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Education

Web Development/React
Masai School
October 2024 - March 2025

Computer Science B.tech
United College Of Engineering & Research
June 2011 - August 2015

Intermediate
Sindhu Vidya Mandir Inter College
April 2009 - March 2011

High School
M.P Birla School
May - 2011

Technical Skills

JavaScript HTML5

Responsive Web Design

CSS3 Git React

RESTful APIs Node.js

Soft Skills

Attention to Detail

Adaptability

Time Management

Teamwork

Certifications

Priya Tripathi

Frontend Developer(React)

Professional Summary

Dynamic Frontend Developer skilled in React.js, JavaScript, and RESTful APIs, delivering high-quality, scalable code. Strong problem-solving and collaboration capabilities. Expertise in responsive design and cross-browser compatibility. Rapid learner, embracing Generative AI and new technologies swiftly to enhance development practices.

Experience

ICICI Bank │ Relationship Manager   April 2020 – September 2022

- Applied problem-solving skills to address complex customer inquiries, enhancing user support quality.
- Demat & Trading Account Management – Assisted customers in opening/closing Demat accounts and handling Equity, Mutual Funds, IPOs, and Portfolio Investments.
- KYC & Compliance – Conducted Video KYC verification for banking and financial products while ensuring 100% approval accuracy.
- Sales & Upselling – Promoted Personal Loans and General Insurance after KYC completion, increasing conversion rates
- Achievement-Oriented – BSC Topper (Stack) for two consecutive years, demonstrating excellence in customer service and financial processing
- Provided seamless technical support during Video KYC processes, ensuring high success ratios and minimizing errors.

ADITYA BIRLA CAPITAL – Health Insurance │ TeleSales Executive   August 2018 – April 2020

- Achieved sales targets through proactive customer engagement and negotiation skills, enhancing revenue generation.
- Provided exceptional customer support, building strong client relationships and ensuring high satisfaction rates.

- Developed skills in handling compliance and documentation, ensuring accuracy and adherence to regulatory standards.
- Collaborated with team members to improve sales processes, contributing to a more efficient workflow and business development.

Q CONNEQT BUSINESS SOLUTIONS LTD - Process-IPRU (ICICI Prudential) | CUSTOMER SERVICE ASSOCIATES — July 2017 – August 2018

- Guided clients through complex policy details, enhancing user education and interaction which can be leveraged in creating intuitive user interfaces.
- Addressed policy queries and managed portfolio communications, developing skills in user-centric design and communication.
- Revived lapsed insurance policies by emphasizing policy benefits, showcasing skills in persuasive and clear content delivery.
- Managed compliance and documentation, ensuring accuracy and data security, skills transferable to maintaining high code quality and integrity in development.

COSMO TELECOM MANAGED SERVICES LLP. | SOFTWARE DEVELOPMENT ENGINEER — January 2016 – November 2016

- Collaborated with cross-functional teams to develop user-friendly web applications, ensuring seamless integration with server-side APIs.
- Utilized HTML, CSS, and JavaScript to implement responsive designs, enhancing the application's performance across multiple devices and browsers.
- Optimized application code for better performance and scalability, following industry best practices and design patterns.
- Conducted thorough testing and debugging of web applications to maintain high reliability and stability.

Projects

Prima Mart Live Demo Link   Github Repo Link

JavaScript   Git   Node.js   RESTful APIs   HTML5

Responsive Web Design   CSS3

- Developed a responsive and user-friendly wholesale e-commerce platform using JavaScript, HTML5, and CSS3.
- Implemented front-end features such as user registration, login, and profile management, ensuring a seamless user experience.
- Developed an admin panel for managing inventory, demonstrating strong JavaScript and RESTful API integration skills.
- Optimized the shopping experience with cart and order management features, sorting, filtering, and a wishlist.
- Utilized Git version control to manage the project, showcasing collaborative development workflows.