Ideation Phase

Define the Problem Statements

Date	29 June 2025	
Team ID	LTVIP2025TMID58598	
Project Name	HouseHunt: Finding Your Perfect Rental	
	Home	
Maximum Marks	2 Marks	

Customer Problem Statement Template

To define the core problems renters and property owners face while interacting with house rental platforms, and use those insights to guide the development of HouseHunt.

A student	Find an	Most rental	No real-time	Anxious about
moving to a	affordable	listings are	verification	scams or
new city	rental quickly	outdated	system	delays

Detailed Problem Statement (PS-1)

I am	I'm trying to	But	Because	Which makes me feel
a student or	find an affordable,	most rental	existing	anxious,
working		listings are	platforms lack	insecure, and
professional	verified rental	outdated or by	verified owners	worried about scams or delays
moving to a	near my college	brokers	or real-time	
new city	or workplace	demanding high fees	availability	

A property	List properties	No inquiry	Platform	Disconnected
owner	without agents	tracking	doesn't	and stressed
		system	support	
			owners	

Detailed Problem Statement (PS-2)

I am	I'm trying to	But	Because	Which makes me feel
a property owner with multiple homes for rent	list properties and manage bookings easily without agents	most platforms don't provide dashboards or inquiry tracking	they focus only on renters, not owners	disorganized, disconnected from renters, and unable to manage occupancy