

desktop\_windows



- [dashboard](#)
- [track\\_changes](#)

ORR Extent Report Name

[Nov 03, 2023 14:55:56](#)[warning Status](#)

- [Fail cancel](#)
- 
- [Clear Filters clear](#)

close Clear

track\_changes Dashboard

[search Search](#)

Search Tests...

Tests

0 test(s) passed

1 test(s) failed, 0 skipped

Timeline (seconds)

- CARESV1-T1379\_1124-part-2 Verify that primary or secondary worker and their supervisor must be able to access (View, Edit) a sensitive Screening record , Person and Investigations Nov 03, 2023 14:55:56 fail  
Nov 03, 2023 14:55:56 Nov 03, 2023 15:35:48 0h 39m 51s+860ms

**Status      Timestamp Details***check\_circle* 2:56:02 PM Application is in Login Page*check\_circle* 2:56:45 PM i logged in as 'StaffContraCostaUserTwo' for V1 application*check\_circle* 2:57:00 PM i wait for 15 seconds*check\_circle* 2:57:05 PM verify i am on Home page*check\_circle* 2:57:18 PM i navigate to Screenings page*check\_circle* 2:57:18 PM i click 'New' button*check\_circle* 2:57:28 PM i wait for 10 seconds*check\_circle* 2:59:19 PM i enter Initial screening information details*check\_circle* 2:59:22 PM i wait for 3 seconds*check\_circle* 2:59:23 PM i click 'Save and Proceed' button*check\_circle* 2:59:28 PM i wait for 5 seconds*check\_circle* 2:59:33 PM i set page to view screening*check\_circle* 2:59:35 PM i capture SCR ID from view screening page*check\_circle* 2:59:39 PM i capture screening url from view screening page*check\_circle* 3:00:02 PM i enter person 1 deatils with role as 'Alleged Perpetrator' in Screening*check\_circle* 3:00:07 PM i scroll to Down by 200 pixels*check\_circle* 3:00:12 PM i wait for 5 seconds*check\_circle* 3:00:13 PM i click '+ Add Row' button*check\_circle* 3:00:18 PM i wait for 5 seconds*check\_circle* 3:00:23 PM i scroll to Down by 200 pixels*check\_circle* 3:00:46 PM i enter person 2 deatils with role as 'Alleged Victim' in Screening*check\_circle* 3:00:47 PM i click 'Save and Proceed' button*check\_circle* 3:00:52 PM i wait for 5 seconds*check\_circle* 3:01:13 PM i scroll on page to Address Type dropdown*check\_circle* 3:01:18 PM i wait for 5 seconds*check\_circle* 3:02:19 PM i select 'Location of Incident' value in Address Type dropdown*check\_circle* 3:02:30 PM i enter 'randomText' in Address Line 1 textbox*check\_circle* 3:02:40 PM i enter 'Oakland' in City textbox*check\_circle* 3:02:51 PM i enter '94763' in Zip Code textbox*check\_circle* 3:02:52 PM i click 'Search' button*check\_circle* 3:02:57 PM i wait for 5 seconds*check\_circle* 3:02:57 PM i click 'Validate Address' button*check\_circle* 3:03:02 PM i wait for 5 seconds*check\_circle* 3:03:07 PM i scroll to Down by 200 pixels

**Status      Timestamp Details**

*check\_circle* 3:03:07 PM i select radiobutton  
*check\_circle* 3:03:12 PM i wait for 5 seconds  
*check\_circle* 3:03:12 PM i click 'Save and Proceed' button  
*check\_circle* 3:03:17 PM i wait for 5 seconds  
*check\_circle* 3:03:22 PM i scroll to Up by 600 pixels  
*check\_circle* 3:03:27 PM i wait for 5 seconds  
*check\_circle* 3:03:32 PM i set page to view screening  
*check\_circle* 3:04:36 PM i select stored 'Alleged Victim' value from constant file in Select Alleged Victim dropdown  
*check\_circle* 3:05:42 PM i select stored 'Alleged Perpetrator' value from constant file in Select Alleged Perpetrator dropdown  
*check\_circle* 3:06:49 PM i select 'Caretaker Absence/Incapacity' value in Allegation Type dropdown  
*check\_circle* 3:06:51 PM i wait for 2 seconds  
*check\_circle* 3:06:59 PM i move Abandonment,Parent Deceased, values from Allegations Subtype available list to chosen list  
*check\_circle* 3:06:59 PM i click 'Save and Proceed' button  
*check\_circle* 3:07:09 PM i wait for 10 seconds  
*check\_circle* 3:07:10 PM i click 'Save and Proceed' button  
*check\_circle* 3:07:20 PM i wait for 10 seconds  
*check\_circle* 3:08:29 PM i select 'Immediate' value in Response Type dropdown  
*check\_circle* 3:08:31 PM i wait for 2 seconds  
*check\_circle* 3:08:32 PM i click 'Save and Proceed' button  
*check\_circle* 3:08:37 PM i wait for 5 seconds  
*check\_circle* 3:08:48 PM i refresh the page  
*check\_circle* 3:08:58 PM i wait for 10 seconds  
*check\_circle* 3:08:58 PM i click 'Tribal Inquiry & Collaboration' link  
*check\_circle* 3:09:03 PM i wait for 5 seconds  
*check\_circle* 3:09:08 PM i scroll to Down by 200 pixels  
*check\_circle* 3:09:17 PM i enter 'TodayDate' in Date textbox  
*check\_circle* 3:09:26 PM i enter '12:00 AM' in Time textbox  
*check\_circle* 3:09:50 PM i select 'Reporting Party' value in Participant Type dropdown  
*check\_circle* 3:10:19 PM i enter and select 'Alleged Victim' value in On Behalf of Child searchbox  
*check\_circle* 3:10:47 PM i select 'Phone' value in Method dropdown  
*check\_circle* 3:11:16 PM i select 'Tribal Inquiry' value in Contact Purpose dropdown  
*check\_circle* 3:11:44 PM i select 'Completed' value in Contact Status dropdown  
*check\_circle* 3:12:10 PM i enter and select 'Hotline Staff ContraCosta' value from property file in Staff Person searchbox  
*check\_circle* 3:12:15 PM i scroll to Down by 100 pixels  
*check\_circle* 3:12:43 PM i select 'Continue to Inquire' value in Initial ICWA Inquiry dropdown  
*check\_circle* 3:12:49 PM i scroll to Down by 100 pixels  
*check\_circle* 3:12:49 PM i click 'Save and Proceed' button  
*check\_circle* 3:12:56 PM i verify 'Tribal Inquiry & Collaboration Record Created/ Updated Successfully!' toast message  
*check\_circle* 3:13:01 PM i wait for 5 seconds  
*check\_circle* 3:15:39 PM i generate ERR document

Screenshot

Sandbox: VISIT | [Log out](#)

Search...

CARES Home Screenings Persons Person Search Reports Service Names / Evidence Base... Service

**Screening**  
**SCR-15385**

Screening Name	Call Date/Time	County Of Initial Screening	County Assigned to Screening	Folio Ref.
yRKaXRnFXzdmEESp	11/3/2023, 7:57 AM	Contra Costa	Contra Costa	

**Warning, leaving this page without saving may cause you to lose unsaved v**

**Details** History Audit History Documents

**Narrative**

Call Narrative

*check\_circle* 3:15:47 PM i wait for 7 seconds  
*check\_circle* 3:15:52 PM i scroll to down by 200 pixels  
*check\_circle* 3:15:54 PM i wait for 2 seconds

**Status      Timestamp Details**

check\_circle 3:16:20 PM i enter and select 'hotline supervisor contracosta two' value from property file in Approval Supervisor searchbox

check\_circle 3:16:22 PM i wait for 2 seconds

check\_circle 3:16:27 PM i scroll to down by 300 pixels

check\_circle 3:16:29 PM i wait for 2 seconds

check\_circle 3:16:36 PM i check 'Sensitive' checkbox

check\_circle 3:16:38 PM i wait for 2 seconds

check\_circle 3:16:57 PM i select 'A relinquished child' value in Mark Sensitive Reason dropdown

check\_circle 3:16:59 PM i wait for 2 seconds

check\_circle 3:16:59 PM i click 'Save and Proceed' button

check\_circle 3:17:04 PM i wait for 5 seconds

check\_circle 3:17:09 PM i scroll to down by 300 pixels

check\_circle 3:17:10 PM i click 'relatedListScreeningPersons' element

check\_circle 3:17:15 PM i wait for 5 seconds

check\_circle 3:17:26 PM i refresh the page

check\_circle 3:17:31 PM i wait for 5 seconds

check\_circle 3:17:48 PM i capture record number 1 of Screening Person column from related Screening Persons table of Screening Persons page

check\_circle 3:18:00 PM i click saved record of Screening Person column from Screening Persons page

check\_circle 3:18:11 PM i refresh the page

check\_circle 3:18:16 PM i wait for 5 seconds

check\_circle 3:18:16 PM i click 'Validate Person' button

check\_circle 3:18:21 PM i wait for 5 seconds

check\_circle 3:18:21 PM i click 'Search' button

check\_circle 3:18:26 PM i wait for 5 seconds

check\_circle 3:18:27 PM i click 'New Person' button

check\_circle 3:18:32 PM i wait for 5 seconds

check\_circle 3:18:56 PM i select 'Male' value in Sex at Birth dropdown

check\_circle 3:18:56 PM i click 'Save' button

check\_circle 3:18:59 PM i wait for 3 seconds

check\_circle 3:19:05 PM i verify 'Screening Person record has been attached' toast message

check\_circle 3:19:10 PM i wait for 5 seconds

check\_circle 3:19:18 PM i navigate to current screening using url

Screenshot

check\_circle 3:19:19 PM

Sandbox: V1SIT | [Log out](#)

Search...

CARES Home Screenings Persons Person Search Reports Service Names / Evidence Base... Services

Screening SCR-15385

Screening Name	Call Date/Time	County Of Initial Screening	County Assigned to Screening	Folio Ref.
yRKaXRnFXzdmEESp	11/3/2023, 7:57 AM	Contra Costa	Contra Costa	

Warning, leaving this page without saving may cause you to lose unsaved v

Details History Audit History Documents

Screening

Call Date and Time

\*Date \*Time

\*Reason for the Call

check\_circle 3:19:24 PM i wait for 5 seconds

check\_circle 3:19:37 PM i refresh the page

check\_circle 3:19:42 PM i wait for 5 seconds

check\_circle 3:19:47 PM i scroll to down by 300 pixels

check\_circle 3:19:47 PM i click 'relatedListScreeningPersons' element

check\_circle 3:19:52 PM i wait for 5 seconds

check\_circle 3:20:09 PM i capture record number 2 of Screening Person column from related Screening Persons table of Screening Persons page

check\_circle 3:20:20 PM i click saved record of Screening Person column from Screening Persons page

check\_circle 3:20:31 PM i refresh the page

check\_circle 3:20:36 PM i wait for 5 seconds

check\_circle 3:20:37 PM i click 'Validate Person' button

check\_circle 3:20:42 PM i wait for 5 seconds

**Status      Timestamp Details***check\_circle* 3:20:42 PM i click 'Search' button*check\_circle* 3:20:47 PM i wait for 5 seconds*check\_circle* 3:20:48 PM i click 'New Person' button*check\_circle* 3:20:53 PM i wait for 5 seconds*check\_circle* 3:21:16 PM i select 'Male' value in Sex at Birth dropdown*check\_circle* 3:21:17 PM i click 'Save' button*check\_circle* 3:21:20 PM i wait for 3 seconds*check\_circle* 3:21:26 PM i verify 'Screening Person record has been attached' toast message*check\_circle* 3:21:31 PM i wait for 5 seconds*check\_circle* 3:21:40 PM i navigate to current screening using url

Screenshot

*check\_circle* 3:21:40 PM*check\_circle* 3:21:45 PM i wait for 5 seconds*check\_circle* 3:21:45 PM i click 'Submit For Approval' button*check\_circle* 3:21:48 PM i wait for 3 seconds*check\_circle* 3:21:59 PM i refresh the page*check\_circle* 3:22:04 PM i wait for 5 seconds*check\_circle* 3:22:13 PM i enter 'Submitting for approval' in Comments textarea*check\_circle* 3:22:15 PM i wait for 2 seconds*check\_circle* 3:22:15 PM i click 'Submit' button*check\_circle* 3:22:25 PM i wait for 10 seconds*check\_circle* 3:22:25 PM i verify 'Screening has been submitted for approval.' text is present on page

Screenshot

*check\_circle* 3:22:26 PM

**Status      Timestamp Details**

check\_circle 3:22:26 PM i click 'Close' button  
 check\_circle 3:22:36 PM i wait for 10 seconds  
 check\_circle 3:22:40 PM i click on Log Out  
 check\_circle 3:22:50 PM i wait for 10 seconds  
 check\_circle 3:23:32 PM i logged in as 'SupervisorContraCostaUserTwo' for V1 application  
 check\_circle 3:23:42 PM i wait for 10 seconds  
 check\_circle 3:23:53 PM i click on the notification for SCR ID to approve  
 check\_circle 3:23:58 PM i wait for 5 seconds  
 check\_circle 3:23:58 PM i verify 'Approve' button is present on page

Screenshot

The screenshot shows the Cares application interface. At the top, there's a header with 'Sandbox: V1SIT | Log out'. Below it is a navigation bar with 'CARES' and several menu items: Home, Screenings, Persons, Person Search, Reports, Service Names / Evidence Base..., and Services. The main content area displays an 'Approval Request' for 'Screening Approval' with a 'Pending' status. Below this, there's a table with the following data:

Submitter	Date Submitted	Actual Approver	Assigned To
Autohotline155 autoworker155	Nov 3, 2023	Autohotline155 Autosupervisor155	Autohotline155 Autosup

Below the table, there's a 'Details' section with 'Approval Details'. It contains a table with the following data:

Screening ID	SCR-15385	Owner	Autohotline155 autoworker155
Approval Supervisor	Autohotline155 Autosupervisor155	Status	Pending Approval

check\_circle 3:24:05 PM i Approve the approval request  
 check\_circle 3:24:10 PM i set page to view approval  
 check\_circle 3:24:23 PM i refresh the page  
 check\_circle 3:24:28 PM i wait for 5 seconds  
 check\_circle 3:24:28 PM i verify 'Approved' text is present on page

Screenshot

The screenshot shows the Cares application interface, similar to the previous one, but the status of the 'Screening Approval' is now 'Approved'. The table data remains the same:

Submitter	Date Submitted	Actual Approver	Assigned To
Autohotline155 autoworker155	Nov 3, 2023	Autohotline155 Autosupervisor155	Autohotline155 Autosup

The 'Details' section also shows the status as 'Approved':

Screening ID	SCR-15385	Owner	Autohotline155 autoworker155
Approval Supervisor	Autohotline155 Autosupervisor155	Status	Approved

check\_circle 3:24:28 PM i verify 'Approved' text for Status element  
 check\_circle 3:24:32 PM i click on Log Out  
 check\_circle 3:24:37 PM i wait for 5 seconds  
 check\_circle 3:25:19 PM i logged in as 'StaffContraCostaUserTwo' for V1 application  
 check\_circle 3:25:24 PM i wait for 5 seconds  
 check\_circle 3:25:33 PM i navigate to current screening using url



## Status Timestamp Details

Screenshot

check\_circle 3:25:33 PM

check\_circle 3:25:35 PM i wait for 2 seconds

check\_circle 3:25:47 PM i refresh the page

check\_circle 3:25:54 PM i wait for 7 seconds

check\_circle 3:25:54 PM i verify 'Primary Worker' searchbox is present on page

Screenshot

check\_circle 3:25:54 PM

check\_circle 3:26:20 PM i enter and select 'erworker contracosta two' value from property file in Primary Worker searchbox

check\_circle 3:26:22 PM i wait for 2 seconds

check\_circle 3:26:22 PM i click 'Save' button

check\_circle 3:26:31 PM i verify 'Record(s) saved successfully' toast message

check\_circle 3:26:34 PM i wait for 3 seconds

check\_circle 3:26:47 PM i refresh the page

check\_circle 3:26:52 PM i wait for 5 seconds

check\_circle 3:26:57 PM i set page to view screening

check\_circle 3:27:00 PM i wait for 3 seconds

check\_circle 3:27:02 PM i capture Folio ref from view screening page

check\_circle 3:27:11 PM i capture Folio ref url from view screening page

check\_circle 3:27:16 PM i wait for 5 seconds

check\_circle 3:27:20 PM i click on Log Out

check\_circle 3:27:25 PM i wait for 5 seconds

check\_circle 3:28:07 PM i logged in as 'ERWorkerContraCostaUserTwo' for V1 application

check\_circle 3:28:12 PM i wait for 5 seconds

**Status      Timestamp Details**

check\_circle 3:28:21 PM i navigate to current folio using url

Screenshot

check\_circle 3:28:26 PM i wait for 5 seconds

check\_circle 3:28:31 PM i set page to view folio

check\_circle 3:28:36 PM i wait for 5 seconds

check\_circle 3:28:41 PM i scroll to down by 400 pixels

check\_circle 3:28:46 PM i scroll to down by 300 pixels

check\_circle 3:28:49 PM i wait for 3 seconds

check\_circle 3:28:49 PM i verify 'Sensitive' checkbox is checked

check\_circle 3:28:51 PM i wait for 2 seconds

check\_circle 3:28:56 PM i scroll to down by 300 pixels

check\_circle 3:28:59 PM i click 'Edit Mark Sensitive Reason' button

check\_circle 3:29:01 PM i wait for 2 seconds

check\_circle 3:29:06 PM i scroll to down by 200 pixels

check\_circle 3:29:08 PM i wait for 2 seconds

check\_circle 3:29:29 PM i select 'Child Welfare contracted service providers' value in Mark Sensitive Reason dropdown

check\_circle 3:29:31 PM i wait for 2 seconds

check\_circle 3:29:31 PM i click 'Save' button

check\_circle 3:29:36 PM i wait for 5 seconds

check\_circle 3:29:49 PM i navigate to Folio page

check\_circle 3:29:54 PM i wait for 5 seconds

check\_circle 3:29:54 PM i select Recently Viewed list view on folio page

check\_circle 3:29:59 PM i wait for 5 seconds

check\_circle 3:30:03 PM i search folioref in list view

check\_circle 3:30:08 PM i wait for 5 seconds

check\_circle 3:30:08 PM i click first record of Recently Viewed list view of folio tab

check\_circle 3:30:13 PM i wait for 5 seconds

check\_circle 3:30:25 PM i navigate to Home page

check\_circle 3:30:30 PM i wait for 5 seconds

check\_circle 3:30:53 PM i do 'folioref' global search in salesforce

check\_circle 3:30:55 PM i wait for 2 seconds

check\_circle 3:31:06 PM i refresh the page

check\_circle 3:31:11 PM i wait for 5 seconds

check\_circle 3:31:12 PM i click first record of search results

check\_circle 3:31:17 PM i wait for 5 seconds

check\_circle 3:31:17 PM i click on 'Persons' Partial link

check\_circle 3:31:22 PM i wait for 5 seconds

check\_circle 3:31:33 PM i refresh the page

check\_circle 3:31:38 PM i wait for 5 seconds

check\_circle 3:31:55 PM i capture record number 1 of Folio Person column from related Persons table of Persons page

check\_circle 3:32:07 PM i click saved record of Folio Person column from Persons page

check\_circle 3:32:12 PM i wait for 5 seconds

check\_circle 3:32:17 PM i scroll to down by 600 pixels

check\_circle 3:32:17 PM i verify 'Sensitive' checkbox is checked

**Status      Timestamp Details***check\_circle* 3:32:19 PM i wait for 2 seconds*check\_circle* 3:32:28 PM i navigate to current folio using url

Screenshot

Sandbox: VISIT | [Log out](#)

Search...

CARES Home Screenings Persons Reports Households Contact Log Organizations M

Folio 00006927 + Contact + Tribal Inquiry & Collaboration

Folio Name	Folio Status	Record Type	Primary Worker	Originating Screening
yRKaXRnFXzdmEESp	Open	Investigation	AutoER155 Contracosta	SCR-15385


Related List Quick Links ⓘ


- Case Team (0)
- Allegations (1)
- Screenings (0)
- Persons (2)
- Assignments (1)
- Approval History (0)
- Folio History (2)
- Emails (0)
- Administrative Hearing (0)
- Assessments (0)
- Show All (13)

Screening Review **Investigation Details** Addresses Contact Log & Tribal Inquiry Documents History

*check\_circle* 3:32:33 PM i set page to view folio*check\_circle* 3:32:36 PM i wait for 3 seconds*check\_circle* 3:32:47 PM i refresh the page*check\_circle* 3:32:52 PM i wait for 5 seconds*check\_circle* 3:32:55 PM i click 'Show more actions' button*check\_circle* 3:32:58 PM i wait for 3 seconds*check\_circle* 3:32:58 PM i click 'Change Assignment' button*check\_circle* 3:33:08 PM i wait for 10 seconds*check\_circle* 3:33:34 PM i enter and select 'ersupervisor contracosta' value from property file in Primary Worker searchbox*check\_circle* 3:33:36 PM i wait for 2 seconds*check\_circle* 3:33:52 PM i select 'Assignment Desk' value in Assignment Desk dropdown*check\_circle* 3:33:57 PM i wait for 5 seconds*check\_circle* 3:34:19 PM i select 'Administrative Reassignment' value in Reason for Assignment dropdown*check\_circle* 3:34:21 PM i wait for 2 seconds*check\_circle* 3:34:30 PM i enter 'randomText' in Communication to Receiving County textarea*check\_circle* 3:34:35 PM i wait for 5 seconds*check\_circle* 3:34:35 PM i click 'Save' button*check\_circle* 3:34:40 PM i wait for 5 seconds*check\_circle* 3:34:51 PM i refresh the page*check\_circle* 3:34:56 PM i scroll to down by 400 pixels*check\_circle* 3:35:01 PM i scroll to down by 200 pixels*check\_circle* 3:35:01 PM i verify 'Sensitive' checkbox is checked*check\_circle* 3:35:03 PM i wait for 2 seconds*check\_circle* 3:35:08 PM i set page to view folio*check\_circle* 3:35:20 PM i refresh the page*check\_circle* 3:35:25 PM i wait for 5 seconds*check\_circle* 3:35:33 PM i navigate to current folio using url



Status	Timestamp	Details
		<div>Screenshot</div> <div><div>Sandbox: V1SIT   <a href="#">Log out</a></div><div><div><div>Q Search...</div></div><div>CARES Home Screenings Persons Reports Households Contact Log Organizations M</div></div><div>Looks like there's a problem. Unfortunately, there was a problem. Please try again. If the problem continues, get in touch with your administrator with the error ID shown here and ar The requested resource does not exist</div></div>
check_circle	3:35:33 PM	

check_circle	3:35:41 PM	i wait for 8 seconds
cancel	3:35:41 PM	i click on 'Assignments' Partial link
		<div>Screenshot</div> <div><div>Sandbox: V1SIT   <a href="#">Log out</a></div><div><div><div>Q Search...</div></div><div>CARES Home Screenings Persons Reports Households Contact Log Organizations M</div></div><div>Looks like there's a problem. Unfortunately, there was a problem. Please try again. If the problem continues, get in touch with your administrator with the error ID shown here and ar The requested resource does not exist</div></div>
cancel	3:35:48 PM	

check\_circle cancel cancel error warning redo clear

Dashboard

Tests  
1  
Steps  
0  
Start  
Nov 03, 2023 14:55:56  
End  
Nov 03, 2023 15:35:49  
Time Taken  
0h 39m 52s+653ms  
Environment

Name	Value
OS Name	Windows Server 2019
User Name	priyanka.pandey

