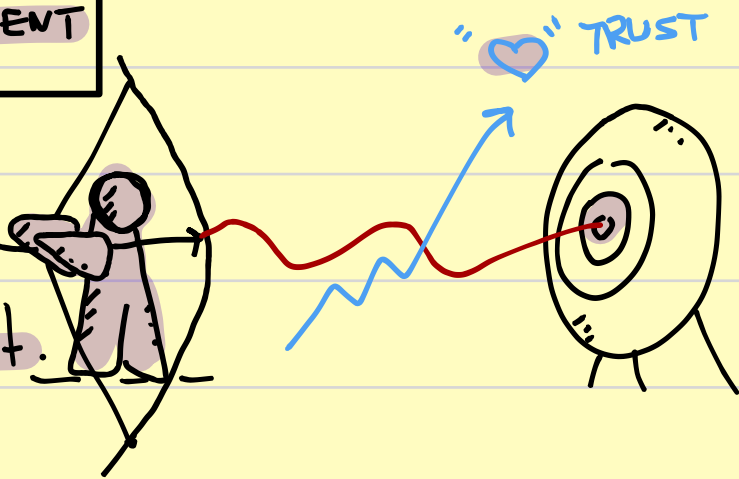


w³.profH4.com → LECTURES → Youtube Playlist

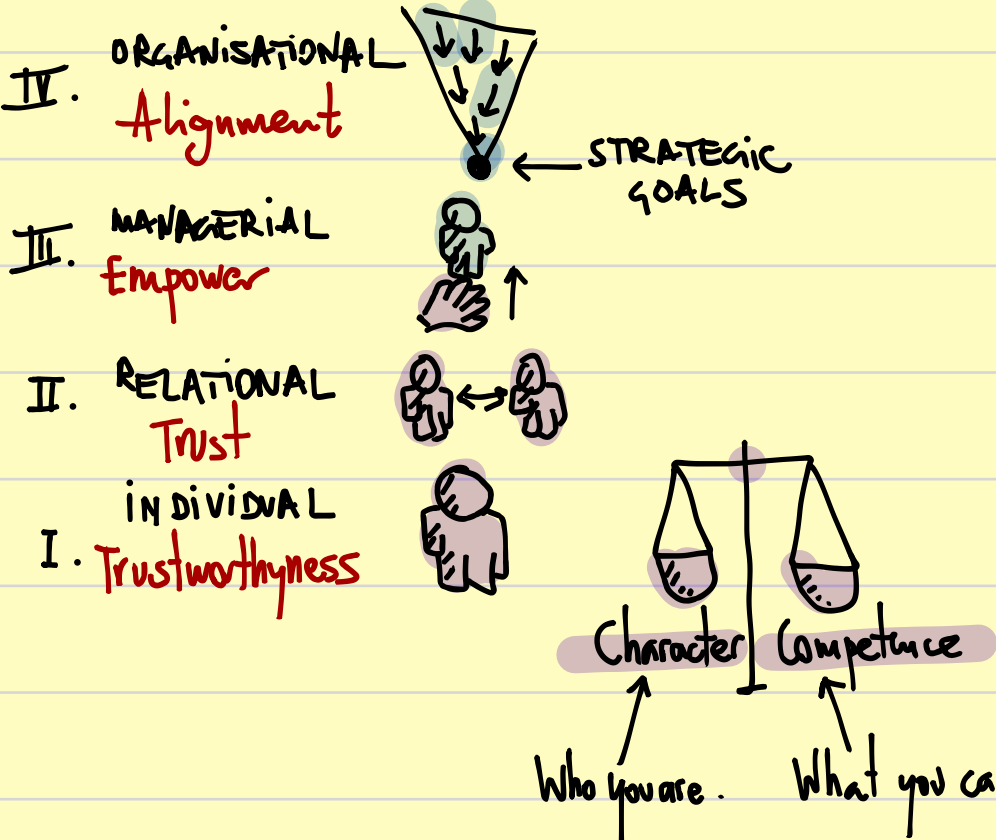
2. PROCESS & 3. PROJECT MANAGEMENT

1. MANAGEMENT ≡ LEADERSHIP

Achieve goals while increasing trust.

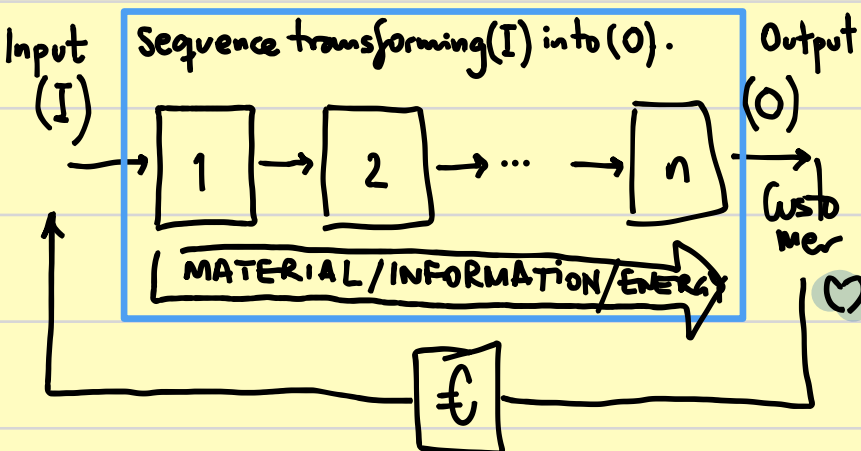


1.1. Organizational Design - 4 Level



You cannot attain organizational alignment without empowerment.
You cannot empower people without trust.
..You cannot increase trust without being trustworthy.

2. What is a PROCESS?



The output (O) has a value for the customer.

3. What is a Project?

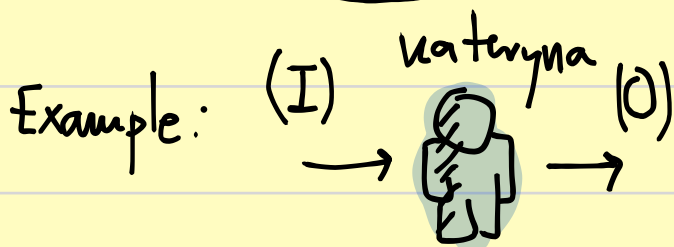
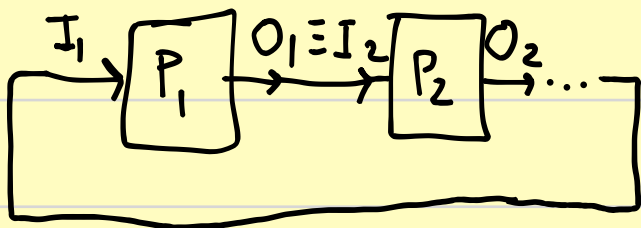
W.P. (work package)



Value - Flow

Value - Stream \equiv PROCESS
(WERT - STROM)

Processes never stop.

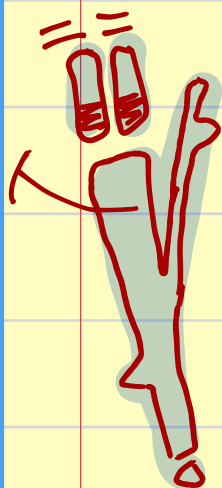


Measuring: Kcal | min SPORT | Kg



- to . Begin
- t_1 . End
- £/£/... Resources
- Plan

Project has a beginning and an end.



Behaviour is a function of the Measurement.
Because a Management System measures performance, the important question will be to decide what to measure, when.

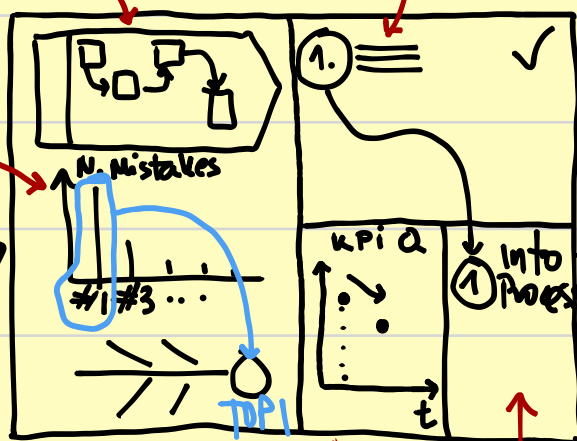
Goodhart's law

RQ. Implications of Goodhart's law for a Management System.

2.1 Process Management

② Describe Process

⑤ Action



③ Priority

Kateryna
Production Leader

Esra
Fact. Mgr.

④ Analysis Why?

① Measure Quality.

⑥ Standard

2.2 Project Management

③ Process Overview
Plan & Real

① Plan

Kateryna
Production Leader

Esra
Fact. Mgr.

④ Priority

⑤ Analyse

② Measure Delay

⑥ Std

① Check ⑤ Do

② | ⑥ Act

③ Plan

④ |

n times

CPD-CPD-...-A

"

$(CPD)_n A$

① Do

⑥ Act

② Check

③ |

④ Plan

⑤ |

DCP-DCP-...-A

"

$(DCP)_n A$

Q. Two examples of $(CPD)_n A$ and $(DCP)_n A$.

w³.profH4.wm

