

## Project Design Phase-II

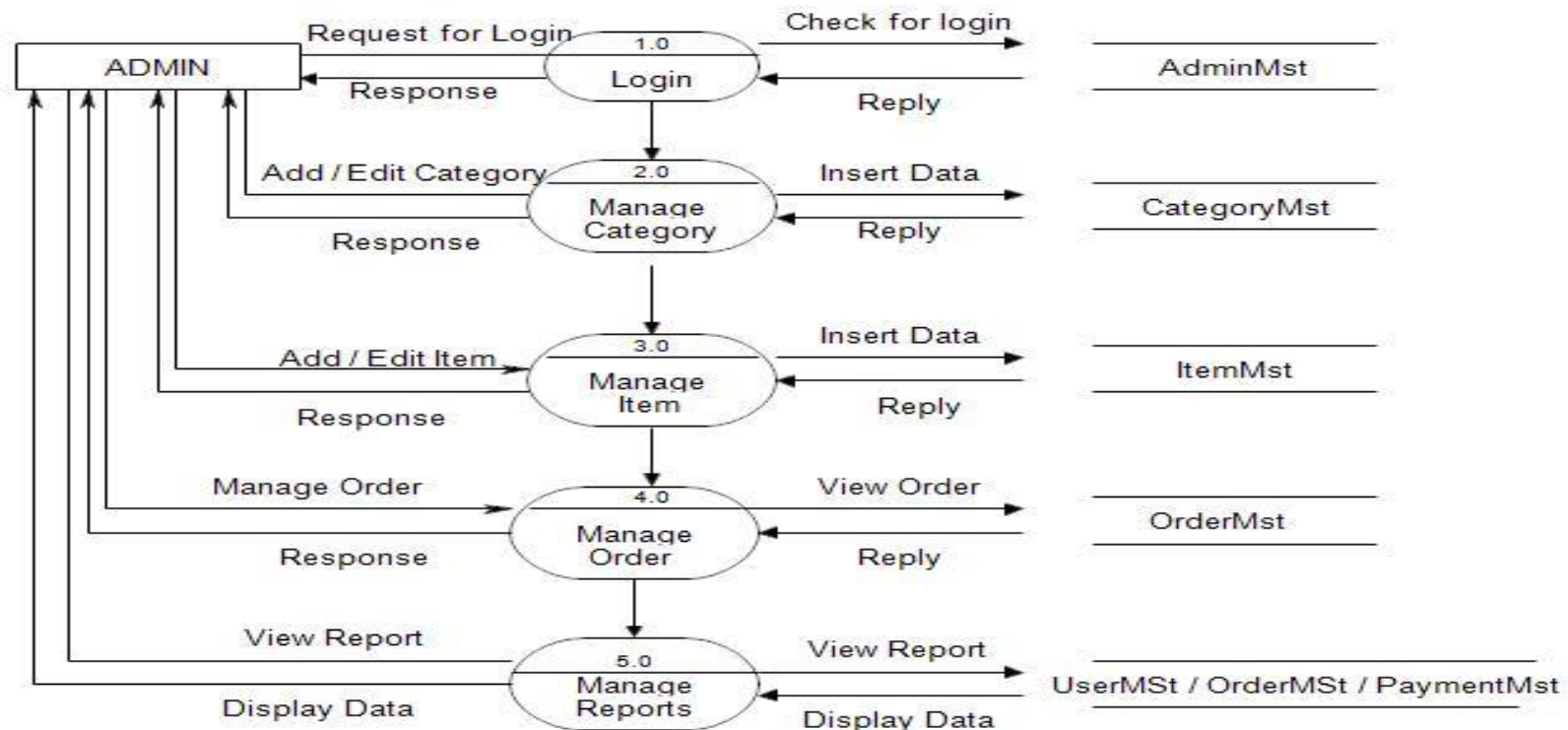
### Data Flow Diagram & User Stories

Date	10-06-2025
Team ID	LTVIP2025TMID54541
Project Name	Shopsmart
Maximum Marks	4 Marks

#### Data Flow Diagrams:

A **Data Flow Diagram (DFD)** illustrates how data moves within the Shopsmart platform. It captures how user interact with the system, how information flows between different components, and where the data is stored.

#### Admin Side DFD - 1st Level



**User Story Table – Shoppmart**

<b>User type</b>	<b>Functional Requirement (Epic)</b>	<b>User Story / Task</b>	<b>Acceptance Criteria</b>	<b>Priority</b>	<b>Release</b>
<b>Client</b>	Query Posting	As a client, I can post a Complaint.	Query appears on home page of the agent.	High	Sprint-1
<b>Agent</b>	User Query	As an Agent, I will handle the queries.	Application visible to client.	High	Sprint-1
<b>User</b>	Messaging	As a user, I can chat with the other party in real-time.	Messages appear instantly.	Medium	Sprint-2
<b>Client</b>	Payment Processing	As a client, I can successfully register my complaints.	Agent will receive the queries.	High	Sprint-2
<b>Admin</b>	User Moderation	As an admin, I can review reported users and take action.	Reports and actions logged.	High	Sprint-1