


desktop_windows



- [dashboard](#)
- [track_changes](#)

ORR Extent Report Name

[Jun 14, 2023 19:40:06](#)

[warning Status](#)

- [Pass check_circle](#)
-
- [Clear Filters clear](#)

close Clear

track_changes Dashboard

[search Search](#)

Search Tests...

Tests

1 test(s) passed

0 test(s) failed, 0 skipped

Timeline (seconds)

- CARESV1-T1042_4771 Part-1 Verify that Hotline Worker/Hotline Supervisor is able to send Mandated Reporter letter via preferred method of communication when Evaluated Out is selected in Screening and “Preferred Method to Receive ERNRD” field on Screening & Folio Jun 14, 2023 19:40:06 pass
Jun 14, 2023 19:40:06 Jun 14, 2023 20:03:22 0h 23m 16s+7ms
- | Status | Timestamp | Details |
|--------------|------------|--|
| check_circle | 7:40:13 PM | Application is in Login Page |
| check_circle | 7:41:01 PM | i logged in as 'StaffContraCosta' for V1 application |
| check_circle | 7:41:11 PM | i wait for 10 seconds |
| check_circle | 7:41:16 PM | verify i am on Home page |
| check_circle | 7:41:31 PM | i navigate to Screenings page |
| check_circle | 7:41:36 PM | i wait for 5 seconds |
| check_circle | 7:41:36 PM | i click 'New' button |
| check_circle | 7:41:46 PM | i wait for 10 seconds |
| check_circle | 7:41:54 PM | i enter 'TodayDate' in Date textbox |
| check_circle | 7:42:12 PM | i select 'Abuse/Neglect Referral' value in Reason for the Call dropdown |
| check_circle | 7:42:21 PM | i enter 'randomText' in Screening Name textbox |
| check_circle | 7:42:27 PM | i enter 'randomText' in Call Narrative for Div Paragraph Textbox in V1 |
| check_circle | 7:42:30 PM | i select 'Mandated Reporter' radiobutton |
| check_circle | 7:42:32 PM | i wait for 2 seconds |
| check_circle | 7:42:34 PM | i verify 'Preferred Method to Receive ERNRD' dropdown is present on page |

Status Timestamp Details

Screenshot

check_circle 7:42:34 PM

Sandbox: V1SIT

Search...

CARES Home Screenings Persons Person Search Reports Folio Households Contact Log

* Call Narrative

B I U [List Bulleted] [List Numbered] [List Task] [List None] [List All] [List None]

tzDBQkkQIXFMfmhg

Caller Information

Caller Type

check_circle 7:42:38 PM i verify Preferred Method to Receive ERNRD dropdown values are US Postal Mail, Fax, Verbal, Email/Electronic

check_circle 7:42:39 PM i verify 'Fax Number' textbox is present on page

Screenshot

check_circle 7:42:39 PM

Sandbox: V1SIT

Search...

CARES Home Screenings Persons Person Search Reports Folio Households Contact Log

Caller Information

Caller Type

* ☒ Mandated Reporter ☐ Non-Mandated Reporter ☐ Self Reporter ☐ Anonymous

☐ SCAR Form Received

* Caller First Name

* Caller Last Name

Country Code USA 1

* Phone

Email

* Preferred Method to Receive ERNRD

None

Fax Number

check_circle 7:42:48 PM i enter 'randomText' in Caller First Name textbox

check_circle 7:42:50 PM i wait for 2 seconds

check_circle 7:42:58 PM i enter 'randomText' in Caller Last Name textbox

check_circle 7:43:00 PM i wait for 2 seconds

check_circle 7:43:09 PM i enter 'test@test.com' in Email textbox

check_circle 7:43:11 PM i wait for 2 seconds

check_circle 7:43:20 PM i enter '9876543210' in Fax Number textbox

check_circle 7:43:22 PM i wait for 2 seconds

check_circle 7:43:31 PM i enter '1234567890' in Phone textbox

check_circle 7:43:33 PM i wait for 2 seconds

check_circle 7:43:54 PM i select 'Attorney' value in Mandated Reporter Type dropdown

check_circle 7:43:56 PM i wait for 2 seconds

check_circle 7:44:17 PM i select 'US Postal Mail' value in Preferred Method to Receive ERNRD dropdown

check_circle 7:44:19 PM i wait for 2 seconds

check_circle 7:44:28 PM i enter 'randomText' in Address Line 1 textbox

check_circle 7:44:30 PM i wait for 2 seconds

check_circle 7:44:39 PM i enter 'Oakland' in City textbox

check_circle 7:44:41 PM i wait for 2 seconds

Status Timestamp Details

check_circle 7:44:49 PM i enter '94763' in Zip Code textbox
check_circle 7:44:51 PM i wait for 2 seconds
check_circle 7:44:51 PM i click 'Search' button
check_circle 7:44:56 PM i wait for 5 seconds
check_circle 7:44:57 PM i click 'Validate Address' button
check_circle 7:45:02 PM i wait for 5 seconds
check_circle 7:45:02 PM i select 'userEnteredAddress' radiobutton
check_circle 7:45:07 PM i wait for 5 seconds
check_circle 7:45:27 PM i select 'No' value in Does This Screening Require a Call Back? dropdown
check_circle 7:45:27 PM i click 'Save and Proceed' button
check_circle 7:45:32 PM i wait for 5 seconds
check_circle 7:45:37 PM i set page to view screening
check_circle 7:45:46 PM i capture SCR ID from view screening page
check_circle 7:45:50 PM i capture screening url from view screening page
check_circle 7:46:13 PM i enter person 1 deatils with role as 'Alleged Victim' in Screening
check_circle 7:46:19 PM i scroll to Down by 200 pixels
check_circle 7:46:24 PM i wait for 5 seconds
check_circle 7:46:24 PM i click '+ Add Row' button
check_circle 7:46:29 PM i wait for 5 seconds
check_circle 7:46:34 PM i scroll to Down by 200 pixels
check_circle 7:46:57 PM i enter person 2 deatils with role as 'Alleged Perpetrator' in Screening
check_circle 7:47:00 PM i wait for 3 seconds
check_circle 7:47:01 PM i click 'Save and Proceed' button
check_circle 7:47:06 PM i wait for 5 seconds
check_circle 7:47:19 PM i refresh the page
check_circle 7:47:29 PM i wait for 10 seconds
check_circle 7:47:29 PM i click 'Add Address(es)' link
check_circle 7:47:34 PM i wait for 5 seconds
check_circle 7:47:35 PM i scroll on page to Address Type dropdown
check_circle 7:47:40 PM i wait for 5 seconds
check_circle 7:47:57 PM i select 'Location of Incident' value in Address Type dropdown
check_circle 7:48:05 PM i enter 'randomText' in Address Line 1 textbox
check_circle 7:48:14 PM i enter 'Oakland' in City textbox
check_circle 7:48:23 PM i enter '94763' in Zip Code textbox
check_circle 7:48:23 PM i click 'Search' button
check_circle 7:48:28 PM i wait for 5 seconds
check_circle 7:48:28 PM i click 'Validate Address' button
check_circle 7:48:33 PM i wait for 5 seconds
check_circle 7:48:38 PM i scroll to Down by 200 pixels
check_circle 7:48:38 PM i select 'userEnteredAddress' radiobutton
check_circle 7:48:43 PM i wait for 5 seconds
check_circle 7:48:44 PM i click 'Save and Proceed' button
check_circle 7:48:49 PM i wait for 5 seconds
check_circle 7:48:54 PM i scroll to Up by 600 pixels
check_circle 7:48:59 PM i wait for 5 seconds
check_circle 7:49:04 PM i set page to view screening
check_circle 7:49:18 PM i select stored 'Alleged Victim' value from constant file in Select Alleged Victim dropdown
check_circle 7:49:32 PM i select stored 'Alleged Perpetrator' value from constant file in Select Alleged Perpetrator dropdown
check_circle 7:49:50 PM i select 'Caretaker Absence/Incapacity' value in Allegation Type dropdown
check_circle 7:49:52 PM i wait for 2 seconds
check_circle 7:50:00 PM i move Abandonment,Parent Deceased, values from Allegations Subtype available list to chosen list
check_circle 7:50:05 PM i wait for 5 seconds
check_circle 7:50:05 PM i click 'Save and Proceed' button
check_circle 7:50:15 PM i wait for 10 seconds
check_circle 7:50:15 PM i click 'Save and Proceed' button
check_circle 7:50:25 PM i wait for 10 seconds
check_circle 7:50:44 PM i select 'Evaluate Out' value in Response Type dropdown
check_circle 7:50:47 PM i wait for 3 seconds
check_circle 7:51:07 PM i select 'No Further Action' value in Reason for Evaluate Out dropdown
check_circle 7:51:10 PM i wait for 3 seconds
check_circle 7:51:11 PM i click 'Save and Proceed' button
check_circle 7:51:16 PM i wait for 5 seconds
check_circle 7:51:29 PM i refresh the page
check_circle 7:51:34 PM i wait for 5 seconds
check_circle 7:51:34 PM i click 'Tribal Inquiry & Collaboration' link

Status Timestamp Details

check_circle 7:51:39 PM i wait for 5 seconds
 check_circle 7:51:44 PM i scroll to Down by 200 pixels
 check_circle 7:51:54 PM i enter 'TodayDate' in Date textbox
 check_circle 7:52:02 PM i enter '12:00 AM' in Time textbox
 check_circle 7:52:23 PM i select 'Reporting Party' value in Participant Type dropdown
 check_circle 7:52:28 PM i scroll to Down by 200 pixels
 check_circle 7:52:33 PM i wait for 5 seconds
 check_circle 7:53:02 PM i enter and select 'Alleged Victim' value in On Behalf of Child searchbox
 check_circle 7:53:26 PM i select 'In-Person' value in Method dropdown
 check_circle 7:53:51 PM i select 'Tribal Inquiry' value in Contact Purpose dropdown
 check_circle 7:54:16 PM i select 'Completed' value in Contact Status dropdown
 check_circle 7:54:42 PM i enter and select 'Hotline Staff ContraCosta' value from property file in Staff Person searchbox
 check_circle 7:54:47 PM i wait for 5 seconds
 check_circle 7:55:12 PM i select 'Continue to Inquire' value in Initial ICWA Inquiry dropdown
 check_circle 7:55:17 PM i wait for 5 seconds
 check_circle 7:55:43 PM i select 'Home' value in Location dropdown
 check_circle 7:55:43 PM i click 'Save and Proceed' button
 check_circle 7:55:50 PM i verify 'Tribal Inquiry & Collaboration Record Created/ Updated Successfully!' toast message
 check_circle 7:55:55 PM i wait for 5 seconds
 check_circle 7:56:13 PM i generate ERR document

Screenshot

Sandbox: V1SIT

Q Search...

CARES Home Screenings Persons Person Search Reports Folio Households Contact Log

Screening SCR-10558

Screening Name	Call Date/Time	County Of Initial Screening	County Assigned to Screening	Folio Ref.
tMMEUqsfsUWjryiF	6/14/2023, 7:11 AM	Contra Costa	Contra Costa	

Warning, leaving this page without saving may cause you to lose unsaved v

Details History Audit History Documents

Narrative

Call Narrative

check_circle 7:56:18 PM i scroll to down by 200 pixels
 check_circle 7:56:20 PM i wait for 2 seconds
 check_circle 7:56:25 PM i set page to view screening
 check_circle 7:56:30 PM i wait for 5 seconds
 check_circle 7:56:56 PM i enter and select 'Hotline Supervisor ContraCosta' value from property file in Approval Supervisor searchbox
 check_circle 7:56:58 PM i wait for 2 seconds
 check_circle 7:57:16 PM i select 'No New Allegation/NA Secondary Report' value in Pathway dropdown
 check_circle 7:57:21 PM i wait for 5 seconds
 check_circle 7:57:50 PM i enter and select '00002196' value in Folio Ref. searchbox
 check_circle 7:57:55 PM i wait for 5 seconds
 check_circle 7:57:55 PM i click 'Save and Proceed' button
 check_circle 7:58:01 PM i verify 'Record(s) saved successfully' toast message
 check_circle 7:58:06 PM i wait for 5 seconds
 check_circle 7:58:07 PM i click 'Submit For Approval' button
 check_circle 7:58:12 PM i wait for 5 seconds
 check_circle 7:58:12 PM i verify 'Emergency Response Notice of Referral Disposition letter is required to be printed and mailed to the mandated reporter.' text is pre:
 check_circle 7:58:12 PM Screenshot
 check_circle 7:58:12 PM i click 'Next' button
 check_circle 7:58:17 PM i wait for 5 seconds
 check_circle 7:58:17 PM i click 'Submit' button
 check_circle 7:58:27 PM i wait for 10 seconds
 check_circle 7:58:28 PM i verify 'Screening has been submitted for approval.' text is present on page

Status Timestamp Details

Screenshot

check_circle 7:58:28 PM

Sandbox: VISIT

Search...

CARES Home Screenings Persons Person Search Reports Folio Households Contact Log

Screening SCR-10558

Submit For Approval

Screening has been submitted for approval.

☐ Sensitive

Mark Sensitive Reason

--None--

UnMark Sensitive Reason

--None--

Sensitive Other Reason

Sealed Other Reason

Save and Proceed

check_circle 7:58:28 PM i click 'Close' button

check_circle 7:58:33 PM i wait for 5 seconds

check_circle 7:58:37 PM i click on Log Out

check_circle 7:58:42 PM i wait for 5 seconds

check_circle 7:59:30 PM i logged in as 'SupervisorContraCosta' for V1 application

check_circle 7:59:32 PM i wait for 2 seconds

check_circle 7:59:44 PM i refresh the page

check_circle 7:59:49 PM i wait for 5 seconds

check_circle 8:00:00 PM i click on the notification for SCR ID to approve

check_circle 8:00:05 PM i wait for 5 seconds

check_circle 8:00:05 PM i verify 'Approve' text is present on page

Screenshot

check_circle 8:00:06 PM

Sandbox: VISIT

Search...

CARES Home Screenings Persons Person Search Reports Households Folio Contact Log

Approval Request

Screening Approval Pending

Submitter	Date Submitted	Actual Approver	Assigned To
Hotline Staff1 Contra Costa	Jun 14, 2023	Auto_Hotline Supervisor1 Contra Costa	Auto_Hotline Supervisor

Details

Approval Details

Screening ID	SCR-10558	Owner	Hotline Staff1 Contra Costa
Approval Supervisor	Auto_Hotline Supervisor1 Contra Costa	Status	Pending Approval

check_circle 8:00:12 PM i Approve the approval request

check_circle 8:00:17 PM i set page to view approval

check_circle 8:00:30 PM i refresh the page

check_circle 8:00:35 PM i wait for 5 seconds

check_circle 8:00:35 PM i verify 'Approved' text is present on page

Status Timestamp Details

Screenshot

check_circle 8:00:35 PM

Sandbox: V1SIT

Search...

CARES Home Screenings Persons Person Search Reports Households Folio Contact Log

Process Instance Step
Screening Approval Approved

Submitter	Date Submitted	Actual Approver	Assigned To
Hotline Staff1 Contra Costa	Jun 14, 2023	Auto_Hotline Supervisor1 Contra Costa	Auto_Hotline Supervisor

Details

Approval Details

Screening ID	SCR-10558	Owner	Hotline Staff1 Contra Costa
Approval Supervisor	Auto_Hotline Supervisor1 Contra Costa	Status	Approved

No

check_circle 8:00:35 PM i verify 'Approved' text for Status element

check_circle 8:00:44 PM i navigate to current screening using url

Screenshot

check_circle 8:00:45 PM

Sandbox: V1SIT

Search...

CARES Home Screenings Persons Person Search Reports Households Folio Contact Log

Screening
SCR-10558

Screening Name	Call Date/Time	County Of Initial Screening	County Assigned to Screening	Folio Ref.
tMMEUqsfsUWjryiF	6/14/2023, 7:11 AM	Contra Costa	Contra Costa	00002196

Warning, leaving this page without saving may cause you to lose unsaved v

Details History Audit History Documents

Screening

Call Date and Time

* Date * Time

Jun 14, 2023 7:11 AM

* Reason for the Call

Delta/Nonstart Referral

Scre

check_circle 8:00:52 PM i wait for 7 seconds

check_circle 8:00:52 PM i click 'Documents' link

check_circle 8:00:57 PM i wait for 5 seconds

check_circle 8:01:02 PM i scroll to down by 200 pixels

check_circle 8:01:07 PM i wait for 5 seconds

check_circle 8:01:12 PM i set page to view screening

check_circle 8:01:18 PM i verify column names of Document List section on view screening page

check_circle 8:01:18 PM i verify 'Response to Mandated Reporter' text is present on page

Status

Timestamp Details

Screenshot

check_circle 8:01:19 PM

Sandbox: V1SIT

Search...

CARES Home Screenings Persons Person Search Reports Households Folio Contact Log

Screening SCR-10558

Document List

	Title	Docu...	Docu...	Conta...	Date S...	Upl...	Uploa...	Descri...
<input type="checkbox"/>	Response t...	Mandated ...	Emergency ...	US Postal ...	6/14/2023	6/14/2023, ...	vaultadmin	
<input type="checkbox"/>	Emergency ...	Screening	Emergency ...			6/14/2023, ...	vaultadmin	

Items per Page: 5 1 - 2 of 2

check_circle 8:01:19 PM i verify 'Emergency Response Notice of Referral Disposition' text is present on page

Screenshot

check_circle 8:01:19 PM

Sandbox: V1SIT

Search...

CARES Home Screenings Persons Person Search Reports Households Folio Contact Log

Screening SCR-10558

Document List

	Title	Docu...	Docu...	Conta...	Date S...	Upl...	Uploa...	Descri...
<input type="checkbox"/>	Response t...	Mandated ...	Emergency ...	US Postal ...	6/14/2023	6/14/2023, ...	vaultadmin	
<input type="checkbox"/>	Emergency ...	Screening	Emergency ...			6/14/2023, ...	vaultadmin	

Items per Page: 5 1 - 2 of 2

check_circle 8:01:22 PM i click on Log Out

check_circle 8:01:27 PM i wait for 5 seconds

check_circle 8:02:15 PM i logged in as 'StaffContraCosta' for V1 application

check_circle 8:02:20 PM i wait for 5 seconds

check_circle 8:02:30 PM i navigate to current screening using url

Status

Timestamp Details

Screenshot

check_circle 8:02:30 PM

Sandbox: V1SIT

Search...

CARES Home Screenings Persons Person Search Reports Folio Households Contact Log

Screening **SCR-10558**

Screening Name	Call Date/Time	County Of Initial Screening	County Assigned to Screening	Folio Ref.
tMMEUqsfSjWjryiF	6/14/2023, 7:11 AM	Contra Costa	Contra Costa	00002196

Warning, leaving this page without saving may cause you to lose unsaved v

Details History Audit History Documents

Screening

Call Date and Time

* Date * Time * Reason for the Call

6/14/2023 7:11 AM Abuse/Neglect Referral

check_circle 8:02:35 PM i wait for 5 seconds

check_circle 8:02:48 PM i refresh the page

check_circle 8:02:55 PM i wait for 7 seconds

check_circle 8:02:55 PM i click 'Documents' link

check_circle 8:03:00 PM i wait for 5 seconds

check_circle 8:03:05 PM i scroll to down by 200 pixels

check_circle 8:03:10 PM i wait for 5 seconds

check_circle 8:03:15 PM i set page to view screening

check_circle 8:03:22 PM i verify column names of Document List section on view screening page

check_circle 8:03:22 PM i verify 'Response to Mandated Reporter' text is present on page

Screenshot

check_circle 8:03:22 PM

Sandbox: V1SIT

Search...

CARES Home Screenings Persons Person Search Reports Folio Households Contact Log

Screening **SCR-10558**

Document List

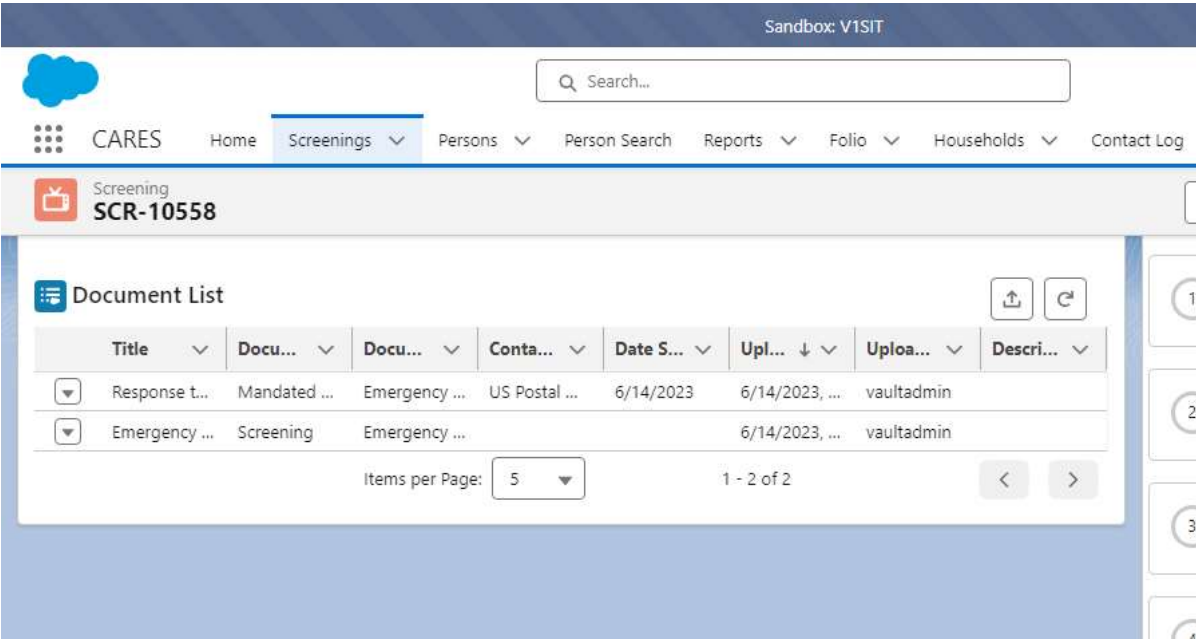
Title	Docu...	Docu...	Conta...	Date S...	Upl...	Uploa...	Descri...
Response t...	Mandated ...	Emergency ...	US Postal ...	6/14/2023	6/14/2023, ...	vaultadmin	
Emergency ...	Screening	Emergency ...			6/14/2023, ...	vaultadmin	

Items per Page: 5 1 - 2 of 2

check_circle 8:03:22 PM i verify 'Emergency Response Notice of Referral Disposition' text is present on page

Status Timestamp Details

Screenshot



check_circle 8:03:22 PM

check_circle cancel cancel error warning redo clear

Dashboard

Tests
1
Steps
0
Start
Jun 14, 2023 19:40:06
End
Jun 14, 2023 20:03:23
Time Taken
0h 23m 17s+55ms
Environment

Name	Value
OS Name	Windows Server 2019
User Name	priyanka.pandey
Host Name	WSAMZN-D7CRLEMF