

desktop\_windows



- [dashboard](#)
- [track\\_changes](#)

ORR Extent Report Name

[Aug 11, 2023 17:06:37](#)[warning Status](#)

- [Pass check\\_circle](#)
- 
- [Clear Filters clear](#)

close Clear

track\_changes Dashboard

[search Search](#)

Search Tests...

Tests

2 test(s) passed

0 test(s) failed, 0 skipped

Timeline (seconds)

- CARESV1-T227\_384 Verify Hotline Worker- Hotline Supervisor Able To Conduct And Document Consultation Aug 11, 2023 17:06:37 pass  
Aug 11, 2023 17:06:37 Aug 11, 2023 17:18:42 0h 12m 5s+467ms

**Status      Timestamp Details***check\_circle* 5:06:50 PM Application is in Login Page*check\_circle* 5:07:23 PM i logged in as 'StaffContraCosta' for V1 application*check\_circle* 5:07:33 PM i wait for 10 seconds*check\_circle* 5:07:38 PM verify i am on Home page*check\_circle* 5:07:52 PM i navigate to Screenings page*check\_circle* 5:07:57 PM i wait for 5 seconds*check\_circle* 5:07:57 PM i click 'New' button*check\_circle* 5:08:02 PM i wait for 5 seconds*check\_circle* 5:08:11 PM i enter 'TodayDate' in Date textbox*check\_circle* 5:08:31 PM i select 'Abuse/Neglect Referral' value in Reason for the Call dropdown*check\_circle* 5:08:39 PM i enter 'randomText' in Screening Name textbox*check\_circle* 5:08:46 PM i enter 'randomText' in Call Narrative for Div Paragraph Textbox in V1*check\_circle* 5:08:53 PM i select 'Non-Mandated Reporter' radiobutton*check\_circle* 5:09:14 PM i select 'No' value in Does This Screening Require a Call Back? dropdown*check\_circle* 5:09:14 PM i click 'Save and Proceed' button*check\_circle* 5:09:24 PM i wait for 10 seconds*check\_circle* 5:09:29 PM i set page to view screening*check\_circle* 5:09:31 PM i capture SCR ID from view screening page*check\_circle* 5:09:35 PM i capture current url of record type screening*check\_circle* 5:09:59 PM i enter person 1 details with role as 'Alleged Victim' in Screening*check\_circle* 5:10:04 PM i scroll to Down by 200 pixels*check\_circle* 5:10:09 PM i wait for 5 seconds*check\_circle* 5:10:10 PM i click '+ Add Row' button*check\_circle* 5:10:15 PM i wait for 5 seconds*check\_circle* 5:10:20 PM i scroll to Down by 200 pixels*check\_circle* 5:10:44 PM i enter person 2 details with role as 'Alleged Perpetrator' in Screening*check\_circle* 5:10:44 PM i click 'Save and Proceed' button*check\_circle* 5:10:54 PM i wait for 10 seconds*check\_circle* 5:10:54 PM i click '+ Contact' button*check\_circle* 5:10:57 PM i wait for 3 seconds*check\_circle* 5:10:58 PM i verify 'Contact Start Date/ Time' text is present on page

Status      Timestamp Details  
Screenshot

check\_circle 5:10:58 PM

Sandbox: VISIT | [Log out](#)

### Contact

\* Contact Start Date/ Time

\* Date  \* Time

Contact End Date/ Time

Date  Time

\* Contact Purpose

\* On Behalf of Child

Allegations (0)

check\_circle 5:10:58 PM i verify 'Contact End Date/ Time' text is present on page  
Screenshot

check\_circle 5:10:58 PM

Sandbox: VISIT | [Log out](#)

### Contact

\* Contact Start Date/ Time

\* Date  \* Time

Contact End Date/ Time

Date  Time

\* Contact Purpose

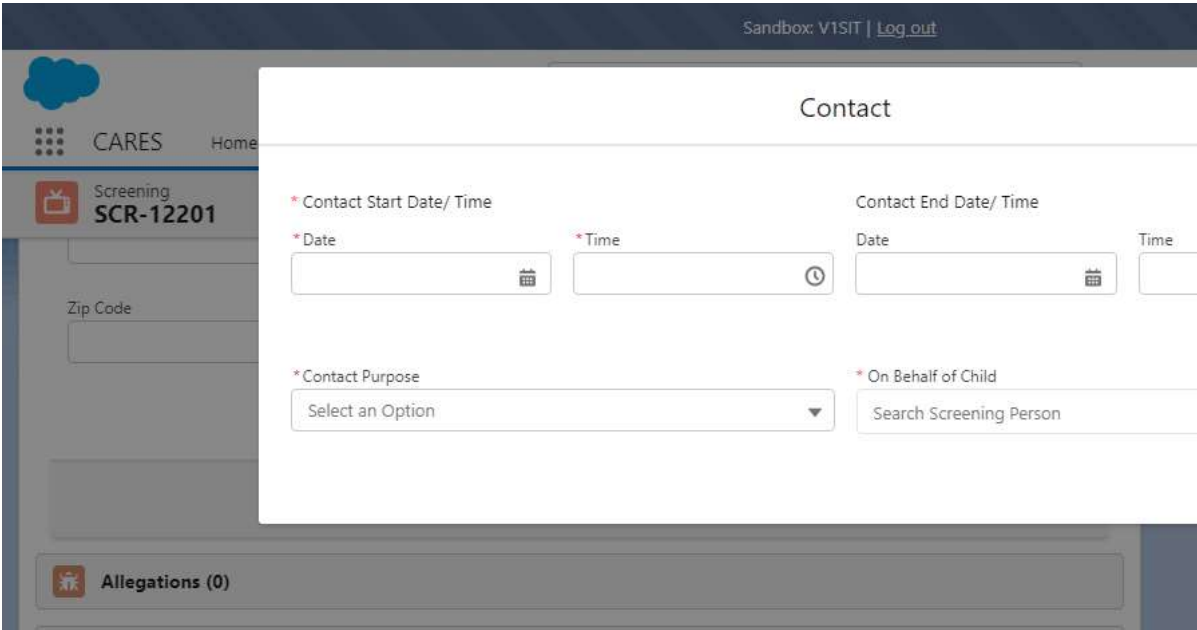
\* On Behalf of Child

Allegations (0)

check\_circle 5:10:58 PM i verify 'On Behalf of Child' text is present on page

Status      Timestamp Details  
Screenshot

check\_circle 5:10:58 PM

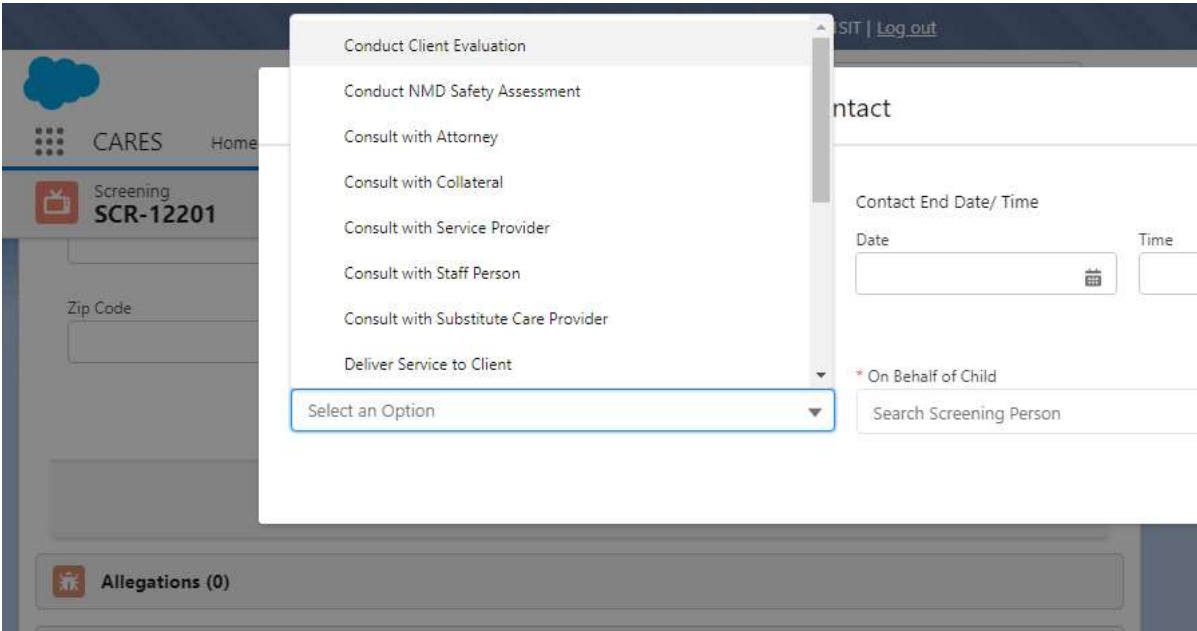


check\_circle 5:11:08 PM i verify Contact Purpose dropdown value are Investigate Referral,Consult with Collateral,Consult with Staff Person

check\_circle 5:11:08 PM i verify 'Staff Person' text is present on page

Screenshot

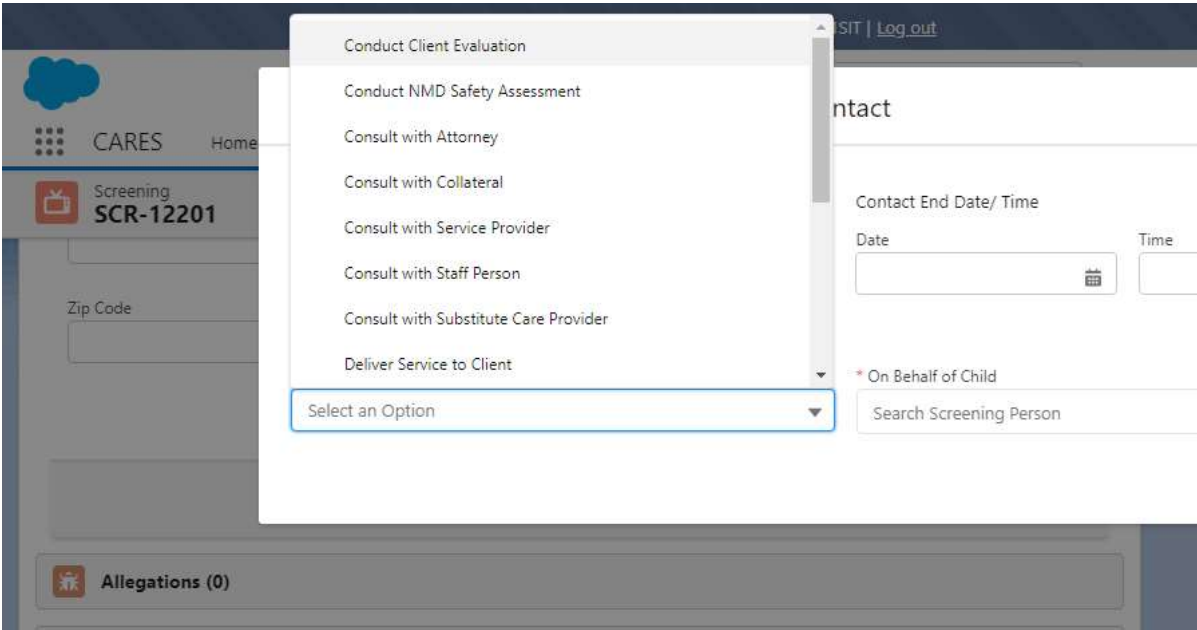
check\_circle 5:11:08 PM



check\_circle 5:11:09 PM i verify 'Other Staff Present' text is present on page

Status      Timestamp Details  
Screenshot

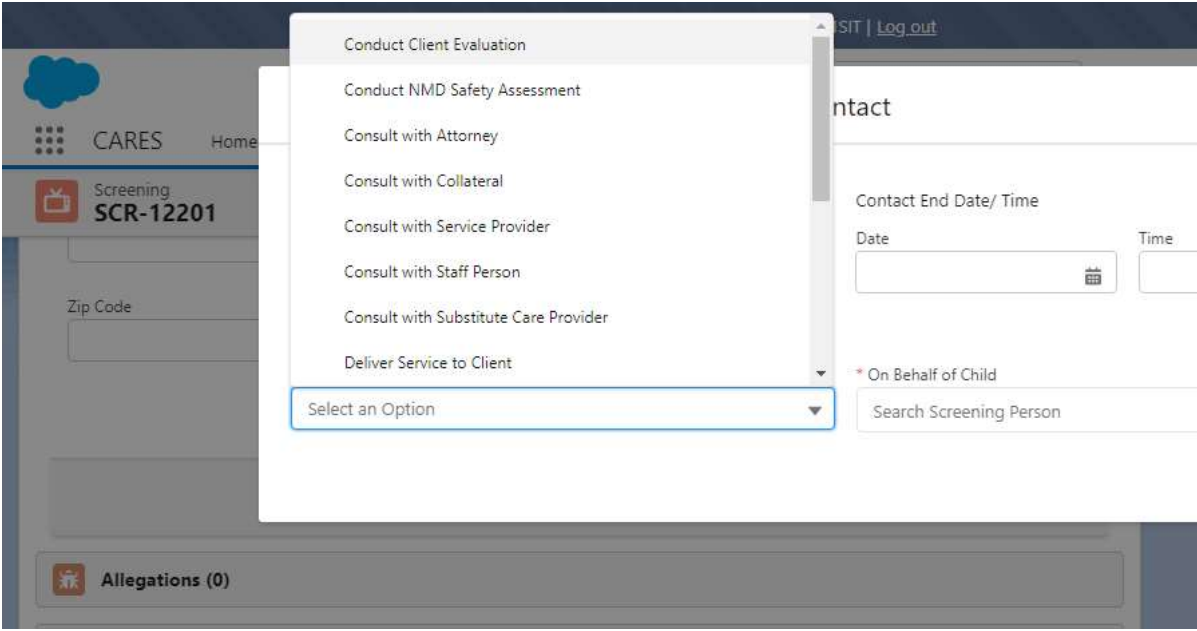
check\_circle 5:11:09 PM



check\_circle 5:11:09 PM i verify 'Participant' text is present on page

Screenshot

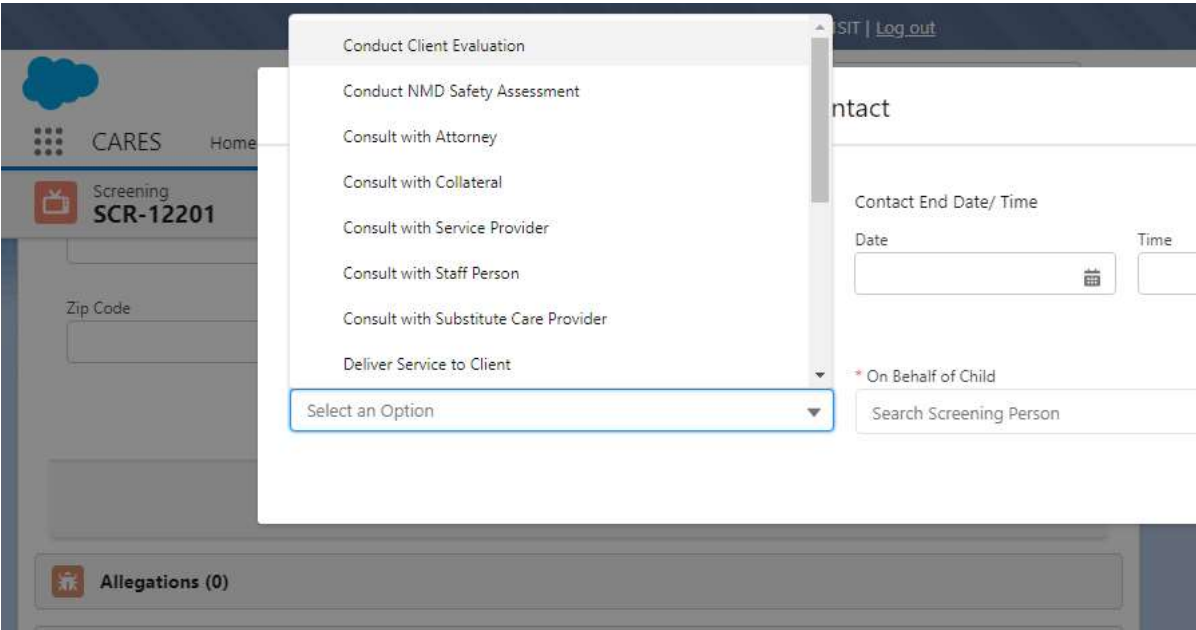
check\_circle 5:11:09 PM



check\_circle 5:11:09 PM i verify 'Method' text is present on page

Status      Timestamp Details  
Screenshot

check\_circle 5:11:09 PM

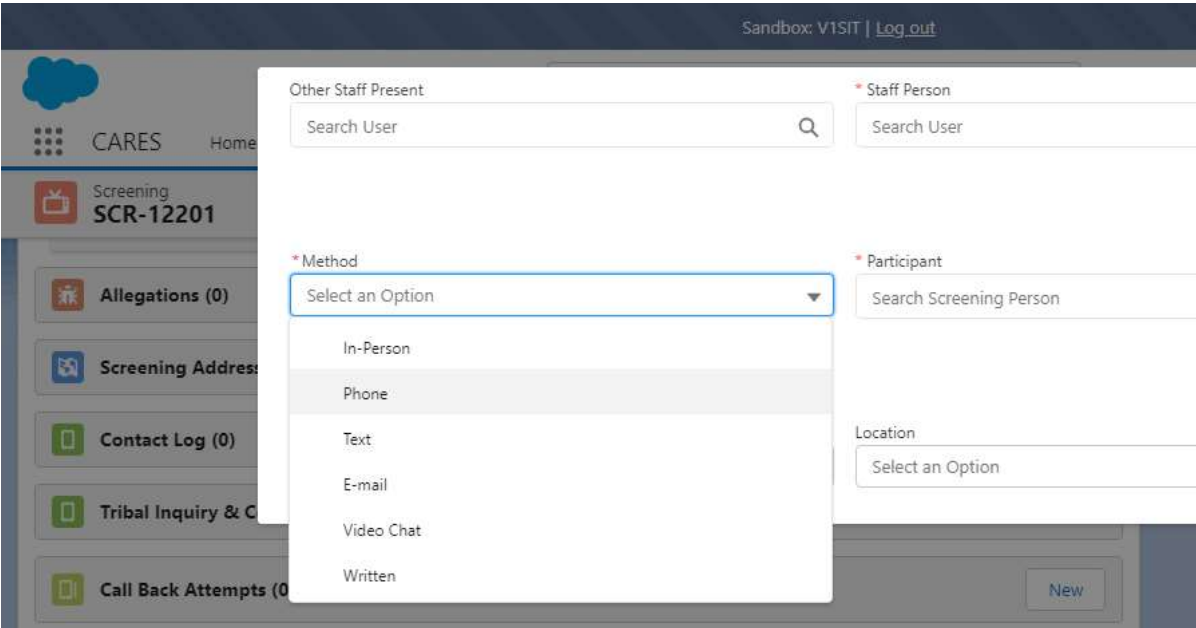


check\_circle 5:11:21 PM i verify Method dropdown value are In-Person,Phone,Text,E-mail,Video Chat,Written

check\_circle 5:11:22 PM i verify 'Contact Status' text is present on page

Screenshot

check\_circle 5:11:22 PM



check\_circle 5:11:34 PM i verify Contact Status dropdown value are Completed,Attempted - Left a Voicemail

check\_circle 5:11:34 PM i verify 'Location' text is present on page

Status      Timestamp Details

Screenshot

check\_circle 5:11:34 PM

The screenshot shows the CARES application interface. A modal titled 'Other Staff Present' is open, displaying a dropdown menu with the following options: 'Completed', 'Attempted - No Contact Successful', 'Attempted - Left a Voicemail', 'Attempted - Knocked on Door', 'Attempted - Arrived at Place of Work or Other Location', and 'Select an Option'. The dropdown is currently open, showing the 'Select an Option' option. The background interface includes a sidebar with navigation links: 'Allegations (0)', 'Screening Address', 'Contact Log (0)', 'Tribal Inquiry & C', and 'Call Back Attempts (0)'. The main content area shows a 'Screening SCR-12201' form with fields for 'Staff Person', 'Participant', and 'Location', each with a search box. The top right corner of the application shows 'Sandbox: VISIT | Log out'.

check\_circle 5:11:45 PM i verify Location dropdown value are Court,CWS Office,Home,Hospital,In-Placement,Institution/Incarceration,School,Other

check\_circle 5:11:48 PM i wait for 3 seconds

check\_circle 5:11:59 PM i refresh the page

check\_circle 5:12:04 PM i wait for 5 seconds

check\_circle 5:12:07 PM i click '+ Contact' button

check\_circle 5:12:12 PM i wait for 5 seconds

check\_circle 5:12:20 PM i enter 'TodayDate' in Date textbox

check\_circle 5:12:25 PM i wait for 5 seconds

check\_circle 5:12:34 PM i enter '12:00 AM' in Time textbox

check\_circle 5:12:39 PM i wait for 5 seconds

check\_circle 5:13:03 PM i select 'Consult with Collateral' value in Contact Purpose dropdown

check\_circle 5:13:08 PM i wait for 5 seconds

check\_circle 5:13:37 PM i enter and select 'Alleged Victim' value in On Behalf of Child searchbox

check\_circle 5:13:42 PM i wait for 5 seconds

check\_circle 5:14:09 PM i enter and select 'Hotline Staff ContraCosta' value from property file in Staff Person searchbox

check\_circle 5:14:14 PM i wait for 5 seconds

check\_circle 5:14:40 PM i select 'In-Person' value in Method dropdown

check\_circle 5:14:45 PM i wait for 5 seconds

check\_circle 5:15:14 PM i enter and select 'Alleged Perpetrator' value in Participant searchbox

check\_circle 5:15:19 PM i wait for 5 seconds

check\_circle 5:15:48 PM i select 'Completed' value in Contact Status dropdown

check\_circle 5:15:53 PM i wait for 5 seconds

check\_circle 5:16:21 PM i select 'Home' value in Location dropdown

check\_circle 5:16:26 PM i wait for 5 seconds

check\_circle 5:16:28 PM i click 'Save' button

check\_circle 5:16:33 PM i wait for 5 seconds


check\_circle 5:16:42 PM i navigate to current screening using url

StatusTimestamp Details

Screenshot

check\_circle 5:16:43 PM

Sandbox: V1SIT | [Log out](#)



Search...

CARES

HomeScreeningsPersonsPerson SearchReportsFolioHouseholdsContact Log

Screening

SCR-12201

Screening Name

Call Date/Time

County Of Initial Screening

County Assigned to Screening

Folio Ref.

rQxNQvKklaOZgCQe

8/11/2023, 4:38 AM

Contra Costa

Contra Costa

Warning, leaving this page without saving may cause you to lose unsaved v

DetailsHistoryAudit HistoryDocuments

Narrative


Call Narrative

check\_circle 5:16:48 PM i wait for 5 seconds  
check\_circle 5:16:53 PM i scroll to down by 400 pixels  
check\_circle 5:16:58 PM i scroll to down by 400 pixels  
check\_circle 5:17:03 PM i scroll to down by 400 pixels  
check\_circle 5:17:08 PM i scroll to down by 400 pixels  
check\_circle 5:17:13 PM i scroll to down by 400 pixels  
check\_circle 5:17:18 PM i wait for 5 seconds  
check\_circle 5:17:20 PM i click 'Contact Log' relatedlistheaderlink  
check\_circle 5:17:35 PM i refresh the page  
check\_circle 5:17:40 PM i wait for 5 seconds  
check\_circle 5:17:50 PM i capture record number 1 of Contact ID column from related Contact Log table of Contact Log page  
check\_circle 5:18:01 PM i click saved record of Contact ID column from Contact Log page  
check\_circle 5:18:06 PM i wait for 5 seconds  
check\_circle 5:18:06 PM i verify 'Contact ID' text is present on page

Screenshot

check\_circle 5:18:06 PM

Sandbox: V1SIT | [Log out](#)



Search...

CARES

HomeScreeningsPersonsPerson SearchReportsFolioHouseholdsContact Log

Contact Log

CL-09387

DetailsDocuments

Information

Contact ID	CL-09387	Contact Purpose	Consult w
Contact Start Date	8/11/2023	Other Staff Present	
Contact Start Time	12:00:00 AM	Contact Status	Complete
Contact End Date		Location	Home
Contact End Time		Method	In-Person

check\_circle 5:18:07 PM i click 'Edit' button  
check\_circle 5:18:12 PM i wait for 5 seconds  
check\_circle 5:18:37 PM i select 'Consult with Attorney' value in Contact Purpose dropdown  
check\_circle 5:18:40 PM i wait for 3 seconds  
check\_circle 5:18:40 PM i click 'Save' button  
check\_circle 5:18:40 PM i verify 'Consult with Attorney' text is present on page



Status Timestamp Details  
Screenshot

check\_circle 5:18:40 PM

The screenshot shows the 'Edit CL-09387' form in the Cares application. The form is titled 'Edit CL-09387' and has a 'Cancel' button and a 'Save & New' button. The form fields are as follows:

Field	Value
Contact ID	CL-09387
*Contact Start Date	8/11/2023
*Contact Start Time	12:00 AM
Contact End Date	
Contact End Time	
*Contact Purpose	Consult with Attor
Other Staff Present	

The background shows the Cares application interface with a sidebar and a main content area. The sidebar has a 'Contact Log' section with 'CL-09387' and a 'Details' section with 'Information' and 'Documents' tabs. The main content area shows the 'Edit CL-09387' form.

check\_circle 5:18:42 PM i wait for 2 seconds

- CARESV1-T227\_384 Verify Hotline Worker- Hotline Supervisor Able To Conduct And Document Consultation Aug 11, 2023 17:18:45 pass Aug 11, 2023 17:18:45 Aug 11, 2023 17:30:57 0h 12m 12s+267ms

Status Timestamp Details

check\_circle 5:18:49 PM Application is in Login Page

check\_circle 5:19:22 PM i logged in as 'SupervisorContraCosta' for V1 application

check\_circle 5:19:32 PM i wait for 10 seconds

check\_circle 5:19:37 PM verify i am on Home page

check\_circle 5:19:52 PM i navigate to Screenings page

check\_circle 5:19:57 PM i wait for 5 seconds

check\_circle 5:19:58 PM i click 'New' button

check\_circle 5:20:03 PM i wait for 5 seconds

check\_circle 5:20:11 PM i enter 'TodayDate' in Date textbox

check\_circle 5:20:30 PM i select 'Abuse/Neglect Referral' value in Reason for the Call dropdown

check\_circle 5:20:39 PM i enter 'randomText' in Screening Name textbox

check\_circle 5:20:45 PM i enter 'randomText' in Call Narrative for Div Paragraph Textbox in V1

check\_circle 5:20:53 PM i select 'Non-Mandated Reporter' radiobutton

check\_circle 5:21:14 PM i select 'No' value in Does This Screening Require a Call Back? dropdown

check\_circle 5:21:14 PM i click 'Save and Proceed' button

check\_circle 5:21:24 PM i wait for 10 seconds

check\_circle 5:21:29 PM i set page to view screening

check\_circle 5:21:31 PM i capture SCR ID from view screening page

check\_circle 5:21:35 PM i capture current url of record type screening

check\_circle 5:21:59 PM i enter person 1 deatils with role as 'Alleged Victim' in Screening

check\_circle 5:22:04 PM i scroll to Down by 200 pixels

check\_circle 5:22:09 PM i wait for 5 seconds

check\_circle 5:22:09 PM i click '+ Add Row' button

check\_circle 5:22:14 PM i wait for 5 seconds

check\_circle 5:22:19 PM i scroll to Down by 200 pixels

check\_circle 5:22:43 PM i enter person 2 deatils with role as 'Alleged Perpetrator' in Screening

check\_circle 5:22:44 PM i click 'Save and Proceed' button

check\_circle 5:22:54 PM i wait for 10 seconds

check\_circle 5:22:54 PM i click '+ Contact' button

check\_circle 5:22:57 PM i wait for 3 seconds

check\_circle 5:22:57 PM i verify 'Contact Start Date/ Time' text is present on page



Status      Timestamp Details  
Screenshot

check\_circle 5:22:57 PM

Sandbox: VISIT | [Log out](#)

### Contact

\* Contact Start Date/ Time

\* Date \* Time

\* Contact End Date/ Time

Date Time

\* Contact Purpose

Select an Option

\* On Behalf of Child

Search Screening Person

Allegations (0)

check\_circle 5:22:57 PM i verify 'Contact End Date/ Time' text is present on page  
Screenshot

check\_circle 5:22:58 PM

Sandbox: VISIT | [Log out](#)

### Contact

\* Contact Start Date/ Time

\* Date \* Time

\* Contact End Date/ Time

Date Time

\* Contact Purpose

Select an Option

\* On Behalf of Child

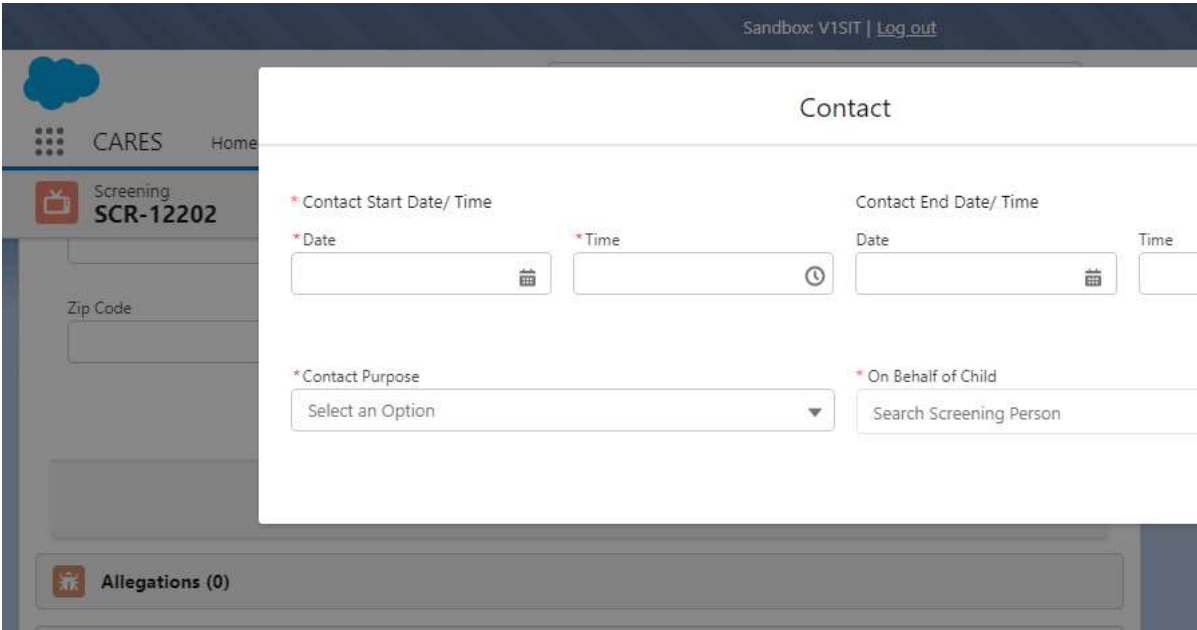
Search Screening Person

Allegations (0)

check\_circle 5:22:58 PM i verify 'On Behalf of Child' text is present on page

Status      Timestamp Details  
Screenshot

check\_circle 5:22:58 PM

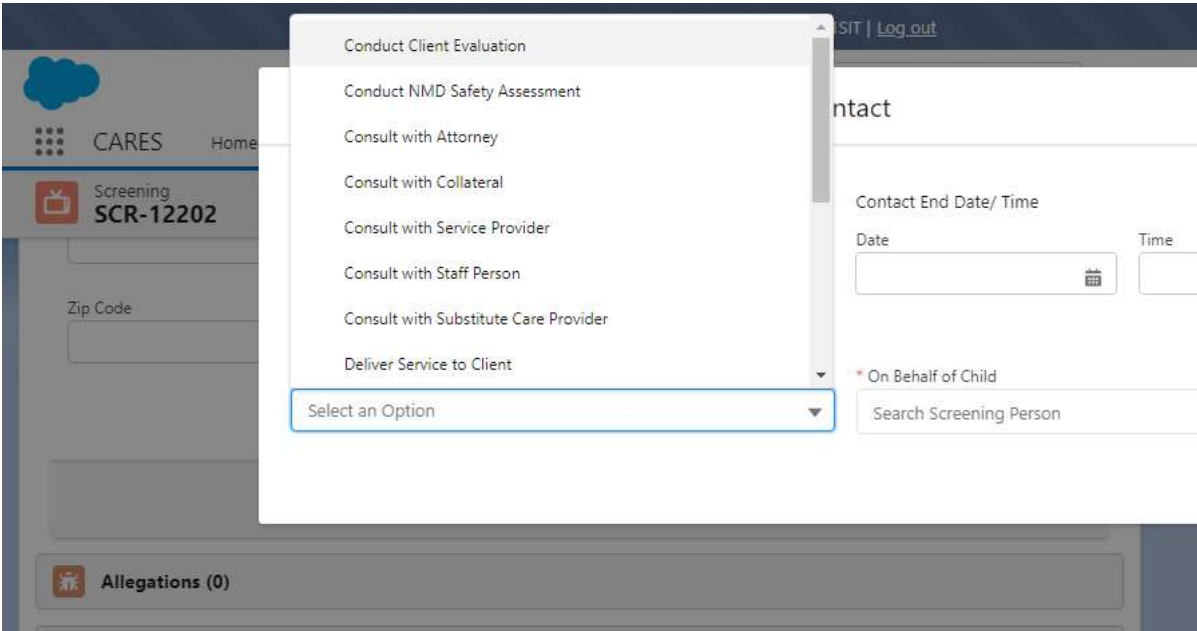


check\_circle 5:23:07 PM i verify Contact Purpose dropdown value are Investigate Referral,Consult with Collateral,Consult with Staff Person

check\_circle 5:23:07 PM i verify 'Staff Person' text is present on page

Screenshot

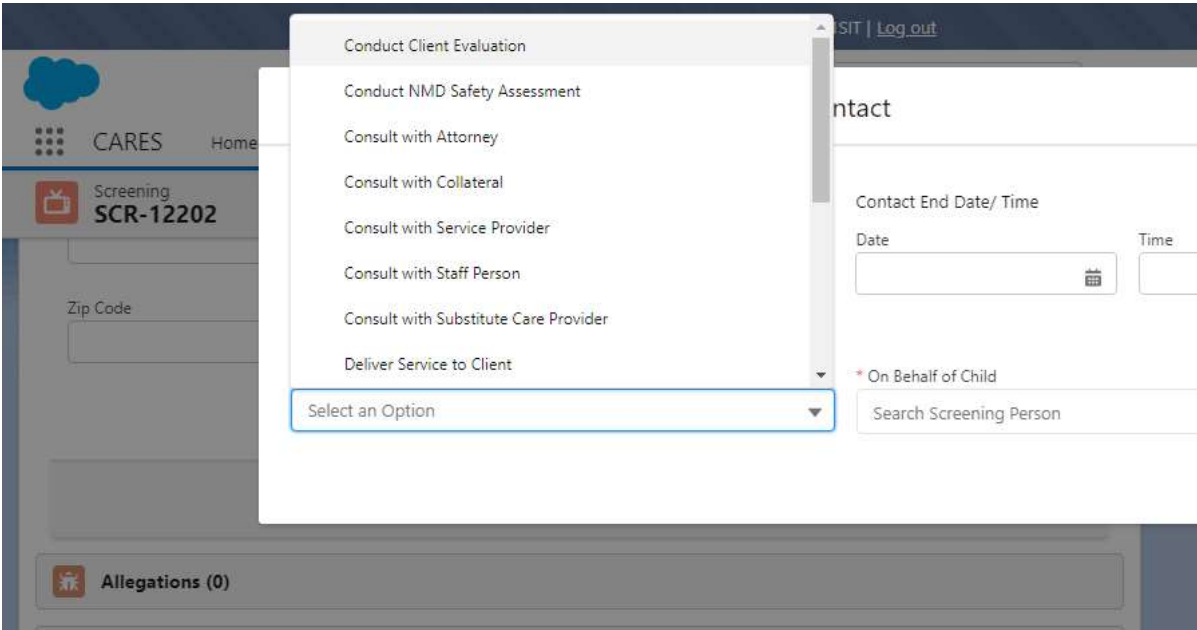
check\_circle 5:23:07 PM



check\_circle 5:23:07 PM i verify 'Other Staff Present' text is present on page

Status      Timestamp Details  
Screenshot

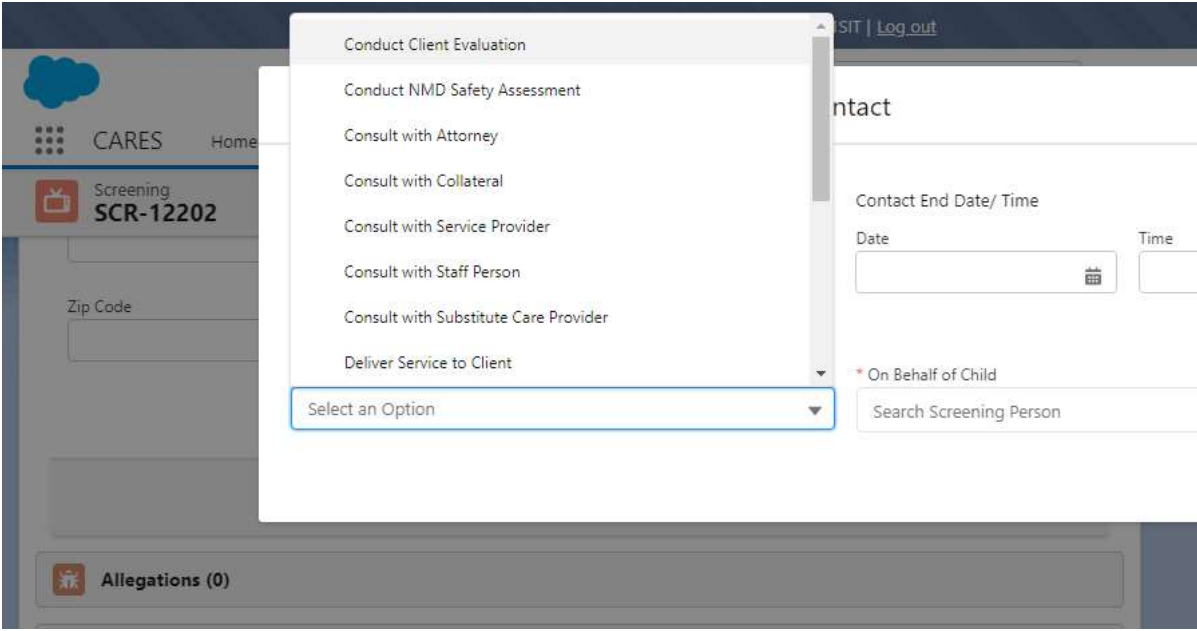
check\_circle 5:23:07 PM



check\_circle 5:23:07 PM i verify 'Participant' text is present on page

Screenshot

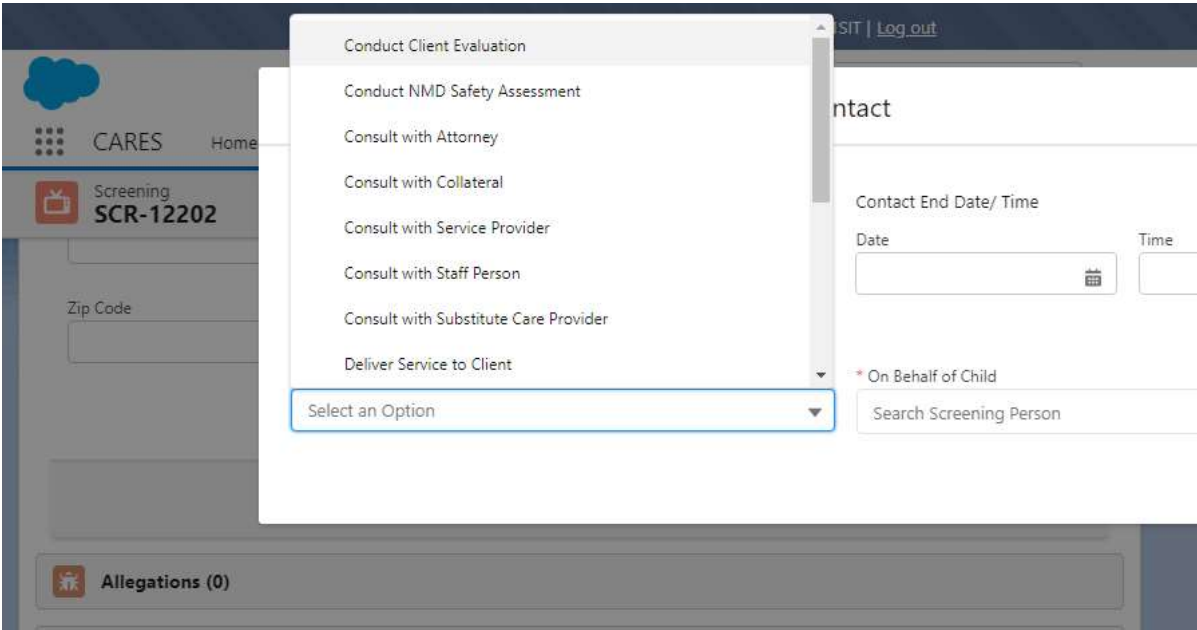
check\_circle 5:23:07 PM



check\_circle 5:23:08 PM i verify 'Method' text is present on page

Status      Timestamp Details  
Screenshot

check\_circle 5:23:08 PM

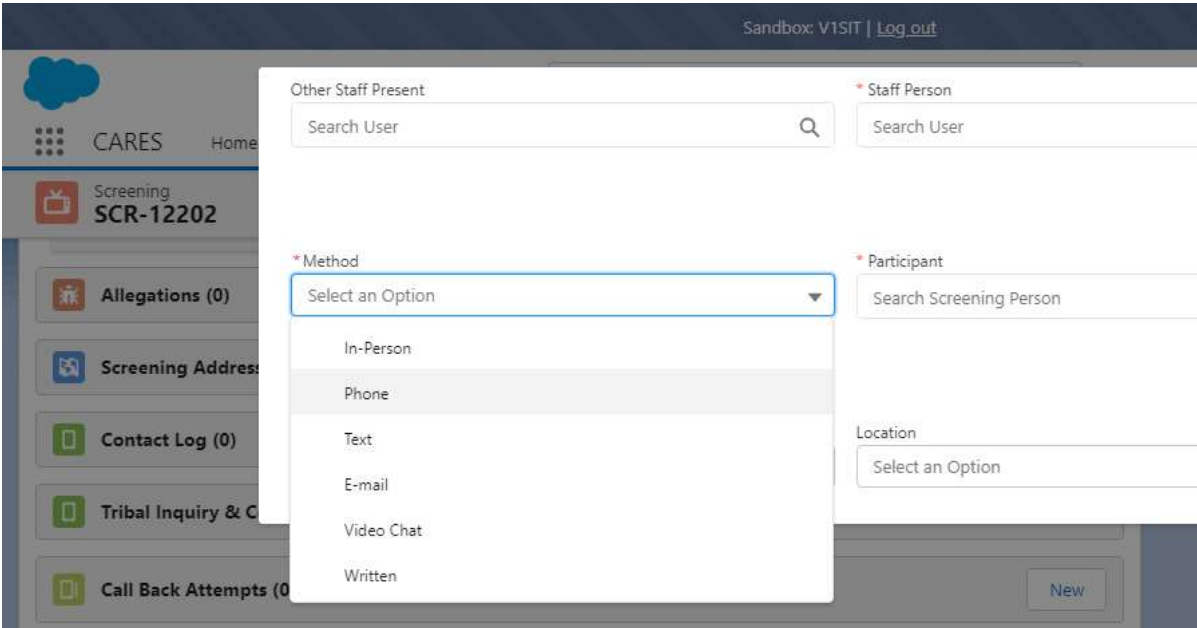


check\_circle 5:23:19 PM i verify Method dropdown value are In-Person,Phone,Text,E-mail,Video Chat,Written

check\_circle 5:23:19 PM i verify 'Contact Status' text is present on page

Screenshot

check\_circle 5:23:20 PM



check\_circle 5:23:31 PM i verify Contact Status dropdown value are Completed,Attempted - Left a Voicemail

check\_circle 5:23:31 PM i verify 'Location' text is present on page

Status      Timestamp Details

Screenshot

check\_circle 5:23:31 PM

The screenshot shows the CARES system interface. At the top, there's a header with 'Sandbox: VISIT | Log out'. Below that, a sidebar contains navigation links: 'CARES', 'Home', 'Screening SCR-12202', 'Allegations (0)', 'Screening Address', 'Contact Log (0)', 'Tribal Inquiry & C', and 'Call Back Attempts (0)'. A modal titled 'Other Staff Present' is open in the center. It has a 'Search User' field with a magnifying glass icon. Below this is a dropdown menu with the following options: 'Completed', 'Attempted - No Contact Successful', 'Attempted - Left a Voicemail', 'Attempted - Knocked on Door', 'Attempted - Arrived at Place of Work or Other Location', and 'Select an Option'. To the right of the modal, there are two search fields: '\* Staff Person' with a 'Search User' field, and '\* Participant' with a 'Search Screening Person' field. Below these are two 'Location' fields, each with a 'Select an Option' dropdown. A 'New' button is visible at the bottom right of the sidebar.

check\_circle 5:23:43 PM i verify Location dropdown value are Court,CWS Office,Home,Hospital,In-Placement,Institution/Incarceration,School,Other

check\_circle 5:23:46 PM i wait for 3 seconds

check\_circle 5:24:00 PM i refresh the page

check\_circle 5:24:05 PM i wait for 5 seconds

check\_circle 5:24:08 PM i click '+ Contact' button

check\_circle 5:24:13 PM i wait for 5 seconds

check\_circle 5:24:22 PM i enter 'TodayDate' in Date textbox

check\_circle 5:24:27 PM i wait for 5 seconds

check\_circle 5:24:36 PM i enter '12:00 AM' in Time textbox

check\_circle 5:24:41 PM i wait for 5 seconds

check\_circle 5:25:06 PM i select 'Consult with Collateral' value in Contact Purpose dropdown

check\_circle 5:25:11 PM i wait for 5 seconds

check\_circle 5:25:40 PM i enter and select 'Alleged Victim' value in On Behalf of Child searchbox

check\_circle 5:25:45 PM i wait for 5 seconds

check\_circle 5:26:14 PM i enter and select 'Hotline Staff ContraCosta' value from property file in Staff Person searchbox

check\_circle 5:26:19 PM i wait for 5 seconds

check\_circle 5:26:47 PM i select 'In-Person' value in Method dropdown

check\_circle 5:26:52 PM i wait for 5 seconds

check\_circle 5:27:21 PM i enter and select 'Alleged Perpetrator' value in Participant searchbox

check\_circle 5:27:26 PM i wait for 5 seconds

check\_circle 5:27:54 PM i select 'Completed' value in Contact Status dropdown

check\_circle 5:27:59 PM i wait for 5 seconds

check\_circle 5:28:31 PM i select 'Home' value in Location dropdown

check\_circle 5:28:37 PM i wait for 5 seconds

check\_circle 5:28:39 PM i click 'Save' button

check\_circle 5:28:44 PM i wait for 5 seconds


check\_circle 5:28:55 PM i navigate to current screening using url

StatusTimestamp Details

Screenshot

check\_circle 5:28:55 PM

Sandbox: V1SIT | [Log out](#)



Search...

CARES

HomeScreeningsPersonsPerson SearchReportsHouseholdsFolioContact Log

Screening

SCR-12202

Screening Name

NfSpYagwVgOjxjVC

Call Date/Time

8/11/2023, 4:50 AM

County Of Initial Screening

Contra Costa

County Assigned to Screening

Contra Costa

Folio Ref.

Warning, leaving this page without saving may cause you to lose unsaved v

DetailsHistoryAudit HistoryDocuments

Narrative

Call Narrative

Scree

check\_circle 5:29:00 PM i wait for 5 seconds

check\_circle 5:29:05 PM i scroll to down by 400 pixels

check\_circle 5:29:10 PM i scroll to down by 400 pixels

check\_circle 5:29:16 PM i scroll to down by 400 pixels

check\_circle 5:29:21 PM i scroll to down by 400 pixels

check\_circle 5:29:26 PM i scroll to down by 400 pixels

check\_circle 5:29:31 PM i wait for 5 seconds

check\_circle 5:29:35 PM i click 'Contact Log' relatedlistheaderlink

check\_circle 5:29:49 PM i refresh the page

check\_circle 5:29:54 PM i wait for 5 seconds

check\_circle 5:30:03 PM i capture record number 1 of Contact ID column from related Contact Log table of Contact Log page

check\_circle 5:30:15 PM i click saved record of Contact ID column from Contact Log page


check\_circle 5:30:20 PM i wait for 5 seconds

check\_circle 5:30:20 PM i verify 'Contact ID' text is present on page

Screenshot

check\_circle 5:30:20 PM

Sandbox: V1SIT | [Log out](#)



Search...

CARES

HomeScreeningsPersonsPerson SearchReportsHouseholdsFolioContact Log

Contact Log

CL-09388

DetailsDocuments

Information

Contact ID	CL-09388	Contact Purpose	Consult w
Contact Start Date	8/11/2023	Other Staff Present	
Contact Start Time	12:00:00 AM	Contact Status	Complete
Contact End Date		Location	Home
Contact End Time		Method	In-Person

check\_circle 5:30:20 PM i click 'Edit' button

check\_circle 5:30:25 PM i wait for 5 seconds

check\_circle 5:30:51 PM i select 'Consult with Attorney' value in Contact Purpose dropdown

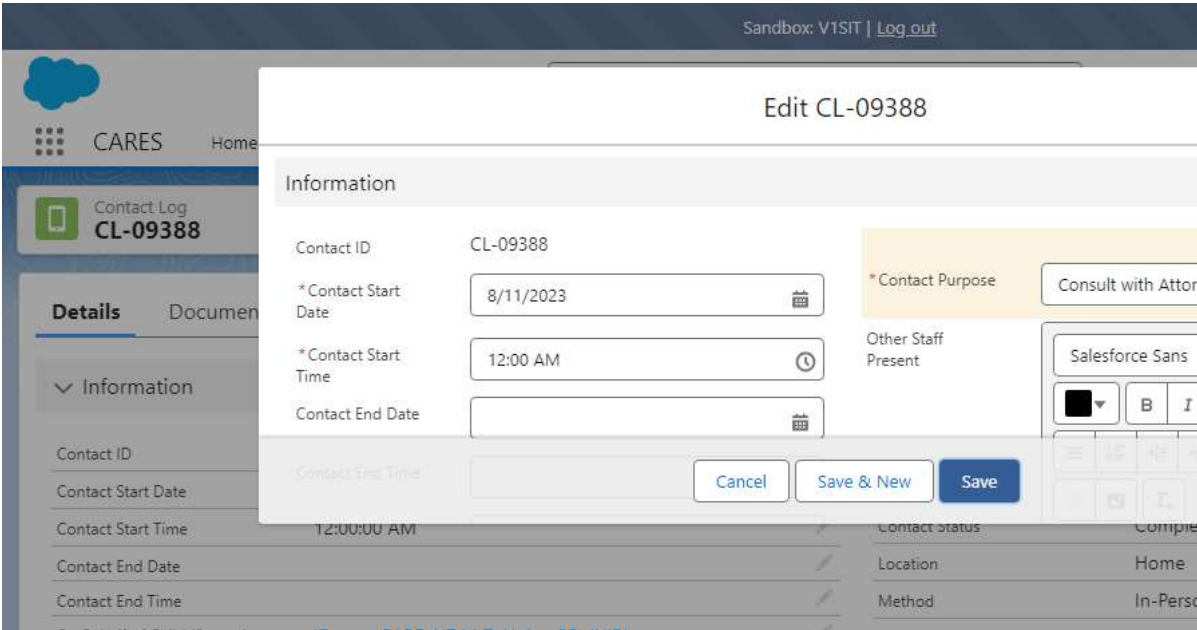
check\_circle 5:30:54 PM i wait for 3 seconds

check\_circle 5:30:55 PM i click 'Save' button

check\_circle 5:30:55 PM i verify 'Consult with Attorney' text is present on page

Status      Timestamp Details  
Screenshot

check\_circle 5:30:55 PM



check\_circle 5:30:57 PM i wait for 2 seconds

check\_circle cancel cancel error warning redo clear

Dashboard

Tests  
2  
Steps  
0  
Start  
Aug 11, 2023 17:06:37  
End  
Aug 11, 2023 17:30:58  
Time Taken  
0h 24m 21s+292ms  
Environment

Name	Value
OS Name	Windows Server 2019
User Name	priyanka.pandey
Host Name	WSAMZN-D7CRLEMF