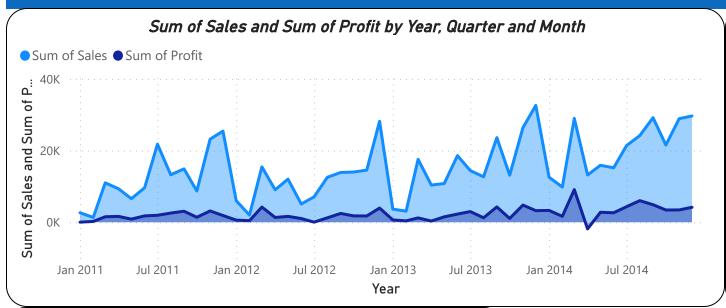
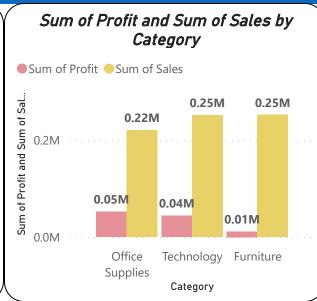
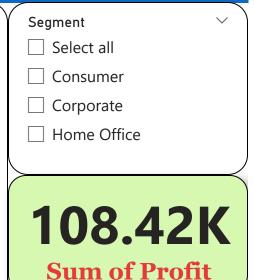
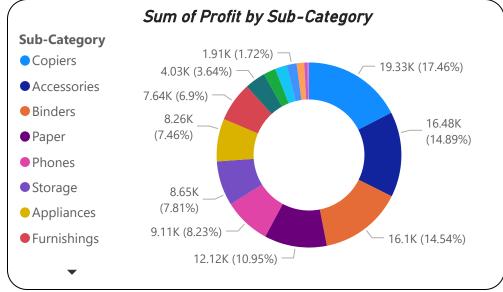
# WALMART SUPERSTORE SALES ANALYSIS

# **PROFIT ANALYSIS**



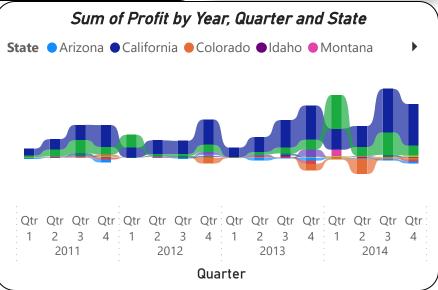




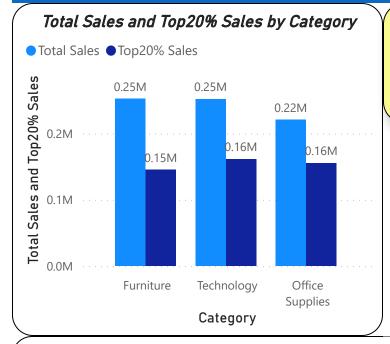


## **INFERENCE**

- Seasonal Variation is observed in sales and profit, with the 4th quarter consistently exhibiting the highest performance compared to the 1st quarter.
- This seasonal pattern suggests that there may be external factors or events during the end-of-year period that drive increased consumer spending and boost profitability for Walmart.



# **CUSTOMER ANALYSIS**

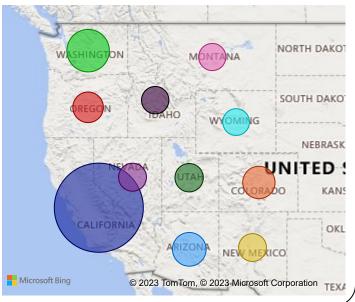


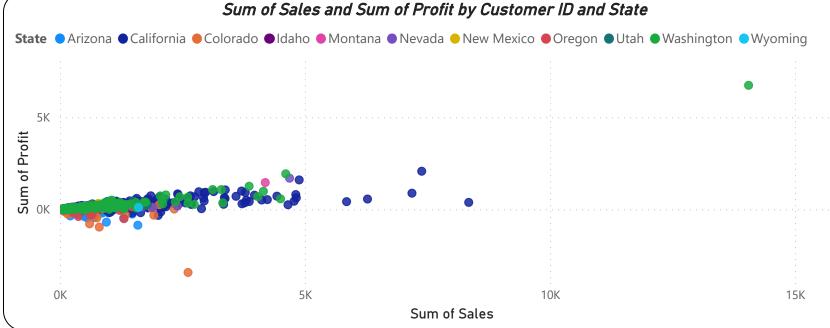
57.96%

**ParetoTest** 

- The Pareto analysis reveals that the top 20% of customers contribute to **57.96% of the total sales**, indicating a significant concentration of sales among a relatively smaller group of customers.
- Implementing targeted marketing strategies, personalized offers, and exceptional customer service can help retain and further engage this valuable customer segment. Additionally, identifying potential customers who exhibit similar characteristics to the top 20% can lead to expanding the customer base and driving **additional sales growth**.







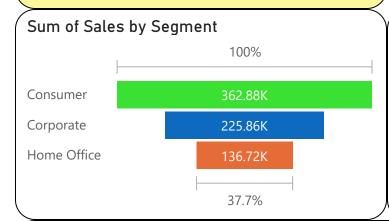
## **Top 10 Customers**

Customer Name	Sum of Sales ▼	Sum of Profit
Raymond Buch	14,345.28	6,807.09
Ken Lonsdale	8,472.39	426.61
Edward Hooks	7,447.77	589.75
Jane Waco	7,391.53	2,073.28
Karen Ferguson	7,182.77	878.44
Nick Crebassa	6,734.23	706.57
Clay Ludtke	6,069.64	890.34
Total	74,485.44	15,116.69

# SALES & REVENUE ANALYSIS

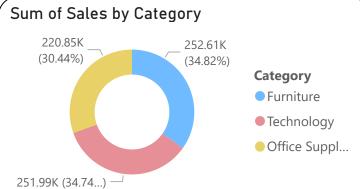
725.46K

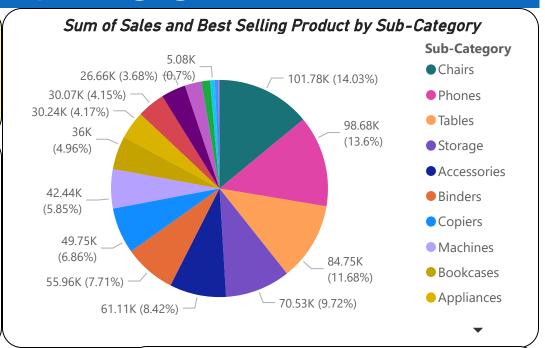
**Sum of Sales** 

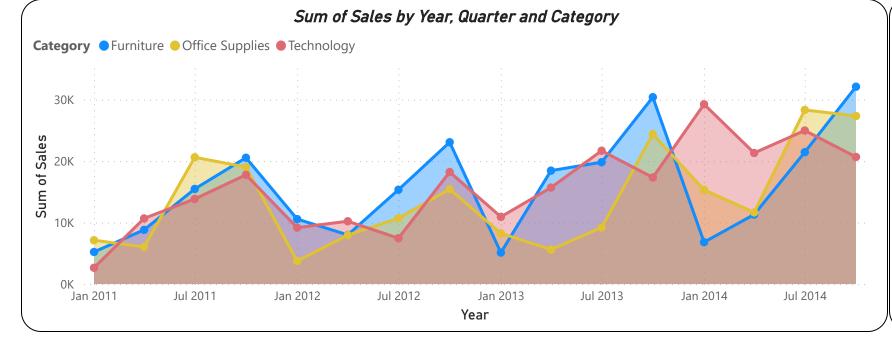


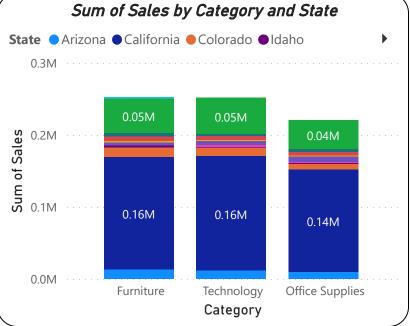
108.42K

**Sum of Profit** 







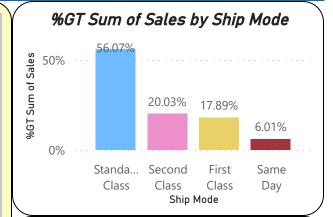




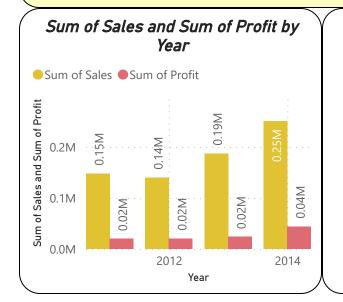
## **ROOT CAUSE ANALYSIS**

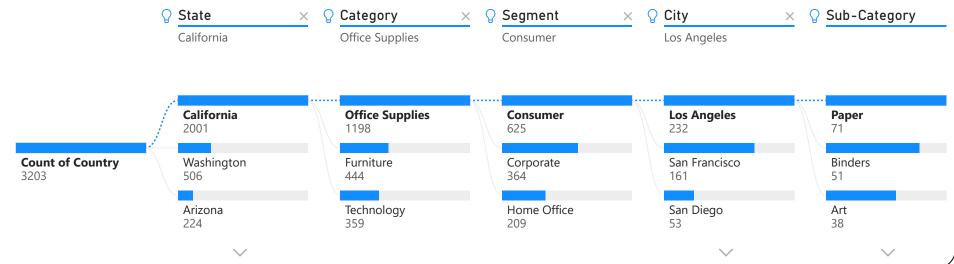
#### **ANALYSIS & POSSIBLE SOLUTIONS:**

- 1. <u>Overall Profitability:</u> The overall *profit percentage to sales* is **14.94**%. Walmart should continue monitoring and striving to maintain or improve this profitability ratio by optimizing costs, managing discounts, and identifying areas for revenue growth to ensure Sustainable Business Growth.
- 2. <u>Profitability by Year:</u> Profit percentages for each year are as follows: 2011 13.56%, 2012 14.64%, 2013 12.8%, and 2014 17.5%. Walmart should analyze the factors contributing to the higher profitability in 2014 and identify strategies to replicate that success in upcoming years.
- 3. <u>State Analysis:</u> The strong performance in *California* suggests a robust market with potential for further growth, while *Washington* presents an opportunity for expansion and replication of successful strategies. *Implement region-specific marketing* and *sales initiatives* to leverage the success in California and Washington and explore new opportunities. Conduct a thorough evaluation of the *Colorado*, *Arizona and Oregon* markets, including market demand, competition, and cost structures, to turn these regions into profitable areas.
- 4. <u>Category Analysis:</u> The *furniture category*, despite having the *highest sales*, has a relatively *lower profit margin*. This indicates the need to evaluate pricing, cost, and operational aspects to improve profitability in this category.
- 5. <u>Customer Analysis:</u> The *top 10* customers contribute to *10.26*% of total sales. *Raymond Buch* is the highest sales contributor among them. Develop customer retention programs and personalized strategies for top customers to increase their loyalty and sales contribution.
- 6. <u>Ship Mode Analysis:</u> *Same-day ship mode* contributes only *6.01*% of sales, while first-class and second-class ship modes contribute 17.89% and 20.03%, respectively. The majority of sales, 56.07%, come from the standard class ship mode. Walmart









 California stands out as the top-performing region, generating 63.09% of total sales and 70.45% of total profit. Walmart should continue to invest in the California market and explore strategies to further increase sales and

profitability in this region.

Washington is the second-largest contributor, accounting for 19.11% of total sales and 30.81% of total profit. Walmart should analyze the factors contributing to its success in Washington and replicate those strategies in other regions.

### **Negative Profit:**

Colorado, Arizona and Oregon are experiencing negative profit margins of -6.02%, -3.16% and -1.10%, respectively. It is essential to investigate the underlying causes of these negative profit margins and take corrective actions such as cost optimization, pricing adjustments, or exploring new market opportunities to turn these regions into profitable areas.

- The furniture category, despite having the highest sales, has a relatively lower profit margin. This indicates the need to evaluate pricing, cost, and operational aspects to
- Possible Solution: Walmart can work towards improving the profit margin in the furniture category, aligning it with the performance of office supplies and technology products.