

## Contact

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## Education

### Intermediate

Sindhu Vidya Mandir Inter College  
April 2009 - March 2011

### Computer Science B.tech

United College Of Engineering & Research  
June 2011 - August 2015

### Web Development/React

Masai School  
October 2024 - March 2025

### High School

M.P Birla School  
May - 2011

## Technical Skills

- Responsive Web Design
- CSS3HTML5
- RESTful APIsNode.jsGit
- ReactJavaScript

## Soft Skills

# Priya Tripathi

## Frontend Developer(React)

## Professional Summary

Dynamic Frontend Developer skilled in React.js, JavaScript, and responsive design, with strong problem-solving abilities and a keen attention to detail. Proficient in Generative AI, adapts swiftly to new technologies, ensuring rapid learning of modern tech stacks. Committed to delivering exceptional user experiences through collaboration and innovative development practices.

## Experience

**ADITYA BIRLA CAPITAL** - | TeleSales August 2018 -  
**Health Insurance** Executive April 2020

- Delivered exceptional customer support and renewal handling, ensuring high customer satisfaction rates.
- Contributed to sales and business development, growing revenue and expanding the customer base.
- Ensured compliance and documentation standards, maintaining accurate records per business requirements.
- Collaborated with team members to enhance processes, achieve targets, and improve overall operational efficiency.

**ICICI Bank** | Relationship Manager April 2020 - September 2022

- Consistently maintained a high success ratio in client management and issue resolution, ensuring exceptional customer experiences.
- Demat & Trading Account Management - Assisted customers in opening/closing Demat accounts and handling Equity, Mutual Funds, IPOs, and Portfolio Investments.
- KYC & Compliance - Conducted Video KYC verification for banking and financial products while ensuring 100% approval accuracy.
- Investment & Portfolio Advisory - Guided customers on share transfers, trading accounts, and investment strategies.

Attention to Detail

Adaptability

Time Management

Teamwork

Problem Solving

Effective Communication

## Certifications

### Excel: Mother of Business Intelligence



#### CODE BASICS

Certified in Microsoft Excel, demonstrating proficiency in data analysis, formulas (VLOOKUP, IF), pivot tables, and data visualization. Skilled in spreadsheet automation and reporting for efficient decision-making.

- Sales & Upselling – Promoted Personal Loans and General Insurance after KYC completion, increasing conversion rates.
- Achievement-Oriented – BSC Topper (Stack) for two consecutive years, demonstrating excellence in customer service and financial processing.
- Provided seamless technical support during Video KYC processes, ensuring high success ratios and minimizing errors.

### Q CONNEQT BUSINESS SOLUTIONS LTD - Process-IPRU ( ICICI Prudential)

| CUSTOMER SERVICE ASSOCIATES

July 2017 - August 2018

- Guided customers through policy details, enhancing communication skills essential for collaboration in development teams.
- Ensured customer satisfaction and retention, showcasing problem-solving and attention to detail skills relevant for debugging applications.
- Handled policy renewals and upselling, developing persuasive communication skills that align with user interface development.
- Maintained accurate records, demonstrating a focus on precision that is crucial for writing scalable and efficient code.

### COSMO TELECOM MANAGED SERVICES LLP.

| SOFTWARE DEVELOPMENT ENGINEER

January 2016 - November 2016

- Developed web applications focusing on UI development and design, ensuring intuitive and seamless user interfaces.
- Collaborated with cross-functional teams to translate project requirements into functional web solutions.
- Gained hands-on experience with web technologies and programming languages relevant to frontend development.
- Optimized application performance and addressed cross-browser compatibility issues to enhance user experience.

## Projects

### Prima Cart

[Live Demo Link](#)

[Github Repo Link](#)

JavaScript

Git

Node.js

RESTful APIs

HTML5

## Responsive Web Design CSS3

- Developed a responsive and user-friendly interface using JavaScript, HTML5, and CSS3 for seamless bulk purchasing.
- Implemented comprehensive user management features including registration, login, and profile viewing.
- Created an admin panel for inventory management supported by Node.js and RESTful APIs.
- Integrated cart and order management features ensuring dynamic stock validation and wishlist functionalities.
- Conducted thorough API integration and testing to optimize performance and responsiveness across devices.