desktop\_windows

- dashboard
- track\_changes

ORR Extent Report Name

May 29, 2023 21:38:26

#### warning Status

- Pass check\_circle
- \_
- Clear Filters clear

close Clear track\_changes Dashboard search Search Search Tests...

Tests

1 test(s) passed 0 test(s) failed, 0 skipped Timeline (seconds)

• CaresV1\_T89\_353 Verify Hotlineworker view and access recent records with resource libraries on homepage May 29, 2023 21:38:27 pass May 29, 2023 21:38:27 May 29, 2023 21:45:07 0h 6m 40s+445ms

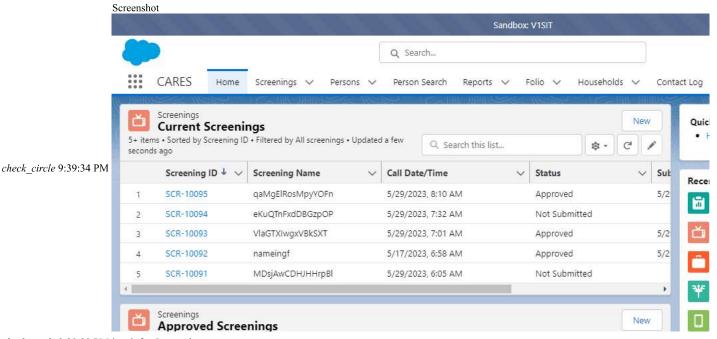
### **Status Timestamp Details**

check\_circle 9:39:23 PM i logged in as 'StaffContraCosta' for V1 application

check\_circle 9:39:28 PM i wait for 5 seconds

 ${\it check\_circle}~9:39:33~{\rm PM}~{\rm verify}~i~{\rm am~on~Home}~|~{\rm Salesforce~page}$ 

check\_circle 9:39:33 PM i verify 'Recent Records' text is present on page



check\_circle 9:39:39 PM i wait for 5 seconds

check\_circle 9:39:39 PM i click 'View All' link

check\_circle 9:39:44 PM i wait for 5 seconds

check\_circle 9:39:58 PM i refresh the page

check\_circle 9:40:04 PM i wait for 6 seconds

check circle 9:40:04 PM i click recent record

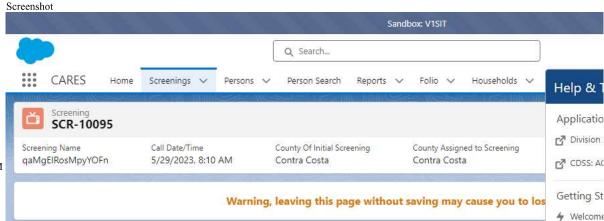
check\_circle 9:40:29 PM i wait for 25 seconds

 ${\it check\_circle}~9{:}40{:}29~{\rm PM}~i~click~'Sales force~Help'~button$ 

# Status Timestamp Details

check circle 9:40:34 PM i wait for 5 seconds

check circle 9:40:35 PM i verify 'Division 31 CWS Manual' link is present on page



\* Reason for the Call

Ahuse/Neglect Referral

Documents

check\_circle 9:40:35 PM

check\_circle 9:40:40 PM i wait for 5 seconds

check circle 9:40:40 PM i verify 'CDSS: ACL & ACIN' link is present on page

Call Date and Time

Details

Screening

History

May 20 = 8:10 AM (0)

Audit History

check\_circle 9:40:45 PM i wait for 5 seconds

check circle 9:40:46 PM i click 'Division 31 CWS Manual' link

check\_circle 9:40:51 PM i wait for 5 seconds check\_circle 9:40:51 PM i switched to recent tab check\_circle 9:40:56 PM i wait for 5 seconds

check circle 9:41:25 PM i verify 'Child Welfare Services Manual' text is present on page



check circle 9:41:30 PM i wait for 5 seconds

check\_circle 9:41:31 PM i switched to previous tab

check circle 9:41:36 PM i wait for 5 seconds

check circle 9:41:36 PM i click 'Salesforce Help' button

check circle 9:41:41 PM i wait for 5 seconds

check circle 9:41:41 PM i click 'CDSS: ACL & ACIN' link

check circle 9:41:46 PM i wait for 5 seconds

check circle 9:41:46 PM i switched to recent tab

check\_circle 9:41:51 PM i wait for 5 seconds

check\_circle 9:42:21 PM i verify 'Letters and Notices' link is present on page

Personal

More Reso

Q Search S

View Key

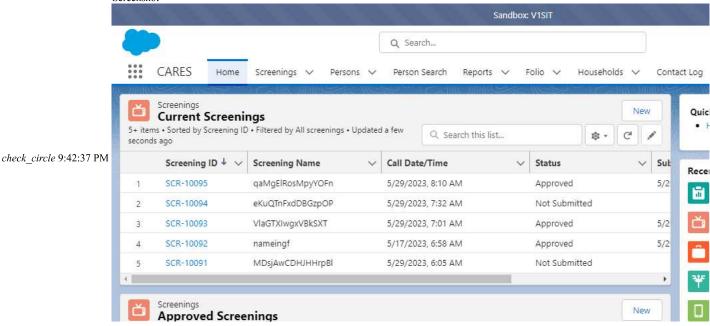
## Status Timestamp Details



check\_circle 9:42:26 PM i wait for 5 seconds check\_circle 9:42:27 PM i switched to previous tab check\_circle 9:42:32 PM i wait for 5 seconds check\_circle 9:42:32 PM i click 'Home' link check\_circle 9:42:37 PM i wait for 5 seconds

check circle 9:42:37 PM i verify 'Hotline Key Metric' link is present on page

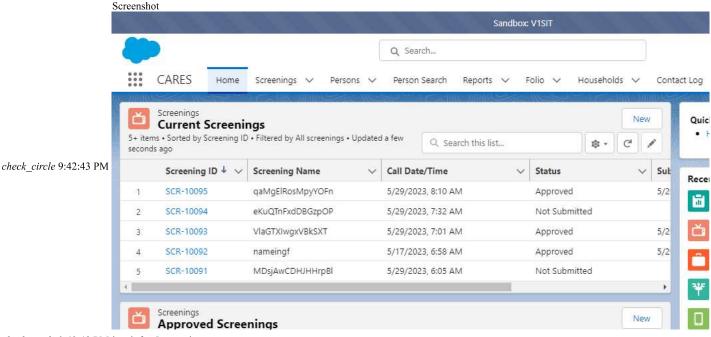
Screenshot



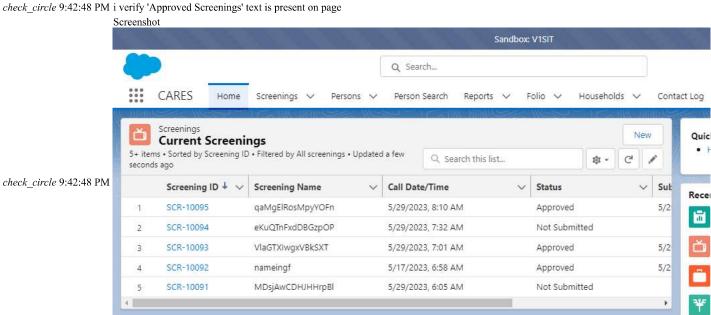
check\_circle 9:42:42 PM i wait for 5 seconds

check circle 9:42:43 PM i verify 'Current Screenings' text is present on page

#### Status **Timestamp Details**



check circle 9:42:48 PM i wait for 5 seconds



check circle 9:42:53 PM i wait for 5 seconds

check\_circle 9:42:54 PM i click 'Approved Screenings' link

check circle 9:42:59 PM i wait for 5 seconds

check circle 9:43:02 PM i click on Log Out

check circle 9:43:07 PM i wait for 5 seconds

check\_circle 9:43:55 PM i logged in as 'SupervisorContraCosta' for V1 application

Approved Screenings

check circle 9:44:00 PM i wait for 5 seconds

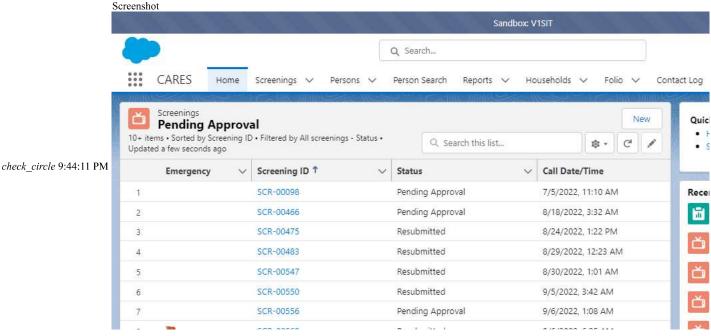
check\_circle 9:44:05 PM verify i am on Home | Salesforce page

check circle 9:44:10 PM i wait for 5 seconds

check circle 9:44:10 PM i verify 'Screenings Within My County' text is present on page

New

## **Status** Timestamp Details



check circle 9:44:16 PM i wait for 5 seconds

check\_circle 9:44:16 PM i click 'Screenings Within My County' link

check\_circle 9:44:21 PM i wait for 5 seconds

check circle 9:44:21 PM i switched to recent tab

check\_circle 9:44:26 PM i wait for 5 seconds

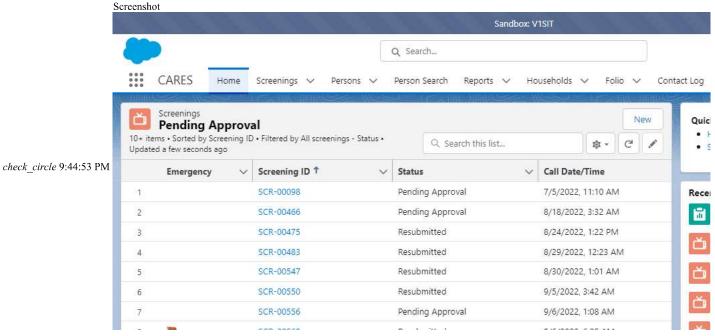
check\_circle 9:44:40 PM i refresh the page

check\_circle 9:44:45 PM i wait for 5 seconds

check\_circle 9:44:45 PM i click 'Home' link

check\_circle 9:44:53 PM i wait for 8 seconds

check\_circle 9:44:53 PM i verify 'Hotline Key Metrics' link is present on page



check\_circle 9:44:58 PM i wait for 5 seconds check\_circle 9:45:02 PM i click on Log Out check\_circle 9:45:07 PM i wait for 5 seconds check\_circle cancel cancel error warning redo clear

#### Dashboard

Tests

1

Steps

Start May 29, 2023 21:38:26 End May 29, 2023 21:45:08 Time Taken
0h 6m 41s+729ms Environment

> Value Name

OS Name Windows Server 2019 User Name priyanka.pandey

Host Name WSAMZN-D7CRLEMF