

Priyadharshini Jayakumar

Associate Consultant – (Application Support Engineer/Automation Developer) @ Capgemini

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Profile

About 2 years of experience in Capgemini India, as Support Member/Application automation developer at General Electric - Aviation.

Good at handling multiple projects in highly regulated environment with strong interpersonal skills, good communication and presentation skills. Smart handling of non-conformance/deviation on ensuring quality, process and standards with respect to regulations.

Skills

Software process, Design Implementation Strategies	Good Programming skills in Java development, JSP, SQL developer Good Scripting skills in JS (JavaScript, UNIX Script) Good Knowledge in Service Now to handle tickets and resolving issues, Good Documentation Practice (GDP), Doing formulas in reports Vlookup (VL), Defect fixing using Java code, Test application using Selenium web driver, Automate the regular Tasks using UiPath (RPA), SLA maintenance reports.
Tools Worked on	Eclipse, Service Now, GE – Aviation Application portals, Oracle SQL Developer, UiPath automation tool (RPA), SSH shell UNIX.
Management and Leadership Skills	Have an excellent skill in automation development and support with good programming and communication skills, worked on enhancement development with proper analysis of codes, basic automation skills to automate regular tasks in team, good knowledge in taking initiative in all kind of tasks, have sufficient knowledge to provide proper solutions to user on their issue after analysis phase.

Highlights

- Got the “Automation Badge” the certification course from Automation Foundation
UiPath/Automation Foundation R and Automation Foundation UNIX are completed in Capgemini Learning Portal.

- Got Team Player awards in “Reboot” which conducted in Capgemini organization.
- Had a good role in playing with team and got Runner Up place in Corporate Level Tournament.
- Delivered the project with zero defects and got appreciation from clients.
- Participated in many Fun activities and talent exposing activities in organization level, got prizes for “make everyone shake” role as a good dancer.

Professional Summary

- ✓ 2 years of experience in Automation Development/Support projects with development and code defect fixing knowledge.
- ✓ Worked on development and application support project with good programming skills, good communication, resolving issues within the SLA, finding defects in the project which makes continuous issues, report handling.
- ✓ Worked on automation side to reduce workload on doing daily tasks without any man power.
- ✓ Doing some UNIX code automations in Business Intelligence side to increase performance of the file handling and loading process.

Project Undertaken

Project1	Responsibility
<p>Role: Automation Developer & Support Member Work Approach: Development & Issue resolution Environment: Eclipse & Service now</p> <p>Description: Development with Support and Enhancement project in GE Aviation.</p>	<ul style="list-style-type: none"> ✓ Worked in Support Project for resolving issues from the application which will happen after moved to Prod environment. ✓ Worked on Java code to fix the defects from the GE applications. ✓ Worked on reports to present the Ticket counts, SLA percentage, finding repeated issues and Performance & Availability to Project Leads/Application Owners. ✓ Excellent communication as a support member. ✓ As a support member I can do multitasking like handling reports, issue analysis, communicating with users, assigning tasks to team and finally a good learner. ✓ Taking calls to submit tasks update regularly to clients. ✓ Prioritizing tasks and took actions at the moment. ✓ Taking Initiative on the tasks and striving to finish it before the deadline.

Project 2	Responsibility
Role: Support Member Work Approach: Application Test Automate Selenium Web driver/UIpath (RPA) Environment: Eclipse Description: Application Testing	<ul style="list-style-type: none"> ✓ Outages will make some application slowness, that time we must check whether the application running fine or not. ✓ For this I have done test case with Selenium Web driver to automate the process of checking the application status. ✓ If we run the code it will log into application and test the application by clicking the links inside the application from that we can find the status. ✓ Finally application status will be shared by automated mail.

Project3	Responsibility
Role: Automation Programmer Work Approach: Monitoring and automated alerts based on the Monitored results. Environment: Unix Description: Reminder mails creation by using UNIX codes.	<ul style="list-style-type: none"> ✓ To share the reminder mails based on some conditions in Spotfire GE aviation applications. ✓ It will also automate the Jobs processing from multiple servers. To move the jobs to another server if server busy. ✓ To find if any folder permissions changes from the server side, An automated Alert mail will be triggered. Built a form to the centralize all the repeated tasks which thereby automates. This include linking of database and frontend UI designing and server deployment with PHP.

Academic Details

Course	College/University	Education Type	Year of Passing	Percentage
B. Tech	Nandha College of Technology/Anna University, Chennai.	Full Time	2016	76%

Date:

Place: Chennai

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