



Figure 1.1 Abstract view of the components of a computer system.

## 1.1 What Operating Systems Do

We begin our discussion by looking at the operating system's role in the overall computer system. A computer system can be divided roughly into four components: the *hardware*, the *operating system*, the *application programs*, and the *users* (Figure 1.1).

The **hardware**—the **central processing unit (CPU)**, the **memory**, and the **input/output (I/O) devices**—provides the basic computing resources for the system. The **application programs**—such as word processors, spreadsheets, compilers, and Web browsers—define the ways in which these resources are used to solve users' computing problems. The operating system controls the hardware and coordinates its use among the various application programs for the various users.

We can also view a computer system as consisting of hardware, software, and data. The operating system provides the means for proper use of these resources in the operation of the computer system. An operating system is similar to a government. Like a government, it performs no useful function by itself. It simply provides an *environment* within which other programs can do useful work.

To understand more fully the operating system's role, we next explore operating systems from two viewpoints: that of the user and that of the system.

### 1.1.1 User View

The user's view of the computer varies according to the interface being used. Most computer users sit in front of a **PC**, consisting of a monitor, keyboard, mouse, and system unit. Such a system is designed for one user