PRMSU ADMIN FRONTDESK MANAGEMENT SYSTEM

A Thesis
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In Partial Fulfilment
of the Requirements for the Degree
Bachelor of Science in Information Technology

By:

EREN MAE E. EDEJER
KIMBERLY E. EJES
JOHN PAUL F. REMASO
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CERTIFICATION

This thesis entitled **"PRMSU ADMIN FRONTDESK MANAGEMENT SYSTEM"**, prepared and submitted by **Eren Mae E. Edejer**, **Kimberly E. Ejes** and **John Paul F. Remaso** in partial fulfillment of the requirements for the degrees of Bachelor of Science in Information Technology, has been examined and recommended for Oral Examination.

ERIC G. GALANG
Adviser

APPROVAL SHEET

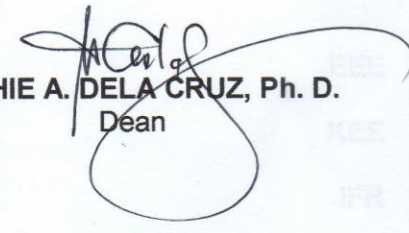Approved by the PANEL OF EXAMINERS on Oral Examination on April 29, 2019 with a grade of _____.

DANIEL A. BACHILLIAR, MSCS
Chairperson

JOSEPH J. JULIANO
Member

DARIO G. ALLUSO Jr.
Member

Accepted as partial fulfillment of the requirements for the degree
Bachelor of Science in Information Technology

_____
Date

MECHIE A. DELA CRUZ, Ph. D.
Dean

ABSTRACT

The main objective of this study was to develop a Front Desk Assistant Kiosk and evaluate the software quality and level of readiness in the implementation of the Front Desk Assistant Kiosk. An interactive kiosk is any computer-like device deployed in a public venue to give people self- service access to products and services. Kiosks are typically placed in retail stores, airports, libraries, company cafeterias, and other places where personal computers are not available but self-service applications can provide some benefit. The t-test and weighted arithmetic mean were used as statistical tools. The researcher made of used of descriptive method of research. The Rapid Application Development (RAD) approach was employed in the system development The software quality of the system as evaluated by the employee in terms of functional suitability and , usability is "Excellent" wherein the other indicators performance efficiency, compatibility, reliability, security, maintainability and portability is "Very Good" and the evaluation of the visitors for the software quality of the system in terms of The functional suitability and , usability is "Excellent" wherein the other indicators performance efficiency, compatibility, reliability, security, maintainability and portability is "Very Good". The level of readiness for implementation of system as evaluated by employees in terms of information system facility and technical personnel is "Ready" and evaluated by visitors as "Ready". There is a significant difference on the Software quality and Level of Readiness for implementation on

the system as evaluated by the employee and visitors. Recommendation were

provided.