

# ISO 9001:2015 Structure – The Ten Clauses

Clauses 4–10 contain the auditable requirements

1	Scope	Defines applicability of the standard
2	Normative References	References to ISO 9000:2015
3	Terms and Definitions	Definitions used in the standard
4	Context of the Organization	Understanding the organization and its context
5	Leadership	Top management commitment and policy
6	Planning	Actions to address risks and opportunities
7	Support	Resources, competence, awareness, communication
8	Operation	Operational planning and control
9	Performance Evaluation	Monitoring, measurement, analysis, evaluation
10	Improvement	Nonconformity, corrective action, continual improvement