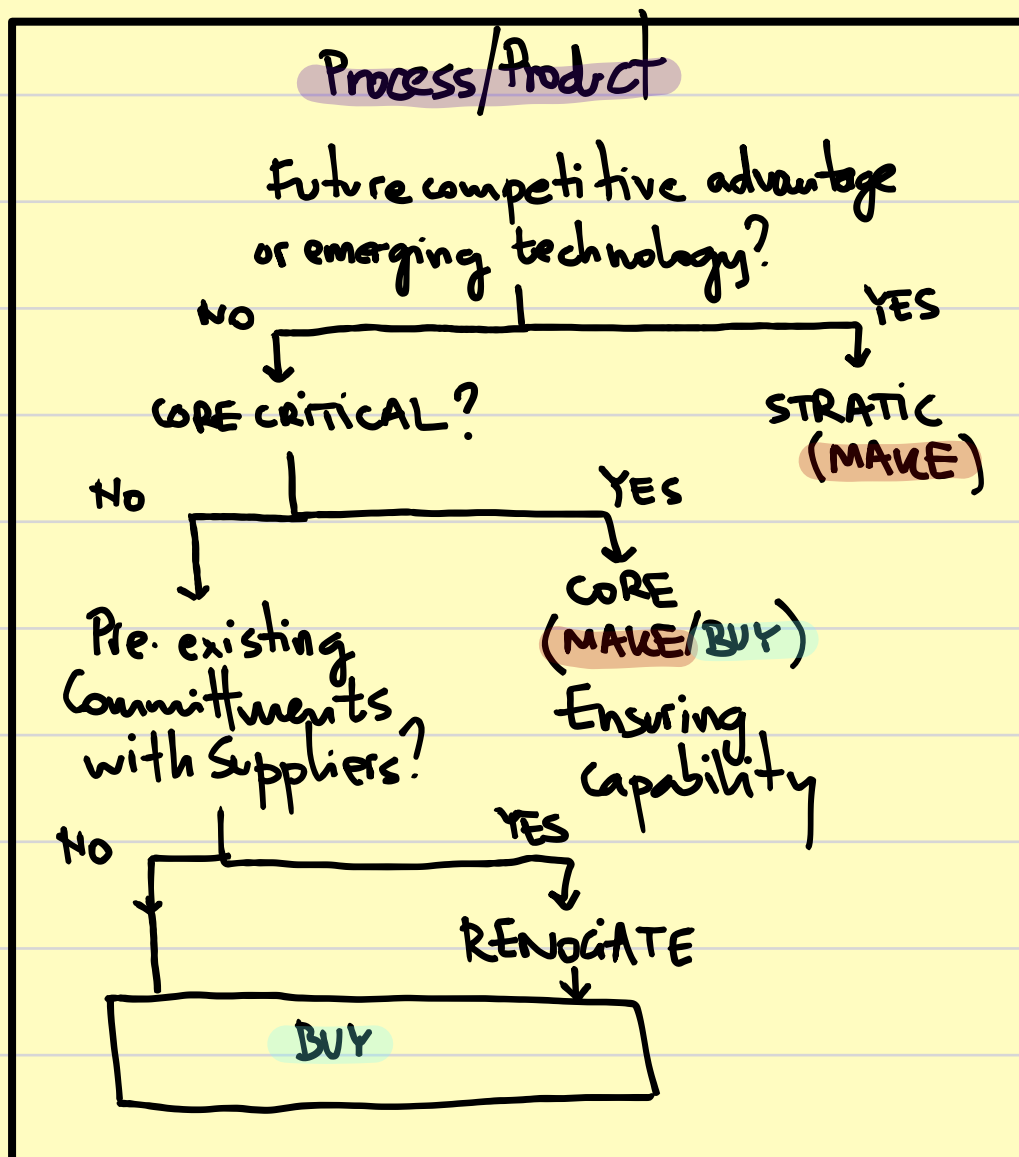


1 Business Strategy

- Attractiveness of the product needs to be evaluated from a customer perspective.
- Criticality of the product for overall business success.
- Industry dynamics and competitive positioning of the company regarding the product.



MAKE

- In-house differentiates the product.
- Capability used for new product has synergies across the business
- Supply market is hostile
- Need to "push" technology into the market.

BUY

- Process/Product is not attractive (i.e. its hard to find workers, strict environmental regulations, ...)
- Product are not critical to end products or marketing efforts.

. Supply market is suitable for building close partnerships.

. Suppliers are willing & able to meet innovation needs.

2 RISKS

- . Availability of alternative sources and switching costs.
- . Supply market risks : political stability / exchange rate
- . Transportation risks : lead time (Quality), supply chain disruption.
- . Intellectual property protection.
- . Risks include lower quality, supply reliability, and reduced predictability of outsourced products compared with in-house ones.
- . Risks inherent in the process of identifying and selecting the right supplier and structuring a workable relationship.

MAKE

- . Few or no alternative sources of supply.
- . High supply market risk.
- . Imperative short lead times (quick response).
- . Sensitive intellectual property involved.

BUY

- Hold-up risk is low or sufficiently managed through contract or business relationships.
 - low switching costs and accessible alternative sources of supply.
 - Uncoupling supply with demand has little or no impact.
 - No sensitive intellectual property involved.
-

3. Economic factors

- Relative economic and operating performance advantage :
 - SCALE-UP THE BUSINESS?
 - INCREASE UTILIZATION?
 - RELIABILITY OF SUPPLIERS?
 - COST-FACTORS?
 - QUANTITY ISSUES?
- Calculate the capital requirements and financial returns (BREAK-EVEN ANALYSIS)

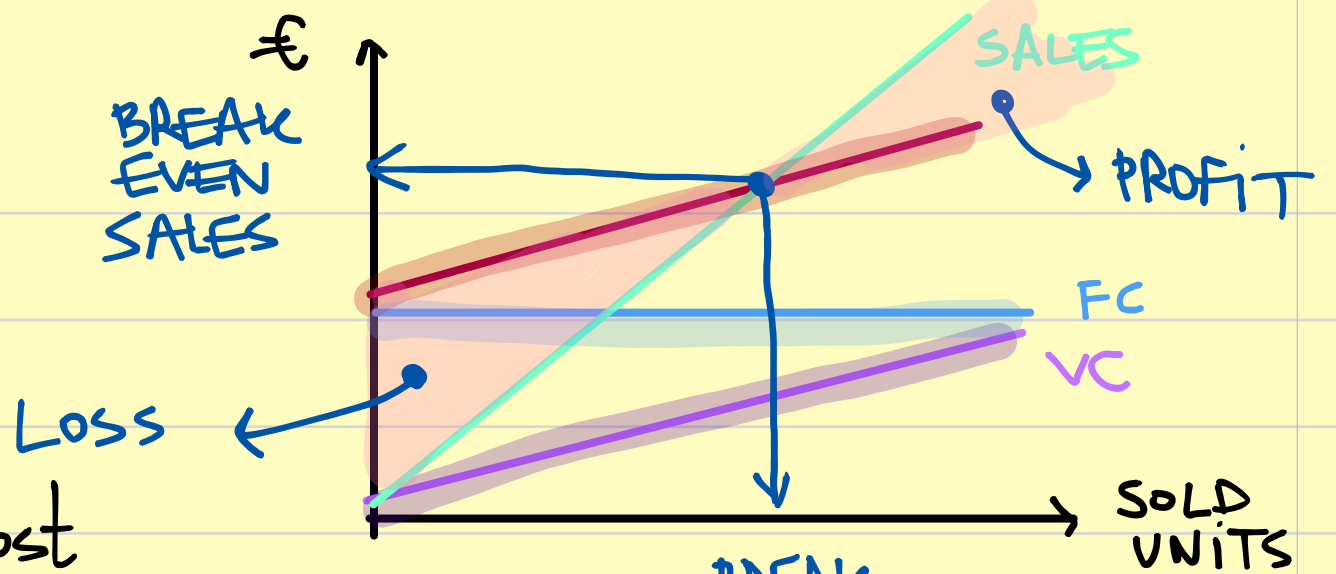
BREAK-EVEN ANALYSIS

Parameters

Total Cost (TC)

Variable Cost (VC)

Fixed Cost (FC = TC - VC) \equiv TC = VC + FC

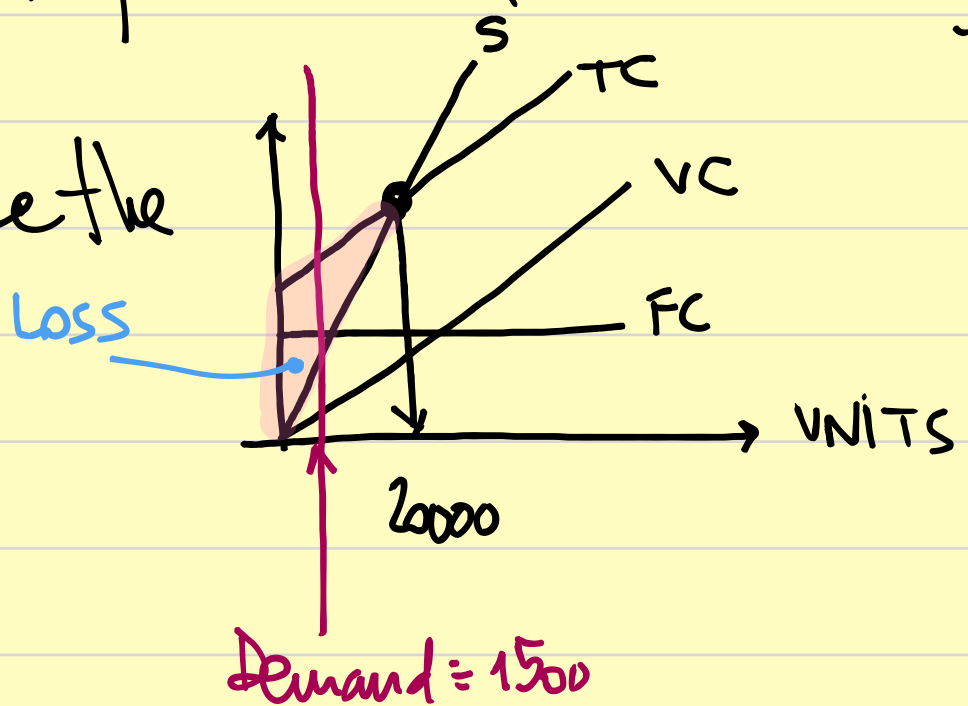


$$BEP = \frac{\text{Fixed Cost}}{\frac{\text{Selling Price}}{\text{unit}} - \frac{\text{Variable Cost}}{\text{unit}}}$$

Example: A firm buys a product for 500€ each. In case they make it, the fixed cost is 400000€ and the variable cost is 300€/unit. Demand is 1500 units. MAKE or BUY?

$$BEP = \frac{4000.000€}{500 \frac{€}{\text{unit}} - 300 \frac{€}{\text{unit}}} = 20000 \text{ units}$$

Since the demand is only 1500 units (less than BEP), the company should BUY the product. If we make the product, we loose money !!



MAKE

- Internal cost advantage.
- Investments meet ROI requirements.

BUY

- Supplier has less costs or better quality
- Major new investments in house are required.
- Supplier has lower ROI target.
- Insufficient in-house skills or are difficult to acquire.

