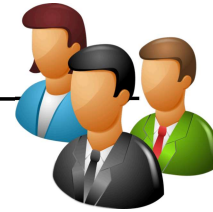


WELCOME TO PHONENOW-CHURN ANALYSIS



Average Charges

7043
Admin Tickets
7043
Tech Tickets

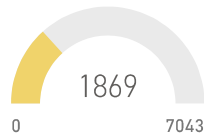
\$65
Monthly
\$2,283
Total

Risk of Churn

- ☐ No
☐ Yes

26.54%

churn rate %

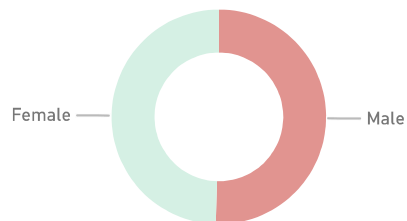


7043

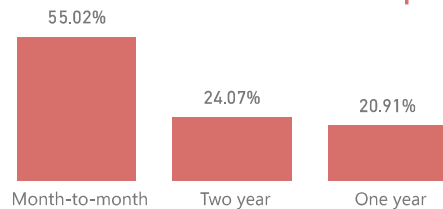
Total Customer

Customer Information

Payment Method



Type of Contract



Services opted by Customers

Multiple Line ?

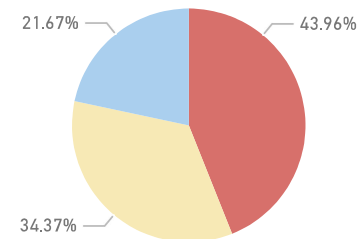
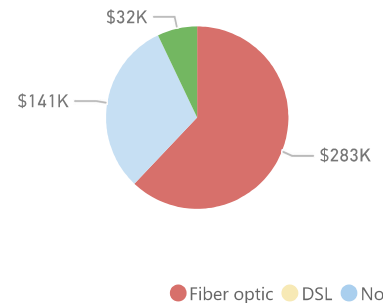
NO YES

0.91 → **49.97%** **50.03%**

Phone Service in %
43.55%
Streaming TV in %
43.77%
Streaming Movies i...
27.98%
Online Backup in %
15.78%
Online Security in %
16.59%
Tech Support in %
0.29
Device protection i...

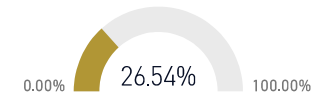
PaperLessBilling

59.22%

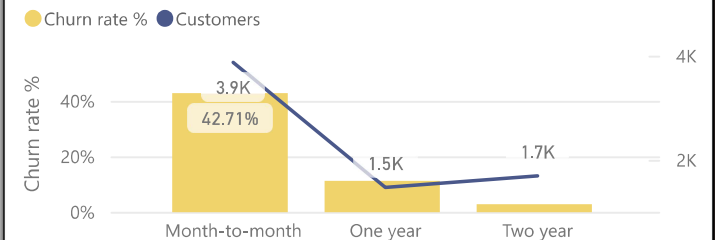


Churn Analysis

Churn rate %



Type of Contract



Churn Rate by Payment Method

