



Smartlink Management Services

Terms and Conditions for Cleaning Management Services:

1. Introduction:

Welcome to **Smartlink Management Services**. By engaging our services, you agree to abide by the following terms and conditions. Please read them carefully.

2. Services:

We offer a variety of cleaning services including residential cleaning, commercial cleaning, specialized cleaning, eco-friendly cleaning, industrial cleaning, event cleaning, janitorial services, emergency cleaning, pressure washing, window treatment cleaning, construction cleanup, HVAC cleaning, sanitization services, and pet-specific cleaning.

3. Scheduling and Appointments:

- **Booking:** Services must be booked in advance. You can schedule appointments through our website, by phone, or via email.
- **Rescheduling/Cancellation:** Any changes to scheduled appointments should be made at least 24 hours in advance. Late cancellations may incur a fee.

4. Payment:

- **Rates:** Pricing for services will be provided at the time of booking. Rates may vary based on the type and scope of services required.
- **Payment Terms:** Payment is due upon completion of services unless otherwise agreed upon. We accept cash, credit/debit cards, and online payments.
- **Late Payments:** Late payments may incur additional fees.

5. Customer Obligations:

- **Access:** Clients must ensure that our cleaning staff have access to the premises at the agreed-upon time.
- **Valuables:** It is the client's responsibility to secure any valuable items before our team arrives. We are not liable for any loss or damage to valuables.
- **Environment:** Clients must provide a safe working environment for our staff. Any hazardous conditions should be disclosed in advance.

6. Service Guarantee

We strive to provide high-quality services. If you are not satisfied with the cleaning, please contact us within 24 hours, and we will re-clean the affected areas at no additional charge.

7. Liability:

- **Damage:** We are insured and bonded. In the unlikely event of any damage caused by our staff, we will take responsibility for necessary repairs or replacements.
- **Injury:** We are not liable for any injuries sustained by clients or third parties during the provision of our services, unless caused by our negligence.

8. Confidentiality:

We respect your privacy. Any personal information provided to us will be kept confidential and used solely for the purpose of providing our services.

9. Termination:

We reserve the right to terminate services at any time for any reason, including but not limited to breach of these terms, unsafe working conditions, or non-payment.

10. Amendments:

We may update these terms and conditions from time to time. Clients will be notified of any significant changes.

11. Governing Law:

These terms and conditions are governed by the laws of **Maharashtra / India**. Any disputes arising from these terms will be subject to the jurisdiction of the courts in **Maharashtra / India**.

12. Contact Us

If you have any questions or concerns regarding these terms and conditions, please contact us at:

Smartlink Management Services

Phone: +91 7208405232

Email: atulbhondave4@gmail.com

Phone: +91 9773936840

Email: vireshnaikdhure@gmail.com

Address:

6/456 Jai Hanuman CHS,
Veer Srikanta Hadkar Marg,
Abhyuday Nagar, Kalachowki, Mumbai 4000
33,
Maharashtra, India.