

# Priyanka S

## Technical Specialist



9 Years 8 Months



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## Key skills

- C#.Net
- Microsoft Azure
- DevOps CI CD
- Docker
- TFS
- GIT
- Agile Methodology
- Rest API Integration
- HTML
- CSS
- TypeScript
- SQL
- SSRS
- Windows Services
- Open API
- Angular



## Personal Information

City **Chennai**

Country **INDIA**



## Languages

- English



## Profile Summary

Diligent and analytical problem solver adept at technical analysis and troubleshooting. Passionate about devising innovative solutions and driving continuous improvement in complex technical settings. Known for employing a direct and effective approach to oversee and enhance systems, while adept at leading and managing IT service teams. Demonstrated success in coaching, motivating, and nurturing cross-functional teams to attain peak efficiency and productivity.



## Education

B.Tech/B.E., 2015

Anna University

12th, 2011

Tamil Nadu, English

10th, 2009

Tamil Nadu, English



## Work Experience

Apr 2024 - Present

Technical Specialist

IBM -Siemens Technology

- Maintained the Transmission Planning System as the official record for transmission network ratings.
- Developed graphical representation of transmission system, highlighting equipment specifications.
- Conducted candidate interviews based on client needs to facilitate the hiring process.
- Received multiple accolades from clients for crafting customized perspectives.
- Spearheaded the adoption of new programming languages and tools, fostering innovation and keeping the team at the forefront of software development trends.

**Dec 2022 - Apr 2024**

Technical Specialist

**IBM - NPS Banking**

- Predicted eligibility criteria based on balance and loan limitations to offer optimal approval quotes.
- Ensured comprehensive understanding of project tasks among team members.
- Led strategic planning to enhance operational efficiency and meet revenue targets.
- Spearheaded creation of API services with .NET Core framework.
- Supervised deployment pipelines for CI/CD.
- Carried out code refactoring and reviewed peers' work.
- Collaborated with team members to achieve target results.
- Trained and mentored employees to maximise team performance.

**Sep 2021 - Dec 2022**

Technical Specialist

**IBM -Siemens Healthineers**

- Artificial Intelligence Pathway Companion, a healthcare management tool, aids German hospitals and Siemens clients.
- Oversaw recruitment and onboarding of new team members.
- Directed team activities to maintain high standards of performance.
- Developed single-page application leveraging Angular 12 platform and HTML5.
- Developed an API for data retrieval and manipulation.
- Executed comprehensive implementations and facilitated knowledge sharing.

**Aug 2015 - Sep 2021**

Senior Software Engineer

**Accenture**

- Accenture clients utilize MyWizard for integrated service correlation and single-dashboard data display.
- Championed strategic planning to enhance operational efficiency and meet revenue targets.
- Ensured compliance with company policies and procedures while providing technical assistance.
- Engineered multi-browser compatible and dynamic web pages and streamlined deployment process.
- Delivered technical support for intricate functionalities and guided junior resources.
- Served as the primary point of contact for product owners regarding application-related queries.
- Monitored team schedules and facilitated support tasks, ensuring project stability.

- Offered post-deployment assistance to ensure seamless team operations and provided expertise to PROD support team during resolution of critical production issues.
- Led scrum meetings, ensuring task assignment to team members.



## Certification

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- ASP.NET 4.5 MVC Web Applications (70-486)