable systems for collecting feedback.
- Poor user experience due to inconvenient or outdated methods.
- Lack of structure, moderation, and data-driven insights.
- Limited adoption due to privacy concerns and technical barriers.

SCOPE OF WORK

The scope of the **Mystery Message** project includes the end-to-end development of a secure, scalable, and user-friendly web-based platform that facilitates **anonymous feedback sharing** in a structured and efficient manner. This platform is designed to address the communication gaps in traditional feedback systems by ensuring privacy, accessibility, and automation.

Key Areas Covered:

1. Frontend Development

- Built responsive, modern UI components using React, Tailwind CSS, and Radix UI.
- Designed intuitive user interfaces for message submission, authentication, and admin moderation.
- Ensured a consistent and accessible design experience across devices.

2. Backend Development

- Developed server-side logic using **Node.js** and **Next.js API routes**.
- Used MongoDB (via Mongoose) to manage user accounts, messages, and activity logs.
- Implemented secure form handling, API validation, and feedback processing.

3. Core Feature Implementation

- **Anonymous Messaging Module**: Allows users to send messages securely without revealing their identity.
- Authentication System: Integrated with next-auth for user management and session handling.
- Email Notification System: Used React Email and Resend to send automated alerts and undates.
- **Admin Controls**: Provided restricted access for admins to review, moderate, or archive messages.

4. Type Safety & Validation

- Integrated **TypeScript** and **Zod** for type safety, input validation, and improved development workflow.
- Ensured strong typing across backend and frontend code to minimize bugs and enhance maintainability.

5. Deployment & Hosting

- Deployed the frontend and backend via Vercel for seamless CI/CD integration.
- Configured automated deployments using **GitHub Actions** for testing, building, and release cycles.
- Ensured scalability and performance for handling over 1,000 users post-launch.

FEASIBILITY STUDY

A feasibility study was conducted to assess the practicality, sustainability, and overall success potential of the **Mystery Message** project before its full-scale development and deployment. This evaluation covered key areas such as technical viability, operational fit, cost-efficiency, and scheduling to ensure the project could be executed effectively within the given resources and timeframe.

1. Technical Feasibility

The project is highly feasible from a technical standpoint, as it utilizes modern, widely adopted technologies and tools:

- Frontend: Built using React, Tailwind CSS, and Radix UI for a responsive and accessible user experience.
- **Backend**: Developed using **Next.js API routes** and **Node.js**, which support scalable server-side rendering and RESTful endpoints.
- **Database**: **MongoDB**, integrated with **Mongoose**, ensures efficient data modeling and secure storage of messages and user information.

These tools are not only well-supported but also integrate seamlessly with cloud-based platforms like **Vercel** for fast, reliable deployments, making the project manageable with current infrastructure and developer skillsets.

2. Operational Feasibility

The platform was designed with both user experience and maintainability in mind:

- End users can anonymously send feedback messages easily through a clean and intuitive interface.
- **Administrators** can monitor, moderate, and respond to messages through protected routes and a potential admin panel.
- The system aligns well with operational needs of educational institutions, teams, or organizations seeking safe and anonymous communication, reducing communication barriers and promoting honest feedback loops.

3. Economic Feasibility

The project is cost-effective and suitable for budget-conscious implementations:

- The technology stack, including **Next.js**, **MongoDB Atlas**, **Tailwind CSS**, and **Vercel**, is primarily open-source or has generous free tiers.
- Development was conducted as part of an academic and internship initiative, minimizing labor costs.
- The platform automates several manual feedback processes, potentially leading to long-term operational savings and improved engagement outcomes.

4. Schedule Feasibility

The development cycle was realistically scoped and completed within the academic/internship timeline:

- The project followed a structured 16-week schedule covering planning, UI/UX design, development, testing, and deployment.
- Agile-style task management ensured steady progress and timely delivery in accordance with academic and organizational milestones.

SYSTEM REQUIREMENT

This section outlines the hardware and software specifications required to develop, deploy, and run the **Mystery Message** platform effectively.

1. Hardware Requirements

- **Processor**: Intel Core i3/i5 or equivalent (AMD Ryzen 3/5)
- RAM: Minimum 4 GB (8 GB recommended for smooth development)
- Storage: At least 100 GB (to accommodate code, dependencies, and build files)
- **Display**: Minimum 13" screen with 720p resolution (1080p recommended for better UI design experience)

2. Software Requirements

Development Environment

- Operating System: Windows 10/11, macOS, or any modern Linux distribution (e.g., Ubuntu)
- **Code Editor**: Visual Studio Code (recommended) or any preferred IDE with JavaScript/TypeScript support
- Web Browser: Google Chrome or Mozilla Firefox (for testing and debugging)
- Version Control: Git with GitHub for code collaboration and version tracking

Backend

- **Runtime**: Node.js (v18 or higher)
- Framework: Next.js (v14+ with API Routes support)
- **Database**: MongoDB (hosted via MongoDB Atlas or local installation)
- **ORM**: Mongoose (for schema modeling and MongoDB interaction)

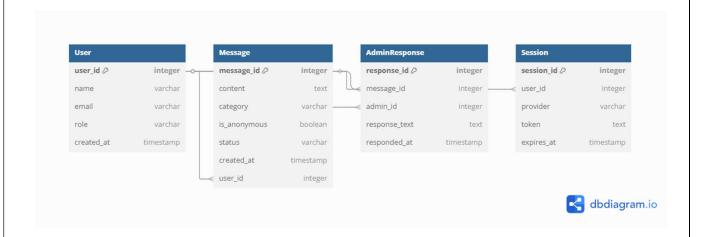
Frontend

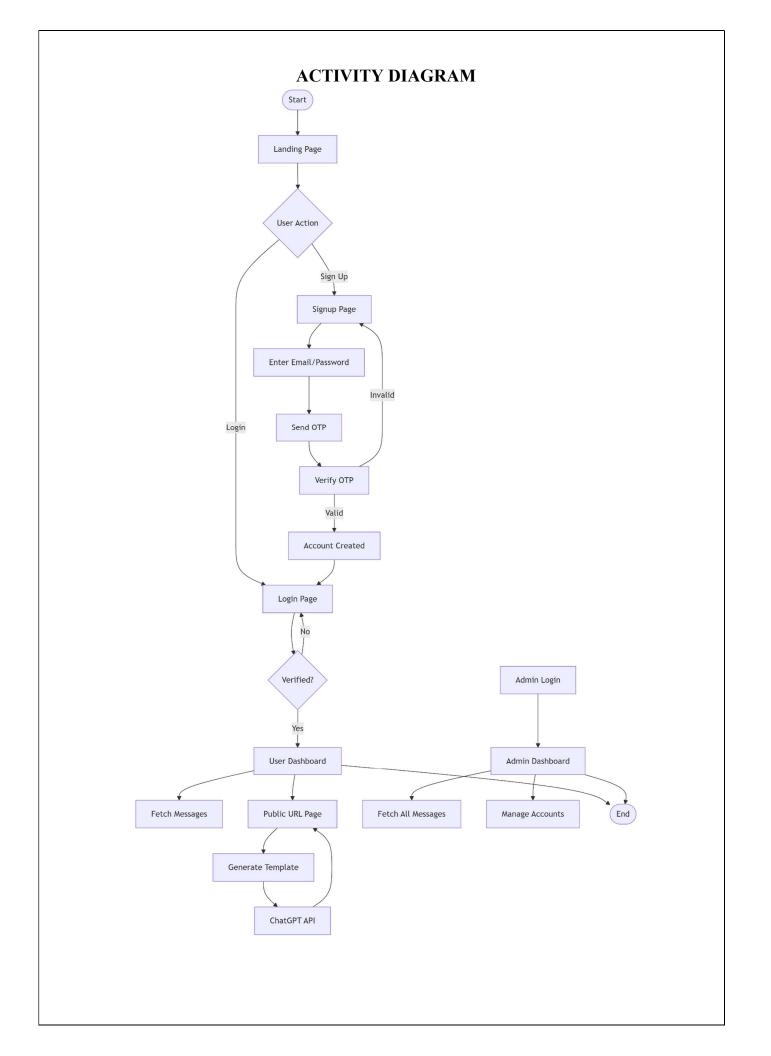
- Libraries & Tools: React (v18+), Tailwind CSS, Radix UI
- Type Safety: TypeScript (v5+)
- Form Handling: React Hook Form with Zod for validation
- Authentication: NextAuth.js for secure and flexible auth

Deployment & CI/CD

- **Hosting**: Vercel (for frontend and backend via Next.js)
- **CI/CD**: GitHub Actions (for automated deployment, linting, and testing)

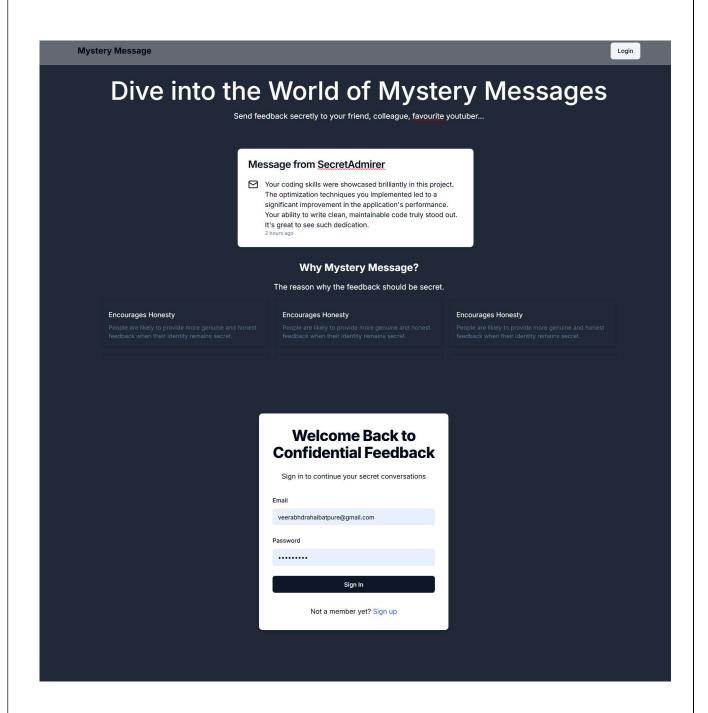
ER - DIAGRAM

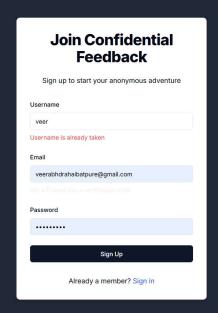


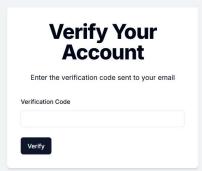


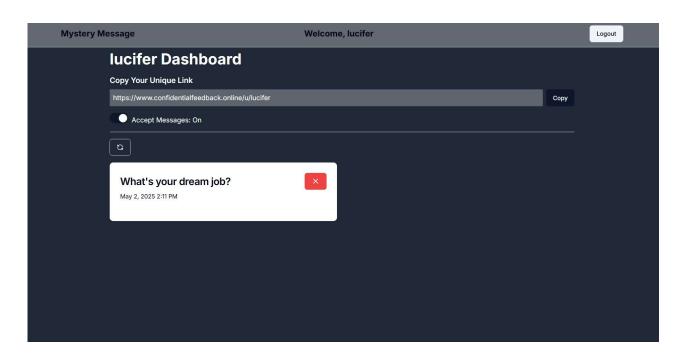
Sequence Interface Frontend Database EmailService ChatGPT Admin Navigate to Signup POST /signup (email, password) Store user (unverified) Deliver OTP email Enter OTP POST /verify-otp (OTP) Mark user as verified Success Redirect to Login Login (email, password) POST /login Verify credentials Return JWT token GET /dashboard (with JWT) Return messages Display dashboard Click "Generate Template" POST /generate-template (prompt) API call with prompt Generated message Show suggestion Admin login POST /admin/login Verify admin credentials GET /admin/dashboard (JWT) Fetch all messages Return data Display admin dashboard

USER INTERFACE

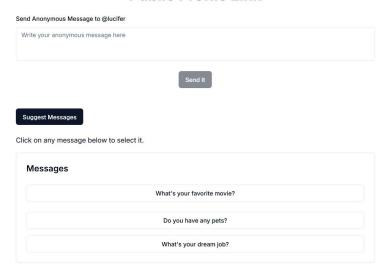








Public Profile Link



TESTING STRATEGIES

Testing played a crucial role in ensuring the reliability, security, and usability of the *Mystery Message* web application. A combination of manual and automated testing approaches was employed to validate the core functionalities across both frontend and backend components.

1. Unit Testing

- Focused on testing individual functions and components of the Next.js/React frontend and Node.js backend.
- Ensured that isolated logic such as **form input handling**, **authentication logic**, and **MongoDB operations** behaved as expected.
- **Example:** Verifying that the OTP verification logic correctly validates user-entered tokens and handles incorrect attempts gracefully.

2. Integration Testing

- Validated the interaction between the frontend, backend APIs, and the MongoDB database.
- Ensured that **form submissions (sign-up, message, response)** were correctly processed and persisted.
- **Example:** Testing the end-to-end flow of message reception via a public link and its retrieval in the user dashboard.

3. Functional Testing

- Assessed whether the system met functional requirements like:
 - **o** User registration and login (NextAuth)
 - o Email OTP verification
 - Viewing received messages
 - o Public message template display
 - ChatGPT-based message suggestion
- Ensured consistent and expected behavior for all user actions.
- Included validation of both successful and edge-case scenarios.

4. Validation & Error Handling Testing

- Checked that all input fields across the platform (login, signup, public message submission) were properly validated using **React Hook Form + Zod**.
- Ensured accurate error messaging for invalid inputs, duplicate accounts, expired OTPs, or missing fields.
- **Example:** Submitting a form with a missing email or mismatched password results in an appropriate frontend error and blocks submission.

5. System Testing

- Comprehensive end-to-end testing was conducted on the fully integrated system deployed via **Vercel**.
- Tested the platform on different devices and browsers to ensure cross-platform compatibility.
- Validated that the system performs well in real-world scenarios, such as multiple users submitting messages concurrently or accessing dashboards with high message volumes.

LIMITATIONS

- No Real-Time Updates: The message dashboard does not auto-refresh; users must manually reload to see new messages.
- Basic Admin Controls: Admin capabilities are limited to viewing data; no advanced analytics or user management features yet.
- Limited Message Filtering: There is minimal support for searching, filtering, or organizing received messages.
- OTP Verification Delay: Occasional email delivery delays may affect the signup experience.
- **Single Language Support:** The platform currently supports only English, limiting broader accessibility.

FUTURE SCOPE

- **Real-Time Messaging:** Integrate WebSockets or server-sent events to enable live updates for message reception.
- Advanced Admin Panel: Add tools for managing users, generating usage reports, and monitoring message trends.
- AI-Powered Features: Expand ChatGPT integration for smart auto-replies or tone suggestions.
- Enhanced Message Security: Add encryption and spam-filtering options for public message submissions.
- **Mobile App Version:** Develop a mobile-friendly version or a dedicated app for improved user experience.

CONCLUSION

The *Mystery Message* platform effectively fulfills its goal of offering users a simple, anonymous, and engaging way to send and receive feedback or supportive messages. It bridges the gap between anonymity and interaction by combining a clean user interface with modern technologies like Next.js, MongoDB, and OpenAI integration.

Throughout development, the project focused on building a secure, scalable, and responsive web application. The use of TypeScript, GitHub Actions, and automated deployment via Vercel ensured a robust development workflow and smooth deployment experience.

Core features such as OTP-based user verification, a personalized dashboard for viewing received messages, and a public URL system with AI-generated message suggestions were successfully implemented and tested. The platform demonstrates both frontend responsiveness and backend reliability, validated through comprehensive testing strategies.

While fully functional, the system offers several opportunities for future enhancements—such as message encryption, real-time updates, advanced admin tools, and multilingual support—to further enrich the user experience.

Overall, *Mystery Message* showcases a practical solution that blends user empathy, anonymous expression, and scalable web technology, with strong potential for future expansion.

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