## Cryptoverse: A Cryptocurrency Dashboard Ideation Phase Define the Problem Statements

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## **Customer Problem Statement Template:**

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

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Reference: https://miro.com/templates/customer-problem-statement/

**Example:** 

Problem	Lam	I'm trying to	Rut	Recause	Which makes	

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	A crypto investor	Track real-time cryptocurrency prices	Most platforms are complex or require logins		Frustrated and discouraged from using the platform
PS-2	A beginner in crypto	Understand market trends easily	The available dashboards are too technical	I need a simple, visually appealing interface to analyze data	Overwhelmed and unsure about making decisions
PS-3	A day trader	Monitor price fluctuations and make quick decisions	The API data is slow or not updating in real-time	I need instant updates to react to market changes quickly	Anxious and unable to trade efficiently
PS-4	A user tracking multiple coins	Compare different cryptocurrencies in one place		I want a customizable dashboard that lets me track my preferred assets	Limited and forced to use multiple apps