**ProVal Development Request Details Form**

**Overview**In this section, we will ask some basic questions about the solution and the purpose behind the request.  
  
Brief Description of the project:  
(Example: I need a script to install <software name>. I need a view that shows all serial numbers. Etc.)

What are the primary goals of this request?  
(Example: Ensure that all devices at <partner> have the application <name> installed.)

Roughly, how many devices are going to be impacted by this solution?  
Some considerations: Is this solution targeting all devices/Windows devices/Windows Servers/Windows 10/Domain Controllers/OSX Devices etc.?

Are there any exclusions for this solution?   
(Do not deploy this to <Partner>, only deploy this to <Partner>, do not deploy to OS or only this specific OS)

How long do you think this solution will be in place?   
(One-time effort, ongoing effort, forever, etc.)

**Technical Details**In this section, we will ask for some more technical details about the request.  
  
Is there any documentation available related to this request?  
Examples: This could include documentation about silent switches for software installation, or remediation steps from a Knowledge Base article. Please provide any useful links or details related to the request.

Are there any files we need for this solution? If yes, please include the location/URL of any files.   
(This could be a permanent download link, a file in the LTShare/Managed Files, etc.)

Are there any security solutions (ThreatLocker, SentinelOne, etc.) that might impact how this solution will run?

Are there any important details that you think our developers might find useful related to this request?

If this solution requires a reboot should the solution reboot immediately, flag the device for a reboot, or notify someone that a reboot is required?

What output are you expecting from this solution?  
(Examples: Tickets, views, emails, log files)

If the solution is successful, do you want to be notified? **OR** If the solution fails, do you want to be notified? If yes to either question, how do you want to be notified?  
Please provide the desired location for the output of the solution. (Examples: Please make a ticket on the helpdesk board with a medium priority, or please send an email to <email>.   
Optional: If you want a specific subject line, body, or any other details, please share them here:

**Content Validation**In this section, we will gather the details required to ensure the solution works as intended.  
A note on testing, ProVal always attempts to test internally, but we cannot simulate all client-specific scenarios. We require test devices that meet real-world requirements to help validate the solution works in the specific environment.

Where can we test this solution once it is ready?  
Please share any specific partner names, partner devices, approved test windows, etc.

Who should we coordinate with for delivering this solution?

Optional: Are there any other details that you can provide to our team that might help make this request successful?