

Priyanka S

Senior Software Engineer



9 Years 11 Months



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Profile Summary

Diligent and analytical problem solver adept at technical analysis and troubleshooting. Passionate about devising innovative solutions and driving continuous improvement in complex technical settings. Known for employing a direct and effective approach to oversee and enhance systems, while adept at leading and managing IT service teams. Demonstrated success in coaching, motivating, and nurturing cross-functional teams to attain peak efficiency and productivity.



Education

B.Tech/B.E., 2015

Anna University

12th, 2011

Tamil Nadu, English

10th, 2009

Tamil Nadu, English



Work Experience

Aug 2015 - Sep 2021

Senior Software Engineer

Accenture

- Accenture clients utilize MyWizard for integrated service correlation and single-dashboard data display.
- Championed strategic planning to enhance operational efficiency and meet revenue targets.
- Ensured compliance with company policies and procedures while providing technical assistance.
- Engineered multi-browser compatible and dynamic web pages and streamlined deployment process.
- Delivered technical support for intricate functionalities and guided junior resources.
- Served as the primary point of contact for product owners regarding application-related queries.



Key skills

- C#.Net
- Microsoft Azure
- DevOps CI CD
- Docker
- TFS
- GIT
- Agile Methodology
- Rest API Integration
- HTML
- CSS
- TypeScript
- SQL
- SSRS
- Windows Services
- Open API
- Angular
- Azure Service
- cloud services
- Azure Cloud Services



Personal Information

City **Chennai**

Country **INDIA**



Social links

<https://www.linkedin.com/in/priyanka-s-352899327/>

- Monitored team schedules and facilitated support tasks, ensuring project stability.
- Offered post-deployment assistance to ensure seamless team operations and provided expertise to PROD support team during resolution of critical production issues.
- Led scrum meetings, ensuring task assignment to team members.

Sep 2021 - Dec 2022

Technical Specialist

IBM-Siemens Healthineer

- Artificial Intelligence Pathway Companion, a healthcare management tool, aids German hospitals and Siemens clients.
- Oversaw recruitment and onboarding of new team members.
- Directed team activities to maintain high standards of performance.
- Developed single-page application leveraging Angular 12 platform and HTML5.
- Developed an API for data retrieval and manipulation.
- Executed comprehensive implementations and facilitated knowledge sharing.

Dec 2022 - Jan 2024

Technical Specialist

IBM-NPS Banking

- Predicted eligibility criteria based on balance and loan limitations to offer optimal approval quotes.
- Ensured comprehensive understanding of project tasks among team members.
- Led strategic planning to enhance operational efficiency and meet revenue targets.
- Spearheaded creation of API services with .NET Core framework.
- Supervised deployment pipelines for CI/CD.
- Carried out code refactoring and reviewed peers' work.
- Collaborated with team members to achieve target results.
- Trained and mentored employees to maximise team performance.

Jan 2024 - Jan 2025

Technical Specialist

IBM-Siemens Technology

- Maintained the Transmission Planning System as the official record for transmission network ratings.
- Developed graphical representation of transmission system, highlighting equipment specifications.
- Conducted candidate interviews based on client needs to facilitate the hiring process.
- Received multiple accolades from clients for crafting customized

perspectives.

- Spearheaded the adoption of new programming languages and tools, fostering innovation and keeping the team at the forefront of software development trends.

Jan 2025 - Present

Technical Lead

IBM-RLG

- Guided team through technical obstacles with expertise of system details.
- Investigated software issues by troubleshooting and analyzing systems.
- Liaised with senior leadership to discuss project, operational, and strategy risks and opportunities.
- Built a .NET Core API for JWT-based redirection with external integration and XSLT response handling.
- Proposed and led the migration to Azure API Management (APIM) for centralized token validation, XSLT transformation, and dynamic URL redirection.
- Simplified backend logic by leveraging APIM policies for security, integration, and transformation.
- Solution was well appreciated by the client for its scalable, secure, and cloud-native design



Projects

2 Weeks

Github Projects

<https://github.com/Priya2494/>

The Project onboarded site in github.



Certification

- ASP.NET 4.5 MVC Web Applications (70-486)