

# Priya Francis

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🌐 Priya-francis

## Professional Summary

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Results-driven professional with 5 years of total experience, including 2 years as a Frontend Developer and 3 years in Production Support. Skilled in designing and implementing dynamic, user-friendly web interfaces using modern technologies like HTML, CSS, JavaScript, and React. Recent experience emphasizes building high-performance React applications in Agile environments. A collaborative team player with strong problem-solving skills and a commitment to delivering high-quality, user-centric solutions.

## Technical Skills

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WebTechnologies: HTML5, CSS3, JavaScript(ES6+), DOM Manipulation

Frameworks/Libraries: ReactJS, React-Redux, TailWind CSS,Node.js, Express.js,RESTful API's

Database: MongoDB

Version Control: Git, GitHub

Developer Tools: VS code

## Experience

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### FullStack Intern

June 2025 – Sep 2025

Glaciers Teachnologies

- Developing responsive and user-friendly web interfaces using React.js, HTML5, CSS3, and JavaScript.
- Collaborating with designers and backend developers to implement UI components and ensure seamless integration.
- Optimizing components for maximum performance across web and mobile devices.
- Participating in Agile development practices including daily stand-ups, sprint planning, and code reviews.
- Worked on integrating REST APIs built with Node.js and Express.js
- Basic exposure to MongoDB for handling data storage and retrieval in project workflows.

### Technical Operations Associate

Jan 2023 – Oct 2024

Infosys

- Led the development of responsive web applications using React, improving user engagement by 30%
- Collaborated with cross-functional teams to define project requirements, resulting in the successful launch of multiple high-impact features.
- Implemented state management solutions using Redux, optimizing data flow and reducing application complexity.
- Conducted code reviews and mentored junior developers, fostering a culture of continuous improvement and knowledge sharing.

### Senior Operations Executive

Jul 2022 – Jan 2023

Infosys

- Developed and maintained web applications using React, focusing on performance optimization and user accessibility.
- Integrated third-party APIs to enhance application functionality, ensuring seamless user interactions and data consistency.
- Collaborated with UX/UI designers to translate wireframes and prototypes into high-quality code, improving project delivery timelines by 25%
- Actively participated in Agile development practices, including sprint planning, daily stand-ups, and retrospectives.

## Operations Executive

Infosys

May 2021 – Sep 2022

- Completed ETA training focusing on React and Redux, laying the foundation for future development roles.
- Developed reusable components that improved code consistency and reduced development time.
- Designed and built UIs for our clients, emphasizing responsive design and usability.
- Managed documentation processes to support knowledge sharing and project continuity.

## Operations Executive

Infosys

Mar 2020 – May 2021

- Provided technical support to resolve user-reported issues, achieving a resolution rate of over 90%
- Collaborated with cross-functional teams to escalate and resolve complex issues, ensuring timely resolution and minimal downtime.
- Conducted root cause analysis for recurring incidents and implemented corrective actions to prevent future occurrences.
- Assisted in the development and maintenance of support documentation, including troubleshooting guides and knowledge base articles.
- Participated in regular team meetings to discuss ongoing issues, share knowledge, and improve support processes
- Provided training and support to junior team members, fostering a collaborative and knowledge-sharing environment.

## Trainee

Infosys

Oct 2019 – Feb 2020

- Achieved an overall score of 80%
- Gained foundational knowledge in SQL and Python, contributing to versatile skill development.
- Recognized for exceptional performance and promoted to Operations Executive.

## Projects

### Thulir Health Care

[Thulir Health Care](#) 

- Developed a service based website for Thulir Health Care a Siddha clinic.
- Implemented cart functionality to order their herbal products online
- Ensured seamless communication between frontend and backend with Axios API calls.
- Added form validations and error handling to improve data accuracy and user experience.
- Tools Used: React Js, Node Js ,Express Js, MongoDB

### Mini Projects

- Portfolio Website
- Weather App
- Hike Calculator
- Expense Tracker
- Todo List
- Basic calculator
- BMI calculator

## Education

### Dr.N.G.P Arts Science College

Jul 2016 – Apr 2019

B.Sc in Computer Science

- Percentage: 74%

### ARC Matric Higher Secondary School

Jun 2015 – Mar 2016

Higher Secondary

- Percentage: 80%