

Project Design Phase

Proposed Solution Template

Date	23 June 2025
Team ID	LTVIP2025TMID55161
Project Name	Docspot
Maximum Marks	2 Marks

- **Seamless Doctor Search** Patients can quickly find doctors using smart filters based on specialty, availability, and location—eliminating long wait times and uncertainty.
- **Simplified Booking Experience** The platform enables instant booking with slot selection and optional document uploads, making appointment scheduling hassle-free.
- **Role-Based Dashboards** Tailored interfaces for patients, doctors, and administrators allow each user type to focus on what matters most—be it managing appointments or tracking activity.

Feature Area	Proposed Solution
Booking & Discovery	Real-time doctor search using filters such as specialty, location, and availability.
Patient Dashboard	User-friendly interface to view booking history, upcoming appointments, and upload relevant medical reports.
Doctor Dashboard	Schedule management tools for reviewing, confirming, rescheduling, or cancelling appointments; access to patient details and visit notes.
Appointment Lifecycle	Status flow tracking (Pending → Confirmed → Completed → Cancelled) with clear UI indicators and color-coded feedback.
Admin Management	Admin panel for onboarding doctors, approving profiles, monitoring activity logs, and resolving user disputes.
Reminders & Alerts	Automated SMS/email alerts to reduce no-shows and keep patients and doctors informed of upcoming appointments.
Secure Records	Patient data privacy ensured through secure login, encrypted uploads, and role-based access to health information.
Telehealth Integration	Optional video consultation feature to enable virtual appointments within the same platform.
Scalability & Hosting	Built using React, Express, MongoDB, and hosted via platforms like Render or Vercel for smooth deployment and maintenance.