

# ISO 9001:2015 Structure – The Ten Clauses

Clauses 4–10 contain the auditable requirements

1	<b>Scope</b>	Defines applicability of the standard
2	<b>Normative References</b>	References to ISO 9000:2015
3	<b>Terms and Definitions</b>	Definitions used in the standard
4	<b>Context of the Organization</b>	Understanding the organization and its context
5	<b>Leadership</b>	Top management commitment and policy
6	<b>Planning</b>	Actions to address risks and opportunities
7	<b>Support</b>	Resources, competence, awareness, communication
8	<b>Operation</b>	Operational planning and control
9	<b>Performance Evaluation</b>	Monitoring, measurement, analysis, evaluation
10	<b>Improvement</b>	Nonconformity, corrective action, continual improvement