

*desktop\_windows*  


- [dashboard](#)
- [track changes](#)

ORR Extent Report Name

[Nov 10, 2023 05:11:27](#)warning Status

- [Pass check\\_circle](#)
- [Fail error](#)
- [Clear Filters clear](#)

*close* Clear  
*track\_changes* Dashboard  
*search* Search  
  
 Tests

1 test(s) passed  
 0 test(s) failed, 0 skipped  
 Timeline (seconds)

- CARESV1-T1130\_8260 Verify that ER Worker and ER Supervisor are able to record in CARES that the county Agency Administration reviewed and made a decision when a CACI grievance is requested Nov 10, 2023 05:11:27 pass  
 Nov 10, 2023 05:11:27 Nov 10, 2023 05:58:38 0h 47m 11s+468ms

**Status      Timestamp      Details**

<i>check_circle</i>	5:11:33 AM	Application is in Login Page
<i>check_circle</i>	5:12:16 AM	i logged in as 'StaffContraCosta' for V1 application
<i>check_circle</i>	5:12:21 AM	i wait for 5 seconds
<i>check_circle</i>	5:12:26 AM	verify i am on Home page
<i>check_circle</i>	5:12:40 AM	i navigate to Screenings page
<i>check_circle</i>	5:12:40 AM	i click 'New' button
<i>check_circle</i>	5:12:50 AM	i wait for 10 seconds
<i>check_circle</i>	5:12:59 AM	i enter 'TodayDate' in Date textbox
<i>check_circle</i>	5:13:19 AM	i select 'Abuse/Neglect Referral' value in Reason for the Call dropdown
<i>check_circle</i>	5:13:28 AM	i enter 'randomText' in Screening Name textbox
<i>check_circle</i>	5:13:35 AM	i enter 'randomText' in Call Narrative for Div Paragraph Textbox in V1
<i>check_circle</i>	5:13:43 AM	i select 'Non-Mandated Reporter' radiobutton
<i>check_circle</i>	5:14:04 AM	i select 'No' value in Call Back Required dropdown
<i>check_circle</i>	5:14:04 AM	i click 'Save and Proceed' button
<i>check_circle</i>	5:14:09 AM	i wait for 5 seconds
<i>check_circle</i>	5:14:14 AM	i set page to view screening
<i>check_circle</i>	5:14:16 AM	i capture SCR ID from view screening page
<i>check_circle</i>	5:14:20 AM	i capture screening url from view screening page

Status	Timestamp	Details
check_circle	5:14:44 AM	i enter person 1 details with role as 'Alleged Victim' in Screening
check_circle	5:14:46 AM	i wait for 2 seconds
check_circle	5:14:55 AM	i enter 'OneDayBefore18Yrs' in Date of Birth textbox
check_circle	5:14:57 AM	i wait for 2 seconds
check_circle	5:15:02 AM	i scroll to Down by 200 pixels
check_circle	5:15:07 AM	i wait for 5 seconds
check_circle	5:15:08 AM	i click '+ Add Row' button
check_circle	5:15:13 AM	i wait for 5 seconds
check_circle	5:15:18 AM	i scroll to Down by 200 pixels
check_circle	5:15:42 AM	i enter person 2 details with role as 'Alleged Perpetrator' in Screening
check_circle	5:15:42 AM	i click 'Save and Proceed' button
check_circle	5:15:47 AM	i wait for 5 seconds
check_circle	5:15:55 AM	i scroll on page to Address Type dropdown
check_circle	5:16:00 AM	i wait for 5 seconds
check_circle	5:16:30 AM	i select 'Location of Incident' value in Address Type dropdown
check_circle	5:16:40 AM	i enter 'randomText' in Address Line 1 textbox
check_circle	5:16:49 AM	i enter 'Oakland' in City textbox
check_circle	5:16:59 AM	i enter '94763' in Zip Code textbox
check_circle	5:16:59 AM	i click 'Search' button
check_circle	5:17:04 AM	i wait for 5 seconds
check_circle	5:17:04 AM	i click 'Validate Address' button
check_circle	5:17:09 AM	i wait for 5 seconds
check_circle	5:17:15 AM	i scroll to Down by 200 pixels
check_circle	5:17:15 AM	i select radiobutton
check_circle	5:17:20 AM	i wait for 5 seconds
check_circle	5:17:20 AM	i click 'Save and Proceed' button
check_circle	5:17:25 AM	i wait for 5 seconds
check_circle	5:17:30 AM	i scroll to Up by 600 pixels
check_circle	5:17:35 AM	i set page to view screening
check_circle	5:18:07 AM	i select stored 'Alleged Victim' value from constant file in Select Alleged Victim dropdown
check_circle	5:18:40 AM	i select stored 'Alleged Perpetrator' value from constant file in Select Alleged Perpetrator dropdown
check_circle	5:19:16 AM	i select 'Caretaker Absence/Incapacity' value in Allegation Type dropdown
check_circle	5:19:18 AM	i wait for 2 seconds
check_circle	5:19:26 AM	i move Abandonment,Parent Deceased, values from Allegations Subtype available list to chosen list
check_circle	5:19:27 AM	i click 'Save and Proceed' button
check_circle	5:19:37 AM	i wait for 10 seconds

Status	Timestamp Details	Details
<i>check_circle</i>	5:19:37 AM	i click 'Save and Proceed' button
<i>check_circle</i>	5:19:47 AM	i wait for 10 seconds
<i>check_circle</i>	5:20:25 AM	i select 'Immediate' value in Response Type dropdown
<i>check_circle</i>	5:20:27 AM	i wait for 2 seconds
<i>check_circle</i>	5:20:27 AM	i click 'Save and Proceed' button
<i>check_circle</i>	5:20:32 AM	i wait for 5 seconds
<i>check_circle</i>	5:20:46 AM	i refresh the page
<i>check_circle</i>	5:20:51 AM	i wait for 5 seconds
<i>check_circle</i>	5:20:51 AM	i click 'Tribal Inquiry & Collaboration' link
<i>check_circle</i>	5:20:56 AM	i wait for 5 seconds
<i>check_circle</i>	5:21:01 AM	i scroll to Down by 200 pixels
<i>check_circle</i>	5:21:10 AM	i enter 'TodayDate' in Date textbox
<i>check_circle</i>	5:21:19 AM	i enter '12:00 AM' in Time textbox
<i>check_circle</i>	5:21:46 AM	i select 'Reporting Party' value in Participant Type dropdown
<i>check_circle</i>	5:22:15 AM	i enter and select 'Alleged Victim' value in On Behalf of Child searchbox
<i>check_circle</i>	5:22:47 AM	i select 'Phone' value in Method dropdown
<i>check_circle</i>	5:23:18 AM	i select 'Tribal Inquiry' value in Contact Purpose dropdown
<i>check_circle</i>	5:23:48 AM	i select 'Completed' value in Contact Status dropdown
<i>check_circle</i>	5:24:15 AM	i enter and select 'Hotline Staff ContraCosta' value from property file in Staff Person searchbox
<i>check_circle</i>	5:24:20 AM	i scroll to Down by 100 pixels
<i>check_circle</i>	5:24:52 AM	i select 'Continue to Inquire' value in Initial ICWA Inquiry dropdown
<i>check_circle</i>	5:24:57 AM	i scroll to Down by 100 pixels
<i>check_circle</i>	5:24:58 AM	i click 'Save and Proceed' button
<i>check_circle</i>	5:25:03 AM	i wait for 5 seconds
<i>check_circle</i>	5:25:08 AM	i scroll to up by 200 pixels
<i>check_circle</i>	5:25:08 AM	i verify '+ERR Doc' button is present on page

## Status    Timestamp Details

Screenshot

- check\_circle* 5:25:08 AM
- check\_circle* 5:25:08 AM
- check\_circle* 5:25:23 AM
- check\_circle* 5:27:23 AM
- check\_circle* 5:27:28 AM
- check\_circle* 5:27:30 AM
- check\_circle* 5:27:35 AM
- check\_circle* 5:28:01 AM
- check\_circle* 5:28:02 AM
- check\_circle* 5:28:08 AM
- check\_circle* 5:28:13 AM
- check\_circle* 5:28:18 AM
- check\_circle* 5:28:19 AM
- check\_circle* 5:28:24 AM
- check\_circle* 5:28:35 AM
- check\_circle* 5:28:40 AM
- check\_circle* 5:28:47 AM
- check\_circle* 5:28:59 AM
- check\_circle* 5:29:10 AM
- check\_circle* 5:29:15 AM
- check\_circle* 5:29:15 AM
- check\_circle* 5:29:20 AM
- check\_circle* 5:29:21 AM
- check\_circle* 5:29:26 AM
- i click '+ERR Doc' button
- i wait for 15 seconds
- i verify '+ERR Doc' button is not present on page
- i scroll to down by 200 pixels
- i wait for 2 seconds
- i set page to view screening
- i enter and select 'Hotline Supervisor ContraCosta' value from property file in Approval Supervisor searchbox
- i click 'Save and Proceed' button
- i verify 'Record(s) saved successfully' toast message
- i wait for 5 seconds
- i scroll to down by 300 pixels
- i click 'relatedListScreeningPersons' element
- i wait for 5 seconds
- i refresh the page
- i wait for 5 seconds
- i capture record number 1 of Screening Person column from related Screening Persons table of Screening Persons page
- i click saved record of Screening Person column from Screening Persons page
- i refresh the page
- i wait for 5 seconds
- i click 'Validate Person' button
- i wait for 5 seconds
- i click 'Search' button
- i wait for 5 seconds

Status	Timestamp	Details
check_circle	5:29:26 AM	i click 'New Person' button
check_circle	5:29:31 AM	i wait for 5 seconds
check_circle	5:29:58 AM	i select 'Male' value in Sex at Birth dropdown
check_circle	5:29:58 AM	i click 'Save' button
check_circle	5:30:01 AM	i wait for 3 seconds
check_circle	5:30:08 AM	i verify 'Screening Person record has been attached' toast message
check_circle	5:30:13 AM	i wait for 5 seconds
check_circle	5:30:22 AM	i navigate to current screening using url

## Screenshot

Sandbox: V1SIT | Log out

Screening  
SCR-15721

Screening Name kkUkqorCZjdcsDoL	Call Date/Time 11/10/2023, 3:13 AM	County Of Initial Screening Contra Costa	County Assigned to Screening Contra Costa	Folio Ref.
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Warning, leaving this page without saving may cause you to lose unsaved v

Details History Audit History Documents

**Screening**

Call Date and Time  
 \*Date       \*Time

\*Reason for the Call

check_circle	5:30:22 AM	i navigate to current screening using url
check_circle	5:30:27 AM	i wait for 5 seconds
check_circle	5:30:38 AM	i refresh the page
check_circle	5:30:43 AM	i wait for 5 seconds
check_circle	5:30:48 AM	i scroll to down by 400 pixels
check_circle	5:30:49 AM	i click 'relatedListScreeningPersons' element
check_circle	5:30:54 AM	i wait for 5 seconds
check_circle	5:31:03 AM	i capture record number 2 of Screening Person column from related Screening Persons table of Screening Persons page
check_circle	5:31:14 AM	i click saved record of Screening Person column from Screening Persons page
check_circle	5:31:27 AM	i refresh the page
check_circle	5:31:32 AM	i wait for 5 seconds
check_circle	5:31:32 AM	i click 'Validate Person' button
check_circle	5:31:37 AM	i wait for 5 seconds
check_circle	5:31:38 AM	i click 'Search' button
check_circle	5:31:43 AM	i wait for 5 seconds
check_circle	5:31:43 AM	i click 'New Person' button

**Status      Timestamp Details**

	5:31:48 AM	i wait for 5 seconds
	5:32:15 AM	i select 'Male' value in Sex at Birth dropdown
	5:32:16 AM	i click 'Save' button
	5:32:19 AM	i wait for 3 seconds
	5:32:24 AM	i verify 'Screening Person record has been attached' toast message
	5:32:29 AM	i wait for 5 seconds
	5:32:38 AM	i navigate to current screening using url

**Screenshot**

Sandbox: V1S1T | Log out

CARES

Screenings

Persons

Person Search

Reports

Maps

Folio

Households

Con

Screening Name: kkUkqorCZjdcsDoL

Call Date/Time: 11/10/2023, 3:13 AM

County Of Initial Screening: Contra Costa

County Assigned to Screening: Contra Costa

Folio Ref:

**Warning, leaving this page without saving may cause you to lose unsaved v**

**Details** History Audit History Documents

**Screening**

Call Date and Time

\*Date \*Time

\*Reason for the Call

	5:32:44 AM	i wait for 5 seconds
	5:32:44 AM	i click 'Submit For Approval' button
	5:32:49 AM	i wait for 5 seconds
	5:32:58 AM	i enter 'Submitting for approval' in Comments textarea
	5:33:00 AM	i wait for 2 seconds
	5:33:00 AM	i click 'Submit' button
	5:33:10 AM	i wait for 10 seconds
	5:33:10 AM	i verify 'Screening has been submitted for approval.' text is present on page

## Status    Timestamp Details

Screenshot

Screenshot of the CARES application showing a screening record for SCR-15721. The status is "Submit For Approval".

**Screening**

**Call Date and Time**

\*Date: [dropdown menu] \*Time: [dropdown menu]

\*Reason for the Call: [dropdown menu]

**Details** History Audit History Documents

check\_circle 5:33:10 AM

i click 'Close' button

check\_circle 5:33:16 AM

i wait for 5 seconds

check\_circle 5:33:19 AM

i click on Log Out

check\_circle 5:33:29 AM

i wait for 10 seconds

check\_circle 5:34:12 AM

i logged in as 'SupervisorContraCosta' for V1 application

check\_circle 5:34:22 AM

i wait for 10 seconds

check\_circle 5:34:32 AM

i navigate to current screening using url

Screenshot

Sandbox: V1SIT | Log out

CARES

**Screening** SCR-15721

Screening Name kkUkqorCZjdcsDoL	Call Date/Time 11/10/2023, 3:13 AM	County Of Initial Screening Contra Costa	County Assigned to Screening Contra Costa	Folio Ref.
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**Warning, leaving this page without saving may cause you to lose unsaved v**

check\_circle 5:34:32 AM

**Details** History Audit History Documents

**Screening**

**Call Date and Time**

\*Date: [dropdown menu] \*Time: [dropdown menu]

\*Reason for the Call: [dropdown menu]

**Details** History Audit History Documents

**Screening**

**Call Date and Time**

\*Date: [dropdown menu] \*Time: [dropdown menu]

\*Reason for the Call: [dropdown menu]

i wait for 5 seconds

i refresh the page

i wait for 7 seconds

i scroll to Down by 400 pixels

**Status      Timestamp Details**

- check\_circle* 5:35:05 AM i wait for 5 seconds
- check\_circle* 5:35:06 AM i click on 'Approval History' Partial link
- check\_circle* 5:35:11 AM i wait for 5 seconds
- check\_circle* 5:35:11 AM i verify 'Approve' text is present on page

Screenshot

Step Name	Date	Status	Assigned To	Actual Approver
1	11/10/2023, 3:33 AM	Pending	Auto_Hotline Supervisor1 Contra Costa	Auto_Hotline Sup
2	11/10/2023, 3:33 AM	Submitted	Hotline Staff1 Contra Costa	Hotline Staff1 Con

- check\_circle* 5:35:18 AM i Approve the approval request
- check\_circle* 5:35:21 AM i click on Log Out
- check\_circle* 5:35:26 AM i wait for 5 seconds
- check\_circle* 5:36:09 AM i logged in as 'StaffContraCosta' for V1 application
- check\_circle* 5:36:14 AM i wait for 5 seconds
- check\_circle* 5:36:24 AM i navigate to current screening using url

Screenshot

Screening Name kkUkqorCZjdcsDoL	Call Date/Time 11/10/2023, 3:13 AM	County Of Initial Screening Contra Costa	County Assigned to Screening Contra Costa	Folio Ref.
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**Warning, leaving this page without saving may cause you to lose unsaved v**

**Details** History Audit History Documents

Narrative

Call Narrative

- check\_circle* 5:36:35 AM i refresh the page

**Status      Timestamp Details**

5:36:42 AM i wait for 7 seconds

5:36:43 AM i verify 'Primary Worker' searchbox is present on page

Screenshot

The screenshot shows the CARES application interface. At the top, there is a navigation bar with links for Home, Screenings, Persons, Person Search, Reports, Maps, Folio, Households, and Contact. A search bar is also present. Below the navigation bar, a specific screening record is displayed with the identifier 'SCR-15721'. The record includes fields for Screening Name (kkUkqorCZjdcsDoL), Call Date/Time (11/10/2023, 3:13 AM), County Of Initial Screening (Contra Costa), County Assigned to Screening (Contra Costa), and Folio Ref. The page includes a warning message: 'Warning, leaving this page without saving may cause you to lose unsaved work.' Below the main record, there are tabs for Details, History, Audit History, and Documents. The 'Details' tab is selected.

5:36:43 AM i enter and select 'erworker contracosta' value from property file in Primary Worker searchbox

5:37:11 AM i wait for 2 seconds

5:37:11 AM i click 'Save' button

5:37:20 AM i verify 'Record(s) saved successfully' toast message

5:37:23 AM i wait for 3 seconds

5:37:34 AM i refresh the page

5:37:39 AM i wait for 5 seconds

5:37:44 AM i set page to view screening

5:37:47 AM i wait for 3 seconds

5:37:49 AM i capture Folio ref from view screening page

5:37:59 AM i capture Folio ref url from view screening page

5:38:02 AM i click on Log Out

5:38:07 AM i wait for 5 seconds

5:38:50 AM i logged in as 'ERWorkerContraCosta' for V1 application

5:38:55 AM i wait for 5 seconds

5:39:04 AM i navigate to current folio using url

Status    **Timestamp Details**

Screenshot

Folio  
**00007278**

Folio Name kkUkqorCZjdcsDoL	Folio Status Open	Record Type Investigation	Primary Worker erworker3 auto	Originating Screening SCR-15721
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**Related List Quick Links**

- Case Team (0)
- Allegations (1)
- Screenings (1)
- Persons (2)
- Assignments (1)
- Approval History (0)
- Folio History (1)
- Emails (0)
- Administrative Hearing (0)
- Assessments (0)

**Navigation:** Screening Review, **Investigation Details**, Addresses, Contact Log & Tribal Inquiry, Documents, History

*check\_circle* 5:39:05 AM

i set page to view folio

*check\_circle* 5:39:10 AM

i click on 'Allegations' Partial link

*check\_circle* 5:39:12 AM

i wait for 2 seconds

*check\_circle* 5:39:24 AM

i refresh the page

*check\_circle* 5:39:29 AM

i wait for 5 seconds

*check\_circle* 5:39:38 AM

i click first Allegation ID from related Allegations table of Allegations page

*check\_circle* 5:39:43 AM

i wait for 5 seconds

*check\_circle* 5:39:47 AM

i verify 'Allegation Conclusion' dropdown is present on page

Screenshot

Allegation  
**ALL-14171**

**Details**    Audit History

**Allegations**

* Alleged Victim KBeRmecAbwcnbtVC nJKVqzCSAtZSMvRD	* Alleged Perpetrator QcpTpqNJKfUbBkv bKGBDqBGkrIWckcF
* Allegation Type Caretaker Absence/Incapacity	

*check\_circle* 5:39:47 AM

i verify 'Allegation Conclusion Rationale' textbox is present on page

*check\_circle* 5:39:47 AM

i verify 'Allegation Conclusion Rationale' textbox is present on page

## Status    Timestamp Details

Screenshot

The screenshot shows the CARES application interface. At the top, there is a navigation bar with links for Home, Screenings, Persons, Person Search, Reports, Households, Contact Log, and Folio. A search bar is also present. The main content area displays an allegation record with the identifier ALL-14171. The 'Details' tab is selected, showing fields for Alleged Victim (KBeRmecAbwcnbtVC nJKVqzCSATZSMvRD), Alleged Perpetrator (QcpTpqNJKfUbBikv bKGBDqBGkrIwckcF), and Allegation Type (Caretaker Absence/Incapacity).

5:39:47 AM

5:39:52 AM

5:39:54 AM

5:40:15 AM

5:40:24 AM

5:40:26 AM

5:40:26 AM

5:40:31 AM

5:40:40 AM

i scroll to down by 200 pixels

i wait for 2 seconds

i select 'Unfounded' value in Allegation Conclusion dropdown

i enter 'randomText' in Allegation Conclusion Rationale textbox

i wait for 2 seconds

i click 'Save' button

i wait for 5 seconds

i navigate to current folio using url

Screenshot

The screenshot shows the CARES application interface. At the top, there is a navigation bar with links for Home, Screenings, Persons, Person Search, Reports, Households, Contact Log, and Folio. A search bar is also present. The main content area displays a folio record with the identifier 00007278. The folio details include Folio Name (kkUkqorCZjdcsDoL), Folio Status (Open), Record Type (Investigation), Primary Worker (eworker3 auto), and Originating Screening (SCR-15721). Below the details, there is a 'Related List Quick Links' section with links for Case Team (0), Allegations (1), Screenings (1), Persons (2), Assignments (1), Approval History (0), Folio History (1), Emails (0), Administrative Hearing (0), Assessments (0), and a link to Show All (13). The 'Investigation Details' tab is selected at the bottom.

5:40:41 AM

i set page to view folio

5:40:51 AM

i wait for 5 seconds

5:40:51 AM

i click on 'Allegations' Partial link

**Status      Timestamp Details**

- check\_circle* 5:40:56 AM i wait for 5 seconds
- check\_circle* 5:41:09 AM i refresh the page
- check\_circle* 5:41:14 AM i wait for 5 seconds
- check\_circle* 5:41:24 AM i click first Allegation ID from related Allegations table of Allegations page
- check\_circle* 5:41:29 AM i wait for 5 seconds
- check\_circle* 5:41:32 AM i verify 'Allegation Conclusion' dropdown is present on page

Screenshot

- check\_circle* 5:41:33 AM

- check\_circle* 5:41:38 AM
- check\_circle* 5:41:38 AM

i wait for 5 seconds

i verify 'Allegation Conclusion Rationale' textbox is present on page

Screenshot

- check\_circle* 5:41:38 AM

- check\_circle* 5:41:43 AM
- check\_circle* 5:41:48 AM
- check\_circle* 5:41:55 AM

i wait for 5 seconds

i scroll to down by 300 pixels

i wait for 7 seconds

**Status      Timestamp Details**

- check\_circle* 5:42:16 AM i select 'Unfounded' value in Allegation Conclusion dropdown
- check\_circle* 5:42:23 AM i wait for 7 seconds
- check\_circle* 5:42:32 AM i enter 'randomText' in Allegation Conclusion Rationale textbox
- check\_circle* 5:42:39 AM i wait for 7 seconds
- check\_circle* 5:42:40 AM i click 'Save' button
- check\_circle* 5:42:47 AM i wait for 7 seconds
- check\_circle* 5:42:56 AM i navigate to current folio using url

**Screenshot**

- check\_circle* 5:42:56 AM
- check\_circle* 5:43:03 AM i wait for 7 seconds
- check\_circle* 5:43:08 AM i set page to view folio
- check\_circle* 5:43:08 AM i click on 'Disposition' Partial link
- check\_circle* 5:43:10 AM i wait for 2 seconds
- check\_circle* 5:43:22 AM i refresh the page
- check\_circle* 5:43:27 AM i wait for 5 seconds
- check\_circle* 5:43:35 AM i click first Disposition ID from related Disposition table of Disposition page
- check\_circle* 5:43:40 AM i set page to view disposition
- check\_circle* 5:43:51 AM i refresh the page
- check\_circle* 5:43:56 AM i wait for 5 seconds
- check\_circle* 5:43:57 AM i click 'Edit Closure Date' button
- check\_circle* 5:44:02 AM i wait for 5 seconds
- check\_circle* 5:44:09 AM i enter future date in 'MM/dd/YYYY' format for -2 days from today in Closure Date textbox
- check\_circle* 5:44:11 AM i wait for 2 seconds
- check\_circle* 5:44:29 AM i select 'Do Not Promote to Case' value in Disposition dropdown
- check\_circle* 5:44:38 AM i enter 'randomText' in Rationale textarea

**Status      Timestamp Details**

- check\_circle* 5:44:56 AM i select 'Situation Stabilized' value in Disposition Closure Reason Type dropdown
- check\_circle* 5:44:58 AM i wait for 2 seconds
- check\_circle* 5:44:58 AM i click 'Save' button
- check\_circle* 5:45:03 AM i wait for 5 seconds
- check\_circle* 5:45:12 AM i navigate to current folio using url

Screenshot

Sandbox: V1SIT | [Log out](#)

**CARES** Home Screenings Persons Person Search Reports Households Contact Log Folio

**Folio** **00007278**

Folio Name: kkUkqorCZjdcsDoL Folio Status: Open Record Type: Investigation Primary Worker: erworker3 auto Originating Screening: SCR-15721

Related List Quick Links:

- Case Team (0)
- Allegations (1)
- Screenings (1)
- Persons (2)
- Assignments (1)
- Approval History (0)
- Folio History (1)
- Emails (0)
- Administrative Hearing (0)
- Assessments (0)

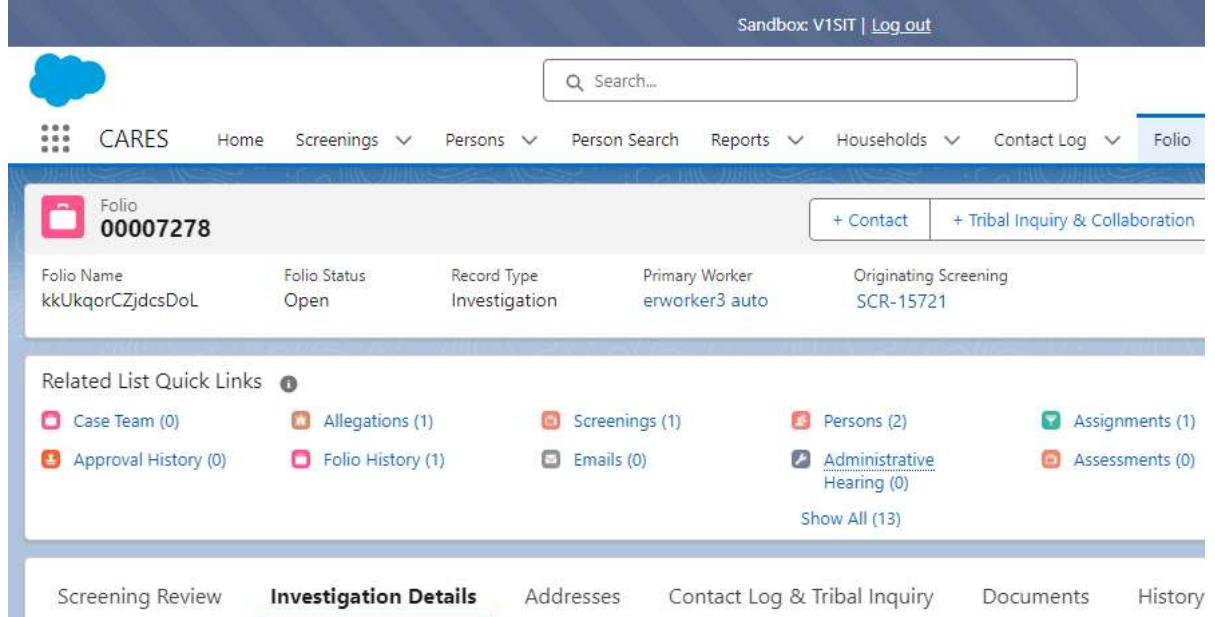
Show All (13)

Screening Review **Investigation Details** Addresses Contact Log & Tribal Inquiry Documents History

- check\_circle* 5:45:18 AM i wait for 5 seconds
- check\_circle* 5:45:23 AM i set page to view folio
- check\_circle* 5:45:28 AM i wait for 5 seconds
- check\_circle* 5:45:28 AM i click on 'Persons' Partial link
- check\_circle* 5:45:33 AM i wait for 5 seconds
- check\_circle* 5:45:44 AM i refresh the page
- check\_circle* 5:45:49 AM i wait for 5 seconds
- check\_circle* 5:45:57 AM i capture record number 2 of Folio Person column from related Persons table of Persons page
- check\_circle* 5:46:02 AM i wait for 5 seconds
- check\_circle* 5:46:10 AM i navigate to current folio using url

## Status      Timestamp Details

Screenshot



*check\_circle* 5:46:10 AM

i wait for 5 seconds

*check\_circle* 5:46:20 AM

i set page to view folio

*check\_circle* 5:46:28 AM

i wait for 8 seconds

*check\_circle* 5:46:31 AM

i click 'Show more actions' button

*check\_circle* 5:46:36 AM

i wait for 5 seconds

*check\_circle* 5:46:37 AM

i click 'CACI Report' link

*check\_circle* 5:46:42 AM

i wait for 5 seconds

*check\_circle* 5:46:53 AM

i refresh the page

*check\_circle* 5:46:58 AM

i wait for 5 seconds

*check\_circle* 5:46:58 AM

i verify 'Folio Ref.' text is present on page

Screenshot



*check\_circle* 5:46:58 AM

i verify 'Perpetrator' searchbox is present on page

**Status      Timestamp Details**

Screenshot

CACI Report

Folio Ref. 00007278

\*Perpetrator

Search Folio Persons...

Related List Quick Links:

- Case Team (0)
- Approval History (0)
- Folio History (1)
- Emails (0)
- Administrative Hearing (0)
- Assessments (0)

Show All (13)

Screening Review    **Investigation Details**    Addresses    Contact Log & Tribal Inquiry    Documents    History

check\_circle 5:46:58 AM

i wait for 5 seconds

check\_circle 5:47:33 AM

i enter and select 'folio person' value in Perpetrator searchbox

check\_circle 5:47:38 AM

i wait for 5 seconds

check\_circle 5:47:38 AM

i click 'Save' button

check\_circle 5:47:43 AM

i wait for 5 seconds

check\_circle 5:47:52 AM

i navigate to current folio using url

Screenshot

Sandbox: V1SIT | Log out

CARES

Folio 00007278

+ Contact    + Tribal Inquiry & Collaboration

Folio Name kkUkqorCZjdcsDoL	Folio Status Open	Record Type Investigation	Primary Worker erworker3 auto	Originating Screening SCR-15721
--------------------------------	----------------------	------------------------------	----------------------------------	------------------------------------

Related List Quick Links:

- Case Team (0)
- Allegations (1)
- Screenings (1)
- Persons (2)
- Assignments (1)
- Approval History (0)
- Folio History (1)
- Emails (0)
- Administrative Hearing (0)
- Assessments (0)

Show All (13)

Screening Review    **Investigation Details**    Addresses    Contact Log & Tribal Inquiry    Documents    History

check\_circle 5:47:52 AM

i wait for 5 seconds

check\_circle 5:47:57 AM

i wait for 5 seconds

check\_circle 5:48:02 AM

i set page to view folio

check\_circle 5:48:07 AM

i wait for 5 seconds

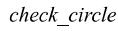
check\_circle 5:48:19 AM

i refresh the page

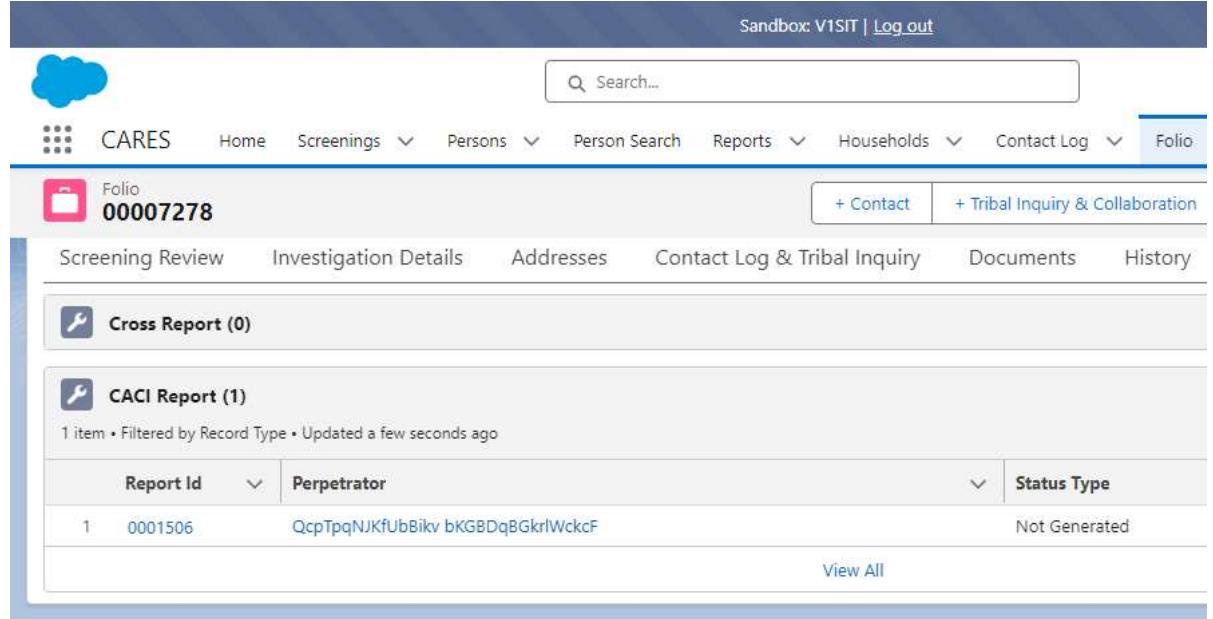
check\_circle 5:48:26 AM

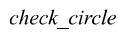
i wait for 7 seconds

**Status      Timestamp Details**

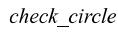
 5:50:41 AM i click 'Correspondence' subtab

Screenshot

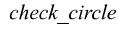


 5:50:42 AM

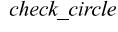
i wait for 5 seconds

 5:50:47 AM

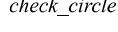
i scroll to down by 500 pixels

 5:50:52 AM

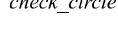
i wait for 5 seconds

 5:50:57 AM

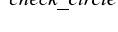
i click 'CACI Report' relatedlistheaderlink

 5:51:02 AM

i wait for 3 seconds

 5:51:14 AM

i refresh the page

 5:51:19 AM

i wait for 5 seconds

 5:51:19 AM

i click Report ID link

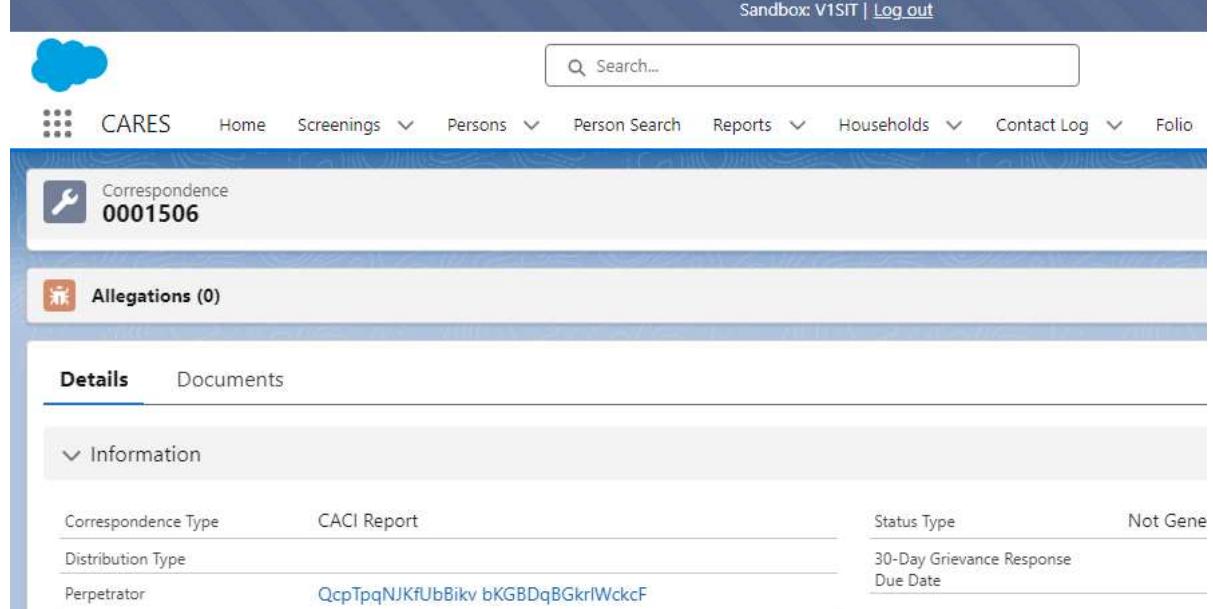
 5:51:24 AM

i wait for 5 seconds

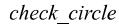
 5:51:24 AM

i verify 'Allegations' text is present on page

Screenshot



**Status      Timestamp Details**

 5:51:25 AM i verify 'Information' text is present on page

Screenshot

Sandbox: V1S1T | Log.out

CARES

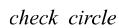
Correspondence  
0001506

Allegations (0)

**Details** Documents

Information

Correspondence Type	CACI Report	Status Type	Not Gene
Distribution Type	QcpTpqNJKfUbBikv bKGBDqBGkrlWckcF	30-Day Grievance Response	
Perpetrator		Due Date	

 5:51:25 AM

i verify 'Correspondence Type' text is present on page

Screenshot

Sandbox: V1S1T | Log.out

CARES

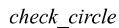
Correspondence  
0001506

Allegations (0)

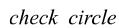
**Details** Documents

Information

Correspondence Type	CACI Report	Status Type	Not Gene
Distribution Type	QcpTpqNJKfUbBikv bKGBDqBGkrlWckcF	30-Day Grievance Response	
Perpetrator		Due Date	

 5:51:25 AM

i verify 'Distribution Type' text is present on page

 5:51:25 AM

i verify 'Distribution Type' text is present on page

## Status    Timestamp Details

Screenshot

Sandbox: V1SIT | [Log out](#)

5:51:25 AM

The screenshot shows the CARES software interface. At the top, there is a navigation bar with links for Home, Screenings, Persons, Person Search, Reports, Households, Contact Log, and Folio. Below the navigation bar, the main content area displays a correspondence record for case number 0001506. The record includes sections for Correspondence Type (CACI Report), Distribution Type, Perpetrator (with a long alphanumeric string), Status Type (Not Gene), and Status Due Date (30-Day Grievance Response). A section for Allegations (0) is also present.

5:51:25 AM

i verify 'Perpetrator' text is present on page

Screenshot

Sandbox: V1SIT | [Log out](#)

5:51:26 AM

The screenshot shows the CARES software interface. At the top, there is a navigation bar with links for Home, Screenings, Persons, Person Search, Reports, Households, Contact Log, and Folio. Below the navigation bar, the main content area displays a correspondence record for case number 0001506. The record includes sections for Correspondence Type (CACI Report), Distribution Type, Perpetrator (with a long alphanumeric string), Status Type (Not Gene), and Status Due Date (30-Day Grievance Response). A section for Allegations (0) is also present.

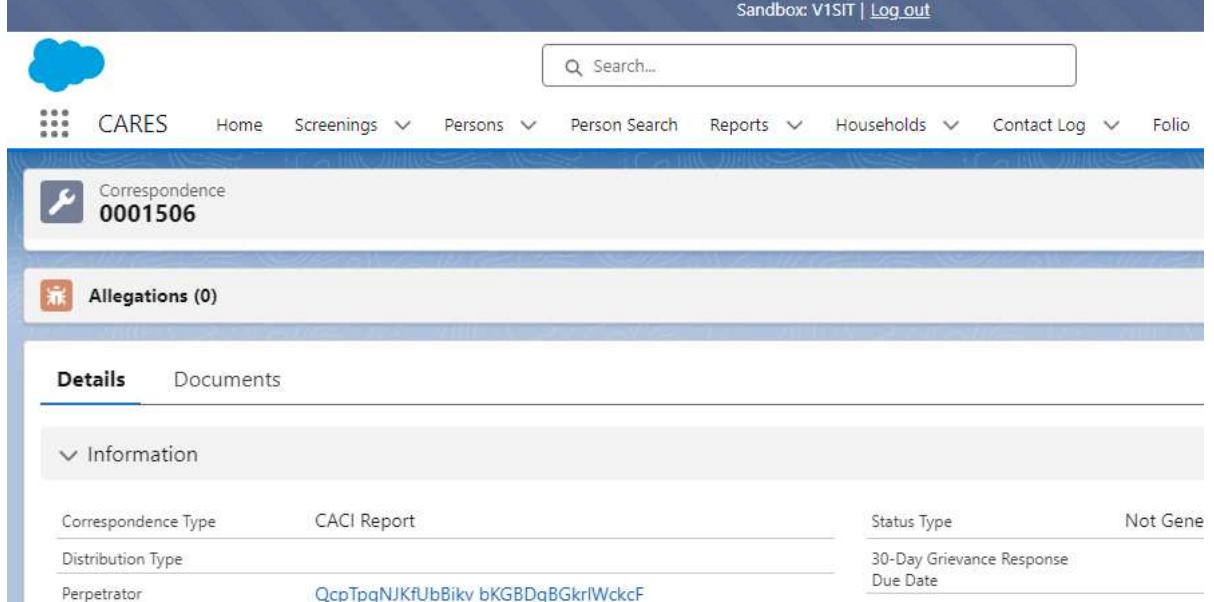
5:51:26 AM

i verify 'SOC 834 Response Received Date' text is present on page

**Status      Timestamp Details**

Screenshot

Sandbox: V1SIT | [Log out](#)



check\_circle 5:51:26 AM

Correspondence  
0001506

Allegations (0)

**Details** Documents

Information

Correspondence Type	CACI Report	Status Type	Not Gene
Distribution Type		30-Day Grievance Response	
Perpetrator	QcpTpqNJKfUbBikv bKGBDqBGkrlWckcF	Due Date	

check\_circle 5:51:26 AM

i verify 'Edit SOC 834 Response Received Date' button is present on page

Screenshot

Sandbox: V1SIT | [Log out](#)

check\_circle 5:51:26 AM

Allegations (0)

**Details** Documents

Information

Correspondence Type	CACI Report	Status Type	Not Gene
Distribution Type		30-Day Grievance Response	
Perpetrator	QcpTpqNJKfUbBikv bKGBDqBGkrlWckcF	Due Date	

check\_circle 5:51:26 AM

i verify 'Status Type' text is present on page

## Status    Timestamp Details

Screenshot

Sandbox: V1SIT | [Log out](#)

5:51:26 AM

The screenshot shows the CARES software interface. At the top, there is a navigation bar with links for Home, Screenings, Persons, Person Search, Reports, Households, Contact Log, and Folio. A search bar is located at the top right. Below the navigation bar, the main content area displays a correspondence entry for case number 0001506. The entry includes sections for Correspondence Type (CACI Report), Distribution Type, Perpetrator (with a long alphanumeric string), Status Type (Not Gene), and Status Type (30-Day Grievance Response Due Date). There is also a section for Allegations (0).

5:51:27 AM

i verify '30-Day Grievance Response Due Date' text is present on page

Screenshot

Sandbox: V1SIT | [Log out](#)

5:51:27 AM

5:51:27 AM

The screenshot shows the CARES software interface. At the top, there is a navigation bar with links for Home, Screenings, Persons, Person Search, Reports, Households, Contact Log, and Folio. A search bar is located at the top right. Below the navigation bar, the main content area displays a correspondence entry for case number 0001506. The entry includes sections for Correspondence Type (CACI Report), Distribution Type, Perpetrator (with a long alphanumeric string), Status Type (Not Gene), and Status Type (30-Day Grievance Response Due Date). There is also a section for Allegations (0).

i verify 'Internal Review' text is present on page

**Status      Timestamp Details**

Screenshot

Sandbox: V1SIT | [Log out](#)

5:51:27 AM

Correspondence Type	CACI Report	Status Type	Not Gene
Distribution Type		30-Day Grievance Response	
Perpetrator	QcpTpqNJKfUbBikv bKGBDqBGkrIWckcF	Due Date	

5:51:29 AM

i verify Status Type field value is Not Generated on view correspondence page

5:51:31 AM

i verify Correspondence Type field value is CACI Report on view correspondence page

5:51:31 AM

i verify 'Generate Document' button is present on page

Screenshot

Sandbox: V1SIT | [Log out](#)

5:51:32 AM

Correspondence Type	CACI Report	Status Type	Not Gene
Distribution Type		30-Day Grievance Response	
Perpetrator	QcpTpqNJKfUbBikv bKGBDqBGkrIWckcF	Due Date	

5:51:35 AM

i wait for 3 seconds

5:51:40 AM

i scroll to down by 200 pixels

5:51:45 AM

i wait for 5 seconds

5:51:45 AM

i verify 'Name of Agency Administrator' text is present on page

## Status      Timestamp Details

Screenshot

Sandbox: V1SIT | [Log out](#)

5:51:45 AM

Correspondence Type	CACI Report	Status Type	Not Gene
Distribution Type	QcpTpqNJKfUbBikv bKGBDqBGkrlWckcF	30-Day Grievance Response Due Date	
Perpetrator	SOC 834 Response Received Date		

**Internal Review**

Name of Agency Administrator	Internal Review Outcome
Title of Administrator	Internal Review Date
Alllegation Review Outcome	Notes

5:51:45 AM

i verify 'Title of Administrator' text is present on page

Screenshot

Sandbox: V1SIT | [Log out](#)

5:51:45 AM

Correspondence Type	CACI Report	Status Type	Not Gene
Distribution Type	QcpTpqNJKfUbBikv bKGBDqBGkrlWckcF	30-Day Grievance Response Due Date	
Perpetrator	SOC 834 Response Received Date		

**Internal Review**

Name of Agency Administrator	Internal Review Outcome
Title of Administrator	Internal Review Date
Alllegation Review Outcome	Notes

5:51:45 AM

i verify 'Alllegation Review Outcome' text is present on page

## Status      Timestamp Details

Screenshot

Sandbox: V1SIT | [Log out](#)

Correspondence Type: CACI Report

Distribution Type: 30-Day Grievance Response Due Date

Perpetrator: QcpTpqNJKfUbBikv bKGBDqBGkrlWckcF

SOC 834 Response Received Date:

**Internal Review**

Name of Agency Administrator: Internal Review Outcome

Title of Administrator: Internal Review Date

Notes: 1

check\_circle 5:51:45 AM

i verify 'Internal Review Outcome' text is present on page

Screenshot

Sandbox: V1SIT | [Log out](#)

Correspondence Type: CACI Report

Distribution Type: 30-Day Grievance Response Due Date

Perpetrator: QcpTpqNJKfUbBikv bKGBDqBGkrlWckcF

SOC 834 Response Received Date:

**Internal Review**

Name of Agency Administrator: Internal Review Outcome

Title of Administrator: Internal Review Date

Notes: 1

check\_circle 5:51:46 AM

i verify 'Internal Review Date' text is present on page

## Status      Timestamp Details

Screenshot

Sandbox: V1SIT | [Log out](#)

Correspondence  
0001506

Correspondence Type	CACI Report	Status Type	Not Gene
Distribution Type	QcpTpqNJKfUbBikv bKGBDqBGkrlWckcF	30-Day Grievance Response Due Date	
Perpetrator	SOC 834 Response Received Date		
<b>Internal Review</b>			
Name of Agency Administrator		Internal Review Outcome	
Title of Administrator		Internal Review Date	
Notes <small>(1)</small>			

check\_circle 5:51:46 AM

i verify 'Notes' text is present on page

Screenshot

Sandbox: V1SIT | [Log out](#)

Correspondence  
0001506

Correspondence Type	CACI Report	Status Type	Not Gene
Distribution Type	QcpTpqNJKfUbBikv bKGBDqBGkrlWckcF	30-Day Grievance Response Due Date	
Perpetrator	SOC 834 Response Received Date		
<b>Internal Review</b>			
Name of Agency Administrator		Internal Review Outcome	
Title of Administrator		Internal Review Date	
Notes <small>(1)</small>			

check\_circle 5:51:46 AM

i verify 'Folio Information' text is present on page

## Status      Timestamp Details

Screenshot

Sandbox: V1SIT | [Log out](#)

5:51:46 AM

Correspondence Type	CACI Report	Status Type	Not Gene
Distribution Type	30-Day Grievance Response Due Date		
Perpetrator	QcpTpqNJKfUbBikv bKGBDqBGkrlWckcF		
SOC 834 Response Received Date			

**Internal Review**

Name of Agency Administrator	Internal Review Outcome
Title of Administrator	Internal Review Date
Alliteration Review Outcome	Notes

5:51:47 AM

i verify 'Folio Ref.' text is present on page

Screenshot

Sandbox: V1SIT | [Log out](#)

5:51:47 AM

Correspondence Type	CACI Report	Status Type	Not Gene
Distribution Type	30-Day Grievance Response Due Date		
Perpetrator	QcpTpqNJKfUbBikv bKGBDqBGkrlWckcF		
SOC 834 Response Received Date			

**Internal Review**

Name of Agency Administrator	Internal Review Outcome
Title of Administrator	Internal Review Date
Alliteration Review Outcome	Notes

5:51:50 AM

i wait for 3 seconds

5:51:50 AM

i click 'Generate Document' button

5:52:10 AM

i wait for 20 seconds

5:54:10 AM

i verify 'Generate Document' button is not present on page

5:54:12 AM

i verify Status Type field value is Generated on view correspondence page

5:54:15 AM

i wait for 3 seconds

5:55:23 AM

i click 'Edit Name of Agency Administrator' button

5:55:26 AM

i wait for 3 seconds

5:55:29 AM

i verify Internal Review Outcome dropdown values are --None--, Granted, Denied, Withdrawn

5:55:32 AM

i wait for 3 seconds

Status	Timestamp	Details
check_circle	5:55:40 AM	i enter 'randomText' in Name of Agency Administrator textbox
check_circle	5:55:43 AM	i wait for 3 seconds
check_circle	5:55:52 AM	i enter 'randomText' in Title of Administrator textbox
check_circle	5:55:55 AM	i wait for 3 seconds
check_circle	5:56:04 AM	i enter 'randomText' in Allegation Review Outcome textarea
check_circle	5:56:07 AM	i wait for 3 seconds
check_circle	5:56:24 AM	i select 'Granted' value in Internal Review Outcome dropdown
check_circle	5:56:27 AM	i wait for 3 seconds
check_circle	5:56:36 AM	i enter 'TodayDate' in Internal Review Date textbox
check_circle	5:56:39 AM	i wait for 3 seconds
check_circle	5:56:48 AM	i enter 'randomText' in Notes textarea
check_circle	5:56:51 AM	i wait for 3 seconds
check_circle	5:56:51 AM	i click 'Save' button
check_circle	5:56:54 AM	i wait for 3 seconds
check_circle	5:56:54 AM	i verify 'Need to enter SOC 834 Response Received Date to proceed.' text is present on page

## Screenshot

Sandbox: V1SIT | Log out

CARES

Correspondence  
0001506

Internal Review

Name of Agency Administrator	uyEPOmkDJTuawQpL	Internal Review Outcome	Granted
Title of Administrator	JaHlgxVbUqpZFUMF	New Date	11/10/2023

We hit a snag.

Review the following fields

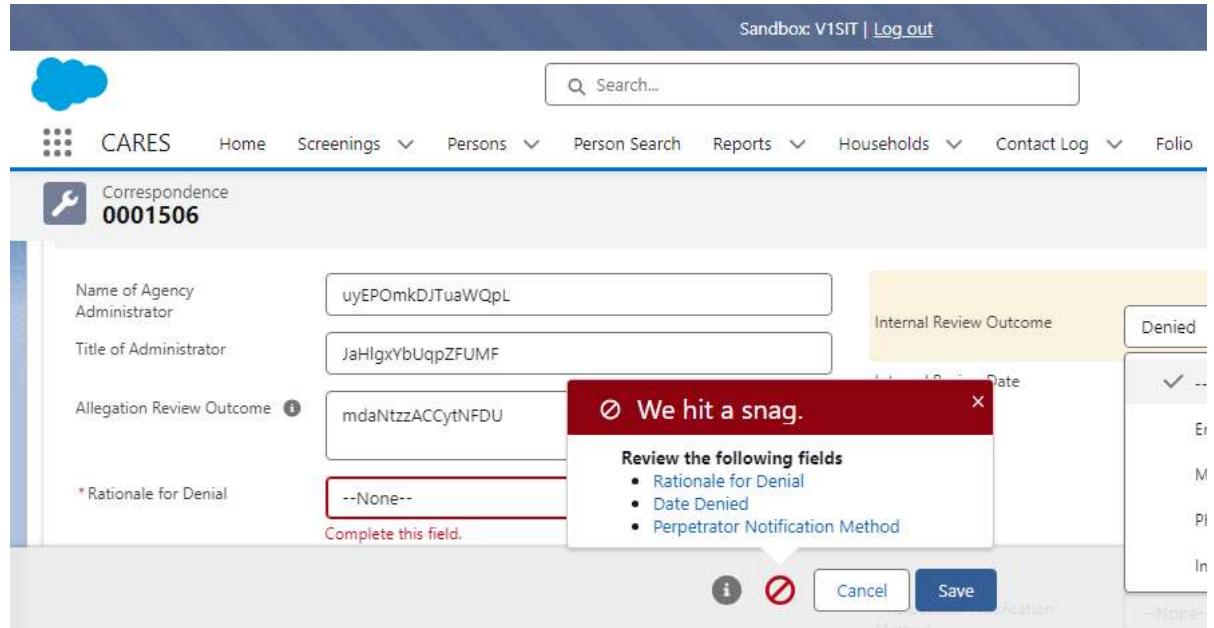
- SOC 834 Response Received Date

Cancel Save

check_circle	5:56:54 AM	i verify 'Need to enter SOC 834 Response Received Date to proceed.' text is present on page
check_circle	5:56:54 AM	i wait for 3 seconds
check_circle	5:57:06 AM	i enter 'TodayDate' in SOC 834 Response Received Date textbox
check_circle	5:57:09 AM	i wait for 3 seconds
check_circle	5:57:09 AM	i click 'Save' button
check_circle	5:57:14 AM	i wait for 5 seconds
check_circle	5:57:17 AM	i click 'Edit Internal Review Outcome' button
check_circle	5:57:20 AM	i wait for 3 seconds
check_circle	5:57:37 AM	i select 'Denied' value in Internal Review Outcome dropdown

Status	Timestamp	Details
check_circle	5:57:40 AM	i wait for 3 seconds
check_circle	5:57:41 AM	i click 'Save' button
check_circle	5:57:44 AM	i wait for 3 seconds
check_circle	5:57:44 AM	i verify error messages in we hit a snag popup on view correspondence page
check_circle	5:57:47 AM	i wait for 3 seconds
check_circle	5:57:47 AM	i verify 'Complete this field.' text is present 3 times on page
check_circle	5:57:51 AM	i verify Rationale for Denial dropdown values are --None--, Pending juvenile court case, Juvenile Court findings related to allegation, Pending related to the allegation, Other
check_circle	5:57:54 AM	i wait for 3 seconds
check_circle	5:57:59 AM	i verify Perpetrator Notification Method dropdown values are --None--, Email, Mail, Phone, In Person
check_circle	5:57:59 AM	i verify 'Date Denied' textbox is present on page

## Screenshot



check_circle	5:58:00 AM	i click 'Cancel' button
check_circle	5:58:05 AM	i wait for 5 seconds
check_circle	5:58:08 AM	i click 'Edit Internal Review Outcome' button
check_circle	5:58:11 AM	i wait for 3 seconds
check_circle	5:58:28 AM	i select 'Withdrawn' value in Internal Review Outcome dropdown
check_circle	5:58:31 AM	i wait for 3 seconds
check_circle	5:58:31 AM	i click 'Save' button
check_circle	5:58:34 AM	i wait for 3 seconds
check_circle	5:58:34 AM	i verify error messages in we hit a snag popup on view correspondence page
check_circle	5:58:37 AM	i wait for 3 seconds
check_circle	5:58:38 AM	i verify 'CACI Retraction Date' textbox is present on page

## Status    Timestamp Details

Screenshot

Correspondence  
0001506

Name of Agency Administrator	uyEPOmkDJTuawQpL
Title of Administrator	JaHlgxYbUqpZFUMF
Allegation Review Outcome	mdaNtzzACCytNFNU
* CACI Retraction Date	Complete this field.

**We hit a snag.**

Review the following fields

- CACI Retraction Date
- Rationale for Withdrawal

Cancel Save

check\_circle 5:58:38 AM

i verify 'Rationale for Withdrawal' textarea is present on page

Screenshot

Correspondence  
0001506

Name of Agency Administrator	uyEPOmkDJTuawQpL
Title of Administrator	JaHlgxYbUqpZFUMF
Allegation Review Outcome	mdaNtzzACCytNFNU
* CACI Retraction Date	Complete this field.

**We hit a snag.**

Review the following fields

- CACI Retraction Date
- Rationale for Withdrawal

Cancel Save

check\_circle 5:58:38 AM

check\_circle 5:58:38 AM i verify 'Complete this field.' text is present 2 times on page

check\_circle cancel cancel error warning redo clear

## Dashboard

Tests

1

Steps

0

Start

Nov 10, 2023 05:11:27

End

Nov 10, 2023 05:58:39

Time Taken

0h 47m 12s+357ms

Environment

Name	Value
OS Name	Windows Server 2019

11/10/23, 6:04 AM

ORR Extent Report Title

User Name priyanka.pandey  
Host Name WSAMZN-D7CRLEMF