

WE RESPECT YOUR PRIVACY AND EXPLAIN HOW WE COLLECT, USE, STORE, OR SHARE YOUR INFORMATION IN THIS PRIVACY POLICY. WE STRONGLY RECOMMEND YOU TO READ THIS PRIVACY POLICY CAREFULLY. THIS PRIVACY POLICY APPLIES TO YOUR USE OF QRating.tech ("Website") AND ALL SERVICES MADE AVAILABLE TO YOU THROUGH THIS WEBSITE. IF YOU FAIL TO READ THE PRIVACY POLICY, YOU WILL NOT BE EXCUSED FROM ANY LIABILITIES ARISING FROM THIS PRIVACY POLICY. WE MAY AMEND THIS PRIVACY POLICY AT ANY TIME AFTER SERVING AT LEAST 14-DAY PRIOR NOTICE.

DEFINITIONS:

"You", "your" and "User" refers to any person visiting or using this website or QRating Services.

"QRating Services" refers to all and any services provided by QRating, including website and any services made available through this website.

"Information" or "User Information" includes personal and non-personal information about the user of this website and QRating services that we collect under this Privacy Policy.

"GDPR" refers to General Data Protection Regulation devised by the European Union and may be reviewed at: [here](#)

CHILDREN PRIVACY:

At QRating, we understand the importance of privacy of minor people. This website is not intended to be used by minor. When a user visits and uses any part of this website, his/her information is collected and received by our system. We don't individually track any user and knowingly collect user information from the minor visiting and using this website. This website is designed and intended to be used only by adult users. If you have any proof that a minor has used this website and given their information to QRating, we recommend you to report us the same. We will permanently delete such information from our storage facility. We will not be liable in case any minor uses this website or create user account by pretending to be an adult.

USER INFORMATION:

While using this website and QRating Services, you provide us with and we collect from you following information:

- **Your email address**
- **Your full name (optional)**
- **Your mobile number (optional)**
- **Your mailing address - not collected**
- **Your credit card number - not collected**
- **Your credit card expiry date - not collected**

While you are our customer, we may request you to participate in surveys and market researches wherein you may have to provide other personal information such as.

- **Your hobbies or special interests**
- **Your gender**
- **Your age**
- **Any other demographic information or preferences**

If you need technical support from our customer support department then we may require you to provide us with some technical information about your system so that we may be able to resolve your issues better. Information we may require include:

- **Name of your operating system**
- **Extent of its upgrades**
- **Software programs being used**
- **Details about your internet connection**
- **Other pertinent technical information**

We will also capture certain behavioral details from you when you visit our website so as to create better services and specifically cater to your needs better. Information we may gather include;

- **Your IP address**
- **Your point of entry**
- **The time and duration of your visit**
- **The time you spent on various pages on the website**

We place a cookie on your system so as to have the ability of recognizing every time you return to our website. This cookie may be connected to your personal information that we have in our database.

INFORMATION COLLECTION AND PROCESSING:

As a service provider, QRating collects, uses, stores, shares and discloses your information for provision of QRating Services. QRating information will only be used for the provision of QRating Services. QRating Services stores and uses user information to enable QRating to provide this website, create your user account, authenticate you every time you login, distinctly identify user to keep track of your use of QRating Services, maintains user record, maintain the security of our system, compile statistics, collect location data, enforce our policies and user agreements and applicable laws, know user experience and analyze user preference, and show customized content to user.

If any user does not provide their user information, they will not be able to create their user account. However, such user can visit this website and view publicly accessible content without creating their user account. In case, any person visits this website, we collect IP address and your browser history.

We may sometimes process and disclose user information to concerned authorities with the intention to protect the legitimate commercial interests of QRating or any third party, including, without limitation, checking and reporting frauds or offences.

PAYMENT INFORMATION (collected by mobile application ONLY, not applicable for WEB site):

At the time you create your User Account, we require you to provide us with your credit card number and its expiry date. While users pay for QRating Services, you provide certain payment details to third party payment processor through secure communication channel in accordance with the industry standards. In no case QRating stores or processes your payment details such as any password. All payment information a user enters using a specified form is directly transferred to the third party payment processor.

INFORMATION COLLECTION METHOD

A significant part of your information is provided by you using an online form at the time you create your user account. In addition, QRating uses technology to obtain and collect your information such as cookies, web beacons and other technologies.

In addition, QRating automatically collects your IP address, login activity, browsing history, user preference, page to page navigation history and technical information about device and computer.

DISCLOSURE AND PROCESSING:

QRating uses, processes, shares and discloses your information only on the need-to know-basis. In ordinary course of business, your information is used and processed through our system. However, in some cases, QRating may need to use and process your information on an individual basis. In such cases, QRating permits only trusted members of the staff who are legally bound by a valid agreement (i.e. non-disclosure agreement) to access and process your information.

QRating discloses your information to any third party if it is reasonably required by the applicable laws of United Arab Emirates (UAE) or when QRating finds it appropriate to disclose your information to check fraudulent or illegal activities to protect our legitimate commercial interests. To the extent provided hereunder, QRating doesn't share, transfer, sell, or lease your information with or to any third party.

SCOPE OF INFORMATION::

THIS PRIVACY POLICY APPLIES TO YOUR INFORMATION COLLECTED IN THE COURSE OF PROVIDING QRATING SERVICES AND DOES NOT APPLY TO ANY INFORMATION THAT A USER MAKES PUBLICLY AVAILABLE OR ACCESSIBLE THROUGH THIS WEBSITE(i.e. publicly viewable reviews, comments, etc). QRATING IS SOLELY RESPONSIBLE FOR ANY INFORMATION MADE PUBLICLY ACCESSIBLE.

USES OF YOUR INFORMATION

We use your information for the following purposes:

- **To provide you with technical and other types of support**
- **To manage your payments and invoices**
- **To contact you at regular intervals with special offers, promo codes, discounts, and other such promotional deals**
- **To send similar promotional deals to you from third parties. However, your personal information will not be shared with any third party. You will have the option of opting out to any and all of these emails containing promotional deals by following the instructions provided in the emails.**
- **To improve our services and marketing efforts in any way possible. This means we could use your participation in our surveys and researches as a way to fine-tune or create new marketing strategies and services.**

DISCLOSURE OF INFORMATION:

We are committed to your personal privacy which is why we will not share your personal information with any third party. However, the laws compel us to make these exceptions.

- **Information will be shared with regulatory authorities and law enforcement authorities**
- **Information will be provided in a situation where acquisition of this company takes place**
- **Information can be shared with third party contractors that offer us supplemental services provided their privacy practices comply with our privacy policies.**

- **Information may be shared as and when required for the sake of protection or enforcement of the rights QRating or of others.**

Subject to this Privacy Policy, we never share your personal and identifiable information with any third party. However, we may share statistical information drawn from market researches and surveys that we conduct. The data, if shared, will be used in an aggregate form and not individually.

USES OF COOKIES?

The cookies are simple, small and text-only files which are not harmful. We place cookies on your computer to help us identify you when you return to our website. The cookie contains an alphanumeric code that is unique to your browser. This information will allow us to cater to your needs better and constantly improve our services when you visit.

SECURITY, STORAGE AND TRANSFER:

The hosting services are owned and controlled by third party provider. Such third party provider uses your information only to the extent necessary for the storage and doesn't process, use and transfer the same for any other purposes.

In case at any stage, QRating needs to transfer your information from one third party providers to another or even from one jurisdiction to another jurisdiction, such transfer shall not be made to any jurisdiction the laws of which provides less protection to your information than that of UAE. If you are accessing this website from EEC member countries and/or are resident thereof, you have special rights and privileges under the data protection laws devised by the European Union such as the General Data Protection Regulation (GDPR).

QRating uses its best efforts and employs physical, administrative and technology based measures and practices matching the industry standards to protect your information against any illegal and unauthorized access, breach, disclosure, misuse, alteration, theft, destruction, copy or process ("Illegal Access"). However, the transmission, processing and storage of data over the internet are not always 100% safe. QRating cannot guarantee that QRating is completely safe and secure. In case at any stage, your information becomes subject to illegal access by any third party or by accidental omission, you acknowledge that QRating is not responsible for any loss or damage caused by any such illegal access. The use of QRating involves risk to which you assume with full knowledge and consent.

QRating retains your information as long as QRating reasonably needs the same for provision of QRating Services or as long as you cancel your user account or request QRating, as hereinafter provided, to erase your information from QRating system.

GDPR AND EEA USER'S RIGHTS:

GDPR holds QRating responsible to use your information for the legitimate purpose. QRating represents that it will only use your information for a legitimate purposes recognized in the GDPR.

If you are resident or citizen of EEA member country ("EEA User"), you may use any of the rights and discretions defined by the GDPR (EU directives 2016/679) and other applicable laws. Under GDPR, being EEA User, you may:

- a. access your information;
- b. rectify your information;
- c. Erase your information;
- d. Transfer your information from QRating to another service provider or entity which you may specify in writing;

- e. Request us to provide you with details as to how QRating is using your information;
- f. Request QRating to stop using your information; and
- g. Withdraw your consent to use your information that you have given to us at the time of signup or otherwise. Such withdrawal of consent will not amount to withdrawal ab-initio.

EEA User may contact us to make any query or request at any time. Mr. Krat is assigned to entertain your requests who may be reached at: support@qrating.tech

CHANGE OF OWNERSHIP AND POLICIES:

If the ownership or control over QRating is transferred or sold, the successor will be bound to comply with the current commitments and contractual obligations or terminate the same by following lawful procedure. In the event of ownership transfer and change of any part of privacy practices, QRating will give its current user a prior notice and sufficient opportunity to decide whether it is safe to use QRating under the changed policies and terms.

GOVERNING LAWS AND DISPUTE RESOLUTION:

This Privacy Policy is governed by the applicable laws of UAE. Any dispute arising from this Privacy Policy shall be resolved by the court having competent jurisdiction in UAE.

NOTICE:

All queries, notices, or requests under this Privacy Policy may be made through:

Email: info@qrating.tech

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