CREDIT CARD WEEKLY STATUS REPORT



Project Objective:

To develop a comprehensive credit card weekly dashboard that provides realtime insights into key performance metrics and trends, enabling stakeholders to monitor and analyse credit card operations effectively.

Import data to SQL database

- 1. Prepare csv file
- 2. Create tables in SQL
- 3. import csv file into SQL

DAX Queries:

```
AgeGroup = SWITCH(

TRUE(),

'public cust_detail'[customer_age] < 30, "20-30",

'public cust_detail'[customer_age] >= 30 && 'public cust_detail'[customer_age] < 40, "30-40",

'public cust_detail'[customer_age] >= 40 && 'public cust_detail'[customer_age] < 50, "40-50",

'public cust_detail'[customer_age] >= 50 && 'public cust_detail'[customer_age] >= 50 && 'public cust_detail'[customer_age] >= 60, "50-60",

cust_detail'[customer_age] >= 60, "60+", "unknown")
```

```
IncomeGroup = SWITCH(
TRUE(),
   'public cust_detail'[income] < 35000, "Low",
   'public cust_detail'[income] >= 35000 && 'public cust_detail'[income] = 70000,
   "High", "unknown")

week_num2 = WEEKNUM('public cc_detail'[week_start_date])

Revenue = 'public cc_detail'[annual_fees] + 'public cc_detail'[total_trans_amt]
   + 'public cc_detail'[interest_earned]
```

Current_week_Reveneue = CALCULATE(SUM('public cc_detail'[Revenue]),
FILTER(ALL('public cc_detail'), 'public cc_detail'[week_num2] = MAX('public cc_detail'[week_num2])))

Previous_week_Reveneue = CALCULATE(SUM('public cc_detail'[Revenue]),
FILTER(ALL('public cc_detail'), 'public cc_detail'[week_num2] = MAX('public cc_detail'[week_num2])-1))

Project Insights- Week 53 (31st Dec)

WoW change:

- Revenue increased by 28.8%,
- Total Transaction Amt & Count increased by xx% & xx%
- Customer count increased by xx%

Overview YTD:

- Overall revenue is 57M
- Total interest is 8M
- Total transaction amount is 46M
- Male customers are contributing more in revenue 31M, female 26M
- Blue & Silver credit card are contributing to 93% of overall transactions
- TX, NY & CA is contributing to 68%
- Overall Activation rate is 57.5%
- Overall Delinquent rate is 6.06

Interpretation:

Credit card financial dashboard using Power BI:

- Developed an interactive dashboard using transaction and customer data from a SQL database, to provide real-time insights.
- Streamlined data processing & analysis to monitor key performance metrics and trends.
- Shared actionable insights with stakeholders based on dashboard findings to support decision-making processes.