

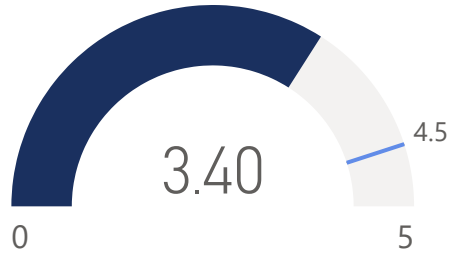


CALL CENTRE TRENDS ANALYSIS

RESOLVED CALLS%

72.92

AVERAGE SATISFACTION

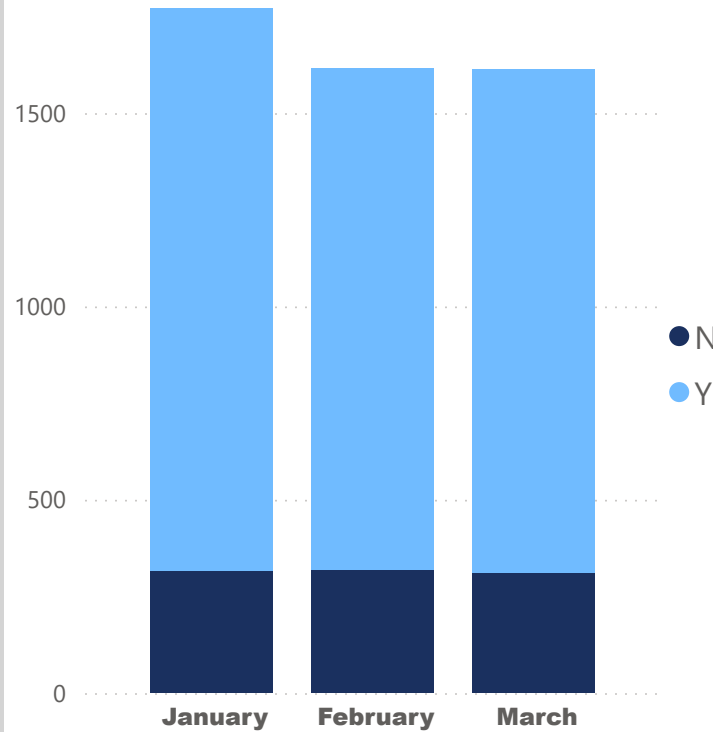
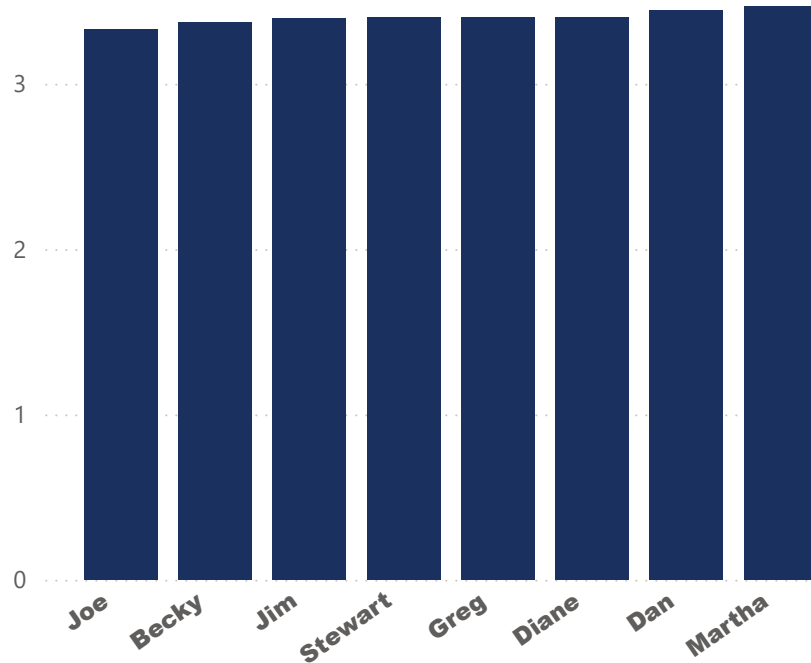


AVG SPEED OF ANSWER IN SECONDS

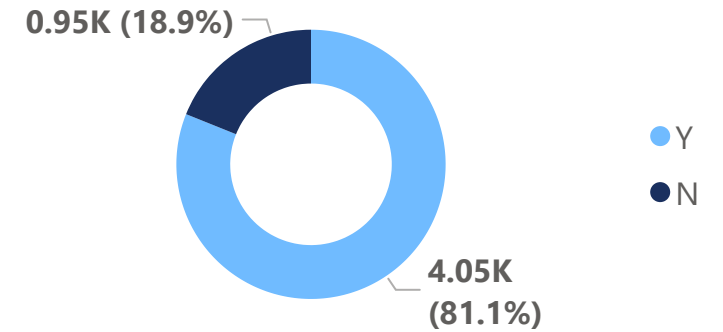
67.52

Average of Satisfaction rating by Agent

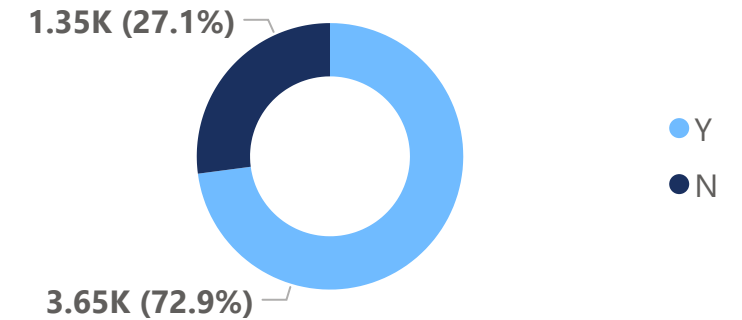
Average of Satisfaction rating



Answered



Resolved



Topic

All

Agent Name

All