CHARLES POOLMAN

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EDUCATION

Bachelor of Science in Computer Science, Concentration in Cybersecurity   Expected: May 2025
University of Arkansas, Fayetteville, AR
Minor in Mathematics

SKILLS

Computer Programming Languages: SQL, Python, HTML, C++, Java, JavaScript, Typescript, CSS
Microsoft Tools: Defender, Azure, Sentinel, Excel, PowerPoint, Word
Other Tools: Abnormal Security, Tenable

CYBER SECURITY EXPERIENCE

Information Security Analyst (Intern), Burns & McDonnell, Kansas City, MO   May 2024 – August 2024
Security Operations (SecOps)

- Executed comprehensive incident response strategies using Microsoft Azure, Sentinel, Defender, and Abnormal Security to swiftly detect, analyze, and remediate security threats.
- Conducted vulnerability management, utilizing tools like Tenable and Microsoft Defender for the identification, assessment, and remediation of system vulnerabilities.
- Authored, reviewed, and refined SecOps playbooks and documentation to optimize operational efficiency and standardize processes.

Governance, Risk, and Compliance (GRC)

- Developed, reviewed, and updated documentation to ensure alignment with compliance and regulatory standards.
- Designed and executed company-wide phishing campaigns to enhance organizational security awareness.
- Managed and facilitated cyber awareness training programs across the company to foster a culture of security vigilance.
- Processed admin consent requests for new applications, ensuring compliance with security policies and risk management frameworks.

Secure Script Utilization Framework   June 2024
Security Project, Burns & McDonnell

- Developed and implemented a process for safely utilizing user-created scripts within the corporate environment. The process includes, but is not limited to vetting users and applications, performing code reviews, and managed software uploads to ensure security compliance and operational efficiency. Gained hands-on experience with industry-standard tools and practices in Security Operations and Governance Risk and Compliance.

Cyber Hogs   January 2023 – Present
Cyber Security Club, UARK

- Participated in the NSA Codebreaker Challenge (2023, 2024) and RazorHack 2024.
- Attended meetings, networked with industry professionals, and collaborated with peers to sharpen cybersecurity skills.

LEADERSHIP

Worship Leader   January 2024 – Present
New Heights Highschool, College, and Sunday Service

- Led a team of 7 musicians, coordinating rehearsals and performances across three weekly services.
- Provided leadership both on and off the stage, fostering collaboration within the team and setting a positive example during live performances.

Youth Group Mentor   October 2023 – Present
New Heights High School Youth Group, Fayetteville, AR

- Facilitated weekly meetings with 5-10 high school-aged men, cultivating a supportive environment focused on personal and academic growth.
- Mentored students using a Jesus-like mindset, guiding them in their spiritual, personal, and academic development to prepare them for success beyond high school.

PORTFOLIO

Portfolio showcasing a collection of projects and a resume. Available at charlespoolman.com