Priyadharshini R

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Career Objective

Aspiring to leverage my technical and development skills in a challenging role where I can make a meaningful impact on the company's success by delivering innovative, efficient solutions while continuously enhancing my expertise.

Academic Profile

• Panimalar Engineering College, 2024 CGPA: 9.15

B.E. Computer and Communication Engineering

RMK Patashaala, CBSE, 2020
 HSC : 80 %
 Jain Vidyaashram, CBSE, 2018
 SSLC : 84.2 %

Technical Proficiencies

Programming Languages : Java, C, SQL, HTML5, CSS3, JavaScript, Deluge

• Cloud & Database : MySQL, AWS

• Tools / Platform : Eclipse, Spring Boot, Github, Postman, Microsoft Office, Zoho CRM

Soft Skills : Communication, Adaptability, Problem solving, Teamwork

Experience

ZOHO CORPORATION | IT Business Analyst

May 2024 – *Oct* 2024

- Analyzed business requirements and quickly mapped solutions, for timely delivery and strategic thinking.
- Designed and developed a **UI** using **HTML**, **CSS**, **JavaScript**, and **Deluge**, leading the frontend development and doubling customer engagement on Zoho Creator.
- Implemented a customized solution from scratch using Zoho CRM to address a business need, boosting productivity
 and customer engagement through effective automation, including WhatsApp messaging and call scheduling
 workflows.
- Created **walk-through videos** and conducted **client demos** to promote clear understanding and ensure seamless adoption of tailored solutions, enhancing client satisfaction.
- Leveraged professional communication skills to secure project deals with key stakeholders, swiftly developed and
 presented a prototype, and delivered the completed project in record time, exceeding client expectations with timely
 and effective results.
- Managed client expectations and set clear goals throughout each engagement, ensuring alignment and **satisfaction** while consistently delivering tailored solutions on time.

Professional Development

$\textbf{NEITRE - ZOHO AUTHORIZED PARTNER} \mid \underline{\textit{Developer Intern}}$

Aug 2023 – Sept 2023

Designed and developed a user-friendly UI for a tourism-based project using HTML, CSS, JavaScript, and Deluge, leading frontend development in Zoho Creator and doubling customer engagement.

ZOHO CORPORATION | *Young Creator Program*

Estancia IT Park / April 2023

 Gained hands-on experience with Zoho Creator by developing and implementing a solution-driven app tailored to business needs.

Projects

- Detection of Pathogens Affecting Paddy Plants and a Preventative Method Based on Deep Learning
 Developed a model utilizing Mobile Net architecture to identify and classify diseases affecting paddy plants.
 It enhanced efficiency by enabling real-time monitoring and diagnosis, allowing farmers to implement timely interventions and significantly reduce crop losses.
- E-Commerce Product Management | Java, Spring Boot, Eclipse, Postman

 Built a REST API with Spring Boot for managing product listings, including CRUD operations, database setup, product entities, and image handling for efficient data management.

Certifications

- Cloud Computing Course <u>Tata Consultancy Services</u>, <u>AWS Academy Graduate</u>
- Microsoft Certified: Azure Fundamentals (AZ-900) Microsoft
- Microsoft Certified: Power Platform Fundamentals (PL-900) Microsoft
- Java Programming Cyber Soft Solutions , Scaler, TNS India Foundation

Awards and Achievements

- Developed an **Inventory Management Application** in **Zoho Creator Global Hackathon**
- Graduated with First Class with Distinction at Panimalar Engineering College, awarded Rs.25,000.
- School Topper in both CBSE Class 10 and 12 Board Exams.