

 desktop_windows

- [dashboard](#)
- [track changes](#)

ORR Extent Report Name

[Aug 22, 2023 13:03:38](#)

[warning Status](#)

- [Pass check_circle](#)
- [Clear Filters clear](#)

 Clear

 Dashboard

 Search

Search Tests...

Tests

2 test(s) passed

0 test(s) failed, 0 skipped

Timeline (seconds)

- CARESV1-T364_286 Verify Hotline Worker or Hotline Supervisor is able to assigns an Evaluate Out Abuse/Neglect screening to an alternative pathway and is also able to capture the narrative rationale for determination of Evaluate Out Aug 22, 2023 13:03:38 pass
Aug 22, 2023 13:03:38 Aug 22, 2023 13:22:38 0h 19m 0s+71ms

Status Timestamp Details

 1:03:46 PM Application is in Login Page

 1:04:20 PM i logged in as 'StaffContraCosta' for V1 application

 1:04:35 PM i wait for 15 seconds

 1:04:40 PM verify i am on Home page

 1:04:55 PM i navigate to Screenings page

 1:04:55 PM i click 'New' button

 1:05:05 PM i wait for 10 seconds

 1:06:33 PM i enter Initial screening information details

 1:06:36 PM i wait for 3 seconds

 1:06:36 PM i click 'Save and Proceed' button

 1:06:41 PM i wait for 5 seconds

 1:06:46 PM i set page to view screening

 1:06:48 PM i capture SCR ID from view screening page

 1:06:52 PM i capture screening url from view screening page

 1:07:16 PM i enter person 1 deatils with role as 'Alleged Perpetrator' in Screening

 1:07:21 PM i scroll to Down by 200 pixels

 1:07:26 PM i wait for 5 seconds

 1:07:26 PM i click '+ Add Row' button

 1:07:31 PM i wait for 5 seconds

 1:07:37 PM i scroll to Down by 200 pixels

 1:08:01 PM i enter person 2 deatils with role as 'Alleged Victim' in Screening

 1:08:01 PM i click 'Save and Proceed' button

 1:08:06 PM i wait for 5 seconds

 1:08:20 PM i refresh the page

 1:08:23 PM i wait for 3 seconds

 1:08:24 PM i scroll on page to Address Type dropdown

 1:08:29 PM i wait for 5 seconds

 1:08:46 PM i select 'Location of Incident' value in Address Type dropdown

 1:08:48 PM i wait for 2 seconds

 1:08:57 PM i enter 'randomText' in Address Line 1 textbox

 1:08:59 PM i wait for 2 seconds

 1:09:08 PM i enter 'Oakland' in City textbox

 1:09:10 PM i wait for 2 seconds

Status Timestamp Details

check_circle 1:09:18 PM i enter '94763' in Zip Code textbox
check_circle 1:09:20 PM i wait for 2 seconds
check_circle 1:09:21 PM i click 'Search' button
check_circle 1:09:26 PM i wait for 5 seconds
check_circle 1:09:26 PM i click 'Validate Address' button
check_circle 1:09:31 PM i wait for 5 seconds
check_circle 1:09:36 PM i select 'userEnteredAddress' radiobutton
check_circle 1:09:41 PM i wait for 5 seconds
check_circle 1:09:41 PM i click 'Save and Proceed' button
check_circle 1:09:46 PM i wait for 5 seconds
check_circle 1:09:51 PM i scroll to Up by 600 pixels
check_circle 1:09:56 PM i wait for 5 seconds
check_circle 1:10:01 PM i set page to view screening
check_circle 1:10:17 PM i select stored 'Alleged Victim' value from constant file in Select Alleged Victim dropdown
check_circle 1:10:34 PM i select stored 'Alleged Perpetrator' value from constant file in Select Alleged Perpetrator dropdown
check_circle 1:10:53 PM i select 'Caretaker Absence/Incapacity' value in Allegation Type dropdown
check_circle 1:10:55 PM i wait for 2 seconds
check_circle 1:11:03 PM i move Abandonment,Parent Deceased, values from Allegations Subtype available list to chosen list
check_circle 1:11:04 PM i click 'Save and Proceed' button
check_circle 1:11:14 PM i wait for 10 seconds
check_circle 1:11:21 PM i select 'Threat or Assault on Staff Member' checkbox
check_circle 1:11:26 PM i wait for 5 seconds
check_circle 1:11:26 PM i click 'Save and Proceed' button
check_circle 1:11:36 PM i wait for 10 seconds
check_circle 1:11:37 PM i verify 'Final Screening Decision' text is present on page

Screenshot

The screenshot shows a web-based application for screening cases. At the top, there's a navigation bar with links for Home, Screenings (which is currently selected), Persons, Person Search, Reports, Folio, Households, and Contact Log. A search bar is also present. The main content area is titled "Screening SCR-12548". It contains several input fields and dropdown menus. One dropdown menu under "Evaluate Out" has "Select an Option" as its current value. Another dropdown menu under "Safely Surrendered Baby" also has "Select an Option". There are sections for "Overrides" and "Response Type". On the right side of the screen, there are vertical icons labeled 5, 6, 7, and 8.

check_circle 1:11:37 PM i verify 'Response Type' text is present on page

Status Timestamp Details

Screenshot

check_circle 1:11:37 PM i verify Response Type dropdown value are Immediate,3-Day,5-Day,10-Day,Evaluate Out

check_circle 1:11:47 PM i wait for 5 seconds

check_circle 1:12:01 PM i refresh the page

check_circle 1:12:06 PM i wait for 5 seconds

check_circle 1:12:25 PM i select 'Evaluate Out' value in Response Type dropdown

check_circle 1:12:35 PM i wait for 10 seconds

check_circle 1:12:35 PM i verify 'Rationale for Evaluate Out Response' text is present on page

Screenshot

check_circle 1:12:35 PM i verify 'Reason for Evaluate Out' text is present on page

Status Timestamp Details

Screenshot

Final Screening Decision

* Response Type: Evaluate Out

* Reason for Evaluate Out: Select a Reason

Rationale for Evaluate Out Response

Salesforce Sans 12 B I U

check_circle 1:12:35 PM i verify Reason for Evaluate Out dropdown value are No Further Action,No New Allegations/Referral Already Exists,Referral to Comprehensive Resources,Reported to Other Jurisdiction

check_circle 1:12:39 PM i verify Reason for Evaluate Out dropdown value are No Further Action,No New Allegations/Referral Already Exists,Referral to Comprehensive Resources,Reported to Other Jurisdiction

check_circle 1:12:44 PM i wait for 5 seconds

check_circle 1:12:44 PM i click 'Save and Proceed' button

check_circle 1:12:49 PM i wait for 5 seconds

check_circle 1:12:50 PM i verify 'Complete this field.' text is present on page

Screenshot

Final Screening Decision

* Response Type: Evaluate Out

* Reason for Evaluate Out: Select a Reason

Complete this field.

Rationale for Evaluate Out Response

Salesforce Sans 12 B I U

check_circle 1:12:50 PM i verify 'Complete this field.' text is present on page

check_circle 1:12:55 PM i wait for 5 seconds

check_circle 1:13:15 PM i select 'No Further Action' value in Reason for Evaluate Out dropdown

check_circle 1:13:20 PM i wait for 5 seconds

check_circle 1:13:20 PM i click 'Save and Proceed' button

check_circle 1:13:25 PM i wait for 5 seconds

check_circle 1:13:39 PM i refresh the page

check_circle 1:13:42 PM i wait for 3 seconds

check_circle 1:13:42 PM i click 'SDM Hotline Tool' link

check_circle 1:13:47 PM i scroll to Down by 200 pixels

check_circle 1:14:05 PM i select 'Immediate' value in Response Type dropdown

check_circle 1:14:10 PM i wait for 5 seconds

check_circle 1:14:11 PM i verify 'Rationale for Evaluate Out Response' text is not present on page

check_circle 1:14:12 PM i verify 'Reason for Evaluate Out' dropdown is not present on page

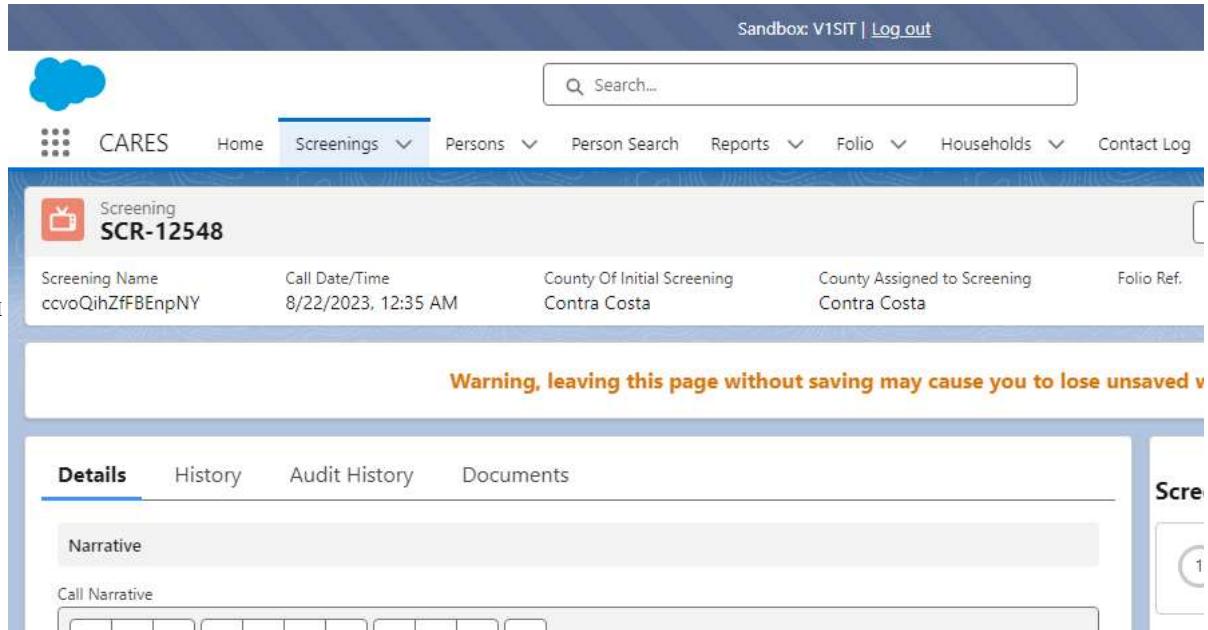
check_circle 1:14:12 PM i click 'Save and Proceed' button

check_circle 1:14:17 PM i wait for 5 seconds

Status Timestamp Details

check_circle 1:14:31 PM i refresh the page
check_circle 1:14:34 PM i wait for 3 seconds
check_circle 1:14:34 PM i click 'Tribal Inquiry & Collaboration' link
check_circle 1:14:39 PM i wait for 5 seconds
check_circle 1:14:44 PM i scroll to Down by 200 pixels
check_circle 1:14:53 PM i enter 'TodayDate' in Date textbox
check_circle 1:15:02 PM i enter '12:00 AM' in Time textbox
check_circle 1:15:26 PM i select 'Reporting Party' value in Participant Type dropdown
check_circle 1:15:55 PM i enter and select 'Alleged Victim' value in On Behalf of Child searchbox
check_circle 1:16:23 PM i select 'In-Person' value in Method dropdown
check_circle 1:16:51 PM i select 'Tribal Inquiry' value in Contact Purpose dropdown
check_circle 1:17:20 PM i select 'Completed' value in Contact Status dropdown
check_circle 1:17:46 PM i enter and select 'Hotline Staff ContraCosta' value from property file in Staff Person searchbox
check_circle 1:17:51 PM i scroll to Down by 100 pixels
check_circle 1:18:20 PM i select 'Continue to Inquire' value in Initial ICWA Inquiry dropdown
check_circle 1:18:25 PM i scroll to Down by 100 pixels
check_circle 1:18:55 PM i select 'Home' value in Location dropdown
check_circle 1:18:55 PM i click 'Save and Proceed' button
check_circle 1:19:00 PM i wait for 5 seconds
check_circle 1:19:42 PM i generate ERR document

Screenshot



The screenshot shows a web-based application for managing screenings. At the top, there's a navigation bar with links for Home, Screenings, Persons, Person Search, Reports, Folio, Households, and Contact Log. A search bar is also present. Below the navigation, a specific screening record is displayed with the identifier 'SCR-12548'. The record includes fields for Screening Name ('ccvoQihZfBEnpNY'), Call Date/Time ('8/22/2023, 12:35 AM'), County Of Initial Screening ('Contra Costa'), and County Assigned to Screening ('Contra Costa'). A warning message at the bottom of the screen states: 'Warning, leaving this page without saving may cause you to lose unsaved v'. The main content area has tabs for Details, History, Audit History, and Documents, with the Details tab currently selected. Under the Details tab, there's a section for 'Narrative' which contains a 'Call Narrative' field with some placeholder text.

check_circle 1:19:42 PM i scroll to down by 200 pixels
check_circle 1:19:49 PM i wait for 2 seconds
check_circle 1:19:54 PM i set page to view screening
check_circle 1:20:20 PM i enter and select 'Hotline Supervisor ContraCosta' value from property file in Approval Supervisor searchbox
check_circle 1:20:20 PM i click 'Save and Proceed' button
check_circle 1:20:26 PM i verify 'Record(s) saved successfully' toast message
check_circle 1:20:31 PM i wait for 5 seconds
check_circle 1:20:45 PM i navigate to Screenings page
check_circle 1:20:50 PM i wait for 5 seconds
check_circle 1:20:59 PM i navigate to current screening using url

Status Timestamp Details

Screenshot

Screening
SCR-12548

Screening Name ccvoQihZfBEnpNY	Call Date/Time 8/22/2023, 12:35 AM	County Of Initial Screening Contra Costa	County Assigned to Screening Contra Costa	Folio Ref.
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Warning, leaving this page without saving may cause you to lose unsaved v

check_circle 1:20:59 PM i wait for 5 seconds
 check_circle 1:21:04 PM i click 'Submit For Approval' button
 check_circle 1:21:05 PM i wait for 5 seconds
 check_circle 1:21:10 PM i refresh the page
 check_circle 1:21:23 PM i wait for 5 seconds
 check_circle 1:21:28 PM i refresh the page
 check_circle 1:21:37 PM i enter 'Submitting for approval' in Comments textarea
 check_circle 1:21:39 PM i wait for 2 seconds
 check_circle 1:21:39 PM i click 'Submit' button
 check_circle 1:21:49 PM i wait for 10 seconds
 check_circle 1:21:49 PM i verify 'Screening has been submitted for approval.' text is present on page

Screenshot

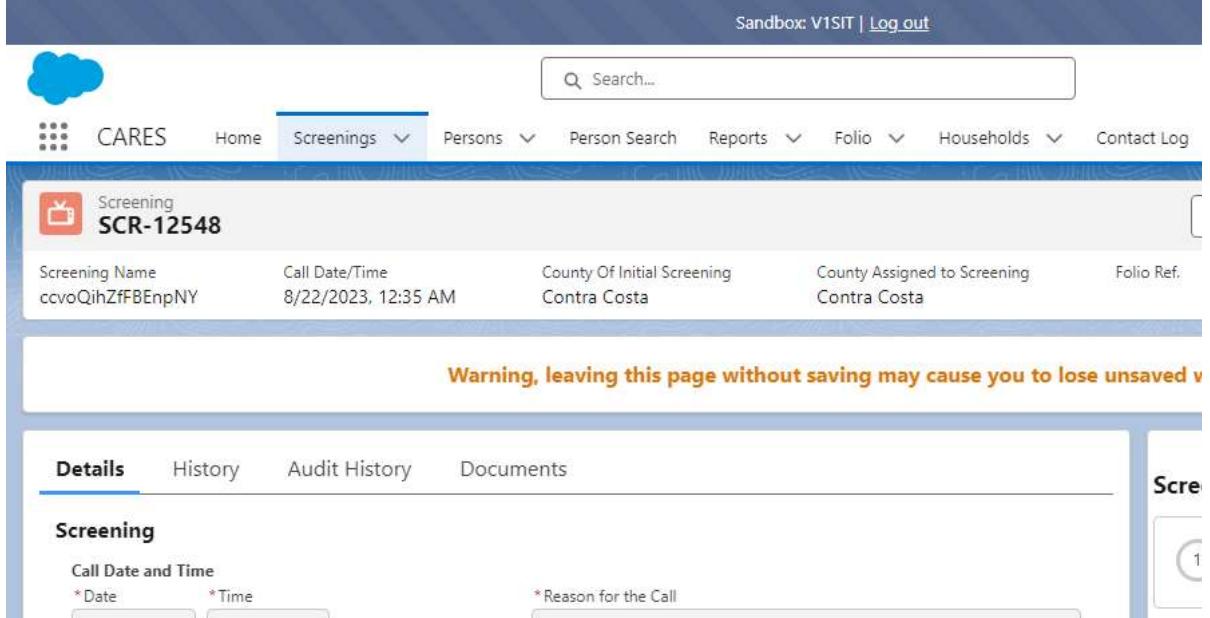
Submit For Approval

Screening has been submitted for approval.

check_circle 1:21:49 PM i click 'Close' button
 check_circle 1:21:59 PM i wait for 10 seconds
 check_circle 1:22:13 PM i refresh the page
 check_circle 1:22:21 PM i wait for 8 seconds
 check_circle 1:22:21 PM i verify 'Pending Approval' text is present on page

Status Timestamp Details

Screenshot



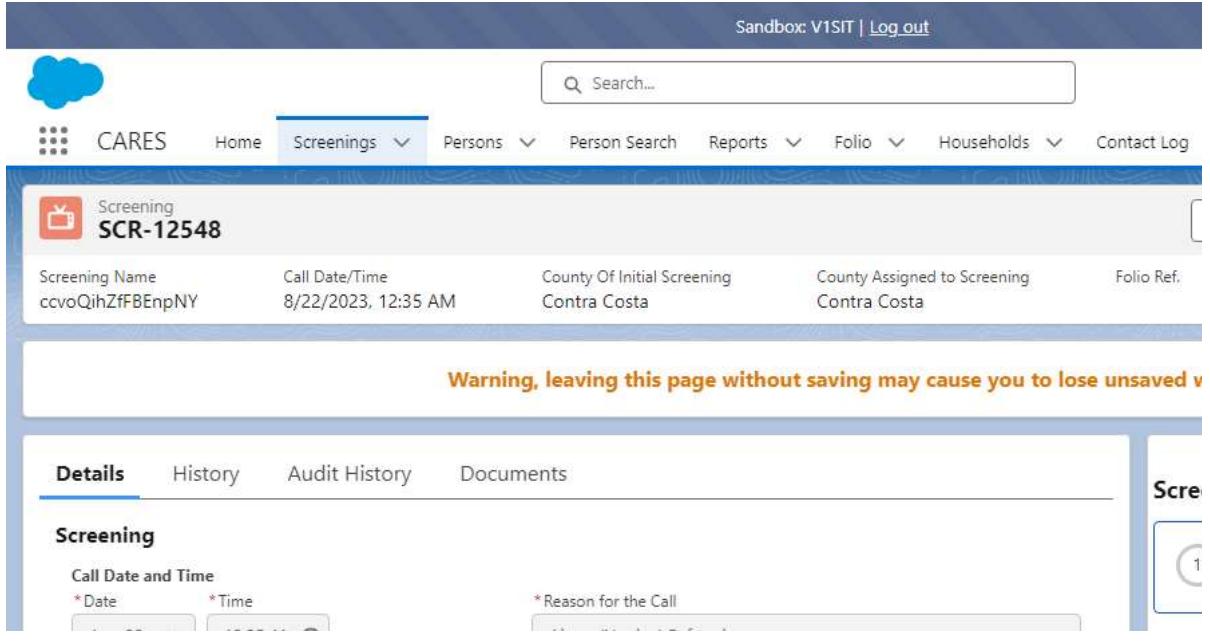
check_circle 1:22:21 PM

check_circle 1:22:22 PM i click 'Initial Screening Information' link

check_circle 1:22:27 PM i wait for 5 seconds

check_circle 1:22:27 PM i verify 'Reason for the Call' text is present on page

Screenshot

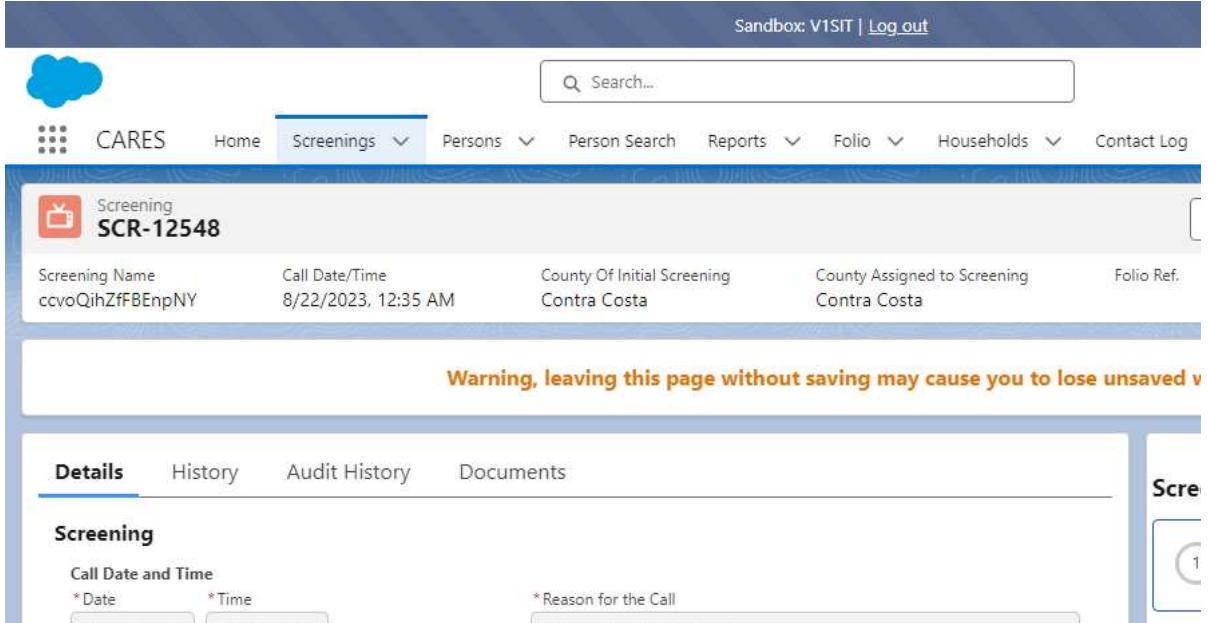


check_circle 1:22:27 PM

check_circle 1:22:27 PM i verify 'Abuse/Neglect Referral' text is present on page

Status Timestamp Details

Screenshot



Sandbox: V1SIT | Log out

Screening
SCR-12548

Screening Name ccvoQihZfBEnpNY	Call Date/Time 8/22/2023, 12:35 AM	County Of Initial Screening Contra Costa	County Assigned to Screening Contra Costa	Folio Ref.
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Warning, leaving this page without saving may cause you to lose unsaved v

Details History Audit History Documents

Screening

Call Date and Time
 *Date *Time

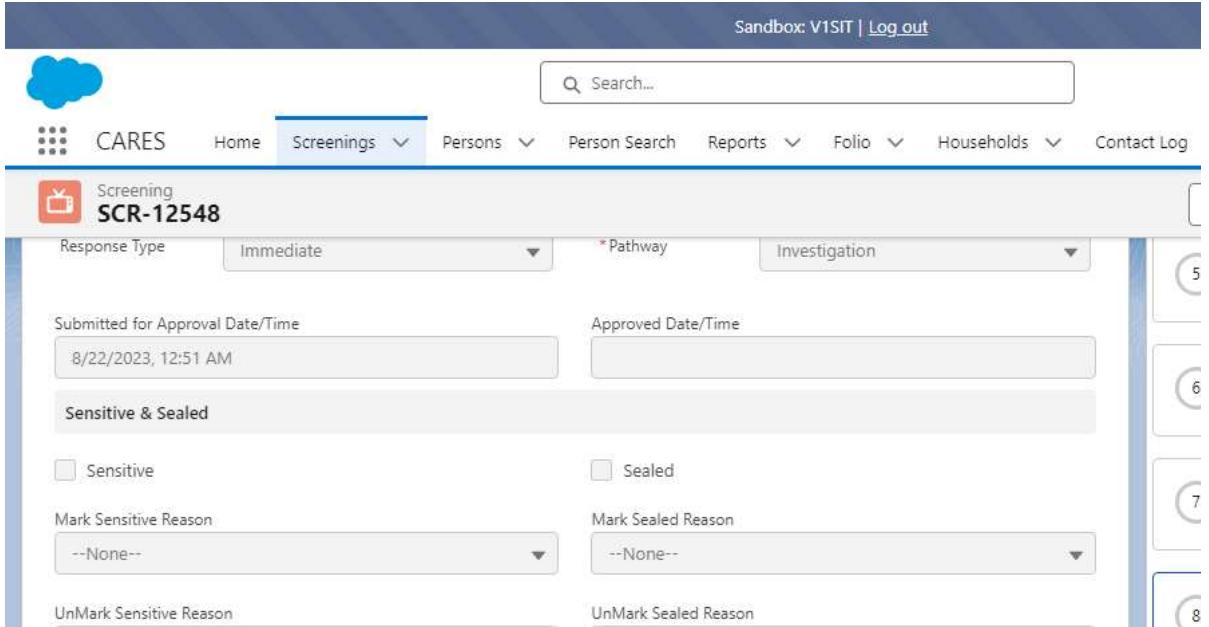
*Reason for the Call

check_circle 1:22:27 PM i click 'Supervisor Review/Promotion' link

check_circle 1:22:32 PM i wait for 5 seconds

check_circle 1:22:33 PM i verify 'Response Type' text is present on page

Screenshot



Sandbox: V1SIT | Log out

Screening
SCR-12548

Response Type Immediate	*Pathway Investigation
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Submitted for Approval Date/Time
8/22/2023, 12:51 AM

Approved Date/Time

Sensitive & Sealed

Sensitive Sealed

Mark Sensitive Reason
--None--

Mark Sealed Reason
--None--

UnMark Sensitive Reason **UnMark Sealed Reason**

check_circle 1:22:33 PM i verify 'Immediate' text is present on page

Status Timestamp Details

Screenshot

The screenshot shows a web-based application for screening cases. At the top, there's a header with a cloud icon, the word 'CARES', and navigation links like Home, Screenings, Persons, Person Search, Reports, Folio, Households, and Contact Log. Below the header, a specific screening record is displayed with the identifier 'SCR-12548'. The form contains several input fields and dropdown menus. One dropdown menu for 'Response Type' is set to 'Immediate'. Another dropdown for 'Pathway' is set to 'Investigation'. A date and time field shows 'Submitted for Approval Date/Time' as '8/22/2023, 12:51 AM'. There are also fields for 'Approved Date/Time', 'Sensitive & Sealed' status, and dropdowns for 'Mark Sensitive Reason' and 'Mark Sealed Reason', both currently set to '--None--'. On the right side of the screen, there are vertical numbers 5, 6, 7, and 8, likely indicating steps or sections in a process.

check_circle 1:22:33 PM

Submitted for Approval Date/Time

8/22/2023, 12:51 AM

Approved Date/Time

Sensitive & Sealed

 Sensitive Sealed

Mark Sensitive Reason

--None--

Mark Sealed Reason

--None--

UnMark Sensitive Reason

UnMark Sealed Reason

check_circle 1:22:38 PM i wait for 5 seconds

- CARESV1-T364_286 Verify Hotline Worker or Hotline Supervisor is able to assigns an Evaluate Out Abuse/Neglect screening to an alternative pathway and is also able to capture the narrative rationale for determination of Evaluate Out Aug 22, 2023 13:22:41 pass Aug 22, 2023 13:22:41 Aug 22, 2023 13:41:38 0h 18m 56s+982ms

Status Timestamp Details

check_circle 1:22:45 PM Application is in Login Page

check_circle 1:23:19 PM i logged in as 'SupervisorContraCosta' for V1 application

check_circle 1:23:34 PM i wait for 15 seconds

check_circle 1:23:39 PM verify i am on Home page

check_circle 1:23:53 PM i navigate to Screenings page

check_circle 1:23:54 PM i click 'New' button

check_circle 1:24:04 PM i wait for 10 seconds

check_circle 1:25:33 PM i enter Initial screening information details

check_circle 1:25:36 PM i wait for 3 seconds

check_circle 1:25:36 PM i click 'Save and Proceed' button

check_circle 1:25:41 PM i wait for 5 seconds

check_circle 1:25:46 PM i set page to view screening

check_circle 1:25:48 PM i capture SCR ID from view screening page

check_circle 1:25:52 PM i capture screening url from view screening page

check_circle 1:26:16 PM i enter person 1 deatils with role as 'Alleged Perpetrator' in Screening

check_circle 1:26:21 PM i scroll to Down by 200 pixels

check_circle 1:26:26 PM i wait for 5 seconds

check_circle 1:26:26 PM i click '+ Add Row' button

check_circle 1:26:31 PM i wait for 5 seconds

check_circle 1:26:37 PM i scroll to Down by 200 pixels

check_circle 1:27:00 PM i enter person 2 deatils with role as 'Alleged Victim' in Screening

check_circle 1:27:00 PM i click 'Save and Proceed' button

check_circle 1:27:05 PM i wait for 5 seconds

check_circle 1:27:19 PM i refresh the page

check_circle 1:27:22 PM i wait for 3 seconds

check_circle 1:27:23 PM i scroll on page to Address Type dropdown

check_circle 1:27:28 PM i wait for 5 seconds

check_circle 1:27:44 PM i select 'Location of Incident' value in Address Type dropdown

check_circle 1:27:46 PM i wait for 2 seconds

check_circle 1:27:55 PM i enter 'randomText' in Address Line 1 textbox

check_circle 1:27:57 PM i wait for 2 seconds

check_circle 1:28:06 PM i enter 'Oakland' in City textbox

check_circle 1:28:08 PM i wait for 2 seconds

check_circle 1:28:17 PM i enter '94763' in Zip Code textbox

check_circle 1:28:19 PM i wait for 2 seconds

check_circle 1:28:19 PM i click 'Search' button

check_circle 1:28:24 PM i wait for 5 seconds

check_circle 1:28:24 PM i click 'Validate Address' button

Status Timestamp Details

check_circle 1:28:29 PM i wait for 5 seconds
check_circle 1:28:34 PM i select 'userEnteredAddress' radiobutton
check_circle 1:28:39 PM i wait for 5 seconds
check_circle 1:28:40 PM i click 'Save and Proceed' button
check_circle 1:28:45 PM i wait for 5 seconds
check_circle 1:28:50 PM i scroll to Up by 600 pixels
check_circle 1:28:55 PM i wait for 5 seconds
check_circle 1:29:00 PM i set page to view screening
check_circle 1:29:16 PM i select stored 'Alleged Victim' value from constant file in Select Alleged Victim dropdown
check_circle 1:29:32 PM i select stored 'Alleged Perpetrator' value from constant file in Select Alleged Perpetrator dropdown
check_circle 1:29:51 PM i select 'Caretaker Absence/Incapacity' value in Allegation Type dropdown
check_circle 1:29:53 PM i wait for 2 seconds
check_circle 1:30:01 PM i move Abandonment,Parent Deceased, values from Allegations Subtype available list to chosen list
check_circle 1:30:01 PM i click 'Save and Proceed' button
check_circle 1:30:11 PM i wait for 10 seconds
check_circle 1:30:19 PM i select 'Threat or Assault on Staff Member' checkbox
check_circle 1:30:24 PM i wait for 5 seconds
check_circle 1:30:24 PM i click 'Save and Proceed' button
check_circle 1:30:34 PM i wait for 10 seconds
check_circle 1:30:34 PM i verify 'Final Screening Decision' text is present on page

Screenshot

Sandbox: V1SIT | [Log out](#)

CARES Home Screenings Persons Person Search Reports Households Folio Contact Log

Screening
SCR-12551

Approval Unit Last Updated By

Step 1: Preliminary Screening Decision

Evaluate Out Safely Surrendered Baby

Select an Option Select an Option

Overrides

Override to In-Person Response Override to Evaluate Out

check_circle 1:30:34 PM i verify 'Response Type' text is present on page

Status Timestamp Details

Screenshot

Sandbox: V1SIT | Log out

check_circle 1:30:34 PM i verify Response Type dropdown value are Immediate,3-Day,5-Day,10-Day,Evaluate Out

check_circle 1:30:44 PM i wait for 5 seconds

check_circle 1:30:58 PM i refresh the page

check_circle 1:31:03 PM i wait for 5 seconds

check_circle 1:31:22 PM i select 'Evaluate Out' value in Response Type dropdown

check_circle 1:31:32 PM i wait for 10 seconds

check_circle 1:31:32 PM i verify 'Rationale for Evaluate Out Response' text is present on page

Screenshot

Sandbox: V1SIT | Log out

check_circle 1:31:33 PM i verify 'Reason for Evaluate Out' text is present on page

Status Timestamp Details

Screenshot

Final Screening Decision

* Response Type: Evaluate Out

* Reason for Evaluate Out: Select a Reason

Rationale for Evaluate Out Response

Salesforce Sans 12 B I U

check_circle 1:31:33 PM i verify Reason for Evaluate Out dropdown value are No Further Action,No New Allegations/Referral Already Exists,Referral to Comprehensive Resources,Reported to Other Jurisdiction

check_circle 1:31:42 PM i wait for 5 seconds

check_circle 1:31:43 PM i click 'Save and Proceed' button

check_circle 1:31:48 PM i wait for 5 seconds

check_circle 1:31:48 PM i verify 'Complete this field.' text is present on page

Screenshot

* Response Type: Evaluate Out

* Reason for Evaluate Out: Select a Reason

Complete this field.

Rationale for Evaluate Out Response

Salesforce Sans 12 B I U

check_circle 1:31:53 PM i wait for 5 seconds

check_circle 1:32:12 PM i select 'No Further Action' value in Reason for Evaluate Out dropdown

check_circle 1:32:17 PM i wait for 5 seconds

check_circle 1:32:18 PM i click 'Save and Proceed' button

check_circle 1:32:23 PM i wait for 5 seconds

check_circle 1:32:36 PM i refresh the page

check_circle 1:32:39 PM i wait for 3 seconds

check_circle 1:32:39 PM i click 'SDM Hotline Tool' link

check_circle 1:32:44 PM i scroll to Down by 200 pixels

check_circle 1:33:02 PM i select 'Immediate' value in Response Type dropdown

check_circle 1:33:07 PM i wait for 5 seconds

check_circle 1:33:07 PM i verify 'Rationale for Evaluate Out Response' text is not present on page

check_circle 1:33:09 PM i verify 'Reason for Evaluate Out' dropdown is not present on page

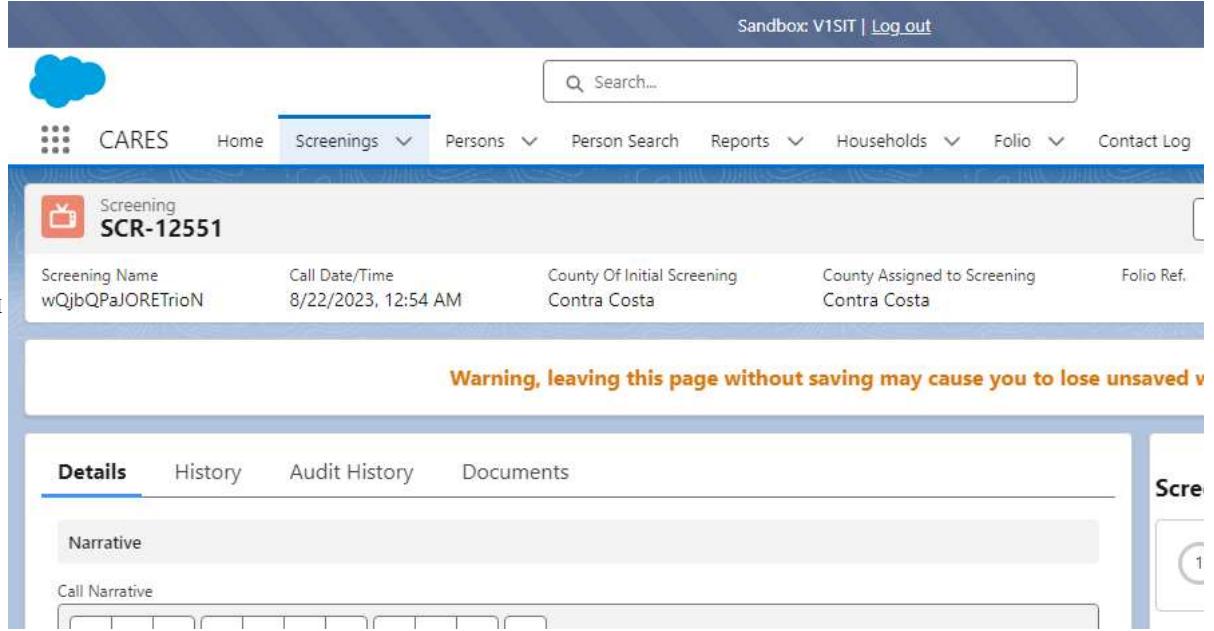
check_circle 1:33:09 PM i click 'Save and Proceed' button

check_circle 1:33:14 PM i wait for 5 seconds

Status Timestamp Details

check_circle 1:33:28 PM i refresh the page
check_circle 1:33:31 PM i wait for 3 seconds
check_circle 1:33:31 PM i click 'Tribal Inquiry & Collaboration' link
check_circle 1:33:36 PM i wait for 5 seconds
check_circle 1:33:41 PM i scroll to Down by 200 pixels
check_circle 1:33:50 PM i enter 'TodayDate' in Date textbox
check_circle 1:33:59 PM i enter '12:00 AM' in Time textbox
check_circle 1:34:25 PM i select 'Reporting Party' value in Participant Type dropdown
check_circle 1:34:54 PM i enter and select 'Alleged Victim' value in On Behalf of Child searchbox
check_circle 1:35:22 PM i select 'In-Person' value in Method dropdown
check_circle 1:35:50 PM i select 'Tribal Inquiry' value in Contact Purpose dropdown
check_circle 1:36:19 PM i select 'Completed' value in Contact Status dropdown
check_circle 1:36:45 PM i enter and select 'Hotline Staff ContraCosta' value from property file in Staff Person searchbox
check_circle 1:36:50 PM i scroll to Down by 100 pixels
check_circle 1:37:19 PM i select 'Continue to Inquire' value in Initial ICWA Inquiry dropdown
check_circle 1:37:24 PM i scroll to Down by 100 pixels
check_circle 1:37:54 PM i select 'Home' value in Location dropdown
check_circle 1:37:54 PM i click 'Save and Proceed' button
check_circle 1:37:59 PM i wait for 5 seconds
check_circle 1:38:40 PM i generate ERR document

Screenshot



The screenshot shows the CARES software interface. At the top, there is a navigation bar with links for Home, Screenings, Persons, Person Search, Reports, Households, Folio, and Contact Log. A search bar is also present. Below the navigation bar, a specific screening record is displayed. The record details are as follows:

Screening Name	Call Date/Time	County Of Initial Screening	County Assigned to Screening	Folio Ref.
wQjbQPjORETrioN	8/22/2023, 12:54 AM	Contra Costa	Contra Costa	

A warning message "Warning, leaving this page without saving may cause you to lose unsaved v" is displayed below the record details. At the bottom of the screen, there are tabs for Details, History, Audit History, and Documents. The Details tab is currently selected. Under the Details tab, there is a section for Narrative, which includes a Call Narrative section with a timeline.

check_circle 1:38:45 PM i scroll to down by 200 pixels
check_circle 1:38:47 PM i wait for 2 seconds
check_circle 1:38:52 PM i set page to view screening
check_circle 1:39:18 PM i enter and select 'Hotline Supervisor ContraCosta' value from property file in Approval Supervisor searchbox
check_circle 1:39:19 PM i click 'Save and Proceed' button
check_circle 1:39:25 PM i verify 'Record(s) saved successfully' toast message
check_circle 1:39:30 PM i wait for 5 seconds
check_circle 1:39:44 PM i navigate to Screenings page
check_circle 1:39:49 PM i wait for 5 seconds
check_circle 1:39:58 PM i navigate to current screening using url

Status Timestamp Details

Screenshot

The screenshot shows a software application window titled "CARES". The main content area displays a screening record for "SCR-12551". The record includes fields for "Screening Name" (wQjbQPajORETrioN), "Call Date/Time" (8/22/2023, 12:54 AM), "County Of Initial Screening" (Contra Costa), and "County Assigned to Screening" (Contra Costa). A prominent orange warning message at the bottom of the screen states: "Warning, leaving this page without saving may cause you to lose unsaved work." Below the main content, there are tabs for "Details", "History", "Audit History", and "Documents". The "Details" tab is currently selected.

check_circle 1:39:58 PM i wait for 5 seconds

check_circle 1:40:04 PM i click 'Submit For Approval' button

check_circle 1:40:09 PM i wait for 5 seconds

check_circle 1:40:22 PM i refresh the page

check_circle 1:40:27 PM i wait for 5 seconds

check_circle 1:40:35 PM i enter 'Submitting for approval' in Comments textarea

check_circle 1:40:37 PM i wait for 2 seconds

check_circle 1:40:38 PM i click 'Submit' button

check_circle 1:40:48 PM i wait for 10 seconds

check_circle 1:40:48 PM i verify 'Screening has been submitted for approval.' text is present on page

Screenshot

The screenshot shows the same CARES software interface. A modal dialog box is open with the title "Submit For Approval". Inside the dialog, the message "Screening has been submitted for approval." is displayed. The background of the application shows the same screening record for "SCR-12551". The tabs "Details", "History", "Audit History", and "Documents" are visible at the bottom of the main content area.

check_circle 1:40:48 PM i click 'Close' button

check_circle 1:40:58 PM i wait for 10 seconds

check_circle 1:41:13 PM i refresh the page

check_circle 1:41:21 PM i wait for 8 seconds

check_circle 1:41:21 PM i verify 'Pending Approval' text is present on page

Status Timestamp Details

Screenshot

check_circle 1:41:21 PM

Screening Name	Call Date/Time	County Of Initial Screening	County Assigned to Screening	Folio Ref.
wQjbQPajORETrioN	8/22/2023, 12:54 AM	Contra Costa	Contra Costa	

Details History Audit History Documents

Narrative

Call Narrative

check_circle 1:41:21 PM i click 'Initial Screening Information' link

check_circle 1:41:26 PM i wait for 5 seconds

check_circle 1:41:27 PM i verify 'Reason for the Call' text is present on page

Screenshot

check_circle 1:41:27 PM

Screening Name	Call Date/Time	County Of Initial Screening	County Assigned to Screening	Folio Ref.
wQjbQPajORETrioN	8/22/2023, 12:54 AM	Contra Costa	Contra Costa	

Details History Audit History Documents

Screening

Call Date and Time

* Date * Time

* Reason for the Call

check_circle 1:41:27 PM i verify 'Abuse/Neglect Referral' text is present on page

Status Timestamp Details

Screenshot

check_circle 1:41:27 PM

Screening Name	Call Date/Time	County Of Initial Screening	County Assigned to Screening	Folio Ref.
wQjbQPaJORETrioN	8/22/2023, 12:54 AM	Contra Costa	Contra Costa	

Details History Audit History Documents

Screening

Call Date and Time
 *Date *Time

*Reason for the Call

check_circle 1:41:27 PM i click 'Supervisor Review/Promotion' link

check_circle 1:41:32 PM i wait for 5 seconds

check_circle 1:41:32 PM i verify 'Response Type' text is present on page

Screenshot

check_circle 1:41:32 PM

Response Type	Immediate	*Pathway	Investigation
Submitted for Approval Date/Time	8/22/2023, 1:10 AM	Approved Date/Time	

Sensitive & Sealed

Sensitive Sealed

Mark Sensitive Reason
--None--

Mark Sealed Reason
--None--

UnMark Sensitive Reason UnMark Sealed Reason

check_circle 1:41:32 PM i verify 'Immediate' text is present on page

Status Timestamp Details

Screenshot

The screenshot shows a software application window titled "Screening SCR-12551". At the top, there is a navigation bar with links for CARES, Home, Screenings (selected), Persons, Person Search, Reports, Households, Folio, and Contact Log. A search bar is located at the top right. The main form has fields for "Response Type" (set to "Immediate") and "Pathway" (set to "Investigation"). Below these are sections for "Submitted for Approval Date/Time" (8/22/2023, 1:10 AM) and "Approved Date/Time". A section titled "Sensitive & Sealed" contains checkboxes for "Sensitive" and "Sealed", both of which are unchecked. Below this are dropdown menus for "Mark Sensitive Reason" (set to "--None--") and "Mark Sealed Reason" (set to "--None--"). At the bottom of the form are buttons for "UnMark Sensitive Reason" and "UnMark Sealed Reason". On the right side of the window, there are vertical panels numbered 5 through 8.

check_circle 1:41:33 PM

check_circle 1:41:38 PM i wait for 5 seconds
 check_circle cancel cancel error warning redo clear

Dashboard

Tests
2
Steps
0
Start
Aug 22, 2023 13:03:38
End
Aug 22, 2023 13:41:39
Time Taken
0h 38m 1s+89ms
Environment

Name	Value
OS Name	Windows Server 2019
User Name	priyanka.pandey
Host Name	WSAMZN-D7CRLEMF