Page 1 PERSONAL DATA PROTECTION OFFICE OF THE SLOVAK REPUBLIC Hraničná 12, 820 07 Bratislava 27 no. 00204/2018-Op-1 Methodological guideline no. 1/2018 Institute of the responsible person in the conditions of municipalities and cities According to § 81 par. 2 letter d) of Act no. 18/2018 Coll. Office for Personal Data Protection Of the Slovak Republic (hereinafter referred to as the "Office") issues this methodological guideline. **INTRODUCTION** The institute of the responsible person in the conditions of the Slovak Republic is not new institute. The legal regulation valid and effective until 24.05.2018 is the authorization of the responsible person voluntary. According to the new legislation, which will apply from 25.05.2018, it will be for municipalities and cities, the obligation to entrust the responsible person with the performance of protection supervision personal data. The reason for issuing this methodological guideline is changes that Regulation (EU) 2016/679 and Act no. 18/2018 Coll. (hereinafter "GDPR" and "the law") and which will also affect municipalities and cities. This methodological guideline addresses in particular issues such as organizationally ensure the fulfillment of obligations related to the designation of the responsible person in the conditions of municipalities and cities. 1 LEGISLATION Municipalities and cities must be understood as a public authority within the meaning of Art. 37 par. 1 letter a) GDPR resp. § 44 par. 1 letter a) of the Act. Conditions for determining the responsible person as well as his role and duties of the municipality / city in relation to the responsible person is established by Art. 37 - Art. 39 GDPR resp. § 44 - § 46 of the Act. 1.1. CONDITIONS TO BE MET BY THE RESPONSIBLE PERSON The responsible person must first and foremost have **professional qualities**. Under these can be understood for example: - sufficient knowledge and experience in the field of personal data protection, - expertise in law - especially in GDPR, law and other regulations related to protection of personal data, - knowledge of the functioning of public administration as such, - practical knowledge of the organization, operation and internal regulations of the municipality / city, Page 2 - good knowledge of processing activities, processing operations performed as well as systems, applications, means of processing and the needs of the municipality / city concerning the protection of personal data, - ability to perform the tasks of a responsible person, in particular providing advice, including advice on impact assessment, monitoring of city / municipality compliance with regulation, risk management. The level of expertise is not precisely defined, it should be proportionate to the sensitivity, complexity and amount of data that the municipality / city processes. The municipality / city is responsible for ensuring that the responsible person mentioned above meets the preconditions and these can be demonstrated, for example: - evidence of the highest level of education attained in terms of expertise, focus, - various certificates or attestations of completion of courses or training, - documents proving that person's experience in the field of personal data protection (eg recommendation from a previous employer, ...). 1.2 STATUS AND TASKS OF THE RESPONSIBLE PERSON In the context of the new legislation, the responsible person has the status of: - assistant and consultant in the system of personal data protection, - the **contact person** for the Office and the persons concerned whose personal data are being processed (eg villagers). In order for it to have this status, it needs to be **truly available** - it must be, if necessary, realistically reachable both for the municipality / city and for the persons concerned and the office. If the responsible person performs in addition to tasks related to personal data protection, another agenda, it must be ensured that it actually "pursues" all its agenda. The minimum tasks of the responsible person under the new legislation include in particular 1: • monitoring compliance with the GDPR and the law - helps the municipality / city to comply, therefore, for this purpose, it collects information to determine the processing activities of the municipality / city, analyzes and verifies their compliance and provides advice and recommendations, • Providing on-demand advice on protection impact assessments data, • cooperation with the Office, • other tasks - e.g. keeping records of processing activities which facilitate the monitoring of compliance with the GDPR resp. by law. Other tasks and responsibilities that the municipality / city entrusts to the responsible person must not lead to a conflict of interest. In practice, this means that the responsible person may not be in the municipality / city to hold a position from which it would determine the purposes and means of the processing of personal data, such as ¹ For a more detailed description of the individual tasks of the responsible person, we recommend see WP Guideline 29 concerning the responsible persons which the Office has published on its website also in Slovak here: https://www.dataprotection.gov.sk/uoou/sites/default/files/usmernenia_tykajuce_sa_zodpovednych_osob.pdf 2 Page 3 e.g. the function of mayor / mayor, vice-mayor / vice-mayor or other, if filled condition for deciding on the purposes and means of personal data processing (purpose and the means of processing are determined by the operator, resp. person authorized to act on behalf of operator). In order to avoid conflicts of interest, the Office recommends specifying in internal regulations of the municipality / city positions that are incompatible with the function of the responsible person. The municipality / city must ensure the **independent performance of tasks by a** responsible person. This can be ensured, for example, by: - the responsible person will not receive any instructions • how does it have its tasks according to the GDPR resp. exercise the law, • what result is to be achieved in compliance monitoring, • how to resolve the complaint of the data subject, or • how to consult the Office in matters of personal data protection, etc. • The responsible person must not be dismissed or otherwise penalized by the operator performance of tasks according to GDPR resp. of the law, • The responsible person will provide all reports, information and proposals related to the performance of their tasks directly to the person authorized to act on behalf of the operator (usually mayor). The Authority recommends documenting any operator opinion deviating from the recommendations of the responsible person and justify this deviation, as the responsibility for compliance borne by the operator. The responsible person should have a direct obligation to notify the mayor so that he can inform him of any findings and recommendations regarding the protection of personal data. This must be ensured without regardless of whether the responsible person is an employee of the municipality / city or an external entity. The Office emphasizes that by appointing a responsible person, the municipality / city does not get rid of its own responsibility for the processing of personal data in accordance with the law. if the operator entrusts the responsible person, who is not sufficiently competent, has not checked her expertise before her appointment, for possible failure to perform tasks (erroneous opinion, incorrect recommendation e.g. in the impact assessment), is responsible operator (municipality / city) in full, as it was the duty to take care of professional competence (principle of operator responsibility); the responsible person is therefore not personally liable for any non-compliance, the operator is responsible for the breach of the GDPR and the law, however he may claim from the liable person the damage caused to him, within the framework of employment law or similar relations resp. on the basis of the contract he has with this by a responsible person closed in the case of an external entity. 1.3 OBLIGATIONS OF MUNICIPALITIES AND PLACES IN RELATION TO THE RESPONSIBLE PERSON The municipality / city must ensure: 3 Page 4 (a) the involvement of the responsible person in a proper and timely manner in all matters with the protection of personal data, for example: • ensuring the presence of a responsible person in cases where they are admitted decisions with an impact on the protection of personal data so as to provide appropriate counseling (municipality / city should have a possible deviation from the opinion of the responsible person substantiated by reasons), • during immediate consultation in case of breach of personal data protection, etc. b) support of the responsible person in performing his tasks according to the GDPR resp. of the law, for example in the form of: • provision of resources - finances, premises, equipment or facilities (eg computer) and sufficient time, space to carry out its tasks properly and in a timely manner; in larger municipalities / cities as well as staff, if necessary to create a team around the responsible persons and adjust the structure and tasks of individual team members, • providing access to personal data - to monitor compliance with the GDPR and the law, • continuous training of the responsible person - constantly increasing his / her level expertise in the field through its participation in trainings, courses or seminars, also due to the fact that the responsible person subsequently retrains as well employees of the municipality / city who work with personal data, etc. (c) publication of the contact details of the responsible person - on the website (if any) established) and the official bulletin board, possibly also in municipal / city newspapers, etc. • such information may be the e-mail address or telephone number at which it is located the responsible person can be reached. The e-mail address can be e.g. in shape <u>responsible@personal name/mesta.sk</u>, it is therefore not necessary to indicate the name and the surname of the responsible person; the phone number can be a business mobile phone or a line set up for this purpose. Contact information can also be correspondent address e.g. municipal / municipal authority (or legal person responsible for person), if the responsible person has an office here, or its door number, etc. d) notification of the contact details of the responsible person of the Office - the Office shall publish for this purpose a form for reporting the data in question on its website. 2 WHO CAN BE A RESPONSIBLE PERSON AND HOW TO DETERMINE IT The responsible person can be a natural person as well as a legal entity. The Office recommends in the case of the designation of a legal person as the responsible person in a contract concluded between municipality / city and such a legal entity to designate a specific natural person who will actually perform the function of the responsible person and will be reachable to the municipality / city as also for the Office and the persons concerned. Page 5 The responsible person can be an employee of the municipality / city or an externally cooperating person. One municipality / city can also have several responsible persons, e.g. responsible person for IT, the person responsible for human resources, etc., but each is responsible separately and also for the performance of their tasks in the field. There may also be a situation that multiple municipalities / cities share one responsible person. The function of responsible person can also be performed by a deputy of the municipal / city council council, but not by virtue of his function as a member of the council. As a member of parliament municipal / city council is according to § 11 par. 2 letter b) of the Act on General Establishment incompatible with the function of the employee of the municipality / city in which he was elected, would be the responsible person could be in such a municipality / city only on the basis of a service contract. In the conditions of municipalities / cities, we distinguish several ways of determining the responsible person: (a) an employee - on the basis of an employment contract • we recommend concluding for an indefinite period of time, as the responsible person should know internal operation and organization of the municipality / city in detail (probation clause by not affected), • must contain a confidentiality clause on personal data, • if the performance of the function of the responsible person is not the only agenda of the person is appropriate sign a statement with the employee that the employee does not have any conflict of interest, - the function of the responsible person may be the only activity he carries out or may have also in charge of another agenda that is not related to the protection of personal data (in such a in this case, it is necessary to ensure that there is no conflict of interest), - he must perform the function of responsible person independently without any instructions your superior or the mayor / mayor directly, - reports directly on all its data protection findings to the mayor / mayor and not to his / her head within a department or division, by of which he is assigned if he also performs another agenda, - remuneration for the performance of the work of the responsible person according to the Labor Code, Act no. 553/2003 Z. z. on the remuneration of certain employees in the performance of their duties in the public interest possibly other regulations, may not be penalized for remuneration or in any other way for independent performance of his duties under the GDPR and the law. - representation in case of absence • short-term absence - proceed as in the case of representation of any another employee, in principle no further action is required, • long-term absence - the municipality / city should appoint a "substitute" responsible person (eg temporarily appoint another employee or temporarily appoint an external employee) responsible person - even such "temporary" responsible persons must meet all the above conditions for the performance of this function). Page 6 b) an externally cooperating person - has a non-employment relationship with the municipality / city, - it can be a natural person or a legal entity that concludes a contract with the municipality / city on the provision of the service, which should include in particular: • identification of the person or persons who will perform the tasks of the responsible person, • in the case of several persons, the designation of one specific person who will be the principal the contact person for the persons concerned and the Office, • an indication of the individual tasks to be performed by the responsible person, • an agreement guaranteeing the independence of the responsible person, such as the obligation of the responsible person to report a conflict of interest, exhaustive calculation of the reasons for which the contract may be terminated and the person responsible may be a long - term failure to perform tasks, loss of ability to perform individual obligations) - the reasons must not include a disguised sanction for the independent performance of the function responsible person and must not create room for arbitrary untying cooperation with the responsible person by the municipality / city, • confidentiality clause on personal data and security measures municipalities / cities, - we recommend concluding the contract for an indefinite period of time, as the responsible person should know internal operation and organization of the municipality / city in detail, - conditions of remuneration and amount of remuneration - a matter of agreement of the municipality / city and the responsible person, - Representation in case of absence - the responsible person should take appropriate measures to ensure that individual tasks are performed continuously (for example, setting deadlines in which the individual tasks are to be performed under threat of sanctions). (c) the joint responsible person - Neither the GDPR nor the law excludes the possibility to designate one responsible for several municipalities / cities person - the joint responsible person must perform his tasks effectively in relation to all cooperating municipalities / cities, - methods for designating the joint responsible person: • responsible person of the district / regional city - responsible person district / county town would perform this function in smaller ones as well municipalities / cities belonging to its district, • contract concluded between the municipality / city and the responsible person - several municipalities / cities would independently conclude contracts with 1 responsible person, • contract concluded between municipalities / cities - this is a contract for the purpose of implementation specific task or activity and its essence is that one municipality / city will provide its responsible person to the other municipality / city (this may be, for example, cases of neighboring municipalities / cities, or also in cases where it is necessary to ensure continuity of performance Page 7 tasks of the responsible person due to his long absence and to replace him temporarily another responsible person), • contract concluded between the association of municipalities / cities and the responsible person - according to § 20 par. 1 of the Act on Municipal Establishment, municipalities (cities) may cooperate on the basis of a contract concluded for the purpose of carrying out a specific task or activity, on the basis of agreements on the establishment of an association of municipalities (cities), the establishment or establishment of a legal persons under a special law. Once an association is created, that association can enter into a contract with a specific responsible person to perform the function responsible person for the municipalities / cities that created the association. 3 PENALTIES FOR BREACH OF OBLIGATION TO IDENTIFY THE PERSON RESPONSIBLE For breach of the obligation to designate a responsible person as well as other related obligations with the institute of the responsible person threatens the municipalities resp. cities according to Art. 84 par. 4 letter a) GDPR (Section 104 (1) (a) of the Act) imposition of a fine of up to EUR 10,000,000, depending on from the circumstances of each individual case and after due regard to other facts. 2 **CONCLUSION** The determination of the responsible person is an obligation of the municipality / city arising directly from the GDPR and the law. However, such a designation should not only be formal, but the person actually responsible must meet all the conditions set out in the GDPR resp. law and must carry out its tasks in real terms perform. For this purpose, the municipality / city is obliged to allow the responsible person to carry out these tasks and must not prevent it from doing so or otherwise obstruct its activities. The municipality / city may not be responsible for the fulfillment of individual tasks in any way sanction. The existence of a responsible person should ensure that the procedures of municipalities / cities are at processing of personal data in accordance with the GDPR and the law and is intended to assist it in fulfilling its individual responsibilities. Done at Bratislava, 20 March 2018 Soňa Pőtheová **President of the Office** ² See Art. 83 par. 2 regulations resp. § 106 par. 1 of the Act