



# Syncro Phone User Guide

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## Getting Started

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Technical details.

### Introduction

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Welcome to Syncro mobile phone user guide.

This user guide is focused on describing features and functionality of your mobile phone.

## Brief specifications

<b>Display</b>	2.10" screen, 320 x 240 resolution 2.40" screen, 480 x 360 resolution										
<b>Dimensions</b>	<table> <tr> <td><b>Height</b></td><td>110 mm 112.5 mm</td></tr> <tr> <td><b>Width</b></td><td>56.9 mm 61.2 mm</td></tr> <tr> <td><b>Thickness</b></td><td>11.7 mm 14 mm</td></tr> <tr> <td><b>Weight</b></td><td>112 g 120 g</td></tr> <tr> <td><b>Volume</b></td><td>74 cc 68 cc</td></tr> </table>	<b>Height</b>	110 mm 112.5 mm	<b>Width</b>	56.9 mm 61.2 mm	<b>Thickness</b>	11.7 mm 14 mm	<b>Weight</b>	112 g 120 g	<b>Volume</b>	74 cc 68 cc
<b>Height</b>	110 mm 112.5 mm										
<b>Width</b>	56.9 mm 61.2 mm										
<b>Thickness</b>	11.7 mm 14 mm										
<b>Weight</b>	112 g 120 g										
<b>Volume</b>	74 cc 68 cc										
<b>Battery life</b>	About 5h talk time and 488h stand by time About 5.5h talk time and 488h stand by time										
<b>Camera</b>	4MP, 2x digital zoom 5MP, 2x digital zoom										
<b>Memory</b>	SDRAM Memory 32MB										
<b>Bluetooth</b>	N/A 3.0										

## Inserting the battery

Before proceeding with these steps, make sure that your mobile phone is turned off.

1. Insert the battery into the battery compartment. See the following image:
2. Put the back cover on. Make sure it is closed firmly.

## Removing the battery

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Before proceeding with these steps, make sure that your mobile phone is turned off.

1. Remove the back cover.
2. Lift out the battery from the notch as per the following image:

## Inserting the SIM card

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Make sure that your phone is turned off.

1. Remove the back cover.
2. Lift out the battery from the notch as per the following image:
3. Insert the SIM card into the SIM card slot with the SIM card gold contacts facing down.
4. Insert the battery into the battery compartment. See the following image:
5. Put the back cover on. Make sure it is closed firmly.

## Important keys and shortcuts

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The most important keys and shortcuts of your phone are listed here:

**Table 1: Important keys**

Keys on your phone keyboard	
<i>Send</i>	<ul style="list-style-type: none"> <li>▪ Make a call</li> <li>▪ Answer a call</li> </ul>
<i>End/Power</i>	<ul style="list-style-type: none"> <li>▪ End a call</li> <li>▪ Return to the home menu</li> </ul>

Keys on your phone keyboard	
<i>Lock</i>	<ul style="list-style-type: none"> <li>▪ Lock or unlock the phone</li> </ul>
<i>Escape</i>	<ul style="list-style-type: none"> <li>▪ Close the menu</li> <li>▪ Return to previous menu</li> </ul>
<i>Menu</i>	<ul style="list-style-type: none"> <li>▪ Open the main menu</li> <li>▪ Select an item on click</li> </ul>

**Table 2: Phone shortcuts**

Most used shortcuts	
Check your voice mail	Press and hold 1.
Change your ring tone	Press and hold and then select <i>Phone Ring Tones</i> .
Turn on or turn off the speakers	Press the key.
Set the device on silent mode	Press and hold the key.
Contact speed dial	Press and hold the key you would like to assign to contact for speed dial.

## Phone Basics

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Basic phone operations.

This section shows the basics phone features.

### Setting up a conference call

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You can easily set up a conference call with your family, friends, co-workers. Call the first participant and then join calls together as described in the following procedure.

Before starting, make sure that your *SIM card* is enabled for conference calls service.

1. Call the first participant. See [#unique\\_10](#)

2. During the call, press

key to add a participant. In this way the first participant is put on hold.

3. Type the participant phone number or search for in contacts.

4. Press the

key.

5. To join also the first contact to the conference call, press the

key again.

6. To join other contact to the conference, repeat steps 2 - 5.

## Adjusting the volume

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You can adjust the volume level of your ring tone

- Press the *Volume UP* key on the left side of your phone from the keyboard, to increase the volume.
- Press the *Volume DOWN* key on the left side of your phone from the keyboard, to decrease the volume.
- If you press *Volume UP/Volume UP* button during a call, the volume for phone conversation is adjusted.

## Locking and unlocking your phone

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You can lock the keyboard of your phone to avoid pressing keys or call accidentally.

1. To lock your phone, press the *Lock* key with this icon

2. To unlock the keyboard, press the *Lock* key again.

## Phone Setup

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Basic phone setup.

## E-mail

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Setting up your e-mail account.

In this section you find out how to set up an e-mail account.

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### Setting up an e-mail address

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You can use the Mail application to set up your email and other POP3 or IMAP email accounts.

From the home menu, select *Messaging -> Options -> Settings -> Email -> Mailboxes* and add a new mailbox. Then follow the wizard which walks you through the process. First choose *Start* to begin the process described below:

1. Choose one of the options: If this is the first time your are setting up an e-mail account, select POP3/IMAP. If you have already added an email account, select *New account* and then select POP3/IMAP.
2. Type your email address and password and then press *Next*.
3. Enter your incoming mail server then choose *Next*
4. Insert your name and the account name. Give this mailbox a name. Make it meaningful, for example 'Gmail email' if your email provider is Gmail. When this details have been entered, choose *Done* and the following notification is displayed: 'Setup complete. Settings can be edited in e-mail settings section'. Click *OK*.
5. After you have received this confirmation message, you can view and manage your email messages, from the home menu, select the *Messages* icon.

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### Composing and sending email messages

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1. On the home screen, click the *Messages* icon.
2. Press *Compose Email* key.
3. In the *To* field, fill in one or more recipients. typing an email address or a contact name. You can enter more than one email addresses separated by comma. As you enter email addresses, any matching addresses from your contacts list are displayed. You can also type as recipients a contact name or contact groups.
4. Select the Show *Cc/Bcc* icon if you want to fill in the *Cc* or a *Bcc* fields.
5. Enter the subject, and then compose your message.
6. To send the message, press the *Send* key.



## Deleting one or more email messages

- To delete a message, select it and then press the *Delete* key.
- To delete more messages, select them by pressing and holding the *Shift* key. Then Release the *Shift* key and select *Delete Messages*.
- To delete a saved message, select *Menu* -> *Saved Messages*. Select the message you would like to delete and then press the *Delete* key. If necessary, delete the message from your message *Inbox* as well.

## Bluetooth®

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Connect to any device

Bluetooth® is a wireless technology for exchanging data over short distances without physical connection

### Turning Bluetooth® on and off

Turn off *Bluetooth* when you are not using it to save battery power. Also, turned it off in places where using a wireless device is not allowed (for example on board an aircraft).

1. From the home menu, select *Bluetooth* and then select *Settings > Wireless & networks*.
2. Select or clear the *Bluetooth* check box.

### Sending files using Bluetooth®

You can use Bluetooth® to send your picture, videos, and audio files to another Bluetooth® enabled device such as a phone or notebook computer.

Before you begin, make sure that the receiving device is set to discoverable mode

1. From the phone menu, open the application that contains the file you want to send.
2. Select the media file and press the *Bluetooth®* key.
3. If necessary turn on the *Bluetooth®* device.
4. If you have not paired with the receiving device before, select *Scan for devices*.
5. Select the name of the receiving device
6. Press *Send* to sent the file.

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## Receiving files using Bluetooth®

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When a file is sent to your phone using Bluetooth® technology, a dialog box appears on your phone screen.

To perform this task, the Bluetooth® must be turned on. See [Turning Bluetooth® on and off](#) on page 9

1. In the dialog box that appears on your device, asking if you accept the transfer click **Yes**.
2. Choose a location where to save the file.
3. Click **Save**.
4. When the file is transferred, a notification message is displayed.

## Troubleshooting

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How to fix common problems.

Troubleshoot most common issues.

## Repairing the phone

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This section contains a brief explanation that helps the technician to identify and troubleshoot the phone problems.

1. Take the back cover off and [remove the battery](#).
2. Inspect the phone main-board.
3. Look for signs of corrosion or moisture and, if found, replace the main-board.
4. Insert the battery.
5. Put the back cover on.

## Running problem diagnostic report

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If you have connectivity problems, you can run a diagnostic report that helps you to identify the issues the phone might have. To run the report, follow this procedure:

1. Select *Menu > Settings*.
2. Choose *Advanced Settings > Problem diagnostic*.
3. Press *Run*.
4. Look for out of range data.