SmartTrack Device – User Manual (Quick Start Guide)

Document Overview

Document Title: SmartTrack Device – User Manual
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Purpose: This guide provides instructions for setting up, using, and maintaining the SmartTrack device.
Intended Audience: End users who have purchased and are using the SmartTrack device for the first time.

1. Introduction

The **SmartTrack Device** is a compact Bluetooth-enabled tracker designed to help you locate your personal belongings through the **SmartTrack mobile app**.
This guide will help you set up your device, pair it with your smartphone, and troubleshoot common issues.

2. Safety and Handling Information

- Do not expose the SmartTrack device to excessive heat or moisture.

- Keep the device and batteries away from children.

- Avoid dropping or dismantling the device.

- Dispose of batteries according to local recycling regulations.

    Note: The SmartTrack device is water-resistant, not waterproof. Avoid submerging it in water.

3. Package Contents

Your SmartTrack package includes:

- 1 × SmartTrack Device

- 1 × Replaceable Battery (CR2032)

- 1 × Quick Start Card

- 1 × User Manual (this document)

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4. Product Overview

Component	Description
Power Button	Turns the device on/off and activates pairing mode.
LED Indicator	Displays connection and battery status.
Battery Slot	Holds the CR2032 battery.
Keyring Loop	Attaches the tracker to items like keys or bags.

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5. Setup Instructions

Step 1: Insert the Battery

1. Open the battery compartment on the back of the device.

2. Insert the **CR2032** battery with the "+" side facing up.

3. Close the compartment securely.

   Note: The LED light will blink once to confirm power.

Step 2: Power On

1. Press and hold the **Power Button** for 3 seconds.

2. The LED will blink twice, indicating the device is on.

Step 3: Download the SmartTrack App

1. Go to the **App Store (iOS)** or **Google Play Store (Android)**.

2. Search for **SmartTrack App** and tap **Install**.

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6. Connecting to the SmartTrack App

1. Open the **SmartTrack App** on your phone.

2. Enable **Bluetooth** and **Location Services**.

3. Tap **Add New Device**.

4. Press and hold the **Power Button** on the SmartTrack until the LED blinks.

5. Select your device name from the list on the app.

6. Tap **Connect**.

Tip: Rename your device in the app (e.g., "Keys" or "Wallet") for easier tracking.

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7. Using the SmartTrack Device

- **Locate Item:** Tap "Find" in the app to make the device beep.

- **Mark Item as Lost:** Enable *Lost Mode* to receive location updates when another SmartTrack user is near your item.

- **Check Battery:** View battery level under *Device Info* in the app.

- **Disconnect Device:** Tap *Remove Device* in app settings when no longer in use.

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8. Troubleshooting

Issue	Possible Cause	Resolution
Device not connecting	Bluetooth disabled	Enable Bluetooth and restart app.
LED not blinking	Low or dead battery	Replace with a new CR2032 battery.

| Beep not heard | Volume muted or speaker blocked | Unmute phone and clean device speaker. |
| Device offline | Out of range | Ensure device is within 10 meters. |

9. Maintenance and Battery Care

- Replace the battery every 6–8 months for optimal performance.

- Clean the device with a soft, dry cloth.

- Avoid exposure to dust, liquids, or high temperatures.

- Store in a cool, dry place when not in use.

10. Support and Warranty

For support or warranty assistance, contact:
✉ **support@smarttrack.com**
🌐 https://www.smarttrack.com/support
Warranty: 1-year limited warranty from the date of purchase.

11. Document Control

Version	Date	Description	Author
1.0	November 2025	Initial Release	Priyadharshini N S