

RESUME (CRM Developer)

Priyanka Hitendra Patil

Hamilton, ON,
Canada – M1V2S6

Email: priyanka.patil@mail.com

Cell # +1 (345)-888-9658

CARRER FOCUS:

To be an excellent professional and part of an organization that provides constant learning of latest technological upgrades for career growth.

EXPERIENCE SUMMARY:

- Workflow and form customizations. Heavy JavaScript to facilitate multiplerecord creation process.
- Mobile app consultation helping client understand issues with using the same form as the web client.
- Discovered performance issue with plug-in that run on every entity create, associate and disassociate and recommended registration for only the entities thatneed it.
- Developed C# plug-ins for several Microsoft Dynamics CRM 2015 solutions (including CRM as web services).
- Customized Microsoft Dynamics CRM 2015 organizations at the form, entity, relationship, reports, workflow, dialogs, and business unit/user role permission level.

PROJECTS:

Amalga Project and Meko Project

- Data migration from MYSQL domain to MS CRM using Power Automate
- Handled MS Flows
- Data Integration from Adobe Sign Reader to MS CRM
- Updated MS CRM instance as per client requirement

CRM Phoenix Project

- Provide Live Production Support.
- Troubleshooting/research technical issues with client's CRM instance and responsible for the management of open incidents.
- Participate in Work Product Reviews as referenced in the Project Quality Plan.
- Assist the collaboration department in maintaining and delivering solutions on SharePoint and Office 365 technologies.

- Produce user documentation.

TECHNICAL SKILLS:

Database Language	SQL
Web based Language	HTML, CSS
Programming Language	Java, JavaScript, .Net, C

EMPLOYMENT SKILLS:

1. Working with Intelegain Technologies from April 2021 to April 2022 at Mumbai location
Designation: MS CRM Technical Consultant
2. Worked with Viavi Solutions India Pvt. Ltd. from August 2018 to Dec 2020 at Pune location.
Designation: Application Analyst

INDUSTRIAL TRAININGS:

- Doordarshan Kendra, Mumbai
- EMU Kurla carshed, Mumbai
- Indian Railway, CST
 - Traffic Management System & Passenger Amenities.
 - Rail net Communication & Networking
 - Digital Exchange Communication.

PROFESSIONAL CERTIFICATIONS/TRAININGS:

- Advanced Java Certified Developer from Seed InfoTech.

EDUCATIONAL QUALIFICATIONS:

Post Graduate Diploma in Computer System Technician Mohawk College	Present
Bachelor of Engineering (E.X.T.C) – Mumbai University Konkan Gyanpeeth College of Engineering	May 2017

DECLARATION:

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

Place: Canada

Priyanka Patil