

desktop\_windows

- [dashboard](#)
- [track\\_changes](#)

ORR Extent Report Name

[Nov 06, 2023 20:19:13](#)

[warning Status](#)

- [Pass check\\_circle](#)
- 
- [Clear Filters clear](#)

close Clear

track\_changes Dashboard

[search Search](#)

Search Tests...

Tests

3 test(s) passed  
0 test(s) failed, 0 skipped  
Timeline (seconds)

- CARESV1-T1161\_1342-Part-1-Verify privileges for 'Call Back Attempts' object. Nov 06, 2023 20:19:13 pass  
Nov 06, 2023 20:19:13 Nov 06, 2023 20:27:18 0h 8m 5s+777ms  

Status	Timestamp	Details
check_circle	8:19:21 PM	Application is in Login Page
check_circle	8:20:03 PM	i logged in as 'StaffContraCosta' for V1 application
check_circle	8:20:18 PM	i wait for 15 seconds
check_circle	8:20:32 PM	i navigate to Call Back Attempts page
check_circle	8:20:37 PM	i wait for 5 seconds
check_circle	8:20:37 PM	i click 'New' button
check_circle	8:20:42 PM	i wait for 5 seconds
check_circle	8:21:52 PM	i enter new call back attempt details
check_circle	8:21:57 PM	i wait for 5 seconds
check_circle	8:22:26 PM	i enter and select 'SCR-15139' value in Screening ID searchbox
check_circle	8:22:31 PM	i wait for 5 seconds
check_circle	8:22:31 PM	i click 'Save' button
check_circle	8:22:36 PM	i wait for 5 seconds
check_circle	8:22:48 PM	i refresh the page
check_circle	8:22:53 PM	i wait for 5 seconds
check_circle	8:22:53 PM	i verify 'Edit' button is present on page

## Status Timestamp Details

Screenshot

Sandbox: V1SIT | [Log out](#)

Search...

CARES Home Screenings Persons Person Search Reports Maps Folio Households

Call Back Attempt  
**CBA-00311**

Related	Details
Call Back Date/Time	11/6/2023, 12:00 PM
Staff Person	Hotline Staff1 Contra Costa
Call Back Recipient	
Method	Phone
Status	Attempted
Screening ID	SCR-15139
Call Back Attempt ID	CBA-00311

Comments

check\_circle 8:22:53 PM

check\_circle 8:22:53 PM i click 'Edit' button

check\_circle 8:22:56 PM i wait for 3 seconds

check\_circle 8:23:14 PM i select 'Fax' value in Method dropdown

check\_circle 8:23:17 PM i wait for 3 seconds

check\_circle 8:23:17 PM i click 'Save' button

check\_circle 8:23:20 PM i wait for 3 seconds

check\_circle 8:23:24 PM i capture call back attempt url from home page

check\_circle 8:23:26 PM i wait for 2 seconds

check\_circle 8:23:30 PM i click on Log Out

check\_circle 8:23:35 PM i wait for 5 seconds

check\_circle 8:24:17 PM i logged in as 'SupervisorContraCosta' for V1 application

check\_circle 8:24:32 PM i wait for 15 seconds

check\_circle 8:24:37 PM verify i am on Home page

check\_circle 8:24:46 PM i navigate to current call back attempt using url

Screenshot

Sandbox: V1SIT | [Log out](#)

Search...

CARES Home Screenings Persons Person Search Reports Households Maps Folio

Call Back Attempt  
**CBA-00311**

Related	Details
Call Back Date/Time	11/6/2023, 12:00 PM
Staff Person	Hotline Staff1 Contra Costa
Call Back Recipient	
Method	Fax
Status	Attempted
Screening ID	SCR-15139
Call Back Attempt ID	CBA-00311

Comments

check\_circle 8:24:46 PM


check\_circle 8:24:51 PM i wait for 5 seconds







check\_circle 8:24:51 PM i verify 'Edit' button is present on page


## Status Timestamp Details

Screenshot








Sandbox: VISIT | [Log out](#)




 CARES Home Screenings  Persons  Person Search Reports  Households  Maps Folio  Con

 Call Back Attempt  
**CBA-00311**

Related **Details**

Call Back Date/Time	11/6/2023, 12:00 PM 	Method	Fax 
Staff Person	 Hotline Staff1 Contra Costa 	Status	Attempted 
Call Back Recipient		Screening ID	SCR-15139 
		Call Back Attempt ID	CBA-00311

 Comments

check\_circle 8:24:51 PM

check\_circle 8:24:51 PM i click 'Edit' button

check\_circle 8:24:55 PM i wait for 3 seconds

check\_circle 8:25:12 PM i select 'Text' value in Method dropdown

check\_circle 8:25:17 PM i wait for 5 seconds

check\_circle 8:25:17 PM i click 'Save' button

check\_circle 8:25:22 PM i wait for 5 seconds

check\_circle 8:25:26 PM i click on Log Out

check\_circle 8:25:31 PM i wait for 5 seconds

check\_circle 8:26:13 PM i logged in as 'StaffFresno' for V1 application


check\_circle 8:26:28 PM i wait for 15 seconds






check\_circle 8:26:33 PM verify i am on Home page


check\_circle 8:26:42 PM i navigate to current call back attempt using url

Screenshot








Sandbox: VISIT | [Log out](#)




 CARES Home Screenings  Persons  Person Search Reports  Service Names / Evidence Base...  Service

 Call Back Attempt  
**CBA-00311**

Related **Details**

Call Back Date/Time	11/6/2023, 12:00 PM 	Method	Text 
Staff Person	 Hotline Staff1 Contra Costa 	Status	Attempted 
Call Back Recipient		Screening ID	SCR-15139 
		Call Back Attempt ID	CBA-00311

 Comments

check\_circle 8:26:42 PM

check\_circle 8:26:47 PM i wait for 5 seconds

check\_circle 8:26:48 PM i verify 'Edit' button is present on page

**Status      Timestamp Details**

Screenshot

Sandbox: V1SIT | [Log out](#)

Search...

CARES Home Screenings Persons Person Search Reports Service Names / Evidence Base... Services

**Call Back Attempt**  
**CBA-00311**

Related	Details
Call Back Date/Time	11/6/2023, 12:00 PM
Staff Person	Hotline Staff1 Contra Costa
Call Back Recipient	
Method	Text
Status	Attempted
Screening ID	SCR-15139
Call Back Attempt ID	CBA-00311

Comments

check\_circle 8:26:48 PM

check\_circle 8:26:48 PM i click 'Edit' button

check\_circle 8:26:51 PM i wait for 3 seconds

check\_circle 8:27:08 PM i select 'Text' value in Method dropdown

check\_circle 8:27:13 PM i wait for 5 seconds

check\_circle 8:27:13 PM i click 'Save' button

check\_circle 8:27:18 PM i wait for 5 seconds

check\_circle 8:27:18 PM i verify error messages in we hit a snag popup on home page

- CARESV1-T1161\_1342-Part-1-Verify privileges for 'Call Back Attempts' object. Nov 06, 2023 20:27:20 pass  
Nov 06, 2023 20:27:20 Nov 06, 2023 20:33:23 0h 6m 3s+598ms

**Status      Timestamp Details**

check\_circle 8:27:23 PM Application is in Login Page

check\_circle 8:28:05 PM i logged in as 'SupervisorContraCosta' for V1 application

check\_circle 8:28:20 PM i wait for 15 seconds

check\_circle 8:28:33 PM i navigate to Call Back Attempts page

check\_circle 8:28:38 PM i wait for 5 seconds

check\_circle 8:28:39 PM i click 'New' button

check\_circle 8:28:44 PM i wait for 5 seconds

check\_circle 8:29:54 PM i enter new call back attempt details

check\_circle 8:29:59 PM i wait for 5 seconds

check\_circle 8:30:27 PM i enter and select 'SCR-15139' value in Screening ID searchbox

check\_circle 8:30:32 PM i wait for 5 seconds

check\_circle 8:30:33 PM i click 'Save' button

check\_circle 8:30:38 PM i wait for 5 seconds

check\_circle 8:30:49 PM i refresh the page

check\_circle 8:30:54 PM i wait for 5 seconds

check\_circle 8:30:54 PM i verify 'Edit' button is present on page

## Status Timestamp Details

Screenshot

Sandbox: VISIT | [Log out](#)

Search...

CARES Home Screenings Persons Person Search Reports Households Maps Folio

Call Back Attempt  
**CBA-00312**

Related Details

Call Back Date/Time	11/6/2023, 12:00 PM	Method	Phone
Staff Person	Hotline Staff1 Contra Costa	Status	Attempted
Call Back Recipient		Screening ID	SCR-15139
		Call Back Attempt ID	CBA-00312

Comments

check\_circle 8:30:54 PM

check\_circle 8:30:54 PM i click 'Edit' button

check\_circle 8:30:57 PM i wait for 3 seconds

check\_circle 8:31:15 PM i select 'Fax' value in Method dropdown

check\_circle 8:31:18 PM i wait for 3 seconds

check\_circle 8:31:18 PM i click 'Save' button

check\_circle 8:31:21 PM i wait for 3 seconds

check\_circle 8:31:25 PM i capture call back attempt url from home page

check\_circle 8:31:27 PM i wait for 2 seconds

check\_circle 8:31:30 PM i click on Log Out

check\_circle 8:31:35 PM i wait for 5 seconds

check\_circle 8:32:18 PM i logged in as 'StaffFresno' for V1 application

check\_circle 8:32:33 PM i wait for 15 seconds

check\_circle 8:32:38 PM verify i am on Home page

check\_circle 8:32:47 PM i navigate to current call back attempt using url

Screenshot

Sandbox: VISIT | [Log out](#)

Search...

CARES Home Screenings Persons Person Search Reports Service Names / Evidence Base...

Call Back Attempt  
**CBA-00312**

Related Details

Call Back Date/Time	11/6/2023, 12:00 PM	Method	Fax
Staff Person	Hotline Staff1 Contra Costa	Status	Attempted
Call Back Recipient		Screening ID	SCR-15139
		Call Back Attempt ID	CBA-00312

Comments

check\_circle 8:32:47 PM

check\_circle 8:32:52 PM i wait for 5 seconds

check\_circle 8:32:52 PM i verify 'Edit' button is present on page

**Status      Timestamp Details**

Screenshot

Sandbox: V1SIT | [Log out](#)

Search...

CARES Home Screenings Persons Person Search Reports Service Names / Evidence Base...

**Call Back Attempt**  
**CBA-00312**

Related	Details
Call Back Date/Time	11/6/2023, 12:00 PM
Staff Person	Hotline Staff1 Contra Costa
Call Back Recipient	
Method	Fax
Status	Attempted
Screening ID	SCR-15139
Call Back Attempt ID	CBA-00312

Comments

check\_circle 8:32:52 PM

check\_circle 8:32:52 PM i click 'Edit' button

check\_circle 8:32:55 PM i wait for 3 seconds

check\_circle 8:33:13 PM i select 'Text' value in Method dropdown

check\_circle 8:33:18 PM i wait for 5 seconds

check\_circle 8:33:18 PM i click 'Save' button

check\_circle 8:33:23 PM i wait for 5 seconds

check\_circle 8:33:23 PM i verify error messages in we hit a snag popup on home page

- CARESV1-T1161-Part-2-Verify privileges for 'Call Back Attempts' object. Nov 06, 2023 20:33:24 pass  
Nov 06, 2023 20:33:24 Nov 06, 2023 21:01:03 0h 27m 39s+691ms

**Status      Timestamp Details**

check\_circle 8:33:27 PM Application is in Login Page

check\_circle 8:34:10 PM i logged in as 'StaffFresno' for V1 application

check\_circle 8:34:25 PM i wait for 15 seconds

check\_circle 8:34:38 PM i navigate to Call Back Attempts page

check\_circle 8:34:43 PM i wait for 5 seconds

check\_circle 8:34:43 PM i click 'New' button

check\_circle 8:34:48 PM i wait for 5 seconds

check\_circle 8:35:59 PM i enter new call back attempt details

check\_circle 8:36:04 PM i wait for 5 seconds

check\_circle 8:36:33 PM i enter and select 'SCR-15139' value in Screening ID searchbox

check\_circle 8:36:38 PM i wait for 5 seconds

check\_circle 8:36:38 PM i click 'Save' button

check\_circle 8:36:43 PM i wait for 5 seconds

check\_circle 8:36:55 PM i refresh the page

check\_circle 8:37:00 PM i wait for 5 seconds

check\_circle 8:37:04 PM i capture call back attempt url from home page

check\_circle 8:37:06 PM i wait for 2 seconds

check\_circle 8:37:09 PM i click on Log Out

check\_circle 8:37:14 PM i wait for 5 seconds

check\_circle 8:37:57 PM i logged in as 'SupervisorRiverside' for V1 application

check\_circle 8:38:05 PM i wait for 8 seconds

check\_circle 8:38:16 PM i refresh the page

check\_circle 8:38:24 PM i wait for 8 seconds

check\_circle 8:38:36 PM i navigate to Call Back Attempts page

check\_circle 8:38:36 PM i verify 'New' button is present on page




Status      Timestamp Details

Screenshot

check\_circle 8:38:36 PM

Sandbox: V1SIT | [Log out](#)



Search...

CARES

HomeScreeningsPersonsPerson SearchReportsService Names / Evidence Base...

Call Back Attempts

Recently Viewed

1 item • Updated a few seconds ago

Search this list


Call Back Attempt ID
1    CBA-00301

check\_circle 8:38:45 PM i navigate to current call back attempt using url

Screenshot

check\_circle 8:38:45 PM

Sandbox: V1SIT | [Log out](#)



Search...

CARES


HomeScreeningsPersonsPerson SearchReportsService Names / Evidence Base...

Call Back Attempt

CBA-00313

Related

Details

Call Back Date/Time	11/6/2023, 12:00 PM	Method	Phone
Staff Person	 Hotline Staff2 Fresno	Status	Attempted
Call Back Recipient		Screening ID	SCR-15139
		Call Back Attempt ID	CBA-00313

Comments

check\_circle 8:38:53 PM i wait for 8 seconds

check\_circle 8:38:53 PM i verify 'Edit' button is present on page

## Status      Timestamp Details

Screenshot

Sandbox: V1SIT | [Log out](#)

Search...

CARES Home Screenings Persons Person Search Reports Service Names / Evidence Base... Service

**Call Back Attempt**  
**CBA-00313**

Related	Details
Call Back Date/Time	11/6/2023, 12:00 PM
Staff Person	Hotline Staff2 Fresno
Call Back Recipient	
Method	Text
Phone	
Status	Attempted
Screening ID	SCR-15139
Call Back Attempt ID	CBA-00313

Comments

check\_circle 8:38:53 PM

check\_circle 8:38:53 PM i click 'Edit' button

check\_circle 8:38:56 PM i wait for 3 seconds

check\_circle 8:39:14 PM i select 'Text' value in Method dropdown

check\_circle 8:39:19 PM i wait for 5 seconds

check\_circle 8:39:19 PM i click 'Save' button

check\_circle 8:39:24 PM i wait for 5 seconds

check\_circle 8:39:24 PM i verify error messages in we hit a snag popup on home page

check\_circle 8:39:24 PM i click 'Cancel' button

check\_circle 8:39:26 PM i wait for 2 seconds

check\_circle 8:39:30 PM i click on Log Out

check\_circle 8:39:35 PM i wait for 5 seconds

check\_circle 8:40:17 PM i logged in as 'StateReadOnlyStaff' for V1 application

check\_circle 8:40:25 PM i wait for 8 seconds

check\_circle 8:40:38 PM i refresh the page

check\_circle 8:40:46 PM i wait for 8 seconds

check\_circle 8:40:59 PM i navigate to Call Back Attempts page

check\_circle 8:41:01 PM i wait for 2 seconds

check\_circle 8:41:12 PM i refresh the page

check\_circle 8:41:20 PM i wait for 8 seconds

check\_circle 8:43:51 PM i verify 'New' button is not present on page


check\_circle 8:43:59 PM i navigate to current call back attempt using url





## Status      Timestamp Details


Screenshot

Sandbox: V1SIT | [Log out](#)



 CARES    Home    Screenings ▾    Persons ▾    Reports ▾    Organizations ▾    Provider Address ▾    Service Categories

 Call Back Attempt  
**CBA-00313**

Related		Details	
Call Back Date/Time	11/6/2023, 12:00 PM	Method	Phone
Staff Person	 Hotline Staff2 Fresno	Status	Attempted
Call Back Recipient		Screening ID	SCR-15139
		Call Back Attempt ID	CBA-00313

▼ Comments

check\_circle 8:44:00 PM

check\_circle 8:44:08 PM i wait for 8 seconds

check\_circle 8:46:38 PM i verify 'Edit' button is not present on page

check\_circle 8:46:40 PM i wait for 2 seconds

check\_circle 8:46:43 PM i click on Log Out

check\_circle 8:46:48 PM i wait for 5 seconds

check\_circle 8:47:31 PM i logged in as 'ERWorkerContraCosta' for V1 application

check\_circle 8:47:39 PM i wait for 8 seconds

check\_circle 8:47:50 PM i refresh the page

check\_circle 8:47:58 PM i wait for 8 seconds

check\_circle 8:48:11 PM i navigate to Call Back Attempts page

check\_circle 8:48:13 PM i wait for 2 seconds

check\_circle 8:48:24 PM i refresh the page


check\_circle 8:48:32 PM i wait for 8 seconds


check\_circle 8:51:02 PM i verify 'New' button is not present on page


check\_circle 8:51:11 PM i navigate to current call back attempt using url


Screenshot

Sandbox: V1SIT | [Log out](#)



 CARES    Home    Screenings ▾    Persons ▾    Person Search    Reports ▾    Households ▾    Contact Log ▾    Folio

 Call Back Attempt  
**CBA-00313**

Related		Details	
Call Back Date/Time	11/6/2023, 12:00 PM	Method	Phone
Staff Person	 Hotline Staff2 Fresno	Status	Attempted
Call Back Recipient		Screening ID	SCR-15139
		Call Back Attempt ID	CBA-00313

▼ Comments

check\_circle 8:51:11 PM

check\_circle 8:51:19 PM i wait for 8 seconds

check\_circle 8:53:50 PM i verify 'Edit' button is not present on page

check\_circle 8:53:52 PM i wait for 2 seconds

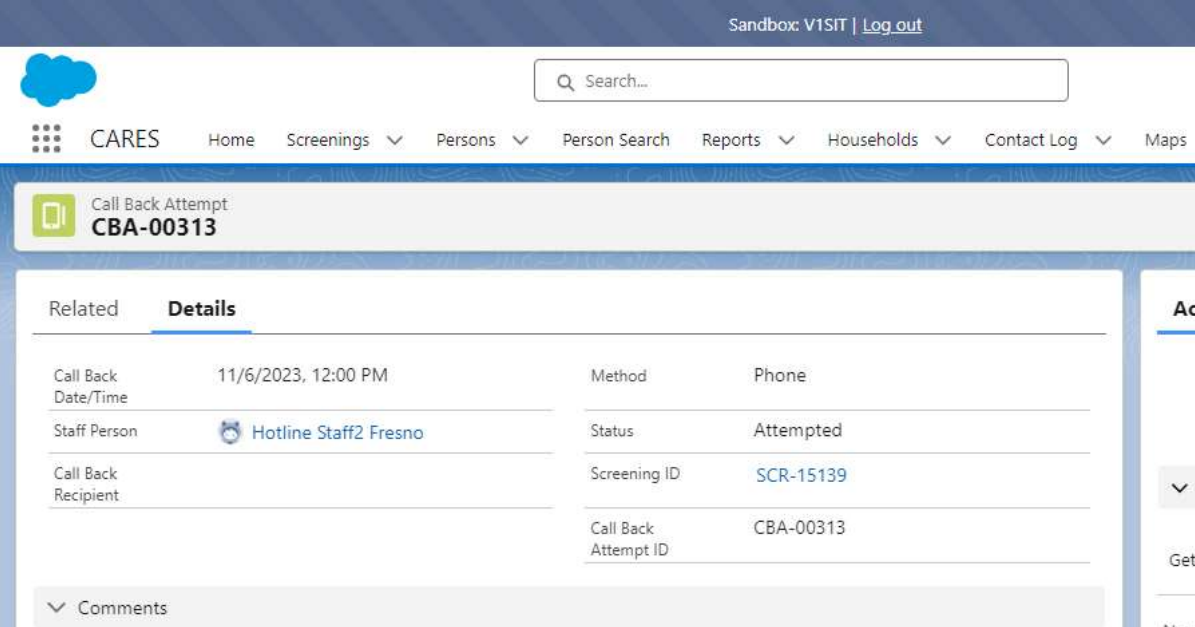
check\_circle 8:53:56 PM i click on Log Out

check\_circle 8:54:01 PM i wait for 5 seconds

Status      Timestamp Details

check\_circle 8:54:43 PM i logged in as 'ERSupervisorContraCosta' for V1 application  
check\_circle 8:54:51 PM i wait for 8 seconds  
check\_circle 8:55:02 PM i refresh the page  
check\_circle 8:55:10 PM i wait for 8 seconds  
check\_circle 8:55:23 PM i navigate to Call Back Attempts page  
check\_circle 8:55:25 PM i wait for 2 seconds  
check\_circle 8:55:38 PM i refresh the page  
check\_circle 8:55:46 PM i wait for 8 seconds  
check\_circle 8:58:16 PM i verify 'New' button is not present on page  
check\_circle 8:58:25 PM i navigate to current call back attempt using url

Screenshot



check\_circle 8:58:25 PM

check\_circle 8:58:33 PM i wait for 8 seconds  
check\_circle 9:01:03 PM i verify 'Edit' button is not present on page  
check\_circle cancel cancel error warning redo clear

Dashboard

Tests  
3  
Steps  
0  
Start  
Nov 06, 2023 20:19:13  
End  
Nov 06, 2023 21:01:04  
Time Taken  
0h 41m 51s+336ms  
Environment

Name	Value
OS Name	Windows Server 2019
User Name	priyanka.pandey
Host Name	WSAMZN-D7CRLEMF