

NYAMBANE DICKSON TANGASO.

632-00618 NAIROBI, KENYA.

0797062242 | Dicksonn82@gmail.com

PROFILE

A dynamic and driven computer science professional with a solid foundation in software development, data structures, and algorithms. I have a strong analytical mindset and a keen interest in emerging technologies. With a bachelor's degree in computer science and three years of industry experience, I excel at designing efficient solutions and creating innovative software applications. My skills also include expertise in cable management and IT support, ensuring optimal performance and organization of network systems. I am committed to continuous learning and staying up-to-date with the latest industry trends.

PROFESSIONAL EXPERIENCE

Kenya post Office savings Bank (Postbank)

June 2024 to date

Assistant System developer, ICT Department

<u>Duties</u>

- **Database Management and Development:**
- Design, develop, and manage relational databases using Oracle SQL Developer and MySQL.
- Write and optimize complex SQL queries to extract, manipulate, and analyse data.
- Ensure data integrity and security by implementing appropriate database constraints and access controls.
- **❖** System Analysis and Design:
- Analyse business requirements and translate them into technical specifications.
- Develop and maintain system documentation including data flow diagrams, entity-relationship diagrams, and technical design documents.
- **Software Development and Maintenance:**
- Assist in the development and maintenance of in-house banking applications and systems.
- Perform unit testing and debugging of software applications to ensure quality and performance.
- Participate in code reviews and provide constructive feedback to peers.
- **Data Migration and Integration:**
- Assist in data migration projects to move data between different databases and systems.
- Develop and implement data integration solutions to facilitate seamless data exchange between applications.

Kenya Revenue Authority (KRA) May 2023 to May 2024

ICT Assistant

Duties

- Maintaining information systems by performing systems software installation and configuration.
- Systems monitoring, performance tuning, troubleshooting, and problem resolution.
- Installs, configures, and maintains the software.
- Strategic planning, design, and deployment of end-user computing tools and equipment.

Minet Insurance Brokers

January 2023 to May 2023

Software developer (Internship)

Duties

- Work with developers to design algorithms and flowcharts.
- Coding and debugging software applications.
- Collaborating with team members to develop new software.
- Testing software applications and patches.
- Experimenting with program design elements.
- Tech support.

OFFICE OF THE REGISTRAR OF POLITICAL PARTIES (ORPP)

April 2022 - October 2022.

Constituency monitor.

Duties

- To monitor the activities of political parties and their candidates at the constituency level.
- ❖ To follow candidates and political parties on the campaign trail and the Constituency level and report on their activities.
- To follow voter education activities in their Constituencies and report on gaps and challenges.
- ❖ To coordinate ORPP stakeholder engagements at the Constituency level.
- ❖ To coordinate and work closely with the various electoral and state agencies at the constituency level such as Returning Officers and Security agencies.
- ❖ To give weekly and monthly reports to the County monitor in charge of the county.

INDEPENDENT ELECTORAL AND BOUNDARIES COMMISSION (IEBC)

January 2022 - Feb 2022

ICT CLERK (Contract)

Duties

- To provide a high-quality first level of ICT support service to the Returning Officer at the Tallying Centre.
- Restore the normal service to the users as quickly as possible by fixing technical, fulfilling service requests or answering queries to allow the users to work effectively.
- ❖ Preparation, Configuration, and testing of KIEMS Kits in readiness for the Election.
- ❖ In liaison with the CICT, provide technical Support to the PO/DPO/Clerks during the By-Election.

ZALEGO INSTITUTE OF TECHNOLOGY

13th May 2019 - 31st August 2019

Web developer (Attachment)

Duties

- Writing code and solving clients' problems.
- Coding and debugging software applications.
- * Collaborating with team members to develop new software.
- * Testing software applications and patches.

EDUCATION

KISII UNIVERSITY	2021
Bachelors in computer	
2 nd class Division	
KAHAWA TRAINING COLLEGE	2017
Certificate in computer packages	
NYERI HIGH SCHOOL	2015
TEMTHOLISCHOOL	2013
Kenya Certificate of Secondary Education (KCSE)	
A-	
ST ANDREWS KAAGWA BOYS PRIMARY SCHOOL	2011

Kenya Certificate of Primary Education (KCPE) 418 Marks

SKILLS

Software Development:

- Proficient in PHP, CSS, HTML, JavaScript, and Laravel for web development.
- Experienced in designing, developing, and managing relational databases using Oracle SQL Developer and MySQL.
- Skilled in writing and optimizing complex SQL queries for data extraction, manipulation, and analysis.
- Competent in coding, debugging, and maintaining software applications.
- Experienced in system analysis, translating business requirements into technical specifications, and maintaining system documentation.

Database Management:

- Extensive experience with Oracle SQL Developer and MySQL.
- Expertise in ensuring data integrity and security by implementing appropriate constraints and access controls.
- Capable of developing and implementing data integration solutions to facilitate seamless data exchange between applications.
- Skilled in data migration projects, moving data between different databases and systems.

❖ IT Support and System Administration:

- Strong understanding of computer systems, networks, software, and hardware.
- Proficient in troubleshooting and resolving technical issues under tight deadlines.
- Experienced in strategic planning, design, and deployment of end-user computing tools and equipment.
- Skilled in performing system monitoring, performance tuning, troubleshooting, and problem resolution.

***** Technical Proficiency:

- Proficient in using development stacks like XAMPP (Linux, Apache, MySQL, PHP, JavaScript, HTML, CSS).
- Strong computer proficiency in MS Word, advanced Excel, and PowerPoint.
- Effective verbal and written communication skills.
- Ability to learn new languages and technologies quickly.

A Cable Management:

 Professional experience in cable management ensuring optimal performance and organization of network systems

RECENT PROJECTS

As an experienced IT professional, I take pride in my ability to develop and deliver high-quality solutions that meet and exceed client expectations. Over the course of my career, I have had the privilege of working on a wide range of exciting projects that have allowed me to hone my skills and expand my knowledge of the industry. Here are some of my recent projects:

• eLearning System for Minet Insurance Brokers:

- Developed an eLearning system with separate portals for admin, HR, and users. This system facilitates effective learning and management within the organization.
- **Link** eLearning System

• Biznasure Insurance Quote System:

- Created a system that allows users to get insurance quotes efficiently. This project involved backend integration and front-end development to ensure a seamless user experience.
- Link: Biznasure Insurance Quote System

• Minet Insurance Solutions MotherApp:

- Developed the MotherApp, which consolidates all Minet Insurance solutions into a single platform. This app serves as a comprehensive solution for various insurance-related needs.
- **Link:** Minet Insurance Solutions MotherApp

These projects highlight my ability to manage complex software development tasks, integrate various systems, and deliver user-friendly applications that meet the needs of the clients.

REFERENCE

Charles Kengere

KRA ICT Officer in-charge, Malaba Station.

charles.kengere@kra.go.ke

+254 701 849237

Evan Wakae - Minet Insurance Brokers Company

Assistant Manager, Digitalization, Software Development & Integrations

evan.wakae@minet.co.ke

0713017813

Hilda Imbo – IEBC

The returning officer, Nyaribari Masaba constituency.

Hilaks2002@gmail.com

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