5	R	Roll	No	

ENGLISH AND COMMUNICATION SKILLS-I 1st Exam/Common/4852/Nov'19 (FOR 2018 BATCH ONWARDS)

Dur	atioi	n: 3Hrs.		M.Marks:75
_			SECTION-A	
Q1.	a) C	hoose the correct option.		15x1=15
	i.	Samjhu Sahu was a man full of		
		a) Greed b) Honesty	c) Truth	d) Pity
	ii.	Life is made up of sobs , sniffles and		2//
		a) Sorrows b) shortcuts	c) symbols	d) smiles
	iii.	Jim's only possession was	-,-,	a, ses
		a) Gloves b) gold watch	c) His father's overcoat	d) a fob chain
	iv.	Who wrote, "The Gift of the Magi"?		.,
		a) Khushwant Singh b) Oscar Wilde	c) O.Henry	d) Jerome K. Jerome
	٧.	Tagore wants his countrymen to be		-,
		a) Logical b) truthful	c) laborious	d) all of these
	b) Fi	ill in the blanks.		,
	Vi.	tros sitting on the coat.		
	vii.	The magi were men.		
	viii.	The woods are, dark an	d deep.	
	ix.	The voice of the Panch is the voice of		
		Skylark is a		
		tate True or False.		
		Listening and hearing mean the same		
		Communication is a two way process.		
	XIII.	Oral communication is not economical		
	XIV.	and the state of t		
	XV.	Multiple channels make the communi	ication ineffective.	
		.00		
			SECTION-B	
QZ.		wer the following questions.		3x5=15
		Give a character sketch of Alagu	OR Samjhu Sahu	
	b.	Write down the summary of the story "	Uncle Podger Hangs a Picture".	OR
		What is the theme of the story "The Gift		
03		Summarise the poem "To a Skylark"	OR "Stopping by woods on	
Q3.		te the meaning of following words.		5x1=5
		Rapidly Commotion		
	2	Unpremeditated Queer		
		Sufficient		
04		wer any three of the following.		2.5.45
٧4.		What is the meaning of Communication	2 Discuss its process also	3x5=15
		What are the seven essentials of Comm		
		How can the barriers to communication		
		Explain the objectives of communication		
		"Silence is more elegant than words" Fy	_	



Q5. Write a paragraph of 120 words in any one of the following. i. Pleasures of reading ii. Value of games iii. My first day at the college iv. Environmental pollution SECTION-C Q6. Do as directed. a. Can't you wait forMinute? (fill suitable article) b. She is(sleep). (fill the correct form of verb) c. She painted a beautiful picture. (underline adjective) d. I shall complete this taskpleasure. (fill suitable preposition) e. Give a synonym of 'consent' f. Give a synonym of 'vast' g. Give an antonym of 'particular' h. Give an antonym of 'particular' h. Give an antonym of 'particular' h. Give an antonym of 'consent' [My brother gave me a present. (change the voice) j. Sita is my older sister. (correct it) Q7. Read the given stanza and answer the questions that follow. "Where the mind is without fear and the head is held high, Where knowledge is free. Where the world has not been broken up into fragments by narrow domestic walls. Where words come out from the depth of truth." i. Who is the poet of the poem? ii. What should be the state of mind? iii. What kind of the world does the poet think of? iv. From where should the words come from? v. Give meanings of the words: Fragments, Domestic	S. B. Roll. No	
Q6. Do as directed. a. Can't you wait forMinute? (fill suitable article) b. She is (sleep). (fill the correct form of verb) c. She painted a beautiful picture. (underline adjective) d. I shall complete this task pleasure. (fill suitable preposition) e. Give a synonym of 'consent' f. Give a synonym of 'vast' g. Give an antonym of 'particular' h. Give an antonym of 'curly' i. My brother gave me a present. (change the voice) j. Sita is my older sister. (correct it) Q7. Read the given stanza and answer the questions that follow. "Where the mind is without fear and the head is held high, Where knowledge is free. Where the world has not been broken up into fragments by narrow domestic walls. Where words come out from the depth of truth." i. Who is the poet of the poem? ii. What should be the state of mind? iii. What kind of the world does the poet think of? iv. From where should the words come from?	i. Pleasures of readingii. Value of gamesiii. My first day at the college	1×10=10
f. Give a synonym of 'vast' g. Give an antonym of 'particular' h. Give an antonym of 'curly' i. My brother gave me a present. (change the voice) j. Sita is my older sister. (correct it) Q7. Read the given stanza and answer the questions that follow. "Where the mind is without fear and the head is held high, Where knowledge is free. Where the world has not been broken up into fragments by narrow domestic walls. Where words come out from the depth of truth." i. Who is the poet of the poem? ii. What should be the state of mind? iii. What kind of the world does the poet think of? iv. From where should the words come from?	Q6. Do as directed. a. Can't you wait forMinute? (fill suitable article) b. She is (sleep). (fill the correct form of verb) c. She painted a beautiful picture. (underline adjective) d. I shall complete this task pleasure. (fill suitable preposition)	10×1=10
	f. Give a synonym of 'vast' g. Give an antonym of 'particular' h. Give an antonym of 'curly' i. My brother gave me a present. (change the voice) j. Sita is my older sister. (correct it) Q7. Read the given stanza and answer the questions that follow. "Where the mind is without fear and the head is held high, Where knowledge is free. Where the world has not been broken up into fragments by narrow domestic walls. Where words come out from the depth of truth." i. Who is the poet of the poem? ii. What should be the state of mind? iii. What kind of the world does the poet think of? iv. From where should the words come from?	5x1=5

S. B. Roll. No	
ENGLISH AND COMMUNICATION SKILLS-I	
1 st Exam/Common/0151-A/Nov'19	
Duration: 3Hrs. M.Marks:75	•
SECTION-A	
Q1. Choose the correct option.	10
i. Who has written the story "The Diamond Necklace "?	
a) R.N. Tagore b) Surinder Singh c) Guy de Maupassant d) Oscar Wilde	
ii. Who has written the prose "Seeing People Off "?	
a) Martin Luther King b) Edmund Blunden c) Max Beerbohm d) P.B.She	lly
iii. The Giant grew very old and	
a) Heavy b) strong c) light d) feeble	
iv. What did the sage gave to Bhagwan Dass	
a) Knife b) Spoon c) Stick d) Book	
v. The poet met a traveller from	
a) Japan b) Canada c) China d) Egypt	
vi. Topic sentences should identify	
a) Sub ideas b) real ideas c) main ideas d) crux	
vii. My little horse must think it a) Fasy b) loyely c) gueer d) tough	
2/229/	
viii. I wandered lonely as a a) Cloud b) flower c) nomad d) sheep	
ix. Little children will not be judged by the colour of their a) Skin b) teeth c) eyes d) hair	
a) Skin b) teeth c) eyes d) hair x. Who has written the poem "Forefathers "?	
a) S.T. Coleridge b) Shakespeare c) Edmund Blunden d) A.G. Gardiner	
a) 5.1. Coleringe b) Shakespeare c) common signature	
SECTION-B	
Q2. a) Summarise in 150 words the story "Home coming"? OR 5x3=15	5
What lesson is taught in the story "The Diamond Necklace"?	
b) Give central idea of the poem" Ozymandias"? OR	
Give central idea of the poem "Forefathers"?	
c) Summarise in 150 words:-	
"My Struggle for An Education" OR "On Habits"?	
O3. Write a paragraph of 150 words on.	
"Future Of India" OR "Why Indian Youth Is Migrating to Foreign Cour	ntries"?
Q4. Write the meaning of the following five? 5x1=5	
a. Ache	
b. Critical	
c. Chiding	
d. Famished	
e. Fatigue	
SECTION-C 5x1=5	
Q5. Do as directed.	
iTea isdrink. (add a /an, the)	
ii. Distinguish between Which & Witch?	
iii. He is sittingthe chair. (fill in with suitable preposition)	



iv. He is afraid _____the dog. (fill in with suitable preposition)

iii. He is sitting __

S.B. Roll No.....

ENGLISH AND COMMUNICATION SKILLS-I 1st Exam/Common/0151-A/May'19

Dui	ration	n: 3Hrs.	M.Mark	s:75
		SECTION-A		
Q1.		hoose the correct answer.	15	x1=15
	i.	Booker T Washington worked in the		
		a) Factory b) Coalmine c) Shop	d) Refinery	
	ii.	Sir Visvesvaraya established the bank of		
			d) Baroda	
	iii.	The poem "Ozymandias" proved that time is the grea		
			d) creator	
	iv.	The daffodils were shining and twinkling like		
		a) Planets b) gold petals c) stars		
	V.	Woods in the poem "Stopping by Woods on a Snowy		
			d) distraction	
	VI.	Phatik was years old.	al\ Attac	
		a) Fourteen b) Thirteen c) Ten	d) Nine	
	VII.	The Giant returned to his garden after	ط/ ۲ یرو و برو	
		a) 8 years b) 7 years c) 6 years		
	VIII.	Bhagwan Dass did the job of a clerk in the office of		
	:	a) Ananda Swami b) Superintendent c) Seth Jeth		
	IX.	Dr. Martin Luther King was the leader of the		
		a) Germans b) White c) Protestant		
	х.	After the exit of the children the garden became		
	P/ C+		d) tidy	
		tate True or False. Communication is incomplete without feedback.		
		Communication is incomplete without reedback. Communication does not take place in silence.		
		Bhagwan Dass was an atheist.		
		Communication is like a two-way traffic.	69	
		Ordering meal in a hotel is an act of communication.	, 0	
	۸۷.	Ordering meaning a noter is an act of communication.		
		SECTION-B		
റാ	۸tta	empt the following.	3v	5=15
QΖ.		Summarise "Ozymandias" Or "Stopping by Woods on a		.5-15
		Give a life sketch of Mokshagundam Visvesvarayya.		
		OR		
		Write the message of the story "My struggle for an Edu	cation".	
		Give a brief character-sketch of Bhagwan Dass.		
		OR		
		Describe 'The Selfish Giant as a Christian parable'.		
Q3.		empt any two questions.	2x	5=10
•		Explain the personal barriers in communication.		
		Write the major objectives of communication.		
		Define reading. Name the four techniques of reading.		
Q4.		te Punjabi/Hindi equivalent of the following.	5x	1=5
7		Disparity		
		Carpenter		
		Additional		
	d. (Compensation		
		Provisional		



C	D	DAII	No
Э.	ь.	KOII	NO

SECTION-C

Q5. Do a	as directed.	10x1=10
i. I	Laughter is good for health. (Pick out Nouns)	
ii.	They saw a black tiger. (Name the underlined part of speech)	
iii. 🗸	Agra is famous the Taj Mahal. (Fill Preposition)	
iv. I	I am tired swimming. (Fill suitable Preposition)	
v. (Choose the correct spellings: grammar, gremmar, grammer	
vi. I	He gave me hundred- rupee note. (Article)	
vii. I	I have taken my meals. (Correct the sentence)	
viii. `	Yours sincerely. (Correct the sentence)	
ix. I	My brother when I reached home. (leave) (Use correct form of verb)	
х.	The machine will be repaired. (Change the Voice)	
Q6. Writ	te a paragraph in100-150 words. (any one)	10
i.	An Indian Farmer ii. Childhood Memories iii. Unemployment	
Q7. Read	d the following passage and answer the question that follow.	5x2=10

City children suffer from a great disability. They have little contact with nature. They don't know the joy of living in the open. In cities, there is not space to live. So, one storey is piled upon another. Their lives have become so artificial that they cannot see the stars at night. They get flower pots and put paper flowers in them. They hang pictures of sunrise and sunset on the walls. Whenever one turns, one finds artificial lights during the day as well as in the night. They have lost even the darkness of night which was given to man for peace, rest and quiet thought. The task before education is to change the whole system of values that is current in our cities.

- a. Which disability do the city children suffer from?
- b. How have their lives become artificial?
- c. What is the importance of darkness of night for man?
- d. What is task before education?
- The siber could e. Give meanings of the words: Quiet, Task

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ENGLISH AND COMMUNICATION SKILLS-I 1st Exam/Civil/Electrical/Mech./ECE/IT/CSE/Auto/Mechatronics/4852/May'19 (FOR 2018 BATCH)

Duratio	on: 3Hrs.	M.Marks:75
_	SECTION-A	
-	Choose the correct option.	15x1=15
i.	. Alaghu had purchased a pair of	1)
	a) Horses b) buffaloes c) bullocks	d) cows
11.	. Della wanted to buy the present for Jim on the occasion of	
	a) Their marriage anniversary b) his birthday c) her birthday	d) Christmas
111.	. Name the poet of "To A Skylark".	
	a) P.B. Shelly b) John Keats c) William Blake	d) Robert Frost
iv.	. A busy office worker uses technique of reading.	
	a) Scanning b) Skimming c) Intensive	d) extensive
V.	. Para language is the basic form of communication	
	a) Verbal b) formal c) non-verbal	d) informal
-	Fill in the blanks:	
	. The woods are lovely, dark and	
	. The magi weremen.	
	. Uncle Podger sent Jim to the house of	
	. Where words come out from the depth of	
	. Communication is the transfer of information from the sender to	the
•	tate True or False.	
	. Recreational reading is done for reader's own pleasure.	
	. Humour creates positive relationships in organisational communi	cation.
	. One of the bullocks of Alagu was lost in the fair.	
	. Jim didn't give any gift to Della.	
XV.	. The horse rider breaks his journey to watch the beautiful scene.	
	SECTION-B	
	empt the following.	2x5=10
a.	Write a character-sketch of Uncle Podger.	
	OR	
	Justify the title of the story 'God Lives in the Panch'.	
b.	Summarise the poem 'Where the mind is without fear" or 'To a Sky	lark'.
Q3. Att	empt any three questions.	3x5=15
i.	Give any five reasons for the breakdown in the process of commun	ication?
ii.	Name the parts of speech. Define Noun.	
iii.	What are the major qualities of an effective speaker?	
	Explain major objectives of communication.	
٧.	Define listening. How listening is different from hearing?	
Q4. Atte	empt the following.	
a.	Give antonyms of: Oral, Naive	2
b.	Give synonyms of: Temper, Lucid	2
C.	Ram is my older brother. (Correct it)	1
	SECTION-C	
•	as directed.	10x1=10
i.	Have you (water) the plants? (Use correct form of the	verb)
ii.	They told an interesting joke. (Name the Underlined part of speech)
iii.	He is afraid the sea. (Fill suitable Preposition)	



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S.B. Roll No.....

ENGLISH AND COMMUNICATION SKILLS-I 1ST Exam/Common/0151-A/Sept' 2020

Dura	ation: 1.15mrs.				IVI.IVI	arks:25
Q1.	Summarise in 150 What lesson is ta		•			5
Q2.	Give Hindi /Punja i) Careless	bi equivalent o ii) Warning	•	iv) Assistant	v) Broom	5
Q3.	Write a paragrap	oh of 150 word	s on: -			10
	"Honesty is the l	best policy"	OR	"Technical Educ	cation"?	
Q4. i. ii. iv. v. vi. viii. ix. x.	He is playing _ He is afraid I have known We Have you He has done h	etween careerthethethim(go) to Chand(catch nis work. (ch	and carrier? e ground. (fill in we tiger. (fill in we long time. (fill in we long time. (fill in we long time) e long time to long time the long time future frect it)	with suitable preposith suitable prepositions the blank with the correct the correct form of the indefinite tense) able conjunction (add a /an, the)	sition) h suitable prepo ense.)	5 osition)



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v. Earned leave

ENGLISH AND COMMUNICATION SKILLS-I

	1 st Exam/Common/0151-A/Jun'2021	
Durati	on: 1.15Hrs.	M.Marks:25
Q1. At	tempt any one of the following:	1x5=5
a.	Summaries in 150 word the story "The Stick"? OR Describe the character	of the Selfish Giant?
b.	Give central idea of the poem "Stopping by woods in a snowy evening"? Open "Daffodils"?	R Give central idea of the
Q2. W	rite a paragraph of 150 words on :-	10
	Health is wealth" OR "Covid Pandemic"?	
Q3. Do	as Directed any five of the following:	5
a.	Pease do not switch onfan. (add a /an, the)	
b.	Distinguish between 'All' and 'Awl'?	
C.	He is writingthe table . (fill in with suitable preposition)	
d.	He is afraid the tiger . (fill in with suitable preposition)	
e.	Why you late every day. (fill correct verb form)	
	Who (sleep) here? .(Fill in the blank with correct form of verb)	
	Ganga is a big river. (fill suitable article)	
	Time all things(change) (fill the correct form of verb)	
Q4. Giv	ve hindi /Punjabi equivalent of the following.	5
i.	Administrator	
ii.	Compile	
iii.	Consent	
iv.	Data	



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ENGLISH &COMMUNICATION SKILLS-I 1st Exam/Common/4852/Jun'2021 (FOR 2018 BATCH ONWARDS)

Duration: 1.15Hrs. M.Marks:25

Q1. Attempt any two of the following questions.

2x5=10

- a. Jim and Della's story is about 'sacrificial love'. Elaborate. OR Narrate the story of 'Uncle Podger'.
- b. Give the character sketch of Jumman Sheikh **OR** Alagu Chowdhari.
- c. Write the Summary of the poem 'Where the Mind is Without Fear' **OR** 'Stopping by Woods on a Snowy Evening'.

Q2. Write a paragraph of 100-120 words in any one of the following.

1x10=10

i) Value of Discipline

ii) Technical Education

iii) Junk Food and Young Generation

Q3. Do as directed any five of the following:

5x1=5

- a. Delhi is _____ capital of India.(Insert suitable article)
- b. He is my older brother.(Correct it)
- c. He _____from Madras University in 1880.(graduate) (Correct form of verb)
- d. Arjun finished his work. (Change the Voice)
- e. Give the meaning of the word 'Opportunity'.
- f. Distinguish between 'dew' and 'due'
- g. Give the synonym of sufficient'
- h. Three three makes six. (Insert appropriate conjunction.)
- i. The magician jumped-----the compound wall. (Insert suitable preposition)



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ENGLISH AND COMMUNICATION SKILLS-I 1ST Exam/Common/0151-A/May'17

Duratio	M Marks -75			
Q.1. Ch	oose the correct option :-			(10x1=10)
l.	Phatik went chewing the			
	a) grass	b) chocolate	c) paper	d) bubblegum
ii.	Phatik was	years old .		
	a) twelve	b) eleven	c) ten	d) nine
iii .	The Giant knocked the w	all with the help of _		
	a) hammer	b) sword	c) axe	d) stick
iv.	Martin Luther king was a			
	a) Hitler	b) Nehru	c) Ronald Regan	d) Gandhi
٧.	The distance from Malder	to Hampton was $_$		
	a) 62	b) 82	c) 112	d) 22
vi.	Booker. T. Washington wo			
	a) coalmine	•	c) ship	d) shop
vii.	My name is	king of kings.		
	a) Ozymandias	b) Frost	c) Browning	d) Keats
viii.	He gives his			
	a) harness	b) saddle	c) hat	d) paddle
ix.	Little children will not be j			
	a) skin	b) teeth	c) eyes	d) hair
х.	Who is the writer of the p			
	a) William Words worth	b) Shelley	c) Tagore	d) Colerdige
Q2. a)	Summarise in 150 words t		ing"?	(5x3=15)
		OR		
	What lesson is taught in the	ne story "The Stick"?		
		11 11 11	 "c	
b)	Give central idea of the po	oem " Ozymandias" (or "Stopping by woods	s on a Snowy Evening
c)	Summarise in 150 words:	"My Struggle For An	Education"? OR "I Ha	ve a Dream" ?
	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Ī		(4.0)
	Vrite a paragraph of 150 w		5 1111 112	(10)
•	Women Empowerment"	OR "Students and	Politics"!	
04	Matrix than a second and of the first			(-)
Q4 . V	Vrite the meaning of the fo	llowing?		(5)
	a. Hamlet			
	b. Exalted			
	c. Despair			
	d. Crooked			
	e. Symphony			
Q5.	o as Directed ?	,		(5)
	i) Dimple is my cousin si	·	tence)	
	ii) Distinguish between b			
	iii) She wrote me a letter	. (change the voice)		
	iv) The thief was arrested	d. (Change the voice)		
	v) The sunin th	e east? .(Fill in the b	lank with correct form	of verb)

ט.ט. ווטוו וועט....... **Q.6.** a) Define Communication? What are the essentials of Communication? (5) OR What are the barriers of speaking? b) What are the essentials skills for listening? (5) What are the essentials of good speech? **Q7.** Give the Hindi /Punjabi equivalent of following: (5) a) Daily allowance b) Partial. c) State d) On Probation e) Contract Q8. Write true/false:-(5) a) The giant was man of few words. b) Bhagwan das was lost in worldly thoughts. c) Seth Jethumal was a kind man. d) Martin king Luther was going to south. e) Ozymandius is written by P.B.Shelley. **Q9.** And on the pedestal these words appear: "My name is Ozymandias, king of kings? Look on my works, Ye Mighty, and despair!" Nothing besides remains. Round the decay Of that colossal wreck, boundless and bare The lone and level sands stretch far away. Questions: -Who is the writer of this poem? i. What was the name of the king? ii. What was written on the pedestal? iii.

What else was there on the land?

What is the end of life?

iv.

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10th and 12th (PSEB and CBSE), B-Tech, Diploma, BBA, BCA, MBA, MCA, M-Tech, PGDCA, B-Com,

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ENGLISH AND COMMUNICATION SKILLS-I 1st Exam/Common/0151-A/Nov'18

Duratio	on: 3Hrs. M	.Marks:75					
	SECTION-A						
Q1. Choose the correct option. 10x1=10							
i.	Bhagwandas was a child.						
	a) Dishonest b) insane c) deserted d) bored						
ii.	Anand swamy had taken theof his master.						
	a) Blessing b) place c) seat d) clothes						
iii.	Phatik was very eager to go to						
	a) Bombay b) Calcutta c) Madras d) Jaipur						
iv.	The institute was at a distance ofmiles from writer's nativ	e town					
	a) 500 b) 300 c) 200 d) 400						
٧.	Selfish Giant put a notice that trespassers will be						
	a) Killed b) Hanged c) Prosecuted d) Fired						
vi.	Jethumal was a man.						
	a) Bad b) good c) honest d) dishonest						
vii.	Makhan was as good as						
	a) Gold b) silver c) iron d) bronze						
viii.	The story" The stick " has been written by						
	a) Justice Surinder Singh b) Martin Luther c) Napolean d) Munshi Pre	mchand					
ix.	There was no more boy in the whole school than Phatik.						
	a) Backward b) forward c) advanced d) foolish						
х.	" Daffodils" poem is written by						
	a) William Wordsworth b) Robert Frost c) Martin Luther d) Oscar	Wilde					
	SECTION-B						
Q2. Att	tempt the following.	3x5=15					
a.	Summaries in 150 word the story "The Stick"?						
	OR						
	Describe the character of the Selfish Giant?						
b.	Give central idea of the poem "Stopping by woods in a snowy evening"?						
	OR						
	Give central idea of the poem "Daffodils"?						
C.	Summaries in 150 words:-						
	'My Struggle for an Education" OR "I Have a Dream"?						
Q3. Wr	rite a paragraph of 150 words on.	10					
	"Wealth is not all" OR "Science is a curse"?						
	rite the meaning of the following.	5x1=5					
a. [Deprive b. Truce c. Reverence d. Mortals e. Poker						
		_					
•	as directed.	5x1=5					
	Darwin wasgreat scientist. (Add a /an, the)						
	Distinguish between team and teem?						
	He is writingthe table. (Fill in with suitable preposition)						
	He is afraid the tiger. (Fill in with suitable preposition)						
٧.	Whyu late every day? (Fill in the blank with correct form of verb)						

Q6. Attempt the following.

a. Define Communication? What is the role of humour and Communication?

OR

What are the channels of communication?

b. What are the barriers of listening?

What are the essentials of good speech?

Q7. Correct the incorrect sentences.

5x1=5

- i. His hairs are black.
- ii. I have taken my meals.
- iii. Ram is ill for six months.
- iv. Twenty miles are not a small distance.
- v. This is historical building.

Q8. State True or False.

5x1=5

- a. A boy of fourteen is a nuisance.
- b. Phatik was good at studies.
- c. The Giant put the small children on tree.
- d. Martin king Luther was going to south.
- e. Seth Jethumal was a kind man.
- Q9. I must go down to the seas again to the lonely sea and the sky and all. I ask is a tall ship and a star to steer her by. I must go down the seas again for the call of the running tide. Is a wild and clear call that may not be denied: and all I ask is a windy day with clouds flying and the flung spray and the blown spume and the sea gulls crying?
 - i. What does the speaker need for going to the seas?
 - ii. Why can't he resist the call of the sea?
 - iii. When will he like to sail?
 - iv. What is the main idea of this line?
 - v. Give opposites of the words: a) Down