No. 1393 July 30, 2004

X

Search

On approval of the Regulations on procedure for providing access to

public internet points of use

APPROVED BY ORDER OF ORDER providing access to the network Internet in public points of use

§ 1. General Provisions

§ 2. General requirements for public places <u>use</u>

§ 3. Procedure for providing public Internet services points of use

§ 4. Rights and obligations internet provider

public point <u>use</u>

§ 5. Rights and obligations users

§ 6. Final clause

ORDER

GENERAL DIRECTOR OF UZBEK COMMUNICATION AND INFORMATIZATION AGENCY

ON APPROVAL OF THE REGULATIONS ON THE PROCEDURE OF PROVIDING ACCESS TO THE INTERNET IN **PUBLIC USE POINTS**

[Registered by the Ministry of Justice of the Republic of Uzbekistan on July 30, 2004 Registration No. 1393]

LexUz comment

This order will expire on October 1, 2020 in accordance with the order of the Minister for Development information technology and communications of the Republic of Uzbekistan dated June 30, 2020 No. 208-mx "On approval of the Rules provision of telecommunication services "(reg. No. 3275 of June 30, 2020).

Pursuant to the resolution of the Cabinet of Ministers of the Republic of Uzbekistan dated May 7, 2004 No. 215 "On measures to improving the activities of the Uzbek Agency for Communications and Informatization ", in order to regulate the order I order the provision of Internet services in public points of use:

1. To approve the "Regulations on the procedure for providing access to the Internet in public places use "according to the application.

2. To establish that this Regulation comes into force upon the expiration of ten days from the moment of its state registration with the Ministry of Justice of the Republic of Uzbekistan.

3. To consider as invalid the order of the Uzbek Agency for Communications and Informatization of July 5, 2004 No. 186 "On approval of the Procedure for providing access to the Internet at public points of use ".

Director General of the Uzbek Agency for Communications and Informatization A. ARIPOV

APPROVED BY

July 23, 2004 No. 216

Tashkent city,

by order of the Uzbek Agency communication and informatization dated July 23, 2004 No. 216

POSITION on the procedure for providing access to the Internet in public points of use

This Regulation on the procedure for providing access to the Internet in public points of use developed in accordance with the laws of the Republic of Uzbekistan "On Informatization" (Vedomosti Oliy Majlis Of the Republic of Uzbekistan, 2003, No. 9-10, art. 147), "On Telecommunications" (Bulletin of the Oliy Majlis of the Republic Uzbekistan, 1999, No. 9, Art. 219), "On licensing of certain types of activities" (Bulletin of the Oliy Majlis Of the Republic of Uzbekistan, 2000, No. 5-6, art. 142), "On guarantees of freedom of entrepreneurial activity "(Collection legislation of the Republic of Uzbekistan, 2012, No. 18, art. 201), "On Protection of Consumer Rights" (Vedomosti Oliy Majlis of the Republic of Uzbekistan, 1996, No. 5-6, art. 59), "On the contractual and legal framework for the activities of business subjects "(Bulletin of the Oliy Majlis of the Republic of Uzbekistan, 1998, No. 9, Art. 170) and resolutions of the Cabinet Ministers of the Republic of Uzbekistan dated April 10, 2015 No. 87 " On approval of the Regulation on the Ministry of development of information technologies and communications of the Republic of Uzbekistan "(Collection of legislation Of the Republic of Uzbekistan, 2015, No. 15, art. 178), dated November 20, 2000 No. 458 "On measures to improve the system management in the field of mail and telecommunications "(JV of the Republic of Uzbekistan, 2000, No. 11, Art. 73) and dated September 27, 2003 year No. 413 " On amendments and additions to the" Regulations on licensing activities in the field

telecommunications "(SP of the Republic of Uzbekistan, 2003, No. 17-18, art. 158). (preamble as amended by the order of the Minister for the Development of Information Technologies and Communications of the Republic Uzbekistan dated May 21, 2015 No. 122-mkh (reg. No. 1393-4 dated May 25, 2015) - SZ RU, 2015, No. 21, art. 276)

§ 1. General Provisions 1. This Regulation on the procedure for providing access to the Internet in public places

public points of use and regulates the relationship between Internet providers and service users in public points of use. 2. The following terms and definitions are used in this document: telecommunications operator (hereinafter - operator) - a legal entity that owns a telecommunications network on

use (hereinafter - the Regulation) determines the procedure for the provision of Internet access services by Internet providers in

ownership or other property rights, ensuring its functioning, development and providing services telecommunications; (paragraph two of clause 2 as amended by the order of the General Director of the Uzbek Agency for Communications and Informatization of 1 December 2010 No. 410 (reg. No. 1393-1 dated 13.12.2010) - SZ RU, 2010, No. 50, art. 477)

Internet service provider - a legal entity providing network access services on a commercial basis The Internet; (paragraph three of clause 2 as amended by the order of the Director General of the Uzbek Agency for Communications and Informatization from

December 1, 2010 No. 410 (reg. No. 1393-1 dated December 13, 2010) - SZ RU, 2010, No. 50, art. 477) public point of use - a point for the provision of services for collective access of users to the Internet, equipped with the necessary technical means (computers, modems, telephones and other

equipment); Internet service user (hereinafter referred to as the user) is a natural or legal person who is

a consumer of Internet access services. 3. The operating mode of a public point of use is set by the Internet provider itself.

public point of use. 4. Under extraordinary circumstances (hostilities, earthquakes, floods, fires, epidemics and

others) a specially authorized body in the field of communications and informatization has the right of priority use, and also restrictions and suspension of the functioning of the technical means of the Internet provider of the public point use. § 2. General requirements for public areas of use

5. State registration and execution of permits for the activity of an Internet provider

public point of use for the provision of Internet access services are carried out in the established legislation, taking into account the prevention of the location of a public point of use in basements or basements of multi-storey buildings. (Clause 5 as amended by the Resolution of the State Committee for Communications, Informatization and Telecommunications

technologies of the Republic of Uzbekistan dated March 19, 2014 No. 79-mkh (reg. No. 1393-3 dated March 28, 2014) - SZ RU, 2014, No. 13, art. *150*) 6. Activities related to the provision of Internet access services through public points of use,

on the territory of the Republic of Uzbekistan must be carried out on the basis of a license issued by the Ministry of development of information technologies and communications of the Republic of Uzbekistan in accordance with the legislation okay. (clause 6 as amended by the order of the Minister for the Development of Information Technologies and Communications of the Republic

Uzbekistan dated May 21, 2015 No. 122-mkh (reg. No. 1393-4 dated May 25, 2015) - SZ RU, 2015, No. 21, art. 276) 7. For the provision of Internet access services, the Internet provider of the public point of use installs the necessary technical means (computers, modems, telephones and other equipment), as well as video surveillance cameras for security

visitors. (Clause 7 as amended by the Resolution of the State Committee for Communications, Informatization and Telecommunications technologies of the Republic of Uzbekistan dated March 19, 2014 No. 79-mkh (reg. No. 1393-3 dated March 28, 2014) - SZ RU, 2014, No. 13, art. *150*)

8. Used in a public point of use telecommunication technical means, subject to

compulsory certification in accordance with the law, must have certificates of conformity. 9. The connection of the Internet provider to the operator's network is carried out according to the technical conditions issued by operator on the basis of a contract.

depending on the technical capabilities of the operator or Internet provider, the following can be organized: on leased lines, by organizing own or leasing channels and communication lines; through dial-up connections using existing telephone lines.

10. Connection of technical means of an Internet provider of a public point of use to the Internet

information that violates the secrecy of private life, the secrecy of correspondence and other messages of an individual without his consent. 12. It is prohibited to disseminate information containing calls for violent change

constitutional order, propaganda of war, violence and pornography, incitement of religious and national hatred, infringement on the honor and dignity of a person by materials hostile and alien to our culture, traditions and worldview and other information prohibited from dissemination by applicable law. (Clause 12 as amended by the order of the Director General of the Uzbek Agency for Communications and Informatization of December 1, 2010

11. Collection, storage, processing, dissemination of information about private life, as well as

year No. 410 (reg. No. 1393-1 of 13.12.2010) - SZ RU, 2010, No. 50, art. 477) § 3. The procedure for the provision of Internet services in public points of use

13. The Internet provider of a public point of use may provide the following services: a) access to the Internet;

The Internet provider of a public point of use may also provide other services that are not prohibited

b) consultations on the issues of connecting to the Internet and the use of network resources; c) transfer of files from the computer of the Internet provider of the public point of use to the computer

legislation. 14. Tariffs for the services provided are set by the Internet provider of the public point. use yourself.

15. This Regulation should be posted on the premises of the Internet provider of the public point

use, where the services are provided, in a visual and accessible form for users. § 4. Rights and obligations of the Internet service provider of the public area of use

16. The Internet provider of a public point of use has the right to: a) provide services to users; b) suspend access to the Internet in case of violation by the user of the requirements established

17. The Internet provider of a public point of use is obliged to:

user.

legislation.

months.

legislation.

use;

competition.

these Regulations; c) to reimburse losses incurred by users through their fault, in accordance with the procedure established by law; The Internet provider of a public point of use may have other rights in accordance with

a) carry out its activities in accordance with the legislation, licensing requirements and terms and conditions, as well as this Regulation; b) ensure the quality of the services provided in the public point of use, in accordance with

established standards, rules and regulations; c) reimburse the user for losses for non-provision or provision of services of inadequate quality in accordance with legislation;

f) not allow minors to be in public points of access to the Internet at night

d) provide users with timely detailed information on the conditions and procedure for the provision of services, in including changes in tariffs for services; e) ensure, in the manner prescribed by law, access for employees of the State Inspectorate for supervision in the field of communications, informatization and telecommunication technologies at a public point of use,

providing, according to their requirements, information within the competence of the State Inspectorate for Supervision in the Field communications, informatization and telecommunication technologies and timely fulfill the instructions issued by them; (subparagraph "d" of paragraph 17 as amended by the resolution of the State Committee for Communications, Informatization and telecommunication technologies of the Republic of Uzbekistan dated May 16, 2013 No. 23-mkh (reg. No. 1393-2 dated May 22, 2013) - C3 RU, 2013, No. 21, Art. 273)

time (from 22:00 to 6:00) unaccompanied by one of the parents or a person replacing him. (Clause 17 was supplemented with sub-clause "e" by the order of the Director General of the Uzbek Agency for Communications and Informatization dated December 1, 2010 No. 410 (reg. No. 1393-1 dated December 13, 2010) - SZ RU, 2010, No. 50, art. 477) g) provide security measures for visitors, including with the use of video surveillance cameras;

(Clause 17 was supplemented with sub-clauses "g" and "h" by the resolution of the State Committee for Communications, Informatization and

telecommunication technologies of the Republic of Uzbekistan dated March 19, 2014 No. 79-mkh (reg. No. 1393-3 dated March 28, 2014) -SZ RU, 2014, No. 13, art. 150) The Internet service provider of a public point of use may have other obligations in accordance with

h) organize accounting of the used Internet web resources (log-files) and save them for 3

§ 5. Rights and obligations of users 18. The user has the right: a) access to services provided by the Internet provider of the public point of use;

b) timely and high-quality service from the Internet provider of the public point c) refuse from Internet access services in case of their poor quality;

d) to recover damages for poor-quality provision or non-provision of Internet access services in the established legislation order; e) if the Internet provider of the public point of use admits significant shortcomings,

to demand: 1) gratuitous elimination of deficiencies;

entailing a deterioration in the quality of the services provided, or other consequences, the user has the right to

2) a corresponding decrease in the cost of the services provided; 3) re-provision of services; 4) termination of the contract;

f) apply to authorized state bodies or the court in case of violation of their rights. The user has the right to obtain from the Internet provider of the public point of use the following

information: a) the corporate name of the public point of use; b) location (legal address) of a public point of use;

> c) the working hours of the public point of use; d) a list of services provided; e) the cost of the services provided, tariffs;

> f) and other information on the provision of services. Users may have other rights in accordance with the law. 19. The user is obliged:

a) comply with the established rules for using the services; b) pay for the services rendered to them;

c) reimburse, in accordance with the procedure established by law, losses incurred through his fault; d) do not take actions aimed at reducing the quality of work or damage to equipment the Internet provider of the public point of use;

computer viruses or other components harmful to the network; f) do not make unauthorized access to databases and do not make changes to software operator's or internet provider's funds.

e) not publish or transmit information or software that contains

Users may also have other responsibilities in accordance with the law. § 6. Final clause 20. This Regulation on the procedure for providing access to the Internet in public places

Chairman of the State Committee for Demonopolization and Development of Competition Zh. SAIFIDDINOV Tashkent city,

June 24, 2004 (Collected Legislation of the Republic of Uzbekistan, 2004, No. 30, Art. 350; 2010, No. 50, Art. 477; 2013, No. 21, Art. 273; 2014, No. 13, art. 150; 2015, No. 21, Art. 276)

use agreed with the State Committee of the Republic of Uzbekistan on Demonopolization and Development