



COLLEGE OF COMMUNICATION AND INFORMATION TECHNOLOGY

CERTIFICATION

This Thesis entitled "PRMSU ADMIN FRONTDESK MANAGEMENT SYSTEM" prepared and submitted by Eren Mae E. Edejer, Kimberly E. Ejus and John Paul F. Remaso in partial fulfillment of the requirements for the degree of Bachelor of Science in Information Technology, has been examined and recommended for Oral Examination.

PRMSU ADMIN FRONTDESK MANAGEMENT SYSTEM

APPROVAL SHEET

Approved by the PANEL OF EXAMINERS for Oral Examination on April 23, 2019

A Thesis
Presented to the Faculty of the
College of Communication in Information Technology
President Ramon Magsaysay State University
Iba, Zambales

DANIEL A. GACHILLAN, MSCE
Chairperson

In Partial Fulfilment
of the Requirements for the Degree
Bachelor of Science in Information Technology

By:

**EREN MAE E. EDEJER
KIMBERLY E. EJES
JOHN PAUL F. REMASO
May 2019**



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APPROVAL SHEET

Approved by the PANEL OF EXAMINERS on Oral Examination on April 29, 2019 with a grade of _____.

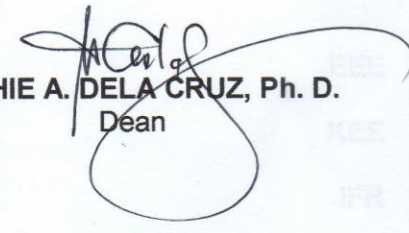

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ABSTRACT

The main objective of this study was to develop a Front Desk Assistant Kiosk and evaluate the software quality and level of readiness in the implementation of the Front Desk Assistant Kiosk. An interactive kiosk is any computer-like device deployed in a public venue to give people self- service access to products and services. Kiosks are typically placed in retail stores, airports, libraries, company cafeterias, and other places where personal computers are not available but self-service applications can provide some benefit. The t-test and weighted arithmetic mean were used as statistical tools. The researcher made use of descriptive method of research. The Rapid Application Development (RAD) approach was employed in the system development. The software quality of the system as evaluated by the employee in terms of functional suitability and , usability is "Excellent" wherein the other indicators performance efficiency, compatibility, reliability, security, maintainability and portability is "Very Good" and the evaluation of the visitors for the software quality of the system in terms of The functional suitability and , usability is "Excellent" wherein the other indicators performance efficiency, compatibility, reliability, security, maintainability and portability is "Very Good". The level of readiness for implementation of system as evaluated by employees in terms of information system facility and technical personnel is "Ready" and evaluated by visitors as "Ready". There is a significant difference on the Software quality and Level of Readiness for implementation on



COLLEGE OF COMMUNICATION AND INFORMATION TECHNOLOGY

the system as evaluated by the employee and visitors. Recommendation were provided.

	Page
PAGE.....	i
APPROVAL SHEET.....	ii
ACKNOWLEDGEMENT.....	iii
ABSTRACT.....	iv
TABLE OF CONTENTS.....	vi
LIST OF TABLES.....	ix
LIST OF FIGURES.....	xi
Chapter 1 THE PROBLEM AND ITS BACKGROUND	
Introduction.....	1
Background of the Study.....	2
Theoretical Framework.....	3
Conceptual Framework.....	4
Statement of the Problem.....	7
Null Hypothesis.....	8
Significance of the Study.....	8
Scope and Limitations.....	9
Definition of Terms.....	9
Chapter 2 REVIEW OF RELATED LITERATURE AND STUDIES	
Foreign Literature.....	11
Local Literature.....	14
Foreign Studies.....	15
Local Studies.....	18