

desktop_windows

- [dashboard](#)
- [track_changes](#)

ORR Extent Report Name

[Jun 21, 2023 18:05:57](#)

[warning Status](#)

- [Pass check_circle](#)
- [Fail cancel](#)
-
- [Clear Filters clear](#)

close Clear

track_changes Dashboard

[search Search](#)

Search Tests...

Tests

2 test(s) passed
1 test(s) failed, 0 skipped
Timeline (seconds)

- CARESV1-T1161_1342-Part-1-Verify privileges for 'Call Back Attempts' object. Jun 21, 2023 18:05:57 pass
Jun 21, 2023 18:05:57 Jun 21, 2023 18:11:49 0h 5m 52s+115ms


Status Timestamp Details

check_circle 6:06:04 PM Application is in Login Page
check_circle 6:06:52 PM i logged in as 'StaffContraCosta' for V1 application
check_circle 6:07:07 PM i wait for 15 seconds
check_circle 6:07:12 PM verify i am on Home page
check_circle 6:07:26 PM i navigate to Call Back Attempts page
check_circle 6:08:55 PM i create new call back attempt

Screenshot

check_circle 6:08:55 PM

Sandbox: V1SIT



Search...

CARES

Home

Screenings

Persons

Call Back Attempt: CBA-00188

Related

Details


Call Back Date/Time

6/21/2023, 12:00 PM

Method

Phone

Staff Person

 Hotline Staff1 Contra Costa

Status

Attempted

Call Back Recipient

Screening ID

Call Back Attempt ID

CBA-00188

Comments

Call Back Attempt "CBA-00188" was created.

check_circle 6:08:57 PM i wait for 2 seconds
check_circle 6:09:10 PM i refresh the page
check_circle 6:09:15 PM i wait for 5 seconds
check_circle 6:09:15 PM i verify 'Edit' button is present on page

Status

Timestamp Details

Screenshot

check_circle 6:09:15 PM

Sandbox: V1SIT

Search...

CARES Home Screenings Persons Person Search Reports Folio Households Contact Log

Call Back Attempt: CBA-00188

Related		Details	
Call Back Date/Time	6/21/2023, 12:00 PM	Method	Phone
Staff Person	Hotline Staff1 Contra Costa	Status	Attempted
Call Back Recipient		Screening ID	
		Call Back Attempt ID	CBA-00188

Comments

check_circle 6:09:16 PM i click 'Edit' button

check_circle 6:09:19 PM i wait for 3 seconds

check_circle 6:09:36 PM i select 'Fax' value in Method dropdown

check_circle 6:09:39 PM i wait for 3 seconds

check_circle 6:09:39 PM i click 'Save' button

check_circle 6:09:42 PM i wait for 3 seconds

check_circle 6:09:46 PM i capture call back attempt url from home page

check_circle 6:09:48 PM i wait for 2 seconds

check_circle 6:09:51 PM i click on Log Out

check_circle 6:09:56 PM i wait for 5 seconds

check_circle 6:10:44 PM i logged in as 'StaffFresno' for V1 application

check_circle 6:10:59 PM i wait for 15 seconds

check_circle 6:11:04 PM verify i am on Home page

check_circle 6:11:13 PM i navigate to current call back attempt using url

Screenshot

check_circle 6:11:13 PM

Sandbox: V1SIT

Search...

CARES Home Screenings Persons Person Search Reports Service Names / Evidence Base... Service

Call Back Attempt: CBA-00188

Related		Details	
Call Back Date/Time	6/21/2023, 12:00 PM	Method	Fax
Staff Person	Hotline Staff1 Contra Costa	Status	Attempted
Call Back Recipient		Screening ID	
		Call Back Attempt ID	CBA-00188

Comments

check_circle 6:11:18 PM i wait for 5 seconds

check_circle 6:11:18 PM i verify 'Edit' button is present on page

Status Timestamp Details

Screenshot

check_circle 6:11:19 PM

check_circle 6:11:19 PM i click 'Edit' button

check_circle 6:11:22 PM i wait for 3 seconds

check_circle 6:11:39 PM i select 'Text' value in Method dropdown

check_circle 6:11:44 PM i wait for 5 seconds

check_circle 6:11:44 PM i click 'Save' button

check_circle 6:11:49 PM i wait for 5 seconds

check_circle 6:11:49 PM i verify error messages in we hit a snag popup on home page

- CARESV1-T1161_1342-Part-1-Verify privileges for 'Call Back Attempts' object. Jun 21, 2023 18:11:51 pass
Jun 21, 2023 18:11:51 Jun 21, 2023 18:17:40 0h 5m 48s+936ms

Status Timestamp Details

check_circle 6:11:55 PM Application is in Login Page

check_circle 6:12:43 PM i logged in as 'SupervisorContraCosta' for V1 application

check_circle 6:12:58 PM i wait for 15 seconds

check_circle 6:13:03 PM verify i am on Home page

check_circle 6:13:17 PM i navigate to Call Back Attempts page

check_circle 6:14:45 PM i create new call back attempt

Screenshot

check_circle 6:14:46 PM

check_circle 6:14:48 PM i wait for 2 seconds

check_circle 6:15:01 PM i refresh the page

check_circle 6:15:06 PM i wait for 5 seconds

check_circle 6:15:06 PM i verify 'Edit' button is present on page

Status

Timestamp Details

Screenshot

check_circle 6:15:07 PM

Sandbox: V1SIT

Search...

CARES Home Screenings Persons Person Search Reports Households Folio Contact Log

Call Back Attempt: CBA-00189

Related		Details	
Call Back Date/Time	6/21/2023, 12:00 PM	Method	Phone
Staff Person	Hotline Staff1 Contra Costa	Status	Attempted
Call Back Recipient		Screening ID	
		Call Back Attempt ID	CBA-00189

Comments

check_circle 6:15:07 PM i click 'Edit' button

check_circle 6:15:10 PM i wait for 3 seconds

check_circle 6:15:26 PM i select 'Fax' value in Method dropdown

check_circle 6:15:29 PM i wait for 3 seconds

check_circle 6:15:29 PM i click 'Save' button

check_circle 6:15:32 PM i wait for 3 seconds

check_circle 6:15:36 PM i capture call back attempt url from home page

check_circle 6:15:38 PM i wait for 2 seconds

check_circle 6:15:42 PM i click on Log Out

check_circle 6:15:47 PM i wait for 5 seconds

check_circle 6:16:35 PM i logged in as 'StaffFresno' for V1 application

check_circle 6:16:50 PM i wait for 15 seconds

check_circle 6:16:55 PM verify i am on Home page

check_circle 6:17:04 PM i navigate to current call back attempt using url

Screenshot

check_circle 6:17:04 PM

Sandbox: V1SIT

Search...

CARES Home Screenings Persons Person Search Reports Service Names / Evidence Base... Service

Call Back Attempt: CBA-00189

Related		Details	
Call Back Date/Time	6/21/2023, 12:00 PM	Method	Fax
Staff Person	Hotline Staff1 Contra Costa	Status	Attempted
Call Back Recipient		Screening ID	
		Call Back Attempt ID	CBA-00189

Comments

check_circle 6:17:09 PM i wait for 5 seconds

check_circle 6:17:09 PM i verify 'Edit' button is present on page

Status Timestamp Details

Screenshot

check_circle 6:17:10 PM

Sandbox: V1SIT

Search...

CARES Home Screenings Persons Person Search Reports Service Names / Evidence Base...

Call Back Attempt
CBA-00189

Related		Details	
Call Back Date/Time	6/21/2023, 12:00 PM	Method	Fax
Staff Person	Hotline Staff1 Contra Costa	Status	Attempted
Call Back Recipient		Screening ID	
		Call Back Attempt ID	CBA-00189

Comments

check_circle 6:17:10 PM i click 'Edit' button

check_circle 6:17:13 PM i wait for 3 seconds

check_circle 6:17:29 PM i select 'Text' value in Method dropdown

check_circle 6:17:34 PM i wait for 5 seconds

check_circle 6:17:35 PM i click 'Save' button

check_circle 6:17:40 PM i wait for 5 seconds

check_circle 6:17:40 PM i verify error messages in we hit a snag popup on home page

- CARESV1-T1161-Part-2-Verify privileges for 'Call Back Attempts' object. Jun 21, 2023 18:17:40 fail Jun 21, 2023 18:17:40 Jun 21, 2023 18:26:51 0h 9m 10s+737ms

Status Timestamp Details

check_circle 6:17:45 PM Application is in Login Page

check_circle 6:18:33 PM i logged in as 'StaffFresno' for V1 application

check_circle 6:18:48 PM i wait for 15 seconds

check_circle 6:18:53 PM verify i am on Home page

check_circle 6:19:07 PM i navigate to Call Back Attempts page

check_circle 6:20:36 PM i create new call back attempt

Screenshot

check_circle 6:20:36 PM

Sandbox: V1SIT

Search...

CARES Home Screenings Persons Person Search Reports Service Names / Evidence Base...

Call Back Attempt
CBA-00190

Related		Details	
Call Back Date/Time	6/21/2023, 12:00 PM	Method	Phone
Staff Person	Hotline Staff2 Fresno	Status	Attempted
Call Back Recipient		Screening ID	
		Call Back Attempt ID	CBA-00190

Comments

Call Back Attempt "CBA-00190" was created.

check_circle 6:20:38 PM i wait for 2 seconds

check_circle 6:20:51 PM i refresh the page

check_circle 6:20:56 PM i wait for 5 seconds

check_circle 6:21:00 PM i capture call back attempt url from home page

Status **Timestamp Details**
check_circle 6:21:02 PM i wait for 2 seconds
check_circle 6:21:06 PM i click on Log Out
check_circle 6:21:11 PM i wait for 5 seconds
check_circle 6:21:59 PM i logged in as 'SupervisorRiverside' for V1 application
check_circle 6:22:07 PM i wait for 8 seconds
check_circle 6:22:20 PM i refresh the page
check_circle 6:22:28 PM i wait for 8 seconds
check_circle 6:22:41 PM i navigate to Call Back Attempts page
check_circle 6:22:41 PM i verify 'New' button is present on page

Screenshot

Call Back Attempts
Recently Viewed ▾

4 items • Updated a few seconds ago

	Call Back Attempt ID
1	CBA-00129
2	CBA-00123
3	CBA-00122
4	CBA-00121

check_circle 6:22:50 PM i navigate to current call back attempt using url
Screenshot

Call Back Attempt
CBA-00190

Related **Details**

Call Back Date/Time	6/21/2023, 12:00 PM	Method	Phone
Staff Person	Hotline Staff2 Fresno	Status	Attempted
Call Back Recipient		Screening ID	
		Call Back Attempt ID	CBA-00190


Comments

check_circle 6:22:58 PM i wait for 8 seconds
check_circle 6:22:58 PM i verify 'Edit' button is present on page

StatusTimestamp Details

Screenshot

Sandbox: V1SIT



Search...

CARES

Home

Screenings

Persons

Person Search

Reports

Service Names / Evidence Base...


Service

Call Back Attempt

CBA-00190

Related

Details

Call Back Date/Time	6/21/2023, 12:00 PM	Method	Phone
Staff Person	 Hotline Staff2 Fresno	Status	Attempted
Call Back Recipient		Screening ID	
		Call Back Attempt ID	CBA-00190

Comments

check_circle 6:22:58 PM

check_circle 6:22:58 PM i click 'Edit' button

check_circle 6:23:01 PM i wait for 3 seconds

check_circle 6:23:18 PM i select 'Text' value in Method dropdown

check_circle 6:23:23 PM i wait for 5 seconds

check_circle 6:23:23 PM i click 'Save' button

check_circle 6:23:28 PM i wait for 5 seconds

check_circle 6:23:28 PM i verify error messages in we hit a snag popup on home page

check_circle 6:23:28 PM i click 'Cancel' button

check_circle 6:23:30 PM i wait for 2 seconds

check_circle 6:23:34 PM i click on Log Out

check_circle 6:23:39 PM i wait for 5 seconds

check_circle 6:24:26 PM i logged in as 'StateReadOnlyStaff' for V1 application

check_circle 6:24:34 PM i wait for 8 seconds

check_circle 6:24:45 PM i refresh the page

check_circle 6:24:53 PM i wait for 8 seconds

check_circle 6:25:05 PM i navigate to Call Back Attempts page

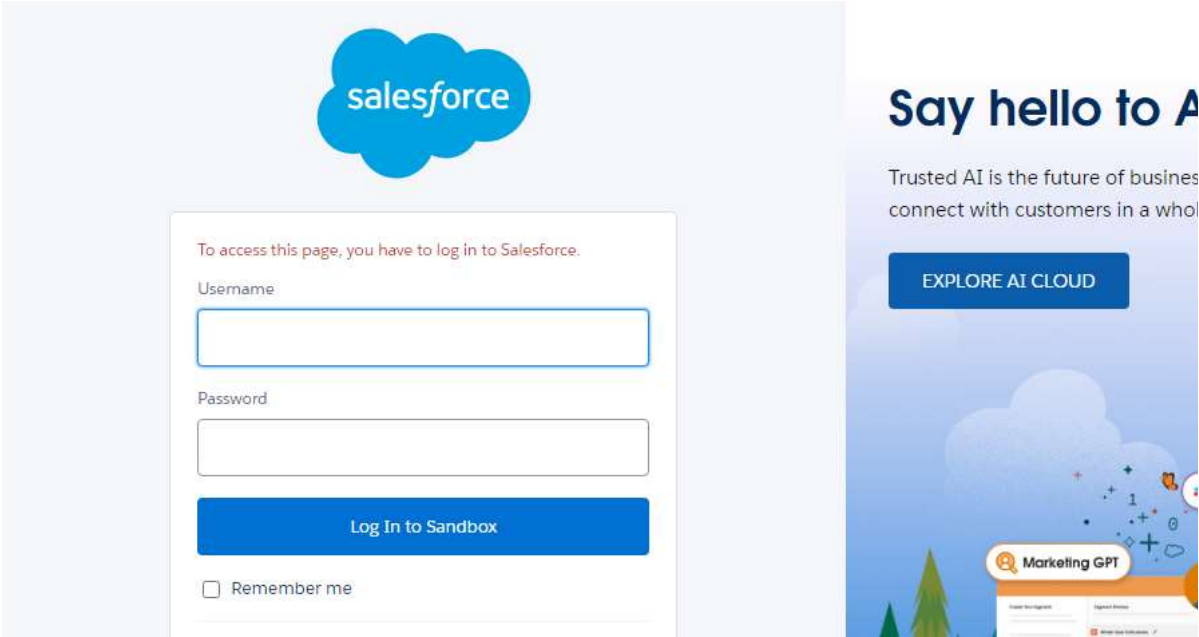
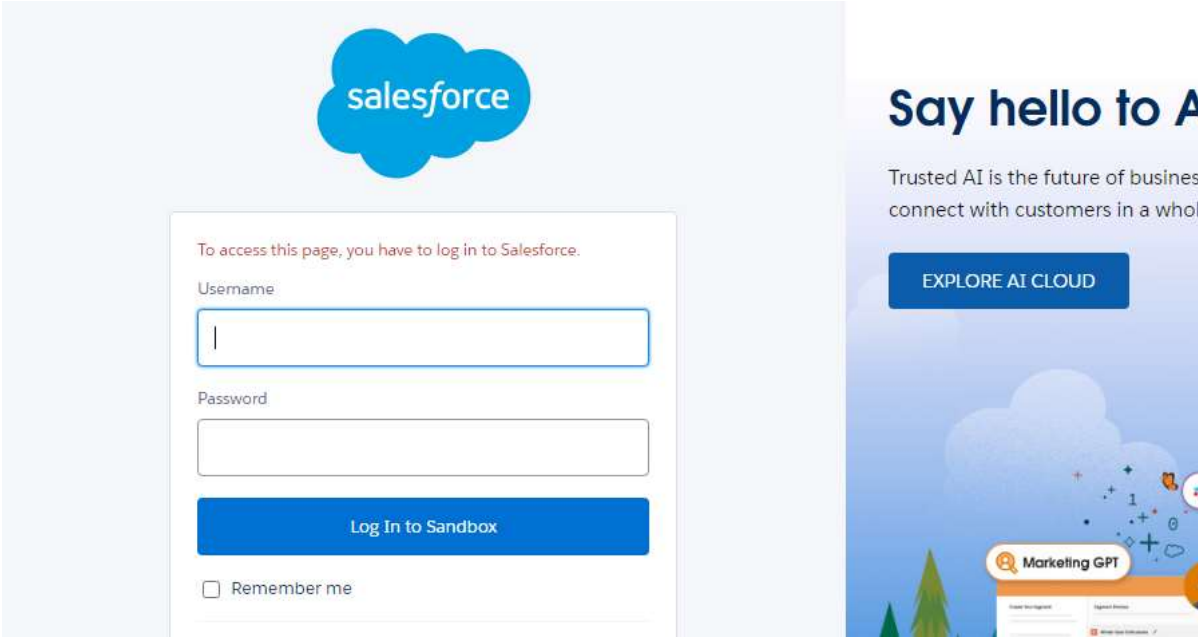
check_circle 6:25:07 PM i wait for 2 seconds

check_circle 6:25:18 PM i refresh the page

check_circle 6:25:26 PM i wait for 8 seconds

check_circle 6:25:57 PM i verify 'New' button is not present on page

check_circle 6:26:04 PM i navigate to current call back attempt using url

Status	Timestamp	Details
		Screenshot
check_circle	6:26:04 PM	
check_circle	6:26:12 PM	i wait for 8 seconds
check_circle	6:26:42 PM	i verify 'Edit' button is not present on page
check_circle	6:26:44 PM	i wait for 2 seconds
cancel	6:26:44 PM	i click on Log Out
		Screenshot
cancel	6:26:51 PM	
check_circle	cancel	cancel error warning redo clear
Dashboard		
Tests		
3		
Steps		
0		
Start		
Jun 21, 2023 18:05:57		
End		
Jun 21, 2023 18:26:52		
Time Taken		
0h 20m 55s+344ms		
Environment		
Name	Value	

OS Name Windows Server 2019
User Name priyanka.pandey
Host Name WSAMZN-D7CRLEMF