Priyanka Gaddam (SC Cleared)   Email: gpr.gaddam@gmail.com
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Professional Snapshot:

- 10+ years of experience in testing business application software, work involving coding and extensive validation test.
- Successful as a **DevOps QA Manager** in Software Testing & Quality Assurance of web based software applications of Finance, Gaming, Public Sector, Banking and E- commerce domains developed with different technologies like Java J2EE, .Net, Oracle and JavaScript.
- Extensive experience in Test Management and Defect Management: Work Allocation, Test Estimation, creating Test Strategy, Test Reports, Traceability Matrix, Metrics.
- Accountable for full end to end process for the **User Acceptance Testing** phases of the project, executing testing and working with deadlines.
- Adept in all phases of testing –**Exploratory, Functional, Performance, System, Regression Testing –** Reviews etc.
- Immense knowledge and experience of **Test Automation and Load Testing**.
- Exposure to various phases of **SDLC/STLC** starting from Requirements Analysis, Test Planning, Test Development, Test Execution and Test Closure.
- Ability to use & understand a variety of languages and their associative database techniques.
- Strong leadership and communication skills, enjoying responsibility and ownership at all stages of the test and development lifecycles.
- Experience in creating **Frameworks** from scratch as per the product requirement.
- Proven ability to work in tight schedules and on different applications concurrently.
- Strong Analytical and problem solving skills, having the ability to submit innovative and profitable solutions on time and to budget.

Qualifications:

- Post Graduate Diploma in Information Technology
- B.Tech (Bachelor of Technology) in Computer Science & Engineering

Professional Certifications:

Information Systems Examination Board
- ISEB Foundation Course in Software Testing
- ISEB Intermediate Certificate in Software Testing
- Certified Scrum Master (CSM)

Tools and Software Applications:

- **Applications:** JIRA, Fogbugz, Mantis, Bugzilla, Page Object Model, MS Office
- **Languages &Databases:** Java, C#, SQL, HTML , XML, MongoVUE, Oracle 11i, SQL-server 2000/2005
- **Platforms:** .Net, Windows 10/Vista/XP/2000
- **Tools:** Intellij, Kibana, CharlesProxy, Ruxit, NeoLoad, JMeter, Specflow, Cucumber, SOAP UI, Fiddler, Selenium (GRID, RC & IDE), Web driver, Eclipse, Maven, QTP, HP Quality Center
- **Version Control& Others:** GIT, SVN, Mercurial, BDD, TDD, Jenkins, Bamboo, Team City, AWS (Amazon), Splunk, Kraken

Work History:

Exploratory Tester II

Expedia Group, UK   **Feb 2017 – Till date**

Role and Responsibilities:

- ➢ Collaborating with the stake holders, devising the test objectives, policies, strategies and as well as identifying and documenting Acceptance Criteria for User Stories.
- ➢ Performing the **Exploratory, Functional, Performance and Accessibility Testing** of new and existing features of Header, footer and SQM for HCOM and Affiliate sites.
- ➢ Responsible for verifying the entire **GDPR** for Hotels.com.
- ➢ Monitoring the **Dashboards and Splunk logs** during deployments and liaise with the dev for timely resolution of fixes by checking the logs.
- ➢ Debugging the **iOS native app** through **Charles proxy** and providing feedback to web app devs for the issues encountered on native apps.
- ➢ Involved in **Compatibility and Cross browser web testing** incl. mobile, Tablet and Desktop to assure the application works as intended with the selected browser.
- ➢ Ensure the bug limit is always monitored and communicate to the team when required.
- ➢ Generating and testing the **ominiture reports, ensighten and glass box testing** when required.
- ➢ Handling multiple features simultaneously.
- ➢ Strong understanding of the work process and the tools involved.

QA and Delivery Manager

Landbay, UK   **Jan 2016 – Feb 2017**

Role and Responsibilities:

- ➢ Configured test nodes on Amazon Web Services (AWS) to run tests parallel on **selenium grid** (remote) written in web driver and cucumber **(BDD)** on intellij with java for **continuous Integration and Continuous deployment** of micro services.
- ➢ Responsible for keeping the automated tests pass rates to 100 % by building the jobs on Jenkins and responsible for overall quality of the product.
- ➢ Ensuring and assuring specific functionality of every individual service is of high quality and tested independently by service tests across all platforms to support continuous deployment where UI testing was not possible.
- ➢ As a **DevOps** QA, owned continuous improvement and quality tracking across the entire development cycle.
- ➢ Ensuring business rules validation, error handling and logging are tested
- ➢ Extensive communication with developers in the design phase of the story to understand functionality, usage and exposed interfaces
- ➢ Involved in continuous monitoring of application and services using tools like kibana, ruxit, rabbit mq when expected functionality is not met.
- ➢ Responsible for delivering stories and bug fixes to live for both frontend and back end development.
- ➢ Responsible for pushing the code out when its working and roll back when it's not.

Lead Quality Engineer

Sporting Index, UK   **Sep 2013 – Jan 2016**

Role and Responsibilities:

- ➢ Identifying and documenting acceptance criteria for user stories, creating feature files using spec flow to specify tests and writing test scripts within the automation framework using c#.
- ➢ Lead, manage and mentoring the testing team.
- ➢ Driving the sprint planning and daily standup sessions during scrum master's absence.
- ➢ Creating Release Notes, Documenting Test procedures, obtaining sign-offs and Proving UAT support to all Live releases.
- ➢ Build and maintain an automated regression suite using GIT and Team City to aid testing

functionality within the sprint cycles.

➢ Used Neo load for load testing on various environments by recording the HTTP traffic between browser and server.

➢ Designing, executing and maintaining the tests (virtual user behavior) in line with the agreed SLAs and testing the website vulnerability to crashing under load and checking the response times under the predicted load.

Sr Software Test Engineer
MegaNexus LTD, UK   **Jan 2012 – Aug 2013**
Client: Public Sector

➢ Identifying test conditions from project documentation, developing test cases and writing test scripts to cover those conditions.

➢ Developed customized Frameworks (POM and ERIC NT (ISIS)) based on the applications requirement within the company.

➢ Expertise in writing SQL queries for interacting with database and Tested for SQL INJECTION rates and logged the defects in MANTIS

➢ Supporting the Test Manager in providing timely and accurate reports on the stability and performance quality of the systems delivered

Test Automation Engineer
Saki Soft Ltd, UK   **Feb 2010 – Dec 2011**
Clients: Financial Services & Telecommunications

Test Engineer
Citisoft Technologies Ltd, UK   **Jan 2009 – Jan 2010**
Client: Public Sector

Test Engineer
Wissen Infotech, India   **May 2008 – Jan 2009**
Client: Health Care

Certified Training Courses:

➢ **Neotys Performance Tool:** Three day In-House training to extend the knowledge on load testing methodology

➢ **Team Management & Leadership Skills Course:** Two day CPD course covering the essential skills and personal qualities to act as effective leaders.

➢ **Project Management:** This course aims to develop knowledge and understanding of the role of project management in organizations (ICM).

➢ **Organizational Behaviour:** Course enhances the personal and organizational effectiveness, by identifying common patterns of behavior (ICM).

Interests & Activities:

➢ Sports- Table Tennis
➢ Photography