desktop_windows

- <u>dashboard</u>
- track_changes

ORR Extent Report Name

Sep 11, 2023 12:44:10

warning Status

- Pass check_circle
- Clear Filters clear

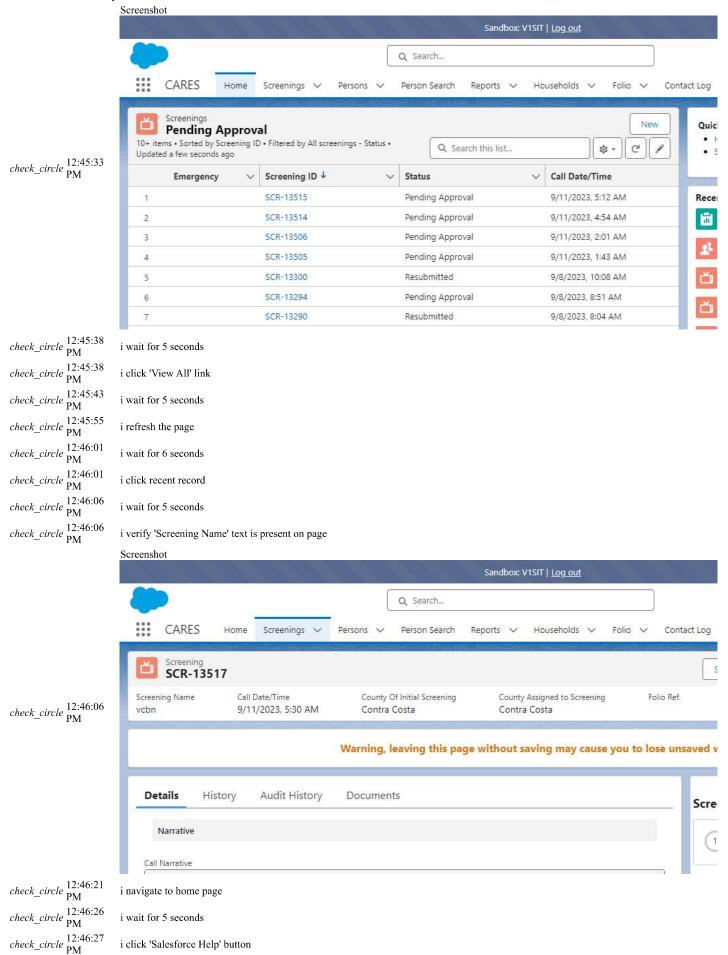
close Clear track_changes Dashboard search Search Search Tests...

Tests

1 test(s) passed 0 test(s) failed, 0 skipped Timeline (seconds)

> • PART_2_CARESV1_T89_353 Validate the homepage of Hotline Worker and Hotline Supervisor Sep 11, 2023 12:44:10 pass Sep 11, 2023 12:44:10 Sep 11, 2023 12:50:43 0h 6m 33s+67ms
>
> Status Timestamp Details

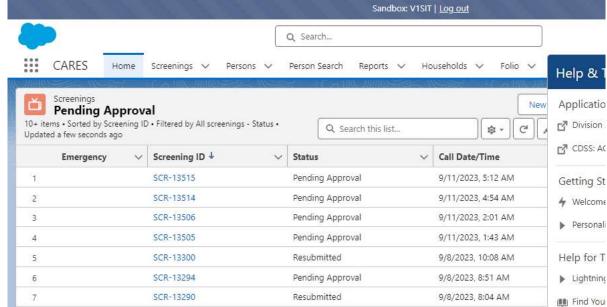
Status	Timestamp	Details
check_circle	12:44:15 PM	Application is in Login Page
check_circle	12:44:48 PM	i logged in as 'SupervisorContraCosta' for V1 application
check_circle	12:45:03 PM	i wait for 15 seconds
check_circle	12:45:17 PM	i refresh the page
check_circle	12:45:22 PM	i wait for 5 seconds
check_circle	12:45:27 PM	verify i am on Home page
check_circle	12:45:32 PM	i wait for 5 seconds
check_circle	12:45:32 PM	i verify 'Recent Records' text is present on page



Status **Timestamp Details** check_circle PM i wait for 5 seconds $check_circle \frac{12:46:32}{PM}$

i verify 'Division 31 CWS Manual' link is present on page

Screenshot



check_circle PM

 $check_circle \ \frac{12{:}46{:}37}{PM}$

i wait for 5 seconds

 $\begin{array}{c} check_circle \\ PM \end{array}$

i verify 'CDSS: ACL & ACIN' link is present on page

 $\mathit{check_circle} \, \frac{12{:}46{:}42}{PM}$

i wait for 5 seconds

 $\mathit{check_circle} \, \frac{12{:}46{:}44}{PM}$

i click 'Division 31 CWS Manual' link

 $check_circle \ \frac{12:46:54}{PM}$

i wait for 10 seconds

 $\mathit{check_circle} \, \frac{12{:}46{:}54}{PM}$

i switched to recent tab

 $check_circle~\frac{12{:}47{:}04}{PM}$

i wait for 10 seconds

check_circle PM

i verify 'Child Welfare Services Manual' text is present on page



copies of Manual Letters and Regulations.

 $check_circle \frac{12:47:23}{PM}$

 $check_circle \frac{12:47:23}{PM}$

i verify 'Child Welfare Services Regulations' link is present on page



 $\mathit{check_circle} \, \frac{12:47:24}{PM}$

 $check_circle \ \frac{12:48:24}{PM}$

i wait for 5 seconds

Child Welfare Services Manual

Online Manual of Policies and Procedures

The following regulations contain the CDSS Manual of Policies and Procedures.

PLEASE NOTE: All Manual Letters and Regulations published by CDSS are available for public use. The Office of Regulations Development will no longer mail out or pro copies of Manual Letters and Regulations.

 $\mathit{check_circle} \, \frac{12:47:29}{PM}$ i wait for 5 seconds $check_circle \ \frac{12:47:29}{PM}$ i switched to previous tab check_circle PM i wait for 5 seconds $check_circle~\frac{12:47:34}{PM}$ i click 'Salesforce Help' button $\mathit{check_circle} \, \frac{12{:}47{:}39}{PM}$ i wait for 5 seconds $\mathit{check_circle} \ \frac{12{:}47{:}40}{PM}$ i click 'CDSS: ACL & ACIN' link $check_circle \ \frac{12:47:45}{PM}$ i wait for 5 seconds $\mathit{check_circle} \ \frac{12:47:45}{PM}$ i switched to recent tab $check_circle~\frac{12{:}47{:}50}{PM}$ i wait for 5 seconds check_circle PM

i verify 'Letters and Notices' link is present on page



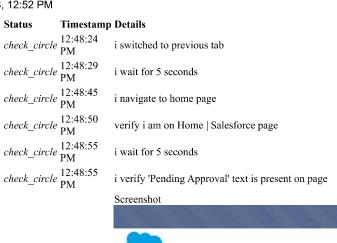
Fiscal/Financia

Subsc

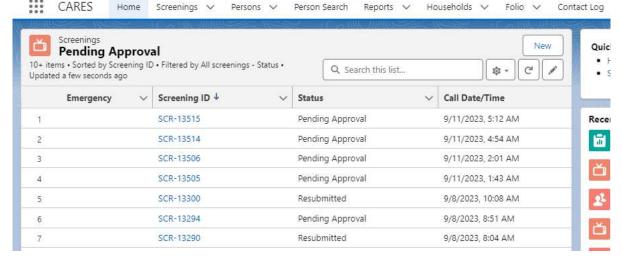
Use the sub

notified of cl

specific prog



 $check_circle \ \frac{12:48:55}{PM}$



Q Search...

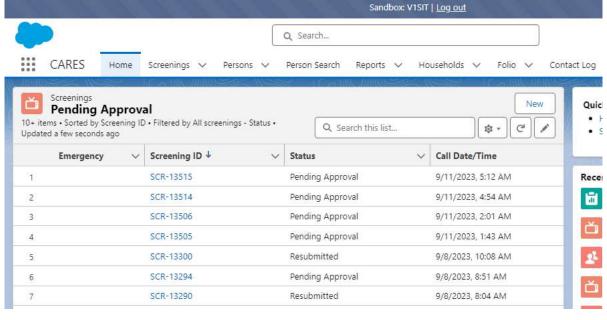
Sandbox: V1SIT | Log out

 $\mathit{check_circle} \, \frac{12{:}48{:}55}{PM}$ ${\it check_circle} \, \frac{12{:}48{:}55}{PM}$

i verify 'Items to Approve' text is not present on page

i verify 'Screenings Within My County' text is present on page

Screenshot



check_circle PM 12:48:56

check_circle PM 12:49:01

i wait for 5 seconds

 $\mathit{check_circle} \ \frac{12{:}49{:}06}{PM}$

i scroll to Down by 100 pixels

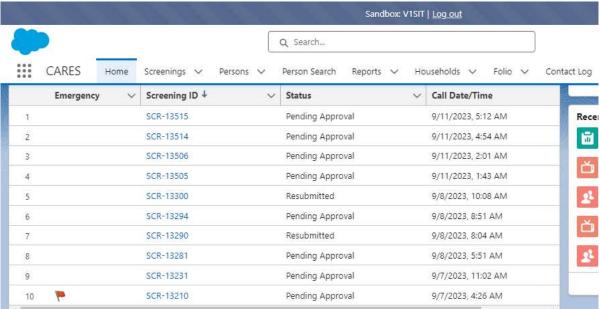
 $\mathit{check_circle} \, \frac{12{:}49{:}11}{PM}$

i wait for 5 seconds

check_circle PM

i verify 'Screenings Within My Unit' text is present on page

Screenshot



check_circle PM 12:49:11

 $check_circle \ \frac{12:49:12}{PM}$

i click 'Screenings Within My Unit' link

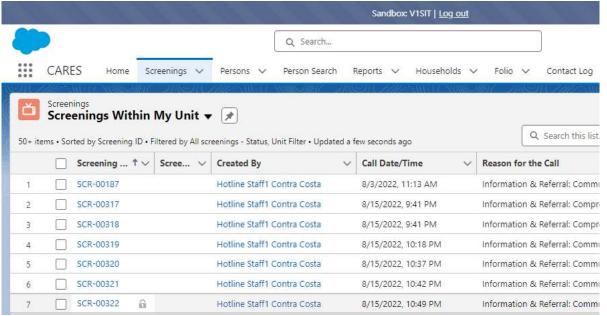
 $check_circle \ \frac{12:49:17}{PM}$

i wait for 5 seconds

check_circle PM

i verify 'Screening ID' text is present on page

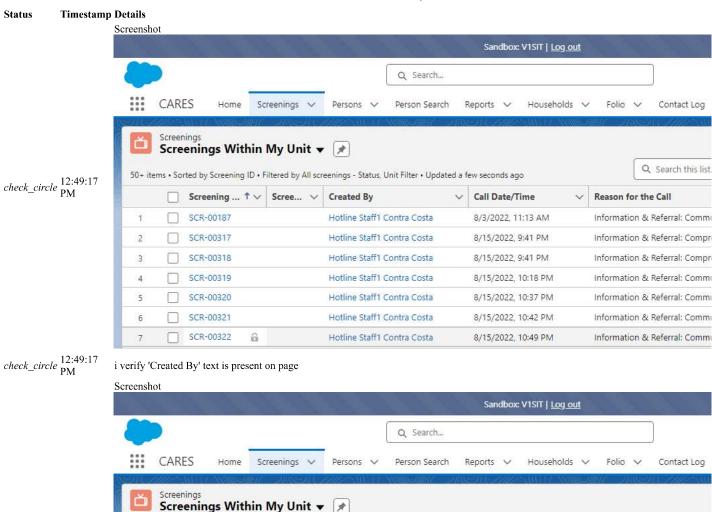
Screenshot



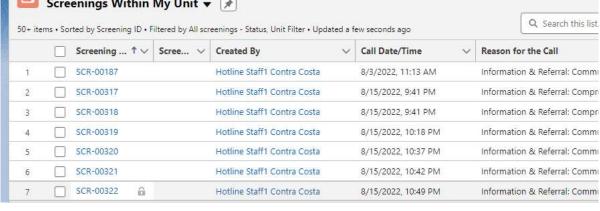
check_circle PM

 $check_circle \frac{12:49:17}{PM}$

i verify 'Screening Name' text is present on page

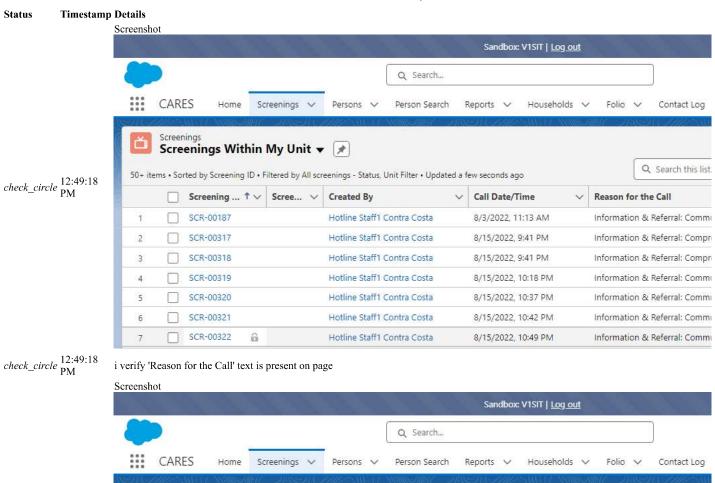


 $check_circle \ \frac{12:49:18}{PM}$



 $check_circle \frac{12:49:18}{PM}$

i verify 'Call Date/Time' text is present on page

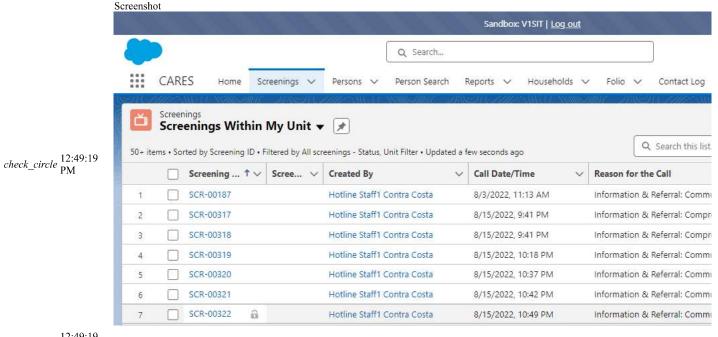


check_circle PM 12:49:18

Screenings Screenings Within My Unit ▼								Q Search this lis
		Screening ↑ ∨	Scree ∨	Created By	~	Call Date/Time	Reason	for the Call
1		SCR-00187		Hotline Staff1 Contra Costa		8/3/2022, 11:13 AM	Informat	tion & Referral: Comn
2		SCR-00317		Hotline Staff1 Contra Costa		8/15/2022, 9:41 PM	Informat	tion & Referral: Comp
3		SCR-00318		Hotline Staff1 Contra Costa		8/15/2022, 9:41 PM	Informat	tion & Referral: Comp
4		SCR-00319		Hotline Staff1 Contra Costa		8/15/2022, 10:18 PM	Informat	tion & Referral: Comn
5		SCR-00320		Hotline Staff1 Contra Costa		8/15/2022, 10:37 PM	Informat	tion & Referral: Comn
6		SCR-00321		Hotline Staff1 Contra Costa		8/15/2022, 10:42 PM	Informat	tion & Referral: Comn
7		SCR-00322		Hotline Staff1 Contra Costa		8/15/2022, 10:49 PM	Informat	tion & Referral: Comn

check_circle PM 12:49:18

i verify 'Response Type' text is present on page



 $\mathit{check_circle} \, \frac{12{:}49{:}19}{PM}$ i click 'Show filters' button $check_circle \ \frac{12:49:24}{PM}$ i wait for 5 seconds $\mathit{check_circle} \, \frac{12{:}49{:}38}{PM}$ i navigate to home page $\mathit{check_circle} \ \frac{12{:}49{:}43}{PM}$ i wait for 5 seconds $\mathit{check_circle} \, \frac{12{:}49{:}43}{PM}$ i click 'Screenings Within My County' link $\mathit{check_circle}\, \frac{12{:}49{:}48}{PM}$ i wait for 5 seconds $\mathit{check_circle} \ \frac{12:49:48}{PM}$ i switched to recent tab $\mathit{check_circle} \, \frac{12{:}49{:}53}{PM}$ i wait for 5 seconds

Screenshot

CARES Home Screenings V Persons V Person Search Reports V Households V Folio V Contact Log

Screenings Screenings Within My County V

50+ items • Sorted by Screening ID • Filtered by All screenings - Status, County Filter • Updated a few seconds ago

C Search this list.

Scree... V Screening Name V Created By V Call Date/Time V Reason for the Call County Screening Screening Screening Screening Name V Created By Screening Name V Created By Screening Name V Call Date/Time V Reason for the Call County Screening Name V Created By Screening Name V Call Date/Time V Reason for the Call County Screening Name V Created By Screening Name V Call Date/Time V Reason for the Call County Screening Name V Created By Screening Name V Call Date/Time V Reason for the Call County Screening Name V Call Date/Time V Reason for the Call County Screening Name V Call Date/Time V Reason for the Call County Screening Name V Call Date/Time V Reason for the Call County Screening Name V Call Date/Time V Reason for the Call County Screening Name V Call Date/Time V Reason for the Call County Screening Name V Call Date/Time V Reason for the Call County Screening Name V Call Date/Time V Reason for the Call County Screening Name V Call Date/Time V Reason for the Call County Screening Name V Call County Scre

Sandbox: V1SIT | Log out

check_circle PM

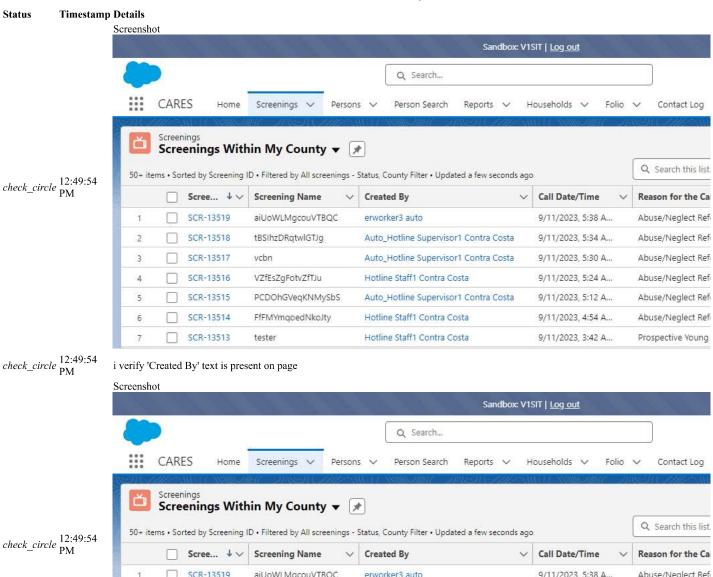
 $\mathit{check_circle} \, \frac{12{:}49{:}53}{PM}$

	Scree ↓ ∨	Screening Name V	Created By	Call Date/Time ∨	Reason for the Ca
1	SCR-13519	aiUoWLMgcouVTBQC	erworker3 auto	9/11/2023, 5:38 A	Abuse/Neglect Ref
2	SCR-13518	tBSIhzDRqtwlGTJg	Auto_Hotline Supervisor1 Contra Costa	9/11/2023, 5:34 A	Abuse/Neglect Ref
3	SCR-13517	vcbn	Auto_Hotline Supervisor1 Contra Costa	9/11/2023, 5:30 A	Abuse/Neglect Ref
4	SCR-13516	VZfEsZgFotvZfTJu	Hotline Staff1 Contra Costa	9/11/2023, 5:24 A	Abuse/Neglect Ref
5	SCR-13515	PCDOhGVeqKNMySbS	Auto_Hotline Supervisor1 Contra Costa	9/11/2023, 5:12 A	Abuse/Neglect Ref
6	SCR-13514	FfFMYmqoedNkoJty	Hotline Staff1 Contra Costa	9/11/2023, 4:54 A	Abuse/Neglect Ref
7	SCR-13513	tester	Hotline Staff1 Contra Costa	9/11/2023, 3:42 A	Prospective Young

check_circle PM

i verify 'Screening Name' text is present on page

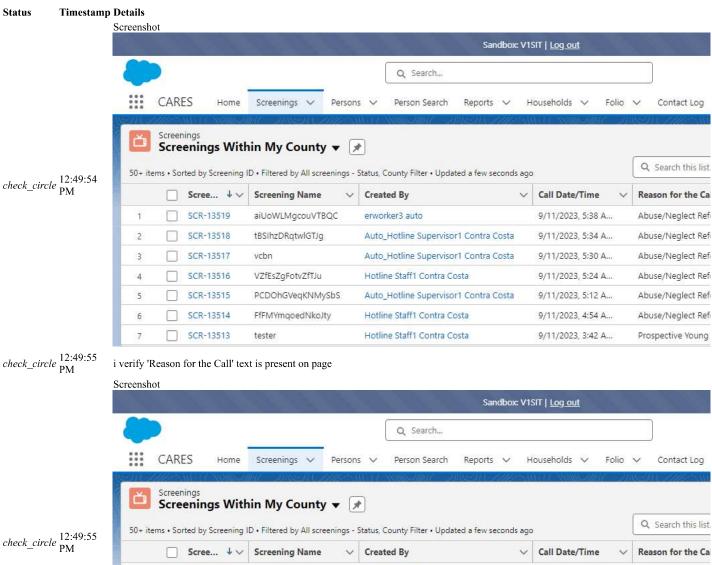
i verify 'Screening ID' text is present on page



	Scree ↓∨	Screening Name V	Created By	Call Date/Time ∨	Reason for the Ca
1	SCR-13519	aiUoWLMgcouVTBQC	erworker3 auto	9/11/2023, 5:38 A	Abuse/Neglect Ref
2	SCR-13518	tBSIhzDRqtwlGTJg	Auto_Hotline Supervisor1 Contra Costa	9/11/2023, 5:34 A	Abuse/Neglect Ref
3	SCR-13517	vcbn	Auto_Hotline Supervisor1 Contra Costa	9/11/2023, 5:30 A	Abuse/Neglect Ref
4	SCR-13516	VZfEsZgFotvZfTJu	Hotline Staff1 Contra Costa	9/11/2023, 5:24 A	Abuse/Neglect Ref
5	SCR-13515	PCDOhGVeqKNMySbS	Auto_Hotline Supervisor1 Contra Costa	9/11/2023, 5:12 A	Abuse/Neglect Ref
6	SCR-13514	FfFMYmqoedNkoJty	Hotline Staff1 Contra Costa	9/11/2023, 4:54 A	Abuse/Neglect Ref
7	SCR-13513	tester	Hotline Staff1 Contra Costa	9/11/2023, 3:42 A	Prospective Young

check_circle PM 12:49:54

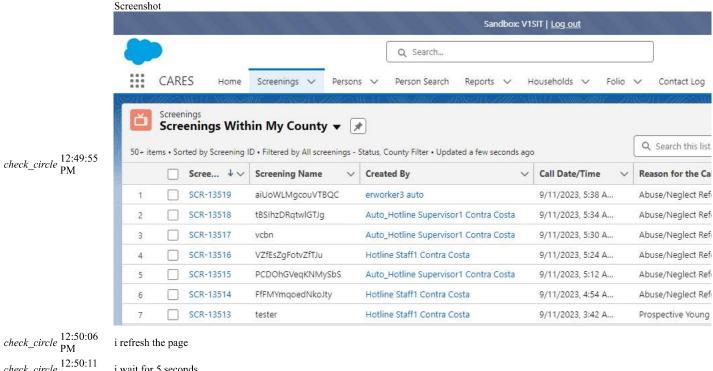
i verify 'Call Date/Time' text is present on page



	Scree ↓∨	Screening Name V	Created By	Call Date/Time ∨	Reason for the Ca
1	SCR-13519	aiUoWLMgcouVTBQC	erworker3 auto	9/11/2023, 5:38 A	Abuse/Neglect Ref
2	SCR-13518	tBSIhzDRqtwlGTJg	Auto_Hotline Supervisor1 Contra Costa	9/11/2023, 5:34 A	Abuse/Neglect Ref
3	SCR-13517	vcbn	Auto_Hotline Supervisor1 Contra Costa	9/11/2023, 5:30 A	Abuse/Neglect Ref
4	SCR-13516	VZfEsZgFotvZfTJu	Hotline Staff1 Contra Costa	9/11/2023, 5:24 A	Abuse/Neglect Ref
5	SCR-13515	PCDOhGVeqKNMySbS	Auto_Hotline Supervisor1 Contra Costa	9/11/2023, 5:12 A	Abuse/Neglect Ref
6	SCR-13514	FfFMYmqoedNkoJty	Hotline Staff1 Contra Costa	9/11/2023, 4:54 A	Abuse/Neglect Ref
7	SCR-13513	tester	Hotline Staff1 Contra Costa	9/11/2023, 3:42 A	Prospective Young

 $check_circle \frac{12:49:55}{PM}$

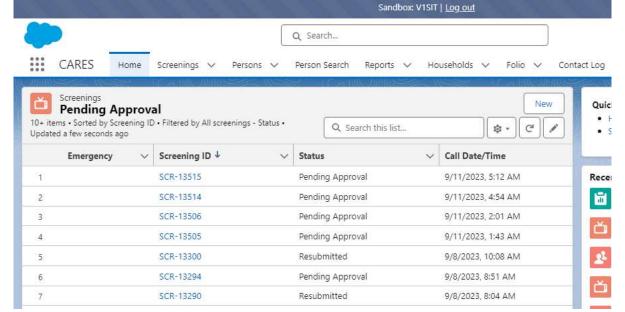
i verify 'Response Type' text is present on page



 $check_circle \ \frac{12:50:11}{PM}$ i wait for 5 seconds check_circle PM i navigate to home page $\mathit{check_circle} \ \frac{12:50:32}{PM}$ i wait for 8 seconds check_circle PM 12:50:32

i verify 'Hotline Key Metrics' link is present on page

Screenshot



check_circle PM 12:50:33

 ${\it check_circle}~{\rm PM}^{12:50:38}$ i wait for 5 seconds

 $\mathit{check_circle} \, \frac{12:50:38}{PM}$ i click 'Hotline Key Metrics' link

 $\mathit{check_circle} \, \frac{12:50:43}{PM}$ i wait for 5 seconds

check circle cancel cancel error warning redo clear

Dashboard

Tests

Steps

9/11/23, 12:52 PM

Start Sep 11, 2023 12:44:10 End Sep 11, 2023 12:50:44 Time Taken 0h 6m 34s+48ms Environment

> Value Name

OS Name Windows Server 2019 User Name priyanka.pandey Host Name WSAMZN-D7CRLEMF