LEVEL 1

Data Flow Diagram — Level 1

Flows and entities shown:

- Hotel Reviews — Guest → 1.0 Guest Details Management
- Guest Details — Admin → 1.0 Guest Details Management
- Reviews — 1.0 Guest Details Management → Hotel Information Database
- Guest Details — 1.0 Guest Details Management → Guest Database
- Guest List — Guest Database → 1.0 Guest Details Management
- Guest Details — Guest → 1.0 Guest Details Management
- Hotel and room information — Hotel Information Database → 2.0 Reservation Management
- Guest Details — Admin → Hotel Information Database

- Booking request — Guest → 2.0 Reservation Management
- Cancellation request — Guest → 2.0 Reservation Management
- Hotel and room information — 2.0 Reservation Management → Guest
- Booking Confirmation — 2.0 Reservation Management → Guest
- Cancellation Confirmation — 2.0 Reservation Management → Guest

- Booking details — 2.0 Reservation Management → Admin
- Booking request — 2.0 Reservation Management → Admin
- Cancellation request — 2.0 Reservation Management → Admin
- Booking confirmation — Admin → 2.0 Reservation Management
- Cancellation confirmation — Admin → 2.0 Reservation Management

- Payment — Guest → 3.0 Revenue Management
- Payment Receipt — 3.0 Revenue Management → Guest
- Booking Details — 2.0 Reservation Management → 3.0 Revenue Management
- Transaction information — 3.0 Revenue Management → Admin
- Booking Details — 3.0 Revenue Management → Reservation Database
- Transaction Information — 3.0 Revenue Management → Revenue Database

- Employee Details — 4.0 Employee Management → Employees
- Employee Details — Admin → 4.0 Employee Management
- Employee Info — 4.0 Employee Management → Employee Database
- Employee List — 4.0 Employee Management → Employee Database
- Customer Support — 4.0 Employee Management → Guest