

**Kaseya Migration – Fresh Install (Split Server)**

**Project Timeline\* – 6-8 Weeks**

**Project Efforts\* – 50-75 Hours**

\* Depending on custom configuration

1. Requirements Mapping
   * Attain Temp License Key from Kaseya
   * Licensed - Windows Server 2016 & SQL Server 2016 Web Edition, Standard Edition, Enterprise Edition (64-bit)
   * Active SSL Certificate
   * **Application Server Requirements** (Up to 20K Agents)
     + CPU based on 2.4Ghz - 8 cores minimum
     + RAM (GB) - 24 GB
     + Disk (GB) - C:\120
     + Kaseya Application Volume - D:\500
     + Storage - SSD storage for fastest and optimal performance
     + TCP/IP open ports:
       - Web UI: 443 inbound and outbound
       - Email Notifications: port 25 outbound
       - Agent connections: port 5721 inbound
   * **Database Server Requirements**
   * CPU based on 2.4Ghz - 16 cores
   * RAM (GB) - 64 GB
   * Disk (GB) - C:\120
   * SQL Data & SQL Logs Total - D:\300
   * Storage - SSD storage for fastest and optimal performance

Reference\* - <http://help.kaseya.com/WebHelp/EN/VSA/9050000/Reqs/#11464.htm>

1. Requirements Review and Edits
   * Install Remote Access Tool to access the Servers
   * Updating the Machines to latest Patch Version
   * Review requirements and validate configuration
   * Recommend changes, if required
2. Installation Step by Step

Reference\* - <http://help.kaseya.com/webhelp/EN/VSA/9050000/Install/#10371.htm>

1. Post Installation Configuration

Reference\* - <http://help.kaseya.com/webhelp/EN/VSA/9050000/Install/#10485.htm>

1. Internal Testing
   * Testing Installation and configuration
2. Migration of Orgs & Agents
   * Adjusting pre-developed scripts & automation to migrate organization, machine group & agents
3. Installation/Configuration - 3rd Party Modules
   * Installation and setting up TAP modules like MSP Assist etc.
4. Implementation - Policies & its Configuration
   * Setting up Views & Custom Fields
   * Update Org Values
   * Import & Configure – Monitors, Events, Procedures & Policies
5. Review Impact & Discussion – Custom
   * Review & extract information on Custom configuration
   * Discussion with stakeholders regarding the stuff to be carried forward and deprecate
6. Custom Configuration
   * Implement custom configurations
7. Final Review & Adjustments
   * Final review & configuration comparison between old & new instance
   * Decommission migrated configurations on old instance
8. Inform Stakeholders of Change
   * Share notification with all stakeholders for cut over date and changes made
9. Review & Final Cutover
   * Create Users in the new instance
   * Migrate Users – New Login
   * Uninstall Agents on old Instance
   * Decommission old Server